



WOPET

# INSTRUCTIONS

WOpet TitBit WiFi Pet Camera

D01



# 【CONTENTS】

About instructions .....	1
Statement of authorization .....	2
WOPET at a glance .....	3
WiFi requirements .....	4
Scan to download WOpet APP .....	5
Log in and select device .....	6
Connect your phone, WiFi, and device .....	7
Enter interface and use device .....	10
Product parameters .....	12
Precautions .....	14
FAQs .....	16
FCC warnings .....	18
Warranty Information .....	20
Have a Question For the Seller .....	22

## Please read these instructions carefully before use

Thank you for choosing this WOPet intelligent product. In order to guarantee your personal and material safety, please read these instructions carefully before using our product. Under no circumstances shall WOPET be liable to pay compensation or damages to any person for any loss, injury, or damage, unless it's explicitly stipulated in law, whatsoever occasioned by this product or as a result of not following the items and conditions and precautions laid in these instructions.

### ▶ About instructions

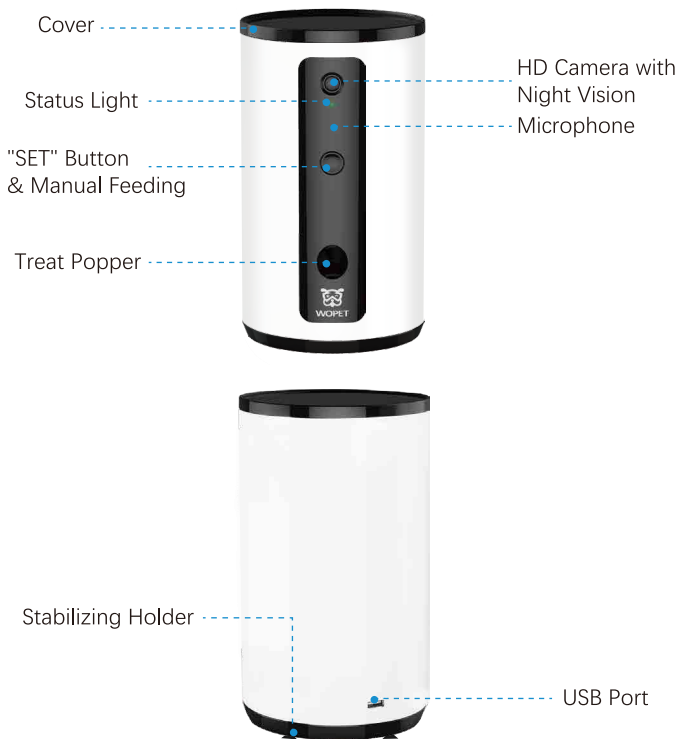
- The authorization of the instructions, trademark and font size are owned by WOPET and its affiliated party. In case the items and conditions laid in these instructions are not identical to the actual product (including the APP), the actual product (APP) shall prevail. WOPET shall, subject to law, reserve the right to modify items and conditions laid in these instructions without prior notice, as well as to the final interpretation. Objection to these instructions, if any, shall be raised in writing by the customers within 7 (seven) days after purchase. Otherwise, it shall be assumed that the customer has completely accepted and understood all terms and conditions of the instructions.

## ▶ Statement of authorization

- This APP (WOpet) shall keep and protect the individual details of all users; in order to provide more accurate and personalized services, and co-share the operating right of your equipment. This APP shall be very careful with this information. Unless otherwise specified in this Statement of Authorization, this APP shall not disclose this information to any third party without your permission.
  
- If you have shared authorization with another user, they will have authorization for such equipment as the camera, photographs, microphone, etc. If the equipment user has decided to share authorization, it means they have fully understood the items and conditions mentioned above, and our company shall not be held responsible for such consequences as privacy disclosure, disputes, property and credit losses, etc. Our company reserves the right of having the final interpretation of this authorization clause and also to terminate the service agreement with the authorized user immediately.

## ▶ WOpet at a glance

- "SET" Button: Quick press to pop a treat, long press for 5 seconds to restore factory settings.
- **Note:** It's recommended to use a food size below 15 mm.



## ► WiFi requirements

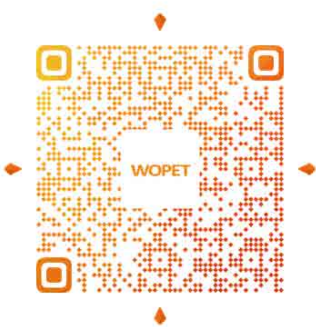
- In order to optimize the equipment performance, it's best to use it within 10m of a WiFi transmitting device, in a barrier-free environment.



## ▶ Scan to download WOpet APP

● Please download and install the app by searching "WOPET" on Google Play (Android), or App Store (iOS).


● Android

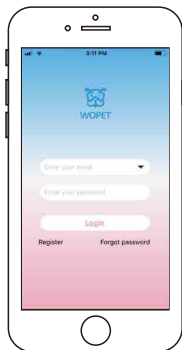


● iOS



## ▶ Log in and select device

- Log in your account, and click the sign  to select the device to be link.



# ▶ Connect your phone, WiFi, and device

## a. Connect WiFi and WOpet APP

- 1 Long press the button "Set" for 5 seconds. After hearing the beep, select the mark "O" and click the button "Next".
- 2 Input the WiFi account number and password connected to the current device.

**Note:** This equipment doesn't support the 5G network at present.



## ▶ Connect your phone, WiFi and device

### b. Use device camera to scan QR code

- Use your equipment camera to scan the QR code generated by APP; after hearing the beep sound select the mark "O" under the QR code and click the button "Next" to enter the WiFi connection interface.



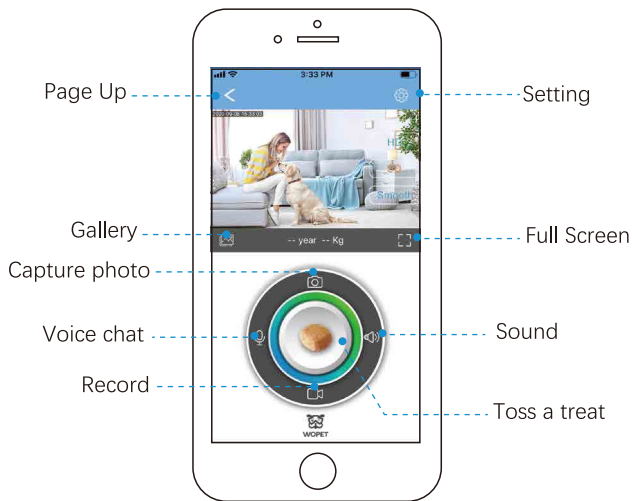
# ▶ Connect your phone, WiFi and device

## c. Possible causes

● In case it's not possible to scan the QR code due to environmental factors, you can enter the hotspot connecting mode and press the link under the QR code. If the operation is completed, but no prompt tone was heard, after entering the hotspot connecting interface, please follow the interface prompts and complete the connection.




## ▶ Enter interface and use device



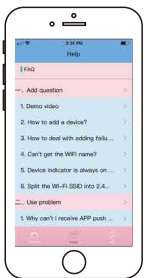
## ▶ Operation guide



- Press the button  in the top right corner of the tossing food interface to enter the "Set" interface, then set the relevant items.



- Press the button "My" in the bottom right corner to exit the tossing food interface, and enter the "Set" interface, then set the relevant items.



- In case any issue occurs with this equipment and you don't understand the specific handling method at this time, please press the "Service" button and send your questions to us. We will reply by email as soon as possible.

## ▶ Product parameters

- Product name: WOpet TitBit WiFi Pet Camera
- Product size: 147\*147\*254mm
- Net weight: 1.1 KG
- Barn reserves: 0.5L
- Product materials: ABS
- Camera: 165° HD night vision and wide angle camera.
- WiFi band: 2.4G
- APP installation requirement: Android5.0/iOS7.0 or above
- Adapter parameters:
  - Input: 110-220V, 50/60HZ, 0.4A
  - Output: 5.0V, 1000mA

## Technical specifications of the WOPET intelligent dog camera

Function/Item	Functional Classifications	Trouble Descriptions		
WOPET INTELLIGENT DOG CAMERA	Set Button	<ul style="list-style-type: none"> <li>1. Quick press (shorter than 1s) to manually pop a treat.</li> <li>2. In the configuration mode, the green lamp should flicker slowly (0.5s ON and 0.5s OFF).</li> <li>3. In the configuration mode, if there's no food in the grain bucket, quick press (shorter than 1s) and the red and green lamps will flicker alternately.</li> <li>4. In the configuration mode or when the network is connected, long press this button for more than 5s, reset and scan the QR code after hearing the beep. After hearing another prompt, the green lamp will flicker quickly at first, then normally after the network is connected.</li> </ul>		
	Red and Green Indicator Lamp	RED LAMP	GREEN LAMP	STATUS DESCRIPTION
		OFF	Slow flickering	Configurable status
		OFF	Quick flickering	Connecting to the network
		OFF	Normally ON	The network is connected
Slow flickering	OFF	No food in the grain bucket, or the food is blocked.		

## ▶ Precautions

- 1. Don't pull the power line directly when plugging or unplugging the adapter.
- 2. Don't put or insert any foreign matter in this product.
- 3. It's prohibited to refit or repair the product by yourself.
- 4. Please use the original power adapter and power line.
- 5. This product is only for indoor use, please keep it out of direct sunlight.
- 6. The product only takes dry dog food or snacks, which can be up to 15mm in size.
- 7. This device is equipped with various kinds of electronic components, and it is not waterproof. It's not recommended to use this equipment in a humid environment.

- 8. Don't use this product for other purposes than feeding pets.
- 9. When tossing the dog food or snacks, pay attention to the surrounding environment. Don't toss treats at human or pet's eyes.
- 10. Please clean up the residual dog food or snacks after feeding your pets, and prevent kids from eating them by mistake.
- 11. Persons without the suitable capacity for civil conduct, lacking experience or knowledge (including children), must use, clean and maintain this product under the supervision and guidance of a guardian.
- 12. In case of trouble such as abnormal smell, smoking, or heating, stop using the product immediately and feel free to contact the customer service staff.

## ▶ FAQs

- 1. When pressing the "Toss a treat" button, the dog food or snack is tossed two or three times.

**Cause:** If the sensing lamp doesn't detect the food, it will toss again, and it can toss up to four times.

- 2. The APP has displayed the prompt for "Dispense excessive food".

**Cause:** The snack outlet is blocked by foreign matter. Please remove the foreign matter in time.

- 3. The APP has displayed the prompt of "No Food".

**Cause:** The equipment can't sense any fodder in the grain bucket. Check if the grain bucket has fodder in it; or if the equipment is exposed to direct sunlight, please move it to a cool place.

- 4. It's impossible to continuously watch the video.

**Cause:** Ensure the power supply to your intelligent equipment is correct; check the network of your phone and that it is properly connected.

- 5. The user can't enter his/her APP account.

**Cause:** Firstly, ensure the network is properly connected; secondly, ensure the account number isn't used by another user at the same time. Otherwise, we recommend deleting this APP, install it again and try to log in.

- 6. If the user wants to change his/her WOPET APP account number, what should they do?

**Cause:** Our APP can't be used to directly change the account number. If you want to change it, please register a new APP account number through a new email. Then unlink the intelligent equipment from the original account number, and link it to the new one.

### **NOTE:**

If the user wants to link or unlink the intelligent equipment to the newly registered account number, long-press the "Set" button for 5s. After hearing the beep and the green lamp starts slow flickering, scan the QR Code to link or unlink the intelligent equipment to the new account number.

## ▶ FCC warnings

### **WARNING:**

Changes or modifications to this unit not expressly approved. Non-compliance could void the user's authority to operate the equipment.

### **NOTE:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and receiver.
- Connect the equipment into an outlet on a different circuit from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Shielded interface cables must be used with the equipment in order to comply with the limits for a digital device pursuant to Subpart B of Part 15 of FCC Rules. Specifications and designs are subject to change without any notice or obligation on the part of the manufacturer.

## ▶ Warranty Information

### ● TWO YEAR NON-TRANSFERRABLE LIMITED WARRANTY

- To provide customers with quality shopping and user experience, we guarantee to replace or issue a refund or provide acceptable solutions to any defective products (as customers prefer) from the date of purchase to 2 year.
- Proof of purchase must be provided (Amazon order number or receipt) when making a claim to our customer support center.
- Warranty registration may be requested within a month since the date of purchase, by sending your Amazon order number to the mailbox: support @ wopetshop.com.
- The warranty is not transferable. We only provide warranty service to buyers who purchased from our Amazon store and possess the purchase proof, and not to any other purchase or subsequent owner.
- Price matching policy is not applicable. No price difference refund.

- Sellers are the responsible party. Amazon allows different sellers to sell the same product, so please confirm the seller by checking the order details before contacting us.

## ● **WHAT IS COVERED**

- Received defective or used (proof needed) products;
- Received with missing parts;
- Defective item under proper use.

## ● **WHAT IS NOT COVERED**

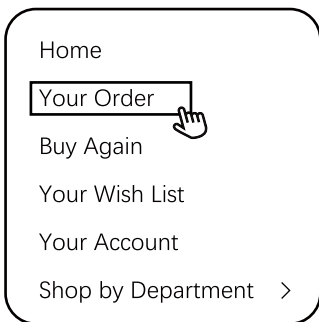
- Purchase from non-Amazon channel or other physical stores;
- Gift without proof of purchase;
- Tampering/abnormal use/accidental damage;
- Replacements and parts;
- Installation fee/labor fee.

## ● **MAKING A CLAIM**

- If you have any problems when using our products, please send an email to the mailbox: support @ wopetshop.com.
- 30 days free Return & Replacement
- 2-Year product Warranty.

# ▶ Have a Question For the Seller

## 1. Find your order



## 2. Click "View order details"



## 3. Click the Seller name



## 4. Click "Ask a question"



- Gifted parts, replacements, consumable products are not covered by the 2-year warranty
- Manufactures' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchase the product from.
- Please review the warranty carefully, and contact the manufacture if you have any questions.



**support@wopetshop.com**



