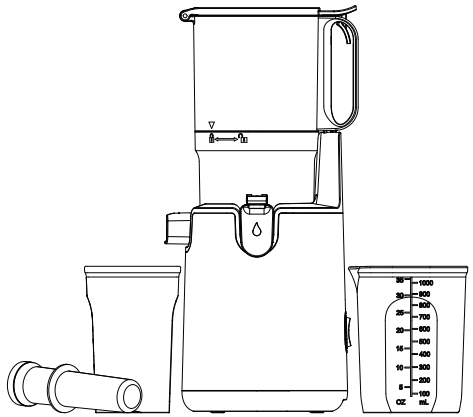
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Need help? We're always here at hello@fromourplace.com

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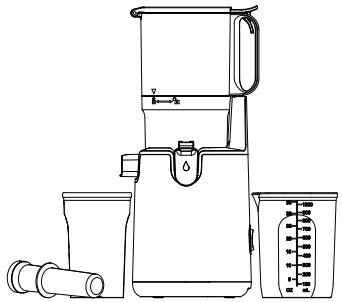
Cold Press Batch Juicer



Our Place®

Cold Press Batch Juicer User Manual

Cold Press Batch Juicer APL.JCR.CCB
120V 60Hz 250W



Juice, Reimagined

The Cold Press Batch Juicer is your all-in-one solution for effortless, nutrient-rich juicing at home. Designed for whole families, big batches, and everyday ease, it delivers smooth, pulp-free juice without the mess—or the noise. With a wide-mouth hopper, whisper-quiet motor, and cold press technology that preserves flavor and nutrients, it's juicing the Our Place way: intuitive, beautiful, and built for real life. From leafy greens to root vegetables to your favorite seasonal fruits, this is a better way to juice.

Contents

Important Safety Instructions 2
Parts and Accessories 9
Before First Use 10
Instructions for Use 13
Cleaning and Maintenance 19
Warranty 23

SAVE THESE INSTRUCTIONS.

FOR INDOOR HOUSEHOLD USE ONLY.
NOT INTENDED FOR OUTDOOR OR COMMERCIAL USE.

Important Safety Instructions

READ ALL INSTRUCTIONS BEFORE USE

⚠ WARNING

Read all instructions carefully and thoroughly before first use. Failure to follow these instructions could result in electric shock, fire or burn hazard which could cause property damage, personal injury or death. When using this juicer, especially when children are present, basic safety precautions should always be followed, including the following:

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed including the following:

1. Read all instructions.
2. To protect against risk of electrical shock do not put (state specific part or parts in question) in water or other liquid.
3. This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they are closely supervised and instructed concerning use of the appliance by a person responsible for their safety. Close supervision is necessary when any appliance is used by or near children. Children should be supervised to ensure that they do not play with the appliance.
4. Turn the appliance OFF, then unplug from the outlet when not in use, before assembling or disassembling parts and before cleaning. To unplug, grasp the plug and pull from the outlet. Never pull from the power cord. Permanently Installed – Make sure appliance is OFF when not in use, before putting on or taking off parts, and before cleaning.
5. Avoid contacting moving parts. Do not attempt to defeat any safety interlock mechanisms.

IMPORTANT SAFEGUARDS

READ ALL INSTRUCTIONS BEFORE USE

⚠ WARNING

6. **DO NOT** operate any appliance with a damaged cord or plug or after the appliance malfunctions, or is dropped or damaged in any manner. Contact the manufacturer at their customer service telephone number for information on examination, repair, or adjustment.
7. The use of attachments, including canning jars, not recommended by the manufacturer may cause a risk of injury to persons.
8. **DO NOT** use outdoors.
9. **DO NOT** let cord hang over edge of table or counter.
10. Always make sure juicer cover is clamped securely in place before motor is turned on. Do not unfasten clamps while juicer is in operation.
11. Be sure to turn switch to OFF position after each use of your juicer. Make sure the motor stops completely before disassembling. Do not put your fingers or other objects into the juicer opening while it is in operation. If food becomes lodged in opening, use food pusher or another piece of fruit or vegetable to push it down. When this method is not possible turn the motor off and disassemble juicer to remove the remaining food.
12. Do not use the appliance if the rotating sieve is damaged.
13. Do not operate without the pulp container in place.
14. Check container for presence of foreign objects before using.
15 For household use only.

SAVE THESE INSTRUCTIONS.

Polarization Plug

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.

Service Address: 2251 Barry AveLos Angeles, CA 90064
Tel: +1 (310) 620-1206

SAVE THESE INSTRUCTIONS.

FOR INDOOR HOUSEHOLD USE ONLY.
NOT INTENDED FOR OUTDOOR OR COMMERCIAL USE.

IMPORTANT SAFEGUARDS

READ ALL INSTRUCTIONS BEFORE USE

Important Safeguards Continued:

1. **DO NOT** use this juicer with an external timer or a separate remote control.
2. Remove and safely discard all packaging materials before using the juicer for the first time to eliminate choking hazards for young children.
3. Take inventory of all contents to ensure that all parts are present for proper and safe operation.
4. **DO NOT** use this juicer unless all parts are correctly in place and assembled according to the assembly instructions.
5. Keep the juicer and its cord out of reach of children.
6. **DO NOT** allow children to play with the juicer. Failure to follow these instructions may result in burns, injury, or electric shock.
7. Keep pets away from the juicer at all times.
8. Before use, verify that the voltage indicated on the appliance matches your power supply.
9. **DO NOT** let the cord hang over the edge of a table or countertop, or come into contact with hot surfaces.
10. **DO NOT** use the appliance if the cord or plug is damaged, after a malfunction, or if the appliance itself is damaged.
11. **USE CAUTION** when handling the auger or sieve, especially when removing the blade from the juicing bowl, emptying the bowl, or cleaning.
12. **DO NOT** put your fingers or other objects into the juicer while it is in operation. If food becomes lodged in the opening, use a food pusher or another piece of fruit or vegetable to push it down. If this method is not possible, turn the juicer off, remove the plug from the wall outlet, and then disassemble the juicer to remove the remaining food.
13. **NEVER** disassemble during operation or insert fingers, foreign objects such as forks, spoons, etc. into the hopper chute or juice outlet. It may cause injury, accident, or product failure.
14. Keep hands and utensils away from the moving auger while processing food to reduce the risk of severe injury to persons or damage to the appliance.

IMPORTANT SAFEGUARDS

READ ALL INSTRUCTIONS BEFORE USE

⚠ WARNING

A scraper may be used but must be used only when the appliance is not running.

15. **ALWAYS** follow the Cleaning and Maintenance instructions on page 19. Improper care may cause premature wear or malfunction.
16. **ALWAYS** check the hopper for presence of foreign objects before using.
17. Switch off the juicer and disconnect it from the power supply when not in use, before changing accessories, or before handling any moving parts.
18. **DO NOT** use accessories or attachments not recommended or supplied by Our Place; doing so may cause fire, electrical shock, or injury.
19. **DO NOT** use the juicer if the rotating sieve or the protecting hopper is damaged or has visible cracks.
20. **DO NOT** insert or remove the power plug or operate the power button with wet hands; doing so may cause electric shock.
21. **ALWAYS** remove the plug from the power outlet by pulling the plug itself. NEVER pull the cord to remove the plug from the outlet.
22. **DO NOT** allow electrical power cords other than the one supplied to be used with the juicer.
23. **NEVER** leave an operating juicer unattended.
24. **NEVER** place this juicer on or near a gas stove, electric stove, in a hot oven, or in a place where it may come into contact with a hot appliance.
25. **ALWAYS** operate on a level, stable, clean, and dry surface.
26. **ALWAYS** make sure the hopper is securely fastened in place before the motor is turned on.
27. **DO NOT** unfasten the hopper while the juicer is in operation.
28. **NEVER** immerse the juicer, the cord, or the plug in water or other liquids; doing so may cause fire, electrical shock, or injury. Make sure that no water or foreign materials get into the juicer's power button.
29. Clean the power plug regularly. Dust accumulated on the plug may cause condensation, which can damage the cable and create a fire hazard. Unplug the plug from the outlet and wipe it with a dry cloth.
30. Make sure that the plug is properly connected to the power outlet.
31. Connect the juicer to a grounded socket.
32. **NEVER** repair the juicer yourself. This juicer does not contain any parts that you can repair yourself. **ALWAYS** contact hello@fromourplace.com for assistance.

IMPORTANT SAFEGUARDS

READ ALL INSTRUCTIONS BEFORE USE

⚠ WARNING

33. **NEVER** fill the appliance with unknown foods.
34. Make sure that the base of the juicer does not get wet to avoid risk of electrical shock
35. **DO NOT** remove the plug from the socket if the appliance is exposed to gas; instead, open all nearby windows for airflow.
36. **DO NOT** move the juicer when it is operating.
37. If the auger becomes obstructed, switch the juicer to 'REV' mode for about 2–3 seconds to reverse direction, then return to the forward setting.
38. **ONLY** use the supplied food tamper to guide food into the juicer.
39. **DO NOT** operate the juicer for more than 15 minutes continuously; the motor could overheat. To operate again, completely stop the device and let cool before operating again.
40. If you detect a burnt smell or smoke during operation, immediately stop using the appliance and contact hello@fromourplace.com.
41. **ALWAYS** use both hands when moving the appliance. If you move it by holding just the chamber or the sides of the product body, the body may fall and cause bodily injury or malfunction.
42. **DO NOT** use water hotter than 175°F (79°C) to rinse removable parts (motor base excluded).
43. When using the appliance, be careful with a necktie, long necklace, scarf, etc., to avoid getting entangled in the hopper chute. This may cause injury, failure, or breakage.
44. If the appliance gives off an unpleasant smell, excessive heat, or smoke, stop using immediately and contact customer service.
45. **DO NOT** put the motor base in a dishwasher, dryer, or microwave. Doing so may cause malfunction and/or deformation of parts.
46. **DO NOT** use the juicer in any countries other than the U.S. and Canada; doing so may cause fire or malfunction.
47. **DO NOT** use the juicer for any purpose other than those recommended in this user manual and by Our Place; doing so may cause accidents such as fire or electric shock. Our Place accepts no responsibility for improper use or failure to follow these instructions.
48. In the event of an abnormality or malfunction, stop using the juicer immediately. Failure to do so may cause fire, electric shock, or injury. In the event of an abnormality or malfunction, please contact hello@fromourplace.com

IMPORTANT SAFEGUARDS

READ ALL INSTRUCTIONS BEFORE USE

⚠ WARNING

    a. Examples of abnormalities and malfunctions:
        i. The power does not turn off.
        ii. The power cord and power plug are unusually hot.
        iii. The **juicer** becomes deformed or is unusually hot.
        iv. The power cord is broken or stops powering the **juicer** when touched.
        v. The **juicer base** makes unusually loud noises.

49. Do not disassemble, repair, or modify this juicer. Doing so may cause malfunction or fire. For repair, please contact hello@fromourplace.com.
50. This User Manual can be read online at www.fromourplace.com.

CAUTION DURING USE

Please use caution with the following ingredients, which may cause damage to or failure of the juicer:

- **Hard seeds and pits must be removed before juicing.** Examples include seeds from peaches, nectarines, mangoes, apricots, cherries, and plums.
- **DO NOT** put ice cubes in the juicer.
- **Stalk vegetables with strong fibers** (such as water parsley, celery, etc.) should be cut into small pieces approximately 2–4 inches in length before placing into the hopper chute.
- **DO NOT** put in sesame, coffee beans, Chinese pepper, or similar ingredients that cannot be extracted.
- **DO NOT** put in fruits preserved in alcohol, sugar, honey, etc. (e.g., grapes, apricots, berries) or ingredients containing enzymes (e.g., glasswort, house leek). These may cause stickiness and mechanical failure.
- **DO NOT** use for grinding grains.
- **DO NOT** place dry foods or meat inside.
- **DO NOT** put the pulp back into the machine once extracted.

IMPORTANT SAFEGUARDS

READ ALL INSTRUCTIONS BEFORE USE

⚠ WARNING

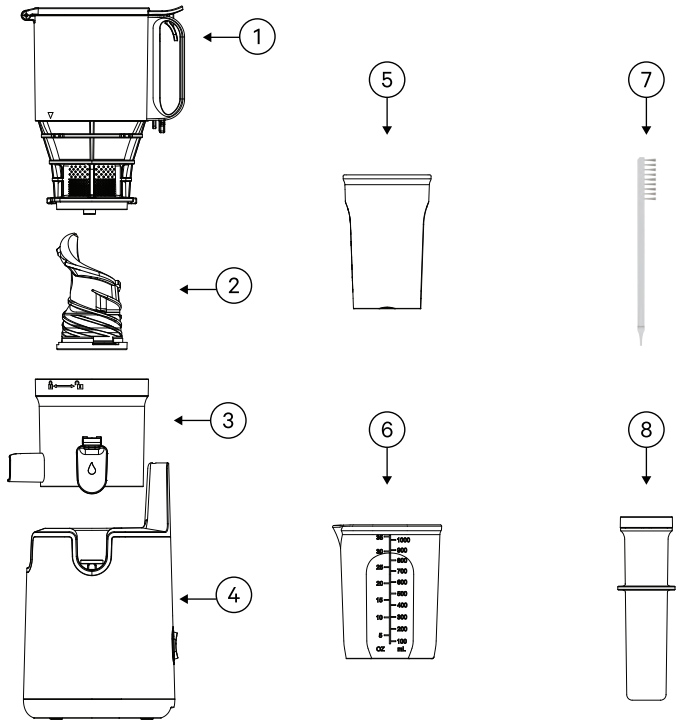
Special Cord Instructions

A short 35-inch (90 cm) power-supply cord is provided to reduce the risk of children grabbing the cord, becoming entangled in it, or tripping over a longer cord.

About the Plug

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet in only one direction. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** attempt to modify the plug in any way.

PARTS AND ACCESSORIES



1. Hopper with Lid and Sieve	5. Pulp Measuring Cup
2. Auger	6. Juice Measuring Cup
3. Juicing Bowl	7. Cleaning Brush
4. Motor Base	8. Tamper

Before Your First Use

1. Remove all parts from the packaging.
2. Wash all removable parts—including the tamper, hopper with lid, sieve, auger, juicing bowl, cleaning brush, and measuring cups—either in the dishwasher or by hand with warm, soapy water. Rinse thoroughly.
3. Ensure all parts are completely dry before assembly and use.

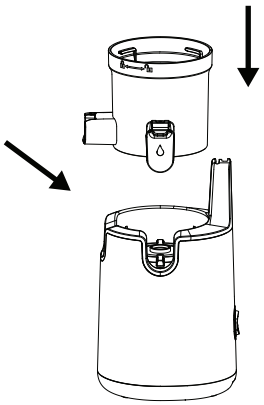
⚠ **CAUTION:** NEVER submerge the motor base in water. The motor base may only be wiped clean with a damp cloth.

Assembly

The following instructions detail how to properly assemble your Our Place Cold Press Batch Juicer. Improper assembly may result in injury or damage.

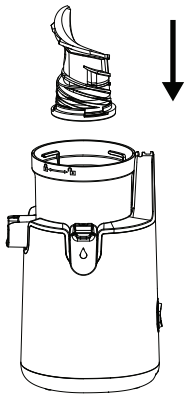
Before starting, make sure the juicer is unplugged and the power switch is in the **OFF** position.

Follow the steps below to assemble your juicer:



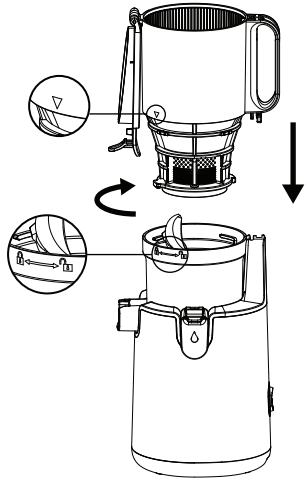
1

Position the juicing bowl on the motor base. Make sure the spouts on the bowl align with the corresponding notches on the motor base (marked with an arrow), then press down firmly until it securely locks in place.



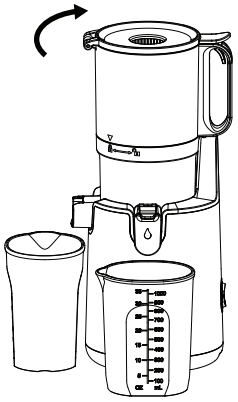
2

Insert the auger firmly into the center of the juicing bowl. Press down until it touches the bottom and locks into place. If the auger is not fully seated, the hopper will not close properly.



3

Position the hopper onto the juicing bowl. Align the ▼ arrow on the hopper with the **open** mark 🔓 on the motor base. Then twist the hopper clockwise until the ▼ arrow aligns with the **lock** 🔒 icon on the motor base. This ensures the hopper is securely locked in place for safe operation.



4

Place the juice measuring cup under the **juice spout,** and the pulp measuring cup under the **pulp spout** to collect juice and pulp, respectively. The juicer is now ready for use.

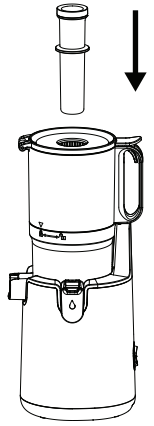
INSTRUCTIONS FOR USE:

The On/Off switch has three positions:

ON: ON
OFF: 0
REVERSE: R



1. Follow the assembly instructions on page 8.
2. Ensure the machine is turned **OFF** (0), then plug it into a power outlet.
3. Position the two measuring cups under the two spouts.
4. Clean the fruits and vegetables and cut them into pieces.
5. Turn the switch to **ON**.
6. Insert the fruit and/or vegetable pieces into the opening at the top of the hopper. Use the tamper to gently push the food down into the juicing bowl.



7. When the juice measuring cup is full (max. 35 fl oz) or all ingredients have been juiced, turn the switch to OFF (0) and empty the measuring cups.

CAUTION:

- **DO NOT** insert fingers or other foreign objects into the hopper opening while the juicer is in use. Use only the supplied tamper—**NEVER** use utensils like spoons, forks, or chopsticks.
- **NEVER** operate the juicer while empty.
- If the juicer becomes stuck during use, turn the switch to **Reverse (R)** and hold it down to dislodge any obstruction. Release the switch to stop the reverse motion. If this does not work, turn the juicer **OFF** (0), unplug it, remove the obstruction, and reassemble the juicer according to the instructions before restarting.
- If the machine **overheats,** it will shut off automatically. Switch it to **OFF** (0) and allow it to cool for 50-90 minutes before restarting.
- **DO NOT** run the juicer for more than 15 minutes continuously.
- **DO NOT** touch the On/Off switch with wet hands.
- If the hopper becomes loosened from the juicing bowl during operation, the motor will automatically stop to prevent hazards.
- Juice that is not consumed immediately should always be stored in the refrigerator to maintain freshness and safety.

TIPS

INGREDIENTS

Getting the Best Results

Proper prep helps your juicer perform at its best—and keeps it running smoothly over time.

1. **Know your ingredients.** If you have any food sensitivities or allergies, only juice ingredients that are safe for you.
2. **Prep first.** While the hopper can accommodate larger pieces, chopping ingredients into smaller chunks often leads to better juice yield and a smoother juicing process.
3. **Don't overfill.** Avoid loading ingredients above the **Maximum Fill Line** inside the hopper.
4. **No ice or frozen foods.** This juicer is designed for fresh produce only. Frozen items or ice cubes can damage internal components.



Core Fruits (Apple, Pear, Plum, Apricot, Nectarine)

- These can usually be juiced with their skins on.
- Remove any tough stems and always discard pits or hard seeds (like those in apples, plums, or apricots) to avoid damaging the juicer.
- Chop into medium chunks for smoother processing.



Citrus & Melons (Orange, Grapefruit, Lemon, Lime, Watermelon, Cantaloupe, Honeydew)

- Peel off thick or bitter rinds before juicing.
- For melons, remove the outer skin and any large seeds.
- Cut into smaller wedges that easily fit into the hopper.



Berries & Small Fruits (Grapes, Pomegranate Seeds, Strawberries, Blueberries, Blackberries)

- Remove grape stems and use only the seeds of pomegranates (discard the peel).
- Wash thoroughly and juice in moderate batches to prevent clogging.
- Overripe or mushy berries may yield less juice and more pulp—balance with firmer produce.



Tropical Fruits (Mango, Papaya, Pineapple, Kiwi)

- Remove tough peels, cores, and all pits or large seeds.
- Bananas are not recommended for juicing—they're too soft and will gum up the auger.
- For fruits like mango or pineapple, trim fibrous edges and cut into small pieces. Always mix them with other fruits or vegetables to prevent fiber from clogging the juicer.



Leafy Greens & Herbs (Kale, Spinach, Chard, Parsley, Mint, Basil)

- Rinse thoroughly to remove grit.
- Bundle smaller leaves together or alternate with high-water fruits (like cucumber or apple) to encourage smoother juicing.
- For long stems (e.g., chard, parsley), chop into 2–3 inch sections to prevent tangling.



Hard Veggies & Roots (Carrot, Beet, Celery Root, Sweet Potato, Turnip)

- Wash well—especially if keeping the skins on.
- Cut into 1–3 inch pieces.
- For best performance, alternate with softer produce to help keep the flow going.



Stringy Stalks (Celery, Fennel, Lemongrass, Rhubarb)

- These fibrous vegetables should be sliced into short lengths (2–4 inches) to prevent long fibers from wrapping around internal parts.
- For high-fiber stalks like lemongrass, use sparingly and in combination with softer ingredients.

Not Recommended for Juicing

- Frozen produce or ice (can crack parts)
- Nuts, seeds, grains, or dried fruit (not extractable)
- Preserved fruits (e.g., fruits soaked in sugar or alcohol may cause stickiness or wear)
- Bananas and avocados (too soft for this juicer's extraction method)
- Very starchy or dry ingredients (e.g., raw potato, coconut, cooked rice)

LAYERING GUIDE

For smoother juicing, ingredient order matters. When loading multiple types of produce into the hopper, layer leafy and soft items on the bottom and harder items on top. This creates natural downward pressure that helps the auger pull everything through efficiently.

Use this layering strategy for best results:

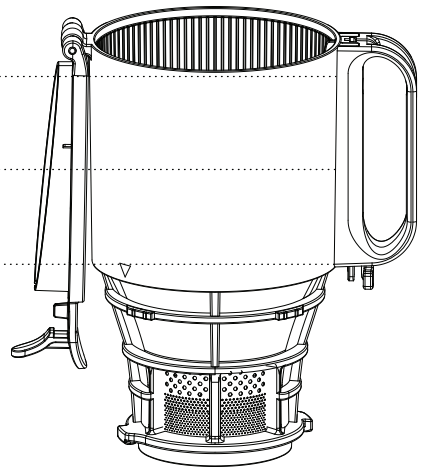
- **Bottom layer:** leafy greens and soft fruits, like berries and citrus
- **Middle layer:** medium-density produce, like apples, pears and celery
- **Top layer:** firm, dense ingredients like roots (carrots, beets, ginger)

The illustration below offers general guidance for ingredient placement inside the hopper.

Top Layer
firm, dense ingredients like roots (carrots, beets, ginger)

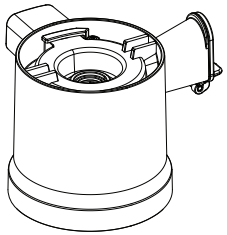
Middle Layer
medium-density produce, like apples, pears and celery

Bottom Layer
leafy greens and soft fruits, like berries and citrus



CLEANING AND MAINTENANCE

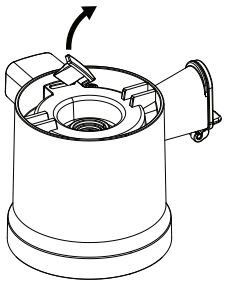
- Always unplug the appliance and allow it to cool completely before cleaning.
- Turn the hopper to release it from the juicing bowl, then disassemble the remaining parts in reverse order of assembly.
- Empty both measuring cups and rinse the following parts under running water: the hopper and lid, tamper, sieve, juicing bowl, auger, juice cup, and pulp cup. Use the cleaning brush to scrub the sieve thoroughly.
- Once free of debris, the hopper, hopper lid, auger, juicing bowl, tamper, juice cup, pulp cup, and cleaning brush may all be placed in the dishwasher.
- **DO NOT** put the motor base in the dishwasher. Wipe the exterior of the motor base with a damp cloth. **NEVER** submerge the motor base in water.
- Before doing any cleaning or maintenance, always ensure the juicer is disconnected from power by unplugging it from the outlet.
- **DO NOT** use metal sponges or abrasive pads, as they may damage the surface.
- Take care when cleaning the sieve—its edges are sharp.
- Rinse all removable parts immediately after use to prevent buildup.
- Once all parts are dry, reassemble the juicer and store it in a dry place.
- **Tip:** The cleaning brush is especially helpful for removing residue from the sieve.
- If residue remains at the mouth of the pulp spout, follow these steps:



1. Turn the juicing bowl upside down.

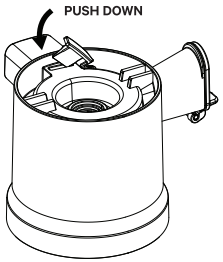
2. Gently remove the silicone pressure valve from the bottom of the bowl.

3. Rinse the valve and spout thoroughly with running water until clear.



Tip: Make sure the valve is completely clean and securely reinstalled before using the juicer again.

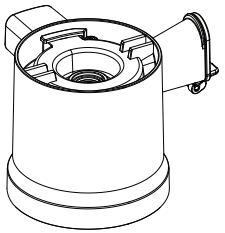
Please note once the pressure valve has dried completely, follow up the below step for next usage:



After cleaning:

1. Push the silicone pressure valve firmly back into place.

2. Make sure it is fully seated and flush—just like its original position.



3. This step is required before the next use to ensure normal operation.

Proper reassembly prevents leaks and ensures optimal performance.

Troubleshooting

Please check the following troubleshooting items before contacting customer service. Please contact us at hello@fromourplace.com for any questions or issues you may have while using this product.

	PROBLEM	PROBABLE CAUSE
1.	Clicking sound when starting juicing	A “clicking” sound is normal — it’s the motor’s spring-loaded drive shaft properly connecting to the auger.
2.	Product won’t operate with base only	Ensure the chamber set is fully assembled and seated on the base. Always unplug before assembling or disassembling.
3.	Product does not turn on or won’t start when set to Juice	Confirm the power cord is plugged into both the base and outlet; try another outlet if needed. The motor may stop if overheated after prolonged use — it will restart once cooled. Check that the hopper is properly connected to the chamber; improper assembly will prevent operation. Ensure the chamber set is correctly seated on the base and the hopper lid is fully closed. Safety sensors prevent operation if assembly is incorrect or the lid is open.
4.	Product suddenly stops running	Check if the hopper lid opened — safety sensors will stop the machine. Inspect for overfilling or oversized/stuck ingredients. Hard items like carrots, beets, or nuts may jam the auger. Turn the control knob to REV for at least 5 seconds, then back to ON. Repeat 3–4 times if needed.

5.	Juice leaks from pulp outlet after inserting ingredients	A small amount of juice may leak depending on the ingredients; this usually stops once juicing begins. Persistent leaks may indicate misaligned gaskets — contact Our Place at hello@fromourplace.com.
6.	Juice flows back into hopper	This can happen if the juice cap is closed. Open the cap when the chamber nears 16 oz. If clogged, open the hopper lid to empty it. If still clogged, stop the unit, disassemble, clean, and resume.
7.	Juice leaks between hopper and chamber or chamber and base	Check that all silicone gaskets are installed properly. Missing or damaged gaskets can cause leaks.
8.	Can't open the hopper	Activate REV and hold for 10 seconds; repeat 2–3 times. If a foreign object (utensils, hard seeds) is stuck, do not force it. Contact us at hello@fromourplace.com.
9.	Chamber vibrates during juicing	Some wobbling or vibration is normal, especially with harder ingredients like carrots, potatoes, or beets.
10.	Unusual noise while juicing	Sounds may occur naturally with certain ingredients such as apples, carrots, celery, or beets.

Warranty

We stand by our products. We want you to have the best experience with your Cold Press Batch Juicer, so our team is here to help. Please contact us at hello@fromourplace.com if you have any questions regarding our warranty program or need advice on using your product. Lagom Kitchen Company, d/b/a "Our Place" ("Our Place", "we", or "our") offers a limited warranty (the "Warranty") for the Juicer.

This Warranty Program is made solely by Our Place and no other person or entity and is offered on the terms and conditions set forth in this Warranty also available on www.fromourplace.com/warranty. This Warranty applies only to products purchased directly from Our Place or an Our Place authorized retailer. If you have any questions regarding whether a seller is an authorized retailer, please contact us. This Warranty covers the original retail consumer purchaser or a consumer that receives the product new and unused as a gift from the original retail purchaser. This Warranty is not transferable. Coverage terminates if a covered consumer sells or otherwise transfers the product. These Warranty terms apply only to products purchased and used in the United States and Canada, excluding Quebec.

What does this Warranty cover?

This Warranty covers defects in materials and construction for the Juicer when used normally in accordance with Our Place's user manual.

What does this Warranty not cover?

This Warranty does not cover any damages due to:

- Use of the product not for regular household purposes;
- Misuse, negligence or other abuse;
- Failure to follow product use, and care instructions, including any user manual;
- Normal wear and tear;
- Modifications to the product or use with products not approved by Our Place;
- Cosmetic blemishes, stains, discoloration and scratches;
- Glass parts and other accessory items that are packed with the unit;
- For appliances, installation with an incorrect electric current, voltage, circuit breaker rating, extension cord or power supply;
- Corrosion or damage from high heat (beyond the recommended heating temperature) or prolonged heat exposure;

- Damages or defects caused by service or repair of the product performed by an unauthorized service provider;
- Loss or damage in transit after initial delivery; and
- Accidents or other actions beyond our reasonable control.

How long does this Warranty last?

The Warranty period for the Juicer is limited to one (1) year from the date of delivery to the purchaser.

How do you exercise your rights under the Warranty program?

Please complete our Warranty Claim form available at fromourplace.com/pages/warranty to submit a claim for evaluation. Proof of purchase is required for all claims, including gifted products. As part of the investigation into the claim, we may require you to submit photos, answer questions about the product and your use of the product, and/or try recommended techniques to rectify the issue first.

If your claim is approved, Our Place will either repair, replace or refund the purchase price of the product, as determined by Our Place in its sole discretion. If we require the defective item to be returned to us, we will pay for return shipping if the item is returned within the country of purchase for our non-appliance products. For appliances, you will be responsible for the costs incurred to mail the returned product to us, including any applicable accessories.

While we will strive to exchange your product for the same make, color and model as your original purchase, we cannot make any guarantees. If an Our Place product, component or product color has been discontinued at the time of repair or replacement or if Our Place determines, in its sole discretion, that such repair or replacement is not commercially practicable or cannot be timely made, Our Place reserves the right to repair or replace such product or product component with a product model or color that is similar but not exactly the same as the product or component model originally purchased. Replacement with the same color cannot be guaranteed. At its sole discretion, Our Place is entitled to replace each defective component individually, as opposed to the entire product, and some assembly may be required by you. For example, if you purchase the Juicer and only one component is found defective, Our Place may, at its discretion, opt to replace either the defective component or the entire Juicer. Our Place reserves the right to utilize comparable reconditioned, refurbished, repaired, or re-manufactured products or parts in the warranty repair or replacement process. Such products and parts will be comparable in function and performance to an original product or part. The original Warranty period will remain and will not restart with this replacement item, regardless of the time remaining under the original Warranty period.

Disclaimer of Implied Warranties

EXCEPT AS EXPRESSLY PROVIDED HEREIN AND TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. OUR PLACE DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WORKMANSHIP, MERCHANTABILITY, MERCHANTABLE QUALITY, DURABILITY AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, TO THE MAXIMUM EXTENT PERMITTED BY LAW. IN SO FAR AS SUCH WARRANTIES CANNOT BE DISCLAIMED, OUR PLACE LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS EXPRESS WARRANTY AND, AT OUR PLACE'S OPTION, THE REPAIR OR REPLACEMENT SERVICES DESCRIBED HEREIN. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY (OR CONDITION) MAY LAST, SO THE LIMITATION DESCRIBED ABOVE MAY NOT APPLY TO YOU.

Limitation of Liability

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR PLACE'S ENTIRE LIABILITY FOR ANY BREACH OF THIS WARRANTY. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state, or country to country.

OUR PLACE'S LIABILITY WILL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT. OUR PLACE WILL NOT UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE PRODUCTS OR DAMAGES WITH RESPECT TO ANY ECONOMIC LOSS, PERSONAL INJURY, LOSS OF PROPERTY, LOSS OF REVENUES OR PROFITS, LOSS OF ENJOYMENT OR USE, COSTS OF REMOVAL, INSTALLATION OR OTHER INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE OR KIND. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the preceding limitation or exclusion may not apply to you.