Y-3324&Y-3324A 共用英文说明书 128G双铜 单黑双面印刷
风琴折 折后70*100mm

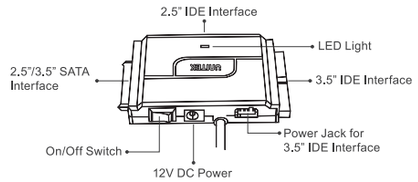
User Manual

USB to SATA IDE Hard Drive Adapter

UNITEK
Human friendly

Thank you for choosing Unitek USB to SATA IDE Hard Drive Adapter. Please read the user manual carefully before use and save them. If you need any help, please contact our professional customer service team at: **support_us@unitek-products.com**

Product Diagram



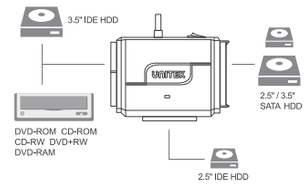
Specification

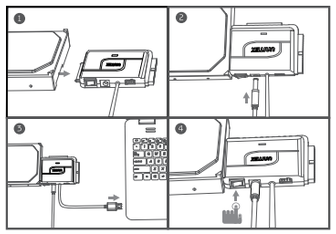
USB Specification	USB A	USB C
Product Interface	SATA, 2.5" IDE, 3.5" IDE	SATA, 2.5" IDE, 3.5" IDE
Output Power	DC 12V/2A Total	DC 12V/2A Total

Package Contents

1x USB 3.0 to IDE+SATA Adapter
1x 4PIN Power Cable
1x 12V 2A Power Adapter

Connection





1. Connect an IDE/SATA Hard Drive to the Adapter.
2. Connect Micro USB cable and DC Jack to the Adapter.
3. Connect the Adapter with the computer by USB cable.
4. Power on the device with the power switch, lower right corner of the computer will pop up a mobile device prompt after the device was recognized and there will also be a prompt in the file manager.

FAQ

Q: Why my hard drive is not recognized?
A: 1. If it is a brand new hard disk, it needs to be formatted and partitioned before you use it.
2. If the computer with MacOS: Confirm the hard disk format is NTFS format, NTFS is not supported by MacOS. It is recommended that to format the hard disk to exFAT format and it can be used under Windows and MacOS systems.
3. If the computer with Windows: Confirm the hard disk format is Apple HFS+ format, HFS+ is not supported by Windows. It is recommended to format the hard disk as exFAT format and it can be used under Windows and MacOS systems.
4. Check the disk manager whether the hard disk has been assigned a drive letter, if not, find the corresponding partition of your hard disk, right click - change the drive name and path - add - add a letter as a drive letter to display your hard drive (Change Drive Letter and Paths).
5. If you are reading and writing three hard disks at the same time, you need to set the 3.5-inch IDE hard disk as the slave disk. see the last question for detailed settings.

Q: Why it can't reach the data transfer speed of usb3.0(5Gbps)?
A: This product passed rigorous testing. Under normal situations, it can read and write with the speed of USB3.0(5Gbps). Please

make sure your host (computer) supports USB3.0 specification. Otherwise, there will be only a corresponding speed of either USB2.0 or USB1.1. Also, the speed will be affected by different SATA interface too.

Q: After installing the new HDD / SSD, why I can't find it on "My Computer"?
A: You must do "partition" (format) for the hard disk before using it.

Q: Why Windows XP can't recognize the hard disk which is more than 2TB?
A: Windows XP has limitations it able to read up to 2TB(max) hard disk only. We suggest upgrading the OS to Vista(64bit) and above. Recommended to convert the disk GPT disk partition, otherwise the OS will not support more than 2TB of a disk partition.

Q: How to remove the device safely?
A: It's recommended to click "Safely Remove Hardware and Eject Media" on the bottom right of your screen.

Q: Why I can't use two IDE hard drives at the same time?
A: When using two IDE hard disks at the same time, the 2.5-inch IDE hard disk will default to the main disk, and the 3.5-inch IDE hard disk needs to be set as the slave disk, Look at the label on the 3.5-inch hard drive, adjust the position of the needle cap in the slave mode, and connect the 3.5-inch hard drive power cable.

PS: It is recommended that to search online for how to format the hard disk on Windows/MacOS. Please backup the data before formatting.

Warranty

The Unitek USB to SATA IDE Hard Drive Adapter is covered by Unitek warranty for 24 months. If the product fails due to manufacturer defects, please contact us by email at: **support_us@unitek-products.com**