

Please read this manual carefully before use.

Please save it for future reference.

HEAPETS



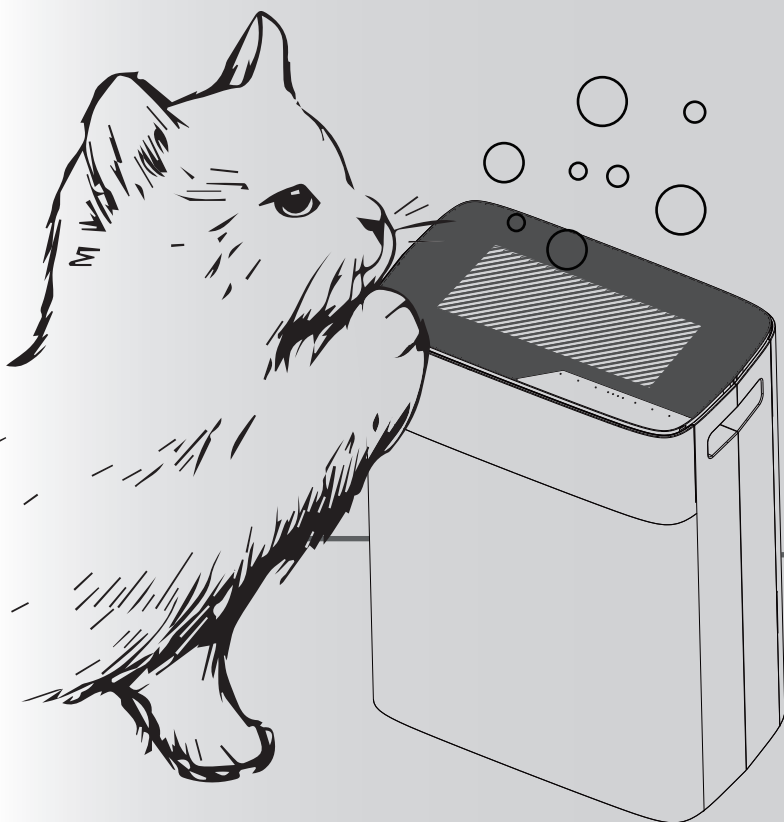
Scan to get support

✉ service@heapets.com

☎ 626-262-0959

Air Purifier

Model: P358 | Product specification



Products in kind prevail

Notes For Safe Use

In order to ensure your correct and safe use of this product and avoid injury to you and others, please read this manual carefully and follow the following safety precautions:

Carry	○When moving, be sure to shut down the machine and unplug the power adapter. ○When moving, please hold the handle on both sides of the machine; Do not hold the front and rear panels to avoid injury.
Install	○The machine air inlet should be more than 20cm away from the wall and other occlusions. ○Do not install it near objects that may come into contact with the air outlet (such as curtains, etc.), otherwise the object may cause machine failure.
Clean	○When cleaning the machine, please unplug the power adapter. ○Often clean the dust, floating hair, shavings on the first effect cotton on the surface of the filter, which is conducive to reducing wind resistance. ○Only use a soft cloth to clean the surface of the machine. If there are stubborn stains, please dip the cloth into an appropriate amount of neutral detergent to wipe. ○Do not clean the machine and filter. ○When not used for a long time, the plug must be pulled out and the machine must be sealed with a plastic bag to prevent dust from falling into the top grid and internal fan blades, and to avoid reducing the service life of the filter screen in a high humidity environment.
Power supply	○Do not over-pull, twist, pressure or bend the wire, otherwise it may cause the core to be exposed or broken, leading to electric shock or fire. ○Must connect the power socket suitable for the adapter plug of the machine, do not modify the plug itself in any way. ○This machine is only used with its own power adapter, please do not use other brands of power adapter. ○If the power adapter is damaged, you must use a dedicated power adapter or contact the specified manufacturer to buy a replacement. ○Before cleaning and maintenance, replacing the filter, etc., you must unplug the power adapter to prevent electric shock.
In use	○Do not use without installing the filter or removing the plastic bag of the filter. ○If the product has abnormal sound, abnormal sound, high temperature, irregular fan rotation, etc., please stop using immediately and contact the manufacturer. ○Do not insert fingers or foreign bodies into, block the inlet/outlet, sensor sensing port. ○Do not sit, lean on, hit or tilt the machine. ○When using with household gas appliances (such as gas stove), please ventilate to avoid carbon monoxide poisoning. ○Do not pour liquid or powder or fine substances into the outlet of the machine.
Use restriction	○Do not use it under the following circumstances, otherwise electric shock, fire and other damage may occur: ○The machine must be away from the gas and other flammable gas leakage or will produce open fire appliances. ○There are toxic ingredients such as pesticides sprayed in the environment, please stop using, otherwise the machine will accumulate pharmaceutical ingredients, which is harmful to human health. ○Bathroom and other high temperature, wet, water places. ○The Product shall not be used by persons (including children) who are physically, organically or mentally incapable or inexperienced, unless they are under the supervision of other safety personnel and provided with instructions for the use of the product. ○Please keep away from infants or children and avoid playing with machines.

READ AND SAVE THESE INSTRUCTIONS

WARNING: “To Reduce The Risk Of Fire Or Electric Shock, Do Not Use This Fan With Any Solid-State Speed Control Device.”

Do not operate any fan with a damaged cord or plug. Discard fan or return to an authorized service facility for examination and/or repair.

Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.

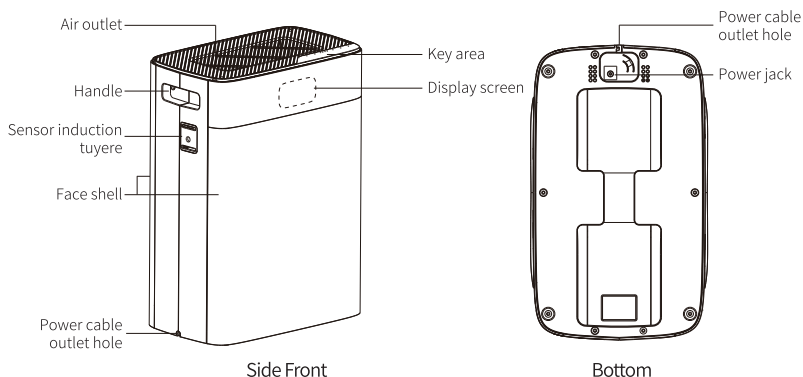
To reduce the risk of fire, electric shock, or injury to persons, do not use replacement parts that have not been recommended by the manufacturer (e.g., parts made at home using a 3D printer).

FCC Compliance

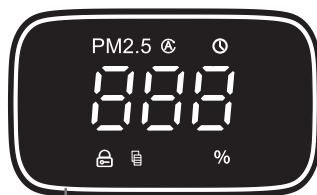
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Product Introduction



Display screen diagram



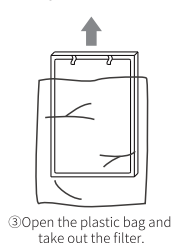
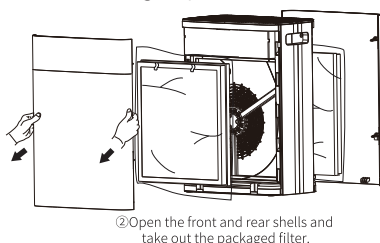
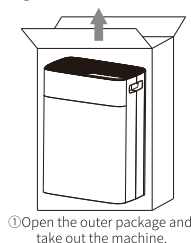
Ambient light: related to the PM2.5 value in the air environment.

Key diagram

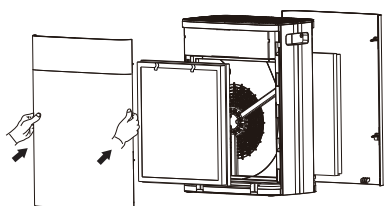


Quick Use Guide

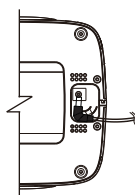
The product you purchased has been installed with a packaged filter. Please remove the plastic bag of the filter according to the following steps before use, and install it correctly.



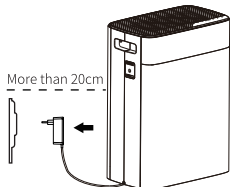
Quick Use Guide



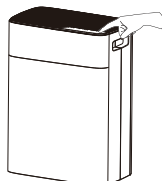
④ Place the filter in the original position of the machine, and install the front and back shells.



⑤ Insert the tail plug of the matching power adapter into the jack at the bottom of the machine.



⑥ Tidy up the power cord from the outlet of the machine, and then plug the power adapter into the corresponding outlet in the environment.



⑦ After the power is normal, start up and run.

Function Operation Instruction

*After the machine is powered on, all the button indicators blink twice and then go out, and emit a "beep" sound, and the power indicator is red.

*If there is no working instruction within 60 seconds in the standby state, the power indicator will automatically turn off. At this time, you can wake up the indicator by touching any button.



[Power] Button, on/off

- Press [Power] button once to turn on the machine, and press again to turn off the machine.
- After powering on and starting up, the auto mode will be entered by default. The "Auto Mode" icon on the display will light up, and the fan speed and ambient light will switch automatically with the PM2.5 value percentage. The corresponding relationship is as follows:

PM2.5 value percentage	Air Quality	Color	Fan Speed
85%-100%	Excellent	Green	P1
70%-84%	Good	Yellow	P2
			P3
0%-69%	Severe	Red	P4



[Auto Mode] Button, on/off automatic mode

- Press the button to enter the automatic mode, automatically adjust the fan speed according to the PM2.5 value percentage, and the "Auto Mode" icon on the corresponding display will light up.



[Sleep Mode] Button to turn sleep mode on/off

- Press the button to enter the sleep mode, and set the fan speed to the special sleep mode.
- In sleep mode, the ambient light and the display screen are turned off. In addition to the sleep indicator, other lights are also turned off. Press any button to release the sleep mode. If you need to enter the sleep mode again, manually touch the "Sleep Mode" button to enter the sleep mode. Shut down in sleep mode and turn on again in automatic mode.



[Fan Speed] Button, cycle to switch fan speed and automatic mode

- Press the button to switch the fan speed: P1-P2-P3-P4-P0-P1-P2-...; P0 is automatic mode. In automatic mode, the "Auto Mode" icon of the corresponding display will light up, and the fan speed will automatically change with the PM2.5 value. Shut down in manual mode, and turn on again to the speed state before shutdown. Fan speed P4 is strong hair suction mode.



[Timer] Press the button to set the scheduled shutdown time

- Press the button to switch the periodic shutdown time: 01H-12H-01H-...; the "Timer" icon and key indicator of the corresponding display light up; 0H is to exit the timer mode, and the corresponding button indicator and icon are also off (In timer mode, the shutdown will be cancelled after the restart.).



[Child Lock] Button, lock/unlock child lock function

- Press and hold the button for 3 seconds to activate the button lock function, and the child lock icon on the corresponding display will light up. Press and hold the button for 3 seconds to unlock the child lock. In the child lock state, all other button feedback except the child lock button is invalid, and other buttons will "beep" two rapid feedback when touched.



Switch between [Pet Mode] and [Filter Reminder]

- Press to turn on pet mode. Fan gear defaults to P4. Press fan speed button to adjust fan speed from P1-P2-P3-P4-P0-P1 cycle.
- After 2000 hours, the screen "filter replacement reminder" icon will light up and the button indicator flash white. Long press for 5 seconds ("ding" "ding" "ding") to reset filter time and turn off the indicator light.

Care And Maintenance

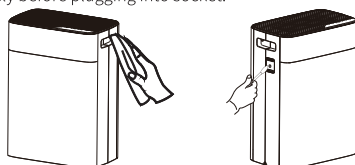
Note: During care and maintenance, please unplug the adapter in advance to prevent electric shock; Product care and screen maintenance require some parts disassembly, the detailed steps please follow the manual quick use guide to operate.

Cleaning: 1. Plastic parts should be cleaned thoroughly with clean water, mild soap and damp cloth or sponge.

2. Be sure not to get water or other liquid enter the inside of the motor.

3. Periodically clean the sensor air vent with a cotton swab.

4. Dry all parts completely before plugging into socket.



Filter replacement and maintenance:

1. When the accumulated working time of the machine is detected to reach 2000 hours, the key indicator and the "filter Replacement Reminder" icon on the display screen will blink white. At this time, the new filter must be replaced in the machine, and long press the filter reset button for 3 seconds to reset the zero.

2. When the first effect cotton layer at the front of the filter absorbs hair or accumulates too much dust, you can use a vacuum cleaner to clean the surface hair and accumulation of dust to extend the service life of the filter, it is recommended to clean once every half month.

Spare part list:358002/358003

▲ The used old filter contains pollutants collected from the air, do not directly contact the filter or smell the smell of the filter, please dispose of the old filter as non-combustible garbage.

▲ If the use of environmental pollution is very serious (such as the number of smokers or more pets), the service life of the filter may be shortened, in order to avoid the purification effect is not good, please improve the cleaning frequency or timely replacement, the new filter can be obtained to the designated dealer.

▲ Filter can not be washed.

Troubleshooting

If the fault cannot be eliminated after the following investigation, please contact the technical service center of the designated dealer, do not disassemble and repair yourself, to avoid accidents and damage to the machine.

FAQ	Confirmation	Treatment
Unable to power on.	Is the adapter connection normal?	Ensure that the adapter plug is properly connected to the socket.
		Ensure that the adapter is properly plugged in to the product bottom jack.
No response to the touch button.	Power supply issue?	Ensure that the power supply connection is normal.
	Does the machine turn on the child lock function?	Press and hold the button for 3 seconds to unlock the child lock.
Air outlet is not exhausted. Air outlet volume is significantly weaker than when purchased.	Whether the air inlet is covered?	Please remove the cover.
	Whether the air inlet has residual dirt?	Please clean the air inlet.
	Whether the filter is covered?	Please remove the cover.
	Whether the filter has residual dirt?	Please clean the filter. If there is no obvious improvement, please replace the filter.
After the product has been running for a period of time, there is no significant improvement in air quality. The air quality display remains the same.	Whether the filter is installed correctly?	Please install the filter correctly.
	Is the filter damaged?	Please replace it with a new one.
	Whether the filter has residual dirt?	Please clean the filter. If there is no obvious improvement, please replace the filter.
	There are pollutants in the air sensing air outlet.	Please clean the surface of the air sensing vent.
Product operation noise is too large.	Whether the air inlet is covered.	Please remove the cover.
	Whether there is foreign matter left in the air outlet.	Please clean the air outlet.

Product Parameter

Product name: Air Purifier
Product model: P358
Rated voltage: 24VDC
Rated power: 48W
Maximum noise: ≤56dB(A)

Dimensions: 12.0 x 7.2 x 16.2in / 30.5 x 18.2 x 41.0cm
Product color: White and Gray/Red/Green/Purple/Blue、Black
N.W.: 3.4kg
Applicable area: 25-35m²
Filter Dimensions: 11.3x10.2x1.0in/28.7x26.0x2.6cm

This product can effectively absorb pet hair in the air, while removing odors.

After-Sales Service

Warranty Regulations

- 1.The warranty period of this product is one year, and the one-year free warranty covers the main parts (motor, circuit board, power adapter);
- 2.During the warranty period, the fault caused by normal use in accordance with the instruction manual (judged by the official staff of the company) will be repaired free of charge; No warranty period, need to charge repair;
3. During the warranty period, if one of the following occurs, it must be the basis of charging repair:
 - 1) Cannot provide this guarantee and valid purchase certificate;
 - 2) Failure and damage caused by wrong use and improper repair;
 - 3) Failure or damage caused by transportation, moving or falling after purchase;
 - 4) Failure and damage caused by other unavoidable external factors;
 - 5) Damage caused by improper use of water or other solutions;
 - 6) Damage caused by the use of power sources other than the specified voltage.
4. Product parts (excluding main parts), filters (consumables) and other accessories (instructions, etc.) are not included in the warranty diagram;
5. Only the above warranties, without any other express or implied warranties (including the implied warranties of merchantability, the rationality and adaptation of a particular and application, etc.), whether in contract, civil negligence, or other aspects, the Company shall not be liable for any special, incidental or indirect damages;
6. The user warranty certificate is lost and not replaced, please keep it properly.

Dear customer,
Thank you for purchasing HEAPETS air purifier.

Here are some important tips:

1. Term of warranty

- a)Maintenance period will be one year starting from the purchase date, maintenance will be free of charge during maintenance period(Except non-resistant factors and human factor).
- b)Any free gifts when selling with the units are not in the warranty coverage.
- c)Proof : Purchase record, shopping voucher of the selling office, receipt.

2.Components

The components will be free of charge during maintenance period;After maintenance, all components will charged according the parts price in the market.

If you encounter any issues while using the air purifier.please contact us through one of these channels before returning:

- 1)After-sales Email: service@heapets.com
- 2)After-sales Tel: 626-262-0959 Mon-Fri,9:00 am-5:00 pm CST

Rest assured that regardless of when you reach out to us,we will respond within 12 hours.

Sincerely,
Best Regards!

parameter

Dimensions: 12.0 x 7.2 x 16.2in / 30.5 x 18.2

Product color: White and Gray/Blue/Green

N.W.: 3.4kg

Applicable area: 25-35m²

~~Particle CADR: 275-295m³/h~~

absorb pet hair in the air, while removing odors.



Reset



Pet/Reset

-  [Filter Replacement Reminder] Press the button to reset the service life of the filter
- Press to turn on pet mode. Fan gear defaults to P4. Press fan speed button to adjust fan speed from P1-P2-P3-P4-P0-P1 cycle.
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- (2) this device must accept any interference received, including interference that may cause undesired operation.

Product color: White and Gray/Red/Green/Purple/Blue、 Black

Press any button to release the sleep mode.