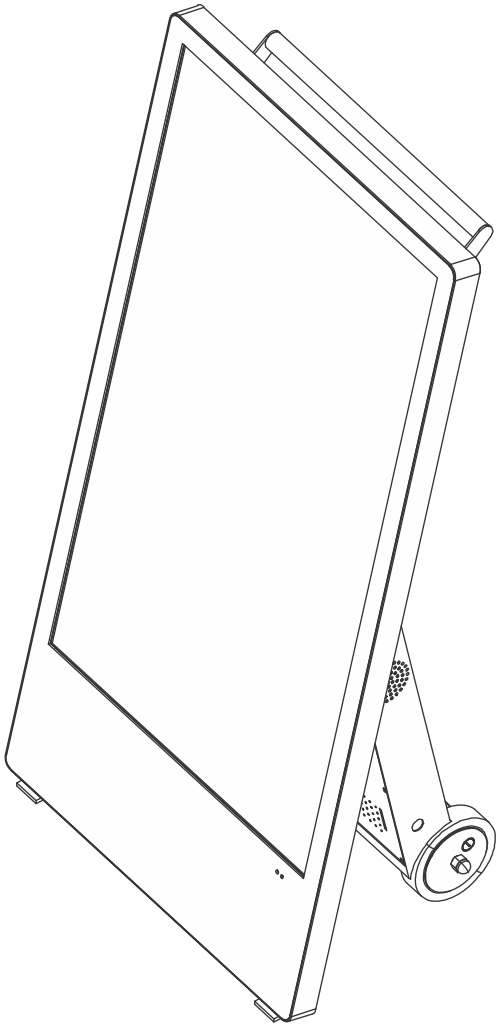
DISPLAYS2GO



User Manual

43-inch Indoor Recharge NoTCH BLK 14 OS

SKUs: DM043NL14, DM043NLB, DM043NLW

Version 1.0

FCC ID: 2ASCB-DM043NL14
This device complies with Part 15 of the FCC Rules. Operation is subject to the following conditions:
(1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications to this equipment not approved by the party responsible for compliance could void the user's authority to operate the equipment.

This product is a type B device.

Thank you

for partnering with Displays2Go.

Search your product SKU on **displays2go.com** to access product resources, videos, and warranty details.

It's our mission to bring your brand vision to life. This digital signage was thoughtfully designed and carefully manufactured by our expert team to ensure your brand shines. Our Quality Assurance team inspects all electronics during assembly process to assure reliable operation.

Have questions or need assistance? We're here to provide clear guidance and dependable support throughout the life of your product.



Connect with Us

844-221-3393 info@displays2go.com

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Before Use

Safety Information

Thank you for purchasing this high-performance digital signage from Displays2Go. We have considered the factors to ensure personal safety in product design and have tested rigorously at the factory. However, improper installation and use may result in electric shock and fire.

To safely use, maximize performance of the unit and extend the life of the product, please read and follow all instructions carefully before using the product. Keep the instructions for future reference.

We strongly recommend using a surge protector, or a power strip with internal circuit breaker to prevent damage to the digital signage.

		
Warning May cause personal injury or death	**Prohibited** The operation is prohibited.	**Caution** May cause damage or property loss

⚠ **CAUTION: Turn off the Digital Signage immediately, pull the plug from the power outlet, and schedule professional maintenance quickly in the case of any of the following:**

- Power outage or unstable voltage.
- Abnormal sound or smell from the unit.
- AC power cord is damaged.
- Digital Signage is damaged due to drop, knock or impact.
- Any liquid or foreign matters fall into the enclosure.

⚠ **Warning: If coal gas or other flammable gas leaks, do not pull out the plug of the LCD digital signage or other electrical appliances; instead, turn off the gas valve immediately, and open the doors and windows quickly.**

⚠ WARNING:

- Cut off the power supply before connecting or disconnecting any cables.
- Do not place the Digital Signage in any instable positions to prevent damage or fire.
- The openings in the enclosure are designed for ventilation and cooling. Do not block the openings when placing the unit.
- Do not place the Digital Signage in conditions such as:
    - Direct strong sunlight, moisture, extreme temperature or too much dust,
    - Close to flammable or explosive materials, or flammable or corrosive gases.
    - Do not use damaged or inappropriate power outlets and ensure that the plugs and outlets contact properly.
    - Do not let dust or metal deposits adhere to the plugs and outlets.
- Do not damage the power cords:
    - Do not modify the power cords,
    - Do not place heavy objects on the power cords,
    - Keep the power cords away from heat source,
    - Do not pull on the cord to remove the plug.
    - Do not connect too many plugs to one outlet in parallel, or else it may cause fire due to excessive power consumption.
- Do not approach the Digital Signage with open flame (e.g. a lighted candle), or else it may cause electric shock or fire.
- Do not put any sharp objects, metal or liquid into the vents or let them touch the signal terminals to avoid short circuit, product damage, and electric shock.
- Do not touch the plugs with wet fingers, or else it will cause electric shock.
- Do not use the Digital Signage in stormy weather, especially when there is lightning. Instead, please disconnect the power and antenna plugs to avoid lightning strike.
- Please ask qualified technician for repair, or else it may cause electric shock or fire.

⚠ CAUTION:

- Do not let children climb onto the Digital Signage. Keep small parts away from children to prevent them from swallowing.
- If the Digital Signage won't be used for a long time, turn it off and pull out the power plug.
- To adjust the position of the Digital Signage, please disconnect all power cords and move slowly to avoid tip over.
- Do not scratch or knock the unit with hard object. Do not twist and squeeze the unit.
- Do not turn on the unit immediately when it is moved from a place with low temperature to high temperature to prevent condensation or malfunction.
- Disconnect the Digital Signage from power when cleaning. Wipe with soft cloth. Do not use industrial chemicals, prevent foreign matters from entering the machine. Improper cleaning (such as cleaning solution, water) may damage the product, erase the printed information, and even cause damage of the components if fluid flows in, resulting in machine failure.
- If the unit displays the same screen for a long time or the moving picture has fixed text or icon, it can leave ghosting on the screen and won't disappear when the unit is turned off. This is normal and isn't covered by the warranty.
- The power of the Digital Signage can be cut off by pulling out the plug. Unplug device to disconnect from power.
- If the LCD screen ruptures and the liquid splashes on skin, rinse for 15 minutes with clean water immediately, and consult your doctor.
- When carrying the Digital Signage with hands, grab and hold the edges. Do not apply pressure to the panel.
- Use the Digital Signage in proper lighting conditions; insufficient lighting or long time watching can impair your eyesight.
- Insert the plug into the outlet properly, or else it may cause sparks and fire.
- The technical specifications printed herein and on the packaging are subject to change without prior notice. The manual may be slightly different from actual operation, and the latter is applicable.

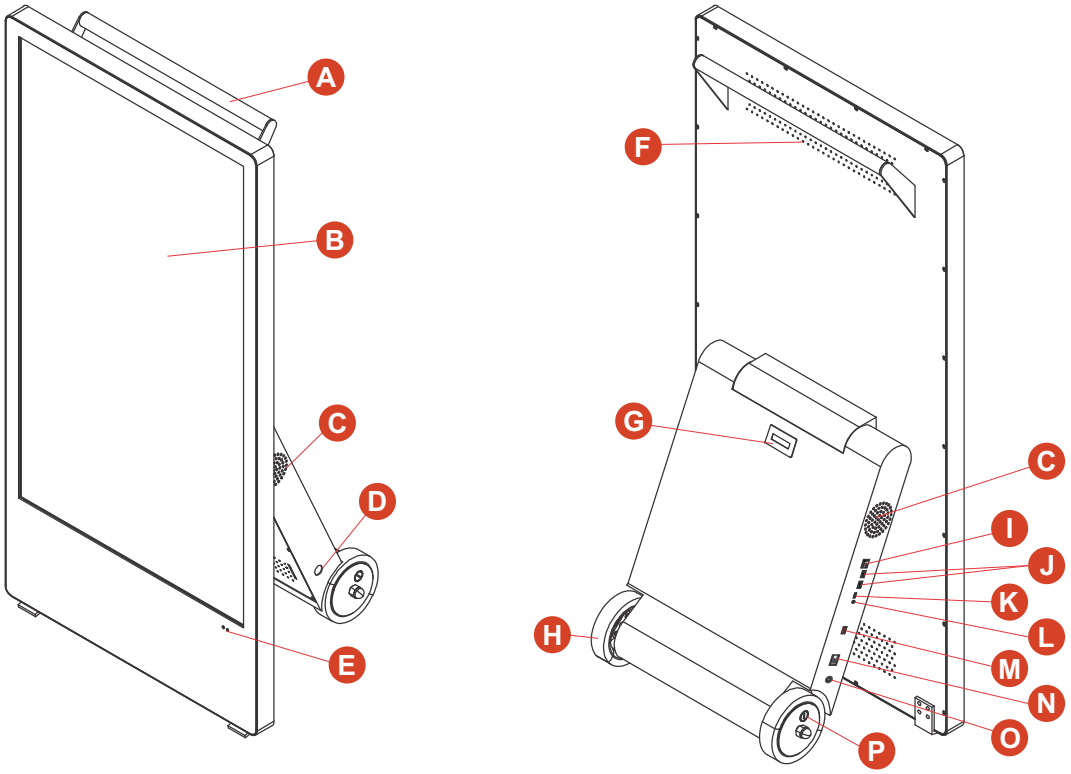
Packing List

Name	Qty.
Remote ontrol	1
Key for wheels	4
Key for lock in the stand	2
User manual	1

Name	Qty.
AC power cord	1
Charging adapter	1

Please be sure to charge with the 25.55V, 4.9A charger we provide!

Product Diagram



Label	Name	Label	Name	Label	Name
A	Handle	G	Battery Indicator	M	USB 3.0 Port
B	LCD Screen	H	Wheels	N	On/Off Switch
C	Speakers	I	RJ45 Port	O	DC Charging Port
D	Key	J	USB 2.0 Port	P	Wheel Lock
E	Remote Sensor	K	Type-C Port		
F	Vent	L	Audio Output Port		

Ports and Connectors



Operation

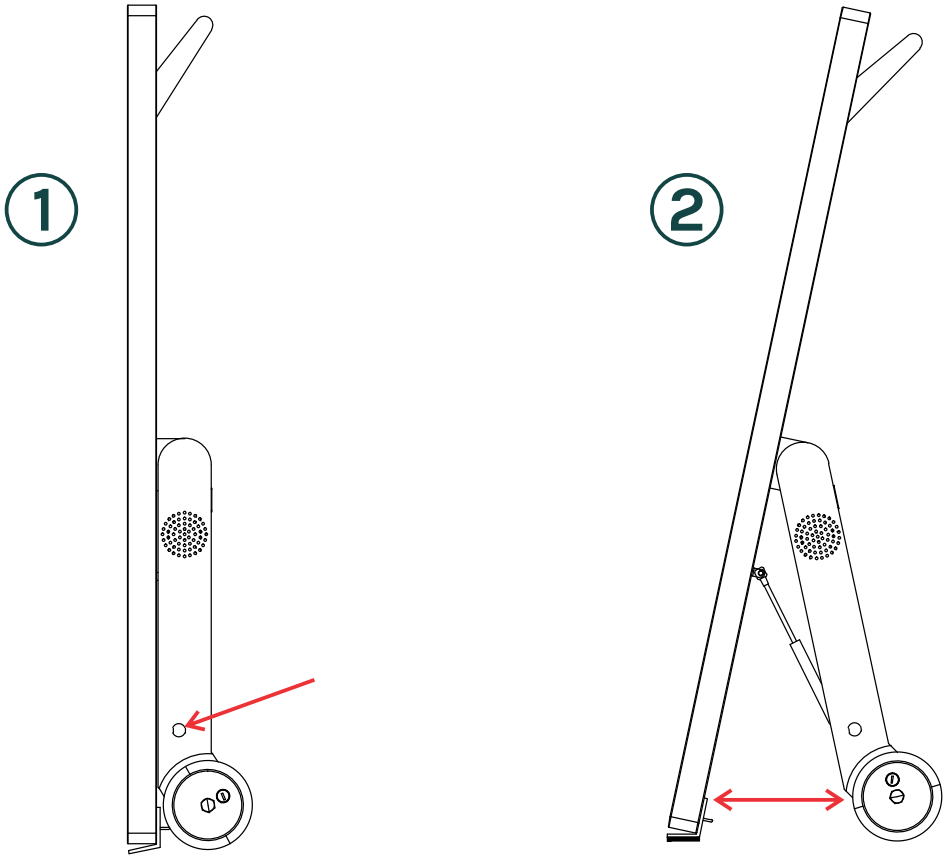
TO OPEN UNIT

⚠ CAUTION: 2 people required to safely unfold unit.



2 PEOPLE REQUIRED FOR OPERATION

1. Lock both wheels to prevent them from rotating.
2. Have one person hold the handle with both hands and tilt the unit upright.
3. At the same time, have a second person unlock the bracket, then pull the rear bracket open until the unit can stand upright.



When closing the unit, reverse operation above and lock the bracket box to finish (2 people required).

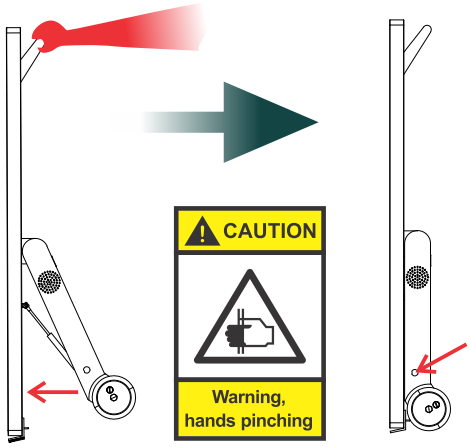
Transportation



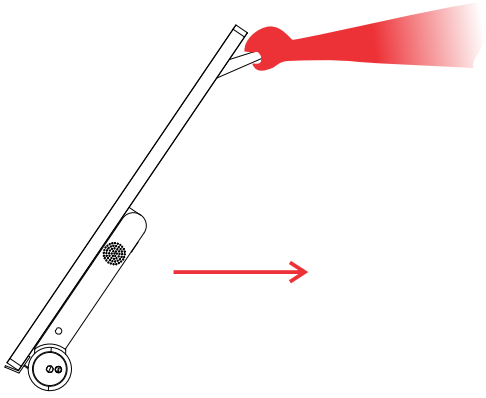
2 PEOPLE REQUIRED FOR OPERATION

Note: For safety reasons, two people are required to operate during the product moving process.

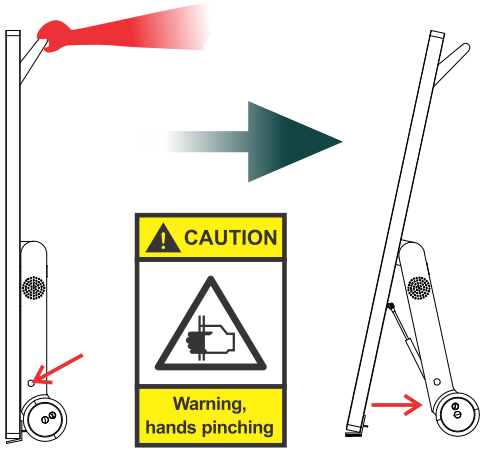
① One person holds the product upright, while the other person gently closes the stand. Once closed, the second person inserts the key into the lock, turns it to tighten the locking hook, and secures the stand.



② Pull the entire unit by hand to move it to the desired location.



③ Upon reaching the destination, one person holds the product upright, while the other person inserts the key into the lock, releases the locking hook, and pulls the stand apart until the product can stand on its own.

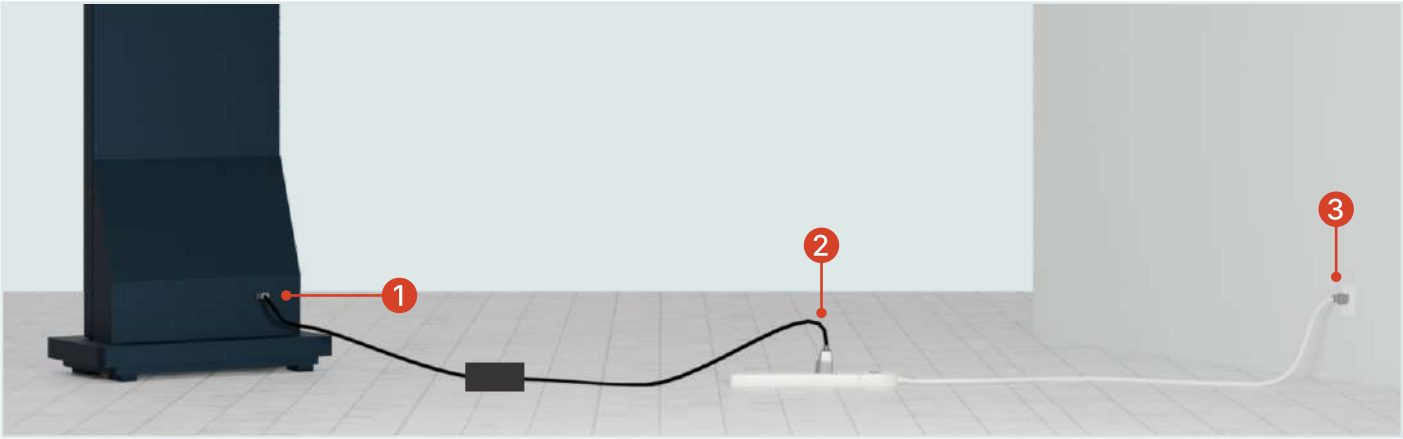


Operation

Power

Connect to Power

Insert the power cord into the port on the unit, then plug into an outlet. We strongly recommend the use of a power strip with an internal circuit breaker to prevent damage.



NOTE: Always disconnect from power during assembly or disassembly!

Power On/Off

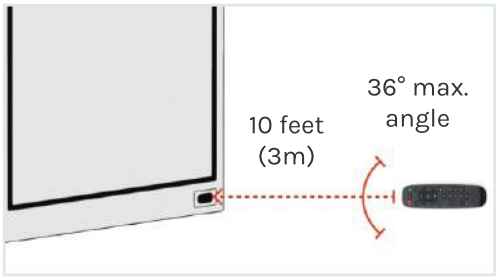
- **Start up** by connecting the device to power, then flip power switch to ON.
- **To power on or off**, use the remote control or the Status Bar.
  - Press the Power button on the remote control, then OK to confirm shutdown.
  - OR click/swipe down from the top of the screen to show the Status Bar. Press the Power icon to restart or power down the device.
- **To shut down**, flip power switch to OFF.

NOTE: The unit cannot turn on if the power switch is OFF.

Remote Control

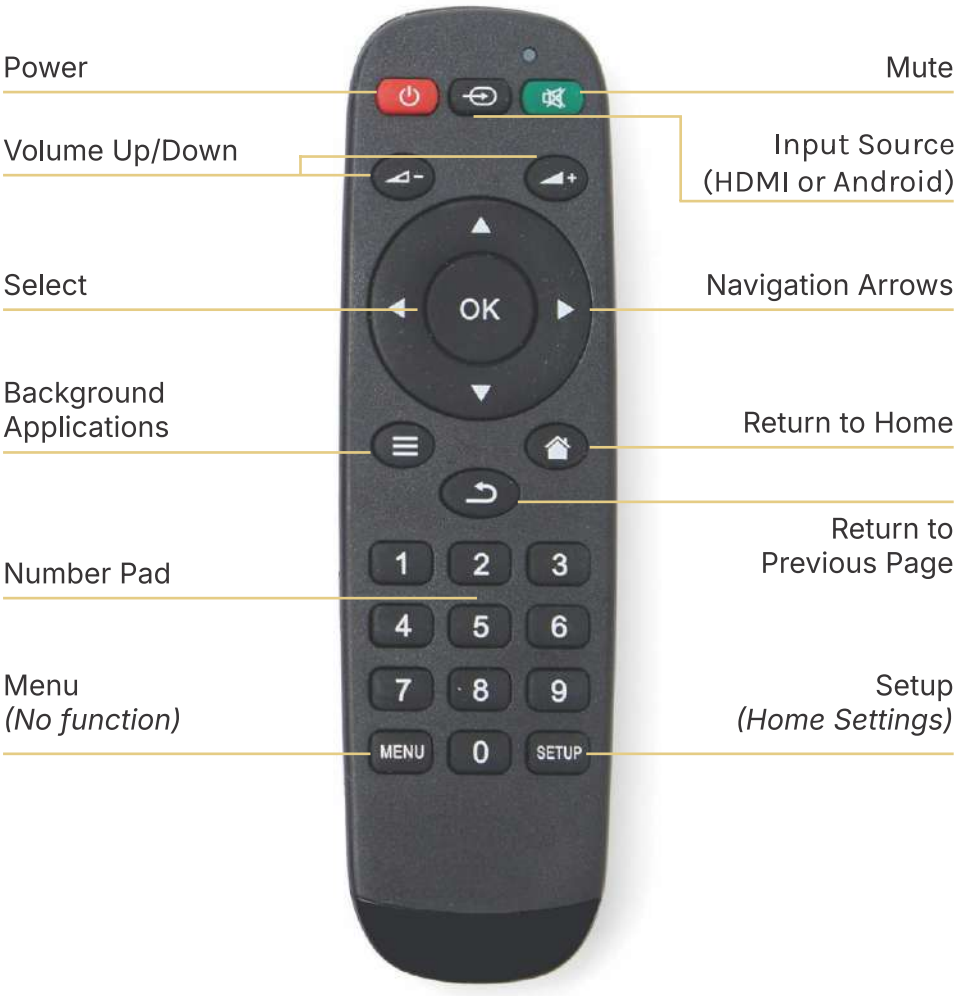
To control the unit, aim the remote control directly at the unit's remote sensor, located at the right corner below the screen.

For best performance, use the remote within 10 feet and keep the sensor free from obstructions. Avoid direct sunlight on the receiver window, which can affect responsiveness.



NOTE: The remote requires 2 AAA batteries, not included.

Remote Control Functions



NOTE: The real appearance of the remote control may be different from the picture. Please refer to the actual product.

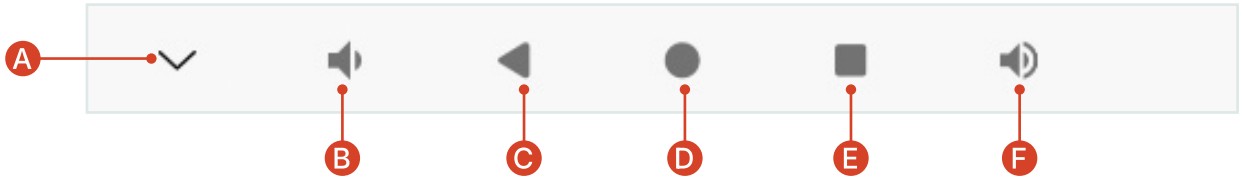
Onscreen Navigation

Use the Navigation Bar and quick menus to control your device, access apps, adjust settings, and manage sound.

TIP: Connect an external mouse for convenient navigation on non-touch devices.

Navigation Bar

The Navigation Bar provides quick access to important controls. Press the downward arrow to minimize the navigation bar. To restore it, swipe up from the bottom of the screen, or go to **Display Settings > Display Navigation**.



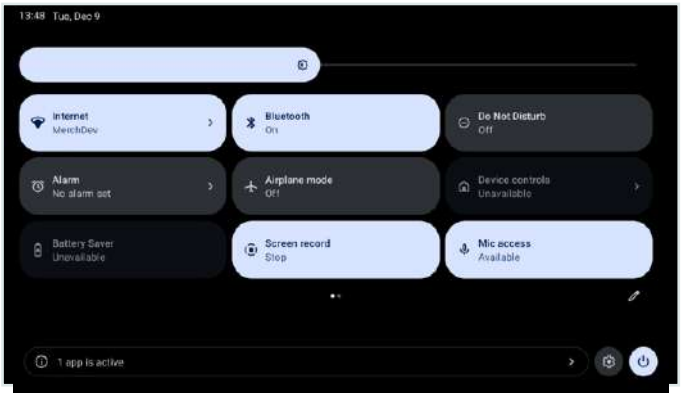
A	Minimize Nav. bar	C	Previous page	E	Open Apps/Screenshot
B	Volume down	D	Home	F	Volume up

Status Bar

The Status Bar shows standard information such as the time, network connection, and notifications.

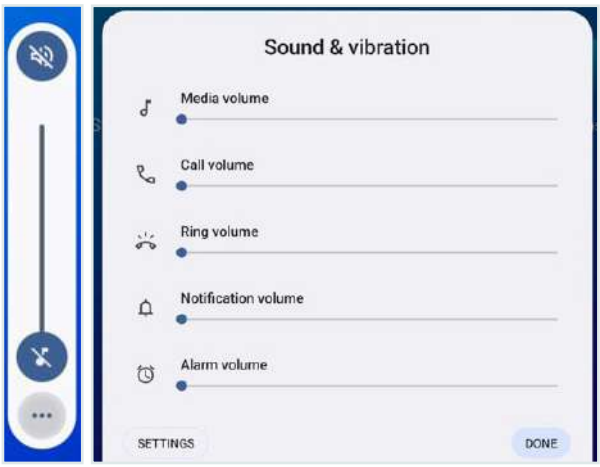
Screen record, restart or power down the device, view notification details, or adjust key settings.

Click the top of the screen to expand the Status Bar. Click again to close it.



Quick Sound Settings

- Click **Volume Up** or **Volume Down** on the Navigation Bar to show the volume slider.
- Click the ••• three-dot icon at the bottom of the volume slider to open **Sound Settings**.
- Use the sliders to adjust individual volume levels for Media, Calls, Ring, Notifications, and Alarms.
    - Once finished, click **Done**.



Quick Start Guide

Android 14 OS for Digital Signage

Connect to your internet network.

Connect via Wi-Fi.

Open **Settings > Network and Internet**. Select your Wi-Fi network.

Enter your login credentials and click **Okay**.

Connect via Ethernet (RJ45).

Connect an Ethernet cable to your internet router. Insert the Ethernet cable into the Ethernet port.

Ethernet connection is complete.

Connect any devices and accessories.

Connect Bluetooth and USB Accessories.

To connect a Bluetooth accessory, open **Settings > Connected Devices**. Turn on your device's Bluetooth. Click **Pair new device** and select your accessory.

Insert your USB device into the port. The USB accessory is connected. To transfer files, open **File Explorer** to copy the files to the digital signage.

Add your content.

Transfer Media via USB.

Insert your USB into the port. To transfer files, open **File Explorer** to copy the files to the device.

Start presenting content quickly using DIVIEX. Use the USB 2.0 port to automatically add media files to DIVIEX (refer to complete DIVIEX instructions).

Download Apps from the Play Store.

Open any Google app. Click the Profile icon in the upper right. Use your Google credentials to sign in.

Open the **Google Play Store** and click **Install** to install an app. The app appears on the home screen.

Where to Go next?

Keep reading to learn more about operation and explore key Android OS features. For tips and ideas on maximizing your brand with digital signage, visit the Articles and Guides section on our website.

Android System Settings

Adjust software settings for the digital signage in the Settings app.



Settings

NOTE: This manual focuses on settings that impact digital signage operation, content playback, and device reliability. Some system settings that are not relevant to typical digital signage use are intentionally omitted.

Network Connection

From the **Network & Internet** menu, view network details, disconnect or forget a network, or share the Wi-Fi credentials with other devices via a QR code.

Connect to Wi-Fi

1. Open **Settings > Network and Internet**.
2. Select your Wi-Fi network and enter your login credentials.
3. Click Okay.

Connect to Ethernet

Insert an Ethernet cable into the Ethernet (RJ45) port of the unit and connect to the Internet router. Ethernet network connection is complete.

Bluetooth Connection

From the **Connected Devices** menu, pair devices via Bluetooth, view all saved Bluetooth connections, and edit your Bluetooth preferences.

Connect to Device Bluetooth

1. Open **Settings > Connected Devices**.
2. Click **Pair new device**.
3. Turn on the device Bluetooth.
4. Click **Saved devices > See all**. Select your device from the list to connect.

Notifications

Edit notification preferences for the digital signage and individual apps.

TIP: For unattended or customer-facing displays, we recommend limiting notifications to avoid on-screen interruptions.

- **Notification History.** See most recent notifications.
- **Device & App Notifications.** Disable individual app notifications and prevent alerts.
- **Notifications on Lock Screen.** Hide notifications on lock screen.
- **Do Not Disturb.** Toggle to enable Do Not Disturb. All notifications are silenced.
- **Notification Dot on App icon.** Toggle to enable or disable the notification dot on apps.

Display

Adjust screen brightness, appearance, HDMI, and screen timeout settings.

- **Settings.** Adjust the resolution and magnification of the screen.
- **Enable Navigation.** Toggle to enable the Navigation Bar at the bottom of the screen.
- **Auto-Rotate Screen.** Toggle to enable automatic screen orientation for portrait and landscape display.
- **Screen Saver.** Customize settings, apps, and appearance for device Sleep mode.

Wallpaper

Choose a new screen background from your device files.

Accessibility

Adjust display and text size, colors, and magnification, and individual app settings.

System

Check for system updates or reset apps, preferences, or the device.

- **Factory Reset.** Click **Reset Options > Erase all data** to perform a factory reset.

Security & Privacy

Set a screen lock password or PIN, or adjust other privacy settings.

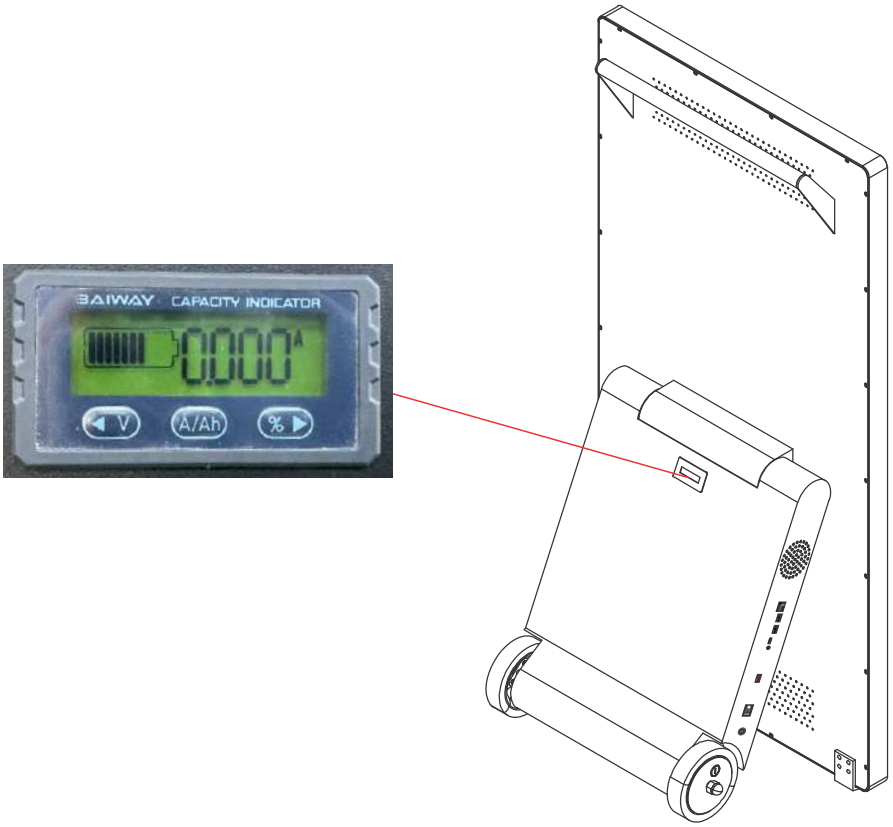
NOTE: Do not set a PIN unless absolutely necessary. A forgotten PIN permanently locks the device and prevents factory reset. Displays2Go cannot recover access.

Rechargeable Battery

⚠ SAFETY INFORMATION

- The battery is located inside and is accessible to authorized personnel for maintenance purposes only.
- Do not disassemble the battery.
- Do not expose the battery to fire or water.
- Only charge with provided 25.55 V 4.9A charger.
- Do not reverse the positive and negative terminals of the battery.
- Avoid overcharging or over-discharging the battery.
- Avoid heavy impact or crushing of the battery.

- **To see battery level,** refer to the Battery Power Indicator on the unit.
- **To charge unit,** connect AC Power Cord to charging adaptor. Insert into charging port of unit, then connect to outlet. A full charge lasts approximately 12 hours. It takes approximately 10 hours to charge the battery to full.
- **To store the unit for an extended period of time,** it is recommended to charge the battery to at least 30% and recharge the battery each month in storage to at least 30%. This will preserve the life of the battery.



Applications

Home Screen Applications

From the home screen, launch one of the pinned apps or show all installed apps.

		
Settings	**System Assistant**	**All Apps**
Android Settings	Hardware-Level Settings	Show all installed apps.

Google Account



Chrome

Sign in to your Google account for convenience and functionality, like downloading apps, file sharing, and Google Suite apps.

To sign in, open any Google app and click the profile icon in the upper right corner. Enter your Google account credentials to add your Google account.

Once signed in, you can:

- **Download apps** using the Google Play store
- **Share files** to the digital signage using Google Drive or Gmail.
- Share screenshots and files quickly by clicking **Quick Share** in the share options menu for that file. Select any of your Google contacts to share the file.