

Air Purifier

User manual



Before use

- 1: Please read this instruction manual carefully and keep it safely
- 2: Please remove all the packaging material from the filters

(Subject to the actual product)

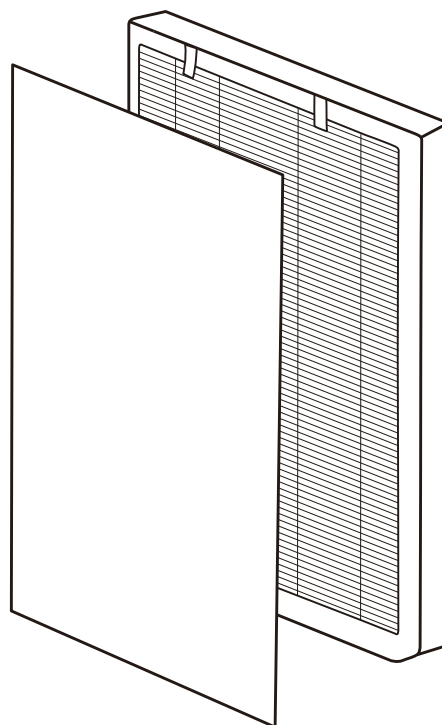
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AIR PURIFIER AND ACCESSORIES



Air Purifier Unit



Efficient composite pet filter

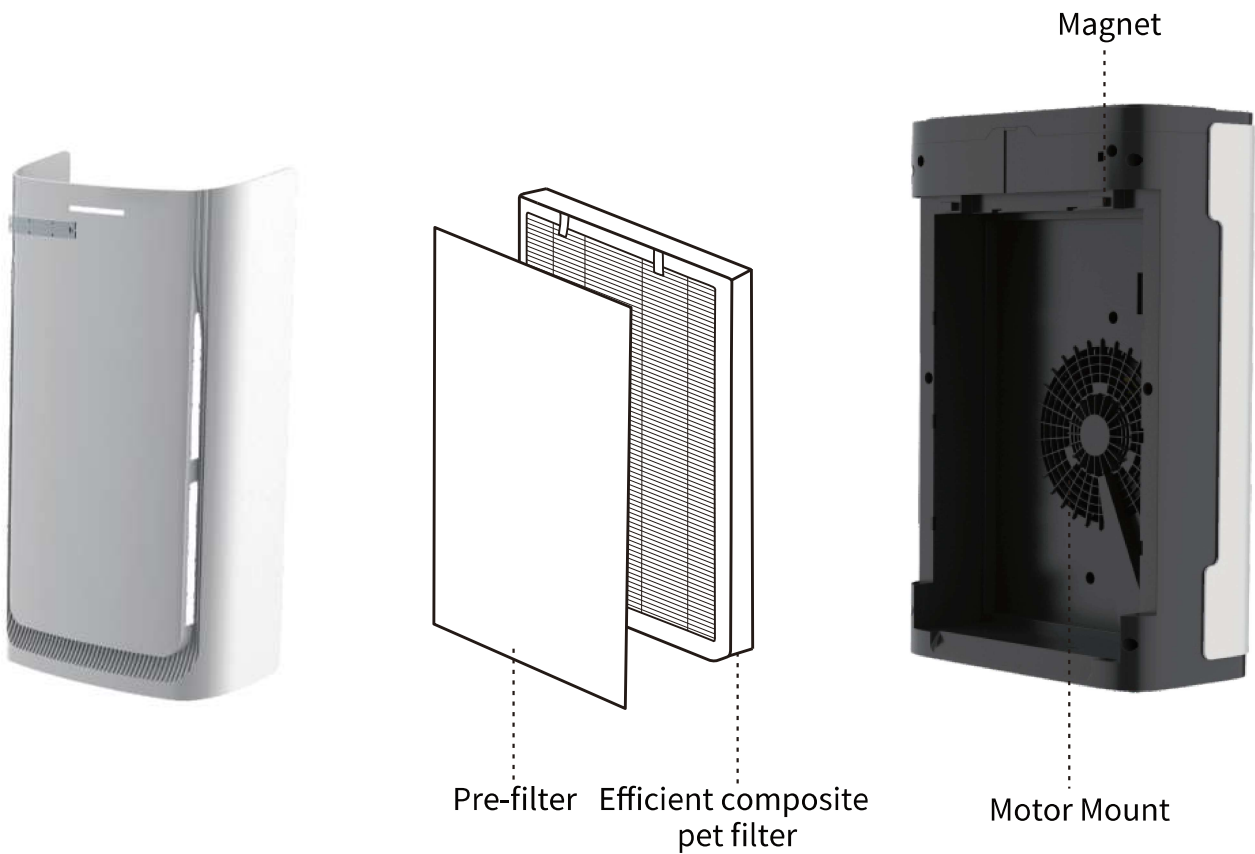
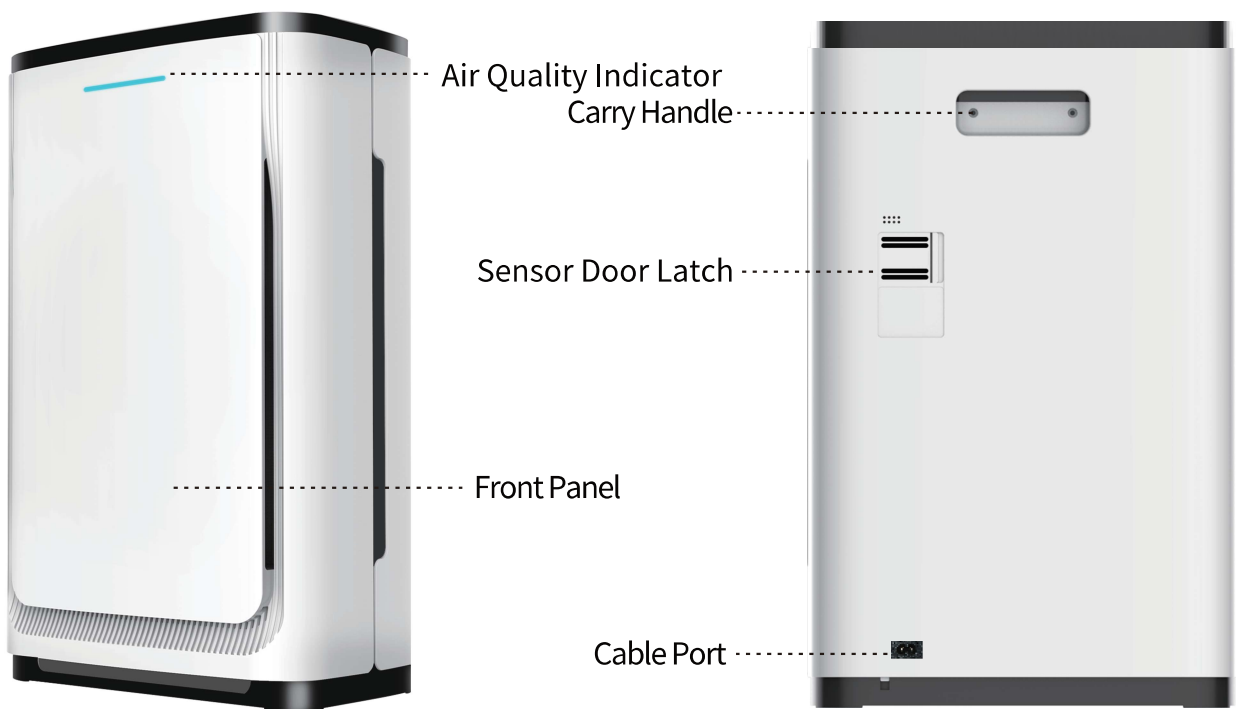


Power Cable with Plug

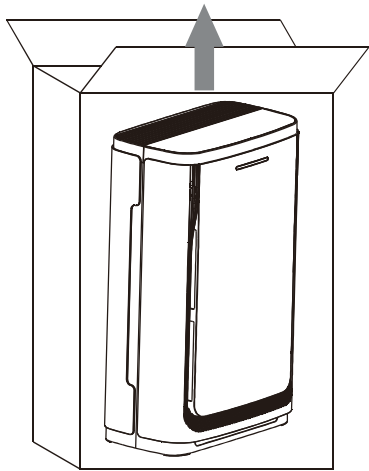


User Manual

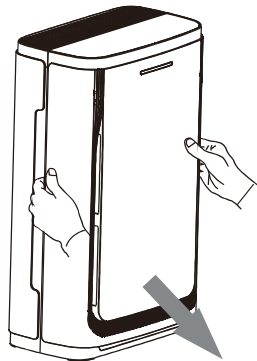
PRODUCT FEATURES



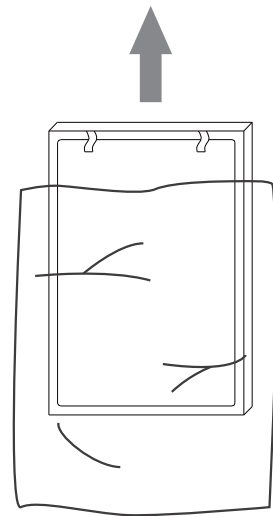
QUICKSTART GUIDE



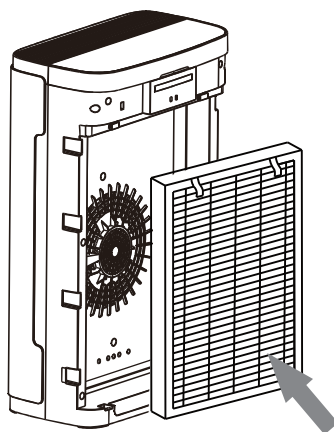
1. Carefully unpack your air purifier.



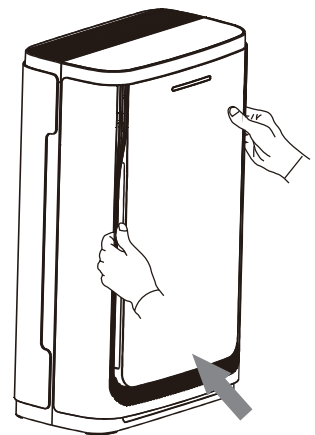
2. Remove the front panel.



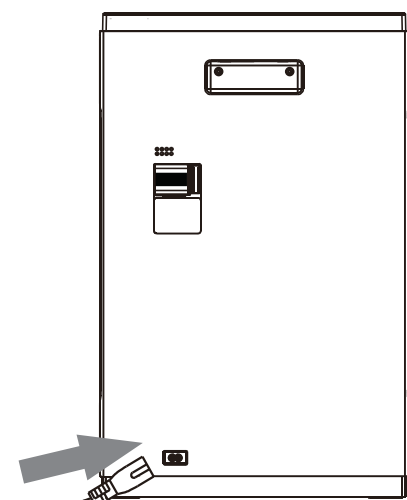
3. Remove filters from protective plastic wrap.



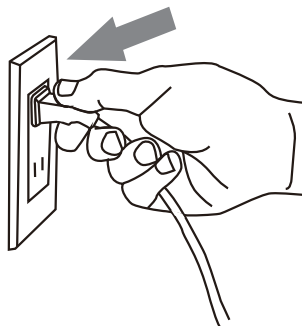
4. Insert the efficient composite pet filter.



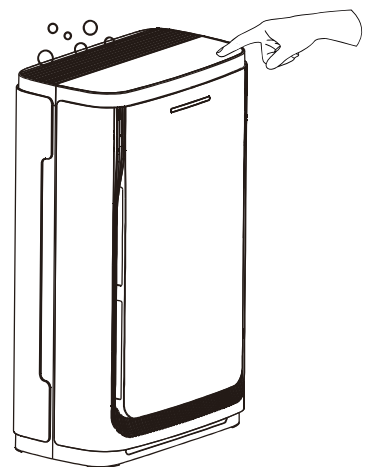
5. Insert the front panel.



6. Plug the power cable to the air purifier.



7. Insert the power cable into an electrical outlet.



8. Press on/off button to switch on the air purifier.

PRECAUTIONS

WARNING



Disassembly is prohibited.

To avoid danger, do not disassemble and modify the product if you are not a professional mechanic.



To avoid electric shock or damage, keep foreign object away from the air inlet and outlet to avoid contacting the inner parts of the appliance.



Check the power cable and plug regularly.

Dust can be accumulated over time on the surface of the plug, which can cause poor insulation due to humidity. Unplug it regularly and clean the plug with a dry cloth. Unplug it from the electrical outlet when not used for a long time.



WARNING

Always unplug the air purifier before cleaning the unit to protect against injuries and danger.



Do not use on improper AC. Damage or danger could be resulted from using it on improper power sources.



To avoid electric shock, do not touch the electrical plug with a wet hand



The electrical plug must be plugged in all the way.

Otherwise, fire hazards could be resulted from overheating due to exposed plug prongs. Do not use a damaged plug or a loose electrical outlet.



To prevent short circuit and electric shock, do not immerse in water or other liquids.



Do not use the appliance in wet or highly humid surroundings such as the bathroom to prevent leakage current, electric shock and fire hazards.



Do not use in places with oily residues, smoke, or fumes, such as the kitchen to prevent damage to the product.

The appliance shall not be used as an exhaust fan.



Do not use this appliance when you have used spray-type insecticides.

After using insecticides, ventilate the room sufficiently before using the air purifier. Otherwise, chemicals will be accumulated inside the machine and affect your health.



WARNING

When used in the same space with combustion devices, make sure the room is well-ventilated to prevent carbon monoxide poisoning as the appliance does not remove carbon monoxide.

PRECAUTIONS



Do not use alcohol or organic solvents to clean any part of the appliance to prevent damage to the product, electric shock, fire hazards, etc.



Unplug the appliance by pulling the plug but not the cable to prevent damage to the cable, short circuit, electric shock, fire hazards, etc.



Do not use the appliance near fire or combustible materials.



Close indoor doors and windows in order to effectively and quickly purify the air.



WARNING

RISK OF ELECTRIC SHOCK – These servicing instructions are for use by qualified personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.



WARNING

To reduce the risk of electric shock, this equipment has a polarized plug(one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug.If it still does not fit, contact qualified personnel to install the proper outlet. Do not alter the plug in any way.

NOTE

Unplug immediately if any of the following conditions occur:

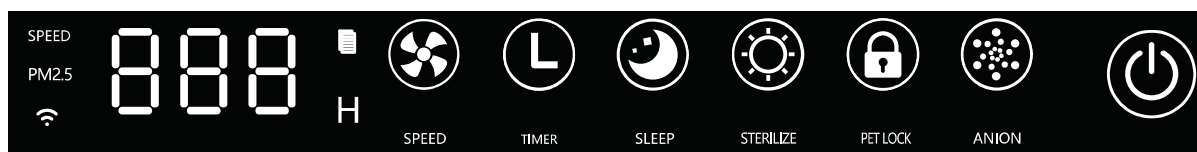
- ◆ the switch does not work
- ◆ short circuit occur
- ◆ the electrical cable or plug becomes overheated
- ◆ a burnt smell, unusual sound or vibration is produced
- ◆ anything unusual or failures occur

Note: If the electrical cable is damaged, to prevent hazards, it must be replaced by professionals from the manufacturer, its maintenance or similar department.

OPERATING INSTRUCTIONS

Switch on

Touch the power button to switch on the appliance.



After switching on, the light indicator is always on. When a corresponding function is used, the light indicator under the icon is always turned on. The area displaying “— — —” 10s after switching on will show the PM2.5 value.

The appliance operates under the auto mode by default.

Boot default automatic mode; the air volume is adjust with PM 2.5.
Auto mode is set as follows:

PM2.5 Value	Air Quality Level	Air Quality Light Color	Airflow Level
08-79	Good	Green	1
80-199	Fair	Blue	2
200-500	Bad	Red	3

Changing fan speed

Touch the "wind speed" button on the key screen to manually adjust the air volume, cycle to select P1~P3 gears and P0 automatic gear, you can release the automatic mode and enter the manual adjustment mode.

Set the timer

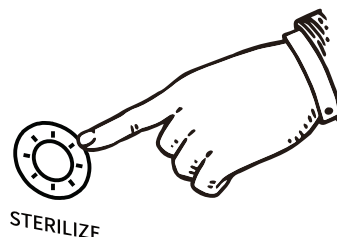
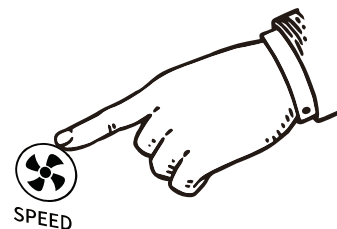
1. Touch the “Timer Button” repeatedly to choose the number of hours you want the appliance to operate (1-12 hours) and the switch-off time. When the timer is on, the light indicator is on.

Use sleep mode

1.Touch the "Sleep" button on the key screen to enter the sleep mode, the air quality indicator is off, and the rest of the indicators are off except for the sleep indicator.
2. The appliance operates under speed 1 in sleep mode. Press any key to release sleep mode, and return to automatic mode after release.

Use sanitizer

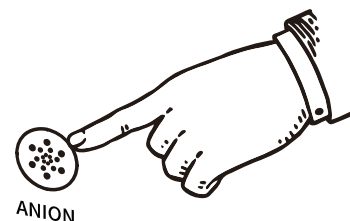
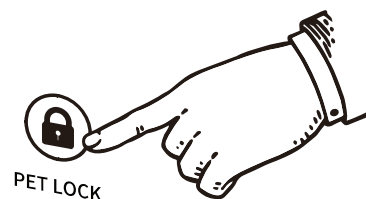
1. Touch the "Sanitizer" button to turn on/off the sanitizer.



OPERATING INSTRUCTIONS

Set the pet lock

1. Touch the "Pet Lock" button to activate the lock function and all the other buttons will not be responsive. Press and hold for 3 seconds to close.
2. When the pet lock is not on, press and hold this button for 3 seconds to view the accumulated usage time of the filter, displayed in the PM2.5 area. The filter indicator lights up, and when four digits are displayed, it is displayed as a three-digit running.



Switch on anion

1. Touch the "Anion" button turn on/off the anion function.

Replace the filter

Tips on replacing the filter

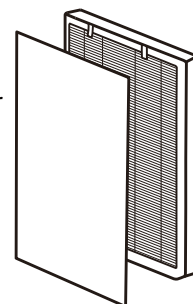
When the accumulated usage time of the filter reaches 2000 hours, the filter replacement indicator is on.



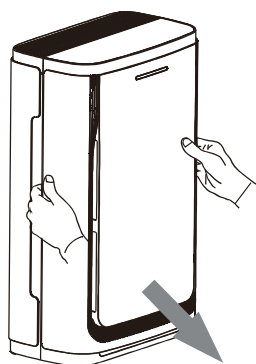
When viewing the accumulated usage time of the filter, the time is displayed for 10 seconds.
To clear the time, press the timer button for 3 seconds.

Filter installation order

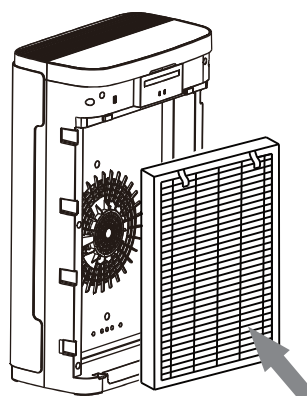
1. Efficient composite pet filter



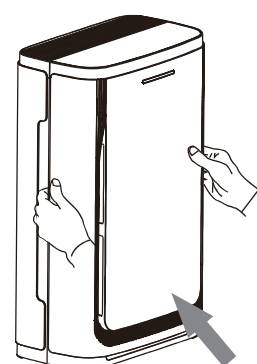
Steps to replace the filter



1. Open the front panel and remove the existing filter



2. Insert the efficient composite pet filter



3. Insert the front panel and the filter is successfully replaced

NOTICE: THE FRONT PANEL AND FILTERS MUST BE IN POSITION TO POWER ON.

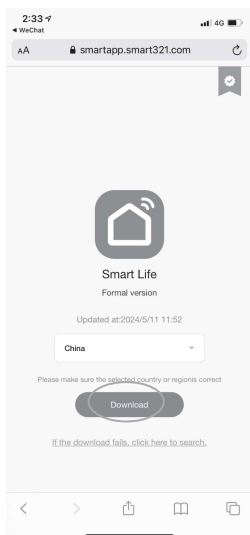
WIFI Connection Operation

APP Download

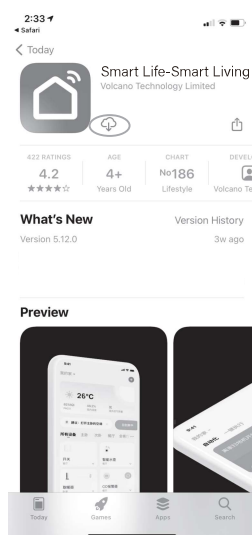


NOTE

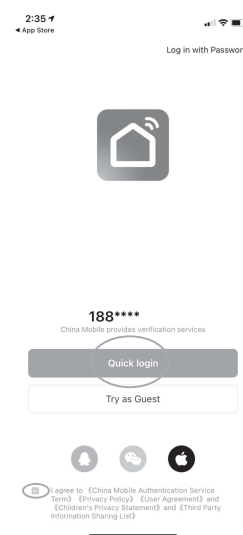
Long press the sterilization button for 5 seconds, the WIFI enters the state of network distribution, and the WIFI icon flashes quickly.
In successfully connected WIFI mode, you can still use the buttons on the product to control.
To disable WIFI mode, press the sterilize button for 5 seconds. If you need to reconnect, hold down 5 seconds again to enable WIFI function.



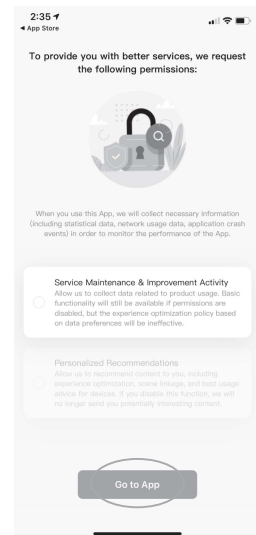
1. Scan the QR code and click to download and install



2. Download and install the APP

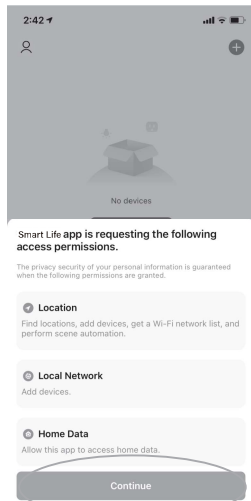


3. Open the APP, check and log in with one click

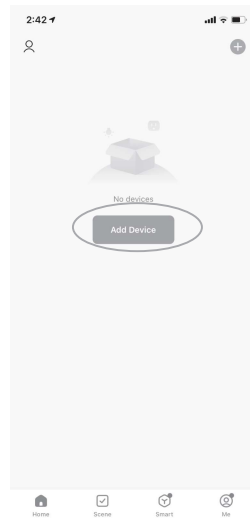


4. Go to APP

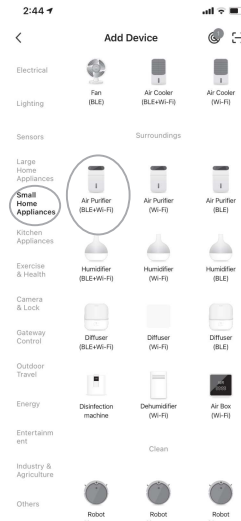
WIFI Connection Operation



5. Continue to the next step



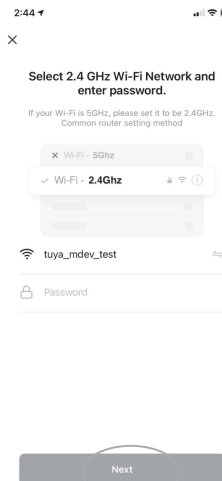
6. Click "Add Device"



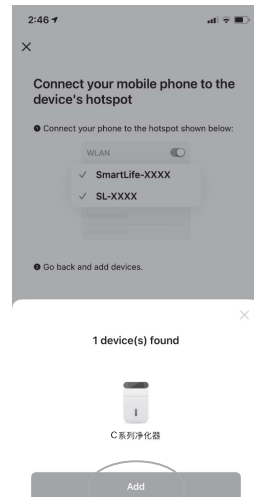
7. In the small home appliances, click "Air Purifier"



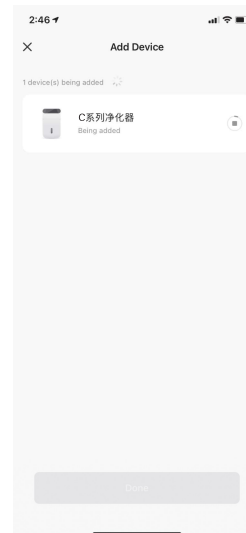
8. Long press the "sterilization" button for 5 seconds to start the WIFI function, check and click "Next"



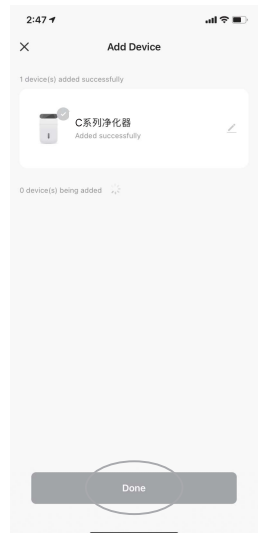
9. Enter the WIFI password and click "Next"



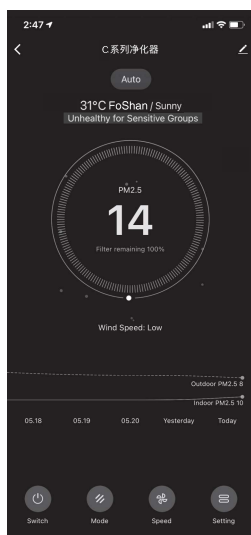
10. Click "Add"



11. Connecting (approximately 20-30 seconds)

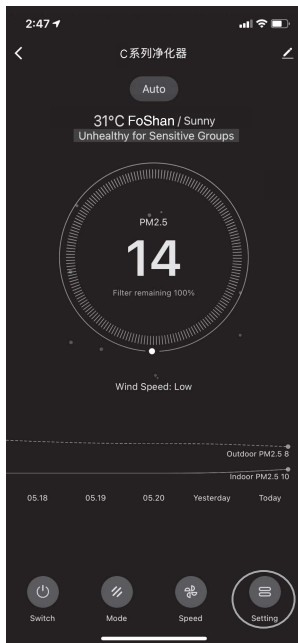


12. Connected successfully

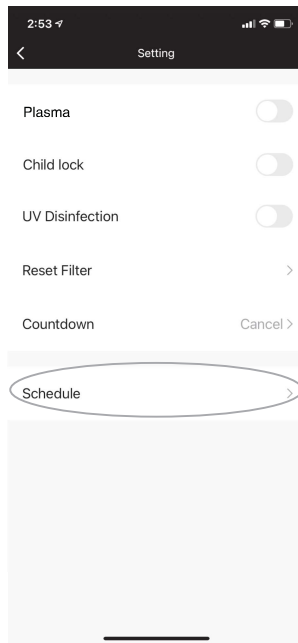


13. APP operation interface

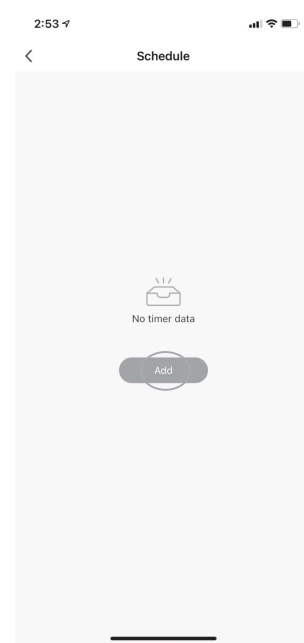
Timing Function



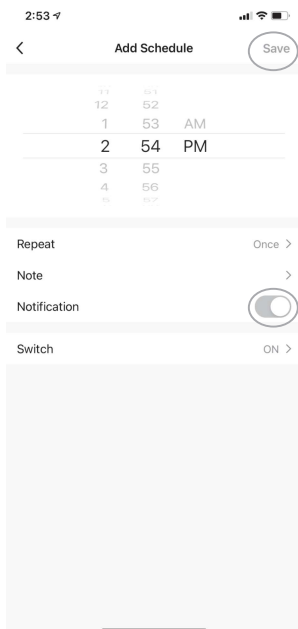
1. Click "Setting"



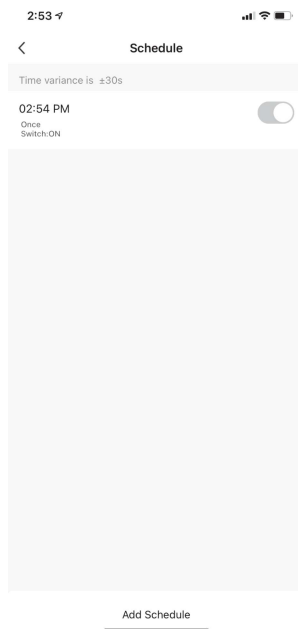
2. Click "Schedule"



3. Click "Add"

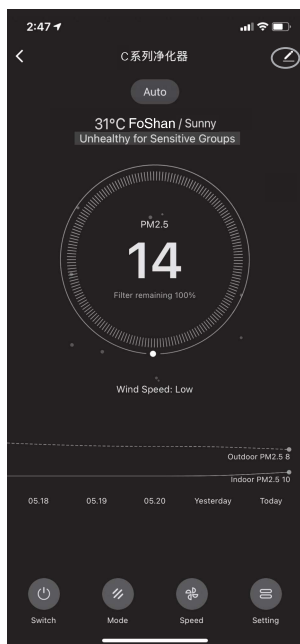


4. Set the machine on or off time and enable execution notifications

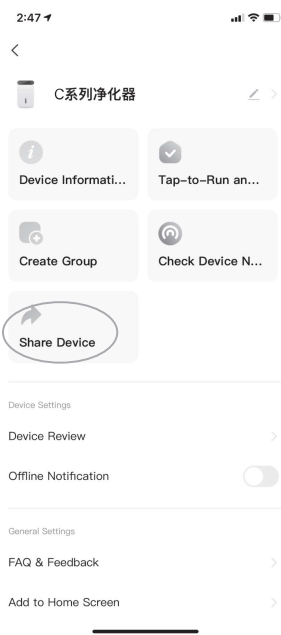


5. Successfully set

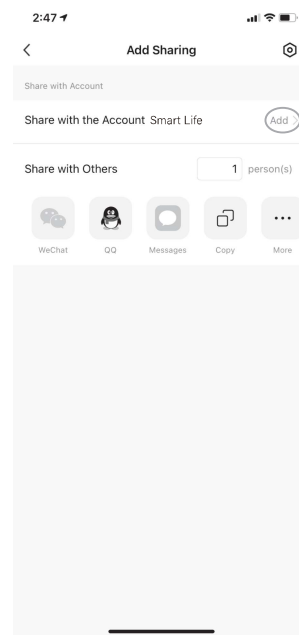
WIFI Authorization



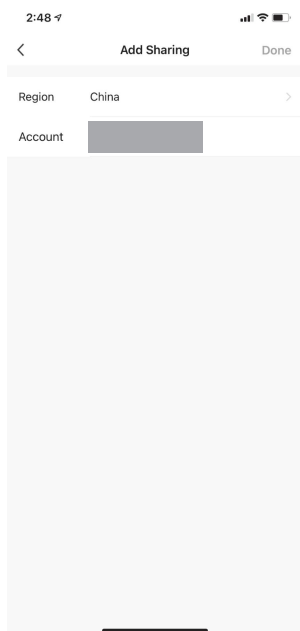
1. Click "Personal Center" in the upper right corner



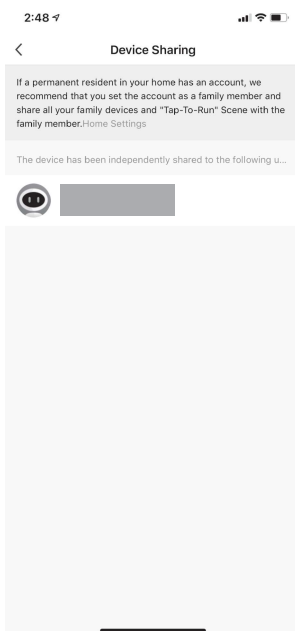
2. Click "Share Device"



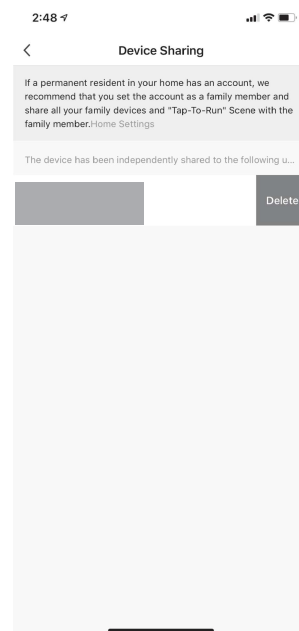
3. Click "Add Share"



4. After entering the user account you want to authorize, click "Done"



5. If the sharing is successful, the authorized user can control the air purifier



6. Press and hold the authorized user, swipe left to perform "Delete" operation

AIR PURIFYING FUNCTIONS

1. Pre-filter: captures hair, fiber, large particles, dander, etc., can be vacuumed and reused.
2. As the second layer of the filter, the high-efficiency HEPA filter adopts H12-grade filter paper to form the filter, which has a strong ability to capture tiny particles. Small pore size, large adsorption capacity, high purification efficiency, can effectively filter smoke and dust, especially for PM2.5 in the haze air.
3. Columnar particulate carbon: By combining alkaline odorous substances such as ammonia and amines from pets with acidic odorous substances such as hydrogen sulfide, it decomposes fecal odor (3-methylindole) and reduces the content of fecal odor. The bio composite enzyme filter material has a strong catalytic activity, which quickly and actively adsorbs and captures odor molecules through active catalysis, causing polluted molecules to quickly decompose and generate carbon dioxide and water, thereby achieving ammonia and odor removal functions.
4. Anion purification: The positive and negative ions generated by the anion generator neutralize in the air and produce huge energy, which results in the change of the microorganism structure around or the conversion of energy, thereby destroying the microorganisms. As the number of negative ions is greater than that of positive ions, excess negative ions are still floating in the air, which can remove smoke, dust removal, smell, and improve air quality and health.

TECHNICAL SPECIFICATIONS

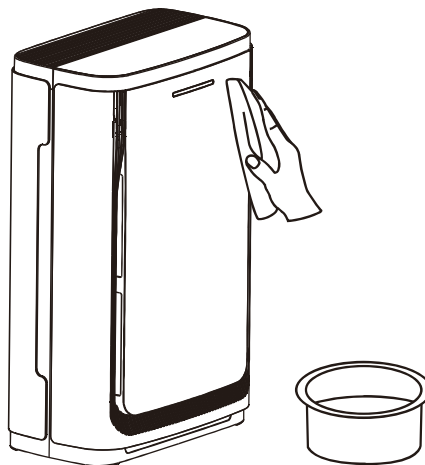
Types	Specifications
Product Name	Air Purifier
Product model	P339
Voltage	120V~
Frequency	60Hz
Power	115W
Particulate CADR	205CFM (350m ³ /h)
Purification Method	Physical filter purification
Casing Material	High Quality ABS
Product Dimension	15.4 x 9.1 x 24.8in (391 x 230 x 630mm)
Net Weight	18.5lb (8.4kg)
Gross Weight	21.4lb (9.7kg)
Sensor Type	PM2.5 Sensor
Noise	≤68dB

This product complies with the maximum allowable concentration of ozone of 0.050 parts per million by volume (ppmv) in a 24-h period.

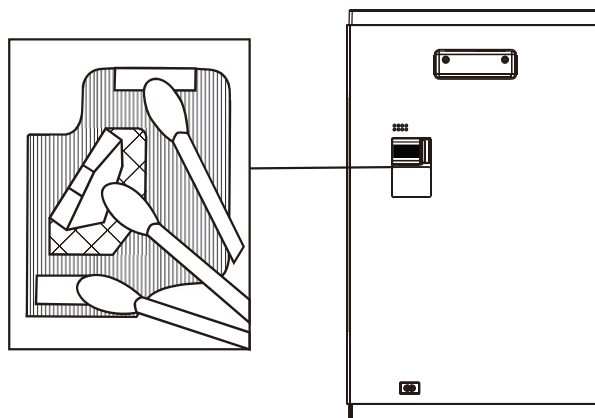


CLEANING AND MAINTENANCE

Unit: Please regularly wipe the surface of the machine with a soft cloth moistened with clean water and detergent and clean the air inlet and outlet with a brush.



Sensor Cleaning: Regularly clean the lens of the sensor and the surface of the sensor with a moist cotton swab, and then use a dry cotton swab to remove any moisture left on the sensor.



Filter Replacement: Filter replacement is reminded by a built-in program. Each layer of the filter can be used for about 6-8 months. If the environment is seriously polluted, the filter needs to be replaced earlier. Filters can be ordered from our website or designated distributors.

Filter Cleaning: The filter needs cleaning regularly to ensure the best performance.

Efficient composite pet filter can only be cleaned with a vacuum cleaner.

TROUBLESHOOTING

When the following problems occur, try possible solutions listed below before returning it for repair:

Problem	Solution
The appliance does not work when switched on The touchscreen controller does not work.	1. Check if the electrical cable is plugged into a socket. 2. Check if the electrical cable is plugged into the appliance. 3. Check if the front panel is inserted properly.
When in auto mode, the air quality indicator/PM2.5 value is always red or high.	1. The appliance may be affected by moisture, oil residues, smoke, fumes, spray, etc. Place the appliance in another environment to test again. 2. Take off the lid on the sensor and clean the lens with a soft cloth.
Unpleasant smell cannot be removed.	Check if the filter is expired or has adsorbed pollutants with bad smell. 1. Clean the efficient composite pet filter . If the smell does not go away, change the filter.
Particulates in the air cannot be removed. The appliance is extra loud when running.	Use a vacuum cleaner to clean the pre-filter. If the problem does not go away, change the HEPA filter.
The air purifier does not respond to air pollutants in the room.	The appliance may be placed in the wrong place that prevents pollutants from being absorbed. Place it in another spot or change to manual mode and increase the fan speed to maximum.

After Sales Service

AFTER SALES SERVICE

1. Free one-year warranty
2. After the free warranty, you can contact the company to provide maintenance services.
3. The following conditions are not covered by the warranty:
 1. Damage due to man-made factors
 2. Damage due to unauthorized disassembly or repair
 3. Normal wear and tear after usage
 4. Filter (unless the filter is damaged before used)
 5. Damage due to improper installation and usage

Note:

In order to protect your rights, please pay attention to the following information.

1. Please register your purchase online with complete, correct and authentic information within 30 days after purchase to get a one-year free warranty.
2. Keep the purchase receipt or record.
3. Terms and details for the warranty are listed on the online registration page.
4. The appliance should not be used by persons with physical, sensory or mental disabilities and those who lack experience or knowledge (including children), unless they are under the supervision of another person in charge of safety or have provided instructions for the use of the appliance.

FCC warning:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be collocated or operating in conjunction with any other antenna or transmitter, End-Users must be provided with transmitter operation conditions for satisfying RF exposure compliance.

AFTER SALES WARRANTY

**Dear customer,
Thank you for purchasing HEAPETS air purifier.**

Here are some important tips:

1. Term of warranty

- a) Maintenance period will be one year starting from the purchase date, maintenance will be free of charge during maintenance period(Except non-resistant factors and human factor).
- b) Any free gifts when selling with the units are not in the warranty coverage.
- c) Proof: Purchase record, shopping voucher of the selling office, receipt.

2. Components

The components will be free of charge during maintenance period; After maintenance, all components will be charged according to the parts price in the market.

If you encounter any issues while using the air purifier, please contact us through one of these channels before returning:

1.After-sales Email: **service@heapets.com**

2.After-sales Tel: 626-262-0959 Mon-Fri, 9:00 am-5:00 pm CST

Rest assured that regardless of when you reach out to us, we will respond within 12 hours.

Sincerely,
Best Regards!

HEAPETS

Please read all safety rules and instructions in this manual to ensure full understanding and proper installation of the product.

It is recommended to keep the user manual properly for future reference.