

## Interface description

This manual is suitable for various types of cameras.  
(The appearance may be different due to different batches.  
The details are subject to the receipt. This manual is only for  
the installation instructions of this series of equipment)

### Indoor Dual-lens PTZ camera TX-Y30-D2B



Before operating this unit, please read these instructions  
carefully, and save them for future use.

VIDOME

## Software installation

### APP Download and Installation

Users can search "VIDOME" on APP store or Google Play,  
or scan the QR code below to install the APP.



VIDOME APP



APP download

#### Step 1

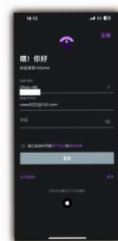
If you are prompted to open certain permissions (such as  
location, message notification, etc. ) during APP installation,  
click Allow (agree).

#### Step 2

Account register: Open the APP, click  
"Sign up", enter your email or phone  
number to create an account.

Account login: On the login interface,  
enter the account/ phone number/email,  
and the corresponding password and  
click the "OK" button to log in.

Third-party login: APP supports third-  
party login. Click the third-party social  
software icon, jump to the APP to  
complete the authorization and log in.



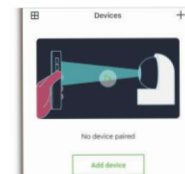
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## Bluetooth adding process with network

"Before adding a camera, please make sure that the Bluetooth function  
of the mobile phone has been turned on, and do not turn off the Bluetooth  
during the adding process. If a prompt box pops up during the adding  
process to enable Bluetooth or Bluetooth authorization, please follow  
the steps in the prompt to enable it.

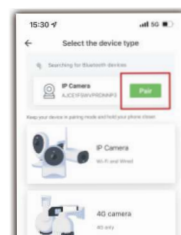
#### Step 1

After the camera is  
powered on, open  
the "VIDOME" APP  
and click the "+" icon  
in the upper right  
corner to enter the  
interface of adding  
devices.



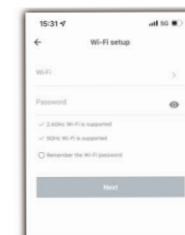
#### Step 2

The APP will automatically  
search for a new device  
and click the "Pair" button  
when it finds the device.



#### Step 3

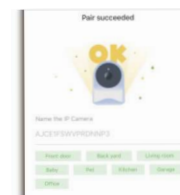
Select the WiFi that  
the camera needs to  
connect to, enter the  
password, and click Next;



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#### Step 4

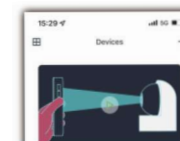
After the network is  
configured  
successfully, the  
system prompts you  
to enter the device  
name. Click Next.



## Or you can add camera by WiFi configuration

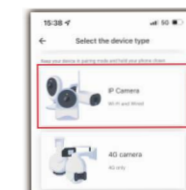
#### Step 1

Open the APP, click the  
"+" icon Or click the "Add  
device" to enter the scan  
code interface;



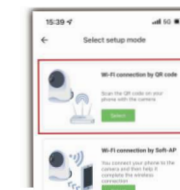
#### Step 2

Select the device type ,  
Select "IP Camera"



#### Step 3

Select Wi-Fi connection  
by QR code



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#### Step 4

Check whether the device  
is powered on and has  
a prompt tone



#### Step 5

Select the WiFi that  
the camera needs to  
connect to, enter the  
password, and click Next;



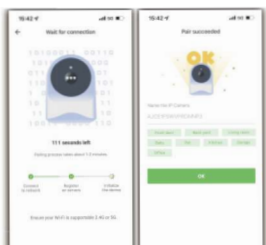
#### Step 6

Point the camera at the  
QR code that appears  
on the screen of the phone



#### Step 7

After the network  
configuration is successful,  
set a name for the camera.



If wireless camera configuration fails, please  
follow the APP guide to reconfigure.

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## Help FAQ

### Q1: Why is the pairing network unsuccessful?

1. Please make sure that the distance among the camera, the router and  
the mobile phone should be close enough when configuring the network.
2. Please ensure that the camera supports dual band WiFi. If not, only  
2.4G WiFi can be connected.
3. Please check whether the WiFi name and password are correct.
4. Please long press the reset button for 5 seconds and try again after  
restoring the camera to the factory settings

### Q2: Why is there no playback?

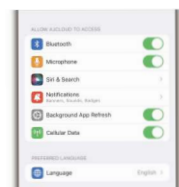
1. Make sure that the TF card has been inserted into the camera and try  
to turn on/off the camera.
2. Enter the camera settings menu to check the storage status' in good  
condition' (if the status is abnormal click to "Format the memory card").

### Q3: Why is the camera offline?

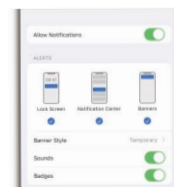
1. It may caused by router WiFi signal interference or network reasons.  
Power off and restart the optical modem, router or camera.
2. The camera maybe too far away from the WiFi router, try to  
get the camera next to the WiFi router.
3. Whether the WiFi password has been changed, try to  
reset the camera and try pairing again.

### Q4: Why my phone does not have an alarm push function or two way audio?

1. Check your mobile phone permission settings, and make sure that  
enable the notification permission of "VIDOME" App.
2. Open your phone's Settings>Apps and Notifications, select Apps and  
Notification Management respectively, find the "VIDOME" app, and  
turn on all permissions.



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## After Service

1. Thanks for your purchase and support, we appreciate all your  
valuable feedback.
2. If you have any questions about our products, please feel free  
to contact us.

### FCC Caution:

This device complies with part 15 of the FCC Rules.  
Operation is subject to the following two conditions: (1)  
this device may not cause harmful interference, and,  
(2) this device must accept any interference received,  
including interference that may cause undesired operation.  
Any changes or modifications not expressly approved by  
the party responsible for compliance could void the user's  
authority to operate the equipment.

NOTE: This equipment has been tested and found to comply  
with the limits for a Class B digital device, pursuant to Part  
15 of the FCC Rules. These limits are designed to provide  
reasonable protection against harmful interference in a  
residential installation. This equipment generates, uses  
and can radiate radio frequency energy and, if not installed  
and used in accordance with the instructions, may cause  
harmful interference to radio communications. However,  
there is no guarantee that interference will not occur in a  
particular installation.

If this equipment does cause harmful interference to radio  
or television reception, which can be determined by turning  
the equipment off and on, the user is encouraged to try to  
correct the interference by one or more of the following  
measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and  
receiver.
- Connect the equipment into an outlet on a circuit different  
from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician  
for help.

To maintain compliance with FCC's RF Exposure guidelines,  
This equipment should be installed and operated with  
minimum distance between 20cm the radiator your body:  
Use only the supplied antenna.

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