



Upgrade · The Home Creator Way

MASSAGE CHAIR

MODEL: Q11

VEVOR Support Center

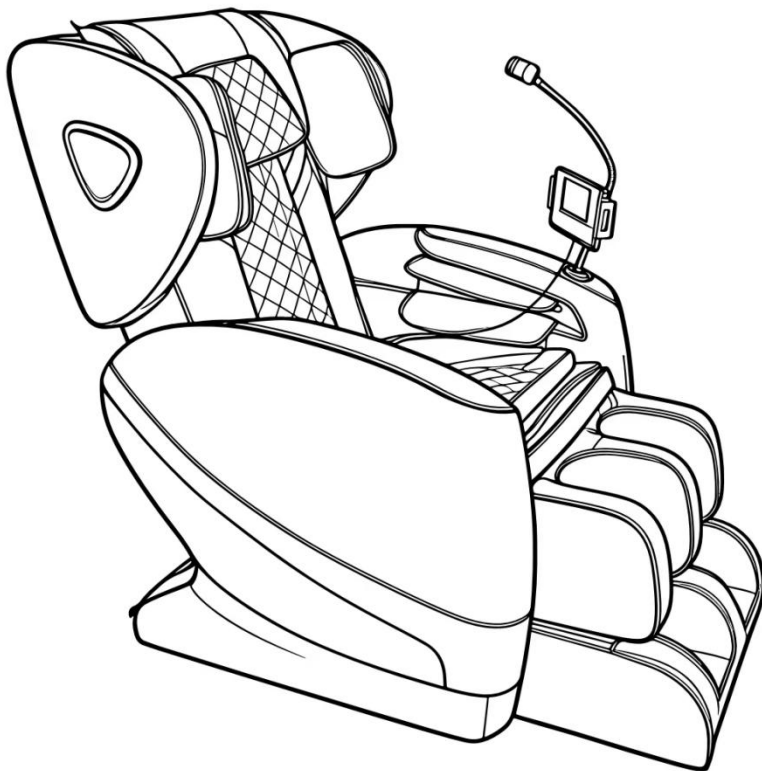


Q11 (US)



Q11 (EU)

MODEL: Q11



This is the original instruction manual. Please read all instructions carefully before operation. VEVOR reserves the right of final interpretation of this manual. The actual product appearance shall prevail. Product technology and software may be updated without prior notice.

	Warning-To reduce the risk of injury, user must read instructions manual carefully.
	Compliance is a CE security certification.
	<p>CORRECT DISPOSAL</p> <p>This product is subject to the provision of European Directive 2012/ 19/EC. The symbol showing a wheeled bin crossed through indicates that the product requires separate refuse collection in the European Union. This applies to the product and all accessories marked with this symbol. Products marked as such may not be discarded with normal domestic waste, but must be taken to a collection point for recycling electrical and electronic devices.</p>
	Warning- For Indoor Use Only
	<p>FCC Information:</p> <p>CAUTION: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment!</p> <p>This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:</p> <p>(1) This device may not cause harmful interference, and</p> <p>(2) this device must accept any interference received, including interference that may cause undesired operation.</p> <p>WARNING: Changes or modifications to this product not expressly approved by the party responsible for compliance could void the user's authority to operate the product.</p> <p>Note: This product has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules, These limits are designed to provide reasonable protection against harmful interference in a residential installation.</p> <p>This product generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the</p>

	<p>instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the product off and on, the user is encouraged to try to correct the interference by one or more of the following measures.</p> <ul style="list-style-type: none"> · Reorient or relocate the receiving antenna. · Increase the distance between the product and receiver. · Connect the product to an outlet on a circuit different from that to which the receiver is connected. · Consult the dealer or an experienced radio/TV technician for assistance.
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Warning: This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radioexempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

Read all instructions before using (this appliance).

DANGER — To reduce the risk of electric shock:

- 1) Always unplug this appliance from the electrical outlet immediately after using and before cleaning.
- 2) Never use pins or other metallic fasteners with this appliance.
- 3) Carefully examine the covering before each use. Discard the appliance if the covering shows any sign of deterioration, such as checking, blistering, or cracking.
- 4) Keep Dry— Do not operate in a wet or moist condition.

WARNING — To reduce the risk of burns, fire, electric shock, or injury to persons:

- 1) An appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
- 2) Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- 3) Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
Keep children away from extended foot support (or other similar parts).
- 4) Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- 5) Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the appliance to a service center for examination and repair.
- 6) Do not carry this appliance by supply cord or use cord as a handle.
- 7) Keep the cord away from heated surfaces.

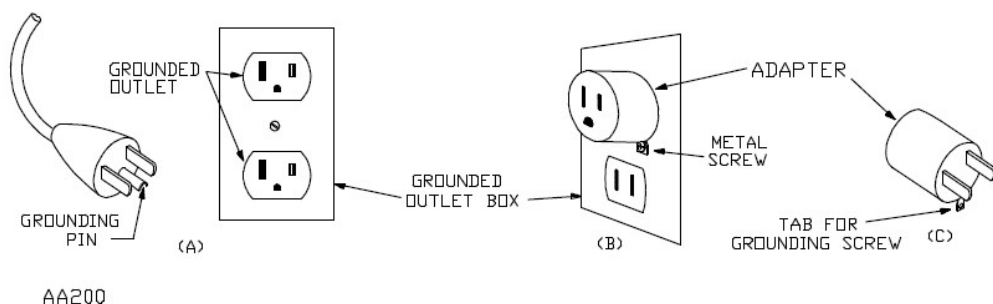
- 8) Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.
- 9) Never drop or insert any object into any opening.
- 10) Do not use outdoors.
- 11) Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- 12) To disconnect, turn all controls to the off position, then remove plug from outlet.
- 13) Temperatures sufficiently high to cause burns may occur regardless of the control setting. Do not use on an infant or invalid or on a sleeping or unconscious person. Do not use on insensitive skin or on a person with poor blood circulation. Check the skin in contact with the heated area of the appliance frequently to reduce the risk of blistering.
- 14) Do Not Crush— Avoid sharp folds.
- 15) Connect this appliance to a properly grounded outlet only. See Grounding Instructions.
- 16) Do not use massager in close proximity to loose clothing or jewelry.
- 17) Keep long hair away from massager while in use.

SAVE THESE INSTRUCTIONS

GROUNDING INSTRUCTIONS

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

DANGER — Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product — if it will not fit the outlet, have a proper outlet installed by a qualified electrician. This product is for use on a nominal 120-V circuit and has a grounding plug that looks like the plug illustrated in sketch A in Figure below. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.



Symbol	Meaning
 WARNING	Improper operation may cause injury to users.
 CAUTION	Improper operation may cause injury to users or damage to product.
	Prohibited
	Do Not Disassemble

Not suitable for below persons. We recommend that those with any of the following conditions should consult your physician before using.

 WARNING
<ul style="list-style-type: none"> ◆ Those with pacemakers or electronic devices implanted in their body. ◆ Those undergoing treatment, especially those who are not feeling well. ◆ Those with malignant tumors, malignant abscesses, hypertension or heart disease(should to be supervised). ◆ Women who are pregnant or menstruating. ◆ Those with osteoporosis, distorted joints, dysfunction or recent fracture. ◆ Those with serious or injured skin conditions. ◆ Those with bad fever. ◆ This Massager is equipped with heat function, persons with reduced sensory of heat should pay attention to it.(should to be supervised) ◆ Close supervision is necessary when this product is used by, on, or near children, invalids, or disabled persons.

Control Panel Precautions

 CAUTION
<ul style="list-style-type: none"> ◆ Don't operate the controller with wet hands or pull the controller wire by force. ◆ Don't spill water or other liquid into the controller to avoid fault. ◆ Don't lay heavy items on the controller.

Cautions regarding the power connectors and power cord



CAUTION

- ◆ Verify that the power voltage stated on the rating label corresponds to your local electricity supply.
- ◆ Do not use hand to unplug the power cord to avoid electric shock.
- ◆ Do not drag the cord, reach to the front plastic end to unplug it.
- ◆ Do not squeeze the AC Cord by the appliance or other heavy objects.
- ◆ Do not damage, overbend, pull hard or twist the power cord.
- ◆ If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

Best Circumstances



CAUTION

- ◆ Do not use this appliance where temperature is over 40°C.
- ◆ Do not use this appliance in moist or dusty environment.
- ◆ Unplug from outlet during thunder or lightning storms.
- ◆ Do not use outdoors.
- ◆ Please place the product on the flat level floor.
- ◆ Do not store near heat or open flame.

Best practices for safe use



CAUTION

- ◆ Only for users weighs below 120kg.
- ◆ Do not use other therapeutic device together with this product.
- ◆ Use this product only for its intended use as described in this manual.
- ◆ Appliance should only be used by one person, do not use by two or more persons at the same time to avoid damage to the product.
- ◆ Do not use the product after meal, it may cause discomfort.
- ◆ Remove the accessories from the arms and empty the pockets while using the massage services.
- ◆ Check the upholstery under the cushions and other spots, if any damages are present, do not use it and refer to a qualified service professional for servicing.
- ◆ If you feel any abnormal discomfort during the operation of this product, stop use immediately.
- ◆ Use the appliance for 20 minutes each time is highly recommended.
- ◆ Make sure there is no obstacles behind the chair and there is enough clearance before adjusting the backrest or footrest angle.
- ◆ Make sure no other excessive load pressed on the backrest or footrest, keep children, pets or any other barrier away from the unit reclining backrest /extending footrest to prevent any accidental injury.
- ◆ Do not sit on the appliance to avoid injury to the user or damage to the appliance.
- ◆ Do not drag or push the chair or roll on its casters on wood floor or carpet to avoid damage. Only for users weighs below 120kg.

- ◆ Do not use other therapeutic device together with this product.
- ◆ Use this product only for its intended use as described in this manual.
- ◆ Appliance should only be used by one person, do not use by two or more persons at the same time to avoid damage to the product.
- ◆ Do not use the product after meal, it may cause discomfort.
- ◆ Remove the accessories from the arms and empty the pockets while using the massage services.
- ◆ Check the upholstery under the cushions and other spots, if any damages are present, do not use it and refer to a qualified service professional for servicing.
- ◆ If you feel any abnormal discomfort during the operation of this product, stop use immediately.
- ◆ Use the appliance for 20 minutes each time is highly recommended.
- ◆ Make sure there is no obstacles behind the chair and there is enough clearance before adjusting the backrest or footrest angle.
- ◆ Make sure no other excessive load pressed on the backrest or footrest, keep children, pets or any other barrier away from the unit reclining backrest /extending footrest to prevent any accidental injury.
- ◆ Do not sit on the appliance to avoid injury to the user or damage to the appliance.
- ◆ Do not drag or push the chair or roll on its casters on wood floor or carpet to avoid damage.

"The instructions shall state the substance of the following:

- People with disabilities can use this appliance but may need additional precautions to be taken. This appliance may be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, when they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children and domestic animals should be supervised to ensure that they do not play with the appliance.
- Keep the appliance out of reach of domestic animals and children aged less than 8 years.

Addition:

The instructions for appliances having heated parts in contact with the skin shall include the substance of the following:

The appliance has a heated surface. Persons insensitive to heat must be careful when using the appliance



PROHIBITED

- ◆ Never operate this product if it has damaged/ exposed parts or power leakage.
- ◆ Do not stand on or stack heavy objects on the footrest.
- ◆ Children should be supervised to ensure that they do not play with the massage chair.
- ◆ Do not fall into sleep while the product is operating ·
- ◆ Avoid using the product under the influence of alcohol ·
- ◆ Do not put hands or foreign objects in the openings of the appliance to avoid injury to the user or damage to the appliance.
- ◆ If there is any smoke or unusual smell during operation, stop using immediately.



DO NOT DISASSEMBLE

- ◆ Do not disassemble this product to avoid failure.
- ◆ Do not attempt to repair or dismantle the appliance without permission. Please contact authorized dealer or service agent.



UNPLUG POWER CORD

- ◆ Pull out the power cord from the power strips before maintenance.
- ◆ Never plugin or pullout power cord with wet hand to avoid shock or injury.
- ◆ Pullout the power cord from the power strips after use.
- ◆ Unplug from outlet when the power supply is cut.



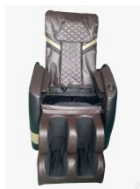
CAUTION

- ◆ Do not cover the product with blankets to avoid accidents due to overheat.
- ◆ The plug should match with the socket outlet. Do NOT use a power strip to avoid electric shock, short circuit or fire.
- ◆ Do NOT use this product in areas of high concentrations of volatile compounds to avoid fire or damage to the product.
- ◆ Do not use solvents rubbing alcohol to clean your product; Do not spray insecticides into the product.
- ◆ Paralyzed people cannot use this product to avoid physical discomfort or injury
- ◆ Do NOT coil the power cable to avoid damaging, fire or short-circuit.
- ◆ Users can't be naked while using the massage chair.

- ◆ Do NOT sit on the footrest or arrest to avoid accident.
- ◆ Do NOT use this product near heat, open flame or on heating floor.
- ◆ No smoking in the massage chair to avoid fire.
- ◆ Do NOT use the massage chair when you are wet to avoid electric shock.
- ◆ It is not recommended to use the unit for more than 5 minutes for particular part of the body.
- ◆ Continue to massage on the same part of body at 30 minutes intervals.
- ◆ Never operate this product if water or any foreign object enter into the product, or there is damage to the product.
- ◆ Check the power switch before use to avoid accident.
- ◆ The product complies with relevant standards and regulations. Installation of this device must comply with all applicable regulations, and it should only be operated in well-ventilated areas. Please read the user manual before installing and using this equipment.
- ◆ This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- ◆ Children shall not play with the appliance
- ◆ This appliance shall not be used by children. Keep the appliance and its cord out of reach of children.
- ◆ This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses;
 - by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments.
- ◆ Please properly keep product. Check whether the product is abnormal before use. If it is abnormal, please stop using it.
- ◆ Please use the product according to the intended use, warn of potential injury from misuse.

SAVE THIS MANUAL

PARTS LIST



1PCS



2PCS



1PCS



1PCS

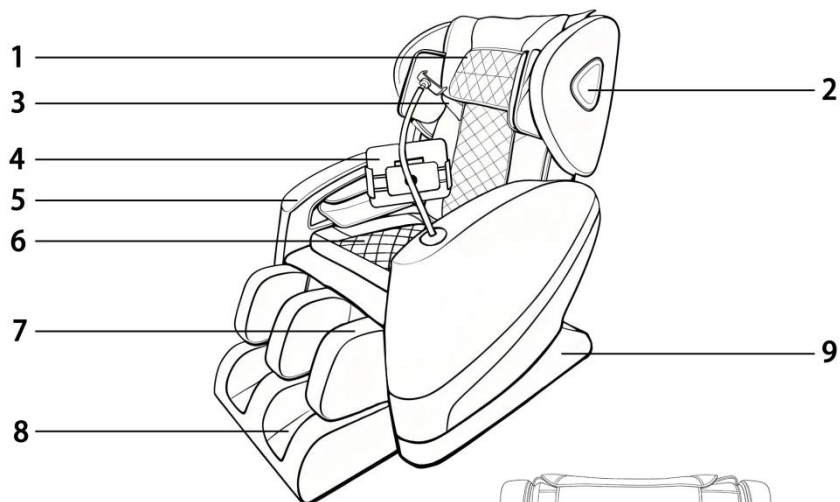


1PCS

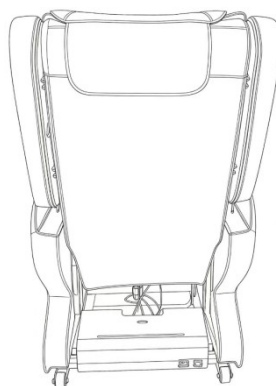
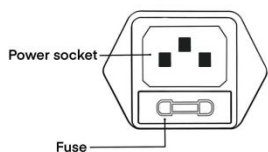
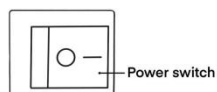


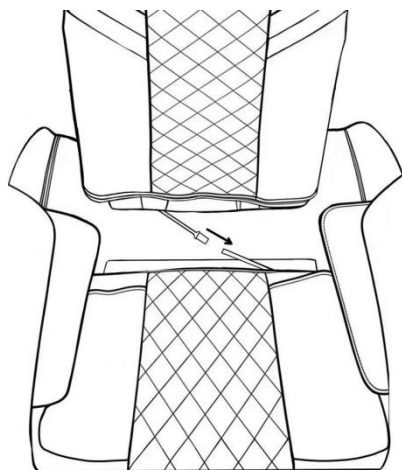
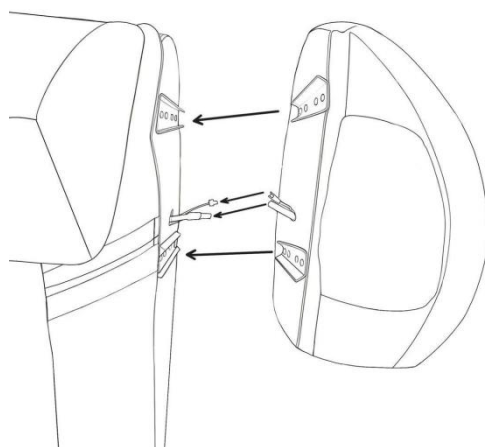
1PCS

NAME AND FUNCTION OF EACH COMPONENT



1. Head pillow
2. Speaker
3. Shoulder massage unit
4. Controller
5. Armrest massage unit
6. Seat cushion
7. Leg massage unit
8. Foot massage unit
9. Bottom plate





MOVING THE MASSAGECHAIR

Push down on the backrest and tilt the chair about 45° (see right figure), roll the chair on its casters to the desired location.

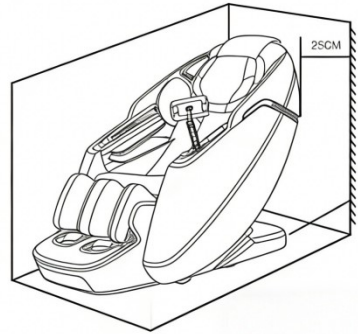
Attention!

- Do not move the chair when there is user inside.
- Moving the chair may scratch the floor, we recommend placing a piece of carpet or softmat underneath it.
- Please hold the backrest firmly when moving the massage chair to avoid falling.

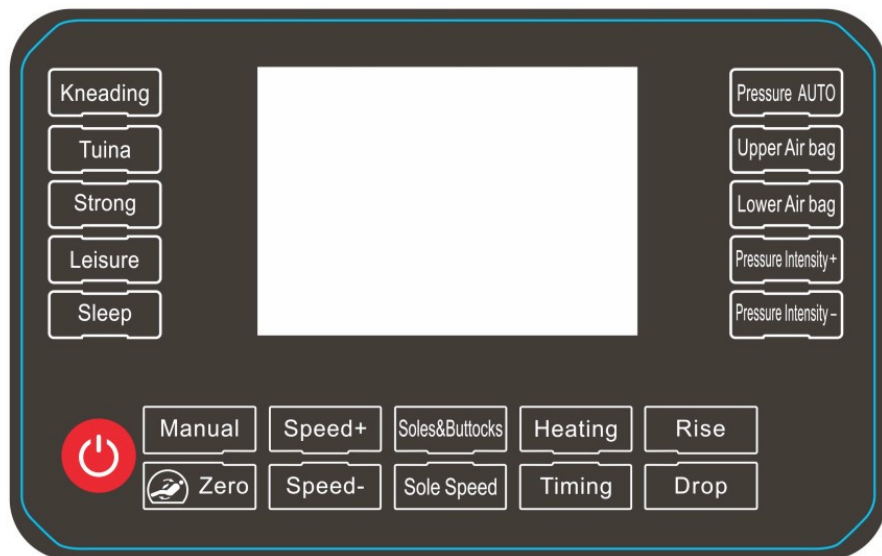


PLACING THE MASSAGE CHAIR

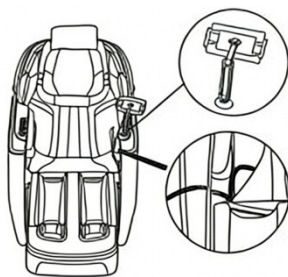
- Please allocate clearance to the front and back (a minimum 10-centimeter clearance behind the backrest and 25-centimeter clearance in front of the leg unit) of the product. (see right figure)



HOW TO USE



CONTROLLER INSTALLATION INSTRUCTIONS



- Insert the lower end of tablet holder into the socket and turn clockwise to secure the holder into place,
- Lift up the seat cushion, find the controller connector port, connect the controller connector to the port, and screw it tightly;
- Place the control panel on the tablet holder, then the controller installation is complete.
- Do not spill water or other liquids on the massage chair or controller,
- Do not operate with wet hands.
- Do not sit on the controller, or drop it, step on it, or forcibly pull the controller's wires,
- Do not press and touch the panel with sharp or hard objects. (Otherwise, it may cause damage)

HOW TO USE

1. Power ON/OFF

Press the “” button for 20 minutes automatic massage. The massage rollers and airbags will be opened for full body massage.

2. Manual

Press manual button, all massages stop, you can manually turn on the corresponding massage according to your needs.

3. ZERO

Press "Zero" button to open the zero gravity massage mode.

4. Speed+/Speed-

Press "Speed+" & "Speed-" button to adjust the speed of neck, shoulder and back massage rollers.

5. Soles & Buttocks

Press this button to switch roller massages between: buttocks/thighs, soles buttocks/thighs & soles together.

6. Sole Speed

Press this button to adjust sole roller massage speed.

7. Heating

Press this button to open/close back heating function.

8. Timing

Press this button to adjust massage time from 10~30 minutes, each press 10 minutes.

9. Rise/Drop

Press this button to adjust reclining angle of massage chair.

10. Kneading

Press this button for neck and shoulders roller massage, there are two kneading directions.

11. Tuina

Press this button for back/waist roller massage, there are two kneading directions.

12. Strong

Press this button to automatically enter strong mode with increased massage intensity.

13. Leisure

Press this button to automatically enter leisure mode.

14. Sleep

Press this button to automatically enter sleep mode.

15. Pressure Auto

Press to open automatic air squeezing massage.

16. Upper Air bag/Lower Air bag

Press to select air pressure massage on different body parts.

17. Pressure Intensity+/Pressure Intensity-

Press to select air pressure massage intensity.

BLUETOOTH FUNCTION CONNECT DEVICE AUDIO VIA BLUETOOTH ID: "AMY ", CODE: 8888

This massage chair is equipped with speakers. You can sync your mobile device to the chair and listen to your favourite music via Bluetooth.

1. Turn on your chair. Turn on Bluetooth on your mobile device.
2. Select and pair the Bluetooth ID:" AMY ", CODE: 8888.



CAUTIOUS

- When adjusting the leg massage unit, please do not sit in the massage chair. Pressing down suddenly on the leg component can cause damage to the mechanism.
- Moreover, it may even cause the chair to overturn, resulting in unexpected injuries.
- Before sitting in the massage chair, please ensure that the backrest is in an upright position. Adjust the recline angle according to personal preferences after sitting.
- Do not place hands or objects in the gap between the seat and the leg unit to prevent potential injuries.
- When adjusting the angle, make sure there are no obstacles or small animals behind or under the backrest and leg unit.

TROUBLESHOOTING

Symptoms	Possible Causes	Possible Solutions
Mechanism stops moving after work	After the massage, the mechanism will stop working immediately in order not to affect the user's health	No need to take any measures
Noise is heard while in use	<ul style="list-style-type: none"> * Kneading sound of mechanism * Mechanical parts rubbing against the cloth cover * Air compressor motor or other mechanical parts * Up&down sounds of leg massage units 	Normal Sound, no need to take any measures
Appliance does not start	The power cord is not secured into the socket	Secure it into a well functioned electrical outlet
	Power switch is off	Turn on the switch
	The fuse is blown	Replace only with a fuse of same type and rating
Massage roller stops	Massage roller is experiencing too much pressure	Reduce the pressure on massage roller or restart the chair
Backrest or footrest can not raise or recline	Excessive load has been pressed on the backrest or legrest	Reduce the load and try again
The power cord and power plug are abnormally hot	Abnormal problem, Turn off the power and unplug the plug immediately	Stop using the product immediately and contact after-sales service for help

Note:

- If problem remains, please contact the dealer for maintenance.**
- Do not attempt to repair this product yourself; our company shall not be liable for the injury or damage caused by any servicing without authorization.**
- Thank you for your cooperation.**

Product Name	Massage Chair
Model No.	Q11
Rated Voltage	110-240V~
Rated Frequency	50/60Hz
Rated Power	Max.80W
Product Size	Upright Condition: 1180*700*1070mm
Net Weight	About 43kg
Wire Length	1.8m
Maximum User Weight	220lbs

* Products such as specifications, appearance, and design are subject to modification without prior notice

VEVOR

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E-mail: support@vevor.com

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USA Importer: Sanven Technology Ltd. Suite 250, 9166 Anaheim Place, Rancho Cucamonga, CA 91730.

CA Importer: MARIFEL LTD. 250 Consumers Rd, 1108, North York, Ontario, Canada, M2J4V6.

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