



morphy richards

**3 Year
Guarantee***

*Upon registering your product
at morphyrichards.co.uk

TURBOSTEAM
2-in-1 Garment
Steamer & Iron



Model No.

361001

User Manual

Please read and keep these instructions for future use



HEALTH AND SAFETY

WARNING: Disconnect from the mains supply before carrying out any routine maintenance.

WARNING: Misuse of the appliance could cause personal injury.

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience or knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Keep the appliance and its cord out of reach of children less than 8 years of age at all times.
- The appliance must not be left unattended while it is connected to the



HEALTH AND SAFETY

mains supply.

- The plug must be removed from the socket before filling the iron with water.
- The appliance must be used and rested on a flat, stable surface.
- When placing the appliance on its heel, ensure that the surface on which the heel is placed is stable.
- The iron is not to be used if it has been dropped, if there are visible signs of damage or it is leaking.
- The filling aperture must not be opened during use.
- Do not operate with a damaged supply cord or grommet, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- This appliance is not intended to be operated with an extension cable or by means of an external timer or a separate



HEALTH AND SAFETY

remote control system.

- This appliance is intended for household use only. It is not suitable for use in staff kitchen areas in shops, offices and other commercial environments.



CAUTION - HOT

Burns can occur from touching hot parts, hot water or steam.

- **WARNING: To avoid electric shock, do not immerse appliance in water/liquid.**

ELECTRICAL REQUIREMENTS AND MAINS CABLE

- Check that the voltage on the rating plate of your appliance corresponds with your house electricity supply which must be A.C. (Alternating current).
- Do not let the mains lead come into contact with the hot soleplate of the iron.
- Should the fuse in the mains plug require changing, replace it with a fuse of the same rating as originally fitted.
- **WARNING: This appliance must be earthed.**
- **PLEASE READ ALL INSTRUCTIONS AND KEEP FOR REFERENCE**



PRODUCT OVERVIEW

1. LED display
2. ECO/BOOST steam select button
3. On/Off button
4. Steam trigger
5. Garment steamer heel
6. Water tank
7. Soleplate
8. Brush attachment



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USING THE GARMENT STEAMER

FILLING THE WATER TANK

Before filling the Garment Steamer ensure it is not plugged in to the mains socket.

1. Place the steamer on the heel on a flat, level surface. Hold the handle and with the other hand pull out the removable water tank.
2. Lift the bung out of the filling hole and fill the water tank via the filling hole, until water reaches the "MAX" level mark on the top of the tank. DO NOT overfill.
3. Replace the bung, dry any excess water from the tank, then firmly press it back into position.

We recommend using distilled, deionised or demineralised water only.

Never use battery topping up fluid or water containing any substances like starch, sugar, fragrant additives or defrosted water from a refrigerator.

SELECTING THE STEAM LEVEL

1. Press the on/off button to switch on the Garment Steamer. The Eco/Boost button will illuminate and flash, then become still when it is up to temperature.
2. Press the ECO/BOOST button once to select the ECO setting. For stubborn creases press the button twice for the BOOST setting.
3. Press and hold the steam trigger, the pump can be heard drawing water from the tank to release the steam or press the trigger twice for continuous steam. It may take up to 25 seconds to generate steam.
4. Hold the hotplate around 1 inch from the surface of the garment. Pass the Garment Steamer over the garment whilst steaming, you may need to do this a few times to remove more stubborn creases.
5. To stop steaming release the trigger or press the steam trigger again to stop continuous steam.
6. The Garment Steamer has an Auto-Shut Off feature which activates when the product has been idle for 8 minutes.

CAUTION: The Garment Steamer has a single temperature. Before ironing your clothing, we recommend passing it over the inner hem or similar area to test the temperature is suitable.



USING THE GARMENT STEAMER

HANGING THE GARMENT

Use a non-metal coat hanger to hang the garment to be steamed.

CAUTION: If hanging the garment against a vertical surface such as a door, take care not to damage the surface with steam.

BRUSH ACCESSORY

If required, the brush attachment can be used to relax the fibres of a garment.

1. While the Garment Steamer is cool, place the top of the brush attachment over the tip of the soleplate and then clip the bottom into place.
2. Brush the garment before steaming.
3. To remove, pull the brush attachment removal tab.

CAUTION: Allow the steamer to cool fully prior to removing the brush attachment, remove with care as condensation may build up during use.

WARNING: Do not direct steam at people or animals. Do not steam clothes that are being worn.

REFILLING

To refill, turn the garment steamer off by pressing the power button until the indicator light goes out, unplug from mains socket and follow the filling procedure above.



CARE & CLEANING

EMPTYING AND STORING

When you have finished using the garment steamer, unplug from the main socket, detach the water tank and empty any remaining water. When cool, store on its heel with the cord wrapped loosely around it.

WARNING: Do not pull or wrap the cable too tightly as doing so could damage the cable which is not covered under warranty.

TO CLEAN A COATED SOLEPLATE

Do not use scouring powder or solution as this could cause damage to the coating.

If any man-made fibres fuse to the soleplate set the iron at the MAX position and pass it over a clean piece of cotton to draw the deposit off the surface.

TO CLEAN THE EXTERIOR

Allow the unit to cool and wipe with a damp cloth and mild detergent, then wipe dry.



TROUBLESHOOTING

Problem	Reason	Solution
The steamer is plugged in but not heating up.	There's a power supply issue.	Check that the plug is connected to the mains supply correctly or try plugging the steamer into a different socket.
	The auto shut-off has activated.	Press the steam trigger or press the power button to re-activate the garment steamer.
Not enough steam or no steam is coming out of the steamer.	The garment steamer hasn't heated to full temperature.	Allow the garment steamer to preheat until the power button light is steady.
	There is not enough water in the water tank.	Follow the instructions for filling the water tank and fill to the MAX level
	The water pump hasn't been primed.	Allow the garment steamer to preheat until the power button light is a steady.
Discoloured water is coming through the holes and staining the fabric.	Residue has built up in the water tank or on the soleplate.	Empty the tank after each use. Only use de-ionised or demineralised water.
	Perfumed or scented additives were used.	Regularly clean the garment steamer and refrain from using perfumed or scented additives.
Steamer is leaking or spitting.	Garment steamer is not hot enough.	Allow the garment steamer to preheat until the power button light is steady.
	Water tank is running low.	Follow the instructions for filling the water tank and fill to the MAX level.
ECO & BOOST have illuminated.	Water tank is empty.	Follow the instructions for filling the water tank and fill to the MAX level



CONTACT US

If you are having a problem with your appliance, please contact our Helpline, as we are more likely to be able to help than the store you purchased the item from. Please have the product name, model number and serial number to hand when you contact us to help us deal with your enquiry quicker.

email: hello@morphyrichards.co.uk

www.morphyrichards.co.uk



REGISTERING YOUR 3 YEAR GUARANTEE

Your standard 2 year guarantee is extended for an additional 1 year when you register the product within 28 days of purchase with Morphy Richards. If you do not register the product with Morphy Richards within 28 days, your product is guaranteed for 2 years.



To validate your 3 year guarantee,
scan the QR code or register online
at www.morphyrichards.co.uk

N.B. Each qualifying product needs to be registered with Morphy Richards individually. Please note that the 2 year guarantee is only available in the UK. Please refer to the 2 year guarantee for more information.

YOUR 2 YEAR GUARANTEE

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to the back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

Model no.

Serial no.

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced. If the fault develops after 28 days and within 24 months of original purchase, you should contact the Helpline quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown. You may be asked to return a copy of proof of purchase.

Subject to the exclusions set out below (see Exclusions), the faulty appliance will then be repaired or replaced as appropriate and dispatched usually within 7 working days of receipt.

If, for any reason, this item is replaced or repaired during the 2 year



REGISTERING YOUR 3 YEAR GUARANTEE

guarantee period, the guarantee on the new item will be calculated from the original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 2 year guarantee, the appliance must have been used according to the instructions supplied.

The appliance is intended for domestic use only. Misuse or use for commercial or any other purpose will render the guarantee invalid.

Exclusions

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:

1. The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
2. The appliance has been used on a voltage supply other than that stamped on the products.
3. Repairs have been attempted by persons other than our service staff (or authorised dealer).
4. The appliance has been used for hire purposes or non domestic use.
5. The appliance is second hand or refurbished.
6. Morphy Richards reserves the right not to carry out any type of servicing under the guarantee at its discretion.

This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer. Morphy Richards products are intended for household use only. See usage limitations within the location safety instructions.

Disclaimer

Morphy Richards has a policy of continuous improvement in product quality and design. The company, therefore reserves the right to change the specification of its models at any time.



PRODUCT RECYCLING



For electrical products sold within the European Community, at the end of the electrical products useful life, it should not be disposed of with household waste.

Please recycle where facilities exist.

Check with your Local Authority or retailer for recycling advice in your country.





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[morphyrichards.co.uk](https://www.morphyrichards.co.uk)

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