

**PRODUCT WARRANTY**  
**GUIDE 2018**



**WE BUILD PRIDE.™**

# HAND TOOLS & MECHANIC TOOLS

## HAND TOOLS

Hammers & Demolition Tools  
Finishing Tools  
Hex Key  
Knives & Multi-tools  
Nut Drivers  
Pliers  
Ratchets & Sockets  
Screwdrivers  
Wrenches & Wrench Sets

### Full Lifetime Warranty

If the product fails to perform for any reason, we will replace it. Return damaged product to a stocking Retail Partner or call 1-888-331-4569 for details. No proof of purchase required.

**Note:** Same Warranty for all New Craftsman Models (Model # starting with "CMHT") and older models (Model # starting with "9")

**Certain Exclusions:** Warranty does not cover expendable parts which can wear from normal use (i.e. blade in a knife)

## OTHER HAND TOOLS

Torpedo Digital Levels  
Standard Digital Levels  
Staplers  
Miter Boxes

### 1 Year Limited Warranty

For one year from the date of sale, this product is warranted against defects in material or workmanship

**Note:** If this product needs recalibration within ninety (90) days from the date of purchase, it will be recalibrated free of charge. After 90 days you must pay for recalibration. Proof of purchase required.

**Certain Exclusions:** This warranty applies for only 90 days from the date of sale if this product is ever used while providing commercial services or if rented to another person.

## MECHANIC'S TOOLS

Mechanics Tool Sets  
Individual Open Stock Tools

### Full Lifetime Warranty

If the product fails to perform for any reason, we will replace it. Return damaged product to a stocking Retail Partner or call 1-888-331-4569 for details. No proof of purchase required.

**Note:** Same Warranty for all New CRAFTSMAN Models (Model # starting with "CMMT") and older models (Model # starting with "9")

**Certain Exclusions:** Warranty does not cover expendable parts which can wear from normal use (i.e. blade in a knife)

## AUTOMOTIVE TOOLS

NON-ELECTRIC

Air Tools  
Automotive Specialty Tools  
Oil Filter Tools  
Inflators  
Ratchets & Sockets  
Wrenches & Wrench Sets  
Bench Vises

### Full Lifetime Warranty

If the product fails to perform for any reason, we will replace it. Return damaged product to a stocking Retail Partner or call 1-888-331-4569 for details. No proof of purchase required.

**Note:** Same Warranty for all New Craftsman Models (Model # starting with "CMHT") and older models (Model # starting with "9")

**Certain Exclusions Apply** such as Electronic Tools, Heat Guns, Stools, Lifting Equipment, and Lighting. See Package for Details. Warranty does not cover expendable parts which can wear from normal use (i.e. blade in a knife)

## TAPE MEASURES

New Tape Measures  
*Sold After September 2018*  
(Model # starting with "CMHT")

### Limited Lifetime Warranty

If the product fails to perform due to defects in material or workmanship, we will replace it.

**Note:** Proof of purchase is required. Call 888-331-4569 for details.

**Certain Exclusions:** Warranty is not transferrable

Legacy Tape Measure Models  
(Model # starting with "9")

### 1 Year Limited Warranty

If the product fails to perform for any reason, we will replace it. Return damaged product to a stocking Retail Partner or call 1-888-331-4569 for details. No proof of purchase required.

**Note:** Same Warranty for all New Craftsman Models (Model # starting with "CMHT") and older models (Model # starting with "9")

**Certain Exclusions Apply** such as Electronic Tools, Heat Guns, Stools, Lifting Equipment, and Lighting. See Package for Details. Warranty does not cover expendable parts which can wear from normal use (i.e. blade in a knife)

## ELECTRONIC MEASURING TOOLS

Lasers  
Laser Distance Measuring Tools  
Stud Finders

### Limited Lifetime Warranty

If the product fails to perform due to defects in material or workmanship, we will replace it.

**Note:** Proof of purchase is required. Call 888-331-4569 for details. 90 Day Satisfaction Guarantee

## TORQUE WRENCHES

Electric Torque Wrenches

### 90 Day Limited Warranty

FOR NINETY (90) DAYS from the date of sale, this product is warranted against defects in material or workmanship.

**Note:** If this product needs recalibration within ninety (90) days from the date of purchase, it will be recalibrated free of charge. After 90 days you must pay for recalibration. Proof of purchase required.

**Certain Exclusions:** This warranty applies for only 90 days from the date of sale if this product is ever used while providing commercial services or if rented to another person.

DigiClick Torque Wrenches

### 1 Year Limited Warranty

For one year from the date of sale, this product is warranted against defects in material or workmanship.

**Note:** Proof of purchase is required. Call 888-331-4569 for details.

**Certain Exclusions:** This warranty applies for only 90 days from the date of sale if this product is ever used while providing commercial services or if rented to another person.

# STORAGE & GARAGE ORGANIZATION

## METAL TOOL STORAGE

3 Drawer Metal Tool Box

### 1 Year Limited Warranty

For one year from the date of sale, this product is warranted against defects in material or workmanship.

Note: Proof of purchase is required. Call 888-331-4569 for details.

Metal Storage Cabinets and Chests, Series 1000 (Black)

### 3 Year Limited Warranty

For three years from the date of sale, the product is warranted against defects in material or workmanship.

Metal Storage Cabinets and Chests, Series 2000 and 3000 (Red)

Ready To Assemble (RTA) Garage Organization Products

### 10 Year Limited Warranty

For ten years from the date of sale, the product is warranted against defects in material or workmanship.

Note: Proof of purchase is required. Call 888-331-4569 for details.

## PORTABLE PLASTIC STORAGE

Portable Plastic Storage Boxes

### Limited Lifetime Warranty

If the product fails to perform due to defects in material or workmanship, we will replace it.

Note: Proof of purchase is required. Call 888-331-4569 for details.

## VERSATRACK

Versatrack and Versatrack Accessories

### 1 Year Limited Warranty

For one year from the date of sale, the product is warranted against defects in material or workmanship.

Note: Proof of purchase is required. Call 888-331-4569 for details.

## GARAGE DOOR OPENERS

Garage Door Openers

### 3 Year Limited Warranty

For three years from the date of sale, the product is warranted against defects in material or workmanship.

Note: Proof of purchase is required. Call 888-331-4569 for details.

**Certain Exclusions:** See Package for Additional Coverage Terms and Conditions.

# POWER TOOLS & ACCESSORIES

## POWER TOOLS

**Corded Hand Held Power Tools**  
*New Sold After September 2018*

**Drills**  
**Grinders**  
**Impact Drivers & Wrenches**  
**Oscillating Tools**  
**Sanders**  
**Saws** (Circular, Reciprocating, Jig, Miter and Table)  
**Wet/Dry Vacuums**

### 3 Year Limited Warranty

For three years from the date of sale, the product is warranted against defects in material or workmanship.

**Note:** 90 Day Satisfaction Guarantee

Proof of purchase is required.  
Call 888-331-4569 for details.

**Legacy Corded Hand Held Power Tools**  
*(Model # starting with "9")*

### 1 Year Limited Warranty

For one year from the date of sale, the product is warranted against defects in material or workmanship.

**Note:** Proof of purchase is required.  
Call 888-331-4569 for details.

**Cordless (V20) Hand Held Power Tools**  
*New Sold After September 2018 (Model # starting with "CMC")*

### 3 Year Limited Warranty

For three years from the date of sale, the product is warranted against defects in material or workmanship.

**Note:** 90 Day Satisfaction Guarantee

Proof of purchase is required.  
Call 888-331-4569 for details.

**All Legacy Corded & Cordless (19.2V) Hand Held Power Tools**  
*(Model # starting with "9")*

### 1 Year Limited Warranty

For one year from the date of sale, the product is warranted against defects in material or workmanship.

**Note:** Proof of purchase is required.  
Call 888-331-4569 for details.

## PNEUMATIC NAILERS & STAPLERS

**Pneumatic Nailers & Staplers**

### 3 Year Limited Warranty

For three years from the date of sale, the product is warranted against defects in material or workmanship.

**Note:** 90 Day Satisfaction Guarantee

Proof of purchase is required.  
Call 888-331-4569 for details.

## COMPRESSORS

**Compressors**

### 1 Year Limited Warranty

For one year from the date of sale, the product is warranted against defects in material or workmanship.

**Note:** 90 Day Satisfaction Guarantee

Proof of purchase is required.  
Call 888-331-4569 for details.

## WET/DRY VACUUMS

**Wet/Dry Vacuums**  
*(Model # starting with "9")*

### 1 Year Limited Warranty

For one year from the date of sale, the product is warranted against defects in material or workmanship.

**Note:** Proof of purchase is required.  
Call 888-331-4569 for details.

# OUTDOOR TOOLS & EQUIPMENT

## OUTDOOR POWER TOOLS

**NEW Corded Outdoor Power Tools**  
*(Model # starting with "CME")*

### 3 Year Limited Warranty

For three years from the date of sale, the product is warranted against defects in material or workmanship.

**Note:** 90 Day Satisfaction Guarantee

**NEW Cordless V20 Outdoor Power Tools**  
*(Model # starting with "CMC")*

Proof of purchase is required.  
Call 888-331-4569 for details.

**NEW Cordless V60 Outdoor Power Tools**  
*(Model # starting with "CMC")*

### 4 Year Limited Warranty

For four years from the date of sale, the product is warranted against defects in material or workmanship.

**Note:** Proof of purchase is required.  
Call 888-331-4569 for details.

**Legacy Hand Held Corded & Cordless Outdoor Power Tools**  
*(Model # starting with "7")*

### 1 Year Limited Warranty

For one year from the date of sale, the product is warranted against defects in material or workmanship.

**Note:** 90 Day Satisfaction Guarantee

Proof of purchase is required.  
Call 888-331-4569 for details.

## GAS POWERED OUTDOOR EQUIPMENT

**Push Lawn Mowers**  
**Ride On Lawn Tractors**  
**Pressure Washers**  
**Snow Throwers**  
**Generators**  
**Tillers**  
**Chippers**

### 2 Year Limited Warranty

For two years from the date of sale, the product is warranted against defects in material or workmanship. Proof of purchase is required. Call 888-331-4569 for additional details or repair locations.

**Note:** Typically, the Product will be repaired under warranty. Certain Tractors offer a 3 Year Limited Warranty, see package for additional details. Proof of purchase is required. Call 888-331-4569 for details.

**Certain Exclusions:** Warranty does not cover expendable parts which can wear from normal use (i.e. mower blades, spark plugs, etc) See Package for Additional Terms and Conditions

## LAWN & GARDEN CARE

**Hoses & Hose End Products** *(Heavy Duty)*  
**Hose Reels** *(Heavy Duty)*

### Limited Lifetime Warranty

If the product fails to perform due to defects in material or workmanship, we will replace it.

**Note:** Proof of purchase is required.  
Call 888-331-4569 for details.

**Certain Exclusions:** See Package for Additional Terms and Conditions

**Hoses & Hose End Products**  
*(Medium Duty)*  
**Hose Reels** *(Medium Duty)*

### 7 Year Limited Warranty

For seven years from the date of sale, the product is warranted against defects in material or workmanship.

**Note:** Proof of purchase is required.  
Call 888-331-4569 for details.

**Certain Exclusions:** See Package for Additional Terms and Conditions

**Hoses & Hose End Products**  
*(Light Duty)*  
**Hose Reels** *(Light Duty)*

### 5 Year Limited Warranty

For five years from the date of sale, the product is warranted against defects in material or workmanship.

**Note:** Proof of purchase is required.  
Call 888-331-4569 for details.

**Certain Exclusions:** See Package for Additional Terms and Conditions

**Long Handled Garden Tools**  
*(Shovels, Rakes, etc)*

### 2 Year Limited Warranty

For two years from the date of sale, the product is warranted against defects in material or workmanship.

**Note:** Proof of purchase is required.  
Call 888-331-4569 for details.

**Manual Cutting Tools**  
*(Shears, Pruners, Loppers)*

### Limited Lifetime Warranty

If the product fails to perform due to defects in material or workmanship, we will replace it.

**Note:** Proof of purchase is required.  
Call 888-331-4569 for details.