



onn XL PARTY SPEAKER USER GUIDE



Contents & Information

CONTENTS & INFORMATION

IMPORTANT SAFETY INSTRUCTIONS

ADDITIONAL SAFETY PRECAUTIONS

WHAT'S IN THE BOX ?

GET TO KNOW YOUR WIRELESS PARTY SPEAKER

PLACEMENT

CHARGING YOUR SPEAKER

USING YOUR SPEAKER

SPECIFICATIONS

TROUBLESHOOTING

IMPORTANT SAFETY INSTRUCTIONS

1. Read these instructions carefully.
2. Retain these instructions for future reference.
3. Observe all warnings.
4. Follow all instructions.
5. Do not use this product near water.
6. Clean only with a dry cloth.
7. Do not block any of the ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install this product near heat sources such as radiators, heat registers, stoves, or other equipment (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or ground-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the grounding prong is provided for your safety. When the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Route the power cord so it will not be walked on or pinched, particularly at plugs, convenience receptacles, and where it exits the product.
11. Only use attachments/accessories specified by the manufacturer.
12. Use the product only with a cart, stand, tripod, bracket, or table specified by the manufacturer or sold with the product. If a cart is used, use caution when moving the cart and product together to prevent tip-over and potential injury.
13. Unplug this product during lightning storms or when unused for long periods of time.
14. All servicing must be performed by qualified service personnel. Service is required if the product has been damaged in any way, including damage to the power cord or plug, liquid spilled on the product, objects falling into the product, exposure to rain or moisture, abnormal operation, or if the product has been dropped.

FCC Statement

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
 - (1) This device may not cause harmful interference, and
 - (2) This device must accept any interference received, including interference that may cause undesired operation.
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator & your body.

Built-in Battery

1. Do not expose the battery pack or installed batteries to excessive heat, including direct sunlight, fire, or similar heat sources.
2. Do not replace the battery with an incorrect type, as this may disable built-in safety protections.
3. Do not dispose of batteries in fire or a hot oven, and do not crush or cut them, as this may result in an explosion.
4. Do not expose batteries to extremely high or low temperatures, as this may cause an explosion or the leakage of flammable liquid or gas.
5. Do not expose batteries to extremely low air pressure, as this may result in an explosion or the leakage of flammable liquid or gas.

AA Alkaline Batteries

1. The wireless microphone is supplied with AA alkaline batteries. If swallowed, a battery can pose a choking hazard. Even if it does not reach the stomach, a swallowed battery can cause severe internal burns and perforation of the esophagus within as little as two hours, potentially resulting in serious injury or death.
2. If the battery compartment on your device does not close securely, stop using the device immediately and keep it out of reach of infants and children.
3. Seek immediate medical attention if you think an infant or child has swallowed a battery or inserted one into any part of the body. Batteries must be removed immediately by qualified medical personnel to minimize the risk of serious injury or death.
4. Never attempt to recharge or open the batteries. Doing so may cause an explosion.
5. Never damage or deform the batteries.
6. Do not dispose of batteries in fire or a hot oven, and do not crush or cut them, as this may result in an explosion.
7. Do not expose batteries to extremely high or low temperatures, as this may cause an explosion or the leakage of flammable liquid or gas.
8. Do not expose batteries to extremely low air pressure, as this may result in an explosion or the leakage of flammable liquid or gas. Failure to follow these guidelines may result in battery fluid leakage, which can cause skin irritation. In case of contact:
9. Rinse the affected area with plenty of clean water.
10. Do not rub your eyes. If battery fluid comes into contact with the eyes, rinse immediately with clean water for at least 10 minutes and seek medical attention.
11. Only use batteries of the same or an equivalent type. Replacement of the batteries with an incorrect type can result in explosion or leakage.
12. Remove the batteries from the battery compartment once they are depleted, or if the device will not be used for an extended period of time.
13. Dispose of used batteries in accordance with local environmental regulations.

WARNING: The mains plug or appliance coupler serves as the disconnect device. Make sure it remains easily accessible at all times.



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CAUTION:

Double Pole/Neutral Fusing

The audio filtering and vocal removal functions provided by this product are intended solely for real-time personal playback and sound adjustment.

Audio content processed by this product must not be recorded, saved, uploaded, publicly shared, distributed, adapted,

publicly performed, made available for download, or used for any commercial purpose.

Users are responsible for ensuring that their use of these functions complies with applicable copyright laws and other relevant regulations.

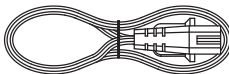
ADDITIONAL SAFETY PRECAUTIONS

- Do not expose this product or the AC/DC adaptor to dripping or splashing water. Keep liquids and liquid-filled objects, such as vases, away from the product and the adapter.
- To completely disconnect the product from power, unplug it from the wall outlet.
- Ensure that the AC/DC adaptor is easily accessible.
- Refer to the information printed on the bottom of the product.
- Do not block the ventilation openings. Keep them clear of items such as newspapers, tablecloths, or curtains.
- Keep open flames, such as lit candles, away from the product.
- Do not place the product in enclosed spaces without adequate ventilation, such as bookcases or racks.

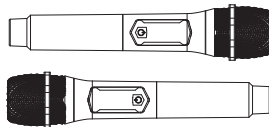
What's in the Box?



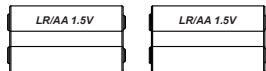
XL Party Speaker, 1 pc



AC Power Cord, 1 pc



Wireless Microphones, 2 pcs



AA Alkaline Battery for Wireless Microphones, 4 pcs



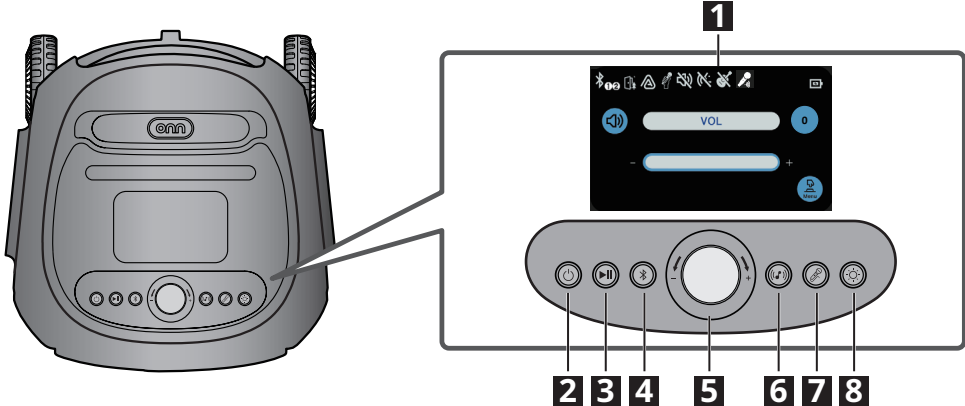
User Guide, 1 pc



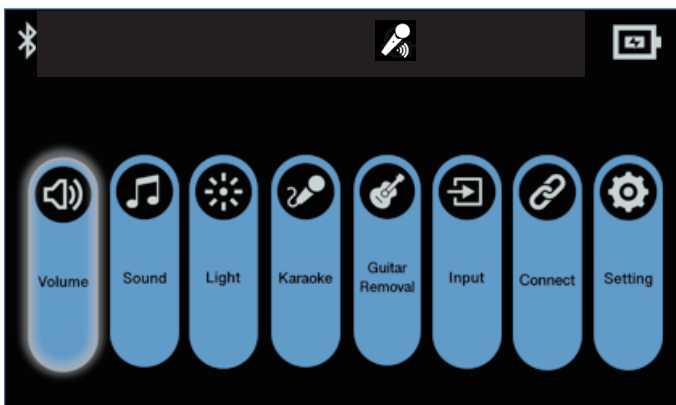
Quick Start Guide, 1 pc

Get to Know Your Wireless Party Speaker

Top Panel



1	Interactive Screen Display	Shows information such as input source, sound mode, connection status, and battery level
2	Power	Press for 0.5 seconds to turn the speaker on or off
3	Play/Pause	- Press to play or pause audio (USB and Bluetooth source) - Double press to skip to next song (USB and Bluetooth source) - Triple press to skip to previous song (USB and Bluetooth source)
4	Bluetooth	- Press to open the Connect menu - Press and hold for 3 seconds to enter Bluetooth pairing mode



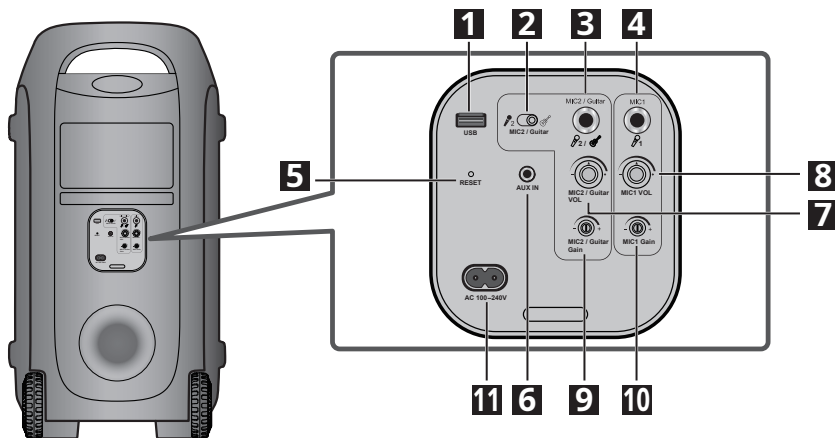
5	VOL and Main Control Knob	• Rotate to adjust the volume when in the Volume menu • Press to open the home menu, rotate to switch between options, and press to confirm, or double press to return to the home menu • Press and hold for 2 seconds to mute or unmute the audio input
6	Sound Mode	• Press to open the Sound menu • Press to switch between options • Press and hold for 2 seconds to set to Normal mode
7	Karaoke Mode	• Press to open the Karaoke menu • Press to switch between options • Press and hold for 2 seconds to enable the wireless microphone searching
8	Light Mode	• Press to open the Light menu and switch to the next party light mode • Double press to turn the disco light on or off • Press and hold for 2 seconds to turn off all lights



Input source
One Bluetooth device connected
Two Bluetooth devices connected
Sound mode
Auracast
Karaoke mode
Mute
Vocal removal
Guitar removal
Wireless Mic
Charging state indicator

Charging state	Icon
Charging: Battery is charging	
Fully charged: Charging is complete	
Not charging: 67%–100% battery remaining	
Not charging: 34%–66% battery remaining	
Not charging: 16%–33% battery remaining	
Not charging: 0%–15% battery remaining	

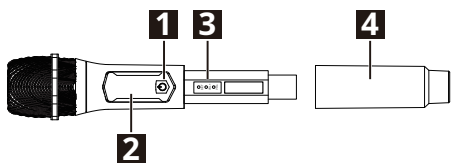
Rear Panel



1	USB Port	- Connect to a USB device for audio playback - USB emergency power port to charge other mobile devices
2	MIC2/Guitar Switch	Switch to select MIC2 or Guitar as the input source
3	MIC2/Guitar Port	Connect a wired microphone/microphone dongle or guitar
4	MIC1 Port	Connect a wired microphone/microphone dongle
5	Reset Pinhole	Insert a small tool (not supplied) into the pinhole to reset the device if it has stopped working or is frozen
6	AUX IN Port	Connect an external audio device using an 3.5mm AUX cable (not supplied)

7	MIC2/Guitar VOL Knob	Rotate to adjust the volume of the connected microphone or guitar (MIC2 or Guitar)
8	MIC1 VOL Knob	Rotate to adjust the volume of the connected microphone (MIC1)
9	MIC2/Guitar Gain Knob	Use a small tool (not supplied) to adjust the gain of the connected microphone or guitar (MIC2 or Guitar)
10	MIC1 Gain Knob	Use a small tool (not supplied) to adjust the gain of the connected microphone (MIC1)
11	AC Power Port	Connect the AC power for more powerful audio playback

Wireless Microphone



1	Power Button	• Press to turn the wireless microphone on, the microphone will be automatically connected. If connection fails, check the Karaoke Menu on the speaker, ensure “Wireless Mic Searching” is enabled • Press and hold for 1 second to turn the wireless microphone off
2	Display Screen	• Displays information such as the current frequency band, volume, and channel
3	Channel/ Volume Buttons	• Press the SET button to select the desired channel when the microphone is on • Press the VOL+/VOL- button to increase/decrease the microphone volume when the microphone is on
4	Lid	• Unscrew the bottom half of the microphone handle to access the microphone channel and volume buttons or to replace the batteries

Install Batteries in the Microphone

1. Unscrew the bottom half of the microphone handle to locate the battery compartment.
2. Insert the supplied batteries, ensuring correct polarity (+ / -).
3. Reassemble the microphone handle by screwing the bottom half of the handle onto the microphone. Ensure it is securely closed.
4. Press the **Power** button to turn on the wireless microphone and check the display to ensure it powers on.

Placement

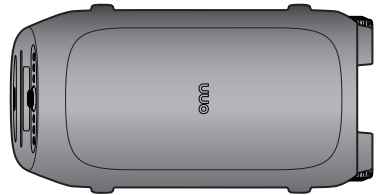
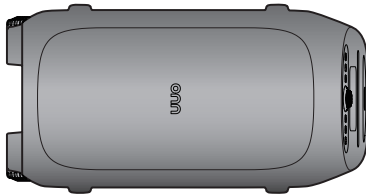
NOTE

- Do not sit on, lean against, or push the speaker. Doing so may cause malfunction and could result in personal injury or property damage.

Place the speaker on a flat, stable surface with the rubber feet facing downward. The speaker can be positioned either vertically or horizontally. The sound output will be optimized automatically with speaker's different positioning.



Vertical



Horizontal

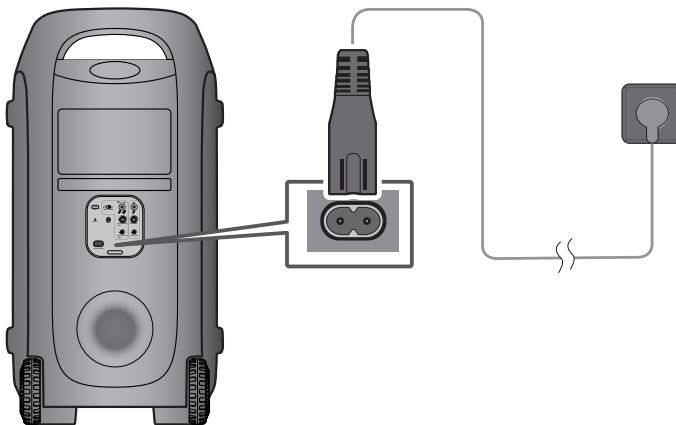
Charging Your Speaker

1. Charging the Speaker

CAUTION

- Use only the provided power cord.
- Disconnect the power cord from both the speaker and the wall outlet when it is not in use.

To charge the speaker, connect the power cord to the speaker first, then plug the other end into a wall outlet.

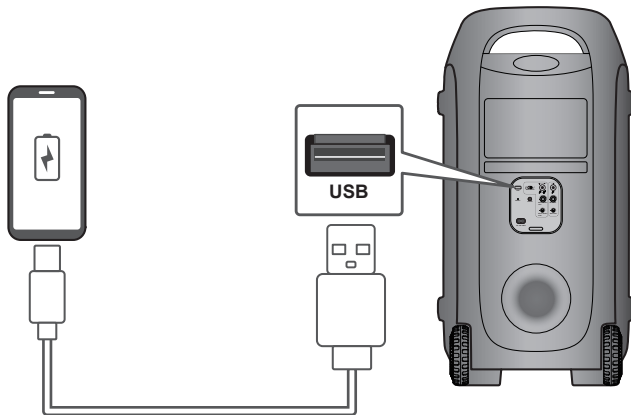


NOTE

- Before using the speaker for the first time, fully charge it to activate the battery.
- When the AC power cord is connected, the speaker will begin charging until it is fully charged.
- A full charge may take approximately 3.5 hours when the battery is empty.

2. Charging a Device using the Speaker

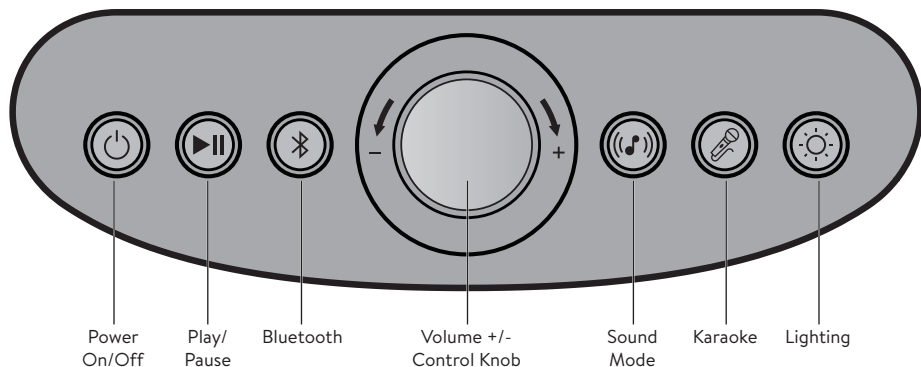
The speaker can function as a power bank to charge mobile phones and other USB-rechargeable devices. To charge your device, simply connect it to the USB port on the rear panel.



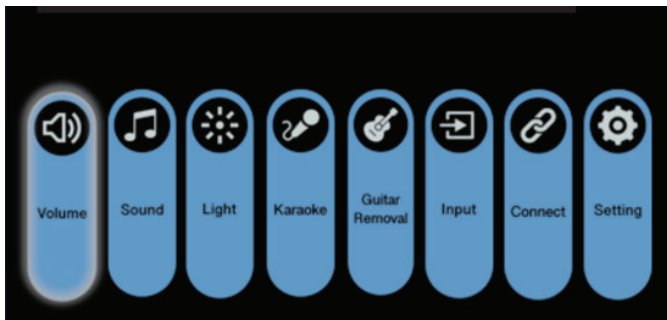
NOTE

- Make sure the charging port is completely dry before connecting a device.
- To maintain water resistance, ensure you close the protective cover securely after use.

Using Your Speaker



Upon startup, the system initializes to the **Volume** menu by default. You can press the control knob to access the home menu.



1. Adjusting the Volume

The speaker supports a volume range from Level 0 to 32. You can adjust the audio level in the **Volume** menu.



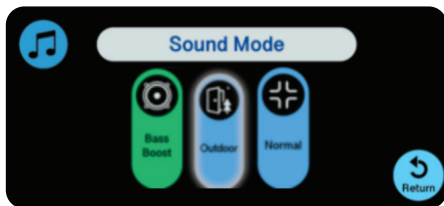
1. To access volume settings, select the **Volume** menu from the home menu.
2. Rotate the knob clockwise to increase or counter-clockwise to decrease the level. If you set the volume to Level 0, the **Mute** icon  will appear on the top status bar.
3. Press the control knob to return to the home menu.

NOTE:

- The system automatically optimizes the screen brightness based on activities: the screen dims to 25% brightness after 30 seconds and turns off completely after 30 minutes if no operations. Press any button or rotate the control knob to wake up the screen.
- The volume adjustment menu is displayed by default. If there is no user interaction within 10 seconds (or 30 seconds for the Karaoke menu), the screen will automatically return to the volume menu for easy adjustment.

2. The Sound Mode

The Sound Mode provides three equalizer presets including **Bass Boost**, **Outdoor**, and **Normal** to optimize acoustic performance for various environments and audio content.



1. To access the **Sound** menu, press the **Sound** button  on the top panel. Alternatively, you can select the **Sound** menu from the home menu.
2. To select a specific mode, rotate the control knob to the desired option and then press the control knob to confirm.

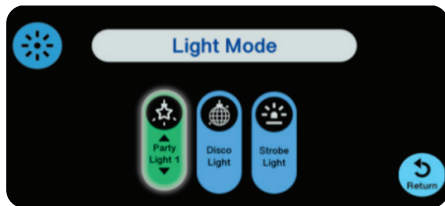
When **Bass Boost** or **Outdoor** mode is selected, the corresponding icon  or  appears on the top status bar. When **Normal** mode is selected, no mode icon will be displayed in the status bar.

3. To return to the home menu, rotate the control knob to the Return icon  and press the knob to confirm.

To instantly reset the speaker to the **Normal** mode, you can press and hold the **Sound** button  on the top panel for two seconds.

3. The Light Mode

The light mode offers three lighting effects: **Party Light**, **Disco Light**, and **Strobe Light**. These effects are designed to enhance your audio experience by synchronizing dynamic lighting with your music, creating an immersive atmosphere.



1. To access the **Light** menu, press the **Light** button  on the top panel. Alternatively, you can select the **Light** menu from the home menu.
2. In the **Light** menu, rotate the control knob to select a lighting option (**Party Light**, **Disco Light**, **Strobe Light**) and then press the knob to confirm.
In **Party Light** mode, you can further choose the lighting effect from five options provided by rotating the control knob. To switch to the next Party Light effect, just rotate the control knob and party light will change in real time. To quit Party Light option, just press the control knob again.
3. To turn on or turn off the disco light, rotate the control knob to the **Disco Light** option and then press the knob to confirm.
4. To turn on or turn off the strobe light, rotate the control knob to the **Strobe Light** option and then press the knob to confirm.
5. To return to the home menu, rotate the control knob to the **Return** icon  and press the knob to confirm.

4. The Karaoke Mode

The Karaoke Mode utilizes integrated voice presets and real-time audio adjustments to enhance vocal clarity and balance for professional-grade live performances.



Accessing the Karaoke Menu

To enter the Karaoke menu, press the **Karaoke** button  on the top panel of the speaker. Alternatively, you can select the **Karaoke** menu from the home menu.

Pairing the Speaker with a Wireless Microphone

Each time the speaker is powered on, the wireless microphone search mode is enabled automatically. If no wireless microphone is connected in over 15 minutes, the search mode will automatically turn off to save battery. To re-enable the wireless microphone search, refer to the following steps.

1. Press and hold the **Karaoke** button  on the top panel for two seconds. Alternatively, you can select the **Karaoke** menu from the home menu.
2. In the **Karaoke** menu, rotate the control knob to the **Wireless Mic Searching** option and then press the knob to start searching for the microphone. The microphone search icon  will appear in the top status bar.

If a wireless microphone is successfully connected, the microphone connection icon  will appear in the top status bar. For more details, refer to the status table below.

Wireless Microphone Status	Display	Color	Top Status Bar
Searching	Wireless Mic Searching	Green	 Solid
Paired	Wireless Mic Paired	Green	 Solid
Search timeout/Turned off	Wireless Mic Search	Blue	 Hidden

Note: If no microphone is connected, all options except for **Wireless Mic Searching** and **Vocal Removal** will be grayed out and cannot be selected or adjusted.



Selecting the Karaoke Mode

After the microphone is connected, rotate the control knob to the desired option across modes and then press the knob to confirm.

- **Pop Star Mode:** Optimized for modern vocal performance, providing enhanced warmth to the vocals.
- **Studio Mode:** Provides a dry, clean acoustic profile ideal for polished and balanced singing.
- **Concert Mode:** Simulates the acoustics of a large venue with expanded spatial depth.

Adjusting the Echo Level

Use this feature to fine tune vocal resonance.

1. Rotate the control knob to the **Echo** option on the **Karaoke** menu and then press to confirm.
2. Rotate the control knob to adjust the echo level from Level 0 to 3.
3. Press the control knob to quit the Echo level option.

Enabling Vocal Removal

The vocal removal feature allows you to perform with live vocals by suppressing the lead vocals in the original audio.

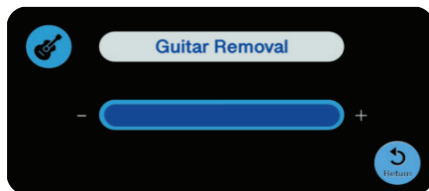
1. Rotate the control knob to the **Vocal Removal** option in the **Karaoke** menu and then press to confirm.
The status icon  will appear on the top status bar when **Vocal Removal** is working.
2. Rotate the control knob to set the level from Max to Min until you achieve the desired balance between the background music and your live vocal.
3. Press the control knob to quit the Vocal Removal option.

Note:

- Vocal removal and guitar removal cannot be enabled simultaneously.
- To return to the home menu, rotate the control knob to the **Return** icon  and press the knob to confirm.

5. Guitar Removal

The guitar removal feature allows you to perform with a live guitar by suppressing the guitar tracks in the original audio. This function allows for real-time adjustment of suppression intensity from three levels.



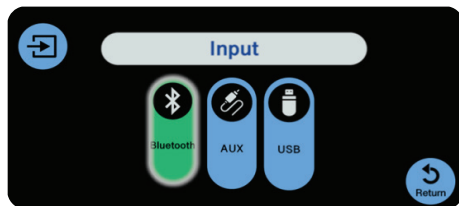
1. Navigate to the home menu and select the **Guitar Removal** option.
2. In the **Guitar Removal** menu, rotate the control knob to choose a level from three different levels.

The status icon  will appear on the top status bar when **Guitar Removal** is working.

Note: Vocal removal and guitar removal cannot be enabled simultaneously. You need to disable vocal removal before enabling guitar removal.

6. Input Sources

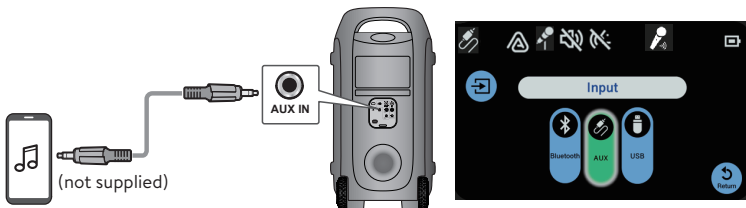
The input function allows you to switch between music sources from different devices.



Preparing Input Devices

The input function supports three input sources: Bluetooth, AUX, and USB. To connect an AUX or USB device, refer to the instructions below.

AUX Input

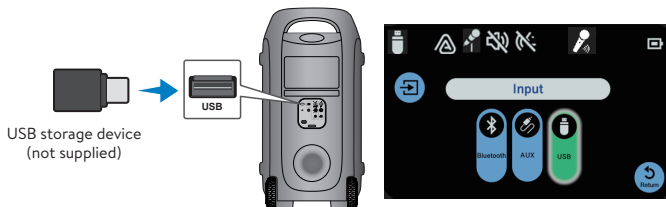


You can connect an external device to the speaker via an analog audio (3.5mm Aux in) cable.

1. To make the physical connection, plug an audio cable from the external device into the AUX IN port on the rear panel of the speaker.
2. Navigate to the home menu and then select the **Input** menu.
3. In the **Input** menu, rotate the control knob to select **AUX** and press the control knob to confirm. If you see the AUX icon  in the top status bar, then you can play music from that external device.

USB Input

The speaker supports USB storage devices as an input source for music playback.



1. Insert the USB storage device into the USB port on the speaker.
2. Press the control knob to access the home menu and then select the **Input** menu.
3. In the **Input** menu, rotate the control knob to the **USB** option and then press the knob to confirm. You should see the USB icon  on the top status bar if the USB input is active. A flashing USB icon indicates that data is being read. Once reading is complete, the icon remains solid.
4. Play music from that USB storage device. If the device contains MP3 or WAV audio files, playback will start automatically.

Switching from Input Sources

The speaker can connect to multiple input sources; however, it can only play audio from one source at a time. The following steps describe how to switch sources.

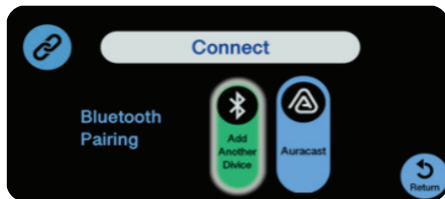
1. Navigate to the home menu and access the **Input** menu.
2. In the **Input** menu, rotate the control knob to the desired option and press the knob to confirm. The corresponding icon will appear in the top status bar.

Note: If the speaker is connected to Bluetooth, AUX, and USB devices simultaneously, the top status bar will display only the currently selected source.

7. Connecting Devices

The speaker supports both wireless connections via Bluetooth and Auracast in the **Connect** menu.

Adding a Device via Bluetooth



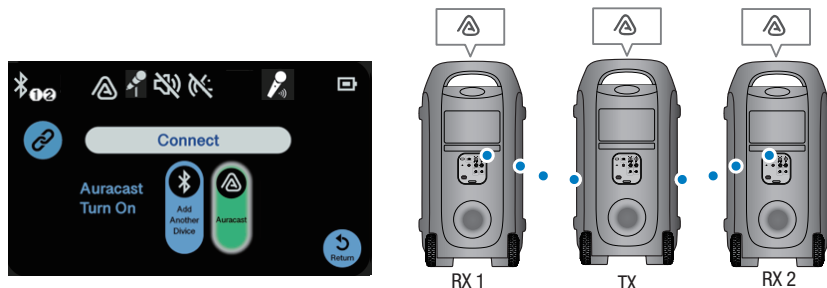
1. Press the control knob to access the home menu and then select the **Connect** menu.
Alternatively, you can press the **Bluetooth** button  on the top panel to enter the **Connect** menu.
2. In the **Connect** menu, rotate the control knob to the **Add Another Device** option and press the knob to confirm.
The speaker will enter Bluetooth pairing mode. If a device is already paired, a notification indicating "Bluetooth Connected" will appear on the left.
3. To add a second device, repeat the previous steps. Once done, a notification indicating "Bluetooth Connected" will appear on the left. To cancel Bluetooth pairing, press the control knob again.

Note:

- The speaker supports connection to up to two Bluetooth devices. While both devices remain connected, audio plays from only one device at a time. Initiating playback on the other device will automatically switch the audio from the current device.
- If the speaker is currently connected to two Bluetooth devices and you want to reconnect a previously paired device, first manually disconnect one of the connected devices, then follow above steps to reconnect the paired device.
- Connection stability depends on the distance and environment between the speaker and the source. A voice prompt will notify you when a Bluetooth connection is disconnected.

Broadcasting with Auracast

Auracast allows you to connect multiple speakers together to create a larger audio system. It operates by selecting one speaker as the transmitter (TX) and then setting up speakers as receivers (RX) based on that speaker to create an audio system.



1. Select a speaker as the transmitter (TX).

To set up a speaker as the transmitter, access the **Connect** menu and rotate the control knob to the **Auracast** option and press the knob to confirm.

The Auracast icon  will appear in the status bar. Play audio from the connected speaker, and this speaker will act as the transmitter (TX).

2. Add speakers (RX1) and (RX2) as receivers.

To add a speaker as a receiver, repeat Step 1 to turn on Auracast on this speaker. Once done, this speaker will automatically search for and connect to the transmitter (TX).

When Auracast is enabled on all speakers, you can play audio across all connected speakers.

Note:

- Playback quality may be affected by environmental conditions or by the connected devices.
- The receiver must be set to Bluetooth mode with no active audio input. Otherwise, the device will automatically switch to the transmitter mode.
- When adjusting parameters such as Volume, Sound Mode, Light Mode, Karaoke Modes, Echo, Guitar Removal, and Vocal Removal on the transmitter, the settings will be synchronized to the receiver to maintain consistency. Once a speaker is identified as a receiver, Sound Mode, Karaoke modes, Echo, Guitar Removal, and Vocal Removal will be grayed out but you can still adjust its volume and light. If any of the above settings are changed on the transmitter, the receiver will return to its home menu and synchronize these changes to stay consistent with the transmitter.
- When the speaker is connected via Auracast:
 - The device operates as a transmitter when the input source is AUX or USB.
 - The device operates as a transmitter when the input source is Bluetooth and audio is playing.
 - The device operates as a receiver when the input source is Bluetooth and no audio is playing.

8. System Settings

The **Setting** menu provides options to adjust screen brightness or perform a factory reset.



Adjusting Screen Brightness

You can adjust the display brightness from Max to Min. This setting allows for optimal screen readability in different lighting conditions.

1. In the **Setting** menu, rotate the control knob to the **Screen Brightness** option and press to confirm.
2. To select the desired brightness level, rotate the control knob. Press the control knob again to quit the **Screen Brightness** option.

Performing a Factory Reset

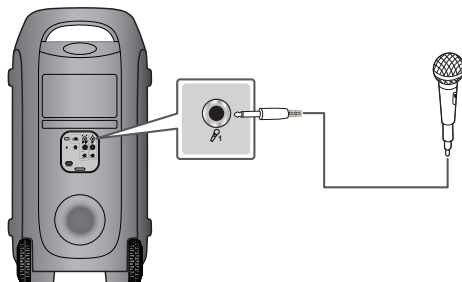
You can perform a factory reset to restore the speaker to its original default settings. This action permanently erases all paired devices history and settings.

In the **Setting** menu, rotate the control knob to the **Factory Reset** option and press to confirm. A confirmation dialog will appear on the screen. Select **Yes** to perform the factory reset.



9. Connecting a Wired Microphone

The speaker supports connection with a wired microphone using a standard plug (not provided).

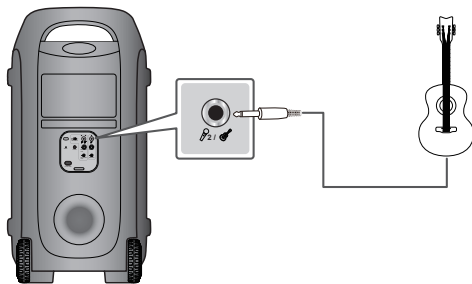


1. Connect your microphone to the speaker using a standard plug through the MIC1 port on the rear panel of the speaker.
2. Adjust the microphone volume using the MIC1 Volume knob.
3. Adjust the microphone gain using the MIC1 Gain knob. Once done, you can use the microphone to speak or sing. If using the MIC2 port, you need to set the switch to MIC2 instead of Guitar.

Note: This speaker supports a maximum of four microphones connected: two wireless microphones and two wired microphones.

10. Connecting a Guitar

You can connect a guitar with the speaker using a standard plug (not provided) and play it through the speaker.



1. Connect the guitar to the speaker using a standard plug through the MIC2/Guitar port on the rear panel of the speaker.
2. Toggle the MIC2/Guitar switch to the Guitar position, then adjust the volume using the MIC2/Guitar VOL knob.
3. Adjust the gain of the guitar using the MIC2/Guitar Gain knob. Once done, you can play the guitar.

Specifications

Product Name	onn XL Party Speaker
Dimensions (W x H x D)	15.56 × 15.96 × 29.92 in
Net Weight	41 lb
Operating Temperature Range	32°F to 104°F (0°C to 40°C)
Operating Voltage	100~240 V
USB	5 V/2 A
Built-in Battery	Li-ion (rechargeable), 8.4 Ah, 7.4 V
Battery Playback Time	Up to 16 hours
Battery Charging Time	Approx. 3.5 hours

Troubleshooting

CAUTION

- Do not attempt to repair the product yourself. If you experience any issues while using the speaker, review the information below before requesting service.

Problem	Solution
The speaker will not turn on	• Check the battery level. If the battery is depleted, connect the power cord to charge the speaker and turn it on. • Make sure the power cord is securely connected to both the wall outlet and the speaker.
No sound from the speaker	• Make sure the speaker is powered on. • Check that the volume is set to an audible level. • Make sure the speaker is connected to a valid audio source.
No light from the speaker	• Make sure the speaker is powered on. • Confirm that a light mode is selected and that the lights are not turned off.
Device cannot connect to the speaker	• Make sure Bluetooth is enabled on the device. • The speaker may already be connected to another Bluetooth device. Press and hold the Bluetooth button to enter pairing mode and pair the new device. The speaker will connect to the new device without disconnecting the previously connected device.
Poor audio quality from a connected Bluetooth device	• Bluetooth reception may be poor. Move the device closer to the speaker and remove any obstacles between the device and the speaker.

The speaker cannot connect, has poor audio quality, or behaves unexpectedly	Reset the speaker using one of the following methods: • Insert a small tool (not supplied) into the reset pinhole on the rear panel. • Press the VOL and Main Control knob to open the Settings menu. Rotate the VOL and Main Control knob to select the "Setting" option, and press to confirm. Rotate the VOL and Main Control knob to select "Factory Reset", and press to perform a factory reset.
Both wireless microphones are set to the same channel (both CHA or both CHB)	• Switch the channel of one wireless microphone to ensure that one is CHA and the other is CHB. • When the microphone is off, press and hold the Power and Set buttons for 10 seconds to switch between Channel A (CHA) and Channel B (CHB).