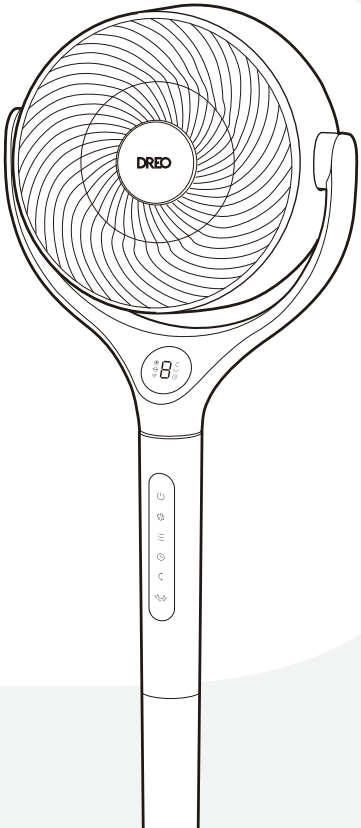
DREO | Smart TurboPoly™ Fan 362S

USER MANUAL



Thanks for Choosing DREO!

Your support means the world to us.
We hope you enjoy our product as much as we did creating it.

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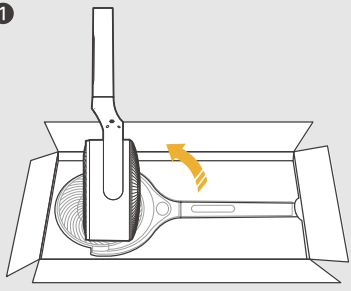
ASSEMBLING YOUR APPLIANCE

01

Assembly Instructions

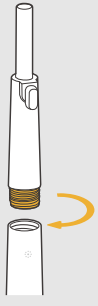
When using the appliance for the first time, remove the wraps and attach the parts by following the steps below.

❶



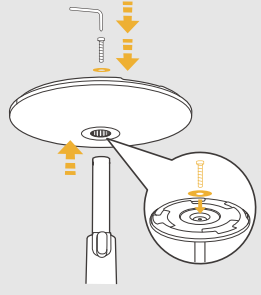
Turn the fan body upside down.

❷



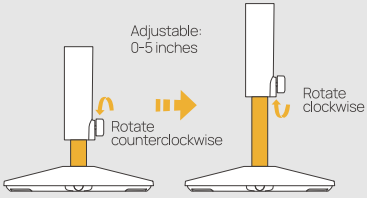
Install the short pedestal into the fan body.

❸



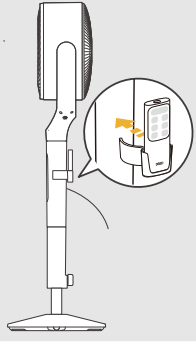
Push the column into the base, then screw through the flat washer, and into the bottom of the column.

4

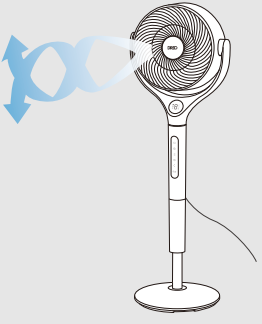


Raise or lower the appliance to the desired height.

5



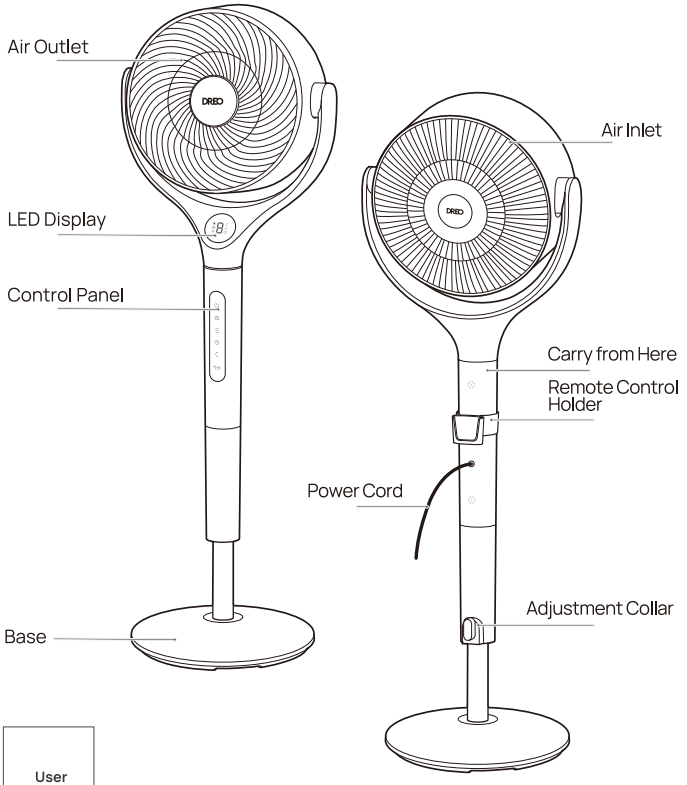
Install the remote control holder.

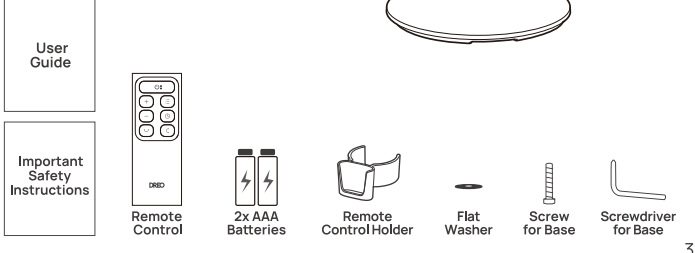


CAUTION

Do not operate the air circulator fan if the base has not been installed.
Please excercise caution and handle the base with care during installation.

Package Contents





CONNECTING TO YOUR APPLIANCE

02

Before connecting the appliance to your mobile device, please scan the QR code on the left or go to the app store and search **"DREO"**, then select and download the app.

Download on the App Store

GET IT ON Google Play

Look for **"TurboPoly™ Fan 362S"** when connecting your new appliance.

You can use the DREO app to connect your appliance to **Amazon Alexa** or **Google Home**. Please follow the in-app instructions to set up your voice assistant.

NOTE: You must create a DREO account to access voice assistants.

1. Launch DREO and sign in or create account by following in-app instructions.
2. Enable Bluetooth on your mobile device and plug in your appliance.
3. Hold for 5 seconds to start WiFi connection settings. (Tip: The WiFi icon will keep flashing when pairing.)
4. Tap**+ Add Device** and select **TurboPoly™ Fan 362S**.
5. Follow in-app instructions to complete WiFi connection.
6. You're now ready to control the appliance on your app. (Tip: To restart connection settings, hold again for 5 seconds)

KNOWING YOUR APPLIANCE

03

Control Panel



Power Button
- Turn power on/off.
- Long press for 10 seconds to reset to factory settings.

Fan Speed Button
- 1-9 levels & Turbo Mode
(display will show "H" and the Turbo Mode icon will light up).

Mode Button
- Switch between Normal/Auto/Turbo Mode.
- Long press for 3 seconds to mute/unmute.

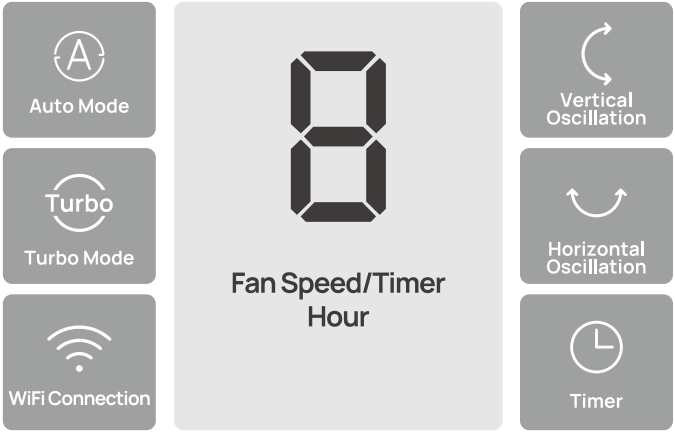
Timer Button
- Select to set a timer (0-8h).

Vertical Oscillation Button
- Sweep airflow vertically (0°/60°/90°/120°).

Horizontal Oscillation Button
- Sweep airflow horizontally (0°/30°/60°/90°/120°).
- Long press for 5 seconds to start network settings and device pairing.

Note:
- When turned off, display will show ▬ while your fan is resetting to its original position. You can enable/disable this feature by long pressing ↻ for 3 seconds.
- This appliance is muted by default. To turn on the button sounds, go to the DREO app.

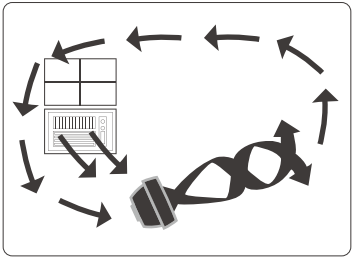
LED Display


Auto Mode
Turbo
Turbo Mode
WiFi Connection
8
Fan Speed/Timer
Hour
Vertical
Oscillation
Horizontal
Oscillation
Timer

USING YOUR APPLIANCE

04

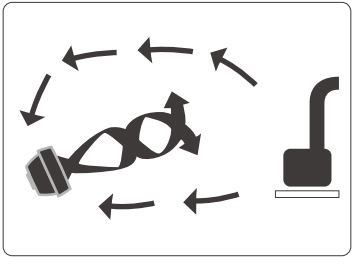
Getting the Most out of Your Air Circulator



Summer:

Use with Air Conditioner

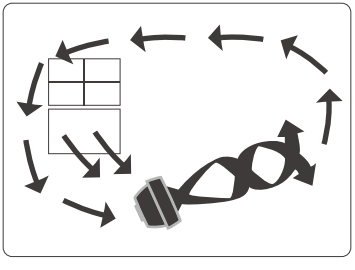
Position the air circulator in front of your AC to circulate cold air and provide better cooling.



Winter:

Use with Heater

Send the heat to the corner of the room and circulate warm air faster.



Spring & Fall:

Circulation

Make the indoors as fresh and pleasant as the outdoors.

Working Modes (Press on the remote)

	Normal Mode Fan runs at the fixed speed.
	Auto Mode Fan automatically increases speed when room temp is higher and decreases speed when temp is lower.
	Turbo Mode Fan runs at the maximum speed.
	Natural Mode **(Available in the DREO app)** Fan speed goes up and down intermittently to replicate the natural breeze.
	Custom Mode **(Available in the DREO app)** Fan speed changes according to temperatures or time you desire.
	Sleep Mode **(Available in the DREO app)** Balance comfort and noise by automatically decreasing fan speed as you fall sleep. If the fan speed is higher than 4, it will decrease two times at most, one speed every 30 minutes, then it will remain constant. If the fan speed is 3 or lower it will remain constant.

Additional Features



Timer

When the fan is ON/OFF, touch the timer button on the remote control repeatedly to set a timer from 0 to 8 hours. When the timer ends, the fan will stop/start running automatically. To cancel, set the time to 0 hour.

Note: When the auto off timer is enabled, display will return to fan speed after 3 seconds.



Child Lock

Long press and for 3 seconds to turn on/off Child Lock.

Note: Child Lock doesn't apply to operations from the remote control. You can also turn off Child Lock by re-plugging in, resetting to factory settings.



Memory

If the fan is turned OFF or disconnected from power, it will operate under the previous settings (except the Timer setting) when it is turned ON again.



Countdown Display

When long pressing buttons for Factory Reset, Child Lock, and Mute, a countdown will show on the display accordingly.



Firmware Update

Check the firmware version on the DREO app and update regularly for the air circulator to work more efficiently.

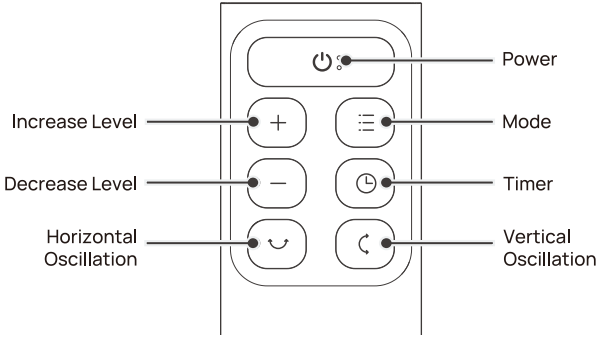
Display will show " " during the update process.
Do not operate until the update is completed.



Display Auto Off

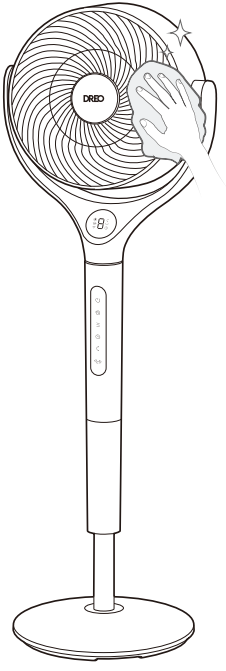
Display turns off after 1 minute (after 5 seconds in sleep mode).
Wake up the display with any button.
To disable this feature, please go to the DREO app.

Remote Control



CLEANING AND MAINTENANCE

05



Outer Surface
Gently wipe off the dust with a soft, dry cloth.

Base
The base can be disassembled in the reverse order of assembly.

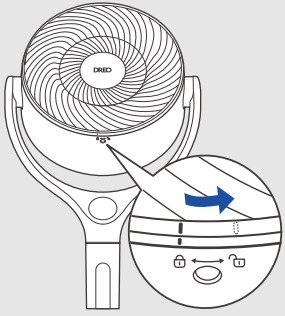
CAUTION

1. Always unplug the fan before any cleaning or maintenance to avoid the risk of fire, electric shock, or injury to persons.
2. Do not immerse in water or get water inside the motor housing.
3. Do not use any chemical agents when cleaning the fan.
4. Store in a cool, dry place and cover it to protect from dust.

WARNING

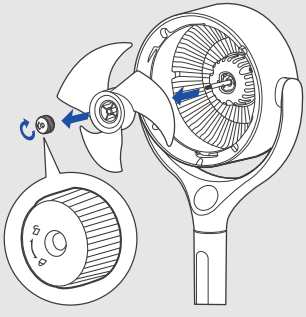
To reduce the risk of electrical shock and injury to persons, turn off and unplug the appliance before any cleaning and maintenance.

1



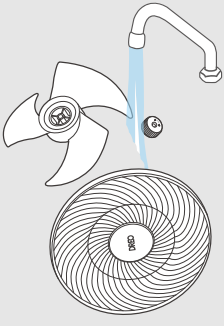
Remove the screw on the front grille, rotate the grille counterclockwise to take it off.

2



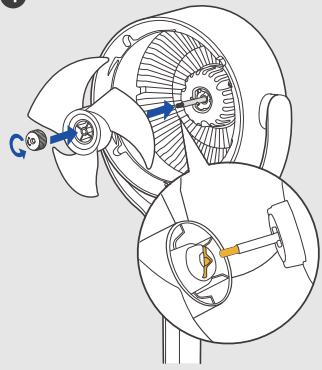
Remove the blade cap by rotating it as shown and take the blade assembly out of the shaft.

3



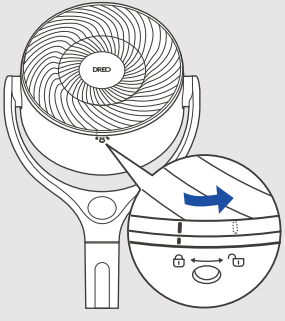
Rinse cap, blades, and grille under running water or with a clean, damp cloth.

4



Dry up all parts, and insert the blade assembly back into the shaft by aligning the centers.

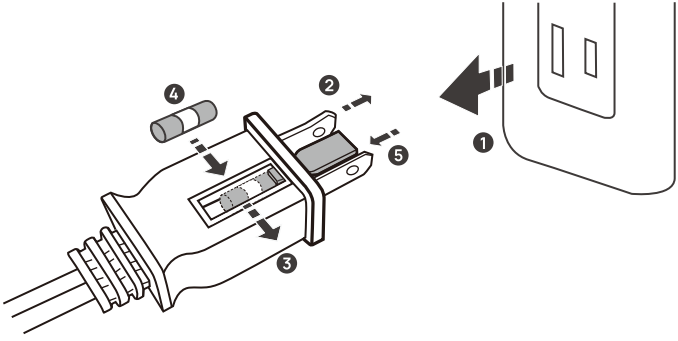
5



① Align the point on the front grille with the right point on the casing.
② Rotate the grille clockwise and install the screw back in place.

User Servicing Instructions (Fuse)

This appliance features a fused safety plug that protects against overload or short-circuit situations. If the fuse blows, please cut off power and follow the below instructions or consult a qualified electrician.



1. Grasp plug and remove from the receptacle or other outlet device. Do not unplug by pulling on cord.
2. Open fuse cover. Slide open fuse access cover on top of attachment plug towards blades.
3. Remove fuse carefully. Push the fuse from the other side to remove the fuse.
4. Risk of fire. Replace fuse only with 5 Amp.125 Volt fuse.
5. Close fuse cover. Slide closed the fuse access cover on top of attachment plug.

WARNING

Risk of fire. Do not replace attachment plug.
Contains a safety device(fuse) that should not be removed.
Discard product if the attachment plug is damaged.

TROUBLESHOOTING 06

My appliance won't turn on!

Make sure that the cord is connected to a powered outlet and the mains voltage corresponds with the voltage indicated on the appliance.

My appliance is shaky and wobbling!

1. Place the appliance on a flat, level surface.
2. Incorrect installation might also cause shakiness. Please refer to the assembly instructions in **page 4-5**.

My appliance is making vibration and noise!

1. Place the appliance on a flat, level surface.
2. Be sure not to insert anything into the air inlet and outlet.

If your problem is not listed or still persists, please contact our Customer Support (see page 16).

Model No.: DR-HPF022S
Rev_EN_RTL_1.0

We're Here to Help!

(888) 290-1688 (Mon - Fri, 9:00 am-5:00 pm PST/PDT)
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Looking for help?

Contact us to get expert support.

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