



Surveillance camera

Q10 Product Manual V3.3

Read carefully before using the device and keep it for subsequent use

Download

Search for "V380 Pro" in the APP Store or scan the QR code below to download and install the V380 Pro APP.



Scan the QR code to download the V380 Pro APP

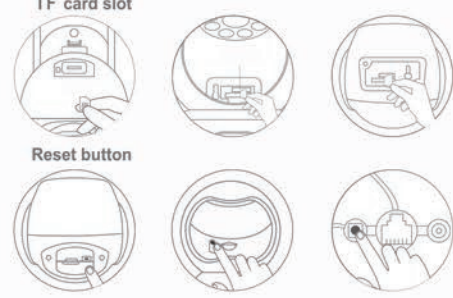
Electronic manual

Use the V380 Pro APP to scan the QR code on the camera to add the device and follow the instructions to view the electronic manual of the device.

Reset the camera

1. Power on the camera.

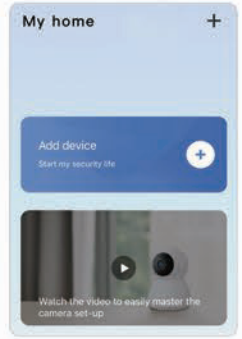
2. Press and hold the reset button for several seconds, the camera will prompt **"Reset completed"**.

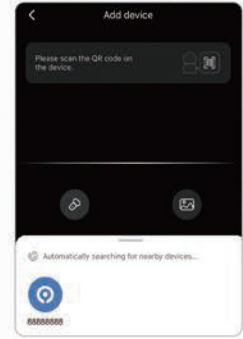


Add camera

1. Open APP to register your account and log in.

2. Click the "+" icon and scan the QR code on the device.





Note: Each APP version may be different, please follow the prompts in the latest version of APP to set up the camera.

After scanning the QR code on the device, please select the corresponding network configuration method according to your network configuration interface.

Wi-Fi

1. Network connection, please check page 6.

2. QR code network connection, please check page 8.

3. AP hotspot connection, please check page 10.

Solar-powered camera indicator light

Wi-Fi camera

1. Indicator is off: device is powered off or standby mode;

2. Slow flashing red light: device is ready for connecting;

3. Quick flashing red light: device is connecting to the router;

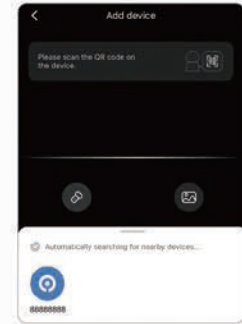
4. Solid yellow light: device has been connected to the Internet;

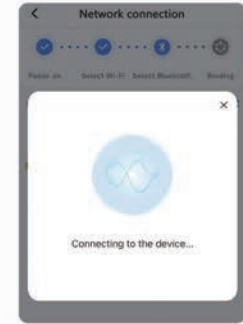
5. Flashing yellow light: device is connecting to the Internet. If the device cannot connect to the Internet normally, please check whether the router can access the Internet normally.

Network connection

1. Connect your mobile phone to 2.4GHz Wi-Fi first.

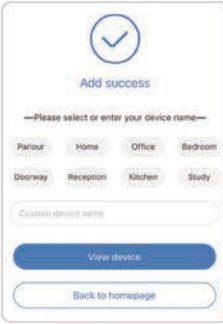
2. Confirm the connected Wi-Fi and enter the password.





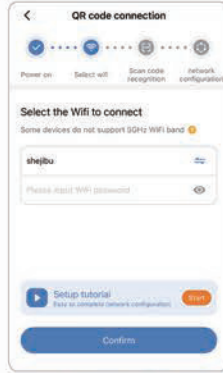
3. The device will prompt **"Network configuration received, connecting"**.
Please be patient when using the device for the first time.

4. After the device prompts **"Network connected"** - **"Bind successfully, camera ready"**, it means that the device has connected to the network and is successfully added.



QR code network connection

1. Please select the Wi-Fi that the device needs to connect to, and enter the correct password.



Note: The device only supports 2.4GHz Wi-Fi. Please select Wi-Fi without "5G". The name of Wi-Fi should not contain special symbols.

2. The APP will generate the QR code and then use camera to scan this QR code.

3. After the device identifies the QR code successfully, it will prompt **"Network configuration received, connecting"**. Please be patient when using the device for the first time.

4. After the device prompts **"Network connected"** - **"Bind successfully, camera ready"**, it means that the device has connected to the network and is successfully added.

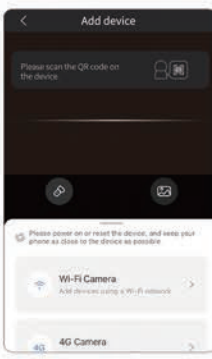


* Adding completed* is on page 13

AP hotspot connection

The device also supports the "AP hotspot connection". Please ensure the device has been reset.

1. Click "+" in the upper right corner, swipe up the bottom and select "Wi-Fi Camera" - "AP hotspot connection".

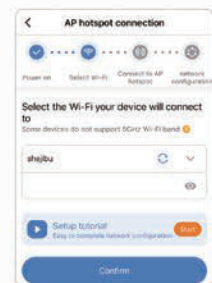


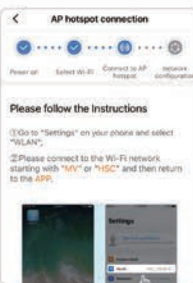


2. Select the Wi-Fi that the device needs to connect to, and enter the correct password.

(For iOS, if you want to connect to other Wi-Fi, please connect your mobile phone to the Wi-Fi you need and then return to the APP to refresh)

3. Connect to the hotspot of the device based on APP instructions.

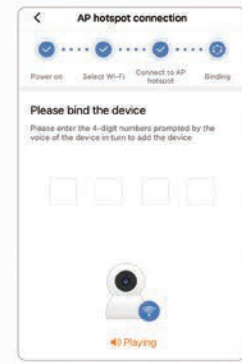




Note: You can find the corresponding ID on the device body tag which is for the hotspot's name.
* Adding completed* is on page 13

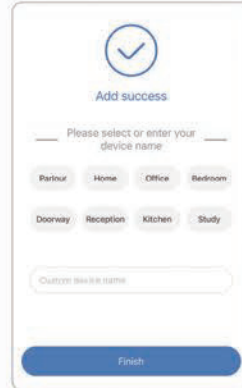
4. For some devices, after connecting to the device hotspot and returning to the APP, a 4-digit numbers will be prompted by the camera. Please enter this code in the APP to complete the connection.

5. If your device does not require a PIN code, after connecting to the device hotspot and returning to the APP, it will automatically connect to Wi-Fi.



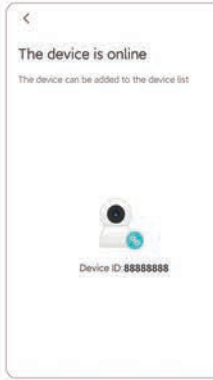
Adding completed

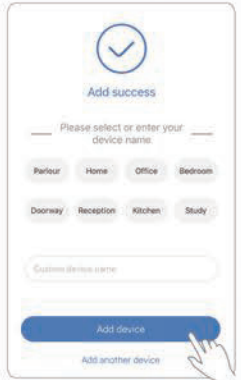
After the camera prompts **"Network connected"** - **"Bind successfully, camera ready"**, you can create a group for the camera and set the name.



Add camera

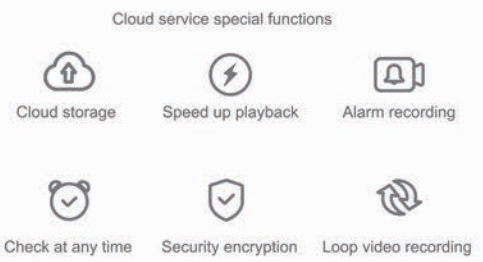
After the camera is successfully networked, it will appear online and you can create a group for the camera and set the name.





Cloud service

You can enjoy these special functions after subscribing the cloud service on the [Cloud] interface of the V380 Pro APP.



* Cloud service is a value-added service that requires payment.

FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Statement

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm between the radiator and your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.