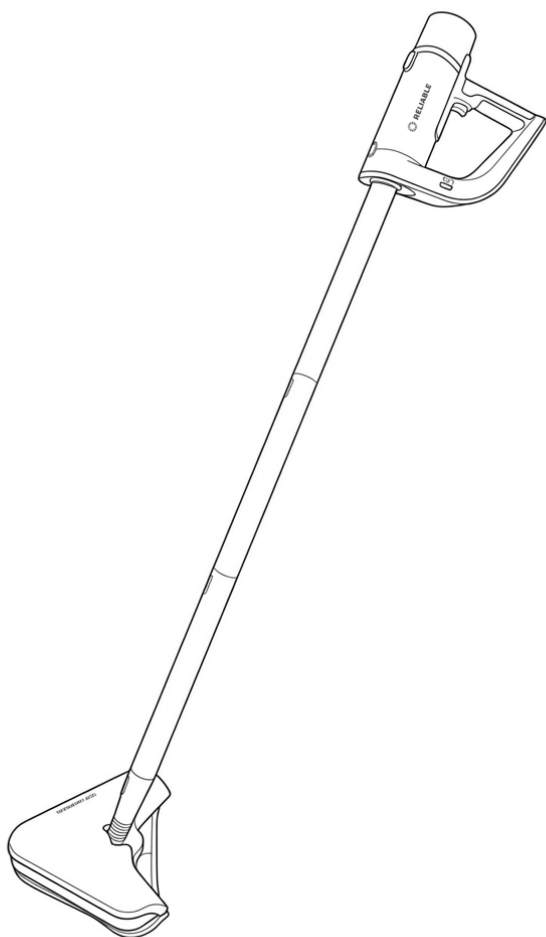




RELIABLE



Steamboy Plus 350CS

2-in-1 Steam Cleaner and Steam Mop

Steamboy Plus 350CS
2-in-1 Steam Cleaner and Steam Mop
Instruction Manual
English



Do Not Return To Store
Contact Us First

For immediate help with your purchase, please give us a call so that we can resolve your issue.

We can be reached toll-free at 1-800-268-1649 or
email support@reliablecorporation.com

Reliable. Getting it Right. For You.

At Reliable, we do what we love, and we take pride in doing it right. You want what's best for the people, places and things that matter in your life—from where you live to what you wear. So do we. That's why we approach every product with a laser-focus on you. In our commitment to quality, functionality, design and customer service, we are continuously innovating to find solutions to better fit your needs. Everything we make looks and feels just right, because it is. We get it right. For you.

For your safety and to fully enjoy the advantages of this product, please take a few minutes to read all the important safeguards and care instructions. Keep this manual handy and review the product warranty for your reference.

Thank you for your purchase. Please share your Reliable product experience by posting an online review on the website from which you purchased. We greatly appreciate it.

Thank you for choosing our steam cleaning system.

To make sure you get the most out of your Steamboy Plus 350CS, we've got a range of helpful resources ready for you.

Access support resources by visiting:

<https://reliablecorporation.com/pages/steamboy-support-centre>

Or simply scan the QR code to access:

- Frequently Asked Questions to quickly resolve common issues
- Troubleshooting tips to help you diagnose and fix problems
- Instructional videos that walk you through setup, operation, and maintenance



We're committed to ensuring your experience is smooth and hassle-free. If you need additional assistance, our customer support team is ready to help.

Thank you for choosing Reliable.

- The Reliable Team

Important Safety Instructions

Read all instructions before using the Steamboy Plus 350CS.

Warning: Danger of scalding

When using an electric appliance, basic precautions should always be followed. To reduce the risk of fire, electric shock, or injury, follow these instructions:

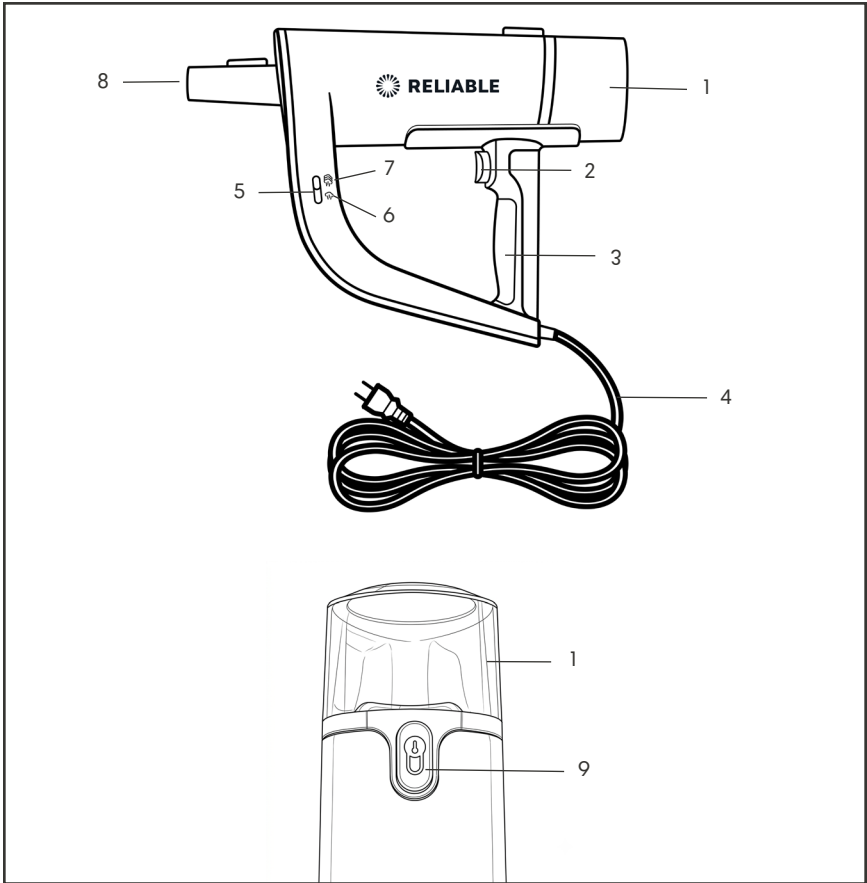
- This product is designed for domestic use only.
- Do not use outdoors.
- Do not leave the Steamboy Plus 350CS unattended while it is turned on. Unplug the electrical cord when not in use and before servicing.
- Do not allow the unit to be used as a toy. Close attention is necessary when it is used near children, pets, or plants.
- The Steamboy Plus 350CS is not intended for use by young children or infirm persons without supervision.
- Young children should be supervised to ensure that they do not play with the Steamboy Plus 350CS.
- Never direct steam towards people, animals or plants, or equipment containing electrical components.
- Do not immerse the Steamboy Plus 350CS in water or other liquids.
- Do not use with damaged cord or plug. If the Steamboy Plus 350CS is not working as it should, has been dropped, damaged, left outdoors, or immersed in water, contact the distributor before continuing use. If the power supply cord is damaged, it must be replaced by the manufacturer.
- Do not pull or carry the unit by the cord, use the cord as a handle, close a door on the cord, or pull the cord around sharp edges. Keep the cord away from heated surfaces.
- Do not use extension cords or outlets with inadequate current-carrying capacity.
- Unplug after use. Do not unplug by pulling on the cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or any part of the Steamboy Plus 350CS with wet hands or operate the unit without shoes.
- Do not insert any objects into openings. Do not use the unit with any opening blocked.
- Do not use the steam mop without the floor pad in place.
- Do not use on stairs.

- Store your Steamboy Plus 350CS indoors in a cool, dry area.
- Keep your work area well lit.
- Never put cleaning detergents into the Steamboy Plus 350CS. This will make the operation unsafe and damage the unit.
- Use only as described in this manual. Use only the manufacturer's recommended accessories.



SAVE THESE INSTRUCTIONS

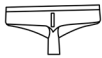
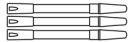
Steamboy Plus 350CS Key Features



1. Water Tank
2. Steam Activation
3. Handle
4. 6M Cord
5. Steam Output Level Slider
6. Steam Level I (minimum steam output)
7. Steam Level II (maximum steam output)
8. Attachment Connector
9. Water Tank Release Button

22-Piece Accessory Kit

 (x1)	 (x4)	 (x2)	 (x2)
Large Triangle Brush (A) 350CSATRIBRUSH The large triangle brush with durable nylon bristles provide effective scrubbing for larger surfaces and can be paired with Microfiber Bonnet (H) for enhanced cleaning, especially on upholstery.	Nylon Brush (B) 350CSA30N The nylon brush is designed for delicate surfaces and helps remove caked-on dirt without causing damage.	Brass Brush (C) 350CSA30B The brass brush helps remove stubborn grime from durable surfaces. Test on a small, inconspicuous area before use.	Grout Tool (D) 350CSAGROUT The grout tool targets narrow gaps, grout lines, and other areas where dirt and grime tend to build up.

 (x1)	 (x3)	 (x1)	 (x1)
Squeegee (E) 350CSASQUEGEE The squeegee is ideal for cleaning windows, mirrors, and other smooth surfaces, leaving them clear and streak-free.	35 cm Extension Rod (F) 350CSAEXT The extension rods convert the steam cleaner into a steam mop, allowing extra reach for cleaning high or hard-to-access areas and reducing bending and stretching.	Pressure Nozzle (G) 350CSANOZZLE The pressure nozzle delivers concentrated steam to loosen stubborn dirt, grease, and grime in tight or heavily soiled areas.	Microfiber Bonnet (H) 350CSABONNET The microfiber bonnet is designed to fit over the Large Triangle Brush (A) for removing dust, dirt, and light grime from floors, upholstery, and other delicate surfaces.

 (x1)	 (x1)	 (x2)	 (x1) (x2)
Floor Attachment (I) 350CSAMOPHEAD The floor attachment evenly distributes steam to clean and refresh sealed hard floors across larger surfaces.	Fabric Glide (J) 350CSAGLIDE The fabric glide gently refreshes carpets, curtains, and upholstery while helping release wrinkles and odours.	Floor Pad (K) 350CSAPAD The floor pad absorbs dirt and moisture during hard floor cleaning when paired with the Floor Attachment (I).	Scrub Pad Adapter (L) & Spiral Scrub Pad (M) 350CSASSCRUBTOOL 350CSASSSCRUBBER The scrub pad adapter and spiral scrub pad add extra scrubbing power to tackle stubborn dirt, grease, and residue on durable surfaces.

The following information is provided for service by a qualified electrician only:

Rated voltage: 120V, 60 HZ, 1200W



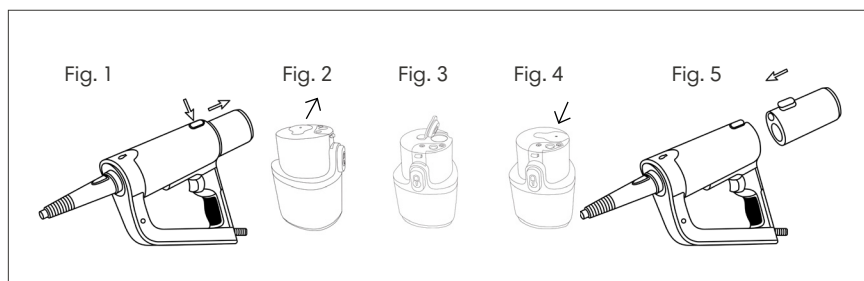
Important: This appliance must be grounded. Use only the proper type outlet when plugging in the appliance, do not attempt to override the ground wire feature.

Filling the Water Tank

Before you begin cleaning:

1. Remove the **Water Tank (1)** from the main body of the steam cleaner.
2. Press the **Water Tank Release (9)** button and pull the tank backward (Fig. 1).
3. Lift and slide the water tank lid to access the filling opening (Fig. 2).
4. Fill the **Water Tank (1)** with water (Fig. 3). Do not exceed the maximum capacity of 350 ml.
5. Close the water tank cover securely (Fig. 4).
6. Reinsert the water tank into the steam cleaner until it clicks into place (Fig. 5).

Important: Always unplug the cleaner when adding water or changing any accessory.



To preserve the life of your boiler, we recommend distilled water. Tap water is okay, but more cleaning is required. Refer to the “Tank Cleaning & Descaling Instructions” section for more information.

Accessory Installation

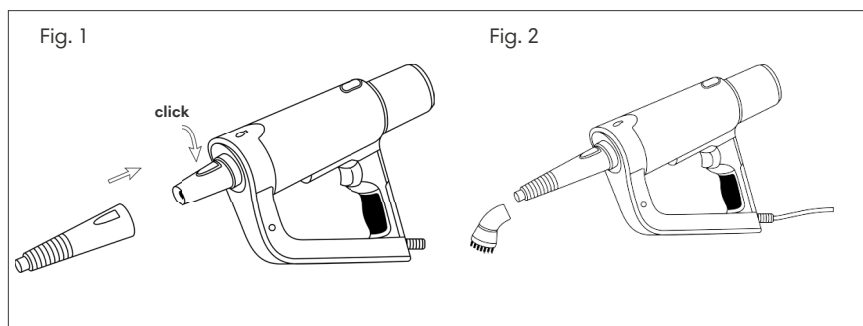
Before you begin cleaning:

1. Pressure Nozzle Installation:

- Align the **Pressure Nozzle (G)** with the **Attachment Connector (8)**, then rotate it until the nozzle clicks into place (Fig. 1).

2. Accessory Brush Installation:

- Attach the brush accessory on the nozzle. Note that the direction of the elbow of the small brush is as shown in the figure, facing downward (Fig. 2).



3. Extension Rod Installation:

- The accessory kit contains three **35 cm Extension Rods (F)**. Attach one or more rods depending on the required cleaning distance.

For high or hard-to-reach areas, or when mopping floors:

- Select the number of extension rods needed.
- Align the first extension rod with the **Attachment Connector (8)** and push it into place (Fig. 3).
- To add additional extension rods, align each rod with the previous one, then push until it clicks into place (Fig 5).

Fig. 3

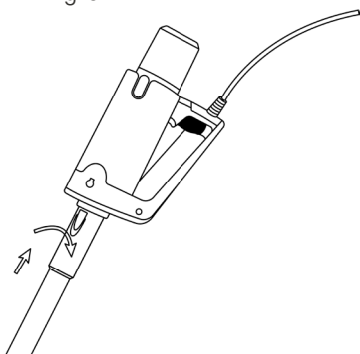
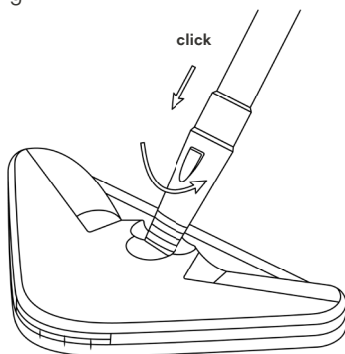


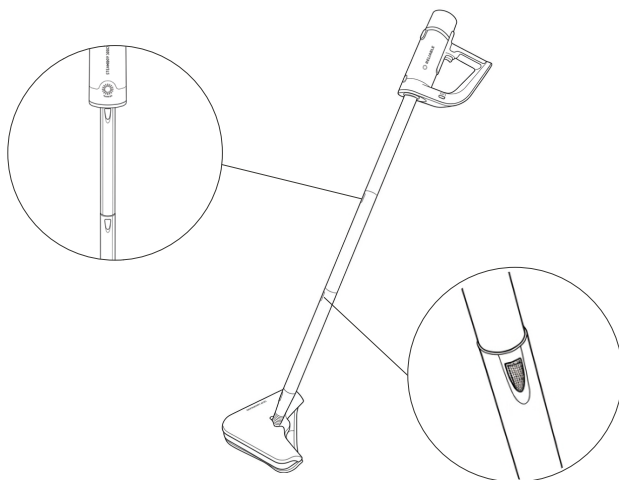
Fig. 4



4. Mop Head Installation:

- Assemble the required **Extension Rods (F)** as described in "Extension Rod Installation" section.
- Align the bottom **Extension Rod (F)** with the **Floor Attachment (I)** and push until it clicks into place (Fig. 4).
- Align the top **Extension Rod (F)** with the **Attachment Connector (8)** and push until it clicks into place (Fig. 3).
- The steam mop is ready for use (Fig. 5).

Fig. 5



Spiral Scrub Pad

Pair the cleaning power of steam with durable non-scratch spiral scrub pads to cut through grease, grime, rust, and stubborn buildup on metal surfaces, cookware, grills, tools, and more.

Warnings

- Test on a small inconspicuous area before use.
- Do not use on delicate polished finishes or surfaces prone to scratching.
- Avoid excessive force when cleaning sensitive surfaces.
- Replace scrub pad if torn, damaged or excessively worn.
- Rinse and dry scrub pad after use to help maintain performance.
- Keep out of reach of children.

How to Use

- Align and insert the hexagonal end of the **Scrub Pad Adapter (L)** into the **Pressure Nozzle (G)** (Fig. 6).
- Slide the **Spiral Scrub Pad (M)** over the **Scrub Pad Adapter (L)** until it is securely fitted (Fig. 7).

Fig. 6

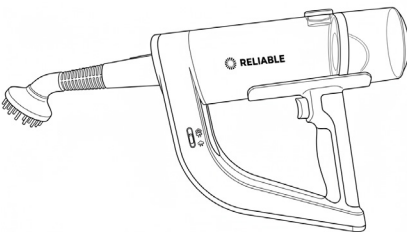
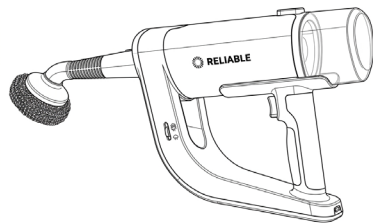


Fig. 7



Features

Non-Scratch Cleaning

- Non-scratch material helps clean without damaging delicate surfaces
- Safe for non-stick cookware, glass, ceramic and stainless steel surfaces
- Flexible mesh texture provides effective scrubbing while remaining gentle on finishes
- Suitable for everyday household cleaning

Kitchen Cleaning Applications

- Helps remove grease and grime
- Ideal for sinks, stovetops, oven interiors, range hoods and countertops
- Effective on refrigerators, microwaves and other kitchen surfaces

Bathroom & Household Surfaces

- Suitable for bathroom sinks, tubs, faucets and tile surfaces
- Helps remove soap scum, water spots and surface buildup
- Can be used on household fixtures and hard surfaces throughout the home

Durability & Design

- Tightly woven mesh design resists fraying and falling apart
- Flexible material conforms to corners and uneven surfaces
- Reusable construction designed for repeated cleaning tasks
- Lightweight and easy to rinse clean after use

Before You Begin Steam Cleaning

- Ensure there is sufficient water in the water tank before use. If the water level is too low or the tank is empty, the pump may not be able to draw water properly. Refer to the “Filling the Water Tank” section for instructions. Do not operate the machine at any time without water in the tank.
- Always sweep or vacuum the floor prior to use to remove any loose dirt or debris.
- When replacing any accessories, make sure the machine is powered off and no steam is ejected. The machine needs to cool for 15 minutes to prevent risk of burn.
- Do not use the **Floor Attachment (I)** without a **Floor Pad (K)** attached.
- Do not use the **Fabric Glide (J)** when cleaning hard floors.
- Do not aim steam at people, pets, plants or any other electrical appliances during use to avoid burns or damage to the machine.
- Before using the steam cleaner, allow the unit to fully heat up. During first-time use, or after refilling the water tank, the pump may produce a brief pumping or pulsing sound. This is normal and should diminish after a few seconds.

Using the Steam Cleaner

1. Plug machine into a properly grounded outlet.
2. Wait **30 seconds** for the unit to heat up. The power light flashes red while heating and becomes solid red when the unit is ready for use.
3. Select a desired steam level based on your cleaning needs.
 - Push **Steam Output Level Slider (5)** to **Steam Level II (7)** for cleaning durable surfaces, tough stains and stuck-on or sticky messes.
 - Push **Steam Output Level Slider (5)** to **Steam Level I (6)** for cleaning more delicate surfaces and lighter, everyday messes.
4. Press **Steam Activation (2)** button once to release steam. Do not hold.
5. When finished cleaning, press **Steam Activation (2)** button to turn the steam off. Unplug the machine from the outlet.



Important Operating Note

The Steamboy Plus 350CS uses an internal pump to deliver pressurized steam. During operation, you may notice a slight pulsing sensation, vibration, or pumping sound. This is normal and indicates that the pump is supplying water to the heating system.

If the pumping noise or vibration becomes noticeably louder than normal, check that the water tank contains sufficient water. Continued excessive noise may indicate that maintenance or descaling is required. If the issue persists after refilling the tank and performing recommended maintenance, discontinue use and contact customer support.

Using the Steam Mop

Your steam mop is intended for cleaning sealed hard floors, including ceramic tile, laminate, marble, stone, and hardwood. For best results and to help prevent floor damage, always refer to your flooring manufacturer's care instructions and test on a small, inconspicuous area before use.

1. Attach **Floor Pad (K)** to the **Floor Attachment (I)**.



When cleaning carpets, couches, or other fabric surfaces, attach the **Fabric Glide (J)** to the **Floor Pad (K)** and **Floor Attachment (I)** before use. This helps protect textiles and ensures optimal cleaning performance.

2. Assemble the steam mop as described in "Extension Rod Installation" and "Mop Head Installation" sections.
3. Plug machine into a properly grounded outlet.
4. Wait **30 seconds** for the unit to heat up. The power light flashes red while heating and becomes solid red when the unit is ready for use.
6. Select a desired steam level based on your cleaning needs.
 - Push **Steam Output Level Slider (5)** to **Steam Level II (7)** for cleaning durable surfaces, tough stains and stuck-on or sticky messes.
 - Push **Steam Output Level Slider (5)** to **Steam Level I (6)** for cleaning more delicate surfaces and lighter, everyday messes.
7. Press **Steam Activation (2)** button once to release steam. Do not hold.



It's best to use the steam intermittently so that the pad does not become over-saturated with water.

8. Move the mop slowly back and forth, focusing on high-traffic areas.
9. When finished cleaning, press **Steam Activation (2)** button to turn the steam off. Unplug the machine from the outlet.

Cleaning and Maintenance

Important: Always ensure the cleaner has fully cooled down before performing any maintenance tasks.

Empty the Water Tank

1. Unplug the Steamboy Plus 350CS from the main power and ensure the unit has cooled.
2. Remove the **Water Tank (1)** by pressing the **Water Tank Release (9)** button and pull the tank backward.
3. Lift and slide the water tank lid to access the filling opening. Empty any excess water from the tank.
4. Reinsert the water tank into the steam cleaner until it clicks into place.

Removing and Cleaning the Floor Pad

1. Unplug the Steamboy Plus 350CS from the main power and ensure the unit has cooled.
2. If necessary, remove the **Fabric Glide (J)**, then peel the **Floor Pad (K)** from the **Floor Attachment (I)**.
3. Wash the **Floor Pad (K)** in a washing machine with a mild detergent at max temperature 40°C.

Important: Do not use bleach or fabric softener when washing the floor pad.

Tank Cleaning & Descaling Instructions

We recommend rinsing the tank after **every use** if you have hard water. To rinse the tank, fill it with water and shake it thoroughly to loosen and remove any limescale deposits from the bottom.

Reliable Corporation ("Reliable") offers a **1-year** warranty for its products (a "Reliable Product") from the original purchase date, as long as the product is properly used and maintained.

What's Covered

- Reliable will repair or replace any defective parts caused by poor workmanship or materials.
- If the product can't be repaired or replaced with the same model, it will be replaced with a current model of equal or greater value.
- Repaired or replaced parts will be either new or refurbished to work like new.
- If Reliable cannot repair or replace the product, they will refund its current value.

What's Not Covered

This warranty does not cover:

- Damage caused by improper installation, accidents, abuse, misuse, natural disasters, electrical issues, or wear and tear from normal use.
- Products that have been altered, disassembled, or modified without authorization.
- Products not purchased directly from Reliable or an authorized dealer.
- Indirect, consequential, or incidental damages, including third-party claims.

Warranty Claim Process

To file a warranty claim:

- Contact customer service at 1-800-268-1649 or support@reliablecorporation.com.
- Provide your original receipt, which must show you're the original purchaser and that the product was bought from Reliable or an authorized dealer.
- You will receive a Return Authorization (RA#). Ship the defective product (with proof of purchase and RA#) prepaid and insured to:
- Reliable Corporation, 5-100 Wingold Avenue, Toronto, ON M6B 4K7
- Note: Freight collect shipments will be refused. Loss or damage during shipping is your responsibility.

Additional Information:

This warranty applies to products used for personal, and not commercial or rental, service. Reliable is not liable for incidental or consequential damages of any nature associated with the use of this product. Reliable's liability will not exceed the purchase price of the product.

For questions, contact:

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Toronto, Ontario
Canada M6B 4K7
www.reliablecorporation.com



1 800 268 1649
www.reliablecorporation.com

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