



Shenzhen Yunyue Intelligent Technology Co., Ltd.

Address: Unit 01020308, 19th Floor, Building 9, Huali Business Center, No. 24 Jinhai Road, Bao'an District, Shenzhen City, Guangdong Province, P.R.C.

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Version: 1.0

PHILIPS

5000 Series

Smart safe box

SBX501

User manual



To register your product as well as obtain support, please go to:
www.philips.com/support

Models and dimensions

Content

Models	Outside dimensions (H×W×D)	Weight
SBX501-4C0	450.8×370×511.9 mm	Please refer to the label on product for weight information.
SBX501-5C0	541.2×461×548.5 mm	
SBX501-7C0	706.7×461×548.5 mm	

Please read this user manual carefully before using this product.

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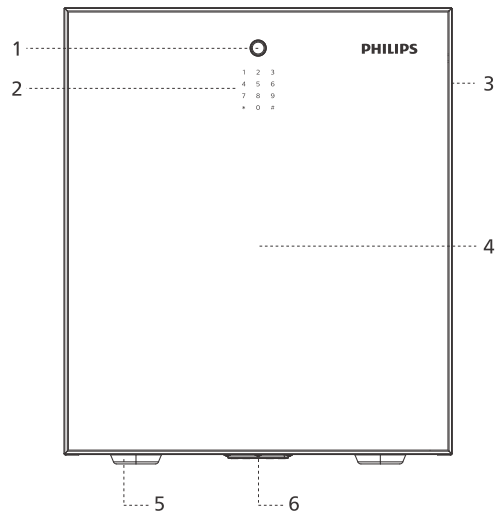
Kind reminder:

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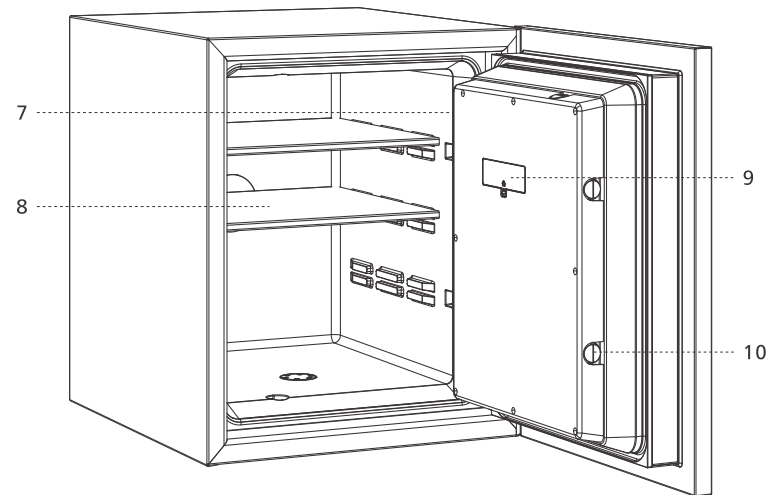
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Get to know your smart safe box

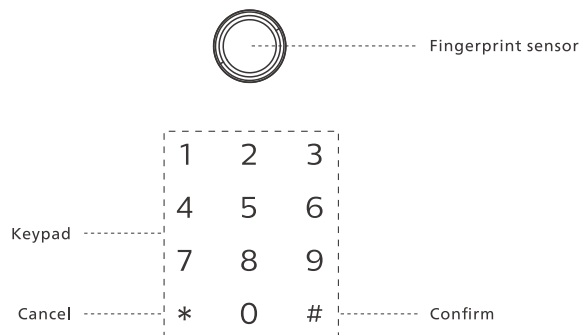
1. Fingerprint sensor
2. Digital keypad
3. Type-C external power port
4. Door
5. Feet
6. Ground lock
7. Setting
8. Partition
9. Battery compartment
10. Locking bolt



⚠ Note:
The 4CU model has only one partition.



Unlocking interface



First use

1. For first use, insert 4 AA batteries into the external power box, then plug the power box into the external power interface on the right side of the door panel.
2. As shown in Figure 1, wake up the digital panel by scanning any fingerprint or touching the numeric keypad. Enter the initial password '1234' and press the [#] key to confirm. You will hear a voice prompt saying 'Unlocked.' Open the battery compartment and insert four AA batteries to complete the initial setup.

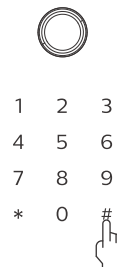


Figure 1

Add fingerprint and PIN code

1. Open the door and press the [Setting] key on the inside of the door at the hinge area. The [*] key on the panel will flash red, and a voice prompt will say "Please enter fingerprint or password" As shown in Figure 2, input your fingerprint at the fingerprint window, and the voice prompt will say 'Please enter fingerprint again' Repeat this process 5 times, and the voice prompt will say 'Fingerprint setup successful' if the fingerprint is configured successfully. If the configuration fails, it will display 'Fingerprint setup failed.'
2. After successfully configuring the fingerprint, you can proceed to configure a password. Enter a password consisting of 3-8 digits, and press the [#] key to confirm. You will hear a voice prompt saying 'Please enter password again' Re-enter the password and press the [#] key to confirm. The voice prompt will then say 'Password set successfully.'

⚠ Attention

1. This product can store up to 30 fingerprints and 10 sets of passwords.
2. During the configuration process, if there is no activity for 8 seconds, the system will automatically exit.



Figure 2

Delete fingerprint and PIN code

Press and hold the setting key on the inside of the safe door for 3 seconds. You will hear a voice prompt saying 'Initialization successful,' and the system will clear all user fingerprints and passwords.

⚠ Attention

1. This product does not support deleting single fingerprint or PIN code.
2. After restoring to factory settings, the security mode is also reset to its initial state, which is the closed status.

Keyhole

In case of an emergency unlock, you need to remove the acrylic panel on the door, and then insert the mechanical key into the keyhole, as shown in Figure 3, to open the safe.

⚠ Attention

1. Do not place the mechanical key into the safe!
2. If disassembly of the panel is required, please consult the seller or local authorized dealer.

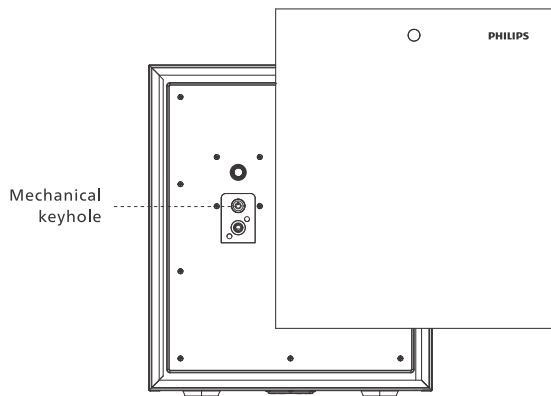


Figure 3

Enhanced security mode

1. 'Enhanced Security Mode' requires any combination of two configured fingerprints or passwords for access, such as fingerprint + fingerprint, fingerprint + password, password + fingerprint, or password + password.
2. Press the [Setting] key inside the safe, and the [*] key on the panel will flash red. You will hear a voice prompt saying 'Please enter fingerprint or password'. At this point, press the [2] [#] keys on the numeric keypad to activate the enhanced security mode. A voice prompt will confirm, saying 'Enhanced security mode on'. To deactivate the security mode, repeat this operation, and you will hear a voice prompt saying 'Enhanced security mode off'.

⚠ Attention

1. In Standard Mode, any set of passwords or fingerprints can be used to unlock the safe.
2. To switch between Single and Dual Authentication Modes, you need to have registered at least two credentials.
3. Placeholder Password: This product features a placeholder password function. During password verification, you can input any numeric sequence before and after the correct password to achieve verification. This feature is not applicable during password setup. (For example: ****123456****. The correct password '123456' can be validated as long as it is not interrupted. You can input a maximum of 24 digits.)

Language and volume setting

On the panel, press the numbers [3] [#]. The [#] key will flash red, and a voice prompt will say 'Please set language and volume' You can set the voice and volume by entering the following function codes:

Press [1], and the green light will turn on. The voice prompt will say “中文语音,” and subsequent operations will have Chinese voice prompts.

Press [2], and the green light will turn on. The voice prompt will say 'English voice,' and subsequent operations will have English voice prompts.

Press [3], and the green light will turn on. The voice prompt will say 'High volume,' and the prompts will be in high volume.

Press [4], and the green light will turn on. The voice prompt will say 'Low volume,' and the prompts will be in low volume.

 Attention: the default language is English.

Error alert

When fingerprint is entered incorrectly for 5 consecutive times or when the password is entered incorrectly for 3 consecutive times, the system will activate an error alarm. The high-pitched speaker alarm will sound for 20 seconds, and the system will be locked for 180 seconds.

 Please note: During the locking period, the numeric panel will display a countdown in minutes. If [3] is flashing, it means there are 3 minutes left until the lock is released. Similarly, [2], [1], and so on will flash to indicate the remaining time until the panel stops flashing and the lock is released.

Low battery alert

After successful verification for unlocking, if the battery voltage drops below 4.8V, the red light will flash 6 times after opening the door, and a voice prompt will say 'Low battery, please replace battery.' to remind the user to replace the battery as soon as possible.

 **Attention:** low battery may affect the normal use of the safe. Please replace batteries in time when receiving low battery alert.

Door left-open alert

When the system detects that the safe door has been left open for an extended period, a voice prompt will sound beep-beep-beep. At this point, please ensure to securely close the door.

Mounting instructions

Choose an appropriate installation location. Open the safe door and remove the flathead screws, upper cover, and upper cover waterproof gasket from the top of the safe. Then, remove the flathead screws, base, and base waterproof gasket from the bottom hole cover. After installing the base, pass the hex bolts and bolt washers through the fireproof safe and into the base, and tighten them using a hex key. Finally, tighten the upper cover waterproof gasket and the upper cover.

 **Attention:**

1. The installation method may vary for wooden floors compared to tile or cement floors.
2. This guide provides a basic description. Please be sure to refer to the "Bolt-Down Mounting Instructions" for detailed information.

After-sales support

If you encounter any problems when using the product, please contact local authorized distributors.



Warranty card

Model of product		Serial number of product		
Invoice No.		Seller		
Address of seller				
Date of sales		User name		
Contact of user		Address of user		
Failure description				
Maintenance records	Date	Issue	Maintenance staff	User signature