

HIGH TEMPERATURE STEAM CLEANER Smart



WARM TIP: The copper nozzle is hot during use, please do not touch it!



Two Ways to Install the Brush Heads



Smart HIGH TEMPERATURE STEAM CLEANER



TROUBLESHOOTING

Failures & Symptoms	Cause of Failure	Trouble Shooting
Indicator light is not on after plug in power	The plug has come loose	Secure the plug
The device is not powered or the power is interrupted during work	The load capacity of the wire connected to the plug is too low	Replace the power strip with a higher load capacity
The spray gun does not spray or sprays little water or the pressure is low	No water in the tank	Add water to the tank
	The pipe is blocked	Wash with citric acid circularly
	The filter of inlet pipe is clogged	Remove the debris from the filter screen
The water sprayed has no temperature or the temperature is too low, and the temperature cannot be raised for a long time	The heating gear is set too low, without heating circularly	Turn up the heating gear and inlet water circularly
	The temperature of inlet water is too low	Spray water back into the inlet container circularly
No steam spraying when the steam mode is turned on, or the steam fluctuates, not stable	The filter of the steam inlet pipe is clogged	Remove the debris from the filter of the steam inlet pipe
	Device overheat protection	Stop for 20 minutes before using again
	The water is not clean	Change to clean tap water
If your steamer stops and won't restart	Overheat protection activated – This steam cleaner has a built-in safety thermostat that shuts off the unit when internal temperature becomes too high. To avoid overheating, do not operate the steamer continuously for more than 15 minutes.	Leave the unit unplugged in a well-ventilated area. Allow the unit to cool down at room temperature.

PRODUCT BRIEF INTRODUCTION

This is a multi-functional special washing device for cleaning home appliances such as air conditioners, range hoods, refrigerators, laundry machines, etc. It is simple to operate, easy to assemble, and rich in functions.

By adopting the working principle of instant heating, high temperature and high pressure, the device can realize disassembly-free cleaning of the range hood and air conditioner. The self-priming working principle is adopted to thoroughly remove harmful substances inside the home appliances including scale, rust, algae, etc.

Note: Please use the relevant functions corresponding to the model purchased.

HOW TO USE THE DEVICE

- (1) Check whether the electrical appliances are in normal operation before washing, perform inspection preparations before washing.
- (2) If the spray gun head of the cleaner needs to be changed: a waterproof gasket must be added before the copper nozzle of the spray gun is connected with the steam gun head and the extended spray nozzle.
- (3) Plug in the power.
- (4) Turn off the cleaner. Unplug the power, drain the water in the tank, wipe off the water on the panel and the nozzle, make sure that the panel of the main engine of the device is clean and tidy.
- (5) The machine needs to be protected from freezing in winter.

OPERATION METHOD

1. There is a movable connector at the air pipe of the spray gun, align it with the air outlet connector and twist it clockwise until it is tight, and plug in the power cord.
2. Press the switch to "1" to turn on the power, hold the spray gun in your left hand, the machine will start to spray steam about 30-50 seconds after the running indicator light is on. Turn clockwise of the front frequency regulator of the switch to increase the water vapor content, turn counterclockwise to decrease.
3. At the same time, the water pump will make a rattling sound. Choose steam nozzles and brushes according to cleaning requirements.

PRECAUTIONS FOR HEATING SYSTEM

1. Appropriate amount of corrosive detergent can be added to this machine, but it will cause certain damage to the magnetic pump, so the crystals in the water pump should be flushed away by clear water immediately after cleaning finish.
2. When using the cleaning powder, the spray gun can only work after the cleaning powder is completely diluted to no particles, so as to avoid the blockage of device parts or destructive damage caused by incomplete dilution of cleaning powder
3. When using steam, the inlet water temperature should not exceed 50°C, so as not to affect the steam effect.
4. Please place the device on a flat surface and keep the it balanced during operation.
5. It is not allowed to spray at people or pets or device during operation, so as to avoid serious consequences.
6. When cleaning glass products, avoid bursting due to uneven heating.

PRECAUTIONS FOR STEAM MODE

1. The water tank must be filled with water before it can be turned on to work to avoid dry burning of the device.
2. It is not allowed to block the steam spraying during the working process, so as not to cause excessive pressure in the device which may lead to serious damage.
3. There is a preheating process when the steam mode is just started, and it is normal that water flows out.
4. It is not allowed to spray at people or pets or the device itself during operation to avoid serious consequences.
5. When the steam is turned off or paused, there is a 2-second delay of cold water for some models. During the delay, water with high temperature and high pressure will be sprayed out. Please be cautioned.

CAUTIONS

This device is a professional product designed for cleaning household appliances. Due to the unique working method of this device, users must pay attention to the following matters when using it:

- (1) Before using the device, it is necessary to visually check whether the power cord, switch and body of the device are damaged or water logged. In such cases, it is prohibited to use the device;

- (2) This device shall not be used by children, please keep it away from children;
- (3) Do not operate this device under the action of fatigue, drunkenness and drugs;
- (4) Place the device on a stable surface and keep it balanced during operation;
- (5) Understand all the maintenance and repair knowledge in the manual. The device is a professional product, and the user shall be responsible for the consequences caused by opening or disassembling the main engine without permission of the company's professional technicians;
- (6) In case the panel of the main engine gets wet during working, please stop working immediately, unplug the power supply, wipe the panel with a clean cloth, and let it dry naturally before it can be used again;
- (7) Do not spray directly at people, pets and the device itself during operation to avoid accidents;
- (8) After each use, be sure to filter the machine pipe with clean water and drain the water in the pipe before cutting off the power.
- (9) It is strictly forbidden to soak the spray gun in water to avoid damage to the electronic switch of the spray gun.
- (10) To help us to provide you with maintenance services, please fill in the warranty card and complete your maintenance information.

MAINTENANCE AND CARE

The steam cleaner washes by high-temperature steam which is generated from water. However, during the heating process, the carbonates and other minerals contained in the water will form scales and adhere to the outlet pipe, resulting in a reduction in the amount of steam, or direct blockage of the steam outlet pipe seriously. If the amount of steam is decreasing, please immediately perform descaling work on the machine. The descaling method is: mix water with edible vinegar or citric acid at a ratio of 1:1, remove the nozzle, turn the frequency regulator clockwise to the wettest point, start operation as normal and cycle for 5-10 minutes, after that rinse with clean water, and turn off the machine.

Certificate

Product name : STEAM CLEANER

Product model : HC3800 PRO

Inspector : _____



The product has passed the inspection and meets the requirements of the factory standard, and is allowed to leave the factory

Warranty card

User name		contact number	
Postal address			
E-mail		Distributor	
Place of purchase		Purchase date	
Cause of failure			
Maintenance record			