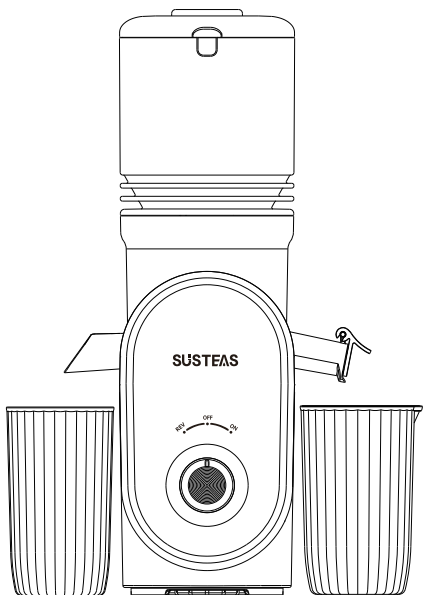


SUSTEAS

COLD PRESS JUICER

MP-802K



Dear Valued Customer

We extend our heartfelt thanks for choosing our Cold Press Juicer MP-802K. This manual is designed to provide you with thorough product information and step-by-step operating instructions, ensuring that you can fully understand and correctly utilize this sophisticated juicing appliance. Should you encounter any difficulties during use, please do not hesitate to reach out to us via email at susteas.shop@gmail.com.

Before you begin using your new juicer, we kindly ask that you read this manual carefully and keep it in a safe place for future reference. For quick solutions to common issues, please consult the Frequently Asked Questions (FAQ) section at the end of this manual.

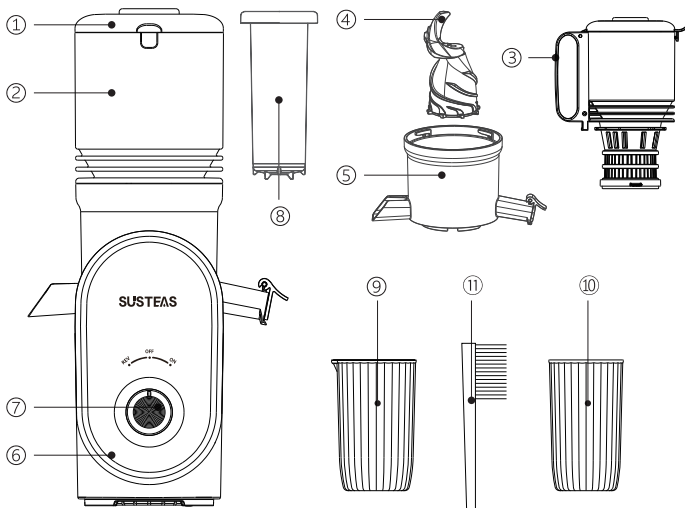
We value your feedback and are committed to continuously improving our products and services. Thank you once again for your trust and support.

Sincerely,
SUSTEAS Team

Package Contents

1 x Juicer Machine Base	1 x Juice Cup
1 x Feed Chute	1 x Pulp Cup
1 x Pressing Cup	1 x Brush
1 x Auger	1 x Instruction Manual
1 x Filter skeleton	

Product Overview



1. Safety Cover

2. Feed Chute

3. Handle of feed chute

4. Auger

5. Pressing Cup

6. Machine Base

7. Power Switch

8. Pusher

9. Juice Cup

10. Pulp Cup

11. Brush

Warnings and Important Safety Measures

1. Read all instructions carefully before use.
2. Remove all packaging materials from the appliance before use.
3. Before use, ensure the voltage indicated on the appliance matches the voltage of your power source.
4. Only use the appliance on a flat, level, and dry surface.
5. Children should not use or play with the appliance. They should not be involved in cleaning and maintenance of the appliance. Keep the appliance out of reach of children.
6. This appliance is suitable for use in environments such as homes, offices, hotels, motel rooms, and other residential settings.
7. Attention: This appliance cannot be used with an external timer or a separate remote control.
8. Do not let the power cord hang on a hot surface or over the edge of a table or countertop.
9. Never use the appliance if the cord or plug is damaged, after a malfunction, or if the appliance is damaged. In such cases, please contact the SUSTEAS after-sales team for check-up and repair.
10. For maintenance other than cleaning, please contact customer service.
11. Close supervision is necessary when the appliance is used by or near children.
12. Improper use of the appliance can result in property damage or even personal injury.
13. Turn the appliance OFF, then unplug it from the outlet when not in use, before assembling or disassembling parts, and before cleaning. To unplug, grasp the plug and pull from the outlet. Never pull from the power cord.

14. This appliance is not intended for use by children or individuals with physical, sensory, or mental limitations, or those lacking experience and knowledge. Such individuals should not operate the appliance without additional guidance and supervision.
15. Please note that if this Juicer is used continuously for more than **20 minutes**, it will trigger the motor's overheat protection and pause operation. In the event this occurs, please wait patiently for approximately **45 minutes** before resuming normal use.
16. SUSTEAS shall not accept liability for damages caused by improper use of the appliance.

Product Specifications

Rated Power Supply: 110V ~

Rated Power: 300W

Feed Chute Size: 5.1 inches

Juice Cup Capacity: 18.6 oz/550 ml

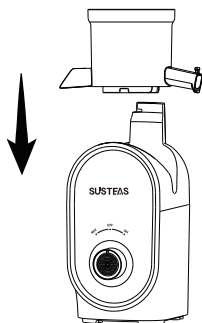
Pulp Cup Capacity: 15.9 oz/470 ml

Product Usage Instructions

1. Before Initial Use:

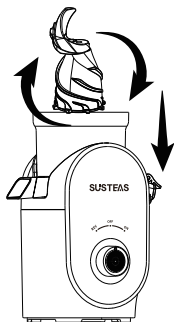
- Remove any packaging materials, if present.
- Carefully read the user manual to understand equipment operation, maintenance, and safety requirements.
- Clean all parts and accessories (refer to the "Cleaning and Maintenance" section).
- Do not insert ice cubes or other hard objects into the feed chute to avoid damaging the auger and causing equipment damage.

2.Assembly:



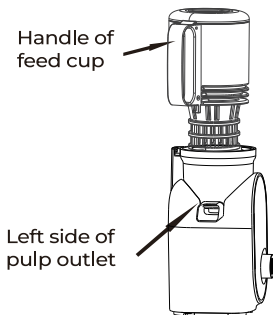
Step 1

Attach the pressing cup to the machine base, ensuring that the curved groove corresponds to the juice outlet.



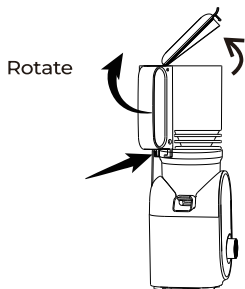
Step 2

Align the auger with the motor shaft and insert it downward into the pressing cup, rotating it to ensure proper installation.



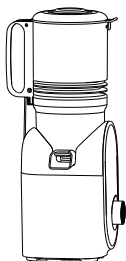
Step 3

Align the handle of feed chute and the left side of pulp outlet, and then put it down till the feed chute and pressing cup contact closely.



Step 4

Open the flip cover to about 45 degrees. Place the feed chute onto the squeezing cup, then rotate it clockwise to secure it to the main body, making sure to refer to the "lock" mark on the product surface for guidance.



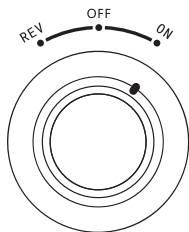
Installation completed.

3. Operating Instructions:

1. Assembly Check: Ensure all components are assembled correctly and place the assembled machine smoothly on a flat surface.
2. Switch Off: Make sure the machine switch is in the "off" position.
3. Power Connection: Connect the unit to the power source.
4. Cup Placement: Ensure both the juice cup and pulp cup are securely in place.
5. Spout Cover: Close the juice spout cover to prevent spills.
6. Ingredient Preparation: Depending on the ingredients, cut them into sizes suitable for the feed chute.
7. Feeding Ingredients: Place the prepared ingredients into the feed chute and close the safety cover.
8. Using the Pusher: If larger ingredients do not feed smoothly, use only the pusher to guide them down.
9. Handling Difficult Ingredients: If ingredients do not enter the squeezing cup smoothly, switch the knob to the OFF position, pause for 1-2 seconds, then switch to the REV (reverse) position and hold the reverse button for 2-3 seconds. After the reversal is complete, switch the knob back to the OFF position for 1-2 seconds, then switch to the ON position to resume normal operation.
10. Post-Use Cleaning: After use, promptly disassemble the juicing components for cleaning. Use the cleaning brush to clean the silicone filter by rotating it to different positions. After cleaning and drying, reassemble the components for the next use to ensure they remain in good condition.

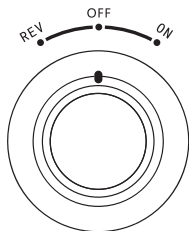
Note: The machine will not operate if the safety cover of the Juicer is open. Ensure the safety cover is securely closed before switching the gear to the ON position. The machine will then operate normally.

4.Switch Instruction:



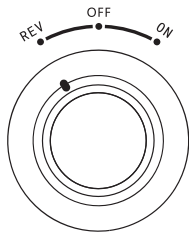
ON Gear:

When ingredients have been placed into the feed chute and the safety cover is secured, turn the switch to the ON gear position to start the machine. If larger ingredients cannot enter smoothly, please use the pusher to gently push them in.



OFF Gear:

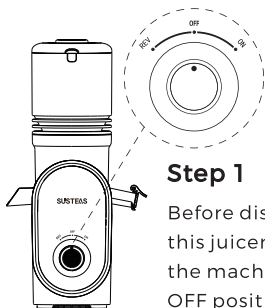
Please ensure that the switch is returned to the OFF position each time you stop using the machine.



REV Gear:

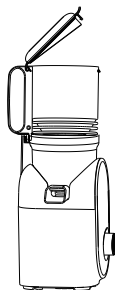
If any ingredients cannot enter the Pressing Cup smoothly, switch the knob to the OFF gear position. Pause for 1-2 seconds, then switch to the REV gear position and hold down the reverse button for 2-3 seconds. After the reversal is complete, switch the knob to the OFF gear position for 1-2 seconds, and finally switch the gear knob to the ON gear position to resume juicing smoothly.

5.Disassembly:



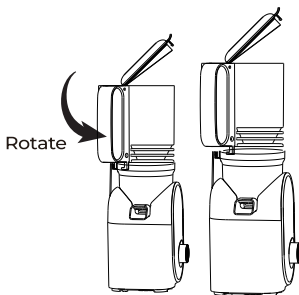
Step 1

Before disassembling this juicer, please set the machine to the OFF position.



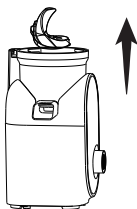
Step 2

Open the flip cover to about 45 degrees.



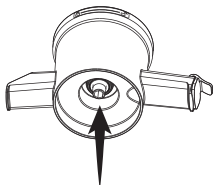
Step 3

Turn counter clockwise to remove the feed chute.



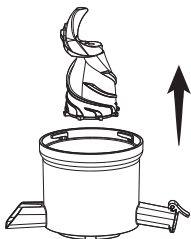
Step 4

Remove the squeezing set from the machine base.



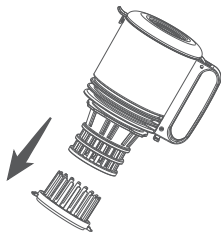
Step 5

Topping out the shaft sleeve from the bottom.



Step 6

Remove the auger.



Step 7

Remove the filter skeleton. (After cleaning, please insert the filter skeleton inside the bottom of feed chute for next use.)

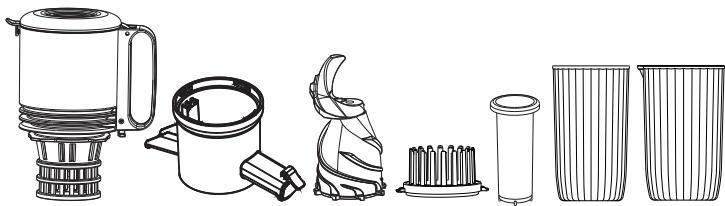


Caution:

During disassembly, firmly grip the components and main unit by hand to prevent slipping and damaging the product.

It is strictly prohibited to disassemble components while the machine is running to avoid potential personal injury accidents.

6.Cleaning and Maintenance:



1. After using the product, wipe the main unit with a dry cloth and clean the juicing components with a soft cloth and water.
2. Wash disassembled parts with water (as shown in the diagram). If the filter is severely clogged with fruit residue, gently wipe it with a slightly damp cloth soaked in neutral detergent, then clean it with a damp cloth.
3. Do not use volatile oils, detergents, or similar products for cleaning, as they may cause discoloration of the product.
4. Do not use steel wool, abrasive cleansers, or corrosive liquids (such as gasoline or acetone) to clean the equipment.
5. **Do not put the accessories in the dishwasher for cleaning.**
6. When cleaning the silicone of the filter, rotate it to different positions before cleaning. Rinse with clean water and use a brush to remove any remaining food residue. After cleaning, promptly adjust the silicone of the filter to its original position for next use.
7. If the machine is not used for an extended period, keep it clean, dry, and store it in a well-ventilated and dry place.

FAQs

Problem	Analysis	Action
Cold press juicer that was received cannot start	Power plug not inserted properly	Check whether the outlet has power and whether the cold press juicer plug is securely connected
	Cold press juicer cannot start because it is assembled incorrectly	Heads up! For your safety, this juicer has an interlock system. It will only work when all parts are assembled correctly. Please scan the QR code to watch the assembly video before you start
Cold press juicer operation halted during operation	Food residue has accumulated in the cup press, triggering the safety lock mechanism	If pressing the anti-clogging button still doesn't work, turn off the switch, disassemble the juicer, clean the food residues, and then reassemble it to juice
	Continuously extracting excessive amounts of food for a long time can cause the motor's overheat protection to activate	Turn off the switch, unplug the power for about 45 minutes , and then plug it back in to continue using it
	Cold press juicer putting too much food in the hopper causes the auger to get stuck and unable to turn	Turn the switch to the off position. Open the safety cover, remove some of the food, and juice the food in batches

Problem	Analysis	Action
Cold press juicer auger and feed chute are stuck and cannot be disassembled	Cold press juicer excessive consumption of fibrous foods causes food residue to accumulate and get stuck	Press the anti-clogging button to try to separate the auger from the feed chute. If it still cannot be separated, disassemble the parts and manually remove the food residue
Cold press juicer experiencing significant noise during operation	The type and size of food can affect the noise level of the juicer	Cutting ingredients into small pieces can help reduce the noise level of the juicer

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



Product Assembly Video

Our product features a safety lock function, which requires each step to be correctly installed for the juicer to function properly. To help you better understand the assembly and usage of the product, we have provided an instructional video. You can watch the detailed video by scanning the QR code below.



Notes:

- If you are unable to scan the QR code, check if it is clear or try scanning again.
- If you don't have a QR code scanning app, you can download one from your phone's app store.
- If you encounter any issues during scanning, please contact our customer service team—we're happy to assist you.

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