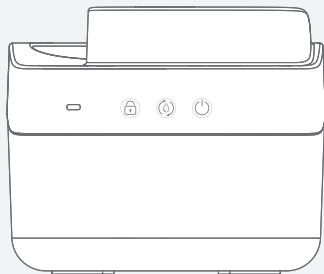


QUICK START GUIDE



On/off Power Button



Mode Switch Button



Child Lock Button



Combination Button

 ON/OFF	Press and hold button for 2 seconds to turn on/off the power.
 MODE	Press once to enter continuous flow mode. This mode only work in external power supply.
	Press twice to enter intermittent flow mode. 30 seconds flow and 1h stop.
	Press three times to enter sensor-activated flow mode. Water runs for 1min when your pets approach. (detect only once within 3min)
 LOCK	Long press for 2 seconds to activate deactivate child lock. Note: no button operation within 1min, machine will enter child lock function automatically. Press any button will give two 'beep' sounds as a reminder.
 +  LOCK MODE	Long press  and  for 2 seconds to reset filter time.



INDICATOR DESCRIPTION

White Light Indicator

Operating status: white light is on.

Standby / power off status: light all off

Low battery: white light flashes rapidly

Charging status: white breathing light (slow flash)

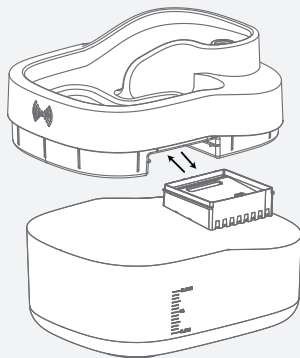
Red Light Indicator

Water shortage reminder: red light blinking

Filter replacement reminder: red light is always on.

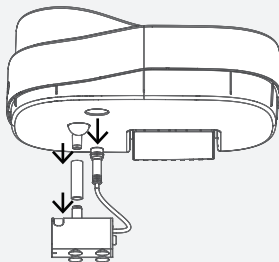
FILTER CLEANING

Replace the filter and the foam filter at least once every 2 weeks.



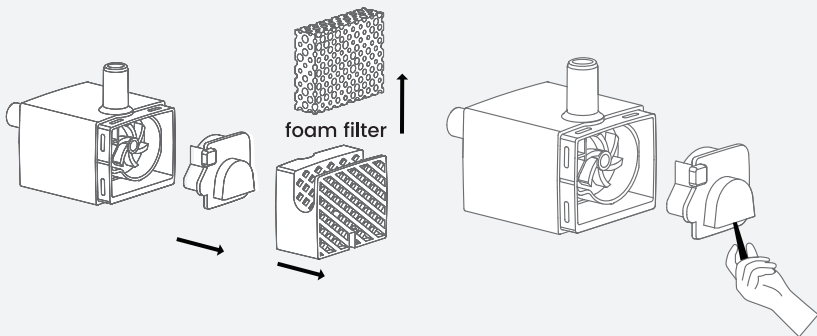
HOW TO CLEAN THE PUMP

1. Take out the pump and its connection fittings.



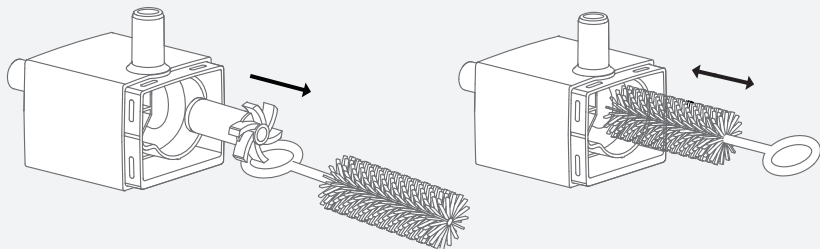
2. Remove the foam filter, pump cover and impeller cover in sequence.

Note: The outflow water pressure is insufficient, check whether the foam filter is clogged. Please clean it frequently.



3. Remove the impeller by the brush hook and clean the pump with water.

Tip: The brush can also be used to clean the spout. Recommended to clean the spout every 2 weeks.



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Email: service@heapets.com

Tel: 626-262-0959 Mon-Fri, 9:00 am-5:00 pm CST

TROUBLESHOOTING

Problem	Solution
Red light is on.	1. Low water level indicator (blinking red): water in the tank is insufficient, need to add water. 2. Reminder of replacing filter (steady red): long press  and  for 2 seconds to reset filter time.
No water or water output speed slows down.	1. For the first use (or reuse after long-time storage), the water pump needs to discharge air, it's normal if the water output speed slows down. 2. Check if the water level is below the MIN line. 3. This product uses a wired water pump, powered through a water proof connector power cable. Please ensure that the power supply, water tank, spout and water pump are connected correctly. 4. Clean the foam filter.
Water keeps spilling out of the water tray.	1. Filter is clogged with foreign matter. (clean the foreign matter) 2. Filter has expired but has not been replaced for a long time. (please replace the filter frequently)
The pump stops working.	1. Fill in water between MIN and MAX. The pump will fail if it runs dry. 2. Clean the pump, water tank, and drinking basin. Exit the intermittent flow mode.
How often should I change the filters? Where to get them?	Please replace the filter at least once every 2 weeks. service@heapets.com to purchase new filters.
The new machine will produce water when it is first unpacked.	During factory production, the water discharge performance will be tested, and there will be a small amount of water remaining.