



morphy richards

**3 Year
Guarantee***

*Upon registering your product
at morphyrichards.co.uk

EVERCOSY Electric Heat Pad



Model No.
690001

User Manual

Please read and keep these
instructions for future use





HEALTH AND SAFETY

The use of any electrical appliance requires the following common sense safety rules.

Please read these instructions carefully before using the product.

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Children under the age of three are not to use this appliance due to their inability to react to overheating.
- To avoid burns to the body, the heat pad is **NOT** suitable for use by dependant persons, a person insensitive to heat or other vulnerable persons who are unable to react to overheating.





HEALTH AND SAFETY

- Young children should be instructed on how to operate the controls safely and heat settings should be controlled by a parent or guardian.
- Do not use a hot water bottle at the same time as using the heat pad.
- **WARNING:** When storing the appliance, allow it to cool down before folding.
- Examine frequently for any signs of wear or damage to the heat pad, switch or cord. In case of damage or misuse, please cease using immediately.
- Never place additional objects such as hot water bottles or pillows on the heat pad.
- Do not use if the heat pad is wet.
- Avoid pressing creases or folds into the heat pad. Do not switch on if the heat pad is folded, creased or rucked.
- Do not use any lead, switch or cord other than the one supplied with this heat pad.
- Not intended for medical use in hospitals.





HEALTH AND SAFETY

- If the mains cable is damaged, it must be replaced by the manufacturer, it's service agent or similarly qualified person in order to avoid a hazard.
- This appliance is not intended to be to be operated on an extension cable or by means of an external timer or separate remote control system.





HEALTH AND SAFETY

PRODUCT SAFETY

- Do not use safety pins on the heat pad.
- Do not switch on to dry the heat pad or cover after washing.
- Do not leave unattended when switched on.
- When storing the appliance, allow it to cool down before storing. Store flat, do not fold.
- If the heating wires have been cut or damaged, do not attempt to repair it, cease using the heat pad immediately.

PERSONAL SAFETY

- The heat pad may be safely curved around the limbs but it **SHOULD NOT** be used folded or rucked.
- The heat pad should not be slept on or used inside a bed.
- Do not use the heat pad in the bathroom.
- Do not leave the heat pad in contact with the skin for excessive periods of time.
- Overlong application at a high setting can result in skin burns.

- Should the heat pad feel hot, switch down to the next lowest heat setting or switch off.
- Do not use the heat pad if ointment or lotions have been applied to the affected area.
- Do not use with a helpless person, an infant or a person insensitive to heat.

OTHER SAFETY CONSIDERATIONS

- Do not use the appliance for anything other than it's intended purpose.

MAINS CABLE

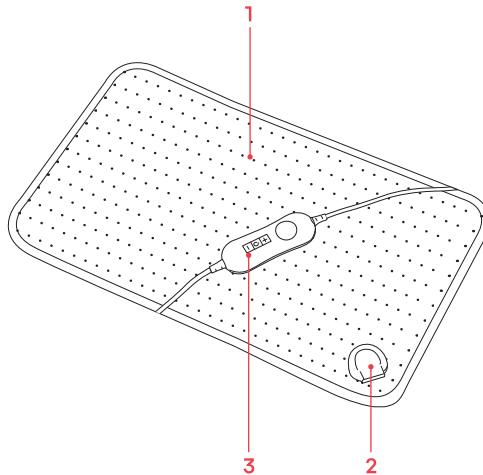
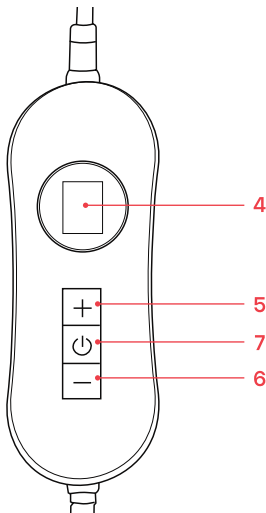
- The mains cable and control unit of the appliance can cause risks of entanglement, strangulation or tripping if not correctly arranged.
- Do not pull or exert pressure on the mains cord.



ELECTRICAL DETAILS

- Check that the voltage on the rating plate of your appliance corresponds with your house electricity supply which must be A.C. (Alternating Current).
- Should the fuse in the mains plug require changing, replace it with a fuse of the same rating as originally fitted.
- This appliance does not need to be earthed. It is a double insulated product.
- The power consumption in standby is 0.4W.
- The period after which the heating time ends and enters standby mode is 1 minute.

PRODUCT OVERVIEW



1. Heat Pad
2. Connector
3. Controller
4. Heat Level Display

5. Heat Level Increase Button
6. Heat Level Decrease Button
7. Power On/Off Button





BEFORE FIRST USE

Before using this appliance, ensure that the voltage indicated on the product corresponds with the mains voltage of your home electrics.

WARNING: Do not attempt to use the heat pad with controls other than those supplied with the heat pad.

USING YOUR HEAT PAD

- Plug into a mains outlet.
- Press the On/Off button (7). 'O' will illuminate and flash on the control display until either the Heat Level Increase Button (5) or Heat Level Decrease Button (6) is pressed.
- Continue to press the Heat Level Increase Button or Heat Level Decrease Button until the required setting is reached.
- The heat pad (1) will automatically turn off after 90 minutes.

Note: This safety feature prevents over exposure to excessive temperatures which can result in skin damage.

- Press the On/Off button to turn off the heat pad at any time.
- When the heat pad is in use, the control **MUST** be **UNCOVERED** at all times and in a position that it is easy to access.
- Do not leave the controller close to any other heat source as it may become overheated, causing damage to the controller.

OVERHEAT PROTECTION FUNCTION

- During use, if the heat pad is folded, creased or used abnormally it can cause overheating, which will activate the overheat protection function.
- If the overheat protection function activates, the heat pad cannot be repaired.
- The fact that this heat pad incorporates the overheat system does not excuse the user from observing the user instructions. Failure to follow the user instructions, may invalidate the warranty.





USING YOUR HEAT PAD

- No liability will be accepted for damage as a result of the heat pad being used for anything other than its intended purpose.

WASHING YOUR HEAT PAD



Note: Do not dry clean or bleach the heat pad.

- Disconnect the product from the mains outlet and detach the heat pad controller (3) from the connector on the heat pad.
- Wash using a mild detergent on a wool/delicate/cool setting, maximum 40°C.

Note: If required the heat pad can be pre-soaked in a solution of mild detergent and lukewarm water. Ensure the water temperature is less than 40°C. Rinse in fresh lukewarm water before washing.

- The heat pad should be left to dry completely in a cool and airy place. Position the open end of the connector at a downwards angle to allow any residual water to drip away from the connector.
- Cleaning shall not be carried out by children without supervision.
- **WARNING:** The controller and cable **MUST NOT** be submerged.

STORING YOUR HEAT PAD

- To store, fold carefully and place back into the original packaging. Do not crease the appliance by placing items on top of it during storage.
- Avoid pressing sharp creases into the heat pad.





TROUBLESHOOTING

Problem	Solution
No power.	Try another socket.
	Ensure the control is attached securely to the heat pad.
	Change the fuse in the plug.
Indicator lights aren't on.	Ensure the connector is attached securely to the heat pad.
Not getting warm.	Has the correct heat setting been selected? Increase the heat setting if required.



CONTACT US

If you are having a problem with your appliance, please contact our Helpline, as we are more likely to be able to help than the store you purchased the item from. Please have the product name, model number and serial number to hand when you contact us to help us deal with your enquiry quicker.

email: hello@morphyrichards.co.uk

www: www.morphyrichards.co.uk

PRODUCT RECYCLING



For electrical products sold within the European Community, at the end of the electrical products useful life, it should not be disposed of with household waste.

Please recycle where facilities exist.

Check with your Local Authority or retailer for recycling advice in your country.





NOTES

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NOTES

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REGISTERING YOUR 3 YEAR GUARANTEE

Your standard 2 year guarantee is extended for an additional 1 year when you register the product within 28 days of purchase with Morphy Richards. If you do not register the product with Morphy Richards within 28 days, your product is guaranteed for 2 years.



**To validate your 3 year guarantee,
scan the QR code or register online
at www.morphyrichards.co.uk**

N.B. Each qualifying product needs to be registered with Morphy Richards individually. Please note that the 2 year guarantee is only available in the UK. Please refer to the 2 year guarantee for more information.

YOUR 2 YEAR GUARANTEE

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to the back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

Model no.

Serial no.

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced. If the fault develops after 28 days and within 24 months of original purchase, you should contact the Helpline quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown. You may be asked to return a copy of proof of purchase.

Subject to the exclusions set out on the next page (see Exclusions), the faulty appliance will then be repaired or replaced as appropriate and dispatched usually within 7 working days of receipt.

If, for any reason, this item is replaced or repaired during the 2 year



REGISTERING YOUR 3 YEAR GUARANTEE

guarantee period, the guarantee on the new item will be calculated from the original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 2 year guarantee, the appliance must have been used according to the instructions supplied.

The appliance is intended for domestic use only. Misuse or use for commercial or any other purpose will render the guarantee invalid.

Exclusions

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:

1. The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
2. The appliance has been used on a voltage supply other than that stamped on the products.
3. Repairs have been attempted by persons other than our service staff (or authorised dealer).
4. The appliance has been used for hire purposes or non domestic use.
5. The appliance is second hand or refurbished.
6. Morphy Richards reserves the right not to carry out any type of servicing under the guarantee at its discretion.

This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer. Morphy Richards products are intended for household use only. See usage limitations within the location safety instructions.

Disclaimer

Morphy Richards has a policy of continuous improvement in product quality and design. The company, therefore reserves the right to change the specification of its models at any time.





HP690001MUK Rev1

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