



morphy richards

3 Year
Guarantee*

*Upon registering your product
at morphyrichards.co.uk

HEATFLUX

Ultra Thin 2kW Ceramic Tower Fan Heater

with Remote Control



This product is only suitable
for well insulated spaces
or occasional use.

Model No.

825403
825404

User Manual

Please read and keep these instructions for future use



HEALTH AND SAFETY

The use of any electrical appliance requires the following common sense safety rules.

Please read these instructions carefully before using the product.

- **WARNING:** Disconnect from the mains supply before carrying out any routine maintenance.
- **WARNING:** Misuse of the appliance could cause personal injury.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children unless they are older than 8 years and supervised.
- Keep the appliance and its cord out of reach of children less than 8 years.



HEALTH AND SAFETY

- If the supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not use the appliance near or below combustible material such as curtains.
- This appliance is not intended to be operated on an extension cable or by means of an external timer or separate remote control system.
- This appliance is intended for household use only. It is not suitable for use in staff kitchen areas in shops, offices and other commercial environments.
- **WARNING:** Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- Do not use this heater if it has been dropped.
- Do not use if there are visible signs of damage to the heater.
- Use this heater on a horizontal and stable surface, as applicable.



HEALTH AND SAFETY

MAINS CABLE

- Do not let the mains cable run across an open space e.g. between a low socket and a table.
- Do not place the extension cord in a position where it can be pulled by children or animals or tripped over.
- The mains cable should reach from the socket to the product without straining the connections.

OTHER SAFETY CONSIDERATIONS

- Only use for its intended purpose.
- It is strictly forbidden to insert foreign objects such as wooden and metal sticks into the air inlet and outlet.
- Do not spray insecticides or flammable sprays around the product.

PERSONAL SAFETY

- Do watch your appliance during use.
- Do not touch the mains cable or plug with wet hands.
- Do not pull the mains cable when unplugging.
- Keep hands, hair and clothing away from the appliance while in operation, to prevent personal injury and/or damage to the appliance.
- In the unlikely event technical

problems develop, stop using the product immediately and seek advice from the manufacturer.

- Do not use this heater in the immediate surroundings of a bath, a shower or a swimming pool.
- It is strictly forbidden to insert foreign objects such as wooden and metal sticks into the air inlet and outlet.
- Do not spray insecticides or flammable sprays around the product.
- **WARNING:** Do not touch hot parts during or after use, use the handle.
- **WARNING:** Do not wrap the cable around the main body of the appliance during or after use.

LOCATION

- To reduce the risk of fire, keep textiles, curtains, or any other flammable material a minimum distance of 1 m from the appliance.
- Do not cover or place any objects on the heater.
- The heater must not be located directly below a socket outlet.
- **WARNING:** Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.



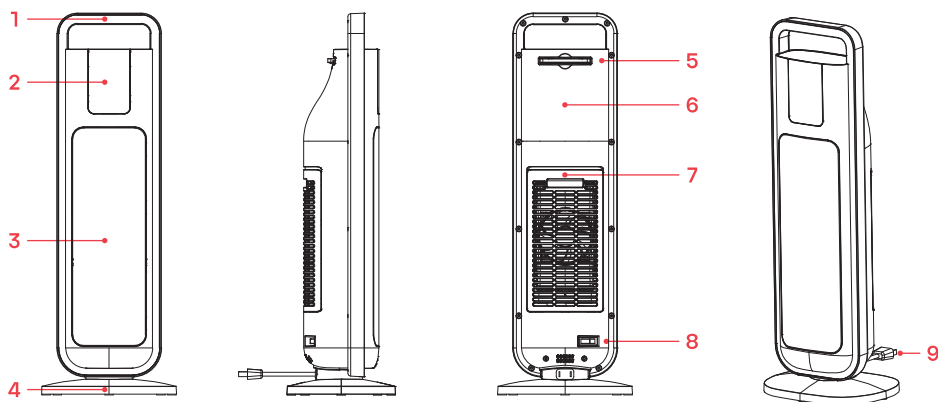
HEALTH AND SAFETY

ELECTRICAL DETAILS

- Make sure that the power voltage used is consistent with the voltage specified on the rating plate of the device.
- Should the fuse in the mains plug require changing, replace it with one of the same rating as originally fitted.
- The power consumption in off mode into which the equipment is switched automatically is 0.23W. When the appliance is not working, it enters the off mode immediately (0 min).
- **WARNING: This appliance must be earthed.**



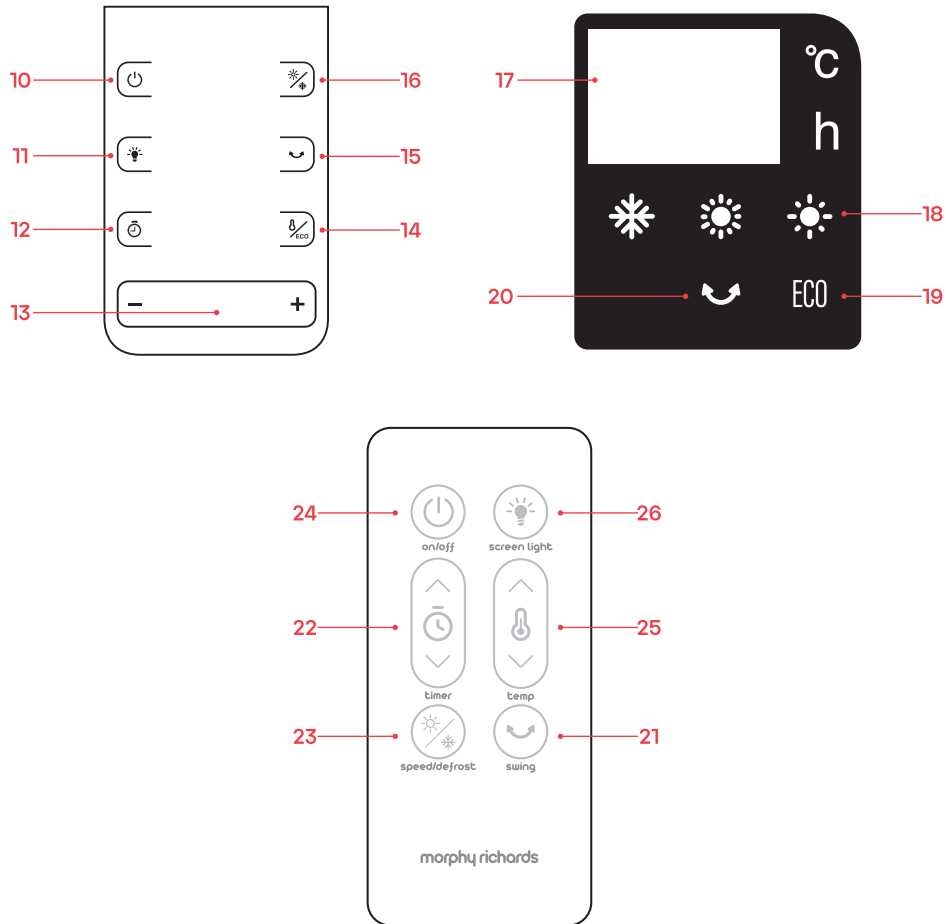
PRODUCT OVERVIEW



- | | |
|-------------------------------------|--------------------------------|
| 1. Main Front Body | 12. Timer Button |
| 2. Control Panel (Touch Screen) | 13. Increase/ Decrease Button |
| 3. Front Grille | 14. Temperature/ |
| 4. Base | ECO Select Button |
| 5. Remote Control | 15. Swing Button |
| 6. Main Rear Body | 16. Heat/Cool Button |
| 7. Rear Cover (filter inside cover) | 17. Temperature Display |
| 8. Power ON/OFF Switch | 18. High/Low Fan, Cool Display |
| 9. Power Cable | 19. ECO Display |
| 10. Standby On/OFF Button | 20. Swing Function Display |
| 11. Control Panel Lights On/Off | |



OPERATING AND DISPLAY PANELS



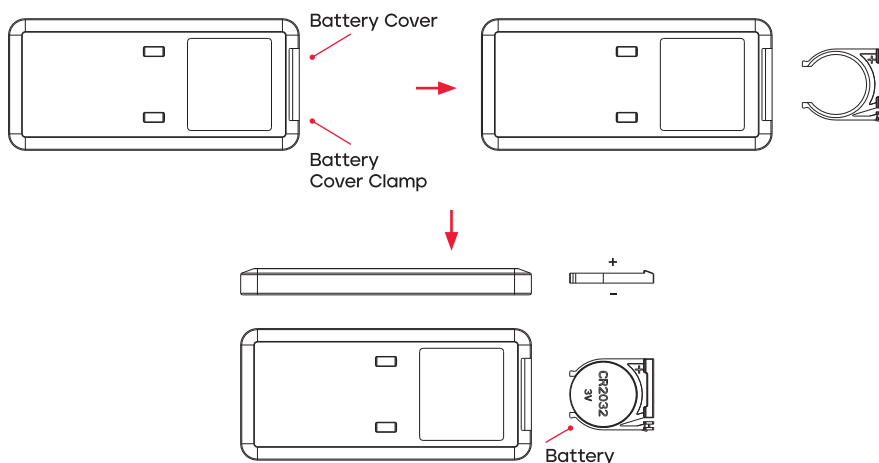
- 21. Swing Function On/Of Button
- 22. Timer +/- Button
- 23. Mode Button (High/Low Fan, ECO, Cool)
- 24. Power On/Off Button
- 25. Temperature +/- Button
- 26. Control Panel Lights On/Off Button



BEFORE FIRST USE

- Remove all packaging and stand the heater on a firm, level surface.
- Ensure that textiles, curtains, or any other flammable material is a minimum distance of 1 metre from the heater.
- Open the battery cover at the bottom of the remote control, as shown below.
- Check the polarity of the battery and install it into the battery cover, as shown below.
- Refit the battery cover on to the remote control.

Remote Control



WARNING: Danger of explosion if batteries are incorrectly installed. Replace the battery only with the same type of battery.

WARNING: Keep the remote control and battery out of reach of children.

BATTERY WARNING

KEEP OUT OF REACH OF CHILDREN
Swallowing can lead to chemical burns, perforation of soft tissue, and death. Severe burns can occur with in 2 hours of ingestion. Seek medical attention immediately.





USING YOUR HEATER

- **WARNING: Do not cover or place any objects on the heater. Keep textiles, curtains, or any other flammable material a minimum distance of 1 metre from the appliance.**
- Before the (touch screen) control panel or remote control can be used to operate the heater, the Power ON/OFF Switch (8) at the rear of the heater should be turned to the ON position.
- The heater will beep twice and enter the standby state.
- The standby ON/OFF button  and the timer button  will illuminate.
- Press the Standby ON/OFF button  to turn on the heater, it can be pressed again to turn back to standby.
- When heating at low power, the low power LED  is illuminated, at high power LED  is on, and the cooling LED is .
- The default set temperature of 35°C and LED °C will be on.
- When the timer is being used the LED h is on.
- The fan is turned on.
- In ECO mode, the LED ECO is on.

Power Level/Cool Function Button

- In the standby state, press the heat/cool button  to toggle between the low power heat → high-power heat → cooling mode.

Note: When switching from low power to high power, there will be a 10 second delay until the high power heat operates.

Cooling Mode

- After entering the cooling mode the LED  lights up, and the heater automatically keeps the room temperature at 7°C.



USING YOUR HEATER

Control Panel Lights On/Off

- Press the screen off  button to turn the control panel lights off, to turn back on press the screen off button  again.

Swing Button

- While the heater is operating use the swing button  to oscillate the heater left to right, the indicator  will illuminate. Press the swing button again to turn off oscillation.

Timer Button: Schedule Off Function

- When the heater is powered on and in use, press the timer button  to enter the schedule off function.
- Then press the - or + button to set the time (the setting range is 0-24 hrs).
- If no button is pressed within 5 seconds or if you press any button other than  and -, +. The schedule off function setting is complete and countdown starts.
- After the countdown is over, the heater shuts down and enters the standby state without sound.

Timer Function

- While the heater is in standby, press the timer button  to enter the timer function, the LED  turns on, press the - or + button to set the time. (The setting range is 1-24H).
- If no button is pressed within 5 seconds or if you press any button other than  and -, +. The timer schedule is complete and countdown starts.
- After the timer period is over, the heater automatically turns on at the last setting.



USING YOUR HEATER

Temperature/ECO Function

- Press the Temperature/ECO select button  to cycle through the functions of temperature setting → ECO mode → temperature setting.
- The temperature setting range is 15° - 35°.
- The setting completes if there is no operation within 5 seconds or when you press any key other than  and -, +.
- When the ambient temperature reaches the set temperature, all functions turn off (entering the shutdown, sleep state), when the ambient temperature drops to 2°C below the set temperature, the heater turns on again.
- The control panel only displays the temperature by default. The temperature and timer are displayed alternately with an interval of 30 seconds only when the timer is set.

ECO Mode

- After entering the ECO mode, the LED  lights up, the control panel does not display (if the timer is not turned on).
- The heater automatically adjusts the heating power according to the room temperature to make the equipment more energy-efficient.

It operates as follows:

- When the ambient temperature is equal to or less than 18°C, the heater runs at high power.
- When the ambient temperature is greater than 18°C and less than 25°C, the heater runs at low power.
- When the ambient temperature is equal to or greater than 25°C, all functions are turned off.



USING YOUR HEATER

Minus and Plus Buttons

- When in the temperature or timer setting modes, the - or + key can be used to increase or decrease the temperature or timer setting. (Press and hold either button for 2 seconds to quick increase/decrease).

OTHER FUNCTIONS

Automatic Standby Function

- If the heater has been switched on for 12 hours without the touch control panel or remote control being operated during this period, it will automatically enter the standby state.
- Overturn protection: If the heater overturns, it enters the power-off state. When returned to upright, it enters the standby state.

Display Panel Dimming

- If the heater has been working continuously for 1 minute without the control panel or remote control being operated, the control panel will dim to eliminate glare at night, brightness will restore when any function is selected on the control panel or remote control.

Power-on Memory Function

- If the heater is switched off without disconnecting the power, it will retain the working state and it will restart in the mode it was using before being switched off (except for the timer function).



OTHER FUNCTIONS

High Temperature Protection Function

- If the heaters' ambient temperature sensor exceeds 55°C, the heater is forced to shut down and enter the standby state. Only when the temperature drops below 45°C, can it be restarted manually.
- If the heaters' ambient temperature sensor is open or short circuited, the heater is in a protected state and can't be turned on, the control panel displays "EE".

Operation of the Fan and Heater

- While the heater is switched on the fan will operate.
- When the heater is switched off, it will stop working immediately but there will be a delay of 30 seconds before the fan stops.

CARE AND CLEANING

- Before cleaning, repairing and maintaining, the heater **MUST** be switched off and the plug disconnected from the mains outlet.
- To clean the main body and front grille, wipe with a dry cloth. Do not use gasoline, thinner or corrosive detergent or solvent. Do not clean with water or immerse the heater in water.
- If the filter becomes dirty, it will affect the air output, clean at least once every month for optimum operation. Do not use chemicals for cleaning.
- Cleaning the filter and rear cover: remove the filter from behind the rear cover (7) soak the filter and rear cover in warm soapy water, ensure it is dried thoroughly before refitting.



TROUBLESHOOTING

Problem	Solution
No power or not switching on.	Check the fuse and try a new fuse with the same rating.
	Try a different appliance in the socket as it may be the socket that is at fault.
Burning smell.	Check the heater is free from dust etc. Turn off the heater and allow to cool thoroughly. Follow the instructions in the Care and Cleaning section to clean the heater and filters.
	Ensure textiles, curtains, or any other flammable material is a minimum distance of 1 metre from the heater.
Heat flow is reduced.	Turn off the heater and allow to cool thoroughly. Follow the instructions in the Care and Cleaning section to clean the filters.
Not turning on.	Check that the On/Off Power switch at the back of the heater is in the On position.
Remote Control not working.	Change the battery. Type CR2032.
Tripping Electrics.	Try using a different socket.
	Ensure there are no other appliances being used on the same set of sockets as the heater.



SPARE PARTS

Part Number	Description	Qty per Product	Key Number
33023	Remote Control Black	1	5
33053	Remote Control White	1	5



POWER CONSUMPTION

Item	Symbol	Value	Unit
Heat output			
Nominal heat output	P _{nom}	2.000	kW
Minimum heat output (indicative)	P _{min}	1.300	kW
Maximum continuous heat output	P _{max,c}	2.000	kW
Power consumption			
In off mode	P _o	N/A	W
In standby mode	P _{sm}	0.14	W
In idle mode	P _{idle}	0.23	W
In network standby	P _{nsm}	N/A	W
Standby mode with display information or status			No
Seasonal space heating energy efficiency in active mode	nS _{on}	91.5	%

Item	Unit
Type of heat output/room temperature control (select one)	
Single stage heat output and no room temperature control	No
Two or more manual stages, no room temperature control	No
With mechanic thermostat room temperature control	No
With electronic room temperature control	Yes
Electronic room temperature control plus day timer	No
Electronic room temperature control plus week timer	No
Other control options (multiple selections possible)	
Room temperature control, with presence detection	No
Room temperature control, with open window detection	No
Distance control option	No
Adaptive start control	No
Working time limitation	Yes
Black bulb sensor	No
Self-learning functionality	No
Control accuracy	No



CONTACT US

If you are having a problem with your appliance, please contact our Helpline, as we are more likely to be able to help than the store you purchased the item from. Please have the product name, model number and serial number to hand when you contact us to help us deal with your enquiry quicker.

email: hello@morphyrichards.co.uk

www.morphyrichards.co.uk

PRODUCT RECYCLING



For electrical products sold within the European Community, at the end of the electrical products useful life, it should not be disposed of with household waste.

Please recycle where facilities exist.

Check with your Local Authority or retailer for recycling advice in your country.



REGISTERING YOUR 3 YEAR GUARANTEE

Your standard 2 year guarantee is extended for an additional 1 year when you register the product within 28 days of purchase with Morphy Richards. If you do not register the product with Morphy Richards within 28 days, your product is guaranteed for 2 years.



To validate your 3 year guarantee,
scan the QR code or register online
at www.morphyrichards.co.uk

N.B. Each qualifying product needs to be registered with Morphy Richards individually. Please note that the 2 year guarantee is only available in the UK. Please refer to the 2 year guarantee for more information.

YOUR 2 YEAR GUARANTEE

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to the back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

Model no.

Serial no.

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced. If the fault develops after 28 days and within 24 months of original purchase, you should contact the Helpline quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown. You may be asked to return a copy of proof of purchase.

Subject to the exclusions set out on the next page (see Exclusions), the faulty appliance will then be repaired or replaced as appropriate and dispatched usually within 7 working days of receipt.

If, for any reason, this item is replaced or repaired during the 2 year



REGISTERING YOUR 3 YEAR GUARANTEE

guarantee period, the guarantee on the new item will be calculated from the original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 2 year guarantee, the appliance must have been used according to the instructions supplied.

The appliance is intended for domestic use only. Misuse or use for commercial or any other purpose will render the guarantee invalid.

Exclusions

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:

1. The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
2. The appliance has been used on a voltage supply other than that stamped on the products.
3. Repairs have been attempted by persons other than our service staff (or authorised dealer).
4. The appliance has been used for hire purposes or non domestic use.
5. The appliance is second hand or refurbished.
6. Morphy Richards reserves the right not to carry out any type of servicing under the guarantee at its discretion.

This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer. Morphy Richards products are intended for household use only. See usage limitations within the location safety instructions.

Disclaimer

Morphy Richards has a policy of continuous improvement in product quality and design. The company, therefore reserves the right to change the specification of its models at any time.



AT825403MUK Rev1

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[morphyrichards.co.uk](https://www.morphyrichards.co.uk)

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