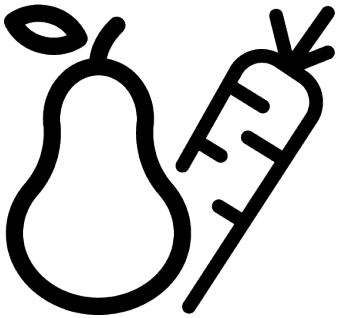
Refrigerator

User Manual



ASD2442VPS

58 9491 0000/ EN/ AB/ 16/08/2024 16:08
7290346395

RECYCLED &
RECYCLABLE PAPER

Please read these instructions first before using your appliance

Thank you for choosing a Beko appliance.

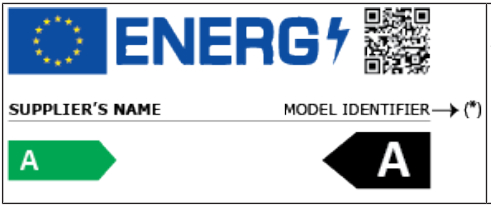
Please take some time to read this user manual before using your appliance, to ensure you know how to safely operate the controls and functions.

Carefully follow all unpacking and installation instructions to ensure the appliance is correctly connected and fitted prior to use.

Please write your product model and serial number on the last page of this user manual, and store in a safe location close to the appliance for easy future reference.
This user manual may also be applicable for several other models. Differences between models will be listed.

If you have any questions or concerns, please call our Customer Service Team or find help and information online at **www.beko.co.uk**

	Hazard that may result in death or injury.
	Important information or useful tips on operation.
	Read the user manual.
	Combustible material, warning against fire hazard.



The model information as stored in the product data base can be reached by entering following website and searching for your model identifier (*) found on energy label.

https://eprel.ec.europa.eu/

Table of Content

1 Safety Instructions 4

1.1 Intention of Use 4
1.2 Safety of Children, Vulnerable Persons and Pets 4
1.3 Electrical Safety 5
1.4 Handling Safety 6
1.5 Installation Safety 6
1.6 Operational Safety 8
1.7 Food Storage Safety 12
1.8 Maintenance and Cleaning Safety 12
1.9 Lighting 13
1.10 Disposal of the Old Product 13

2 Environmental Instructions 14

2.1 Compliance with the WEEE Directive and Disposing of the Waste Product 14

3 Your Refrigerator 15

4 Installation 16

4.1 Electrical Connection 18

5 Preparation 18

5.1 What To Do For Energy Saving 18
5.2 First Use 19
5.3 Climate Class and Definitions 19

6 Operating the Product 19

7 Control Panel of the Product 20

8 Use of Your Appliance 22

8.1 Storing Food in the Freezer and Cooler Compartment 22

9 Replacing the Illumination Lamp 24

10 Door Open Alert 24

11 Product Features 25

11.1 The ice storage area 25
11.2 Egg holder 25
11.3 Using the Water Dispenser 25
11.4 Crisper 28
11.5 Crisper Technologies 28
11.6 Dairy Products Cold Storage Area 29
11.7 Humidity Controlled Crisper 29

12 Maintenance and Cleaning 29

13 Troubleshooting 31

1 Safety Instructions

- This section includes the safety instructions necessary to prevent the risk of personal injury or material damage.
- Our company shall not be held responsible for damages that may occur if these instructions are not observed.

Always have installation and repair operations performed by manufacturer, authorized service or a person who will be described by importer company.

Use original spare parts and accessories only.

Do not repair or replace any component of the product unless it is clearly specified in the user manual.

Do not perform any modifications on the product.

1.1 Intention of Use

- This product is not suitable for commercial use and should not be used for a purpose other than its intended use.
- This product is intended for operating interiors, such as households or similar.

For example;
In the staff kitchens of the stores, offices and other working environments,
In farm houses,
In the units of hotels, motels or other resting facilities that are used by the customers,
In hostels, or similar environments,
In catering services and similar non-retail applications.

- This product shall not be used in open or enclosed external environments such as vessels, camper vans, balconies or terraces. Exposing the product to rain, snow, sunlight and wind may cause risk of fire.

1.2 Safety of Children, Vulnerable Persons and Pets

- This product may be used by children aged 8 years and older and persons with underdeveloped physical, sensory or mental capabilities or lack of experience and knowledge if they are being supervised or have been given instruction concerning use of the appliance in a safe way and the hazards involved.
- Children between 3 and 8 years are allowed to put and take out food into/from the cooler product.

- Children and pets must not play with, climb on, or get inside the product.
- Children and pets must be kept away from the cabin area (compressor) where electrical parts are located.
- Cleaning and user maintenance must not be performed by children unless there is someone overseeing them.
- Keep the packaging materials away from children. Risk of injury and suffocation.
- If there is a lock available on the product's door, keep the key out of children's reach.

1.3 Electrical Safety

- The product shall not be plugged into the outlet during installation, maintenance, cleaning, repair, and transportation operations.
- If the power cable is damaged, it must be replaced by the person sent by the manufacturer, authorized service provider or the importer to prevent any potential danger.
- Do not tuck the power cable under the product or to the rear of the product. Do not put heavy items on the power cable. The power cable should not be bent, crushed, and come into contact with any heat source.
- Use an original cable only. Do not use cut or damaged cables.
- Do not use an extension cord, multi-plug or adaptor to operate your product.
- Portable multi-plugs or portable power supplies may overheat and cause fire. Thus, do not have a multi-plug, portable power sources behind or in the vicinity of the product.
- Do not plug the product's power cord in a loose or damaged power outlet. These types of connections may overheat and cause fire.
- The plug shall be easily accessible. If this is not possible, a mechanism that meets the electrical legislation and that disconnects all terminals from the mains (fuse, switch, main switch, etc.) shall be available on the electrical installation.
- The product must not be operated with an external switching device such as a timer, or a remote controlled system.
- Do not use the product when your feet are bare or your body is wet.
- Do not touch the plug with wet hands.

- When unplugging the appliance, don't hold the power cable, but the plug.
- Make sure that the plug is not wet, dirty or dusty.
- Do not ever connect your product to power saving devices. These systems are harmful for the product.

1.4 Handling Safety

- Make sure to unplug the appliance before carrying the product.
- Make sure to unplug the appliance and remove water connections before carrying the product.
- This product is heavy, do not handle it by yourself. Injuries may occur if the product falls on you. Do not bump into places or drop the product while transporting it.
- Always close the doors and do not hold the product by its doors while transporting it.
- Be careful not to damage the cooling system and the pipes while handling the product. Do not operate the product if the pipes are damaged, and contact an authorized service.

1.5 Installation Safety

- To prepare the product for use, see the information in the user and installation manual and make sure the electric and water utilities are as required. If not, call a qualified electrician and plumber to arrange the utilities as necessary. This must be done by the customer.

Failure to do so may result in electric shock, fire, problems with the product, or injury.

- Before starting the installation, switch off the fuse to de-energise the power line to which the product is connected.
- This product is designed for use at a maximum altitude of 2000 metres above sea level.
- Keep children away from installation area.
- Check for any damage on the product before installing it. Do not have the product installed if it is damaged.
- Always use personal protective equipment (gloves, etc.) during product installation, maintenance and repair. Risk of injury.
- Do not install or leave the product in places where it may be exposed to external ambient temperatures.

- Place the product on a clean, level and hard surface and balance it with the adjustable legs (by rotating the front feet to the right or left). Otherwise, the refrigerator may tip over and cause injuries.
- The product shall be installed in a dry and ventilated environment. Do not keep carpets, rugs or similar covers under the product. This may cause risk of fire as a result of inadequate ventilation!
- Do not block or cover ventilation holes. Otherwise, power consumption increases and your product may be damaged.
- When placing the product, make sure that the supply cable is not damaged or pinched.
- The product must not be connected to supply systems and power sources which may cause sudden voltage changes (i.e. a portable solar-energy power source). Otherwise, damage to your product may occur as a result of the abrupt voltage fluctuations!
- The more refrigerant a refrigerator contains, the bigger its installation room shall be. In very small rooms, a flammable gas-air mixture may occur in case of a gas leak in the cooling system. At least 1 m³ of volume is required for each 8 grams of refrigerant. The amount of the refrigerant available in your product is specified in the Type Label.
- The product must never be placed in such a way that power cables, the metal hose of the gas stove, metal gas or water pipes come into contact with the product's rear wall (or the condenser).
- The installation place of the product must not be exposed to direct sunlight and it shall not be in the vicinity of a heat source such as stoves, radiators, etc. If you cannot prevent installation of the product in the vicinity of a heat source, use a suitable insulation plate and make sure the minimum distance to the heat source is as specified below:
  - At least 30 cm away from heat sources such as stoves, ovens, heating units and heaters, etc.,
  - And at least 5 cm away from electrical ovens.
- Your product has the protection class of I.
- Plug the product in a grounded socket that conforms with the Voltage, Current and Frequency values specified in the

type label. The socket must have a 10A – 16A fuse. Our firm will not assume responsibility for any damages due to usage without earthing and without power connection in compliance with local and national regulations.

- The product's power cable must be unplugged during installation. Otherwise, risk of electric shock and injury may occur!
- Do not plug the product to loose, broken, dirty, greasy sockets or sockets that have come out of their seats or sockets with a risk of water contact. These types of connections may overheat and cause fire..
- Place the power cable and hoses (if any) of the product so that they shall not cause a risk of tripping over.
- Penetration of humidity and liquid to live parts or to the power cord may cause short circuit. Thus, do not use the product in humid environments or in areas where water may splash (e.g. garage, laundry room, etc.) If the refrigerator is wet by water, unplug it and contact an authorized service.
- Do not ever connect your refrigerator to power saving devices. These systems are harmful for the product.
- There is a risk of contact with electrical parts when removing the electronic board cover and the compressor rear cover (if fitted). Do not remove the electronic board cover and the compressor rear cover (if fitted). There is a risk of electrocution!

⚠ 1.6 Operational Safety

- Do not ever use chemical solvents on the product. These materials contain an explosion risk.
- In case of a failure of the product, unplug it (or de-energise the fuse to which it is connected), and do not operate until it is repaired by the authorized service. There is a risk of electric shock!
- Do not place flames (lighted candle, cigarette, etc.) or heat sources (iron, hob, oven, etc.) on or near the product. Do not place flammable/explosive materials near the product...
- Do not get on the product. Risk of falling and injury!
- Do not cause damage to the pipes of the cooling system using sharp and piercing tools.

The refrigerant that sprays out in case of puncturing the gas pipes, pipe extensions or upper surface coatings may cause irritation of skin and injury to the eyes.

- Do not intervene in or damage the coolant circuit Risk of explosion.
- Do not place and operate electrical appliances inside the refrigerator/freezer unless it is advised by the manufacturer.
- Do not use any procedures other than those recommended by the manufacturer to speed up defrosting.
- Take due care not to jam any parts of your hands or your body to the moving parts inside the product. Be careful to prevent jamming of your fingers between the refrigerator and its door. Be careful while opening or closing the door if there are children around.
- Do not put ice cream, ice cubes or frozen food to your mouth as soon as you take them out of the freezer. Risk of frostbite!
- Do not touch the inner walls, metal parts of the freezer or food kept inside the freezer with wet hands. Risk of frostbite!
- Do not place soda cans or cans and bottles that contain fluids that may be frozen to the freezer compartment. Cans or bottles may explode. Risk of injury and material damage!
- Do not use or place materials sensitive against temperature such as flammable sprays, flammable objects, dry ice or other chemical agents in the vicinity of the refrigerator. Risk of fire and explosion!
- Do not store explosive materials such as aerosol cans with flammable materials inside the product.
- Do not place cans containing fluids over the product an open state. Splashing of water on an electrical part may cause an electric shock or a fire.
- Due to risk of breaking, do not store glass containers with liquid inside in the freezer compartment.
- This product is not intended for storage and cooling of medicines, blood plasma, laboratory preparations or similar materials and products that are subject to the Medical Products Directive.

- If the product is used against its intended purpose, it may cause damage to or deterioration of the products stored inside.
- If your refrigerator is equipped with blue light, do not look at this light with optical devices. Do not stare directly at UV LED light for a long time. Ultraviolet rays may cause eye strain.
- Do not fill the product with more contents than its capacity. Do not use any procedures other than those recommended by the manufacturer to speed up defrosting. Injuries or damages may occur if the contents of the refrigerator fall when the door is opened. Similar problems may also occur when an object is placed over the product.
- Ensure that you have removed any ice or water that may have fallen to the floor to prevent injuries.
- Change the locations of the racks/bottle racks on the door of your refrigerator only when the racks are empty. Danger of injury!
- Do not place objects that may fall/tip over on the product. These objects may fall while opening or closing the door and cause injuries and/or material damages.
- Do not hit or exert excessive pressure on glass surfaces. Broken glass may cause injuries and/or material damages.
- The cooling system in your product contains R600a refrigerant. The refrigerant type used in the product is specified in the type label. This gas is flammable. Therefore, be careful not to damage the cooling system and the pipes while operating the product. In case of damage to the pipes;

1. Do not touch the product or the power cable.
2. Keep the product away from potential sources of fire that may cause the product to catch fire.
3. Ventilate the area where the product is placed. Do not use a fan.
4. Contact Authorized Service.

If the product is damaged and you observe gas leak, please stay away from the gas. Gas may cause frostbite if it contacts your skin.

Before disposing of old products that shall not be used any more:

1. Unplug the power cord from the mains socket.

2. Cut the power cable and remove it from the appliance together with the plug.
3. Do not remove the racks and drawers from the product to prevent children from getting inside the appliance.
4. Remove the doors.
5. Store the product so that it shall not be tipped over.
6. Do not allow children to play with the scrapped product.

- Do not dispose of the product by throwing it into fire. Risk of explosion.
- If there is a lock available on the product's door, keep the key out of children's reach.

For Products with Water Dispenser / Icematic

- Use only drinking water. Do not fill the water tank with fruit juice, milk, fizzy beverages, alcoholic beverages or any other liquids incompatible for use in the water dispenser. This may cause risk to your health and safety.
- Do not allow the children to play with the water dispenser or icematic to prevent accidents and injuries.
- Do not insert your hands, fingers or other objects inside the hole of the water dispenser, ice channel or inside the container of the icematic. This may cause injuries or material damages.
- The hose sets supplied with the product shall be used. Do not use the old hose sets. Do not extend the hoses!
- Always connect your product to cold water inlet. Do not perform installation on the hot water inlet. The pressure for the cold water inlet shall be 90 PSi (620 kPa – 6.2 bar) maximum. If your water pressure exceeds 80Psi (550 kPa – 5.5 bar) or has a water impact effect, use a pressure limiting valve on your mains system. Ask help from professional plumbers if you do not know how to control your water pressure.
- High pressure may cause damage to the hose connections and pose a risk of flooding.
- Take required precautions against the risk of freezing of hoses. The operating water temperature interval shall be 0.6°C (33°F) minimum and 38°C (100°F) maximum. There is a risk of flooding if the hose is cracked/perforated.

1.7 Food Storage Safety

Please pay attention to the following warnings to avoid food spoilage:

- Leaving the doors open for a long time may cause the temperature inside the product to rise.
- Regularly clean the accessible drainage systems in contact with food.
- Clean the water tanks that have not been used for 48 hours and mains-fed water systems that have not been used for more than 5 days.
- Store raw meat and fish products in appropriate compartments within the product. Thus, it does not drip on or come into contact with other foods.
- Two-star freezer compartments are used for storing prefilled foods, making and storing ice and ice cream.
- One, two and three-star compartments are not appropriate for freezing fresh food.
- If the cooling product has been left empty for a long time, turn off the product, defrost, clean, and dry the product in order to protect the housing of the product.

1.8 Maintenance and Cleaning Safety

- Unplug the refrigerator or de-energise the fuse before cleaning it or starting to perform maintenance.
- Do not pull by the door or door handle if you are going to move the product for cleaning purposes. The door may cause injuries if the handle is pulled too hard.
- Do not place hands, feet or metal objects under or behind your product. Jamming may occur or any sharp edge may cause personal injuries.
- Do not wash the inside or outside of the product with a pressure washer, steam, spray water or pouring water. Risk of electric shock and fire.
- When cleaning the product, do not use sharp and abrasive tools or household cleaning agents, detergent, gas, gasoline, thinner, alcohol, varnish, and similar substances. Use only cleaning and maintenance agents that are not harmful for food inside the product.
- Do not ever use steam or steamed cleaning materials for cleaning the product and thawing the ice inside it. Steam con-

tacts the live areas in your refrigerator and causes short circuit or electric shock.
- Do not use any mechanical tools or any other tools than the recommendations of the manufacturer to speed up the thawing operation.
- Take care to keep water away from the ventilation holes, electronic circuits or lighting of the product. Otherwise, risk of fire or electric shock may occur.
- Use a clean, dry cloth to wipe the dust or foreign material on the tips of the plugs. Do not use a wet or damp piece of cloth to clean the plug. Otherwise, risk of fire or electric shock may occur.

1.9 Lighting

Contact an authorized service when you shall replace the LED / bulb using for lighting.

1.10 Disposal of the Old Product

When disposing of your old product follow the instructions below:
- To prevent children from accidentally locking themselves into the product, if there is door lock, disable it.
- Splash of coolant is harmful to the eyes. Do not damage any part of the cooling system while disposing of the product.
- It may be fatal if the compressor oil is swallowed or if it penetrates the respiratory tract.
- Cooling system of your product includes R600a gas as specified in the type label. This gas is flammable. Do not dispose of the product by throwing it into fire. Risk of explosion!
- C -Pentane is used as a blowing agent in insulation foam and it is a flammable substance. Do not dispose of the product by throwing it into fire.

2 Environmental Instructions

2.1 Compliance with the WEEE Directive and Disposing of the Waste Product



This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).

This symbol indicates that this product shall not be disposed with other household wastes at the end of its service life. Used device must be returned to offical collection point for recycling of electrical and electronic devices. To find these collection systems please contact to your local authorities or retailer where the product was puchased. Each household performs important role in recovering and recycling of old appliance. Appropriate disposal of used appliance helps prevent potential negative consequences for the environment and human health.

Compliance with RoHS Directive

The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

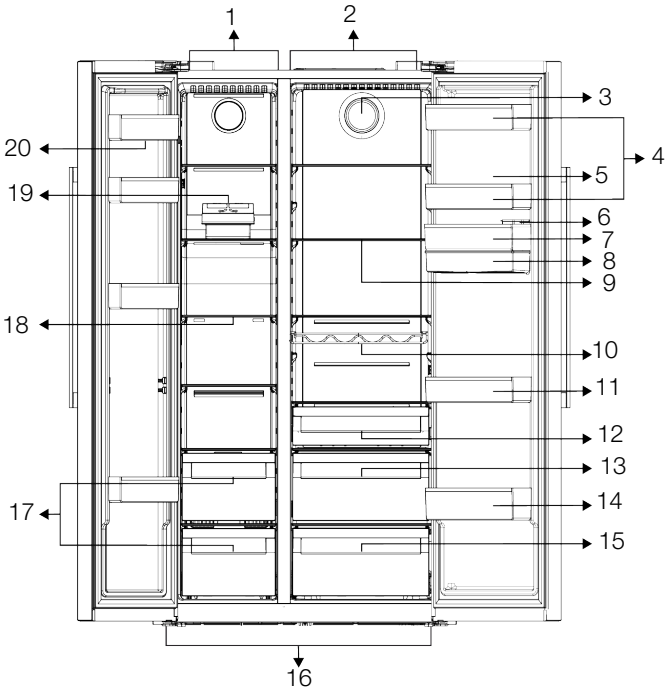
Package information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

Conformity with standards and test information / Declaration of EC conformity

Development, manufacture and sales stages of this product conform to the safety rules in all relevant guidelines of the European Community. 2014/35/EU, 2014/30/EU, 93/68/EC, IEC 60436/DIN 44990, EN 50242

3 Your Refrigerator



1 Freezer Compartment
2 Cooler compartment
3 Fan
4 *Cooler compartment door shelves
5 Egg holder
6 Water dispenser filling tank
7 *Cooler compartment door shelves
8 Water dispenser reservoir
9 *Cooler compartment glass shelves
10 *Bottle shelf
11 *Cooler compartment door shelves
12 *Dairy (cold storage) bin
13 *Crispers
14 *Bottle shelf
15 *Crispers
16 Adjustable legs
17 Frozen food storing compartments
18 *Freezer compartment glass shelves
19 Icematic
20 Freezer compartment door shelves

***Optional:** Figures in this user manual are schematic and may not exactly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

4 Installation

Right place for installation

Read the “Safety Instructions” section first!

Your product requires adequate air circulation to function efficiently. If the product will be placed in an alcove, remember to leave at least 5 cm clearance between the product and the ceiling, rear wall and the side walls. Check if the rear wall clearance protection component is present at its location (if provided with the product). If the component is not available, or if it is lost or fallen, position the product so that at least 5 cm clearance shall be left between the rear surface of the product and the wall of the room. The clearance at the rear is important for efficient operation of the product.

*In some special models, the distance between the product and the side walls should be 3 mm and the distance between the product and the rear wall should be 35 mm. (ElegantFit)

Do not use extension or multi sockets in the power connection.

The manufacturer assumes no responsibility for any damage caused by the work carried out by unauthorized persons.

The product’s power cable must be unplugged during installation. Failure to do so may result in death or serious injuries!

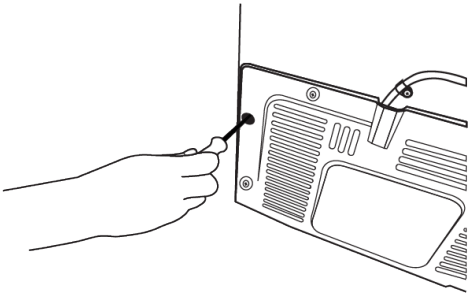
If the door span is too narrow for the product to pass, remove the door and turn the product sideways; if this does not work, contact the authorized service.

- Place the product on a flat surface to avoid vibration
- Place the product at least 30 cm away from the heater, stove and similar sources of heat and at least 5 cm away from electric ovens.
- Do not expose the product to direct sunlight or keep keep in damp environments.

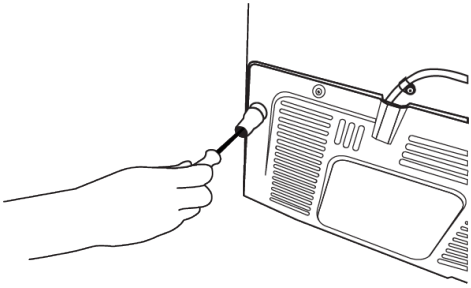
Attaching the plastic wedges

Use the plastic wedges provided with the product to maintain sufficient space for air circulation between the product and the wall.

- Remove the screws on the product and mount the screws provided with the wedges.



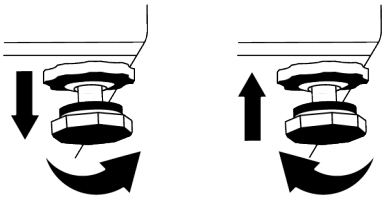
- Attach 2 plastic wedges on the ventilation cover as shown in the figure.



Adjusting the Legs

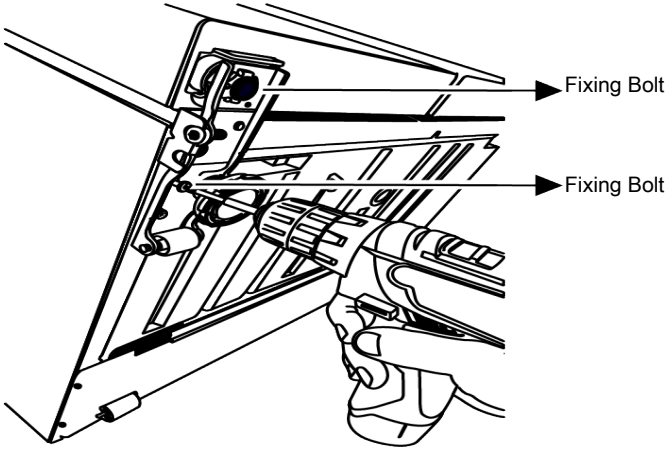
If the product is not in a balanced position, you can adjust the balance of the product by rotating the stands on the front right or left.

When doing so, pay attention not to jam your hand between the product and the ground or between the product and the adjusted leg. Danger of injury!



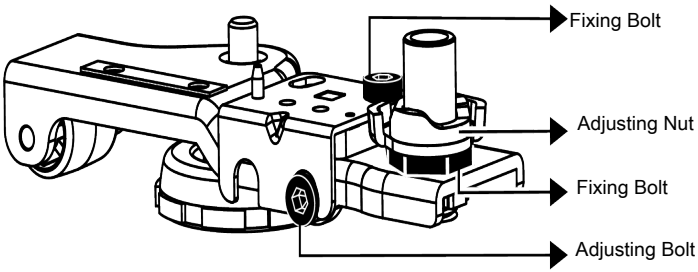
For adjusting the doors vertically,

Loosen the fixing bolt at the bottom. Turn the adjusting bolt towards the position (clockwise/counter clockwise) of the door. Tighten the fixing bolt to immobilize the position.



For adjusting the doors horizontally,

Loosen the fixing bolt at the bottom. Loosen the fixing bolt at the top. Turn the adjusting bolt on the side towards the position (clockwise/counter clockwise) of the door. In order to immobilize the position, tighten the fixing bolt at the top. Tighten the fixing bolt at the bottom.



4.1 Electrical Connection

WARNING: Do not use extension cables or multi sockets in power connection.

WARNING: Damaged power cable must be replaced by Authorized Service.

Hot surface warning!
The side walls of your product are equipped with cooler pipes to enhance the cooling system. High pressure fluid may flow through these surfaces, and cause hot surfaces on the side walls. This is normal and it does not require servicing. Be careful when you contact these areas.

Before transport or use, never open the control board cover on the product. Risk of electric shock and fire!
Our firm will not assume responsibility for any damages due to usage without earthing and without power connection in compliance with national regulations.
The power cable plug must be easily accessible after installation.

5 Preparation

Read the “Safety Instructions” section first!

5.1 What To Do For Energy Saving

Connecting the product to electronic energy-saving systems is harmful, as it may damage the product.

- This refrigerating appliance is not intended to be used as a built in appliance.
- Do not keep the refrigerator doors open for long periods.
- Do not place hot food or beverages into the refrigerator.
- Do not overfill the refrigerator; blocking the internal air flow will reduce cooling capacity.
- Since hot and humid air will not directly penetrate into your product when the doors are not opened, your product will optimize itself in conditions sufficient to protect your food. Under these circumstances, functions and components such

as compressor, fan, heater, defrost, lighting, display and so on will operate according to the needs by consuming minimum energy.
- In case that multiple options are present, glass shelves must be placed so that the air outlets at the rear wall are not blocked and preferably, in a way that air outlets remain below the glass shelf. This combination may help improving air distribution and energy efficiency.
- Using the below drawer when storing is strongly recommended.
- Food shall be stored using the drawers in the cooler compartment in order to ensure energy saving and protect food in better conditions.

5.2 First Use

Before using your refrigerator, make sure the necessary preparations are made in line with the instructions in "Safety and Environmental Instructions" and "Installation" sections.
- Keep the product running without placing any food inside for 6 hours and do not open the door, unless absolutely necessary.
- The temperature change caused by opening and closing of the door while using the product may normally lead to condensation on door/body shelves and glassware placed in the product.

A sound will be heard when the compressor is engaged. It is normal for the product to make noise even if the compressor is not running, as fluid and gas may be compressed in the cooling system.

It is normal for the front edges of the refrigerator to be warm. These areas are designed to warm up in order to prevent condensation.

For some models, indicator panel turns off automatically 1 minute after the door closes. It will be reactivated when the door is opened or any button is pressed.

5.3 Climate Class and Definitions

Please refer to the Climate Class on the rating plate of your device. One of the following information is applicable to your device according to the Climate Class.
- **SN:** Long Term Temperate Climate: This cooling device is designed for use at ambient temperatures between 10 °C and 32 °C.
- **N:** Temperate Climate: This cooling device is designed for use at ambient temperatures between 16°C and 32 °C.
- **ST:** Subtropical Climate: This cooling device is designed for use at ambient temperatures between 16°C and 38°C.
- **T:** Tropical Climate: This cooling device is designed for use at ambient temperatures between 16°C and 43°C.

6 Operating the Product

Read the “Safety Instructions” section first!

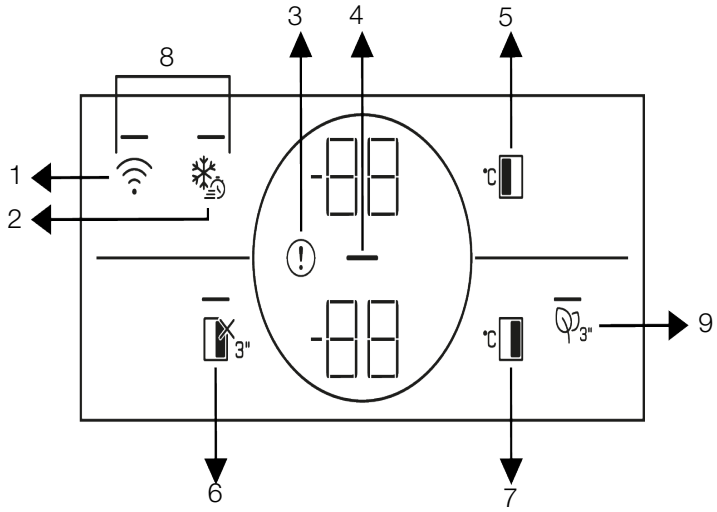
- Do not use any mechanical tools or any other tools than the recommendations of the manufacturer to speed up the defrost operation.
- Do not use parts of your refrigerator such as the door or drawers as a support or a step. This may cause the product to trip over or its components to be damaged.
- The product shall be used for storing food only.

- Turn off the water valve if you will be away from home (e.g. at vacation) and you will not be using the Icematic or the water dispenser for a long period of time. Otherwise, water leaks may occur.

Unplugging the Product

- If you are not going to use the product for a long time, unplug the product from the socket.
- Remove the food to prevent odours,
- Wait for the ice to melt, clean the interior and let it dry, leave the doors open to avoid damaging the inner body plastics.

7 Control Panel of the Product



1 *Wireless
2 Quick Freezing
3 High Temperature/Fault Alert
4 Energy Saving (Display Off)
5 The Freezer Compartment Temperature Setting
6 Vacation Function
7 Cooler Compartment Temperature Setting
8 *Key for Resetting Wireless Connection Settings
9 *Deodoriser Module Key

Read the “Safety Instructions” section first.

*Optional: Shown functions are optional, there may be differences of shape and location in functions found on your appliance’s indicator panel.

Auditory and visual functions on the indicator panel will assist you in using the refrigerator.

1. *Wireless Key

You can use this key to make a wireless connection with your product via HomeWhiz mobile app.

When the key is pressed for a long period (3 seconds), the wireless connection symbol on the display/screen flashes slowly (at 0.5 second intervals). The home network is introduced to the product firstly in this way.

After achieving wireless connection with the product, wireless connection symbol illuminates continuously.

After completing the initial installation, you can activate/deactivate it for pressing this key. Wireless connection symbol illuminates quickly (at 0.2 seconds intervals) until the connection is made. When the connection is active, the wireless network symbol will illuminate continuously.

If the connection cannot be established for a long period, check your connection settings and refer to the "Troubleshooting" section provided in the user manual.

Use HomeWhiz application for wireless connection. You can find the installation steps in the application during installation. The installation steps are described on the application during installation.

You may access the application by reading the QR code available on the HomeWhiz label on the product. Application is offered through App Store for IOS devices, and through Play Store for Android devices.

Visit https://www.homewhiz.com/ address for detailed information.

2.Quick Freezing Key

When you press the quick freezing key, the LED on the key is illuminated and the quick freezing function will be activated. Freezer compartment temperature is set to -27 Celsius. Press the key again to cancel the function. The quick freezing function will be cancelled automatically. To freeze a large amount of fresh food, press the quick freezing key before placing the food in the freezer compartment.

3. High temperature / fault alert

This indicator will be active when your refrigerator cannot perform adequate cooling or in case of any sensor error. "E" will be displayed on the freezer compartment temperature indicator and figures such as 1,2,3... will be displayed on the cooler compartment temperature indicator. These figures provide information to the authorized service on the error that has occurred.

Exclamation mark may be displayed for a while when you load warm food to the freezer compartment or keep the door open for a long period of time. This is not a fault, this warning will be removed when the food is cooled down or when any key is pressed.

4. Energy Saving (Display Off) Indicator

Energy saving function is enabled automatically and the energy saving symbol lights up when the door of the product is not opened or closed for some period of time. When you activate the energy saving function, all symbols on the screen other than the energy saving symbol will be turned off. When you activate the energy-saving function, if you press any key or open the door of the product, the energy saving function of the refrigerator will be deactivated and the symbols on the screen will return to normal. The energy saving function is a function activated ex-factory and cannot be cancelled.

5. The Freezer Compartment Temperature Setting Key

In order to set freezer compartment temperature, press on this key. When you press on this key, the freezer compartment temperature can be set to -18,-19,-20,-21,-22,-23,-24 Celsius values.

6. Cooler Compartment Off (Vacation) Function Key 3"

Press on the key for 3 seconds to activate the vacation function. Vacation mode is activated and the LED on the key is illuminated. "- -" will be displayed on the Cooler Compartment temperature indicator and

the cooler compartment does not actively perform cooling. When you activate this function, it is not suitable to store your food in the cooler compartment. Other compartments will continue to cool according to their adjusted temperatures. Press the key for 3 seconds again to cancel this function.

7. Cooler Compartment Temperature Setting Key

In order to set cooler compartment temperature, press on this key. When you press on this key, the cooler compartment temperature can be set to 8,7,6,5,4,3,2 and 1 Celsius values.

8. *Key for Resetting Wireless Connection Settings

To reset the wireless connection settings, press on Quick freezing and Wireless connection keys simultaneously for 3 seconds. All user information recorded previously are removed on a product where wireless connection settings are reset/restored to factory defaults.

9. *Deodoriser Module Key

Press this key for 3 seconds to activate/deactivate the deodoriser feature. When the deodoriser feature is active, the LED on the respective key is illuminated. When the feature is active, the deodoriser module will be operated periodically.

8 Use of Your Appliance

8.1 Storing Food in the Freezer and Cooler Compartment

Storing food in the freezer compartment

- You can activate Quick Freezing function 4-6 hours before freezing function and perform a faster cooling.
- Bring hot meals to the room temperature before placing them in the freezer compartment.
- Foods to be frozen must be divided into portions according to a size to be consumed, and frozen in separate packages.
- It is recommended to pack the foods before placing them in the freezer.
- In order to prevent expiration of storage time, write the freezing date, time and name of the product on the package according to the storage times of different foods.
- Consume the foods you have defrosted quickly. Defrosted foods cannot be frozen again unless they are cooked. It is not safe to consume the refrozen fresh foods without cooking after they are defrosted.
- As you freeze fresh foods, do not bring them in contact with already frozen foods. Otherwise, frozen foods will be defrosted.

Storing the foods, which are sold frozen

- Always follow the instructions of the producer in relation to the time during which you are required to store your foods. Do not excess the time specified in these instructions!
- In order to protect the quality of the food, keep the time interval between purchasing transaction and storing as short as possible.
- Buy frozen food which are stored at –18 °C or lower temperatures.
- Avoid buying foods whose packages are covered with ice etc. This means that the product could be partially defrosted and refrozen. Temperature impacts the quality of the food.
- Do not excess the storing time recommended by the food producer. Remove only the food as much as you need from the freezer.
- Except the cases where extreme circumstances are available in the environment, if your product (on the recommended set values table) is set to the specified set values, the food keep their freshness for a longer time both in the fresh product compartment and freezer compartment.

- If fresh food compartment is set to a lower temperature, fresh fruits and vegetables may be partially frozen.

Quick freezing

1. Activate the quick freezing function 24 hours before placing your fresh foods.
2. After 24 hours after pressing the button, place your food that you want to freeze in the third or fourth shelves with higher freezing capacity.
3. The quick freezing function will be automatically deactivated after 24 hours.

Recommended set values table

Freezer Compartment Setting	Fridge Compartment Setting	Remarks
-18°C	**4°C**	**This is the default, recommended setting. This setting is recommended if ambient temperature is below 30°C.**
-20, -22 or -24 °C	**4°C**	**These settings are recommended for ambient temperatures exceeding 30°C.**
Quick Freeze	**4°C**	**Use when you want to freeze your food in a short time. When the process ends, the product's settings will return to previous position.**
-18°C or colder	**2°C**	**Use these settings if you believe the cooler compartment is not cold enough due to ambient temperature or frequently opening the door.**

Freezer details

As per the IEC 62552 standards, the freezer must have the capacity to freeze 4,5 kg of food items at -18°C or lower temperatures at 25°C room temperature in 24 hours for each 100 litres of freezer compartment volume.

Food products can only be preserved for extended periods at or below temperature of -18 °C.

You can keep the foods fresh for months (in freezer at or below temperatures of -18 °C).

The food products to be frozen must not contact the already-frozen food inside to avoid partial defrosting.

Boil the vegetables and filter the water to extend the frozen storage time. Place the food in air-tight packages after filtering and place in the freezer. Bananas, tomatoes, lettuce, celery, boiled eggs, potatoes and similar food items should not be frozen. In case these foods are frozen, only nutritional values and eating qualities will be negatively affected. A rotting that would threaten human health is not in question.

Placing the food

Freezer compartment shelves: Different frozen foods like meat, fish, ice cream, vegetables etc.

Cooler compartment shelves: Food items inside pots, capped plate and capped cases, eggs (in closed case)

Cooler compartment door shelves: Small and packaged food or beverages

Crisper: Vegetables and fruits

Fresh food compartment: Delicatessen (breakfast food, meat products to be consumed in short time)

Storing food in the cooler compartment

- Compartment temperatures rise prominently if compartment door is opened and closed frequently and kept open for a long time, this can reduce the life span of the food and cause the food to spoil.
- In order not to cause odour and taste changes, the food should be stored in the closed containers.
- Do not store too much food in your refrigerator. To achieve a better and homogeneous cooling, place the food separately in a way that cold air can wander through them.
- Provide air flow by leaving a space between the food and internal wall. If you lean the food against the rear wall, the food may freeze.
- Bring cooked hot meals to the room temperature before placing them in the refrigerator. Then, you can place the tepid

meal in the lower shelves of your refrigerator. Do not place the tepid meals close to the foods which may easily spoil.
- Defrost your frozen food in the fresh food compartment. Thereby, you can cool fresh food compartment by using frozen food and save energy.
- Storing unripe tropical fruits (mango, melon varieties, papaya, banana, pineapple) in the refrigerator may speed up the ripening process. This is not recommended because it will cause shorter storage time.
- You should store onions, garlics, gingers and other root vegetables in dark and cold room conditions, not in the refrigerator.
- If you notice that a food has spoiled in the refrigerator, throw away that food and clean the accessories which have come into contact with it.
- In order to cool the meals like soups and stews, which are cooked in the large pots, quickly, you can put them in the refrigerator by separating them into their own shallow containers.
- Do not place unpackaged food close to eggs.
- Keep the fruits and vegetables separately and store each variety together (for example; apples with apples, carrots with carrots).
- Take green vegetables out of the plastic bag and place them in the refrigerator after wrapping them in a paper towel or drying cloth. If you wash this type of food before placing them in the refrigerator, remember to dry them.
- You can both create a damp environment and provide an air flow by keeping fruits and vegetables, which are prone to drying, in the perforated or unsealed plastic bags.
- Except the cases where extreme circumstances are available in the environment, if your product (on the recommended set values table) is set to the specified set values, the food keep their freshness for a longer time both in the fresh product compartment and freezer compartment.

Store different food in different places according to their properties.

Food	Location
Egg	Door Shelf
Dairy products (butter, cheese)	If available, zero degree (for breakfast food) compartment
Fruits, vegetables and greenery	Fruit-vegetable compartment, crisper or EverFresh+ compartment (if available)
Fresh meat, poultry, fish, sausage etc. Cooked foods	If available, zero degree (for breakfast food) compartment
Ready to serve foods, packaged products, canned foods and pickles	Top shelves or door shelf
Beverages, bottles, spices and snacks	Door Shelf

9 Replacing the Illumination Lamp

Call the Authorized Service when the Bulb/ LED used for lighting in your refrigerator will be replaced.

Lamp(s) used in this appliance cannot be used for house lighting. Intended use of this lamp is to help the user place food into the refrigerator / freezer safely and comfortably.

10 Door Open Alert

The door open alert system of your refrigerator may differ depending on the model.

Version 1;

If the door of the product remains open for a certain time (between 60 s and 120 s), an audio warning signal sounds; depending on the product model, a visual warning signal (light flash) can also be displayed. If you close the door of the device or press a button on the screen of the device, if any, the warning sound will stop.

Version 2;

If the door of the device remains open for a certain period of time (between 60 s and 120 s), the door open alert is sounded. The door open alert is sounded gradually. First, an audible warning starts to sound. After 4 minutes, if the door is still not closed, a visual warning (lighting flash) is activated. The door open alert will be delayed for a certain period of time (between 60 s and 120 s) when any key on the product screen, if any, is pressed. Then the process will start again. When the device door is closed, the door open alert will be cancelled.

11 Product Features

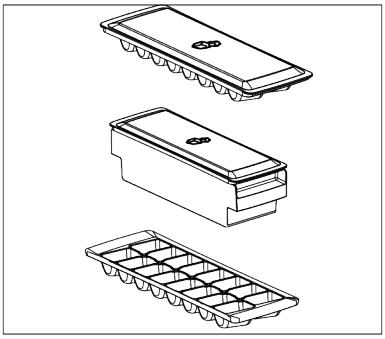
11.1 The ice storage area

Ice Container

Ice bucket allows you take ice easily from the refrigerator.

Using the ice bucket

1. Take the ice bucket out of the freezer compartment.
2. Fill the ice bucket with water.
3. Place the ice bucket into the freezer compartment. The ice will be ready after approximately two hours.
4. Take the ice bucket from the freezer compartment and bend in slightly over the holder that you are going to serve. Ice will easily pour into the serving holder.



11.2 Egg holder

You can place the egg holder on the door or body shelf you wish.

If the egg holder is to be placed on the body shelf, we recommend you to choose colder lower shelves.

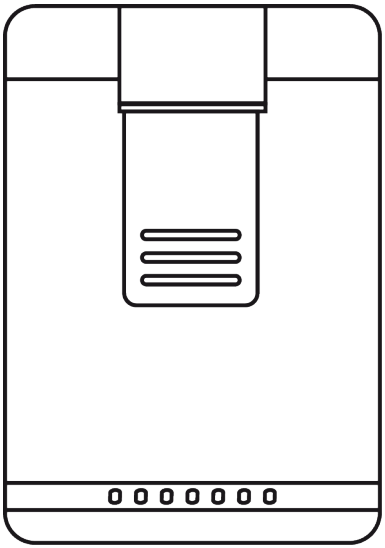
Never place the egg holder on the freezer compartment

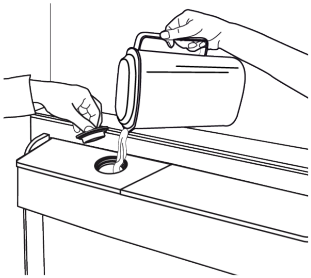
11.3 Using the Water Dispenser

The first few glasses of water taken from the fountain will normally be warm.

If you have not used the water dispenser for a long time, dispose of the first few glasses of water to get clean water.

1. Press on the arm of the water dispenser with your glass. It would be easier to press on the arm with your hand if you are using a soft plastic glass.
2. Release the arm after filling your glass with water as you desire.





The amount of water flow from the fountain depends on the pressure you apply on the arm. Release the pressure on the arm slightly as the water level in your glass/container is increased to prevent overflow. Water shall drip if you press the arm slightly; this is normal and it is not a malfunction.

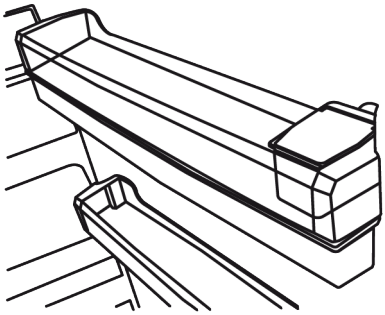
Filling the water tank of the water dispenser

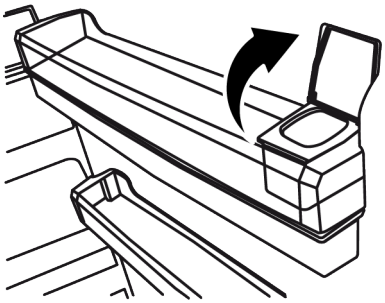
1. Open the lid of the water tank as shown in the figure. Fill in pure and clean drinking water. Close the lid.

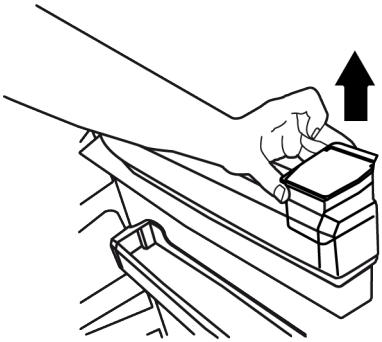
Water reservoir capacity is 3 litres, do not overfill.

Cleaning the water tank

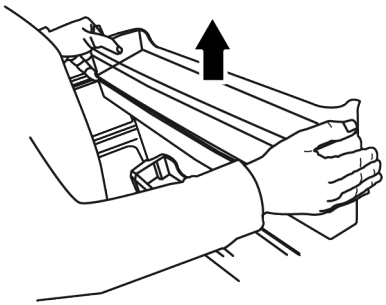
1. Remove the water filling reservoir inside the door shelf.



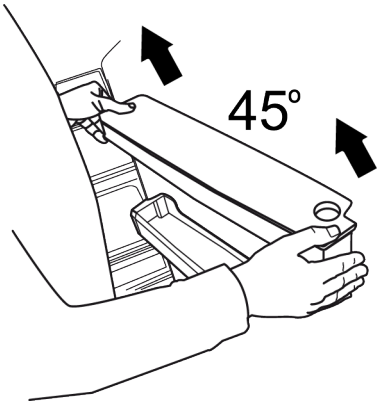




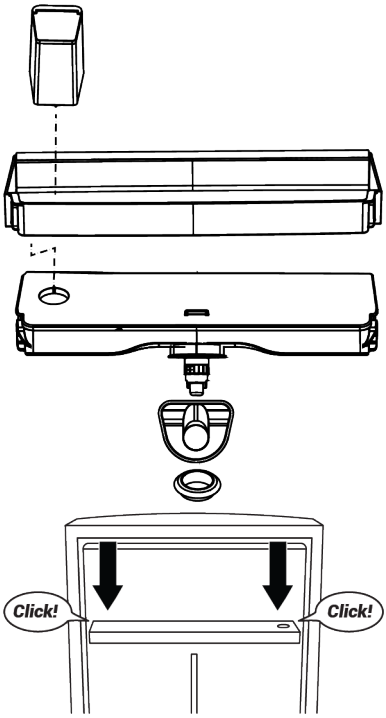
1. Detach by holding both sides of the door shelf.



2. Hold both sides of the water tank and remove at 45° angle.



3. Remove and clean the water tank lid.

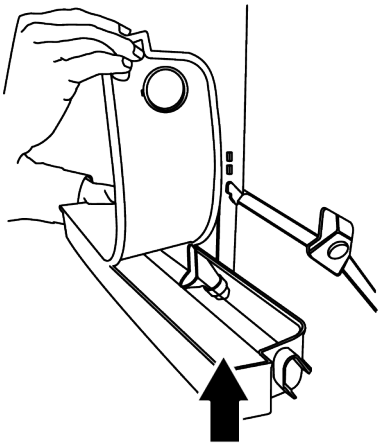


Do not fill the water tank with fruit juice, fizzy beverages, alcoholic beverages or any other liquids incompatible for use in the water dispenser. Using such liquids will cause malfunction and irreparable damage in the water dispenser. Using the fountain in this way is not within the scope of warranty. Certain chemicals and additives in such beverages / liquids may cause material damage to the water tank.

Use clean drinking water only.

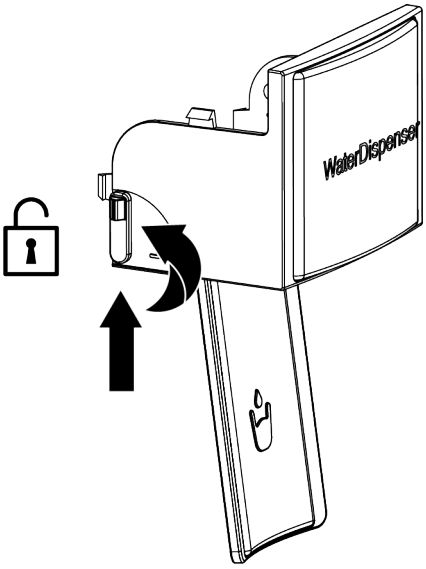
NOTICE

Do not wash the components of the water tank and water dispenser in the dishwasher.

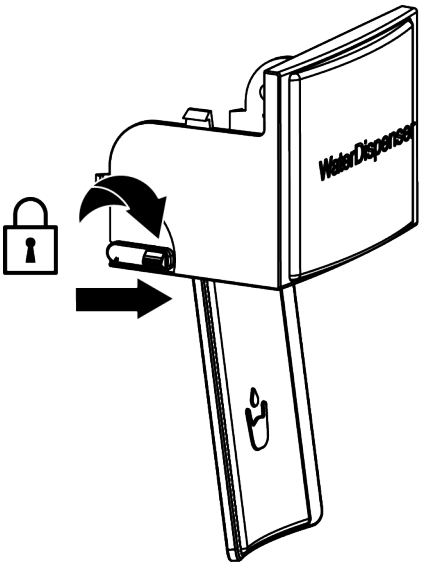


Before using the water dispenser in the product, check whether the Child Lock is active or not. Look at the information in the figures about the Child lock ON/OFF positions to check.
Make sure that the Child lock exactly closes as in the figure when it is turned OFF.

Child lock is on like this.



Child lock is off like this.



11.4 Crisper

The refrigerator's crisper is designed to keep vegetables fresh by preserving their humidity. For this purpose, the overall cold air circulation is intensified in the crisper. Keep fruits and vegetables in this compartment. Keep the green-leaved vegetables and fruits separately to prolong their life.

11.5 Crisper Technologies

Blue Light

Fruits and vegetables stored in the crispers that are illuminated with a blue light continue their photosynthesis by means of the wavelength effect of blue light and thus preserve their vitamin content.

HarvestFresh

Fruits and vegetables stored in crispers illuminated with theHarvestFresh technology preserve their vitamins for a longer time thanks to the blue, green, red lights and dark cycles, which simulate a day cycle. When the door of your refrigerator is opened during the dark period of theHarvestFresh technology, your refrigerator shall sense this automatically and illuminate the crisper with one of the blue, green

or red lights respectively for your convenience. After you have closed the door of the refrigerator, the dark period will continue, representing the night time in a day cycle.

11.6 Dairy Products Cold Storage Area

Cold Storage Drawer

The Cold Storage Drawer can reach lower temperatures in the cooler compartment. Use this drawer for delicatessen products (salami, sausage, etc.) and dairy products that require colder storage conditions, or for meat, chicken or fish to be consumed quickly. It is not suitable to store fruits and vegetables in this drawer.

11.7 Humidity Controlled Crisper

Everfresh

With the humidity controlled crisper feature, the humidity of vegetables and fruits is kept under control and the food is kept fresh for a longer period of time.

We recommend that you place leafy vegetables such as lettuce, spinach and similar vegetables that are sensitive to moisture loss in the crisper, not upright on their roots, but as horizontally as possible.

When placing the vegetables, place heavy and hard vegetables at the bottom and light and soft ones on the top, taking into account the specific weights of vegetables.

Never leave vegetables in plastic bags in the crisper. Leaving them in plastic bags causes vegetables to rot in a short time.

In situations where contact with other vegetables is not preferred, use packaging materials such as paper that has a certain level of porosity in terms of hygiene.

Do not put fruits that have a high ethylene gas production such as pear, apricot, peach and particularly apple in the same crisper with other vegetables and fruits. The ethylene gas coming out of these fruits might cause other vegetables and fruits to mature faster and rot in a shorter period of time.

12 Maintenance and Cleaning

WARNING:
Read the “Safety Instructions” section first.

WARNING:
Before cleaning your refrigerator, unplug it or de-energize the fuse to which it is connected.



Do not place your hands, feet or metal objects under the refrigerator or between the refrigerator and the floor for whatsoever reason. Jamming may occur or any sharp edge may cause personal injuries.

- Do not use sharp or abrasive tools to clean the product. Do not use materials such as household cleaning agents, soap, detergents, gas, gasoline, thinner, alcohol, wax, etc.
- The dust shall be removed from the ventilation grill on the rear of the product at least once a year (without opening the cover). Clean the product with a dry cloth.

For products with Water Dispenser / Ice Maker

- If the water in the water tank has waited for 2-3 weeks, it shall be replaced.
- The water tank and the components of the water dispenser shall not be washed in dishwashers.
- Melt a teaspoonful of carbonate in half a litre of water. Moisten a piece of cloth in the water and wring out. Wipe the device with this cloth and dry off thoroughly.
- Take care to keep water away from the lamp's cover, LED lighting glass, vent holes or other electrical parts. Risk of electric shock and short circuit!
- Do not open live sections (control board cover, compressor rear cover if any, etc.) without the presence of an authorized

person and do not perform any cleaning, maintenance or repair here. If your product has no cover in the compressor section, do not touch this are with your hands or with any object. Risk of electric shock and injury!

- Clean the door with a damp cloth. Remove door and body racks, as well as all contents within the refrigerator. Remove the door racks by lifting them upwards. Clean and dry the racks, then attach back in place by sliding from above.
- Do not use chlorinated water or cleaning products on the exterior surface and chrome coated parts of the product. Chlorine will cause rust on such metallic surfaces.
- Do not place your hands, feet or metal objects under the refrigerator. Jamming may occur or any sharp edge may cause personal injuries..
- Do not use sharp and abrasive tools, soap, house cleaning materials, detergents, gas, gasoline, varnish and similar substances to prevent deformation of and removal of prints on the plastic part. Use warm water and a soft cloth for cleaning, and then dry it.

On the products without a No-Frost feature;

- Water droplets and icing up to a thickness of a finger may occur on the rear wall of the freezer compartment. Do not clean, and never apply oils or similar materials.
- Use a mildly dampened micro-fibre cloth to clean the external surface of the product. Sponges and other types of cleaning clothes may cause scratches.
- To clean all removable components during the cleaning of the interior surface of the product, wash these components with a mild solution consisting of soap, water and carbonate. Wash and dry thoroughly. Prevent contact of water with illumination components and the control panel.
- Take care to keep water away from the lamp's cover and other electrical parts.
- Clean the door with a damp cloth. Remove all contents to remove the door and body racks. Remove the door racks by lifting them upwards. Clean and dry the shelves, then attach back in place by sliding from above.
- Do not use chlorinated water or cleaning products on the exterior surface and chrome coated parts of the product. Chlorine will cause rust on such metallic surfaces.
- Do not use sharp and abrasive tools, soap, house cleaning materials, detergents, gas, gasoline, varnish and similar substances to prevent deformation of and removal of prints on the plastic part. Use warm water and a soft cloth for cleaning, and then dry it.
- On the products without a No-Frost feature, water droplets and icing up to a thickness of a finger may occur on the rear wall of the cooler compartment. Do not clean, and never apply oils or similar materials.
- Use only a mildly dampened micro-fibre cloth to clean the external surface of the product. Sponges and other types of cleaning clothes may cause scratches.
- To clean all removable components during the cleaning of the interior surface of the product, wash these components with a mild solution consisting of soap, water and carbonate. Wash and dry thoroughly. Prevent contact of water with illumination components and the control panel.



ATTENTION:
Do not use vinegar, rubbing alcohol or other alcohol based cleaning agents on any interior surface.

Stainless Steel External Surfaces

Use a non-abrasive stainless steel cleaning agent and apply it with a soft lint-free cloth. To polish, gently wipe the surface with a micro-fibre cloth dampened with water and use dry polishing chamois. Always follow the veins of the stainless steel.

Preventing Odours

The product is manufactured free of any odorous materials. However, inappropriately storing food and improper cleaning of internal surfaces may lead to odours.

- To avoid this, clean the inside with carbonated water every 15 days.
- Keep the foods in sealed holders, as micro-organisms arising from foods kept in unsealed containers will cause bad odour.
- Do not keep expired and spoilt foods in the refrigerator.

Protecting Plastic Surfaces

Oil spilled on plastic surfaces may damage the surface and must be cleaned immediately with warm water.

13 Troubleshooting

Read the “Safety Instructions” section first!

Check this list before contacting the service. Doing so will save you time and money. This list includes frequent complaints that are not related to faulty workmanship or materials. Certain features mentioned herein may not apply to your product.

WARNING: If the problem persists after following the instructions in this section, contact your vendor or an Authorized Service. Do not try to repair the product.

The refrigerator is not working.

- The power plug is not fully settled. >>> Plug it in to settle completely into the socket.
- The fuse connected to the socket powering the product or the main fuse is blown. >>> Check the fuse.

Condensation on the side wall of the cooler compartment (MULTI ZONE, COOL CONTROL and FLEXI ZONE).

- The door is opened too frequently. >>> Take care not to open the product's door too frequently.
- The environment is too humid. >>> Do not install the product in humid environments.
- Foods containing liquids are kept in unsealed holders. >>> Keep the foods containing liquids in sealed holders.
- The product's door is left open. >>> Do not keep the product's door open for long periods.
- The thermostat is set to a very cool temperature. >>> Set the thermostat to an appropriate temperature.

Compressor is not working.

- In case of sudden power failure or pulling the power plug off and putting back on, the gas pressure in the product's cooling system is not balanced, which triggers the compressor thermic safeguard. The product will restart after approximately 6 minutes. If the product does not restart after this period, contact the service.
- Defrosting is active. >>> This is normal for a fully-automatic defrosting product. The defrosting is carried out periodically.
- The product is not plugged in. >>> Make sure the power cord is plugged in.
- The temperature setting is incorrect. >>> Select the appropriate temperature setting.
- The power is out. >>> The product will continue to operate normally once the power is restored.

The refrigerator's operating noise is increasing while in use.

- The product's operating performance may vary depending on the ambient temperature variations. This is normal and not a malfunction.

The refrigerator runs too often or for too long.

- The new product may be larger than the previous one. Larger products will run for longer periods.

- The room temperature may be high. >>> The product will normally run for long periods in higher room temperature.
- The product may have been recently plugged in or a new food item is placed inside. >>> The product will take longer to reach the set temperature when recently plugged in or a new food item is placed inside. This is normal.
- Large quantities of hot food may have been recently placed into the product. >>> Do not place hot food into the product.
- The doors were opened frequently or kept open for long periods. >>> The warm air moving inside will cause the product to run longer. Do not open the doors too frequently.
- The freezer or cooler door may be ajar. >>> Check that the doors are fully closed.
- The product may be set to a temperature that is too low. >>> Set the temperature to a higher degree and wait for the product to reach the adjusted temperature.
- The cooler or freezer door washer may be dirty, worn out, broken or not properly settled. >>> Clean or replace the gasket. Damaged / torn door washer will cause the product to run for longer periods to preserve the current temperature.

The freezer temperature is very low, but the cooler temperature is adequate.

- The freezer compartment temperature is set to a very low degree. >>> Set the freezer compartment temperature to a higher degree and check again.

The cooler temperature is very low, but the freezer temperature is adequate.

- The cooler compartment temperature is set to a very low degree. >>> Set the cooler compartment temperature to a higher degree and check again.

The food items kept in cooler compartment drawers are frozen.

- The cooler compartment temperature is set to a very low degree. >>> Set the cooler compartment temperature to a higher degree and check again.

The temperature in the cooler or the freezer is too high.

- The cooler compartment temperature is set to a very high degree. >>> Temperature setting of the cooler compartment has an effect on the temperature in the freezer compartment. Wait until the temperature of relevant parts reach the sufficient level by changing the temperature of cooler or freezer compartments.
- The doors were opened frequently or kept open for long periods. >>> Do not open the doors too frequently.
- The door may be ajar. >>> Fully close the door.
- The product may have been recently plugged in or a new food item is placed inside. >>> This is normal. The product will take longer to reach the set temperature when recently plugged in or a new food item is placed inside.
- Large quantities of hot food may have been recently placed into the product. >>> Do not place hot food into the product.

Shaking or noise.

- The surface is not flat or durable >>> If the product is shaking when moved slowly, adjust the stands to balance the product. Also make sure the ground is sufficiently durable to bear the product.
- Any items placed on the product may cause noise. >>> Remove any items placed on the product.
- The product is making noise of liquid flowing, spraying etc.
- The product's operating principles involve liquid and gas flows. >>> This is normal and not a malfunction.

There is sound of wind blowing coming from the product.

- The product uses a fan for the cooling process. This is normal and not a malfunction.

There is condensation on the product's internal walls.

- Hot or humid weather will increase icing and condensation. This is normal and not a malfunction.
- The doors were opened frequently or kept open for long periods. >>> Do not open the doors too frequently; if open, close the door.
- The door may be ajar. >>> Fully close the door.

There is condensation on the product's exterior or between the doors.

- The ambient weather may be humid, this is quite normal in humid weather. >>> The condensation will dissipate when the humidity is reduced.

The interior smells bad.

- The product is not cleaned regularly. >>> Clean the interior regularly using sponge, warm water and carbonated water.
- Certain holders and packaging materials may cause odour. >>> Use holders and packaging materials without free of odour.
- The foods were placed in unsealed holders. >>> Keep the foods in sealed holders. Micro-organisms may spread out of unsealed food items and cause bad odour.
- Remove any expired or spoilt foods from the product.

The door is not closing.

- Food packages may be blocking the door. >>> Relocate any items blocking the doors.
- The product is not standing in full upright position on the ground. >>> Adjust the stands to balance the product.
- The surface is not flat or durable >>> Make sure the surface is flat and sufficiently durable to bear the product.

The crisper is jammed.

- The food items may be in contact with the upper section of the drawer. >>> Reorganize the food items in the drawer.

Temperature on the product surface.

- High temperature may be observed between two doors, on the side panels and on the rear grill area while your product is operated. This is normal and it does not require servicing.

Fan continues to operate when the door is opened.

- Fan may continue to operate when the freezer door is open.

WARNING: If the problem persists after following the instructions in this section, contact your vendor or an Authorized Service. Do not try to repair the product. This is normal.

DISCLAIMER / WARNING

Some (simple) failures can be adequately handled by the end-user without any safety issue or unsafe use arising, provided that they are carried out within the limits and in accordance with the following instructions (see the “Self-Repair” section).

Therefore, unless otherwise authorized in the “Self-Repair” section below, repairs shall be addressed to registered professional repairers in order to avoid safety issues. A registered Professional repairer is a professional repairer that has been granted access to the instructions and spare parts list of this product by the manufacturer according to the methods described in legislative acts pursuant to Directive 2009/125/EC.

However, only the service agent (i.e.authorized professional repairers) that you can reach through the phone number given in the user manual/warranty card or through your authorized dealer may

provide service under the guarantee terms. Therefore, please be advised that repairs by professional repairers (who are not authorized by) Beko **shall void the guarantee.**

Self-Repair

Self-repair can be done by the end-user with regard to the following spare parts:door handles,door hinges, trays, baskets and door gaskets (an updated list is also available support.beko.com as of 1st March 2021).

Moreover, to ensure product safety and to prevent risk of serious injury, the mentioned self-repair shall be done following the instructions in the user manual for selfrepair or which are available in support.beko.com . For your safety, unplug the product before attempting any self-repair.

Repair and repair attempts by end-users for parts not included in such list and/or not following the instructions in the user manuals for self-repair or which are available in support.beko.com, might give raise to safety issues not attributable to Beko, and will void the warranty of the product.

Therefore, it is highly recommended that end-users refrain from the attempt to carry out repairs falling outside the mentioned list of spare parts, contacting in such cases authorized professional repairers or registered professional repairers. On the contrary, such attempts by end-users may cause safety issues and damage the product and subsequently cause fire, flood, electrocution and serious personal injury to occur.

By way of example, but not limited to,the following repairs must be addressed to authorized professional repairers or registered professional repairers:compressor, cooling circuit, main board,inverter board, display board, etc.

The manufacturer/seller cannot be held liable in any case where end-users do not comply with the above.

The spare part availability of the refrigerator that you purchased is 10 years.During this period, original spare parts will be available to operate the refrigerator properly

The minimum duration of guarantee of the refrigerator that you purchased is 24 months.

This product is equipped with a lighting source of the "G" energy class.

The lighting source in this product shall only be replaced by Professional repairer.

Beko UK and ROI Standard MANUFACTURER Guarantee Terms AND Conditions

Your new Beko product is guaranteed against faulty materials, defective components or manufacturing defects.

The standard guarantee starts from the date of original purchase of the product and lasts for a period of twelve (12) months unless Beko plc (the "Manufacturer") agrees to extend the guarantee for the product in writing.

If you have any questions about the guarantee on your product (including how long it is valid), please contact your retailer or our Customer Service Team on **0333 207 9710** (UK and Northern Ireland) or **01 862 3411** (Republic of Ireland)

This guarantee does not in any way diminish or affect your statutory rights in connection with the product. This guarantee is in addition to your statutory rights as a consumer. If you have any questions about these rights, please contact the retailer from which you purchased the product. In certain circumstances, it is possible that your statutory rights may offer additional or higher levels of protection than those offered under the terms of this guarantee.

What is covered by this guarantee?

- Repairs to the product required as a result of faulty materials, defective components or manufacturing defects.
- Functional replacement parts to repair a product.

- The costs of a Beko plc Authorised Service Representative or Approved Engineer (together the "Service Representatives") to carry out the repair.

What is not covered?

- Transit and delivery damage.
- Cabinet or appearance parts, including but not limited to control knobs, flaps and handles.
- Accessories and/or consumable items including but not limited to ice trays, scrapers, cutlery baskets, filters and light bulbs.
- Repairs necessary as a direct or indirect result of:
  - Accidental damage, misuse or abuse of a product.
  - An attempted repair of a product by anyone other than a Service Representative.
  - Installation or use of a product where such installation or use fails to meet the requirements contained in this guarantee or the User Instructions Booklet.
- Repairs to a product operated at any time on commercial or non-residential household premises (unless we have previously agreed to the installation environment).

This guarantee is limited to the cost of repairing the product. To the extent permitted by law, the Manufacturer does not accept and will not be held liable for any financial loss incurred in connection with the failure of any product to operate in accordance with the expected standards. Such financial loss includes but is not limited to loss arising from:

- Time taken off work.
- Damaged food, clothing or other items.
- Meals taken at restaurants or from takeaways.
- General compensation for inconvenience.

Important Notes

1. Your product is designed and built for domestic household use only.
2. The guarantee will automatically be void if the product is installed or is used in commercial or non-residential domestic household premises, unless we have previously agreed to the installation environment.
3. The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instructions Booklet provided with your product.
4. Professional installation by a qualified electrical domestic appliance installer is recommended for all Washing Machines, Dishwashers and Electric Cookers (as incorrect installation may result in you having to pay for the cost of repairing the product).
5. Gas Cookers must be professionally installed by a Gas Safe (or Gas Networks Ireland for Republic of Ireland) registered gas installer.
6. This guarantee is given in respect of products purchased and used within the United Kingdom and the Republic of Ireland.
7. This guarantee is effective from the initial date of purchase of a new product from an authorised retailer and will be void if the product is resold.
8. This guarantee does not apply to graded sales (where the product is purchased as a "second").
9. Possession of a copy of these terms and conditions does not necessarily mean that a product has the benefit of this guarantee. If you have any questions, please call our Customer Service Team on the number set out above.
10. The Manufacturer reserves the right to terminate the guarantee if its staff or representatives are subjected to physical or verbal abuse in the course of carrying out their duties.
11. Optional extras, where available (i.e. extendable feet) are supplied on a chargeable basis only.

Does Beko offer replacements?

This is a repair-only guarantee. On occasion, the Manufacturer may at its sole discretion, replace your product with a new product instead of carrying out a repair. Where a replacement is offered, this would normally be an identical model but when this is not possible, a model of similar specification will be provided. Subject to agreement, the Manufacturer will cover the costs and arrange for the delivery of the new product and for the return of the old product. Any costs related to disconnecting the faulty product and installing the replacement product will not be borne by the Manufacturer unless previously agreed to in writing. The original guarantee will continue to apply to the replacement product; the new product will not come with a new guarantee.

When will the repair take place?

Our Service Representatives work Monday to Friday 9.00am to 5.00pm. Appointments outside these hours may be possible at the sole discretion of the Manufacturer but cannot be guaranteed. Whilst our Service Representatives will endeavour to minimize inconvenience and to meet requests for specific timed appointments, this cannot be guaranteed. We will not be liable for delays or if it is unable to carry out a repair because a convenient appointment cannot be arranged.

Will there be any charge for the repairs?

It is your responsibility to provide evidence to the Service Representative that your product is covered by this guarantee with a proof of purchase. The Manufacturer reserves the right to charge for the reasonable cost of any service call if:

- You cannot provide evidence that your product is covered by this guarantee.
- Where a service call has been made and the Service Representative finds that there is no fault with your product.
- That your product has not been installed or operated in accordance with the User Instructions Booklet.
- That the fault was caused by something other than faulty materials, defective components or manufacturing defects.
- For missed appointments.

Payment of these costs are due immediately upon the Service Representative providing you with an invoice. The Manufacturer reserves the right to terminate the guarantee if you fail to pay the costs for the service call in a timely manner.

If you are a resident of the United Kingdom, this guarantee will be governed by English law and subject to the exclusive jurisdiction of the English Courts, save where you live in another part of the United Kingdom, in which case the governing law and exclusive jurisdiction of the courts of that country will apply.

If you are resident in the Republic of Ireland, this guarantee will be governed by Irish law and the Irish courts will have exclusive jurisdiction.

This guarantee is provided by Beko plc. Beko House, 1 Greenhill Crescent, Watford, Hertfordshire. WD18 8QU.

Beko plc is registered in England and Wales with company registration number 02415578.

Beko UK AND ROI Built-In Appliances Guarantee Terms AND Conditions

If you have purchased a American style fridge freezer, built-in or integrated appliance, and registered it within 90 days of purchase by completing our online registration form or our by calling our telephone registration line, then the standard 12 month guarantee will be extended to 24 months, under the same terms and conditions as detailed in our Standard Guarantee Terms and Conditions.

Beko UK and ROI PARTS GUARANTEE Terms AND Conditions

This 10 year parts guarantee relates to Beko products. To confirm if your Beko appliance has our 10-year parts guarantee you can visit our website at beko.co.uk/guarantee-terms or telephone our registrations team on 0800 497 0683.

The Parts guarantee terms and conditions are in addition to our Standard guarantee terms and conditions detailed in the previous section.

In order to activate the 10 year parts guarantee you MUST register the appliance within 90 days of the original purchase date. You can register by visiting our websites. For UK customer visit beko.co.uk/register or phone 0800 497 0683. For ROI customers visit beko.ie/register or phone 1803 000 081. Our Beko branded appliances carry FREE replacement parts for the first 10 years, provided they are fitted by our Service Representatives, at the applicable labour charge.

Beko free standing appliances come with a 12 month parts and labour guarantee as standard.

Beko built-in, integrated appliances or American fridge freezers come with a 12 month parts and labour guarantee as standard. This is extended to 24 months, free of charge, upon registration within 90 days of the purchase of the appliance. When you register your appliance for additional guarantee, you will automatically activate the 10 year parts guarantee. You do not need to register twice.

To make a claim against your Beko Parts Guarantee (the “Guarantee”), all customer and product details must be registered with Beko plc using the procedure outlined below:

1. This extra 9 years (for free standing appliances) or 8 years (for built-in or integrated appliances or American fridge freezers) guarantee is only effective after the expiration of the standard manufacturer’s guarantee.
2. It is only valid for certain models of Beko branded products serviced or repaired by Beko plc Authorised Service Representative and Own Engineers (the “Service Representative”) and does not cover any labour charge or any:
   - Components including but not limited to cabinet or appearance parts, control knobs, flaps and handles.
   - Accessories and/or consumable items including but not limited to ice trays, scrapers, cutlery baskets, filters and light bulbs.
3. To activate your guarantee, you MUST register your appliance within 90 days of the original purchase date, For UK customers, visit beko.co.uk/register or phone 0800 497 0683. For ROI customers visit beko.ie/register or phone 1803 000 081.
4. Registrations made after 90 days of the original purchase date, may be required to pay an additional fee to activate the 10 year free parts guarantee.
5. Any repair must be carried out by a Service Representative and booked directly with Beko plc.
6. Labour for the repair is not included in this guarantee and is chargeable at the time of booking a repair.
7. The repair is guaranteed for 3 months for the same defect.
8. In the unlikely event that the appliance is beyond economical repair we may at the sole discretion of Beko plc offer you an appliance at a reduced price. Our call out fee will still apply.
9. If the fault can’t be identified and the appliance is functioning normally a call out fee will apply.
10. The guarantee is not transferable and cannot be exchanged for cash.
11. There are no alternative or additional offers to this guarantee.
12. The guarantee is exclusive of the manufacturer’s standard guarantee.
13. All repair pricing can be found here **beko.co.uk**/guarantee-terms (UK & ROI). Alternatively contact our Customer Services Team for further information.

14. All prices are subject to change without notice.
15. We reserve the right to amend, modify, update, or change these Terms and Conditions at any time. Any such changes will be effective immediately upon being posted on our website or through other communication methods. Your continued use of our services after the posting of changes constitutes your acceptance of such changes. It is your responsibility to review these Terms and Conditions periodically to ensure you are aware of any updates.
16. The Terms and Conditions shown above are in addition to the standard terms and conditions of your product guarantee. Please read and refer to such Terms and Conditions when making any claim.
17. We may use the information you provide for marketing purposes and to analyse your purchasing preferences. We may keep your information for a reasonable period for these purposes in accordance with the applicable Data Protection Laws and General Data Protection Regulations (GDPR). You can opt into this service during the registration process. Further details are available at beko.co.uk/cookie-and-privacy-policy
18. These Terms and Conditions are governed by the laws of England and Wales; manufacturer: Beko plc, Beko House, 1 Greenhill Crescent, Watford WD18 8QU. Company Registration Number: 02415578.

HOW TO OBTAIN SERVICE FOR YOUR APPLIANCE

Please keep your purchase receipt or other proof of purchase details in a safe place; you will need to have this documentation available should the product require attention under guarantee.

Please take a few moments to complete the details below, as you will need this information when you call us, or to use our online services. For help please visit beko.co.uk/support/model-finder.

- The product model number is printed on the Operating Instruction Booklet / User guide
- The product model and serial number is printed on the Rating Label affixed to the appliance.
- The Retailer (Purchased from) and Date of purchase will be printed on your purchase receipt or other proof of purchase paperwork
- Recording of these details alone will not count as proof of purchase. A valid proof of purchase is required for requesting service under guarantee.

Model number	Serial number	Purchased from	Date of purchase

For service under guarantee or for product advice please call our Customer Service Team

Before requesting service please check the troubleshooting guide in the Operating Instructions booklet or our video support found beko.co.uk/support/how-to-guides, as a charge may be levied where no fault is found, even though your product may still be under guarantee.

After arranging a service visit please ensure the area around the product must be easily accessible to the Service Representative, without the need for cabinets or furniture to be removed or moved.

It is your responsibility to ensure our Service Representatives have a clean and safe environment to carry out any repairs.

Please have your Model number and Serial number available when you call us, as you will be required to provide it prior to booking a service visit

UK Mainland & Northern Ireland:

0333 207 9710

Landline or mobile calls to 0333 numbers cost no more than calls to geographic numbers 01 or 02 and are charged at the basic rate. Calls from landlines and mobiles are included in free call packages but please check with your telephone service provider for exact call charges.

Republic of Ireland:

01 862 3411

Service once the manufacturers guarantee has expired

If you have purchased an extended guarantee please refer to the instructions contained within the extended guarantee agreement document, otherwise please call us using the appropriate number above, where service can be obtained at a charge.

If you do not have any extended guarantee you can call the Customer Services Team for UK customers on 0330 123 1750 and ROI customers on 01 862 3411

Contact us though our website

Send us a secure message through our online contact us form. Please visit our website, click Contact Us and choose a product support topic from the list of options. Complete the required details and click send message.

Product registrations

For UK registrations please visit beko.co.uk/register and for the Republic of Ireland visit beko.ie/register.