



# Wireless IP Camera

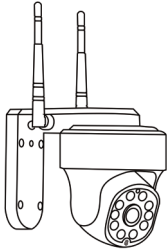
QUICK SETUP GUIDE

# Content

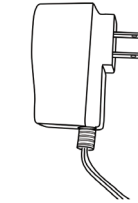
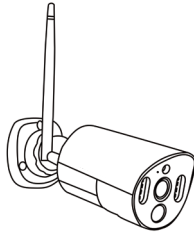
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# 1. What's in the Box

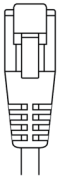
**DISCLAIMER:** The exact components of your camera, images and quantities may vary depending on your model number. While these may vary, this QSG will address the setup of your camera.



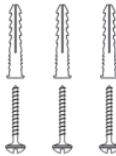
Camera



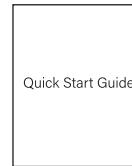
Power Adapter



Network Cable



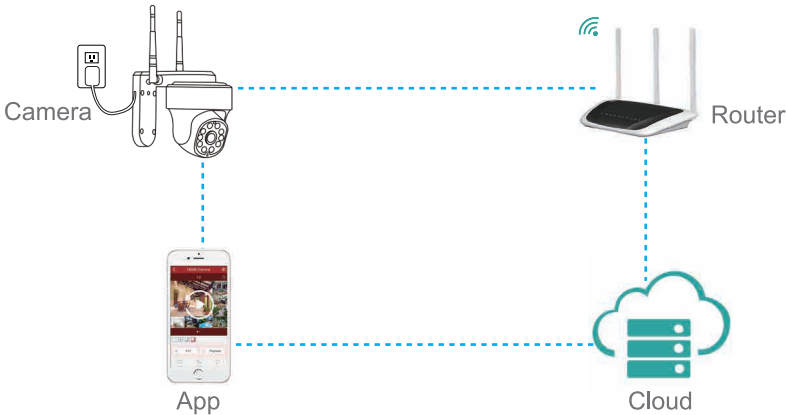
Pack of Screws



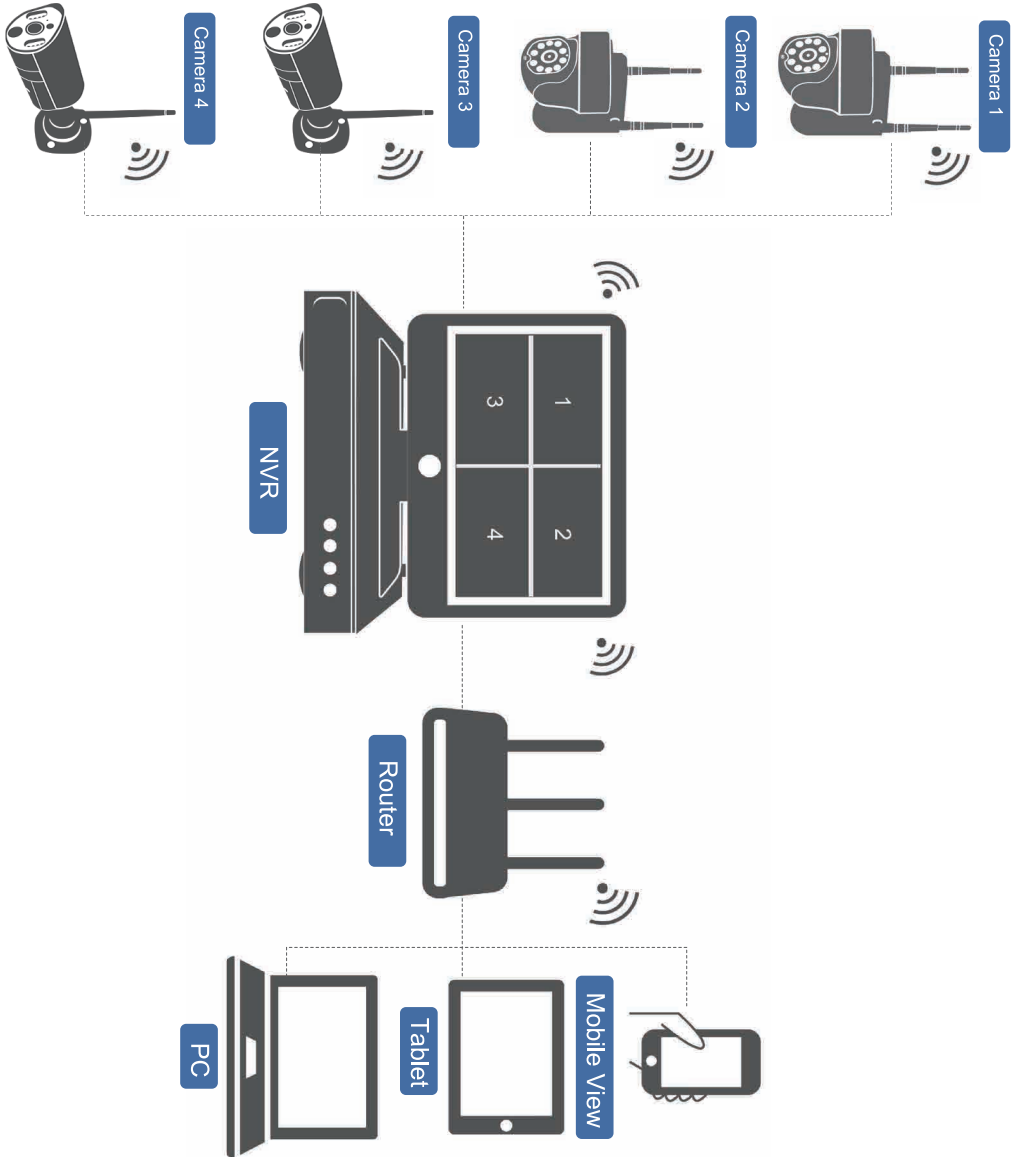
Quick Start Guide

# 2. Working Diagram

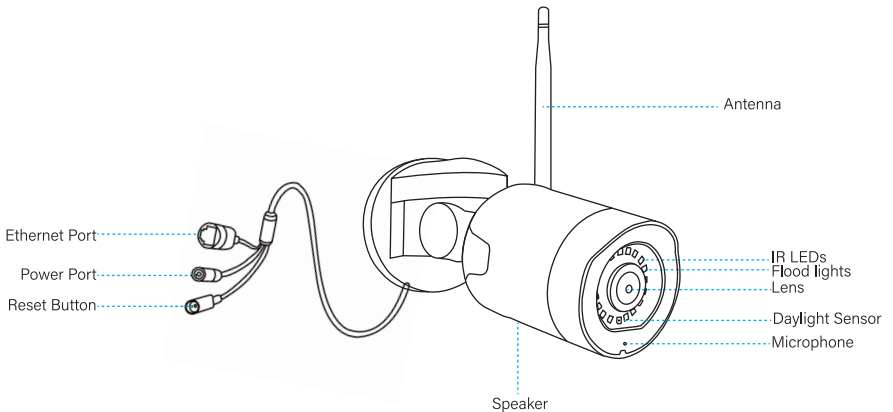
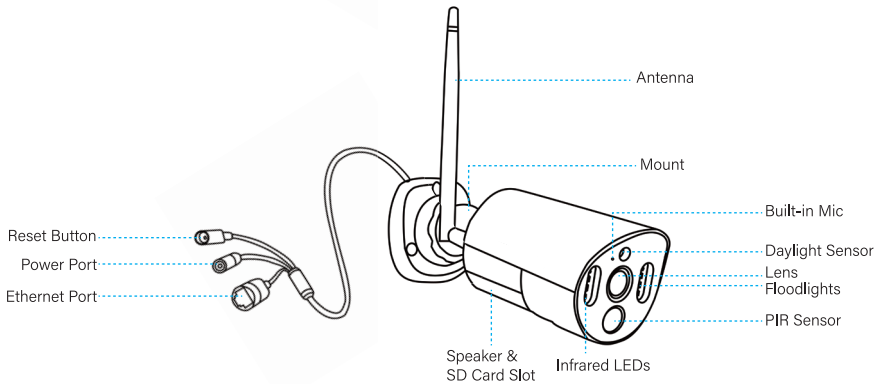
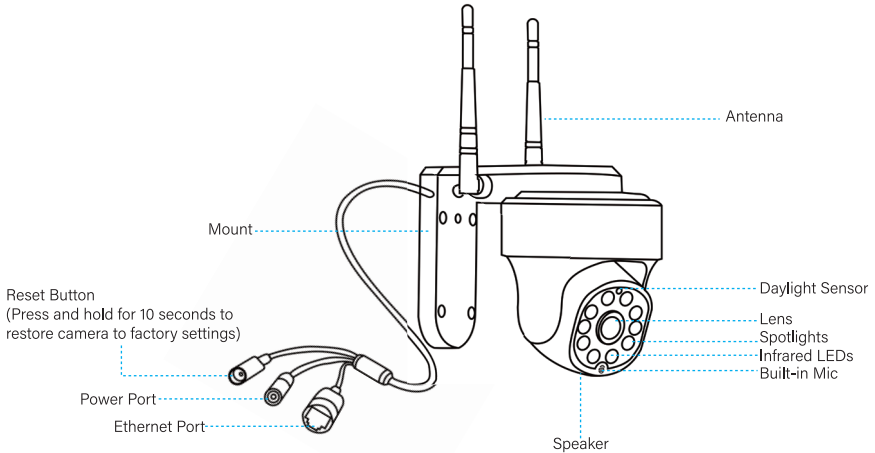
## 2.1 Works Standalone

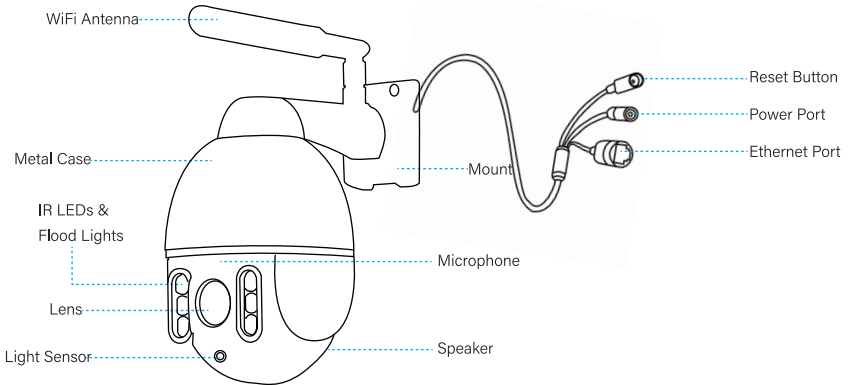
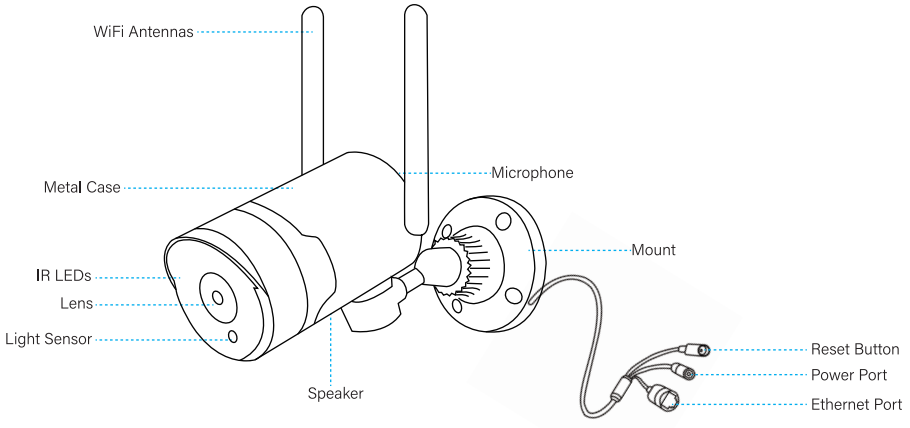


## 2.2 Works as an Add-on Cam



# 3. Camera Introduction





**NOTE:** Different types of cameras are included in this section. Please check out the camera included in the package and check out the details from the corresponding introduction above.

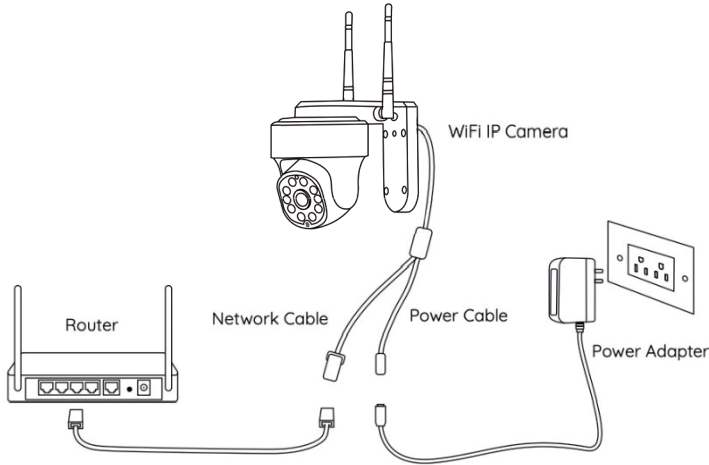
The actual appearance and components may vary with different models of products.

## 4. Set up the Camera

### 4.1 Set up the Camera with Cable

#### ● Connect the Camera

1. Plug the camera to power with included power adapter and connect it to your router with included network cable. The camera will start run and enters to configuration mode.



**Configuration mode:** constant beeps and the LED indicator flashes.

#### ● Download and Install the App

2. Download the WallPixel App from the App Store or Google Play Store and install it on your smart device.

Scan the QR code to find the App.



WallPixel

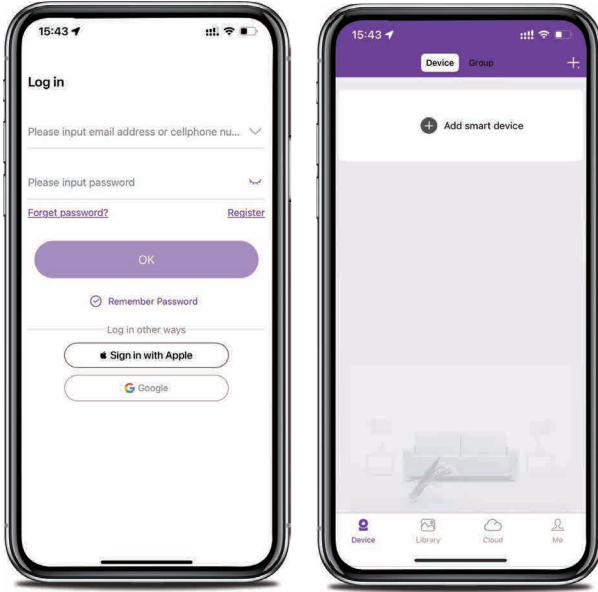


iOS



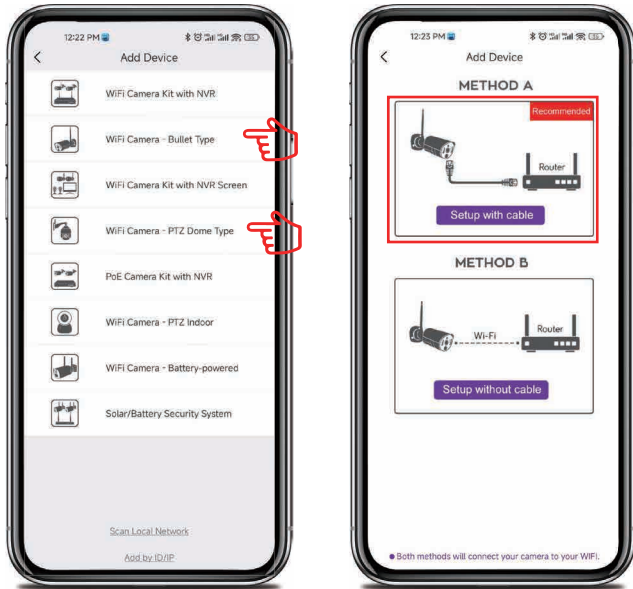
Android

3. Create an user account and login. Tap the + symbol to add a device.



### Adding Your Device

4. In App, tap + on top right, then tap **Add**. Choose your camera type. Select **Setup with cable** and follow the on-screen instructions to finish setting up the camera.

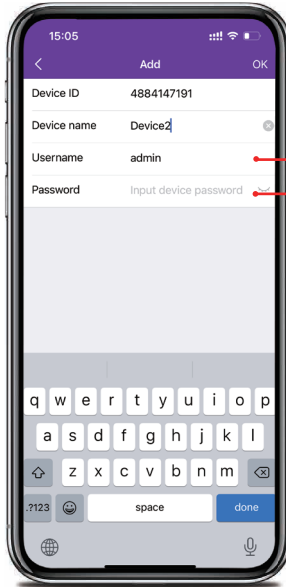


5. Once the camera is successfully connected to your WiFi, you can disconnect it from router and mount it anywhere within the WiFi range.

### **Shortcut**

If you can't complete above steps to set up the camera, simply Tap + on top right, then **Scan Local Network** or **Scan QR Code** to add the camera. (leave default admin password empty)

Then enter camera's **Settings - Advanced Setting - Connect new WiFi**. Connect the camera to your WiFi and then you can unplug the camera from router and mount it anywhere within WiFi range.



Default username is admin.

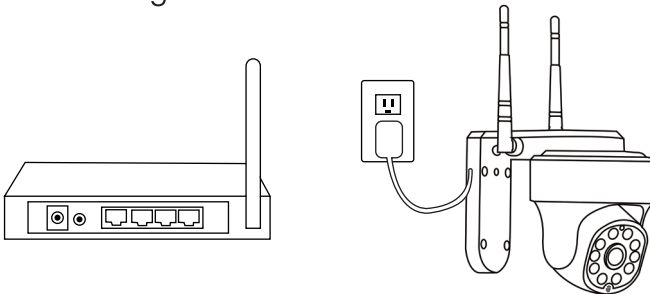
Default password is empty, leave it blank.

You can set a password for your camera later in camera's Settings.

## 4.2 Set up the Camera Wirelessly

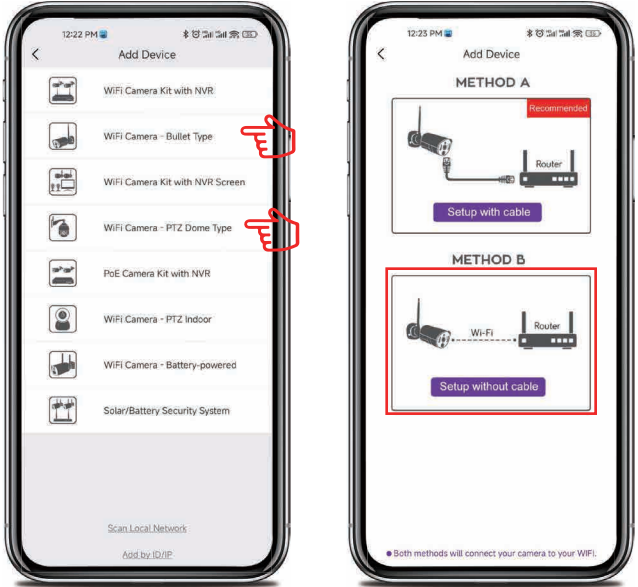
If it's difficult for you to hardwire camera to router, you can also set up the camera wirelessly.

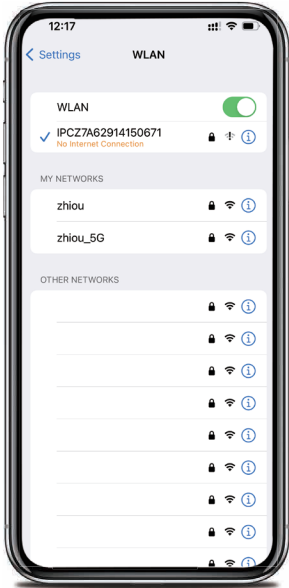
1. Bring the camera near to your router and plug it to power with included power adapter. The camera will start to run and enters to configuration mode.



**Configuration mode:** constant beeps and LED indicator flashes.

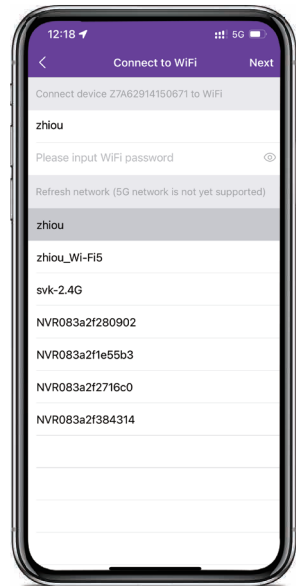
2. In App, tap + on top right, then tap **Add** and choose the camera type. Choose **Setup without cable** and follow the on-screen instructions to finish set up the camera wirelessly.





In your phone's WiFi Setting, connect to camera's WiFi hotspot named with **IPCxxx**. The default password is **1111111**. (8-digit 1)

Swipe up and return to WallPixel App. Select your WiFi and enter WiFi password to connect the camera to your WiFi.



## NOTE

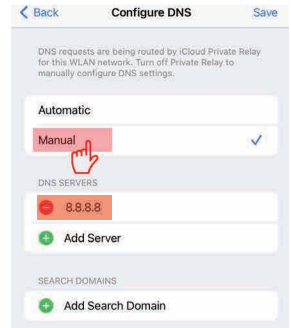
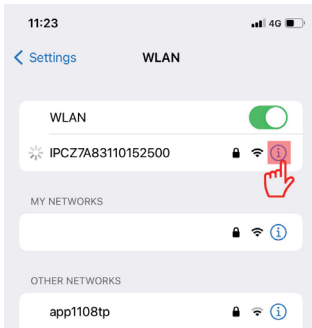
- Camera works with 2.4G WiFi ONLY.
- If the camera was not added successfully, press and hold the reset button for 10 seconds and do it again. Make sure to provide CORRECT WiFi hotspot and password.

## Troubleshoot

While connect your phone to camera's WiFi, if the WiFi icon does not appear on top bar, it means your phone refuses to connect. Some phones may do that because the camera's WiFi has no Internet access.

Follow steps below so your phone connects and you can proceed:

Tap ⓘ next to camera's WiFi hotspot, Go to Configure DNS, tap Manual, then tap Add Server, enter 8.8.8.8. Tap Save. Return to WallPixel App to finish setup.



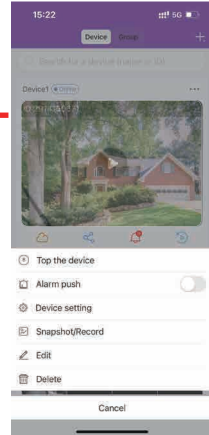
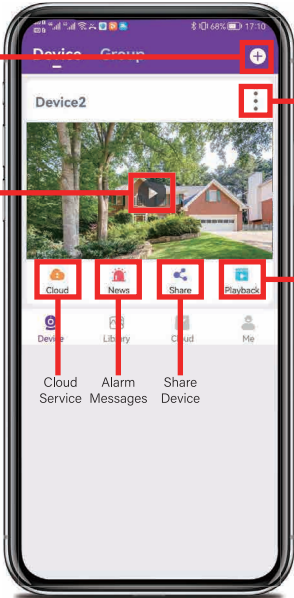


### 4.3 App Live View



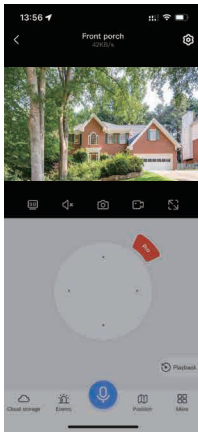
#### Add Device

Add devices to your app and access your footage.



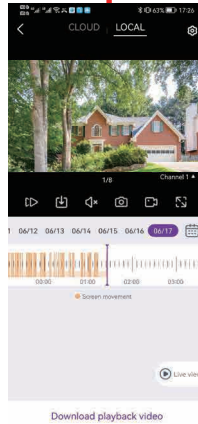
#### Device Setting

Edit or delete your device, turn on/off the app notifications.



#### Live View

Displays real-time footage of your system.

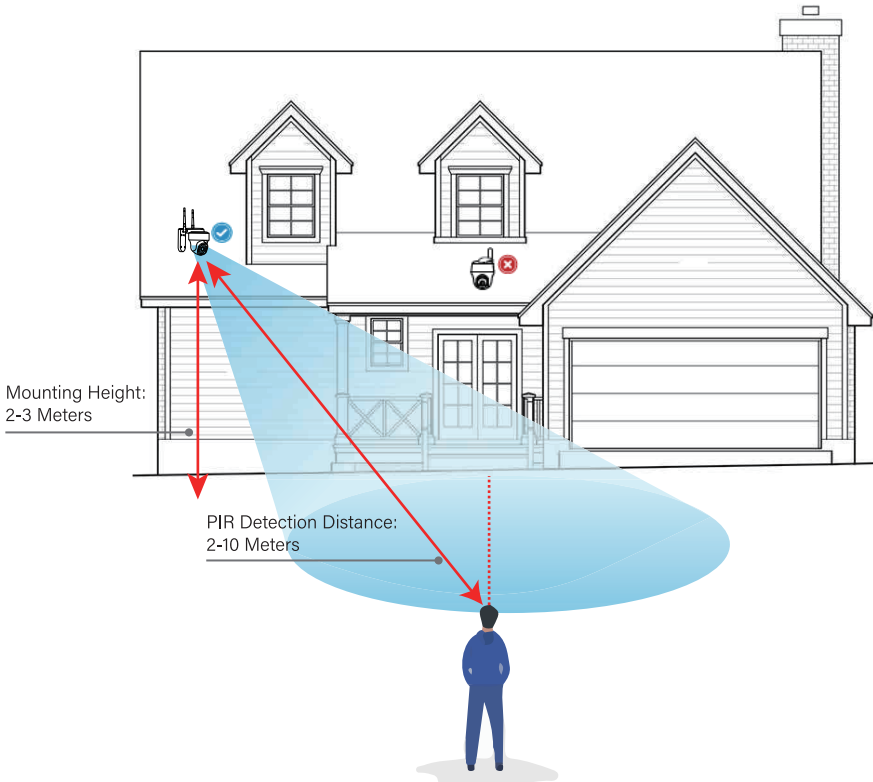


#### Playback

Playback recorded videos from your app.

## 5. Install the Camera

- Install the camera 2-3 meters (7-10 ft) above the ground. This height maximizes the detection range of the motion sensor.
- For dome cameras, they MUST be installed upside down for better waterproof performance and better motion sensor's efficiency.
- For better motion detection performance, please install the camera angularly.





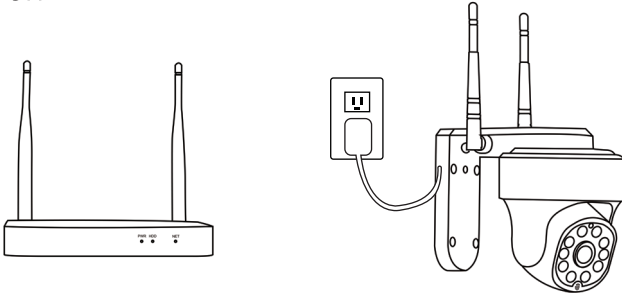
## Installation Tips

- Do not face the camera towards any light sources.
- Do not point the camera towards a glass window. Or, it may result in poor image performance due to the window glare from infrared LEDs, ambient lights or status lights.
- Do not place the camera in a shaded area and point it towards a well-lit area. Or, it may result in poor image performance. For better image quality, please make sure that the lighting condition for both the camera and the captured object is the same.
- For better image quality, it's recommended to clean the lens with a soft cloth regularly.
- Make sure the power ports are not exposed to water or moisture or blocked by dirt or other elements.
- Do not install the camera in places where rain and snow may hit the lens directly.
- The camera may work in extremely cold conditions as low as  $-25^{\circ}\text{C}$  as it will produce heat when powering on. You may power on the camera indoors for a few minutes before installing it outdoors.

## 6. Pair the Camera to XMARTO NVR

Besides working standalone, the camera can also work as an add-on camera. You can add it to your existing XMARTO NVR or system.

1. Bring the camera near to NVR and plug it to power with included power adapter. Your camera will start run and enters to configuration mode soon.

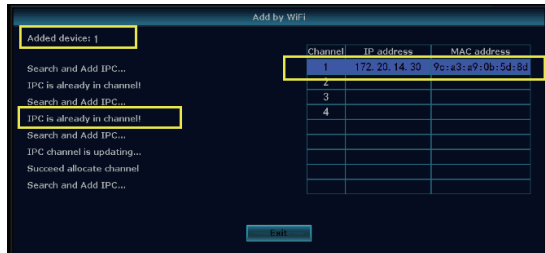
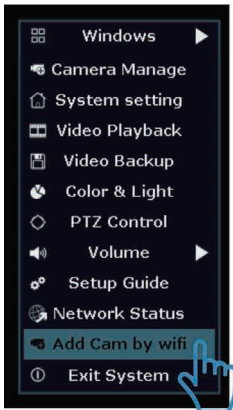


**Configuration mode:** constant beeps and LED indicator flashes

2. You can now start adding the camera to NVR.

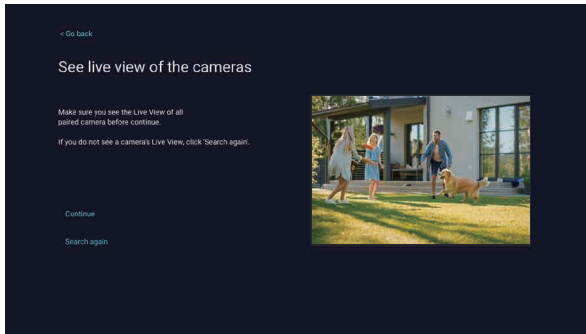
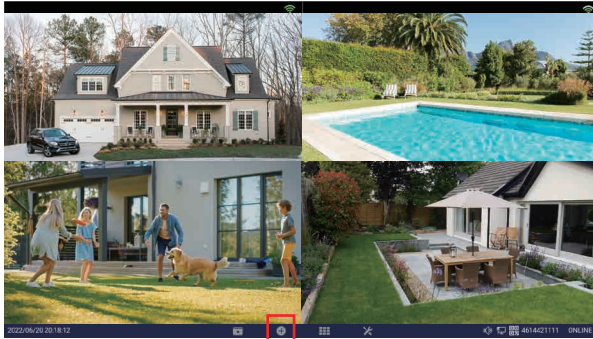
**Version 1:** Applies to big NVRs

Run **Add Cam by WiFi** on NVR monitor and follow on-screen instructions to add the camera to NVR.



## Version 2: Applies to mini NVR

Click the + icon and follow on-screen instructions to add the camera to NVR.



3. Once the camera is added to NVR, you'll see it displays video on the monitor. You can then go ahead to mount the camera.

**NOTE:** Please mount the camera within NVR's WiFi range.

4. If you failed to add the camera to NVR, press and hold the camera reset button for about 10 seconds to reset the camera, then add it to NVR once again.

## 7. Troubleshooting

### **Camera is not Powering on**

If your camera is not powering on, please try the following solutions:

- Camera only supports one power extension cable, do not use two extension cables.
- Plug the camera into a different outlet and see if it works.
- Power on the camera with another working power adapter and see if it works.

### **Pan&Tilt is not Working**

If the pan & tilt is not working, please try the following solutions:

- Power cycle the camera and see if it will automatically pan/tilt. If not, the camera may be faulty. If yes, please refer to the further steps.
- Upgrade the WallPixel App and the camera firmware to the latest version.
- Restore the camera to factory settings and check the pan/tilt again.

### **IR LEDs Stop Working**

If you find the IR LEDs of your camera stop working, try the following solutions:

- Please go to Live View and check the night vision mode. Set the mode to Auto to activate the IR lights.
- Upgrade your camera's firmware to the latest version.
- Restore the camera to the factory settings and check the IR light settings again.

If these won't work, please contact XMARTO Support at [support@xmarto.com](mailto:support@xmarto.com).

## 8. Notification of Compliance

### **FCC Compliance Statement**

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### **Limited Warranty**

This product comes with a 1-year limited warranty that is valid only if purchased from XMARTO official stores or a XMARTO authorized reseller.

**NOTE:** We hope that you enjoy the new purchase. But if you are not satisfied with the product and plan to return, we strongly suggest that you reset the camera to factory default settings and take out the inserted SD card before returning.

### **Terms and Privacy**

Use of the product is subject to your agreement to the Terms of Service and Privacy Policy at [xmarto.com](http://xmarto.com). Keep out of reach of children.

### **End User License Agreement**

By using the Product Software that is embedded on the XMARTO product, you agree to the terms of this End User License Agreement ("EULA") between you and XMARTO.

### **ISED Radiation Exposure Statement (For WiFi Version)**

This equipment complies with RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

# CONTACT US

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## Email:

support@xmarto.com

## Website:

**24/7 Product Support**

FAQs

How-to Videos

Manuals

# www.xmarto.com

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## FCC RADIATION NORM

### FCC

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## FCC Compliance Statement

These limits are designed to provide reasonable protection against frequency interference in residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed or used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in television reception, which can be determined by turning the equipment off and on. The user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## CAUTION!

The Federal Communications Commission warns the user that changes or modifications to the unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment should be installed and operated with a minimum distance of 8 inches between the radiator and your body.