MONOGRAM

OWNER'S MANUAL

48" Custom Brass Hood

48" Custom Stainless Steel Hood

MONOGRAM.COM

TABLE OF CONTENTS

MODEL INFORMATION 2
CONSUMER SUPPORT 3
SAFETY INFORMATION 4
CARE AND CLEANING 5
ACCESSORIES 6
LIMITED WARRANTY 8

MODEL INFORMATION

MODEL NUMBERS

ZVC48DTB1, ZVC48STSS

WRITE DOWN THE MODEL AND SERIAL NUMBERS

These numbers are on the Consumer Product Ownership Registration Card packed separately with your professional vent hood and on a label on the back side off the front flange of the unit.

Use these numbers in any correspondence or service calls concerning your appliance.

Please write these numbers here:

Model Number

Serial Number

CONSUMER SUPPORT

MONOGRAM WEBSITE

Have a question or need assistance with your appliance? Try the Monogram website 24 hours a day, any day of the year! You can also shop for more great Monogram products and take advantage of all our on-line support services designed for your convenience.
In the US: **monogram.com**

REGISTER YOUR APPLIANCE

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. In the US: **monogram.com/register**

SCHEDULE SERVICE

Expert Monogram repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year.
In the US: **monogram.com**

PARTS AND ACCESSORIES

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day.
In the US: **monogram.com/use-and-care/parts**

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

CONTACT US

If you are not satisfied with the service you receive from Monogram, contact us on our website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations | Monogram Appliances, Appliance Park | Louisville, KY 40225
monogram.com/contact

IMPORTANT SAFETY INFORMATION
READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

⚠WARNING Read all safety instructions before using the product. Failure to follow these instructions may result in fire, electrical shock, serious injury or death.

⚠WARNING GENERAL SAFETY INSTRUCTIONS

⚠WARNING TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:

A. Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer.

B. Before servicing or cleaning unit, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.

C. Do not use this unit with any solid-state speed control device.

⚠CAUTION FOR GENERAL VENTILATING USE ONLY. DO NOT USE TO EXHAUST HAZARDOUS OR EXPLOSIVE MATERIALS AND VAPORS.

⚠WARNING TO REDUCE THE RISK OF INJURY TO PERSONS IN THE EVENT OF A RANGE TOP GREASE FIRE, OBSERVE THE FOLLOWING*:

A. SMOTHER FLAMES with a close-fitting lid, cookie sheet or metal tray, then turn off the burner. BE CAREFUL TO PREVENT BURNS. If the flames do not go out immediately, EVACUATE AND CALL THE FIRE DEPARTMENT.

B. NEVER PICK UP A FLAMING PAN—
You may be burned.

C. DO NOT USE WATER, including wet dishcloths or towels—a violent steam explosion will result.

D. Use an extinguisher ONLY if:

1. You know you have a Class ABC extinguisher, and you already know how to operate it.
2. The fire is small and contained in the area where it started.
3. The fire department is being called.
4. You can fight the fire with your back to an exit.

*Based on "Kitchen Fire Safety" published by NFPA.

⚠WARNING TO REDUCE THE RISK OF A RANGE TOP GREASE FIRE:

A. Never leave surface units unattended at high settings. Boilovers cause smoking and greasy spillovers that may ignite. Heat oils slowly on low or medium settings.

B. Always turn hood ON when cooking at high heat or when flambéing food (i.e., Crepes Suzette, Cherries Jubilee, Peppercorn Beef Flambé).

C. Clean ventilating fans frequently. Grease should not be allowed to accumulate on fan or filter.

D. Use proper pan size. Always use cookware appropriate for the size of the surface element.

⚠WARNING SERVICING

If You Need Service…

Do not attempt to repair or replace any part of the vent hood unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.

Be sure electrical power is off before servicing the unit.

It may be necessary to remove the vent hood blower in order to service components such as the blower motor or air vent mechanism.

Disconnect power to the cooktop and remove it first. Reverse the steps in the Install the Vent Hood section in the Installation Instructions to remove the blower.

Service parts are available from a Monogram Service and Parts Center.

READ AND SAVE THESE INSTRUCTIONS

CARE AND CLEANING

Cleaning the Outside

Do not use abrasive products such as Scotch Brite or steel wool pads; they will scratch the surface.

To clean the brass finish, use warm sudsy water. To clean stainless steel surfaces, use warm sudsy water or a stainless steel cleaner or polish. Always wipe the surface in the direction of the grain. Follow the cleaner instructions for cleaning the stainless steel surface. To inquire about purchasing stainless steel appliance cleaner or polish, or to find the location of a dealer nearest you, please call our toll-free number:

Monogram Preferred Service: 800.444.1845 or Monogram.com

ACCESSORIES

Looking For Something More?

Monogram offers a variety of accessories to improve your cooking and maintenance experiences!

Refer to the Consumer Support page for phone numbers and website information.

The following products and more are available:

Cleaning Supplies

- CitruShine™ Stainless Steel Wipes
- Stainless Steel Appliance Cleaner

NOTES

MONOGRAM LIMITED WARRANTY

Monogram.com

All warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service online, visit us at **monogram.com/contact.**

For the period of	Monogram Appliances will replace
Limited two-year warranty	For two years from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace any part of the unit that fails because of a manufacturing defect.

What Monogram will not cover:

- Service trips to your home to teach you how to use the product.
- Replacement of house fuses or resetting of circuit breakers.
- Failure of the product if it is used for other than its intended purpose or used commercially.
- Improper installation, delivery or maintenance.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Damage caused after delivery.
- Product not accessible to provide required service.
- Installation or service for a makeup (replacement) air system.

EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a Monogram Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized Monogram Appliances Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: GE Appliances, *a* **Haier** *company,* Louisville KY,40225

49-2001215 Rev. 0
04-23 GEA
Monogram.com
Printed in the United States

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