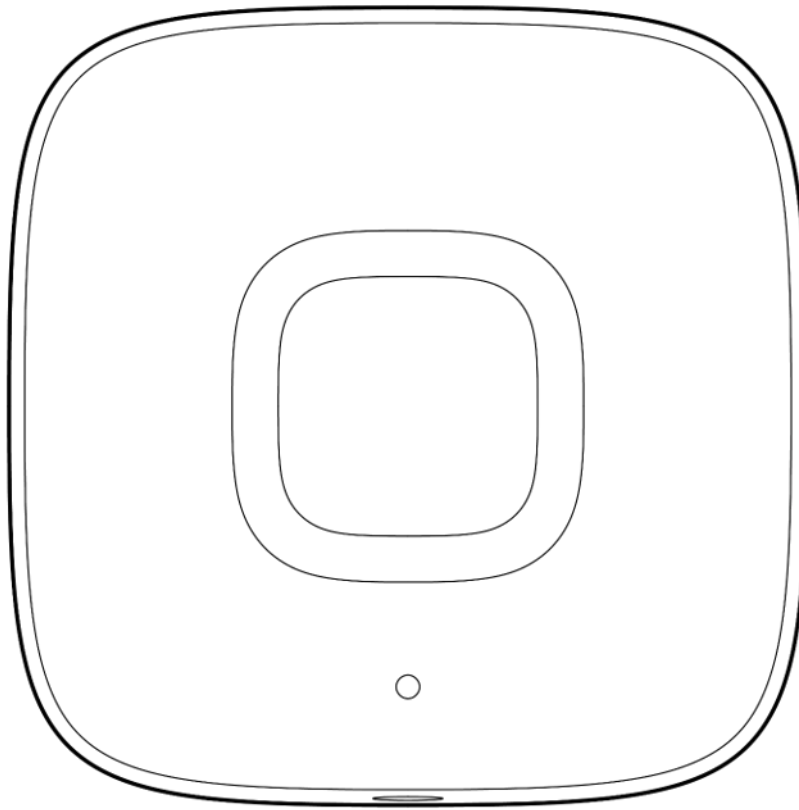


# QB11-W Wireless Button



Document

## Document Details

### Version

**V1.0** 20260227

(V1.0 published 20260227)

### Firmware

Firmware version can be verified on Verkada

Command [command.verkada.com](https://command.verkada.com).

### Product Models

This install guide pertains to model QB11-W-HW.

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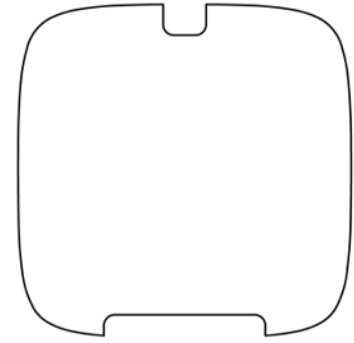
## What's in the Box



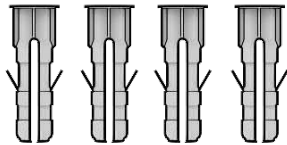
**Button**



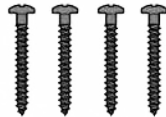
**Mount Plate**  
(Attached to device)



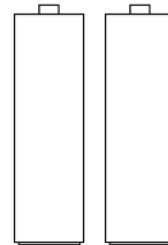
**Mounting Tape for Button**



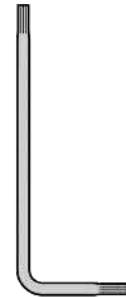
**Wall Anchors** (4  
pcs)



**Wood Screws**  
(4 pcs)



**L91 AA Batteries**  
(2 pcs)



**T10 Security  
Torx L-Key**

## What you'll need

- Verkada VLink Hub
- A smartphone or laptop
- A working internet connection
- 1/8 inch (3.2mm) drill bit for pilot holes
- #2 Phillips head screwdriver/driver bit
- Two L91 AA Batteries (included)

## Connect

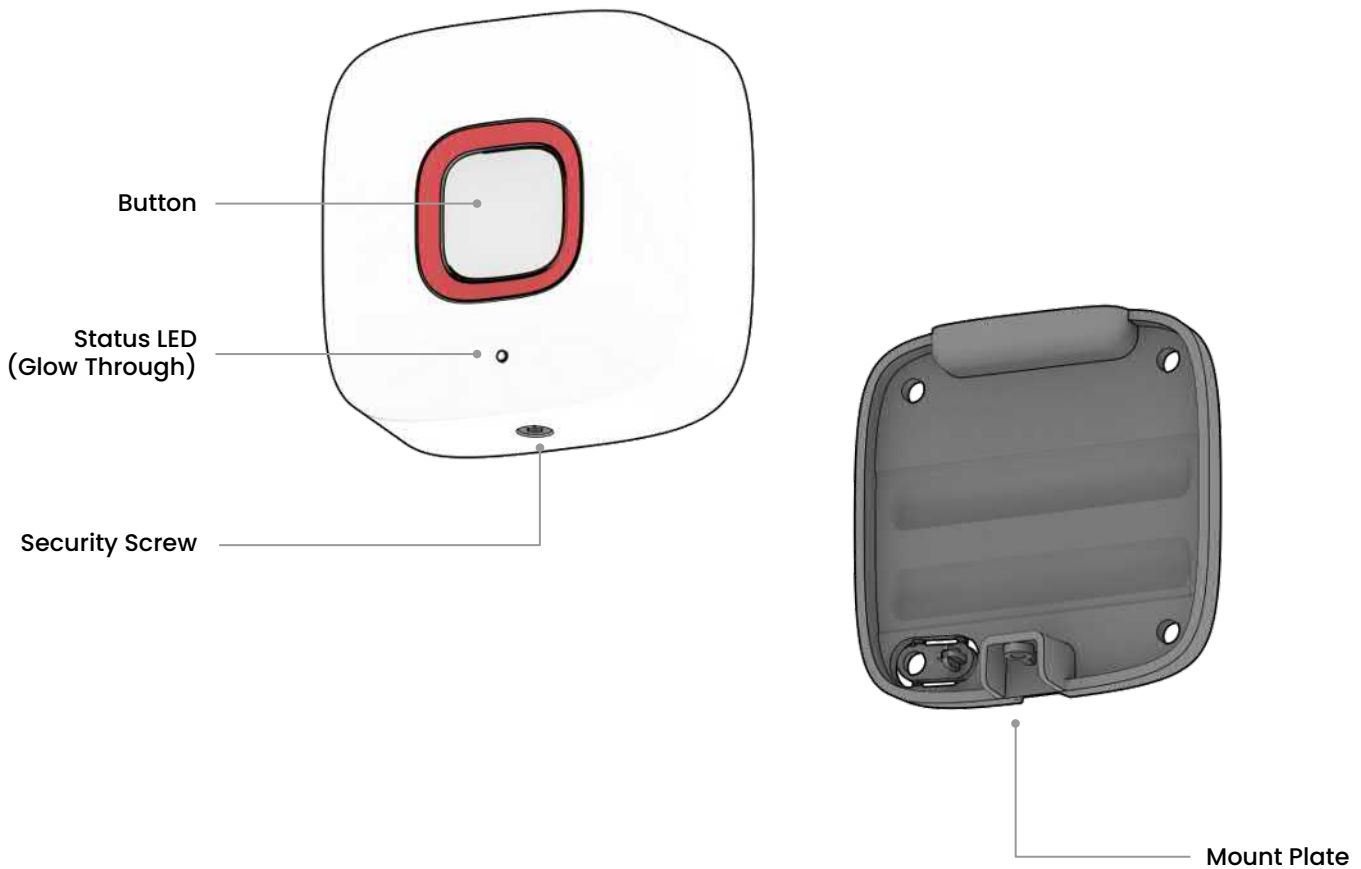
For easy registration and setup, scan the QR code on the product.

If you prefer to manually register your product, please proceed to:

[verkada.com/start](https://verkada.com/start)



## Overview



## LED Behaviors

- **Solid Green**  
Button was pressed and signal was received by hub.
- ☀ **Blinking Amber**  
Button was pressed, but signal has not been received by hub.
- ☀ **Blinking Red**  
Button is low on battery.

### Install Mode only

To enable Install mode, power cycle the device by removing the battery.

- ☀ **Blinking Green**  
Button was pressed and signal was received by hub.
- ☀ **Blinking Red**  
Button was pressed, but signal has not been received by hub.



## Technical Specifications

<b>Battery</b>	2x non-rechargeable Energizer Ultimate Lithium L91 AA batteries (included). <i>*5-year typical battery life.</i>
<b>Connectivity</b>	VLink transceiver with internal antenna (863MHz - 928MHz).
<b>RF Range</b>	≥ 2000ft (600m) open field line of sight range when paired with any of Verkada's VLink capable hubs (ex: BP32, BP52, BK22, BE32, WH32, WH52).
<b>Tamper Detection</b>	Yes, breakaway tab.
<b>Dimensions</b>	2.8in (L) x 2.8in (W) x 1in (H) / 70mm (L) x 70mm (W) x 26.3mm (H)
<b>Weight</b>	3.3oz / 95g
<b>Operating Temp. &amp; Humidity</b>	32°F-122°F / 0°C-50°C, 0-90% RH non-condensing



Introduction

**Mounting Positions**



Above surface



Side of surface



Below surface



Installation

## Preparation

Use the provided T10 Security Torx L-key to unscrew the security screw at the bottom of the product.



Swing the front of the sensor body away from the mount plate and disengage the hook at the top of the sensor mount.



## Installation

### Preparation

Test-mount the sensor to the desired surface using the included mounting tape.



Remove the sensor body from the mount plate, use a drill to make pilot holes, and screw the sensor mount plate into place.

**Note:** Screw mounting using the bottom left screw hole is required for the tamper detection to function. Using only adhesive will prevent tamper detection from triggering properly. The equipment is only suitable for mounting at heights 2 m or less.



## Installation

### Preparation

Remove the battery pull tabs.



Engage the hook at the top of the sensor mount and swing the sensor module into place.



Use the provided T10 Security Torx L-key to secure the security screw in place.



## Appendix

# Compliance

### FCC Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

#### FCC Radiation Exposure Statement :

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body. Any changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

#### Professional Installation:

This device must be professionally installed. The intended use is generally not for the general public. It is generally for industrial and commercial use. Installers must be provided with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance and other FCC rules.



## Appendix

# Compliance

### ISED Compliance

This device complies with ISED's licence-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

IC Radiation Exposure Statement:

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Déclaration d'exposition aux rayonnements d'IC : Cet équipement est conforme aux limites d'exposition aux rayonnements IC RSS-102 définies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec une distance minimale de 20cm entre le radiateur et votre corps.

Supported Antennas:

This radio transmitter 26271-60B5901 has been approved by Innovation, Science and Economic Development Canada to operate with the antenna types listed below, with the maximum permissible gain indicated. Antenna types not included in this list that have a gain greater than the maximum gain indicated for any type listed are strictly prohibited for use with this device.

Le présent émetteur radio 26271-60B5901 a été approuvé par Innovation, Sciences et Développement économique Canada pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal. Les types d'antenne non inclus dans cette liste, et dont le gain est supérieur au gain maximal indiqué pour tout type figurant sur la liste, sont strictement interdits pour l'exploitation de l'émetteur.



Appendix  
**Support**

Thank you for purchasing this Verkada product. If for any reason you're experiencing issues or need assistance, please contact our 24/7 Technical Support Team immediately.

Sincerely,  
The Verkada Team  
[verkada.com/support](https://verkada.com/support)

