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About This Guide

This guide provides a brief introduction to the Indoor Video Call Camera and the Tapo app, as well as regulatory information. Please note that features available in Tapo may vary by model and software version. Tapo availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual Tapo Camera experience.

Conventions

In this guide, the following convention is used:

Convention	Description
Blue	Key information appears in blue, including management page text such as menus, items, buttons and so on.
Underline	Hyperlinks are in blue and underlined. You can click to redirect to a website.
Note	Ignoring the type of note might result in a malfunction or damage to the device.

More Info

Specifications can be found on the product page at <https://www.tapo.com>.

Our Technical Support and troubleshooting information can be found at <https://www.tapo.com/support/>.
The setup video can be found at <https://www.tp-link.com/us/ax300r/tp-link-ax300r-4k-wired-4k-wired-camera>.

Introduction

Overview

The Indoor Video Call Camera lets you call loved ones with a single tap thanks to easy touchscreen controls, offering unlimited calls with no monthly fees, while its crisp night vision reveals every detail even in low light and auto-tracking keeps them perfectly in frame as they move.

- **One-Touch Video Calls** – A smarter way to stay close – video call with the built-in 4-inch touch screen.⁵
- **AI Detection for What Matters** – Instantly recognizes familiar faces while also detecting pets and crying babies.
- **Auto Framing** – Automatically tracks and frames faces, keeping the focus exactly where it belongs.
- **Total 360° Visibility** – Easily scan the room to see pets, kids, or loved ones, giving you total peace of mind.
- **Connecting Every Generation** – Simple controls allow kids and seniors to start a video call in seconds.⁶
- **Hear Your Loved One Clearly** – AI-powered noise reduction filters out background distractions.
- **Smarter Subtle, Always There** – Support your routines with scheduled reminders and converts to a subtle clock interface when not in use.
- **Wi-Fi Connection** is required to make outgoing calls and receive incoming calls.

Appearance

1 IR LED

2 Microphones

3 Touchscreen (3.97 in)

4 System LED

5 Lens

6 Answer Button: Press to answer an incoming call.

7 End Button: Press to reject an incoming call or to end an ongoing call.

8 Smart Button: A physical button whose function you can customize in the Tapo app.

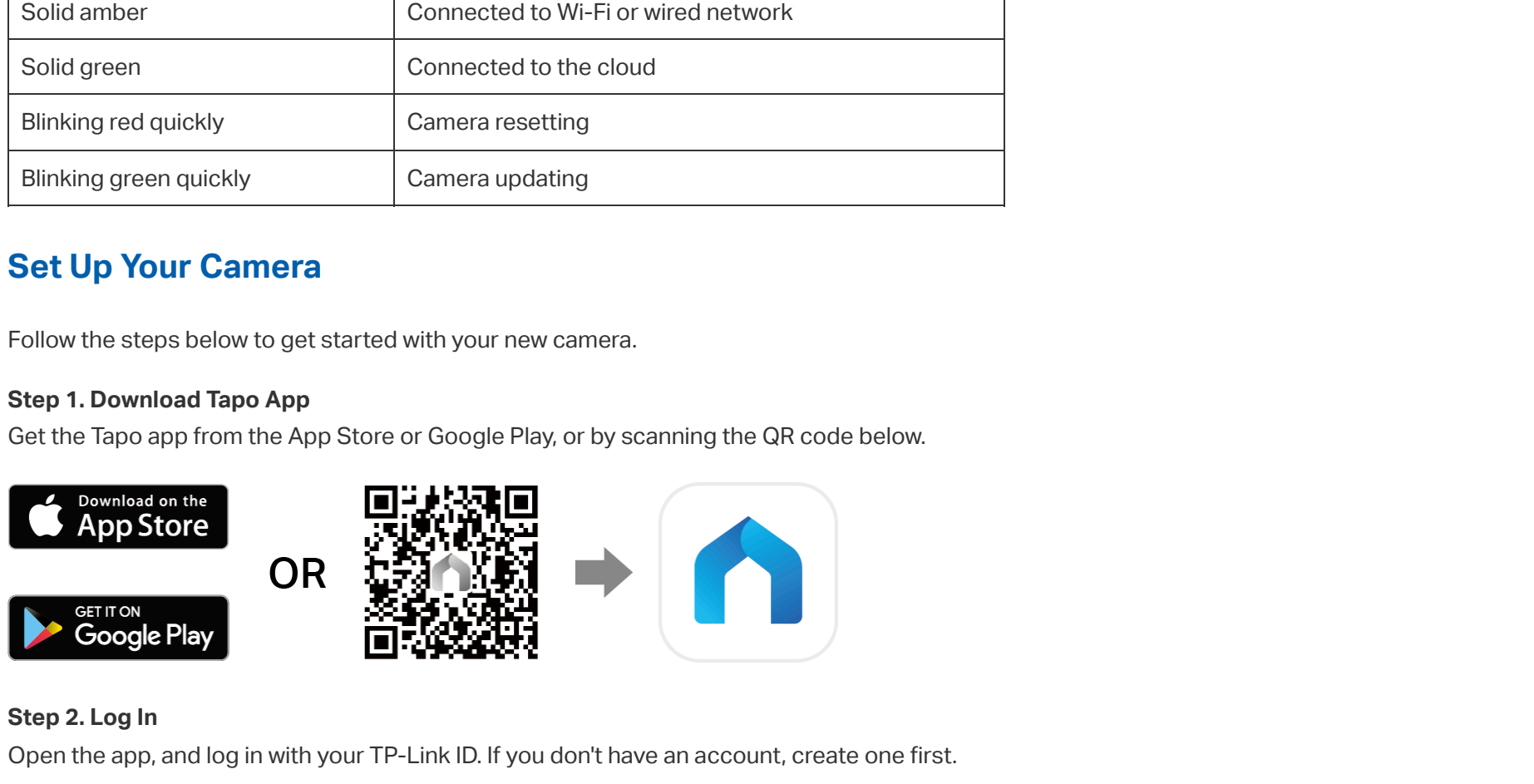
9 Speaker

10 USB Type-C Port

11 Reset Button: While the camera is powered on, press and hold the Reset button to reset the camera.

- Press and hold for 5 seconds: Reset Wi-Fi settings only
- Press and hold for 10 seconds: Reset to factory settings

12 microSD Card Slot: Insert a microSD card (not included) and initialize it in the Tapo app for local recording.



System LED Indication

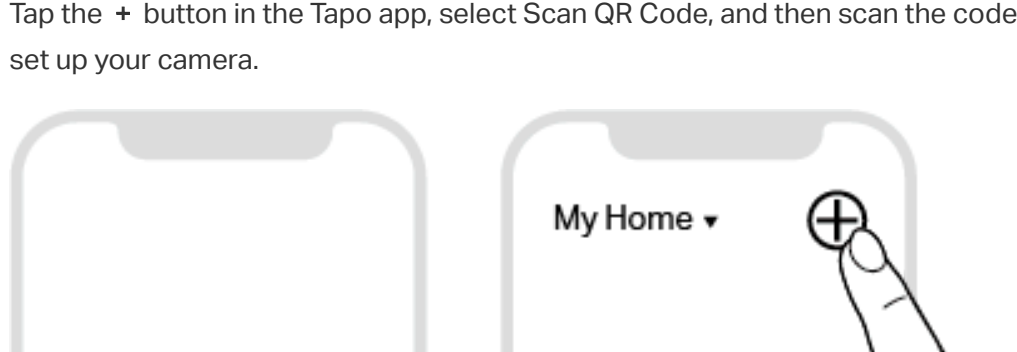
LED Status	Indication
Solid red	Starting up
Blinking red and green	Ready for setup
Blinking red slowly	Connecting to Wi-Fi
Solid amber	Connected to Wi-Fi or wired network
Solid green	Connected to the cloud
Blinking red quickly	Camera resetting
Blinking green quickly	Camera updating

Set Up Your Camera

Follow the steps below to get started with your new camera.

Step 1. Download Tapo App

Get the Tapo app from the App Store or Google Play, or by scanning the QR code below.



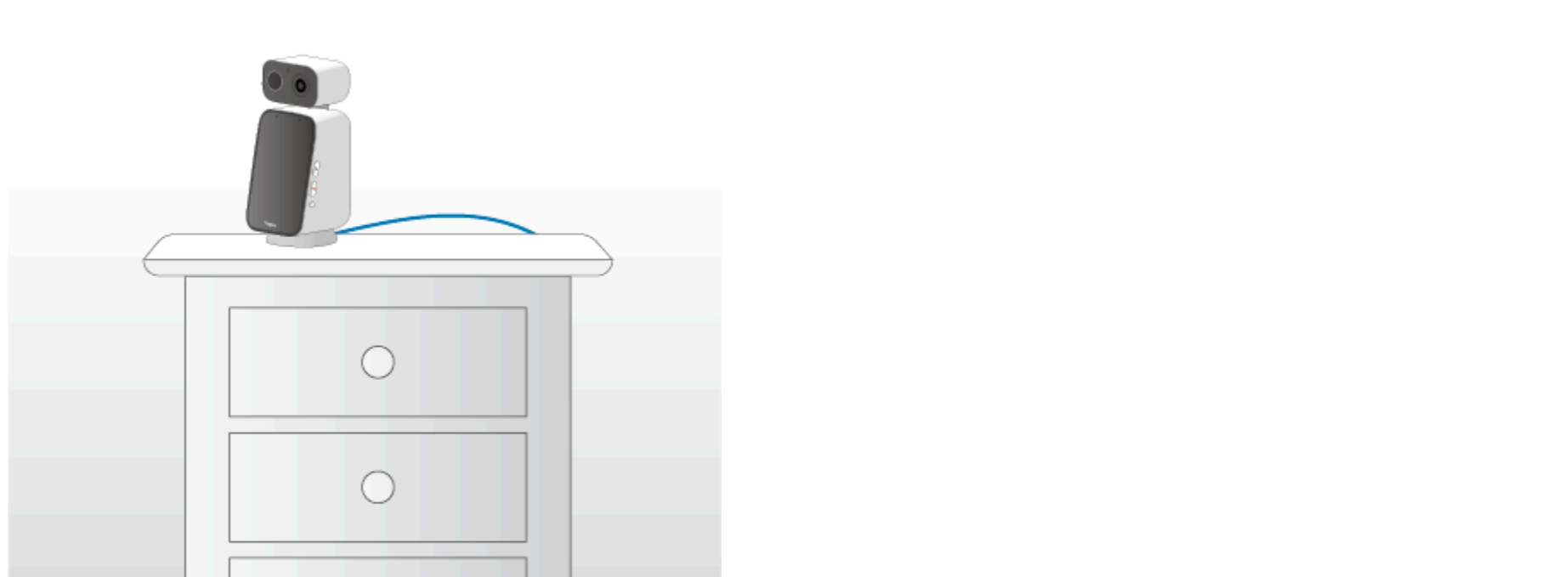
Step 2. Log In

Open the app, and log in with your TP-Link ID. If you don't have an account, create one first.



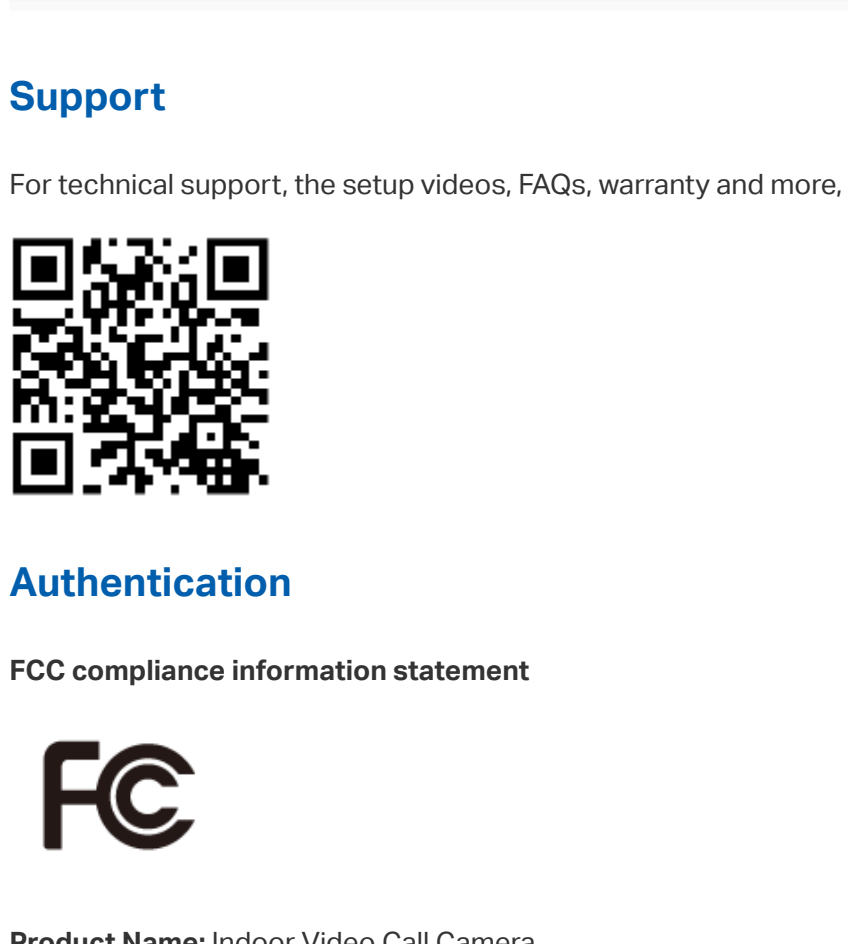
Step 3. Add Your Camera

Tap the **+** button in the Tapo app, select Scan QR Code, and then scan the code displayed on the camera's screen. Follow the app instructions to set up your camera.



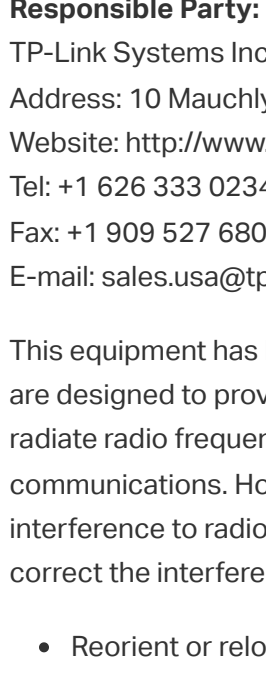
Place Your Camera

Place the camera on a flat, stable surface, such as a table or shelf, within reach of the power cable.



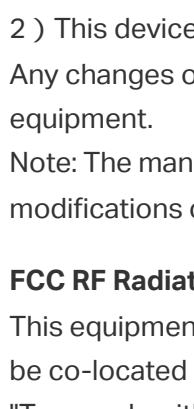
Support

For technical support, the setup videos, FAQs, warranty and more, please visit <https://www.tapo.com/support/>.



Authentication

FCC compliance information statement



Product Name: Indoor Video Call Camera
Model Number: Tapo C225

Component Name	Model
I.T.E. Power Supply	S010-1A050200VUC

Responsible Party:

TP-Link Systems Inc.
Address: 10 Mauchly, Irvine, CA 92616
Website: <http://www.tp-link.com/us/>
Tel: +1 626 333 0234
Fax: +1 909 527 6804
E-mail: sales.usa@tp-link.com

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference.
- 2) This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

To comply with FCC RF exposure compliance requirements, this grant is applicable to only Mobile Configurations. The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

Wu, TP-Link Systems Inc., has determined that the equipment shown as above has been shown to comply with the applicable technical standards, FCC part 15. There is no unauthorised change is made in the equipment and the equipment is properly maintained and operated.

Issue Date: 2026-10-09

FCC compliance information statement

Product Name: I.T.E. Power Supply
Model Number: S010-1A050200VUC

Responsible Party:

TP-Link Systems Inc.
Address: 10 Mauchly, Irvine, CA 92616
Website: <http://www.tp-link.com/us/>
Tel: +1 626 333 0234
Fax: +1 909 527 6804
E-mail: sales.usa@tp-link.com

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

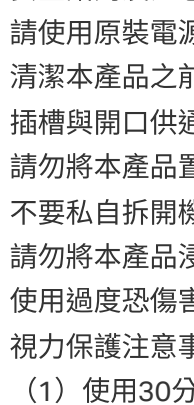
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference.
- 2) This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Issue Date: 2026-10-09

CE Mark Warning



OPERATING FREQUENCY (the maximum transmitted power)

2400 MHz-2483.5 MHz (20 dBm)
5150 MHz-5250 MHz (23 dBm)
5250 MHz-5350 MHz (23 dBm)
5470 MHz-5725 MHz (23 dBm)
5725 MHz-5850 MHz (25 mW)

Frequency band: 5150 ~ 5250 MHz

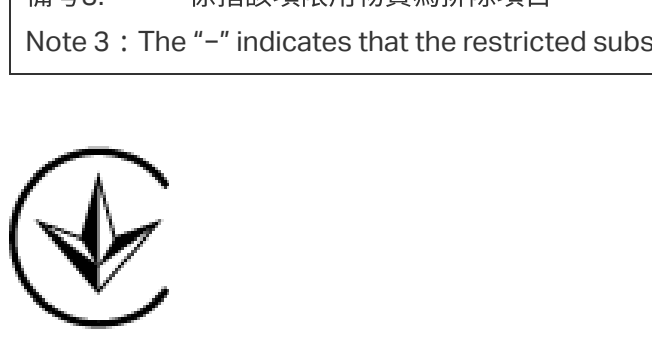
Indoor use: Inside buildings only. Installations and use inside road vehicles and train carriages are not permitted. Limited outdoor use: If used outdoors, equipment shall not be attached to a fixed installation or to the external body of road vehicles, a fixed infrastructure or a fixed outdoor antenna. Use by unmanned aircraft systems (UAS) is limited to within the 5170 ~ 5250 MHz band.

Frequency band: 5250 ~ 5350 MHz

Indoor use: Inside buildings only. Installations and use in road vehicles, trains and aircraft are not permitted. Outdoor use is not permitted.

Frequency band: 5470 ~ 5725 MHz

Installations and use in road vehicles, trains and aircraft and use for unmanned aircraft systems (UAS) are not permitted.



EU Declaration of Conformity

TP-Link hereby declares that the Indoor Video Call Camera is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU and (EU)2015/863.

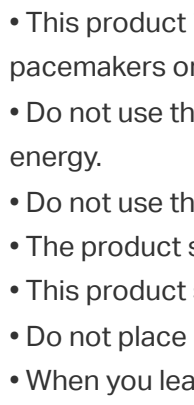
The original EU Declaration of Conformity may be found at <https://www.tapo.com/tp-link/eu/>.

RF Exposure Information

This device meets the EU requirements (2014/53/EU Article 3.1a) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

The device complies with RF specifications when the device used at 20 cm from your body.

UKCA Mark

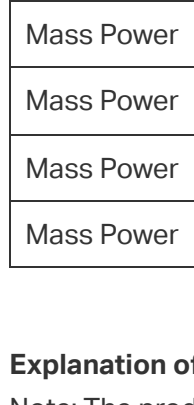


UK Declaration of Conformity

TP-Link hereby declares that the Indoor Video Call Camera is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017.

The original UK Declaration of Conformity may be found at <https://www.tapo.com/tp-link/uk/>.

Attention: In Great Britain, the operation in the frequency range 5150MHz ~ 5350MHz is only permitted indoors.



Canadian Compliance Statement

This device contains licence exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

L'émission/réception exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. l'appareil ne doit pas produire de brouillage;
2. l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Radiation Exposure Statement

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

Industry Canada Statement

CAN ICES-003 (B) NAB-0008

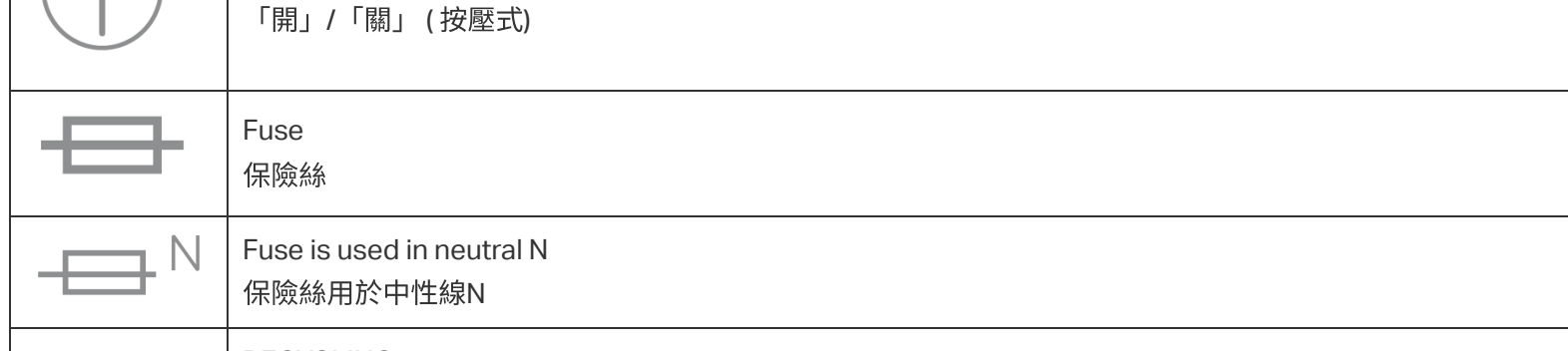
The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

DPS Dynamic Frequency Selection) products that operate in the bands 5250- 5350 MHz and 5470-5725 MHz.

Avvertimento:

Le dispositi funzionano dens la banda 5150-5250 MHz est riservat ununquem pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

Les produits utilisant la technique d'atténuation DFS (sélection dynamique des fréquences) sur les bandes 5250- 5350 MHz et 5470-5725 MHz.



Waste Warning Statements:

해당 경고문장은 제품용 전자기기 사용에 관한 것입니다.

NCC Notice & BSMI Notice

注意！

取得證照證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。但以下所列類別之器材不得隨意安全及多量製造、修理或擅自變更頻率、加大功率或變更原設計之特性及功能。

前述合法證明，指依電管法規定作業之無線電設備。低功率射頻器材係指符合電管法規定之工業、科學及醫療用電波辐射性電機設備之干擾。

應先將本器材影像重覆或更改，本器材使用者應先將改裝設備，並定期更新號碼。

安全防範及注意事項

請將器材安裝於射頻電磁場只應安裝於本產品及這類的電源線型使用產品。清潔本產品之前請先接掉電源線，請勿使用液體，噴霧清潔劑或消毒劑清洗。

請勿將器材口堵塞使用，以確保本產品的操作可靠並防止過熱，請勿堵塞或覆蓋開口。

請勿將本產品靠近或接觸於熱源，如熱線或電線，本器材可在正常位置中。

不要私自拆卸機械或自行修理，如產品有故障請與原廠或代理商聯繫。

請勿將本產品浸入水或其他液體中。

使用時應注意電壓。

請勿隨意丟棄產品。

- (1) 使用30分鐘請休息10分鐘。
- (2) 未來幾個月內不要使用，通過以上每天電壓高不超過1個小時。
- 工作溫度：0°C ~ 40°C (32°F ~ 104°F)

附帶物質含有何種指示圖解

設備名稱：Indoor Video Call Camera	型號 (型別)：Tapo C225
Equipment name	Type designation (Type)

限制物質及其他化學物質
Restricted substances and its chemical symbols

單元 Unit	鉛 Lead (Pb)	汞 Mercury (Hg)	鎘 Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr+6)	多溴聯苯 Polychlorinated biphenyls (PBB)	多溴二苯醚 Polychlorinated diphenyl ethers (PBDE)
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PCB ○ ○ ○ ○ ○ ○

外殼 ○ ○ ○ ○ ○ ○

電源供應器 — ○ ○ ○ ○ ○ ○

其他及附件 ○ — ○ ○ ○ ○ ○ ○

備註：1. "Exceeding 0.1 wt %" 及 "Exceeding 0.01 wt %" 係指附帶物質之百分比含量超出百分比含量基準值

Note 1 : "Exceeding 0.1 wt %" and "Exceeding 0.01 wt %" indicate that the percentage content of the restricted substance exceeds the reference percentage value of the presence condition.

備註 2 : "Y" 係指該項附帶物質之百分比含量未超出百分比含量基準值。

Note 2 : "Y" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備註 3 : "—" 係指該項附帶物質未檢出。

Note 3 : "The—" indicates that the restricted substance corresponds to the exemption.

Продукт сертифицировано згідно з правилами системи УкрСЕПРО на відповідність міжнародним нормативам/Продукт сертифицировано згідно з правилами системи УкрСЕПРО на відповідність міжнародним документам, які визначають технічні законодавчі акти України.

Safety Information

- Keep the device away from water, fire, humidity or hot environments.
- Do not use damaged power supplies or USB cables.
- Use only power supplies listed in the user instructions. Refer to the User Manual on the product support page. Do not use any other power supplies than those recommended.
- Do not use the device where wireless devices are not allowed.
- Adapter shall be installed near the equipment and shall be easily accessible.
- For indoor use only. Do not disassemble, repair or modify the product.
- Do not use the product if the casing has been broken. Danger of electric shock.
- Never touch the product with wet hands. Do not expose to heavy rain or any type of moisture.
- Do not place near automatically controlled devices such as fire alarms. Radio waves emitted from this product may cause such devices to malfunction resulting in an accident.
- Observe restrictions on using wireless products in fuel depots, chemical plants or when blasting operations are in progress.
- Do not use liquid to clean the product. Only use a dry cloth.
- Never put metal objects inside the product. If a metal object enters the product, turn off the circuit breaker and contact an authorized technician.
- This product is not intended to be used when providing medical care. Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids to determine if they are adequately shielded from external RF (radio frequency) energy.
- Do not use this product in health care facilities. Hospitals or health care facilities may use equipment that could be sensitive to external RF energy.
- Do not use this product near water, such as a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
- The product should be kept free from excessive smoke, dust or high temperature and vibration.
- This product should not be exposed to direct sunlight.
- Do not place heavy objects on top of the product.
- When you leave the product unused for a long time, unplug it from the power outlet.
- This product may interfere with other electronic products such as TV, radios, personal computers, phones or other wireless devices.
- Operating Temperature: 0°C ~ 40°C (32°F ~ 104°F)

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

This product, its accessories and other components that emit electromagnetic fields. Electromagnetic fields and magnets may interfere with pacemakers and other implanted medical devices. Always keep the product and its power adapter more than 15 cm (6 inches) away from any pacemakers or other implanted medical devices. If you suspect your product is interfering with your pacemaker or any other implanted medical device, turn off your product and consult your physician for information specific to your medical device.

Use only the power supplies listed below.

Manufacturer	Model
Mass Power	S010-1A050200VUC
Mass Power	S010-1A050200VUC
Mass Power	S010-1A050200VUC
Mass Power	S010-1A050200VUC
Mass Power	S010-1A050200VUC

Explanation of the symbols on the product label

Note: The product label is on the back of the product and on its power supply. Symbols may vary from products.

注意：產品標貼位於產品背面及電源供應器上。不同產品的標貼內容可能有所不同。

Symbol 符號圖解	Explanation 解釋
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Class II equipment Ⅱ類設備

Class II equipment with functional earthing Ⅱ類設備具有功能性接地

Alternating current 交流電

DC voltage 直流電壓

Polarity of output terminals 輸出端子極性

Indoor use only 僅限室內使用

Dangerous voltage 危險電壓

Caution, risk of electric shock 注意，有觸電危險

Energy efficiency Marking 能源效率標示

Protective earth 保護接地

Earth 地球

Frame or chassis 機架/機殼

Functional earthing 功能接地

Caution, hot surface 警告，表面高溫

Caution 警告

Operator's manual 操作手冊

Stand-by 待機

"ON"/"OFF" (push-push) 開 / 關 (按推)

Fuse 保險絲

Fuse is used in neutral N 保險絲用於中性線 N

RECYCLING This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.

User has the choice to give the product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.

回收利用 本產品貼有「廢電氣電子設備 (WEEE)」的分類回收標誌。這表示本產品必須依據歐盟指令 2012/19/EU 進行妥善回收處理，以減少對環境的影響。使用者有選擇將本產品交給合格的回收機構，或在購買新電氣或電子設備時，交回給零售商進行回收處理。

Caution, avoid listening at high volume levels for long periods 注意，避免長時間以高音量收聽

Disconnection, all power plugs 斷開所有電源插頭