Foreword

This supplement contains explanations and instructions for correctly operating the following systems.

- Audio system
- Hands-free system
- Applications

If your vehicle contains one of the systems above, be sure to check the contents of this supplement carefully.
If you transfer the ownership of the vehicle to another person, make sure that this supplement is provided with the Owner's Manual inside the vehicle.
The information, specifications and illustrations found in this Owner's Manual supplement are those in effect at the time of printing. SUBARU CORPORATION reserves the right to change specifications and designs at any time without prior notice and without incurring any obligation to make the same or similar changes on vehicles previously sold.
This Owner's Manual supplement applies to all models, and describes all devices, including manufacturer-installed options. This means that information may be included about devices that are not installed in your vehicle.
Please be aware that the content of this Owner's Manual supplement may be different from the system in some cases, such as due to software updates and changes to specifications.

SUBARU STARLINK

SUBARU STARLINK is the "in-car connectivity system" available on select Subaru vehicles.

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INTRODUCTION

The symbols described below are found in this instruction manual as well as on the unit itself to ensure its proper and safe usage and to prevent injury or damage to property. Make sure you understand the meaning of these symbols before reading the rest of this manual.

READ FIRST

The screens shown in this manual may differ from the actual screens depending on the data type.

Information in this manual that must be observed for the unit, and information that is useful to know is indicated as follows.

⚠ WARNING

● This sign indicates a situation in which incorrect handling through disregard of written information might result in death or serious personal injury.

⚠ CAUTION

● This sign indicates a situation in which incorrect handling through disregard of written information might result in personal injury or damage to property.

NOTE

● Useful information for the user is described.

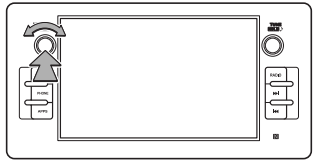
SYMBOLS USED IN ILLUSTRATIONS

Safety symbol



The symbol of a circle with a slash through it means "Do not", "Do not do this" or "Do not let this happen".

Arrows indicating operations



Indicates the action (selecting, turning, etc.) used to operate switches and other devices.

PRECAUTIONS FOR USE

⚠ WARNING

- The main unit requires a 12 V DC power supply. The main unit should not be installed in any vehicle which does not have a 12 V power system with a ground-connected negative side. An installation other than the one intended may cause severe damage to the main unit, and electric shock or serious injury to the users.
- The driver should not perform operations such as volume adjustment while driving. Inattention to road conditions ahead may result in an accident, so be sure to stop the vehicle in a safe place before performing the operation.
- Before viewing a video, be sure to stop the vehicle in a safe place and apply the parking brake. To ensure safety, videos are not displayed during driving.
- To ensure safety, never operate a cell phone while driving.
- Do not disassemble or modify the unit. Doing so may result in an accident, fire or electric shock.
- Do not let water or foreign objects enter the internal parts of the unit. Doing so may result in smoke, fire or an electric shock.
- Do not use the unit when it is malfunctioning, such as when the screen is not lit or no sound comes out. Doing so may result in an accident, fire or electric shock.
- Always replace fuses with fuses of the same specified capacity (amperage). Using a fuse with a higher capacity than the specification may result in a fire.

- If a foreign object or water enters the unit, smoke or a strange odor may be emitted. If such an abnormality occurs, stop using the unit immediately and contact your SUBARU dealer. An accident, fire or electric shock may result if you continue to use the unit under these conditions.
- In a thunderstorm, do not touch the antenna line or the unit. Lightning may cause an electric shock.
- Do not park or stop in prohibited areas to use the unit.
- If direct sunlight shines into the vehicle, light may reflect off the product. Be very careful while driving.
- Never use headphones or earphones while driving. Driving while not being able to hear sounds from outside the vehicle may result in a traffic accident.

⚠CAUTION

- Although the unit can be used when the ignition switch is set to either “ACC” or “ON” position, to protect the battery, start the engine before using the unit.
- Do not use the unit anywhere other than in a vehicle. Doing so may result in an electric shock or other injury.
- While driving, keep the volume low enough for you to hear outside sounds. Driving while not being able to hear sounds from outside the vehicle may result in an accident.
- Be careful of the volume when turning on the power. If a loud noise is emitted suddenly when you turn on the power, it may damage your hearing.
- Do not apply a strong force to the display. Doing so may result in a malfunction.
- Do not touch the hot parts of the unit. The hot parts may burn you.
- Do not use while there is an abnormality such as sound breakup or distortion. Doing so may result in a fire.
- Using the unit during extremely high or low temperature may result in mistaken operation or a malfunction. In particular, the temperature inside the vehicle can often rise to a high level during the summer. Cool the vehicle, for example by opening a window, before using the unit.
- Be careful if metal or water enters the unit, or the unit is exposed to a strong impact, because it may result in a malfunction.
- The touch buttons on the display screen may not operate correctly if condensation forms inside them. If this happens, do not attempt to operate the switches until the condensation has disappeared.

- If juice or similar liquid is spilled on the display, wipe off immediately. Failure to do so may result in product malfunction.
- The screen is easily marked by fingerprints and tends to attract dust, and should therefore be cleaned occasionally. When cleaning, turn off the power, and wipe lightly with a soft, dry cloth. To remove dirt, soak a soft cloth in neutral detergent and squeeze well before wiping. Do not use a wet floor-cloth, organic solvents (benzene, ethanol, thinner, etc.), acids, or alkalis. Using such agents will result in screen deterioration. Furthermore, do not hit the screen or rub it with hard objects.

NOTE

- Functions that cannot be operated while driving have their colors toned down when the vehicle is being driven, and their operation is disabled. Touching a disabled switch may result in the display of an operation prohibited message on the screen.
- This device is precision-engineered equipment and the recorded data can be lost as a result of static electricity, electrical noise, vibration, or other influences. To protect the device against data loss, we recommend keeping a separate record of the data that you record after purchase.
- The screen may be adversely affected or disturbed by noise if electrical equipment that generates powerful electrical noise is used near the system. In such cases, keep the electrical equipment at a distance, or refrain from use.
- The display may appear brighter when the temperature is low, or immediately after starting the engine, however, this is a characteristic of the LED elements, and does not indicate a fault. The display will return to its original brightness when the vehicle cabin has warmed up.
- When you look at the screen through polarized material such as polarized sunglasses, the screen may be dark and hard to see. If so, look at the screen from different angles, adjust the screen settings on the general settings screen or take off your sunglasses.
- It may be difficult to view the screen if the display is exposed to sunlight from an awkward angle.
- The LCD screen may not function normally if covered with a protective film. Do not affix a protective film.

NOTE

- The touch panel may function incorrectly or fail to respond if operated with objects other than fingers (nails, operation when wearing gloves, pens, etc.)
- If the system functions unexpectedly such as an area other than the one touched being selected, or failure to respond when touched, there is a possibility that another finger or part of the hand is in contact with display.
- Scratches on the system panel surface are easily noticeable, and it should therefore be handled with care.
- If a device that uses wireless communication is installed in the vehicle, functions using a Bluetooth device, the radio broadcast receiver, navigation system, etc. may not operate properly.

WHEN TRANSFERRING OWNERSHIP OF THE VEHICLE

⚠CAUTION

- When transferring ownership of your vehicle, delete the personal information registered in the vehicle by performing a Factory Data Reset. For details about the Factory Data Reset, refer to the "GENERAL SETTINGS SCREEN" section. (→P.51)

  Note that certain personal information inputted in the system and the phone number of any paired device will remain in vehicle data logs even after the Factory Data Reset. These data logs are strictly for quality assurance purposes and not viewable by any subsequent purchaser. To have those logs deleted permanently from the vehicle, please contact your SUBARU dealer.

SAFETY INSTRUCTION

To use this system in the safest possible manner, follow all the safety tips shown below.

Do not use any feature of this system to the extent it becomes a distraction and prevents safe driving. The first priority while driving should always be the safe operation of the vehicle. While driving, be sure to observe all traffic regulations.

Prior to the actual use of this system, learn how to use it and become thoroughly familiar with it. Read the entire manual to make sure you understand the system. Do not allow other people to use this system until they have read and understood the instructions in this manual.

For your safety, some functions may become inoperable when driving. Unavailable screen buttons are dimmed.

⚠ WARNING

- For safety, the driver should not operate the system while he/she is driving. Insufficient attention to the road and traffic may cause an accident.

HOW TO READ THIS MANUAL

Bluetooth® SETTINGS

REGISTERING A Bluetooth PHONE/DEVICE

1
Up to 5 Bluetooth phones/devices can be registered.

Bluetooth compatible phones (HFP) and devices (AVP) can be registered simultaneously.

This operation cannot be performed while driving.

2
1. Display the phone settings screen. (→P.45)
2. Select **Manage Devices** (Manage Devices).
3. → **Add** (Add)

3
- If a message appears, follow the guidance on the screen.

4. When this screen is displayed, search for the device name displayed on this screen on the screen of your Bluetooth phone/device.



- **Cancel** (Cancel): Select to cancel the registration.
- For details on operating the Bluetooth phone/device, see the manual that comes with it.

5. Register using your Bluetooth phone/device.
- A PIN-code is not required for SSP (Secure Simple Pairing) compatible Bluetooth phones/devices. Depending on the type of Bluetooth phone/device being connected, a message confirming registration may be displayed on the Bluetooth phone's/device's screen. Respond and operate the Bluetooth phone/device according to the confirmation message.

No.	Name	Description
1	Operational Outlines	An outline of the operation is explained.
2	Main Operations	The steps of an operation are explained.
3	Supplemental information	Describes supplemental information relating to main operation.

- When a panel button should be selected, button names are shown as (OOO).
- When a touch button on the screen should be selected, button names are shown as **OOO**.

1 Quick Guide



System Type 12

Main Product Features 14

Basic Function 16

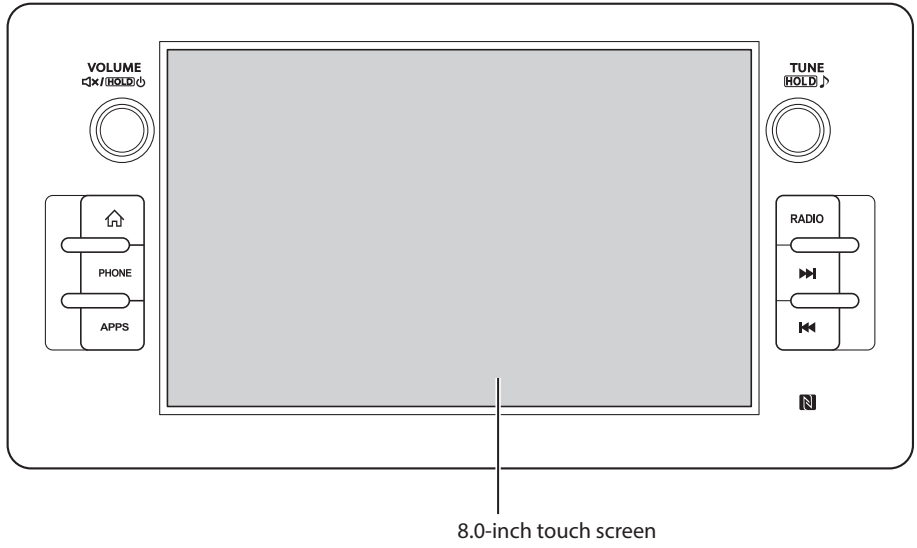
Button Overview ····16
Home Screen ····17
Pairing The System With A Bluetooth Phone/Device ····18
Adding A Bluetooth Phone/Device ····19
Phone Screen ····20
Apps Screen ····23
Radio Screen ····26
Useful SiriusXM® Functions ····27
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Connecting A USB Memory Device/ Portable Device ····29
Settings Screen ····30

Steering Wheel Controls 32

Steering Wheel Controls ····32

SYSTEM TYPE

This Owner's Manual describes the 8.0-inch touch screen display audio system.



» MAIN FUNCTIONS

Pairing (Bluetooth 4.2)	P.18
Apps	P.23
Apple CarPlay	P.85
Android Auto™	P.88
AM/FM radio	P.26
HD Radio receiver	P.105
SiriusXM®	P.27
Media operation	USB: P.115 iPod/iPhone: P.117 Bluetooth audio: P.119 AUX: P.123
Phone	P.20
Voice recognition system	P.134
NFC	P.18
Steering wheel controls	P.32
Rear view camera	Refer to the vehicle Owner's Manual.
Car settings/informations	

MAIN PRODUCT FEATURES

Adoption of intuitive and easy-to-use smartphone-like graphical user interface

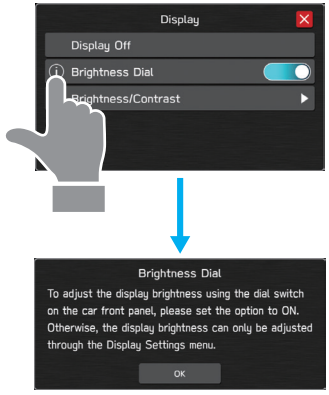


Combination meter display linked display

8.0-inch touch screen display has been adopted. Information can be displayed seamlessly between this display and the combination meter display.

Function description display function

Function descriptions or operation hints can be displayed when an (i) icon displayed next to the name of a function.

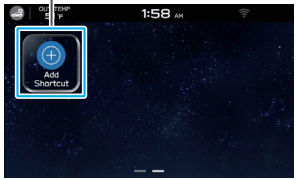


Customized home screen layout P.39

Frequently used functions and operations can be added to the home screen.



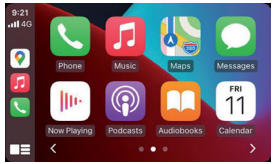
Example: For calling specific phone numbers, listening to specific radio stations, etc.



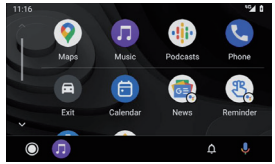
The position of screen buttons can be changed by selecting and holding it, then dragging it to the desired position.

Apple CarPlay/Android Auto

Support for Apple CarPlay and Android Auto allows access to functions such as maps, phone calls, and music.



P.85



P.88

System and Bluetooth phone/device pairing P.18

Functions such as hands-free and applications can be used by connecting the system with Bluetooth phones/devices wirelessly.



Driver profiles P.52

Once a driver profile is registered, some of the contents customized by the driver will be categorized and memorized for that driver.



BASIC FUNCTION

BUTTON OVERVIEW

TOUCH SCREEN

Operations are performed by touching the touch screen directly with your finger. P.35



Turn the knob to adjust the volume.

Press the knob to turn the volume mute on/off.

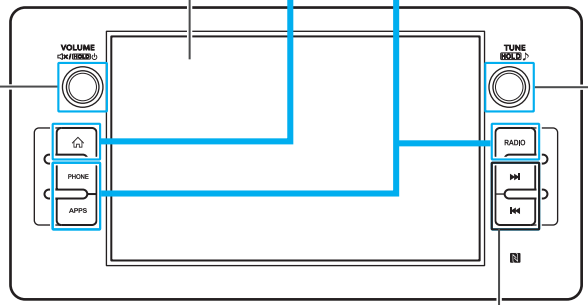
Press and hold the knob until a message is displayed, and then select **OK** (OK) or wait a few seconds for the audio system to turn off. Press and hold the knob to turn the audio system on.

Press and hold the knob for 10 seconds or longer to reset the system if the touch screen becomes unresponsive during operation or if any other system error occurs.

Display the home screen.

Shortcut to each screen

Radio	P.26
Phone	P.20
Apps	P.23



Turn the knob to select a radio station or skip to the next or previous track/file.

Press and hold the knob to display the sound customization screen. P.99

Press button to seek up or down for a radio station or to access a desired track/file.

Press and hold button to fast forward/rewind files or tracks.

Radio P.102,107 USB P.115 iPod/iPhone P.117
Bluetooth audio P.119

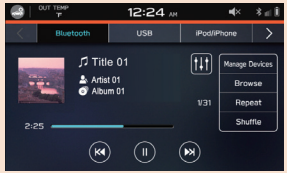
HOME SCREEN

Radio SCREEN



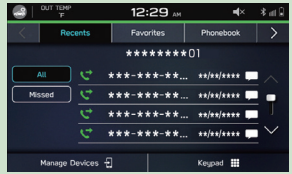
P.26

Media SCREEN



P.28

Phone SCREEN



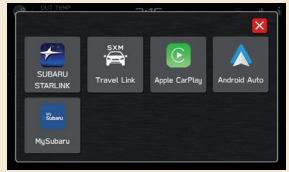
P.20

Display the vehicle settings screen.
Refer to the vehicle Owner's Manual.



Status display P.38

Apps SCREEN



P.23

Settings SCREEN



P.30

Setup and display vehicle part replacement intervals.
Refer to the vehicle Owner's Manual.



Frequently used functions and operations can be added to the home screen. P.39
Button positions can be changed freely. P.40





While Apple CarPlay or Android Auto is being used, an Apple CarPlay or Android Auto icon will be displayed on the home screen. P.85,88

PAIRING THE SYSTEM WITH A Bluetooth PHONE/DEVICE

» Display the phone screen.

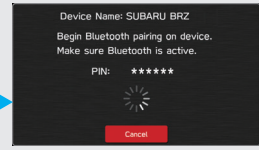




Prepare the Bluetooth phone/device to be paired.

» Operate the Bluetooth phone/device.



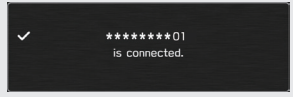




Turn the Bluetooth function of the Bluetooth phone/device ON and select the vehicle's device name.

» Register the Bluetooth phone/device.

If a confirmation message appears asking whether to transfer the phone's contact data to the system, select the appropriate button.



If unable to pair, check whether your Bluetooth phone/device is compatible with the system.



When using an NFC compatible device, it is not necessary to perform the above procedure.

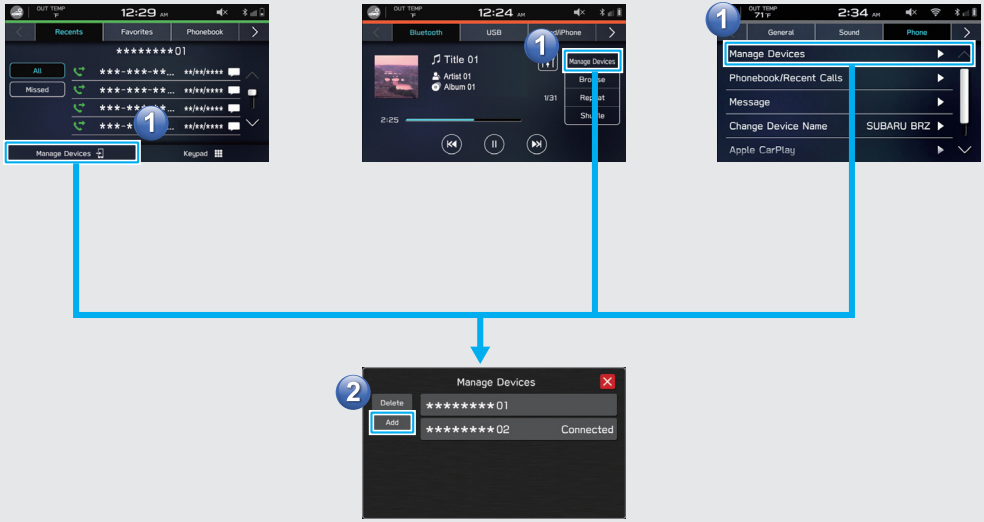
Pairing can be performed by holding the device against the NFC logo of the audio system with the NFC setting on.

ADDING A Bluetooth PHONE/DEVICE

Adding from the phone screen

Adding from the Bluetooth audio screen

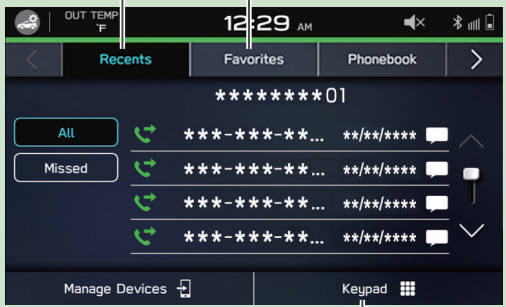
Adding from the settings screen



Phone SCREEN

Call or send a text message* to a recent contact P.70,78

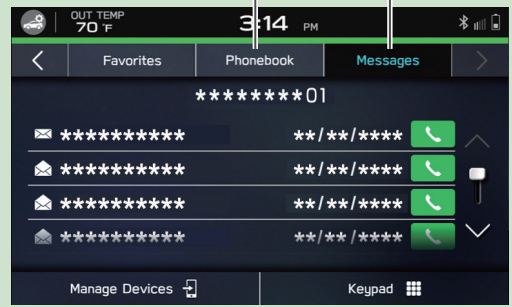
Call or send a text message* to a registered favorite P.71,78



Directly input a number to place a call P.72

Call or send a text message* to a contact in the phonebook on the Bluetooth connected phone P.72,78

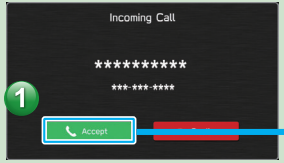
Check or reply* to messages/place calls from received message list P.77,78,79



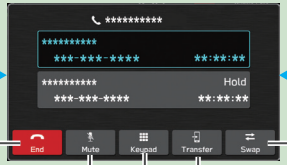
*: If available (for iOS only reception possible)

- Operation Flow: Receiving Calls and Using the Bluetooth Phone -

» Incoming call screen is displayed.



» In-call screen is displayed.



End call

Mute the connected smartphone's voice

Keypad

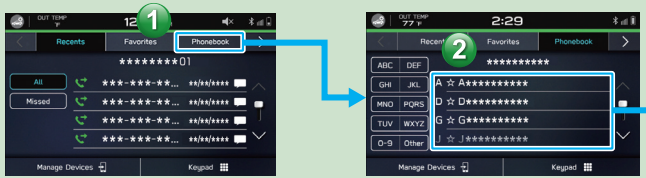
Transfer call to Bluetooth phone

Switch to call with other party

In-call screen display and operation may differ, or may not be possible depending on the Bluetooth phone used.

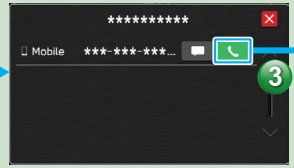
- Operation Flow: Placing Calls from the Phonebook -

» Select call recipient from phonebook.



The notification setting on the Bluetooth phone may need to be activated in order to download the phonebook. If the phonebook download setting is off and a phonebook has not been downloaded, a message will be displayed and the phonebook of the connected Bluetooth phone can be downloaded. P.50

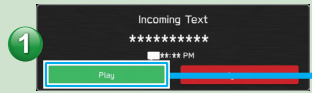
» Select number for making call.



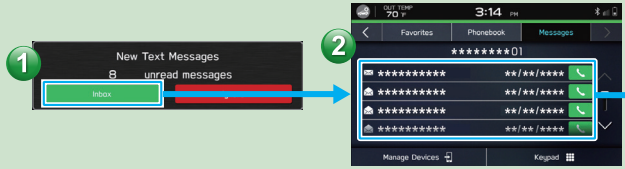
Place call

- Operation Flow: Receiving a Message* -

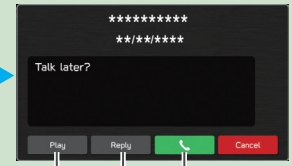
» Incoming text screen is displayed.



» When there are unread messages in the message inbox



» Message screen is displayed.



Having messages read out

Calling the message sender

Replying to a message

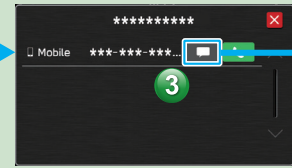
- Operation Flow: Sending a Message* from the Phonebook -

» Select a contact from phonebook.

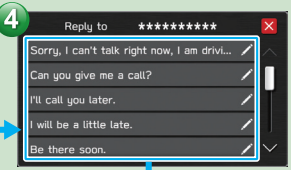


The notification setting on the Bluetooth phone may need to be activated in order to download the phonebook. If the phone-book download setting is off and a phonebook has not been downloaded, a message will be displayed and the phonebook of the connected Bluetooth phone can be downloaded. P.50

»Select the message icon next to the desired number.



» Select message.

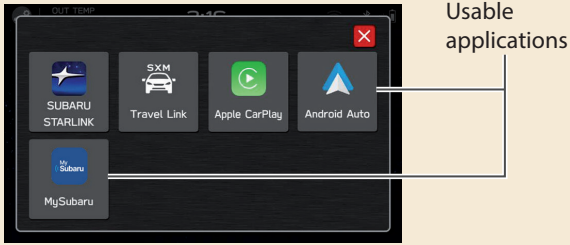


» Send message.

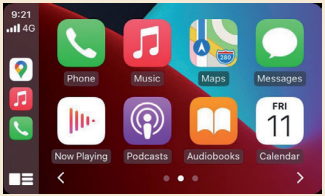


*: If available (for iOS only reception possible)

Apps SCREEN



Apple CarPlay

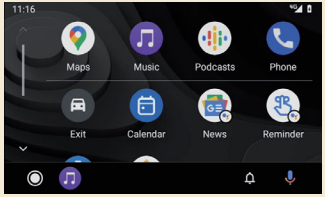


Apple CarPlay can be used to view Apple Maps, play music, and place calls by connecting an Apple CarPlay device to the system. Supported applications can also be run.

To use the Apple CarPlay application, connect an Apple CarPlay device to the USB port with undamaged genuine USB cable. P.85

For details on the services or the operations, check the Apple CarPlay site (https://www.apple.com/ios/carplay/).

Android Auto



Android Auto can be used to view Google Maps, play music, and place calls by connecting your Android device to the system, using USB cable and Bluetooth. Supported applications can also be run.

To use the Android Auto application, connect your Android device to the USB port with undamaged genuine USB cable. P.88

For details on the services or the operations, check the Android Auto site (https://www.android.com/auto/) and (https://support.google.com/androidauto/).

MySubaru



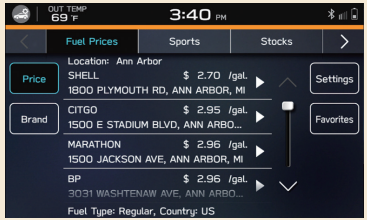
Access MySubaru from “SUBARU STARLINK Safety and Security” for a variety of remote services.

Refer to the Owner’s Manual supplement for “SUBARU STARLINK Safety and Security” for details.

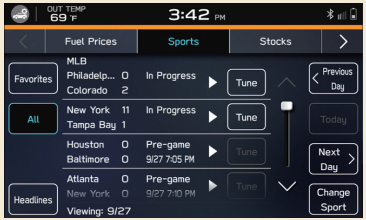
SiriusXM Travel Link

SiriusXM Travel Link is a service provided by SiriusXM®, and can be used to view information on fuel prices, sports, stocks, weather, weather alerts and parking. P.91

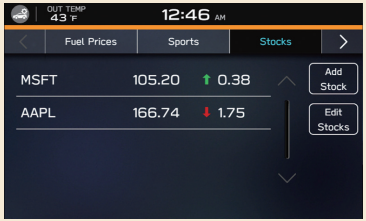
To receive the data service information in the vehicle, a subscription to the SiriusXM® Service is necessary following a free trial. P.108



Fuel prices



Sports



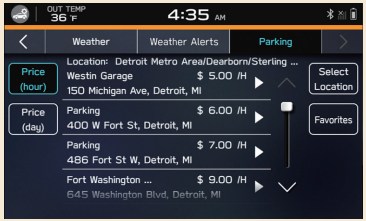
Stocks



Weather

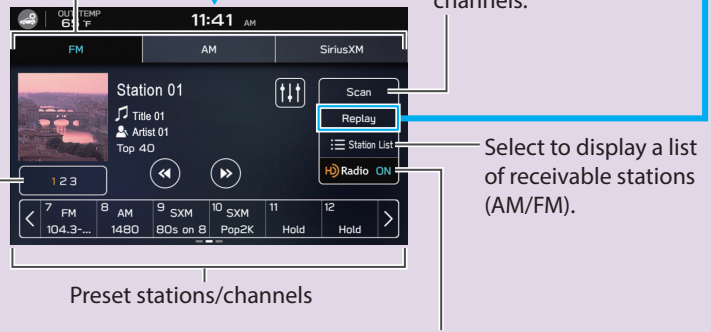


Weather alerts



Parking

Radio SCREEN



PAUSE AND PLAYBACK LIVE RADIO



Depending on the radio broadcast, the broadcast can be temporarily saved and played back later. P.106,111

- Operation Flow: Presetting a Radio Station -

» Select the radio band and the radio station.



A valid subscription to SiriusXM® is required to receive satellite radio service.

» Register the radio station.



Mix preset function
Multiple stations can be registered as presets. (AM, FM or SiriusXM®) P.104,110

Select and hold one of the preset buttons.

USEFUL SiriusXM® FUNCTIONS

- Smart Favorites:
  The first 10 channels which are registered to a preset button will automatically be registered to Smart Favorites. Channels registered to Smart Favorites can be cached and played back as desired within a certain amount of time. P.62

- Tune Scan:
  Channels registered to Smart Favorites can be scanned to find a desired channel. P.107

- Tune Start:
  When this function is on, channels registered as Smart Favorites will be cached, and when the channel is changed, the song on that channel can be listened to from the beginning. P.62

- Traffic & Weather Now:
  If a city is selected, traffic information and weather news for that city can be heard. P.107

- Favorite Teams:
  If you have registered your favorite sports teams, you can be informed of when games start and their progress. P.112

- TuneMix:
  If multiple channels for which TuneMix is possible have been registered as TuneMix channels, songs from these channels can be listened to randomly. P.113

Media SCREEN

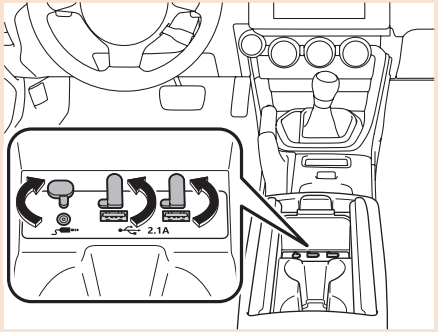


SUPPORTED MEDIA

USB/iPod/iPhone P.130
Bluetooth audio P.43

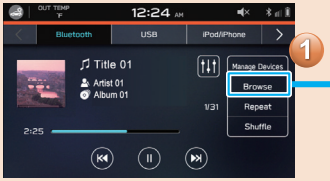
*: Operable when USB Audio is used and **Folders** (Folders) is selected from **Browse** (Browse)

CONNECTING A USB MEMORY DEVICE/PORTABLE DEVICE

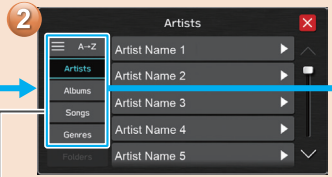


- Operation Flow: Using Playback Modes -

» Display the playback mode list.

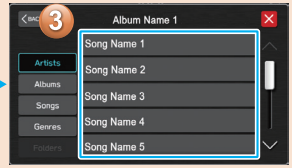


» Select the playback mode.



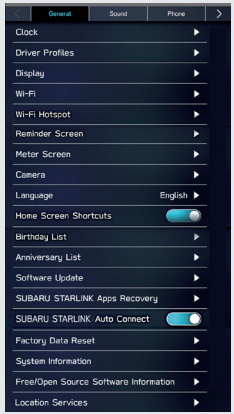
Depending on the audio source, several items from these categories are displayed in a list.

» Play a track.



Settings SCREEN

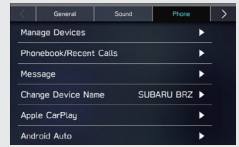
General P.51



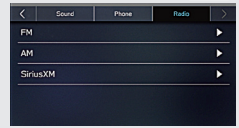
Sound P.59



Phone P.45



Radio P.61



Car*

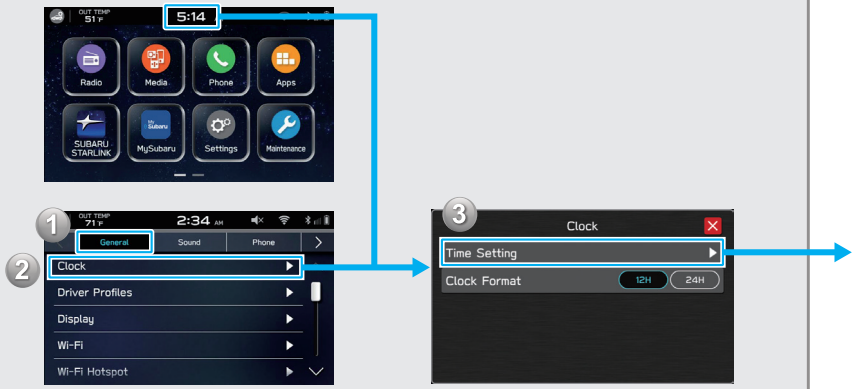


*: For settings related to EyeSight, refer to the Owner's Manual supplement for the EyeSight system.
For all other functions and settings, refer to the vehicle Owner's Manual.

- Operation Flow: Setting the Clock Manually -

Under normal conditions, the clock is adjusted automatically when the system receives DCM (Data Communication Module in vehicle cellular connection) signals*1 or when a Bluetooth phone is connected to the system*2. If the clock is not adjusted automatically, it is necessary to adjust the clock manually.

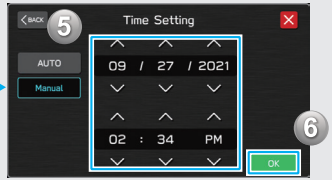
» Display the clock settings screen.



» Select the manual mode.



» Adjust the clock.

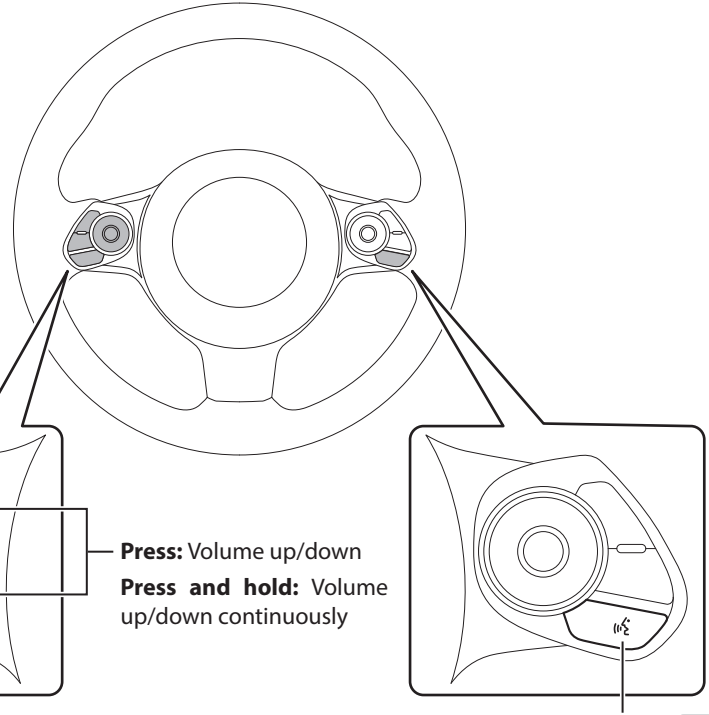


*1: With SUBARU STARLINK Safety and Security
*2: Without SUBARU STARLINK Safety and Security

STEERING WHEEL CONTROLS

STEERING WHEEL CONTROLS

Some parts of the audio system can be controlled using the steering wheel controls. P.126



RADIO

Press: Preset station/channel up/down

Press and hold: Scan and stop at the first received station when the switch is released

MEDIA

Press: Change a track/file

Press and hold: Fast forward/rewind

Press: Turn on the audio system or change the audio source mode

Press and hold: Turn off the audio system

Press: Volume up/down

Press and hold: Volume up/down continuously

Press: Receive/end a call without taking your hands off the steering wheel P.68

Press: Start the voice recognition system P.134

Press and hold: Start the Apple CarPlay/ Android Auto voice recognition function

2 Basic Function



Basic Information Before Operation 34

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Entering Letters And Numbers/ List Screen Operation ····36
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BASIC INFORMATION BEFORE OPERATION

INITIAL SCREEN

INITIAL SCREEN

⚠WARNING

- When the vehicle is stopped with the engine running, always apply the parking brake for safety.

1. When the ignition switch is turned to the "ACC" or "ON" position, the initial screen will be displayed and the system will begin operating.



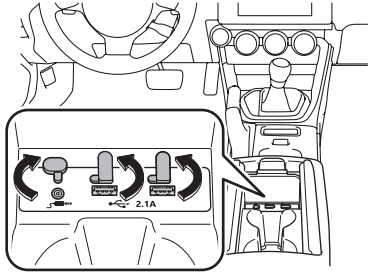
- After a few seconds, the "CAUTION" screen will be displayed.

2. Select **I Agree** (I Agree).

CONNECTING AND DISCONNECTING A USB MEMORY DEVICE/PORTABLE DEVICE

CONNECTING A DEVICE

1. Connect a device.



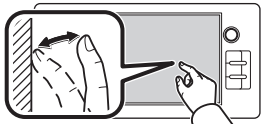
- Turn on the power of the device if it is not turned on.

NOTE

- Compatible USB memory device: →P.130
- Compatible iPod/iPhone: →P.130
- This unit does not support commercially available USB hubs.
- By connecting a device such as a cellular phone, charging starts depending on the device.

TOUCH SCREEN GESTURES

Operations are performed by touching the touch screen directly with your finger.

Operation method	Outline	Main use
	**Touch** Quickly touch and release once.	Changing and selecting various settings
	**Drag*** Touch the screen with your finger, and move the screen to the desired position.	Scrolling the lists
	**Swipe*** Quickly move the screen by swiping with your finger.	Scrolling the lists

*: The above operations may not be performed on all screens.

NOTE

- Swipe operations may not be performed smoothly in high altitudes.

TOUCH SCREEN OPERATION

This system is operated mainly by the buttons on the screen. (Referred to as screen buttons in this manual.)

- When a screen button is touched, a tone sounds. The tone sound can be adjusted. (→P.59)

⚠CAUTION

- To prevent damaging the screen, lightly touch the screen buttons with your finger.
- Do not use objects other than your finger to touch the screen.
- Wipe off fingerprints using a glass cleaning cloth. Do not use chemical cleaners to clean the screen, as they may damage the touch screen.

NOTE

- If the system does not respond to touching a screen button, move your finger away from the screen and then touch it again.
- Dimmed screen buttons cannot be operated.
- The displayed image may become darker and moving images may be slightly distorted when the screen is cold.
- When it is extremely cold, screens may not be displayed properly and the data input by a user may be deleted. Also, the screen buttons may not operate correctly.

NOTE

- When ✕ is displayed on the screen, select ✕ to close a pop-up screen.
- If the touch screen is operated while wearing gloves, it may be unresponsive or may not function properly.

ENTERING LETTERS AND NUMBERS/ LIST SCREEN OPERATION

ENTERING LETTERS AND NUMBERS

When entering data, letters and numbers can be entered via the screen.



1	Select to move the cursor.
2	Input field • The position of the cursor can be moved by selecting the desired location in the input field.
3	Select to clear the input field.
4	Select to erase one character.
5	Select to enter the item.
6	Select to change keyboard types.
7	Select to enter symbols.
8	Select to enter characters in lower case or in upper case.

NOTE

- The appearance of the keyboard may change or the input method may be limited depending on the circumstances where the software keyboard is displayed.

LIST SCREEN OPERATION

The list screen can be scrolled by a swipe gesture.

For details on the operation: →P. 35



1	Select to skip to the next or previous page.
2	This indicates the displayed screen's position. Faster scrolling is possible by dragging the position indicator.
3	Some lists contain character screen buttons which allow users to jump directly to list entries that begin with the same letter as the character screen button. Every time the same character screen button is selected, the list starting with the subsequent character is displayed.

SCREEN ADJUSTMENT

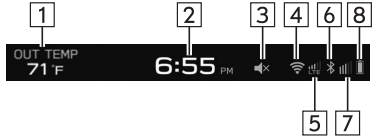
ADJUSTING BRIGHTNESS

The brightness of the screen can be adjusted.

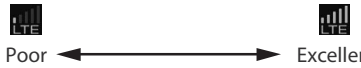
Refer to the vehicle Owner's Manual for details.

STATUS DISPLAY

The status of the Bluetooth connection, etc. is displayed on the screen.



1	Display an outside temperature.
2	Display a current time. Select to display the clock setting screen.
3	This icon is displayed when the audio system volume is mute.
4	 Display the level of Wi-Fi® reception. When Wi-Fi® function is off, no item is displayed.

5 *1 *2	 Display the level of Wi-Fi® Hotspot reception. When Wi-Fi® Hotspot function is off, no item is displayed.
6	This icon is displayed when the Bluetooth connection is established.
7	 Display the level of phone reception. If a cellular phone is not connected via Bluetooth, this icon will not be displayed. The level of reception does not always correspond with the level displayed on the cellular phone. The level of reception may not be displayed depending on the phone you have.
8	 Display the remaining of Bluetooth device battery charge. The amount displayed does not always correspond with the amount displayed on the Bluetooth device.

*1: If equipped

*2: Refer to the Owner's Manual supplement for "SUBARU STARLINK Safety and Security" for details.

HOME SCREEN OPERATION

ADDING SHORTCUT ICONS TO THE HOME SCREEN

Shortcut icons for various functions can be added to the home screen when the home screen shortcut function is turned on. (→P.51)

1. Press ⌂.
2. Select **Add Shortcut** (Add Shortcut).
3. Select the desired function.
4. Select the desired shortcut function.
   - Depending on the function, select other items and enter necessary information.
5. Check that the shortcut icon is displayed on the home screen.

NOTE

- When shortcuts are added, the home screen can be expanded to up to 3 pages. The page can be changed by swiping.

MOVING AND DELETING SHORTCUT ICONS

Users can rearrange the home screen buttons when the home screen shortcut function is turned on. (→P.51)

1. Select and hold the shortcut icon to enter edit mode.

▶When moving shortcut icons

2. Drag the button to the desired position.

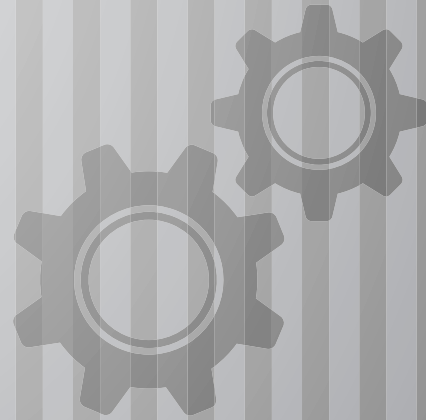
- User can move buttons to another page by dragging them to the corresponding end of the screen if the number of buttons allows for multiple pages.

▶When deleting shortcut icons

2. Drag the button to "DRAG HERE TO DELETE" area.

3. Press [⌂] to leave the edit mode.

3 Settings



Bluetooth® Settings 42

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Bluetooth® SETTINGS

REGISTERING A Bluetooth PHONE/ DEVICE FOR THE FIRST TIME

To use the hands-free system or the Bluetooth audio system, it is necessary to register a Bluetooth phone/device with the system.

Once the Bluetooth phone/device has been registered, it is possible to use the hands-free system and the Bluetooth audio system.

This operation cannot be performed while driving.

For details on registering a Bluetooth phone/device: →P.46

1. Turn the Bluetooth connection setting of your Bluetooth phone/device on.
   - This function is not available when the Bluetooth connection setting of your Bluetooth phone/device is set to off.
2. Display the phone screen. (→P.66)
3. Select **Yes** (Yes) to register a Bluetooth phone/device.



4. Follow the STEPS 4 to 7 in “REGISTERING A Bluetooth PHONE/DEVICE”. (→P.46)

PROFILES

This system supports the following services.

Bluetooth Device	Spec.	Function	Requirements	Recommendations
Bluetooth Phone/Device	Bluetooth Specification	Registering a Bluetooth phone/device	Ver. 2.1	Ver. 4.2

Bluetooth Device	Profile	Function	Requirements	Recommendations
Bluetooth Phone	HFP (Hands-Free Profile)	Hands-free system	Ver. 1.0	Ver. 1.7
	PBAP (Phone Book Access Profile)	Transferring the contacts	Ver. 1.0	Ver. 1.2
	MAP (Message Access Profile)	Bluetooth phone message	-	Ver. 1.3
	SPP (Serial Port Profile)	APPS function	-	Ver. 1.2
Bluetooth Device	A2DP (Advanced Audio Distribution Profile)	Bluetooth audio system	Ver. 1.0	Ver. 1.3
	AVRCP (Audio/Video Remote Control Profile)		Ver. 1.0	Ver. 1.6

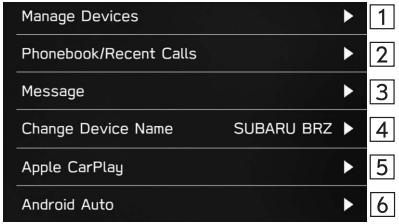
NOTE

- If your cellular phone does not support HFP, registering the Bluetooth phone or using PBAP, MAP or SPP profiles individually will not be possible.
- If the connected Bluetooth phone/device version is older than recommended or incompatible, the Bluetooth phone/device function may not work properly.
- If the application is not running smoothly or is unstable, disconnect and reconnect the Bluetooth phone/device via Bluetooth (→P.47) and/or USB cable (→P.34). If the problem continues, reboot the Bluetooth phone/device.

Bluetooth SETTINGS

1. Press ⌂.
2. Select **Settings** (Settings).
3. → **Phone** (Phone)
4. Select the items to be set.

PHONE SETTINGS SCREEN



1	Registering a Bluetooth phone/device: →P.46
	Connecting or disconnecting Bluetooth phones/devices: →P.47
	Deleting Bluetooth phones/devices: →P.49
2	Setting phonebook/recent calls download: →P.50
	Sorting the recent calls list and contacts list: →P.71
	Deleting all favorites list: →P.72
3	Setting the message: →P.76
4	Changing the device name
5	Setting Apple CarPlay: →P.86
6	Setting Android Auto: →P.89

NOTE

- "Manage Devices" screen can also be displayed by selecting **Manage Devices** (Manage Devices) or **Add Device** (Add Device) on the phone screen (→P.66) or Bluetooth audio control screen (→P.120).

REGISTERING A Bluetooth PHONE/DEVICE

Up to 5 Bluetooth phones/devices can be registered.

Bluetooth compatible phones (HFP) and devices (AVP) can be registered simultaneously.

This operation cannot be performed while driving.

1. Display the phone settings screen. (→P.45)
2. Select **Manage Devices** (Manage Devices).
3. → **Add** (Add)
   - If a message appears, follow the guidance on the screen.
4. When this screen is displayed, search for the device name displayed on this screen on the screen of your Bluetooth phone/device.



   - **Cancel** (Cancel): Select to cancel the registration.
   - For details on operating the Bluetooth phone/device, see the manual that comes with it.
5. Register using your Bluetooth phone/device.
   - A PIN-code is not required for SSP (Secure Simple Pairing) compatible Bluetooth phones/devices. Depending on the type of Bluetooth phone/device being connected, a message confirming registration may be displayed on the Bluetooth phone's/device's screen. Respond and operate the Bluetooth phone/device according to the confirmation message.

NOTE

- To re-register your Bluetooth phone/device after having deleted it from the system, operate the Bluetooth phone/device and register it after deleting the previously registered system information from the Bluetooth phone/device.

6. Check that the following pop-up screen may be displayed.



- **Cancel** (Cancel): Select to cancel the registration.
- If a confirmation message appears asking whether to transfer the phone's contact data to the system, select the appropriate button.

7. When the connection is completed, confirm that a connected device name is displayed.

- If an error message appears, follow the guidance on the screen to try again.

NOTE

- When registering an NFC compatible device, registration is performed when the Bluetooth phone/device is held against the NFC logo of the audio system until a connection is established.

CONNECTING OR DISCONNECTING Bluetooth PHONE/DEVICE

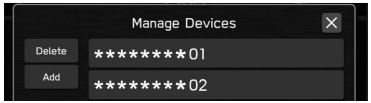
Up to 5 Bluetooth phones/devices (Phones (HFP) and devices (AVP)) can be registered.

If more than 1 Bluetooth phone/device has been registered, select which Bluetooth phone/device to connect to.

1. Display the phone settings screen. (→P.45)

2. Select **Manage Devices** (Manage Devices).

3. Select the Bluetooth phone/device to be connected or disconnected.



- To disconnect the Bluetooth phone/device, select **Yes** (Yes).
- "Connected" is displayed next to the currently connected Bluetooth phone/device.
- If the desired Bluetooth phone/device is not on the list, select **Add** (Add) to register the Bluetooth phone/device. (→P.46)

4. Check that "Connected" is displayed next to the Bluetooth phone/device when the connection is complete.

- If an error message appears, follow the guidance on the screen to try again.

NOTE

- It may take time if the Bluetooth phone/device connection is carried out during Bluetooth audio playback.
- Depending on the type of Bluetooth phone/device being connected, it may be necessary to perform additional steps on the Bluetooth phone/device.

AUTO CONNECTION MODE

Leave the Bluetooth phone/device in a location where the connection can be established.

- When the ignition switch is turned to the "ACC" or "ON" position, the system searches for a nearby registered Bluetooth phone/device.
- The system will connect with the registered Bluetooth phone/device that was last connected, if it is nearby.

CONNECTING MANUALLY

When the auto connection has failed, it is necessary to connect Bluetooth phones/devices manually.

Follow the "CONNECTING OR DISCONNECTING Bluetooth PHONE/DEVICE". (→P.47)

RECONNECTING THE Bluetooth PHONE/DEVICE

If a Bluetooth phone/device is disconnected due to poor reception from the Bluetooth network when the ignition switch is turned to the "ACC" or "ON" position, the system automatically reconnects the Bluetooth phone/device.

- If a Bluetooth phone/device is disconnected on purpose, such as turning it off, this does not happen. Reconnect the Bluetooth phone/device manually.

NOTE

- When a Bluetooth phone/device is registered to the profile of a driver, a message may be displayed asking if the change of profile to the driver is desired. (→P.53)

DELETING Bluetooth PHONES/DEVICES

1. Display the phone settings screen. (→P.45)
2. Select **Manage Devices** (Manage Devices).
3. → **Delete** (Delete)
4. Select ⊗ for the Bluetooth phone/device you wish to delete.
5. Select **OK** (OK) when the confirmation message appears.

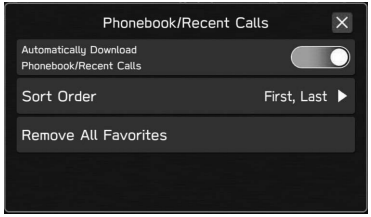
NOTE

- The Bluetooth phone/device will still contain information from this system even after the Bluetooth phone/device has been deleted. Operate the Bluetooth phone/device to delete the system information saved inside the Bluetooth phone/device.

SETTING PHONEBOOK/RECENT CALLS DOWNLOAD

When this function is activated, the phonebook data of the connected Bluetooth phone will be downloaded automatically.

1. Display the phone settings screen. (→P.45)
2. Select **Phonebook/Recent Calls** (Phonebook/Recent Calls).
3. Select to turn "Automatically Download Phonebook/Recent Calls" on/off.



NOTE

- The profile version of the connected Bluetooth phone may not be compatible with downloading phonebook data. For details, contact your SUBARU dealer.
- Up to 2000 contacts in the phonebook of the connected Bluetooth phone can be downloaded. Up to 5 phone numbers registered to a contact can be downloaded.
- The notification setting on the Bluetooth phone may need to be activated in order to download the phonebook. For details, check the instructions for the connected Bluetooth phone. When the system's clock settings are set to auto, the auto-adjustment function and message function (→P.75) will not function properly if the phonebook is not downloaded.
- The Bluetooth phone's favorite list will not be downloaded automatically even after the phonebook data has been downloaded from the Bluetooth phone. This system does not currently support transfer of data from the Bluetooth phone favorites list. To add the Bluetooth phone's favorites list to the system's favorites list, you need to register it through the system phonebook contacts list. (→P.72)

OTHER SETTINGS

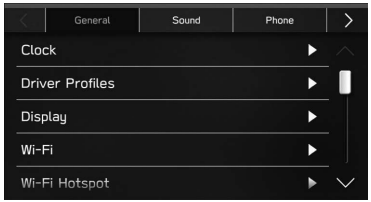
GENERAL SETTINGS

1. Press [⌂].
2. Select **Settings** (Settings).
3. → **General** (General)
4. Select the items to be set.

GENERAL SETTINGS SCREEN

For details about the following menu, refer to the vehicle Owner's Manual.

- **Clock** (Clock)
- **Display** (Display)
- **Reminder Screen** (Reminder Screen)
- **Meter Screen** (Meter Screen)
- **Camera** (Camera)
- **Language** (Language)
- **Birthday List** (Birthday List)
- **Anniversary List** (Anniversary List)
- **Location Services** (Location Services)



Driver Profiles (Driver Profiles)	Select to set the driver profiles. (→P.52)
Wi-Fi (Wi-Fi)	Select to set the Wi-Fi® function settings. (→P.54)
Wi-Fi Hotspot (Wi-Fi Hotspot)*1 *2	Select to set the Wi-Fi® Hotspot settings.
Home Screen Shortcuts (Home Screen Shortcuts)	Select to turn the home screen shortcuts function on/off. (→P.39)
Software Update (Software Update)	Select to update system software versions. (→P.57)

Factory Data Reset (Factory Data Reset)	Select to reset all setup items. The audio system restarts automatically after resetting factory data. To complete the reset process, turn the ignition switch to the "LOCK"/"OFF" position after the audio system has restarted, and then turn to the "ACC" or "ON" position after approximately 3 minutes.
System Information (System Information)	Select to display the system information.
Free/Open Source Software Information (Free/Open Source Software Information)	Select to display the free/open source software information.

*1: If equipped

*2: Refer to the Owner's Manual supplement for "SUBARU STARLINK Safety and Security" for details.

SETTING DRIVER PROFILES

Once a driver profile is registered, some of the contents customized by the driver, such as navigation, radio, and sound settings, etc., will be categorized and memorized for that driver.

When the vehicle is shared by multiple drivers, such as by family members, some settings altered by other drivers will be overwritten by recalling a registered driver profile.

Additionally, a driver profile, if linked to a Bluetooth phone/device, can be recalled automatically when the Bluetooth phone/device is connected.

NOTE

- Some of the memorized contents will be shared, not categorized by driver. Even though your driver profile is recalled, some settings changed by another driver may remain.

REGISTERING A DRIVER PROFILE

Profiles of up to 4 drivers can be registered.

1. Display the general settings screen. (→P.51)
2. Select **Driver Profiles** (Driver Profiles).
3. → **Add** (Add)
4. Select a desired language and select **NEXT** (NEXT).
5. → **Driver's Name** (Driver's Name)
6. Enter a driver name and select **Next** (Next).

7. Check driver name displayed and select **NEXT** (NEXT).
8. → **Add Phone** (Add Phone)



- By following the STEPS 4 to 7 in "REGISTERING A Bluetooth PHONE/DEVICE", register a Bluetooth phone/device. (→P.46)
- **Finish** (Finish): Exits without registering a Bluetooth phone/device.
- When registering a Bluetooth phone/device already registered to the system, select it from the displayed listing.

9. Select the registered Bluetooth phone/device then **Finish** (Finish).
10. Check the registered driver name is displayed.

NOTE

- The profile of a driver with a Bluetooth phone/device registered can be recalled automatically when connected. (→P.53)

RECALLING A DRIVER PROFILE

■ RECALLING A DRIVER PROFILE AUTOMATICALLY

When a Bluetooth phone/device, registered to the profile of a driver, is connected, a message will be displayed asking if the change of profile to the driver is desired. To change to the profile of that driver, select **OK** (OK).

NOTE

- Even though a Bluetooth phone/device registered to a driver profile is in the vehicle, the driver profile will not be recalled automatically when another Bluetooth phone/device is connected. Manually change profile if desired.
- When there are more than one Bluetooth phone/device in the vehicle that can be connected, a message may be displayed asking if the change of profile to the suggested driver is desired. If the suggested change is not desired, select **Cancel** (Cancel) then change manually to the desired driver profile.

■ RECALLING A DRIVER PROFILE MANUALLY

1. Display the general settings screen. (→P.51)
2. Select **Driver Profiles** (Driver Profiles).
3. Select the desired driver name then **OK** (OK).

NOTE

- When a driver profile is recalled manually, the Bluetooth phone/device of the driver will not be connected automatically.

EDITING A DRIVER PROFILE

1. Display the general settings screen. (→P.51)
2. Select **Driver Profiles** (Driver Profiles).
3. → **Edit** (Edit)
4. Select a desired driver profile name to edit.
5. Follow the STEPS 4 to 9 in "REGISTERING A DRIVER PROFILE". (→P.52)

DELETING A DRIVER PROFILE

1. Display the general settings screen. (→P.51)
2. Select **Driver Profiles** (Driver Profiles).
3. → **Edit** (Edit)
4. Select ⊗ for the driver profile name you wish to delete.
5. → **OK** (OK)

SETTING Wi-Fi® CONNECTION

CONNECTING TO A Wi-Fi® NETWORK

1. Display the general settings screen. (→P.51)
2. Select **Wi-Fi** (Wi-Fi).
3. → **Available Wi-Fi Networks** (Available Wi-Fi Networks)
4. Select the desired network.



- When a network with 🔒 is selected and the password entry screen is displayed, enter the password, and then select **OK** (OK).

SETTING UP A CONNECTION QUICKLY

If a Wi-Fi® device is Wi-Fi® Protected Setup compatible, it can be connected to more quickly.

1. Display the general settings screen. (→P.51)
2. Select **Wi-Fi** (Wi-Fi).
3. → **Wi-Fi Protected Setup** (Wi-Fi Protected Setup)
4. Select **PIN Setup** (PIN Setup) or **Push Button Setup** (Push Button Setup) as determined by the device.
5. Operate the Wi-Fi® device to connect.
   - When **PIN Setup** (PIN Setup) is selected: Enter the displayed PIN code into the Wi-Fi® network device.
   - When **Push Button Setup** (Push Button Setup) is selected: Push the WPS button on the Wi-Fi® network device.

ADDING A Wi-Fi® NETWORK

Available networks which are not displayed by searching can be added.

1. Display the general settings screen. (→P.51)
2. Select **Wi-Fi** (Wi-Fi).
3. → **Available Wi-Fi Networks** (Available Wi-Fi Networks)
4. → **Add** (Add)
5. → **Wi-Fi Name (SSID)** (Wi-Fi Name (SSID))
6. Enter the network name. → **OK** (OK)
7. → **Security** (Security)
8. Select the security type.
9. → **Start Connection** (Start Connection)
   - When a password is required, enter the password. → **OK** (OK)

DELETING A Wi-Fi® NETWORK

1. Display the general settings screen. (→P.51)
2. Select **Wi-Fi** (Wi-Fi).
3. Select **Wi-Fi** (Wi-Fi) to turn the Wi-Fi® function off.
4. → **Registered Wi-Fi Networks** (Registered Wi-Fi Networks)
5. → **Delete** (Delete)
6. Select ⊗ for the Wi-Fi® network you wish to delete. → **OK** (OK)

⚠ WARNING

- Use Wi-Fi® devices only when safe and legal to do so.
- This system is fitted with Wi-Fi® antennas. People with implantable cardiac pacemakers, cardiac resynchronization therapy-pacemakers or implantable cardioverter defibrillators should maintain a reasonable distance between themselves and the Wi-Fi® antennas. The radio waves may affect the operation of such devices.
- Before using Wi-Fi® devices, users of any electrical medical device other than implantable cardiac pacemakers, cardiac resynchronization therapy-pacemakers or implantable cardioverter defibrillators should consult the manufacturer of the device for information about its operation under the influence of radio waves.

  Radio waves could have unexpected effects on the operation of such medical devices.

SUPPORTED Wi-Fi® NETWORK SPECIFICATIONS

The system can connect to a Wi-Fi® network that supports the following standards.

- Communication standards:
  - 802.11b
  - 802.11g
  - 802.11n (2.4 GHz)
- Security:
  - WPA™
  - WPA2™

NOTE

- WPA and WPA2 are registered mark of the Wi-Fi Alliance®.
- When using a mobile router or tethering function of a smartphone, you may wish to mind the upper limits of data usage. If exceeded, additional communication cost may be charged.

UPDATING THE SYSTEM

Please ask your dealer to update the system software*1.

You may also update the system software via Wi-Fi®. The update process involves downloading and installing a software update*2. Note that system functionality will be restricted during installation.

*1: Please check with your dealer for specific details on the update content.

*2: Depending on the software update content, your radio station presets and volume settings may be reset by the update process.

NOTE

- Update using Wi-Fi® may not be available in some countries.

DOWNLOAD UPDATE

1. Press ⌂.
2. Select **Settings** (Settings).
3. → **General** (General)
4. → **Clock** (Clock) → **Time Setting** (Time Setting)
5. → **AUTO** (AUTO)*1 or **Sync With Phone** (Sync With Phone)*2
6. Connect to a Wi-Fi® network. (→P.54)
7. Display the general settings screen. (→P.51)
8. → **Software Update** (Software Update)
9. → **Update** (Update)
10. → **Check for Updates** (Check for Updates)
    - **Cancel** (Cancel): Select to stop checking for available updates.
    - If **Automatically Check for Updates** (Automatically Check for Updates) is on, updates will automatically be checked for and, if available, a message will be displayed. If a message is displayed, select **OK** (OK) and proceed to the next step.
    - If **Automatically Download Updates** (Automatically Download Updates) is on, updates will automatically be downloaded. After the download has completed, a message will be displayed. Select **OK** (OK) to start installation and proceed to STEP 3 in "UPDATE INSTALLATION". (→P.58)
11. Select **Download Now** (Download Now) to begin downloading the update (if available).
    - **Cancel** (Cancel): Select to stop the update process.
    - The download status progress is displayed in the category area.
    - If the update procedure fails, refer to the "TROUBLESHOOTING" section. (→P.154)

*1: With SUBARU STARLINK Safety and Security

*2: Without SUBARU STARLINK Safety and Security

UPDATE INSTALLATION

⚠CAUTION

- Park your vehicle in a safe place when installing the update.
- The following system functions are restricted during the update installation.
  - It will not be possible to use general system functions.
  - Only the rear view camera image will be displayed. Or the image will disappear temporarily.

1. Download any available updates.
2. Select **Install Now** (Install Now) to start installing the update.
   - Installation will take several minutes.

NOTE

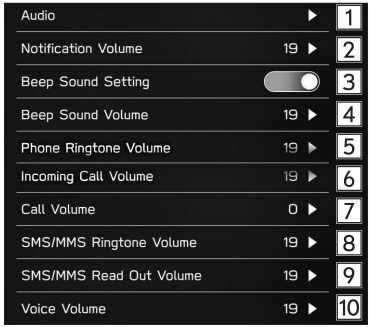
- During software update installation, the screen may flicker. However, this is not a malfunction.

3. When installation is complete, select **OK** (OK) on the confirmation message.
   - If the update procedure fails, refer to the "TROUBLESHOOTING" section. (→P.154)
4. Turn the ignition switch to the "LOCK"/"OFF" position and exit the vehicle.
5. Close the driver's door and lock the doors, then move at least 10 feet (3 m) away from the vehicle to prevent the key from interfering.
6. After at least 5 minutes have elapsed, start the engine again.
   - The new software will be applied.

SOUND SETTINGS

1. Press  .
2. Select **Settings** (Settings).
3. → **Sound** (Sound)
4. Select the items to be set.

SOUND SETTINGS SCREEN



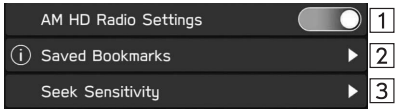
1	**Sound Customization** (Sound Customization): Select to display the sound customization screen. (→P.99) **Sound Restorer** (Sound Restorer): Select to turn the sound restorer function on/off. This function plays compressed audio with quality near original sound by adding the complement signal of high tone. **Virtual Bass** (Virtual Bass): Select to set the virtual bass function. This function corrects the bass sound by adding harmonic sound. **Dynamic Beat Enhancer** (Dynamic Beat Enhancer): Select to set the dynamic beat enhancer function. This function expands the dynamic range lost in data compression and creates a sharp beat sound. **Speed Volume Control** (Speed Volume Control): Select to set the speed volume. The system adjusts to the optimum volume and tone quality according to vehicle speed to compensate for increased vehicle noise. **AUX Volume Gain** (AUX Volume Gain): Select to set AUX volume gain.
2	Select to adjust the volume of the sound notifying of a message displayed on the center information display.
3	Select to turn the tone sound on/off.
4	Select to adjust the tone sound volume.
5	Select to adjust the ringtone volume.
6	Select to adjust the volume of a received call.
7	Select to adjust the call volume.
8	Select to adjust the SMS/MMS ringtone volume.
9	Select to adjust the SMS/MMS read out volume.
10	Select to set the voice recognition prompts volume.

RADIO SETTINGS

1. Press [⌂].
2. Select **Settings** (Settings).
3. → **Radio** (Radio)

SETTING AM/FM RADIO

1. Display the radio settings screen. (→P.61)
2. Select **AM** (AM) or **FM** (FM).
3. Select the desired item to be set.



1	Select to turn the HD Radio mode on/off.
2	Select to display the saved bookmark list. (→P.61)
3 *	Select to set seek sensitivity of AM band as **DX (Distance)** (DX (Distance)) or **LO (Local)** (LO (Local)).

*: AM radio only

DISPLAYING THE BOOKMARK DETAILS

Cover art/track title/artist/album name are displayed for bookmarked tracks.

A QR code containing the track title/artist/album name can be displayed.

1. Display the AM settings screen or FM settings screen. (→P.61)
2. Select **Saved Bookmarks** (Saved Bookmarks).
3. Select the desired bookmark.

DELETING THE BOOKMARK

1. Display the AM settings screen or FM settings screen. (→P.61)
2. Select **Saved Bookmarks** (Saved Bookmarks).
3. → **Edit** (Edit)
4. Select ⊗ for the bookmark you wish to delete. → **OK** (OK)
   - Deleting the bookmark can also be deleted select to 🗑 from the bookmark details screen.

SETTING THE SiriusXM®

1. Display the radio settings screen. (→P.61)
2. Select **SiriusXM** (SiriusXM).
3. Select the desired item to be set.



1	When this function is on, channels registered as Smart Favorites will be cached, and when the channel is changed, the song on that channel can be listened to from the beginning.
2	Select to enable/disable the search function for channels registered to Smart Favorites.
3	Select to turn the "Sport Team Alert" on/off. (→P.113)
4	Select to set the parental control passcode and locked channels. (→P.63, 63)

SETTING THE PARENTAL CONTROL PASSCODE

1. Display the SiriusXM settings screen. (→P.62)
2. Select **Parental Control** (Parental Control).
3. Select **OK** (OK) when the confirmation message appears.
4. Enter the 4 digits passcode. → **OK** (OK)

ADDING THE LOCKED CHANNELS

1. Display the SiriusXM settings screen. (→P.62)
2. Select **Parental Control** (Parental Control).
3. Enter the 4 digits passcode. → **OK** (OK)
4. → **Channel Lockout Selection** (Channel Lockout Selection)
   - "Lock All Mature Channels": Select to lock all mature channels.
   - To add the locked channels, it is necessary to set the "Lock All Mature Channels" to off.
5. → **Add** (Add)
6. Select the desired channel to be set.
7. → **BACK** (BACK)

CHANGING THE PARENTAL CONTROL PASSCODE

1. Display the SiriusXM settings screen. (→P.62)
2. Select **Parental Control** (Parental Control).
3. Enter the 4 digits passcode. → **OK** (OK)
4. → **Change Passcode** (Change Passcode)
5. Enter the 4 digits current passcode. → **OK** (OK)
6. Enter the 4 digits new passcode. → **OK** (OK)

DELETING THE LOCKED CHANNEL

1. Display the SiriusXM settings screen. (→P.62)
2. Select **Parental Control** (Parental Control).
3. Enter the 4 digits passcode. → **OK** (OK)
4. → **Channel Lockout Selection** (Channel Lockout Selection)
   - To delete the locked channels, it is necessary to set the "Lock All Mature Channels" to off.
5. → **Edit** (Edit)
6. Select ⊗ for the channel you wish to delete. → **OK** (OK)
7. → **BACK** (BACK)

MEMO

4 Phone

Phone Operation 66

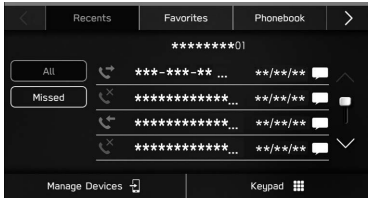
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PHONE OPERATION (HANDS-FREE SYSTEM FOR CELLULAR PHONES)

PHONE SCREEN

The phone screen can be accessed with the following methods:

- Press [⌂], and then select **Phone** (Phone).
- Press [PHONE].



Phone operation	Registering a Bluetooth phone/device: →P.42
	Calling on the Bluetooth phone: →P.70
	Receiving on the Bluetooth phone: →P.73
	Talking on the Bluetooth phone: →P.74
Message function	Using the Bluetooth phone message function: →P.75
Setting up a phone	Setting the Bluetooth phone/device: →P.45

SOME BASICS

The hands-free system enables calls to be made and received without having to take your hands off the steering wheel.

This system supports Bluetooth. Bluetooth is a wireless data system that enables cellular phones to be used without being connected by a cable or placed in a cradle.

The operating procedure of the phone is explained here.

⚠ WARNING

- While driving, do not use a cellular phone or connect the Bluetooth phone.
- This system is fitted with Bluetooth antennas. People with implantable cardiac pacemakers, cardiac resynchronization therapy-pacemakers or implantable cardioverter defibrillators should maintain a reasonable distance between themselves and the Bluetooth antennas. The radio waves may affect the operation of such devices.
- Before using Bluetooth phones, users of any electrical medical device other than implantable cardiac pacemakers, cardiac resynchronization therapy-pacemakers or implantable cardioverter defibrillators should consult the manufacturer of the device for information about its operation under the influence of radio waves. Radio waves could have unexpected effects on the operation of such medical devices.

⚠ CAUTION

- Do not leave your cellular phone in the vehicle. The temperature inside may rise to a level that could damage the phone.

NOTE

- If your cellular phone does not support Bluetooth, this system cannot function. Certain functions may not be available depending on the type of cellular phone.
- In the following conditions, the system may not function:
  - The cellular phone is turned off.
  - The current position is outside the communication area.
  - The cellular phone is not connected.
  - The cellular phone has a low battery.
- When using the hands-free function and other Bluetooth functions at the same time, the following problems may occur:
  - The Bluetooth connection may be cut.
  - Noise may be heard when playing back voice with the Bluetooth function.
- The other party's voice will be heard from the front speakers. The audio system will be muted during phone calls or when hands-free voice commands are used.
- Talk alternately with the other party on the phone. If both parties speak at the same time, the other party may not hear what has been said. (This is not a malfunction.)
- Keep call volume down. Otherwise, the other party's voice may be audible outside the vehicle and voice echo may increase. When talking on the phone, speak clearly towards the microphone.

NOTE

● The other party may not hear you clearly when:
- Driving on an unpaved road. (Making excessive traffic noise.)
- Driving at high speeds.
- Driving with a window open.
- When air from the ventilator blows directly toward the microphone.
- The sound of the air conditioning fan is loud.
- There is a negative effect on sound quality due to the phone and/or network being used.

REGISTERING/CONNECTING A Bluetooth PHONE

To use the hands-free system for cellular phones, it is necessary to register a cellular phone with the system. (→P.42)

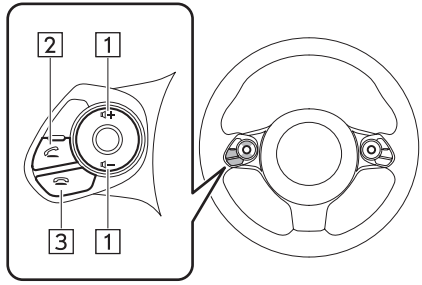
Bluetooth PHONE CONDITION DISPLAY

The condition of the Bluetooth phone appears on the upper right side of the screen. (→P.38)

USING THE PHONE SWITCH/MICROPHONE

▶ Steering switch

By pressing the phone switch, a call can be received or ended without taking your hands off the steering wheel.



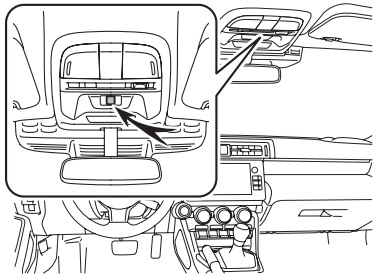
1 Volume control switch
- Press the "+" side to increase the volume.
- Press the "−" side to decrease the volume.

2 Off hook switch

3 On hook switch

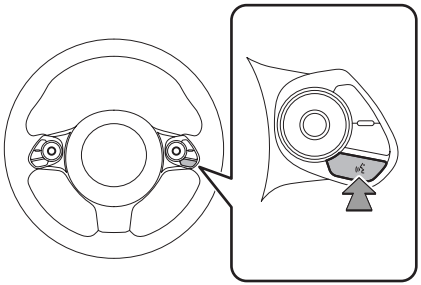
▶Microphone

The microphone is used when talking on the phone.



VOICE RECOGNITION SYSTEM

Press this switch to operate the voice recognition system.



- The voice recognition system and its list of commands can be operated. (→P.134)

ABOUT THE CONTACTS IN THE CONTACT LIST

- The following data is stored for every registered phone. When another phone is connected, the following registered data cannot be read:
  - Contact data
  - Call history data
  - Favorites data
  - All phone settings

NOTE

- When a phone's registration is deleted, the above-mentioned data is also deleted.

CALLING ON THE Bluetooth PHONE

After a Bluetooth phone has been registered, a call can be made using the hands-free system. There are several methods by which a call can be made, as described below.

1. Display the phone screen. (→P.66)
2. Select the desired button to call from.
   - By recent calls list: →P.70
   - By favorites list: →P.71
   - By keypad*: →P.72
   - By contacts list: →P.72
   - By SMS/MMS: →P.79
   - By voice recognition system: →P.134

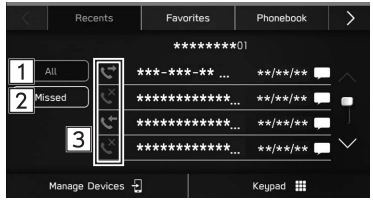
*: The operation cannot be performed while driving.

NOTE

- If Siri is activated on an iPhone which is connected to the system via Bluetooth, an active call screen of the connected iPhone will be displayed. The iPhone can be operated using Siri.

BY RECENT CALLS LIST

1. Display the phone screen. (→P.66)
2. Select **Recents** (Recents), and then select the desired contact.
   - The outgoing call screen is displayed.



1	Select to display all latest call history items.
2	Select to display missed calls.
3	Displays the call type icons. : Missed call : Incoming call : Outgoing call

NOTE

- When a phone number registered in the contact list is received, the name is displayed.
- International phone calls may not be made depending on the type of cellular phone you have.

SORTING THE PHONEBOOK LIST

The order of the phonebook list can be sorted by first name or last name.

1. Display the phone settings screen. (→P.45)
2. Select **Phonebook/Recent Calls** (Phonebook/Recent Calls).
3. → **Sort Order** (Sort Order)
4. Select the desired sorting criteria.

BY FAVORITES LIST

Calls can be made using registered contacts which can be selected from a contact list.

For details on registering contacts:→P.72

Up to 15 contact lists can be registered in the favorites list.

1. Display the phone screen. (→P.66)
2. Select **Favorites** (Favorites), and then select the desired contact.
3. Select next to the desired number.
   - The outgoing call screen is displayed.

NOTE

- This system's favorites list and that of your Bluetooth phone are not synchronized. This system does not currently support transfer of favorites list data from the Bluetooth phone. To add the Bluetooth phone's favorites list to the system's favorites list, you need to register it through the system phonebook contacts list. (→P.72)

DELETING ALL FAVORITES LIST

1. Display the phone settings screen. (→P.45)
2. Select **Phonebook/Recent Calls** (Phonebook/Recent Calls).
3. → **Remove All Favorites** (Remove All Favorites) → **OK** (OK)

BY KEYPAD

1. Display the phone screen. (→P.66)
2. Select **Keypad** (Keypad).
3. Enter the phone number. → **Call** (Call)
   - The outgoing call screen is displayed.

NOTE

- Depending on the type of Bluetooth phone being connected, it may be necessary to perform additional steps on the phone.

BY CONTACTS LIST

Calls can be made by using contact data which is downloaded from the connected Bluetooth phone.

1. Display the phone screen. (→P.66)
2. Select **Phonebook** (Phonebook), and then select the desired contact.
   - When ☆ is selected, ☆ changes to ★ (yellow).
     - The number is registered in the favorites list. (→P.71)
   - Each time the symbol is selected, the symbol changes between ☆ and ★ (yellow).
3. Select 📞 next to the desired number.
   - Numbers may include Home, Work, Mobile and Other as categories depending on the phonebook data of the connected cellular phone.
   - The outgoing call screen is displayed.

NOTE

- Up to 2000 contacts can be downloaded and displayed on the phonebook screen. (Up to 5 phone numbers per contact will be downloaded.)
- When "Automatically Download Phonebook/Recent Calls" is set to on, contacts is downloaded automatically. (→P.50)

RECEIVING ON THE Bluetooth PHONE

INCOMING CALLS

When a call is received, the incoming call screen pops up with sound.

1. Select **Accept** (Accept) or press the switch on the steering wheel to talk on the phone.



To refuse to receive the call: Select **Decline** (Decline) or press the switch on the steering wheel.

To adjust the volume of a received call: Turn the **"VOLUME"** knob, or use the "+ / −" switch on the steering wheel.

NOTE

- During international phone calls, the other party's name or number may not be displayed correctly depending on the type of cellular phone you have.
- The ringtone volume can also be set from the sound settings screen. (→P.59)

TALKING ON THE Bluetooth PHONE

While talking on the phone, this screen is displayed. The operations outlined below can be performed on this screen.



1	Select to mute your voice to the other party.
2	Select to enter the desired numbers/output tones.
3	Select to transfer the call. Select **Transfer** (Transfer) to change from a hands-free call to a cellular phone call. Select **Transfer Back** (Transfer Back) to change from cellular phone call to hands-free call.
4	Select to hang up the phone.

NOTE

- Changing between cellular phone call and hands-free call can be performed by operating the cellular phone directly.
- Transferring methods and operations will be different depending on the type of cellular phone you have.
- For the operation of the cellular phone, see the manual that comes with it.
- Turn the **"VOLUME"** knob, or use the "🔊+ / 🔊−" switch on the steering wheel to adjust the volume of the other party's voice.

▶In the case of accepting an interrupt incoming call during a call

The first call is put on hold.

- **Swap** (Swap): Select to change parties.
- Each time **Swap** (Swap) or name area is selected, or press the 📞 switch on the steering wheel, the party who is on hold will be switched.

▶When using another function during a call

By pressing [⌂], the active call screen will be minimized and other functions can be used.

- When the active call screen is minimized, only the call ending operation can be performed.
- By pressing [PHONE], the active call screen will be maximized.

Bluetooth PHONE MESSAGE FUNCTION

Received messages can be forwarded from the connected Bluetooth phone, enabling checking and replying using the system.

Depending on the type of Bluetooth phone connected, received messages may not be transferred to the message inbox.

If the phone does not support the message function, this function cannot be used.

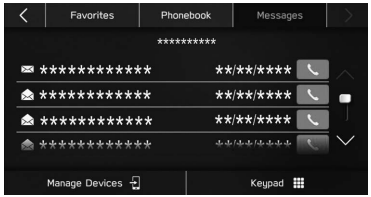
Depending on the Bluetooth phone type, the screen display may differ, and it may not be possible to use certain functions.

To use this function, it is necessary to set the phonebook download function to on. (→P.50)

NOTE

- Depending on the model of your Bluetooth phone, the setting of the connected phone may need to be changed. (ex: For iOS or other models, the notification setting may need to be activated.) For details, check the instructions for the connected Bluetooth phone.

1. Display the phone screen. (→P.66)
2. Select **Messages** (Messages).
3. Check that the message inbox screen is displayed.



- : Unread message icon
- Receiving a message: →P.76
- Checking messages: →P.77
- Replying to a message (quick reply): →P.78
- Sending a new short message: →P.78
- Calling the message sender: →P.79

SETTING THE MESSAGE

1. Display the phone settings screen. (→P.45)
2. Select **Message** (Message).
3. Select the items to be set.



1	Select to set the incoming message notification pop-up on/off.
2	Select to set automatically download messages on/off.
3	Select to edit quick reply messages. (→P.78)

RECEIVING A MESSAGE

When an SMS/MMS is received, the incoming message screen pops up with sound and is ready to be operated on the screen.

1. Select **Play** (Play).
   - Select **Ignore** (Ignore) to not open the message.

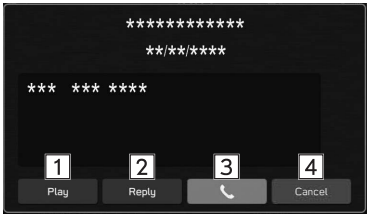
▶If there are any unread messages

The following screen is displayed.



- **Inbox** (Inbox): Select to display the message inbox screen.
- **Ignore** (Ignore): Select to not open the message.

2. The following screen is displayed.



1	Select to have messages read out. • Select **Stop** (Stop) to stop the message read out.
2 *	Select to reply the message. (→P.78)
3	Select to call the message sender.
4	Select to close this screen.

*: Depending on the Bluetooth phone that is connected to the audio system, this function is not available.

NOTE

- Depending on the cellular phone used for receiving messages, or its registration status with the system, some information may not be displayed.

CHECKING MESSAGES

1. Display the message inbox screen. (→P.75)

2. Select the desired message from the list.

3. Check the message. (→P.76)

NOTE

- Depending on the type of Bluetooth phone being connected, it may be necessary to perform additional steps on the phone.
- Only received messages on the connected Bluetooth phone can be displayed.
- The text of the message is not displayed while driving.
- Turn the **"VOLUME"** knob, or use the "🔊+ / 🔊−" switch on the steering wheel to adjust the message readout volume.

REPLYING TO A MESSAGE (QUICK REPLY)*

*: Depending on the Bluetooth phone that is connected to the audio system, this function is not available.

1. Display the message inbox screen. (→P.75)
2. Select the desired message from the list.
3. → **Reply** (Reply)
4. Select the desired message.
5. → **Send** (Send)
   - **Change** (Change): Select to change the message.
   - **Cancel** (Cancel): Select to cancel sending the message.

NOTE

- 10 messages have already been stored.

SENDING A NEW SHORT MESSAGE

1. Display the favorites detail screen (→P.71), the recent calls list screen (→P.70) or the contact detail screen (→P.72).
2. Select next to the desired number.
3. Select the desired message.
4. → **Send** (Send)
   - **Change** (Change): Select to change the message.
   - **Cancel** (Cancel): Select to cancel sending the message.

EDITING THE QUICK REPLY MESSAGE

▶Editing the message in the phone settings screen

1. Display the phone settings screen. (→P.45)
2. Select **Message** (Message).
3. → **Quick Reply Messages** (Quick Reply Messages)
4. → **Edit** (Edit)
5. Select the desired message.
6. Enter the message. → **OK** (OK)

▶Editing the message in the message screen

1. Display the message inbox screen. (→P.75)
2. Select the desired message from the list.
3. → **Reply** (Reply)
4. Select next to the desired message.
5. Enter the message. → **OK** (OK)

DELETING THE QUICK REPLY MESSAGE

1. Display the phone settings screen. (→P.45)
2. Select **Message** (Message).
3. → **Quick Reply Messages** (Quick Reply Messages)
4. → **Edit** (Edit)
5. Select next to the desired message.

ADDING THE QUICK REPLY MESSAGE

1. Display the phone settings screen. (→P.45)
2. Select **Message** (Message).
3. → **Quick Reply Messages** (Quick Reply Messages)
4. → **Add** (Add)
5. Enter the message. → **OK** (OK)

CALLING THE MESSAGE SENDER

Calls can be made to an SMS/MMS message sender's phone number.

1. Display the message inbox screen. (→P.75)
2. Select next to the desired sender.
   - The outgoing call screen is displayed.

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BEFORE USING APPLICATIONS

Precautions to be aware of when using applications are shown below.

In this chapter, iPhone or Android devices will be referred to as a smartphone.

⚠WARNING

- Do not connect or operate the smartphone while driving.
- Be sure to park the vehicle in a safe place before connecting or operating the smartphone.

⚠CAUTION

- Do not leave your smartphone in the vehicle. In particular, high temperatures inside the vehicle may damage the smartphone.
- Do not push down on or apply unnecessary pressure to the smartphone while it is connected as this may damage the smartphone or its terminal.
- If connecting your smartphone via USB, do not insert foreign objects into the USB port as this may damage the smartphone or its terminal.

NOTE

- Depending on the application, certain functions are not available while driving for reasons of safety.
- In order to maximize signal reception, performance and precision of the smartphone, please ensure the smartphone is placed as close to the system as possible, while ensuring it is stowed and secure while driving.
- When connecting your smartphone via USB, use the original cables provided with your smartphone or equivalent third-party (certified) cables.
- When the ignition switch is turned to the “ACC” or “ON” position, the battery of the connected smartphone is charged.
- If connecting your smartphone via USB, smartphone may not be recognized when the ignition switch is turned to the “ACC” or “ON” position. In this case, remove the smartphone and reconnect it.
- The accuracy of the displayed information or the signal reception performance depends on the smartphone or the connected device, and its wireless connection.
- For operating the smartphone, see the instruction manual that comes with it.
- Follow the specific operation procedures for the smartphone application.
- When connecting the device via Bluetooth, the communication speed may become slower than via USB.
- If the application is not running smoothly or is unstable, disconnect and reconnect the smartphone via Bluetooth (→P.47) and/or USB cable (→P.34). If the problem continues, reboot the smartphone.

SETTINGS REQUIRED TO USE APPLICATIONS

In order to use an application on this system, the application must be installed on your smartphone.

- Search and download the application from your smartphone app.
  - iPhone: App Store via iTunes
  - Android device: Google Play Store
- Create an account and login to the application on the smartphone.

NOTE

- Please use the latest version of the application.
- Apple CarPlay does not require an application to be installed. Refer to "Apple CarPlay" for details on Apple CarPlay operation. (→P.85)

ABOUT APP-BASED CONNECTED CONTENT

Requirements for using the connected content services of the application on this system.

- The latest version of the system is compatible with connected content application(s) for the smartphones, and is downloaded to your smartphone.
- A current account with a wireless content service provider.
- A smartphone data plan: If the data plan for your smartphone does not provide for unlimited data usage, additional charges from your carrier may apply for accessing app-based connected content via 3G, 4G, Wi-Fi®, or 4G LTE wireless networks.
- Connection to the internet via 3G, 4G, Wi-Fi®, or 4G LTE networks.

NOTE

- Changes to product specifications may result in differences between the content of the manual and features of the product.
- Be careful not to exceed the data usage limits for your smartphone. Doing so will result in additional data usage charges from your phone carrier.

NOTE

- Limitations:
  - Access to app-based connected content will depend on the availability of wireless cellular and/or Wi-Fi® network coverage for the purpose of allowing your smartphone to connect to the internet.
  - Service availability may be geographically limited by region. Consult the wireless connected content service provider for additional information.
  - Ability of this product to access connected content is subject to change without notice and could be affected by any of the following: compatibility issues with future firmware versions of the smartphone; compatibility issues with future versions of the connected content application(s) for the smartphone; changes to or discontinuation of the connected content application(s) or service by its provider.
- Since some applications use signals from GPS satellites and wireless communication lines, they may not work properly in the following locations.
  - In tunnels
  - In underground parking lots
  - Outside wireless communication range, such as some countryside areas
  - Where the wireless communication network is congested, or where communications are restricted
- Depending on the circumstances and environment, the signal may be weak or not be received. In such cases, an error may occur.

NOTE

- Communication and phone call charges for smartphones should be paid by the wireless subscriber.
- If you lose the data in a smartphone or other device while using it with the system, no compensation will be given for the lost data.
- SUBARU CORPORATION does not guarantee content provided by the application.
- The application may not work due to factors on smartphones, smartphone applications or stations. SUBARU CORPORATION accepts no responsibility for this.

Apple CarPlay

Apple CarPlay can be used to view Apple Maps, play music, and place calls by connecting an Apple CarPlay device to the system. Supported applications can also be run.

- For details on the services or the operations, check the Apple CarPlay site.
  https://www.apple.com/ios/carplay/

To use the Apple CarPlay application, connect an Apple CarPlay device to the USB port.

When using the application, read the precautions indicated in "BEFORE USING APPLICATIONS". (→P.82)

NOTE

- Use an undamaged genuine USB cable when using this function.
- Enable Apple CarPlay in the Apple CarPlay device's restriction settings before using this function.

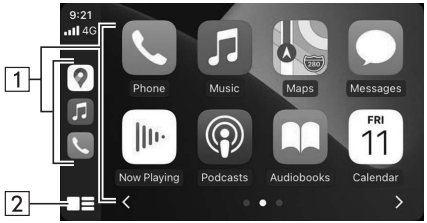
CONNECTING THE Apple CarPlay DEVICE

1. Connect an Apple CarPlay device to the USB port. (→P.34)
2. Check the confirmation message, and then select **Yes** (Yes).
   - The Apple CarPlay screen will be displayed.
   - If **No** (No) is selected, Apple CarPlay will not start, and the device will be recognized as an iPod/iPhone. (→P.117)
   - If "Don't show again." is selected, the confirmation message will not be displayed again.
     If the connected device cannot be used as an Apple CarPlay device, change the Apple CarPlay device connection settings. (→P.86)

OVERVIEW

Select **Apple CarPlay** (Apple CarPlay) on the home screen or the apps screen (→P.16, 17) to display the Apple CarPlay screen.

▶Control screen*



*: The displayed screen will differ depending on the connected Apple CarPlay device.

1	Displays the application buttons. Select to start the application.
2	Select to change the home screen of Apple CarPlay.

ABOUT THE SUPPORTED DEVICES

This system compatible with iOS 13.2 or later are supported.

SELECTING DEVICE TO CONNECT TO Apple CarPlay

Whether a registered device connects as an Apple CarPlay device or an iPod/iPhone can be set.

This setting can be changed only if “Don’t show again.” was selected on the confirmation message displayed when an Apple CarPlay device was connected.

1. Display the phone settings screen. (→P.45)
2. Select **Apple CarPlay** (Apple CarPlay).
3. → **Device List** (Device List)
4. → **Edit** (Edit)
5. Select ■ for the desired Apple CarPlay device.
6. → **OK** (OK)

DELETING THE Apple CarPlay DEVICE

This setting can be changed only if "Don't show again." was selected on the confirmation message displayed when an Apple CarPlay device was connected.

1. Display the phone settings screen. (→P.45)
2. Select **Apple CarPlay** (Apple CarPlay).
3. → **Device List** (Device List)
4. → **Edit** (Edit)
5. Select ⊗ next to the desired device name.
6. → **Yes** (Yes)
7. → **OK** (OK)

Android Auto™

Android Auto can be used to view Google Maps, play music, and place calls by connecting your Android device to the system, using USB cable and Bluetooth. Supported applications can also be run.

- For details on the services or the operations, check the Android Auto site.
  https://www.android.com/auto/
  https://support.google.com/androidauto/

To use the Android Auto application, connect your Android device to the USB port.

When using the application, read the precautions indicated in "BEFORE USING APPLICATIONS". (→P.82)

NOTE

- Use an undamaged genuine USB cable when using this function.
- To use this function, check to make sure that your Android device is set to accept connection with a new vehicle.
- Depending on the model, the talkback volume of the voice recognition function of Android Auto may differ from the volume setting of other functions. Set the volume to a level that is easy to hear.

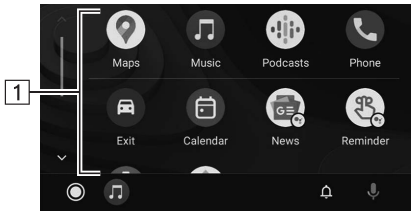
CONNECTING THE Android Auto DEVICE

1. Connect an Android Auto device to the USB port. (→P.34)
2. Check the confirmation message, and then select **Yes** (Yes).
   - The Android Auto screen will be displayed.
   - If **No** (No) is selected, Android Auto will not start.
   - If "Don't show again." is selected, the confirmation message will not be displayed again.
     If the connected device cannot be used as an Android Auto device, change the Android Auto device connection settings. (→P.89)

OVERVIEW

Select **Android Auto** (Android Auto) on the home screen or the apps screen (→P.16, 17) to display the Android Auto screen.

▶**Control screen***



*: The displayed screen will differ depending on the connected Android Auto device.

1	Displays the application buttons. Select to start the application.

ABOUT THE SUPPORTED DEVICES

This system compatible with Android 8.1 or later are supported.

ENABLING AUTO SHOW OF Android Auto SCREEN

Automatic display of the Android Auto screen when an Android device is connected to the system via USB, can be enabled/disabled.

1. Display the phone settings screen. (→P.45)
2. Select **Android Auto** (Android Auto).
3. Turn "Auto Show Connected Device" on.

SELECTING Android DEVICES TO CONNECT TO Android Auto

Whether a registered Android device connects as an Android Auto device or a USB memory device can be set.

1. Display the phone settings screen. (→P.45)
2. Select **Android Auto** (Android Auto).
3. → **Device List** (Device List)
4. → **Edit** (Edit)
5. Select ■ for the desired Android device.

DELETING THE Android Auto DEVICE

1. Display the phone settings screen. (→P.45)
2. Select **Android Auto** (Android Auto).
3. → **Device List** (Device List)
4. → **Edit** (Edit)
5. Select ⊗ next to the desired device name.
6. → **Yes** (Yes)
7. → **OK** (OK)

SiriusXM Travel Link

SiriusXM Travel Link*

*: SiriusXM U.S. satellite and data services are available only in the 48 contiguous USA and DC. SiriusXM satellite service is also available in Canada; see www.siriusxm.ca.

Data service information, which is comprised of sports information, weather information, stock information, parking information and fuel information, can be received via the SiriusXM®.

To receive the data service information in the vehicle, a subscription to the SiriusXM® Service is necessary following a free trial. (→P.108)

Content that uses the SiriusXM® Service is reset when personal information is initialized by selecting **Factory Data Reset** (Factory Data Reset) at the "GENERAL SETTINGS SCREEN". (→P.51)

NOTE

- Information available on the SiriusXM Travel Link services can be registered, within limited numbers.

DISPLAYING SPORTS INFORMATION

Sports information such as games and results, the status of games still in progress, and future game schedules can be displayed.

1. Select **Travel Link** (Travel Link) on the Apps screen. (→P.23)
2. → **Sports** (Sports)
3. Check that sports information is displayed.



1	Select to display the favorite teams information. **Favorite Team** (Favorite Team): Select to register, edit or select your favorite team.

2	Select to display all information for a selected sport. **Headlines** (Headlines): Select to display the headlines. **Change Sport** (Change Sport): Select to change the sport.
3	Select to change the displayed information.
4	Select to listen to a broadcast.

DISPLAYING WEATHER INFORMATION

Weather forecasts, forecast temperature or highest/lowest temperature, and the chances of precipitation, etc. can be displayed in weather information.

1. Select **Travel Link** (Travel Link) on the Apps screen. (→P.23)
2. → **Weather** (Weather)
3. Check that weather information is displayed.



1	Select to switch the timing of the displayed forecast.
2	Select to change the region which information will be displayed. The region can be selected from registered favorites or a full list of regions.
3	Select to add the currently displayed location as a favorite.
4	Weather information is displayed.

DISPLAYING WEATHER ALERTS

Weather alerts can be displayed.

1. Select **Travel Link** (Travel Link) on the Apps screen. (→P.23)
2. → **Weather Alerts** (Weather Alerts)
3. Check that weather alerts are displayed.



1	Select to sort weather alerts by priority.
2	Select to sort weather alerts by distance.
3	Select to add the favorite regions list.
4	Select to change the region which information will be displayed. The region can be selected from registered favorites or a full list of regions.
5	Select to set the alert types, zone and notifications.
6	Weather alerts are displayed.

DISPLAYING STOCKS INFORMATION

Company names, stock prices, and price fluctuations can be displayed in stock information. Fluctuations greater than zero are displayed with green arrows, and fluctuations less than zero are displayed with red arrows.

1. Select **Travel Link** (Travel Link) on the Apps screen. (→P.23)
2. → **Stocks** (Stocks)
3. Check that stock information is displayed.



1	Select to add stocks.
2	Select to delete stocks.
3	Stock information is displayed.

DISPLAYING FUEL INFORMATION

Gas station information can be displayed. When Bluetooth is enabled on your cellular phone, calls can be placed if the displayed information screen contains phone number information.

1. Select **Travel Link** (Travel Link) on the Apps screen. (→P.23)
2. → **Fuel Prices** (Fuel Prices)
3. Check that fuel information is displayed.



1 *	Select to sort the display order of gas stations by price.
2	Select to sort the display order of gas stations by brand.
3	Select to change the location for which fuel information is displayed.
4	Select to set the fuel type.
5	Select to change the country which information will be displayed.
6	Select to display the favorite gas stations list.
7	Select to display information about a gas station and be able to add it to favorites.

*: Not available when "US & CAN" is selected for countries for which information is displayed

DISPLAYING PARKING INFORMATION

Parking information can be displayed. When Bluetooth is enabled on your cellular phone, calls can be placed if the displayed information screen contains phone number information.

1. Select **Travel Link** (Travel Link) on the Apps screen. (→P.23)
2. → **Parking** (Parking)
3. Check that parking information is displayed.



1	Select to sort parking lots by price per hour.
2	Select to sort parking lots by price per day.
3	Select to change the region which information will be displayed.
4	Select to display the favorite parking lots list.
5	Select to display information about a parking lot and be able to add it to favorites.

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6 Audio



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BASIC OPERATION

SOME BASICS

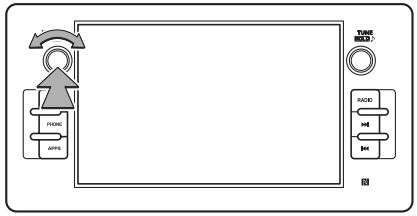
This section describes some of the basic features of the audio system. Some information may not pertain to your system.

Your audio system works when the ignition switch is turned to the "ACC" or "ON" position.

⚠CAUTION

- To prevent the battery from being discharged, do not leave the audio system on longer than necessary when the engine is not running.

TURNING THE SYSTEM ON AND OFF



"VOLUME" knob: Press and hold until a message is displayed, and then select **OK** (OK) or wait a few seconds for the audio system to turn off. Press and hold to turn the system on again. The system will turn on with the last audio source used. Turn this knob to adjust the volume. Press to mute the audio system.

- By pressing RADIO, the radio screen is displayed.
- By pressing ⌂, and then selecting **Media** (Media), the media screen is displayed.

NOTE

- The audio system will remain off if you change the position of the ignition switch from "LOCK"/"OFF" to "ACC"/"ON" while the audio system is off. If you had set the volume to mute, the audio system will remain mute and the track will start playing from where it was last stopped.

SELECTING AN AUDIO SOURCE

▶Radio screen

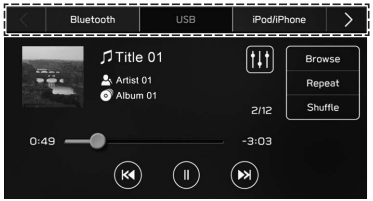
1. Press RADIO.
2. Select the desired radio mode.



- Each time RADIO is pressed, the radio modes can also be changed.

▶Media screen

1. Press ⌂.
2. Select **Media** (Media).
3. Select the desired audio source.



SOUND SETTINGS

DISPLAYING THE SOUND CUSTOMIZATION SCREEN

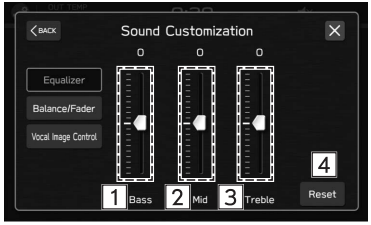
1. Press ⌂.
2. Select **Settings** (Settings).
3. → **Sound** (Sound)
4. → **Audio** (Audio)
5. → **Sound Customization** (Sound Customization)

EQUALIZER SETTINGS

How good an audio program sounds is largely determined by the mix of the treble, mid and bass levels. In fact, different kinds of music and vocal programs usually sound better with different mixes of treble, mid and bass.

1. Display the "Sound Customization" screen. (→P.99)
2. Select **Equalizer** (Equalizer).

3. Set the desired item.



1	Select the sliders to adjust low-pitched tones.
2	Select the sliders to adjust mid-pitched tones.
3	Select the sliders to adjust high-pitched tones.
4	Select to reset all setup items.

BALANCE/FADER SETTINGS

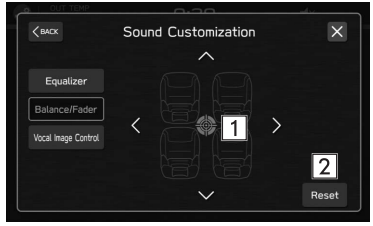
A good balance of the left and right stereo channels and of the front and rear sound levels is also important.

Keep in mind that when listening to a stereo recording or broadcast, changing the right/left balance will increase the volume of 1 group of sounds while decreasing the volume of another.

1. Display the "Sound Customization" screen. (→P.99)

2. Select **Balance/Fader** (Balance/Fader).

3. Adjust to the desired position.

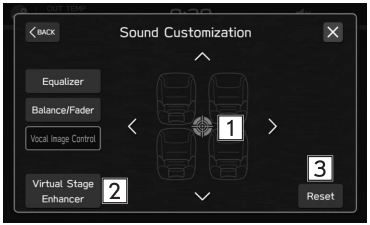


1	Select the icon to adjust sound balance.
2	Select to reset the adjusted position.

VOCAL IMAGE CONTROL SETTINGS

Extract only vocal sound from whole sound and adjust volume balance of it.

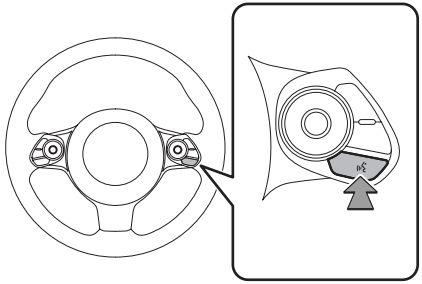
1. Display the "Sound Customization" screen. (→P.99)
2. Select **Vocal Image Control** (Vocal Image Control).
3. Adjust to the desired position.



1	Select the icon to adjust vocal image control.
2	Select to set the virtual stage enhancer function. This function adjusts the sounds to the high realistic surround sound by enhancing the vocals. When this setting is on, the front and rear setting of "Vocal Image Control" cannot be set.
3	Select to reset the vocal image control settings.

VOICE RECOGNITION SYSTEM

1. Press this switch to operate the voice recognition system.



- The voice recognition system and its list of commands can be operated. (→P.134)

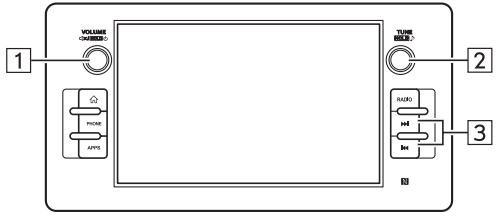
RADIO OPERATION

AM/FM RADIO

OVERVIEW

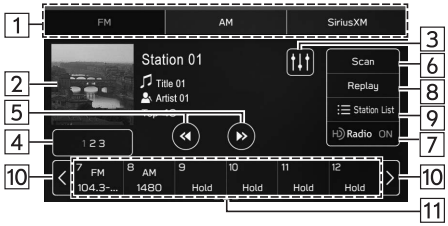
The FM/AM radio operation screen can be accessed by selecting **FM** (FM) or **AM** (AM) on the radio control screen. (→P.99)

▶Control panel



1	Turn to adjust the volume. Press to mute the audio system. Press and hold to turn the audio system off, and press and hold to turn it on again.
2	Turn to step up/down frequencies. Press and hold to display the sound customization screen. (→P.99)
3	Press to seek up/down available stations/channels.

▶Control screen



1	Select to change radio modes.
2	Press and hold to save a specific song to your Bookmark List. (→P.61)
3	Select to display the sound customization screen. (→P.99)
4 *	Select to change multicast channels available. (→P.105)
5	Select to step up/down frequencies. Select and hold to seek frequencies.
6	Select to scan for receivable stations/channels. The scan will continue until selected again.
7	Select to turn HD Radio mode on/off. When in HD Radio mode, the HD Radio icon changes colors as follows: • When a digital broadcasting station is sought for: Displayed in gray. • When a digital broadcasting station is received: Displayed in bright orange.
8	Select to display the cache radio operation buttons. (→P.106)
9	Select to display a list of receivable stations. (→P.104)
10	Select to scroll the list of preset buttons.
11	Select to tune to preset stations/channels. The preset station list can be scrolled by swiping the list.

*: FM Radio only

NOTE

- The radio automatically changes to stereo reception when a stereo broadcast is received.
- When the HD Radio mode is on, the radio automatically tunes to an HD Radio signal in AM or FM where available.

REGISTERING A STATION AS A PRESET

Multiple stations can be registered as presets.

1. Tune to the desired station.
2. Select and hold one of the desired preset station buttons.
   - To change the preset station to a different one, follow the same procedure.

SELECTING A STATION FROM THE LIST

A station list can be displayed.

1. Select **Station List** (Station List).
   - **Update** (Update): Select to update the station list.

▶FM Radio only

2. Select the desired list.
   - **All** (All): Select to display all stations.
   - **Genres** (Genres): Select to display categories.
3. Select the desired station.

RADIO BROADCAST DATA SYSTEM

This audio system is equipped with Radio Broadcast Data Systems (RBDS).

RBDS mode allows text messages to be received from radio stations that utilize RBDS transmitters.

RBDS features are available only when listening to an FM station that broadcasts RBDS information.

Available HD Radio™ Technology



HD Radio™ Technology manufactured under license from iBiquity Digital Corporation, a subsidiary of Xperi Inc., U.S. and Foreign Patents. For patents see https://xperi.com/hd-radio-patents/. Xperi, HD Radio, HD, and 'ARC' logos and their respective logos are trademarks or registered trademarks of Xperi Inc. and its subsidiaries in the United States and other countries.

MULTICAST

On the FM radio frequency most digital stations have additional programs on one FM station.

1. Select 123.
   - Each time 123. is selected, the channel can be changed.

Digital Sound

- Digital, CD-quality sound. HD Radio Technology enables local radio stations to broadcast a clean digital signal. AM sounds like today's FM and FM sounds like a CD.

Program Info

- Program Info: Presents song title, artist name, station IDs, and other relevant data streams.

HD2/HD3

- FM stations can provide additional digital-only audio programming on HD2/HD3 Channels.

NOTE

- HD Radio™ enabled stations can be preset.
- The song title and artist name will appear on the screen when available by the radio station. The radio station can send album pictures when available.
- As a user works through the analog radio stations, (where applicable) the radio receiver will automatically tune from an analog signal to a digital signal within 5 seconds.

Artist Experience

- Visual information related to content being played on your HD Radio receiver, such as Album Art, historical photographs, still art from live broadcasts, among other related content.

CACHING RADIO PROGRAMS

A radio program can be cached and played back in a time-shifted manner.

AUTOMATIC PLAYBACK OF THE CACHE

If the radio broadcast is interrupted by another audio output, such as an incoming phone call, the system will automatically cache the interrupted portion. To manually operate the cache operation: (→P.107)

NOTE

- The system can store up to 30 minutes. Cached data will be erased when the radio mode or station is changed or when the audio system is turned off.

PLAYING BACK THE CACHE MANUALLY

The broadcast cached in the program cache can be played back manually.

1. Select **Replay** (Replay). (→P.102)
2. Select the desired cache radio operation button.



1	Shows the current playback location. The playback location can be changed by dragging the sliders.
2	Select to display the preset stations/channels. (→P.102)
3	Select: Skips forward 5 seconds. Select and hold: Fast forwards continuously.
4	Pauses or plays the radio broadcast.
5	Select: Skips backward 5 seconds. Select and hold: Fast rewinds continuously.

NOTE

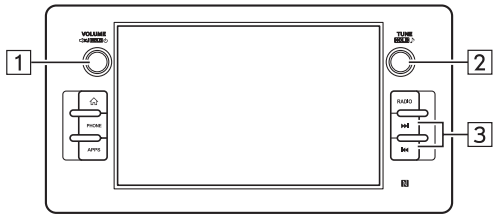
- The time displayed on the bar scale may differ from the actual time.

SiriusXM®

OVERVIEW

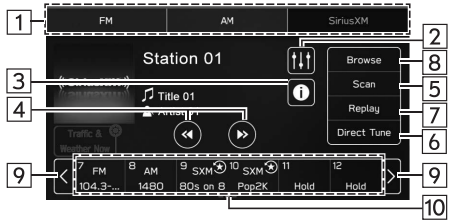
The SiriusXM® control screen can be accessed by selecting **SiriusXM** (SiriusXM) on the radio control screen. (→P.99)

▶ Control panel



1	Turn to adjust the volume. Press to mute the audio system. Press and hold to turn the audio system off, and press and hold to turn it on again.
2	Turn to step up/down channels. Press and hold to display the sound customization screen. (→P.99)
3	Press to seek up/down available channels.

▶Control screen



1	Select to change radio modes.
2	Select to display the sound customization screen. (→P.99)
3	Select to display the channel information.
4	Select to step up/down channels.
5	**Scan** (Scan): Select to search subscribed channels. **Tune Scan** (Tune Scan): Select to search channels registered to Smart Favorites. This function can be enabled/disabled by the Tune Scan setting on the SiriusXM settings screen. (→P.62)
6	Select to search channels by entering the channel number.
7	Select to display the cache radio operation buttons. (→P.111)
8	Select to search channels. (→P.112)
9	Select to scroll the list of preset buttons.
10	Select to tune to preset stations/channels. The preset station list can be scrolled by swiping the list. : Indicates a channel which has been registered as a Smart Favorite. Up to 10 channels can be registered as Smart Favorites, in the order they are registered as a preset.

NOTE

● Tune Scan is not designed for short tracks.

HOW TO SUBSCRIBE TO SiriusXM®

To listen to a SiriusXM broadcast in the vehicle, a subscription to SiriusXM is required following any trial included with the purchase of your vehicle.

SiriusXM is only available in the U.S. and Canada.

HOW TO SUBSCRIBE

SiriusXM audio and infotainment services provided by Sirius XM Radio Inc.

Trial Subscription Details: Your SiriusXM trial subscription will automatically stop at the end of your trial period. If you decide to purchase a subscription plan after your trial, your service will automatically renew in accordance with your selected plan and you will be charged according to your chosen payment method at the then-current rates, plus applicable fees and taxes. Services are subject to the SiriusXM Customer Agreement and Privacy Policy available at siriusxm.com (if in Canada, Siriusxm.ca) which includes complete terms and how to cancel. All fees, content and features are subject to change.

- For more information on your SiriusXM service or to subscribe please refer to the following:

▶ **U.S.A.**
Refer to www.siriusxm.com or call
To Subscribe: 1-877-447-0011.
To Cancel: 1-866-635-2349.

▶ **Canada**
Refer to www.siriusxm.ca or call
To Subscribe/Cancel: 1-877-209-0079.

⚠ WARNING

- Explicit Language Notice — Channels with frequent explicit language are indicated with an "XL" preceding the channel name. Channel blocking is available for SiriusXM® receivers by notifying SiriusXM at;

  U.S.A. Customers:

  Visit www.siriusxm.com or calling

  1-877-447-0011

  Canadian Customers:

  Visit www.siriusxm.ca or calling

  1-877-209-0079

⚠ CAUTION

- It is prohibited to copy, decompile, disassemble, reverse engineer, hack, manipulate, or otherwise make available any technology or software incorporated in receivers compatible with the SiriusXM® Services or that support the SiriusXM website, the Streaming Service or any of its content. Furthermore, the AMBE® voice compression software included in this product is protected by intellectual property rights including patent rights, copyrights, and trade secrets of Digital Voice Systems, Inc.
- Note: this applies to SiriusXM® receivers only and not SiriusXM Ready devices.

NOTE

● About SiriusXM Trial Subscription

ABOUT

The SiriusXM Platinum Plan is the ultimate entertainment experience, featuring expertly curated ad-free music and exclusive artist created music channels, premium sports coverage with live play-by-play from every major sport, and sports talk including all of our official league and college conference channels. It also includes exclusive comedy, talk and news. Discover even more when you stream on the SXM App, with Xtra music channels for any mood or activity, podcasts including SiriusXM originals, all included with your trial.

SiriusXM also delivers a wide variety of services such as Traffic, Weather, Sports Scores, Movie Listings, Fuel Prices, Stock Prices to navigation equipped vehicles. For a list of available features in your vehicle, visit siriusxm.com/infotainment and get the most out of your driving experience.

RADIO OPERATION

Look for the Sirius, XM, SXM, Band, SAT, AUX, Radio or Source button and you're in.

If you can't hear us, it's easy to get started:

- Locate your Radio ID/ESN by turning to Channel 0. If you don't see your number there, go to Siriusxm.com/activationhelp to find it.
- Visit siriusxm.com/refresh or call 1-855-MYREFRESH (697-3373) to send a refresh signal to your radio.

Canadian Customers:

- Locate your Radio ID/ESN by turning to Channel 0.
- Visit siriusxm.ca/refresh to send a refresh signal to your radio or call 1-888-539-7474 for service.

DISPLAYING THE RADIO ID

Each SiriusXM tuner is identified with a unique radio ID which is 8 alphanumeric characters. The radio ID is required when activating SiriusXM Satellite Services or when reporting a problem.

The radio ID can be checked by tuning to channel "000".

PRESETTING A CHANNEL

Multiple stations can be registered as presets.

1. Tune to the desired channel.
2. Select and hold one of the desired preset station buttons.
   - To change the preset station to a different one, follow the same procedure.

CACHING RADIO PROGRAMS

A radio program can be cached and played back in a time-shifted manner.

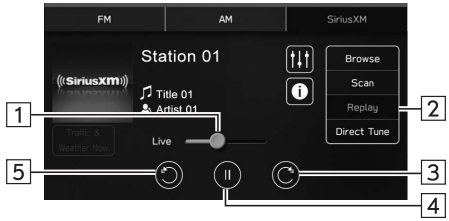
The program that is currently being listened to can be cached.

PLAYING BACK THE CACHE

The broadcast cached in the program cache can be played back.

1. Select **Replay** (Replay). (→P.107)

2. Select the desired cache radio operation button.



1	Shows the current playback location. The playback location can be changed by dragging the sliders.
2	Select to display the preset stations/channels. (→P.107)
3	Select: Access the desired program. Skips forward through program. Select and hold: Fast forwards continuously.
4	Pauses or plays the radio broadcast.
5	Select: Access the desired program. Skips back through program. Select and hold: Fast rewinds continuously.

NOTE

- The time displayed on the bar scale may differ from the actual time.

SELECTING A CHANNEL FROM THE LIST

1. Select **Browse** (Browse).
2. Select the desired list, and then select the desired channel.



1	Select to display the all channels list.
2	Select to display categories channel list. (→P.112)
3	Select to set teams for notifying the user of games starting and SportsFlash. (→P.112)
4	Select to display the TuneMix channel. (→P.113)

SELECTING FROM CATEGORIES CHANNEL LIST

1. Select **Categories** (Categories).
2. Select the desired genre.
3. Select the desired channel.

SETTING TEAMS FOR NOTIFICATIONS

By registering teams, a pop-up screen appears notifying listeners of information on the game progress and so on. You can return to the original point in the regular broadcast by exiting the pop-up screen.

To use this function, turn "Sport Team Alert" on in SiriusXM settings screen. (→P.62)

ADDING TEAMS

1. Select **Browse** (Browse).
2. → **Favorite Teams** (Favorite Teams)
3. → **Add** (Add)
4. Select the desired league.
5. Select the desired team.

EDITING THE LIST

1. Select **Favorite Teams** (Favorite Teams).
2. → **Edit** (Edit)
3. Select ⊗ for the item you wish to delete.
4. → **OK** (OK)

SETTING POP-UP ALERTS

Pop-up alerts can be set to display on the screen.

1. Select **Favorite Teams** (Favorite Teams).
2. Select 🔔 for the desired team.
3. Select the desired item to be set.
4. → **Save** (Save)

SETTING TUNEMIX CHANNELS

If multiple channels for which TuneMix is possible have been registered as TuneMix channels, songs from these channels can be listened to randomly.

REGISTERING CHANNELS

1. Select **Browse** (Browse).
2. → **TuneMix** (TuneMix)
3. → **Add** (Add)
4. Select the desired channels.

LISTENING TO TUNEMIXED CHANNELS

1. Select the desired items on the "TuneMix" screen.

EDITING THE TUNEMIX

1. Select **Edit** (Edit) on the "TuneMix" screen.
2. Select the desired item to be set.
   - ⊗: Select to delete the item.
3. → **OK** (OK)
4. Select the desired channels.

NOTE

- The TuneMix name cannot be changed.

MEDIA OPERATION

USB MEMORY

Audio files on a USB memory device can be played back.

OVERVIEW

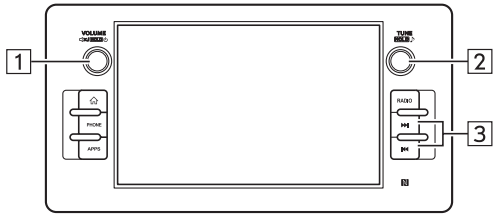
The USB Audio playback screen can be accessed with the following methods:

- Connect a USB memory device. (→P.34)
- Select **USB** (USB) on the media control screen. (→P.99)

NOTE

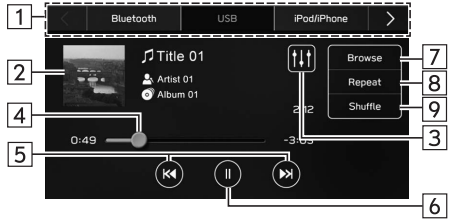
● Compatible USB memory device: →P.130

▶ Control panel



1	Turn to adjust the volume. Press to mute the audio system. Press and hold to turn the audio system off, and press and hold to turn it on again.
2	Turn to change the track. Press and hold to display the sound customization screen. (→P.99)
3	Press to change a track. Press and hold to fast forward/rewind.

▶Control screen



1	Select to switch between other media sources.
2	Displays cover art.
3	Select to display the sound customization screen. (→P.99)
4	Shows progress. The playback location can be changed by dragging the sliders.
5	Select to change the track. Select and hold to fast forward/rewind.
6	Select to pause/play.
7	Select to display the track search screen. Playback categories, such as by **Artists** (Artists) or **Albums** (Albums), can be selected.
8	Changes between repeat all tracks* → repeat current album/folder → repeat current track → cancel repeat each time this button is selected.
9	Select to enable/disable random playback for the tracks currently playing from the USB memory device.

*: Operable when **Folders** (Folders) is selected from **Browse** (Browse)

⚠WARNING

- Do not operate the player's controls or connect the USB memory device while driving.

⚠CAUTION

- Do not leave your portable player in the vehicle. In particular, high temperatures inside the vehicle may damage the portable player.
- Do not push down on or apply unnecessary pressure to the portable player while it is connected as this may damage the portable player or its terminal.
- Do not insert foreign objects into the port as this may damage the portable player or its terminal.

NOTE

- Depending on the device or music file being played, the cover art may not be displayed.

iPod/iPhone

When an iPod/iPhone is connected, you can play iPod/iPhone music files. On this unit, you can perform operations such as selecting a file from a list or changing to the random playback mode.

CONNECTING THE iPod/iPhone

1. Connect an iPod/iPhone to the USB port. (→P.34)
2. Check the confirmation message, and then select **No** (No).
   - If "Don't show again." is selected, the confirmation message will not be displayed again.
     If the connected iPhone is recognized as an Apple CarPlay device, select the device from the Apple CarPlay device list to remove the check mark. (→P.86)

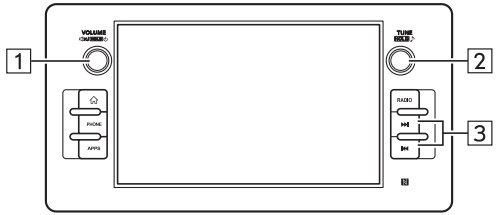
NOTE

- Compatible iPod/iPhone: →P.130

OVERVIEW

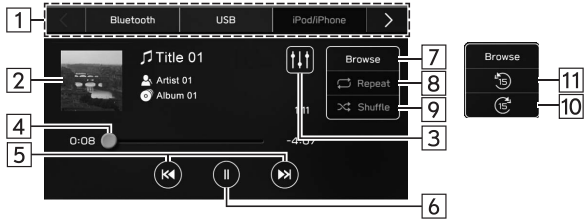
Select **iPod/iPhone** (iPod/iPhone) on the media control screen. (→P.99)

▶Control panel

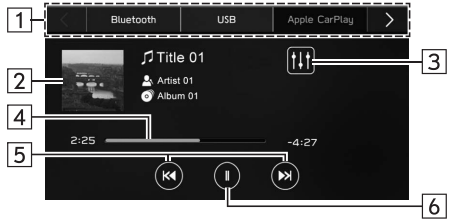


1	Turn to adjust the volume. Press to mute the audio system. Press and hold to turn the audio system off, and press and hold to turn it on again.
2	Turn to change the track. Press and hold to display the sound customization screen. (→P.99)
3	Press to change a track. Press and hold to fast forward/rewind.

▶Control screen (When not connected as an Apple CarPlay device)



▶Control screen (When connected as an Apple CarPlay device)



1	Select to switch between other media sources.
2	Displays cover art.
3	Select to display the sound customization screen. (→P.99)
4	Shows progress. When not connected as an Apple CarPlay device: The playback location can be changed by dragging the sliders.
5	Select to change the track. Select and hold to fast forward/rewind.
6	Select to pause/play.
7	Select to display the track search screen. Playback categories, such as by **Artists** (Artists) or **Albums** (Albums), can be selected.
8	Changes between repeat current album → repeat current track → cancel repeat each time this button is selected.
9	Select to enable/disable random playback for the tracks currently playing on the iPod/iPhone.
10 *	Select to fast forward the current content item in fixed intervals.
11 *	Select to rewind the current content item in fixed intervals.

*: Display when playing Audiobooks or Podcasts

⚠WARNING

- Do not operate the player's controls or connect the iPod/iPhone while driving.

⚠CAUTION

- Do not leave your portable player in the vehicle. In particular, high temperatures inside the vehicle may damage the portable player.
- Do not push down on or apply unnecessary pressure to the portable player while it is connected as this may damage the portable player or its terminal.
- Do not insert foreign objects into the port as this may damage the portable player or its terminal.

NOTE

- When an iPod/iPhone is connected using an undamaged genuine iPod/iPhone cable, battery of the iPod/iPhone will be charged.
- When playing music on an iPod/iPhone, operate connect it to the system using an undamaged genuine iPod/iPhone cable and operate the iPod/iPhone from the system. Certain functions may not be available if connected using other methods. Furthermore, depending on the connected iPod/iPhone, certain functions may not be available.
- Depending on the iPod/iPhone or music file being played, the cover art may not be displayed.
- When an iPod/iPhone is connected and the audio source is changed to iPod/iPhone mode, the iPod/iPhone will resume playing from the same point it was last used.
- Tracks selected by operating a connected iPod/iPhone may not be recognized or displayed properly.

Bluetooth AUDIO

The Bluetooth audio system enables users to play music files stored on Bluetooth devices through the vehicle speakers via wireless communication.

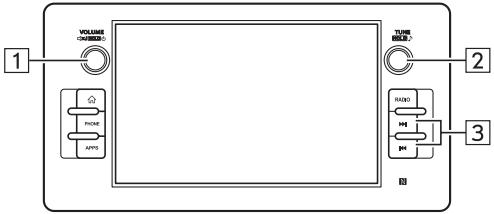
This audio system supports Bluetooth, a wireless data system capable of playing portable audio music without cables. If your device does not support Bluetooth, the Bluetooth audio system will not function.

OVERVIEW

The Bluetooth audio control screen can be accessed by selecting **Bluetooth** (Bluetooth) on the media control screen. (→P.99)

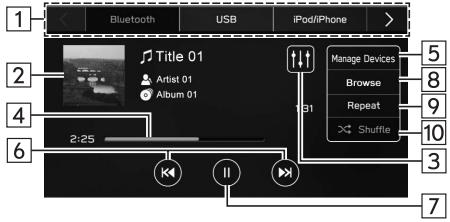
Depending on the type of portable player connected, some functions may not be available and/or the screen may look differently than shown in this manual.

▶Control panel



1	Turn to adjust the volume. Press to mute the audio system. Press and hold to turn the audio system off, and press and hold to turn it on again.
2	Turn to change the track. Press and hold to display the sound customization screen. (→P.99)
3	Press to change a track. Press and hold to fast forward/rewind.

▶Control screen



1	Select to switch between other media sources.
2	Displays cover art.
3	Select to display the sound customization screen. (→P.99)
4	Shows progress.
5	Select to display the "Manage Devices" screen. (→P.122)
6	Select to change the track. Select and hold to fast forward/rewind.
7	Select to pause/play.
8	Select to display the track search screen. Playback categories, such as by **Artists** (Artists) or **Albums** (Albums), can be selected.

9	Changes between repeat current album/folder → repeat current track → cancel repeat each time this button is selected.
10	Select to enable/disable random playback for the tracks currently playing on the Bluetooth device.

⚠WARNING

- Do not operate the player's controls or connect to the Bluetooth audio system while driving.
- This system is fitted with Bluetooth antennas. People with implantable cardiac pacemakers, cardiac resynchronization therapy-pacemakers or implantable cardioverter defibrillators should maintain a reasonable distance between themselves and the Bluetooth antennas. The radio waves may affect the operation of such devices.
- Before using Bluetooth devices, users of any electrical medical device other than implantable cardiac pacemakers, cardiac resynchronization therapy-pacemakers or implantable cardioverter defibrillators should consult the manufacturer of the device for information about its operation under the influence of radio waves. Radio waves could have unexpected effects on the operation of such medical devices.

⚠CAUTION

- Do not leave your portable player in the vehicle. In particular, high temperatures inside the vehicle may damage the portable player.

NOTE

- Depending on the Bluetooth device that is connected to the system, the music may start playing when selecting ⏸ while it is paused. Conversely, the music may pause when selecting ► while it is playing.
- In the following conditions, the system may not function:
  - The Bluetooth device is turned off.
  - The Bluetooth device is not connected.
  - The Bluetooth device has a low battery.
- It may take time to connect the phone when Bluetooth audio is being played.
- For operating the portable player, see the instruction manual that comes with it.
- If the Bluetooth device is disconnected due to poor reception from the Bluetooth network when the ignition switch is turned to the "ACC" or "ON" position, the system will automatically reconnect to the portable player.
- If the Bluetooth device is disconnected on purpose, such as it was turned off, this does not happen. Reconnect the portable player manually.
- Bluetooth device information is registered when the Bluetooth device is connected to the Bluetooth audio system. When transferring ownership of your vehicle, remove the Bluetooth audio information from the system by operating the general settings screen's item **Factory Data Reset** (Factory Data Reset). (→P.51)
- Depending on the Bluetooth device or music file being played, the cover art may not be displayed.
- If the Bluetooth device does not play automatically when connected, device operation may be necessary.
- Operability of all Bluetooth devices with this system is not guaranteed.

NOTE

- Depending on the Bluetooth device connected, irregularities, such as disabled operation of the audio system, inconsistent display with the connected device, longer time required for audio playback, may result.
- Depending on the music playback application of a Bluetooth device, the Bluetooth audio may not operate properly.
- If the specifications or profile of the connected Bluetooth device is lower than recommended or not compatible, the Bluetooth device may not function properly.
- If a Bluetooth device is enclosed by metal object or in a remote area away from the vehicle's Bluetooth module, sound quality of the playback may be deteriorated or the wireless communication may be severed.

CONNECTING A Bluetooth DEVICE

To use the Bluetooth audio system, it is necessary to register a Bluetooth device with the system.

▶Registering an additional device

1. Select **Manage Devices** (Manage Devices) on the Bluetooth audio control screen.
2. For more information: →P.46

▶Selecting a registered device

1. Select **Manage Devices** (Manage Devices) on the Bluetooth audio control screen.
2. Select the Bluetooth device to be connected.

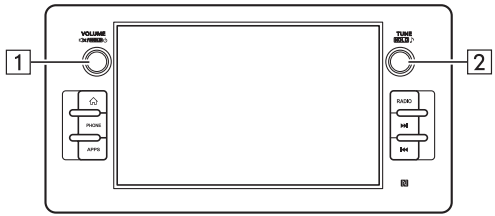
AUX

OVERVIEW

The AUX control screen can be accessed with the following methods:

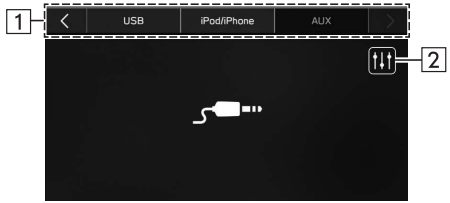
- Connect a portable audio device. (→P.34)
- Select **AUX** (AUX) on the media control screen. (→P.99)

▶Control panel



1	Turn to adjust the volume. Press to mute the audio system. Press and hold to turn the audio system off, and press and hold to turn it on again.
2	Press and hold to display the sound customization screen. (→P.99)

▶Control screen



1	Select to switch between other media sources.
2	Select to display the sound customization screen. (→P.99)

⚠WARNING

- Do not operate the player's controls or connect the portable audio device while driving.

⚠CAUTION

- Do not leave portable audio device in the vehicle. The temperature inside the vehicle may become high, resulting in damage to the player.
- Do not push down on or apply unnecessary pressure to the portable audio device while it is connected as this may damage the portable audio device or its terminal.
- Do not insert foreign objects into the port as this may damage the portable audio device or its terminal.

Android Auto*

*: When connected as an Android Auto device

Audio files on an Android Auto device can be played back.

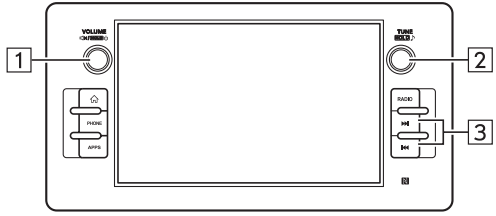
CONNECTING AN Android Auto DEVICE

1. Connect an Android Auto device to the USB port. (→P.34)
2. Check the confirmation message, and then select **Yes** (Yes).
   - If "Don't show again." is selected, the confirmation message will not be displayed again. If the connected Android device is not recognized as an Android Auto device, select the check box for the device on the Android Auto device list. (→P.89)

OVERVIEW

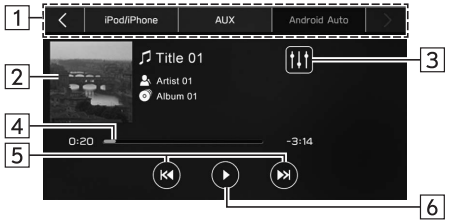
Select **Android Auto** (Android Auto) on the media control screen. (→P.99)

▶ Control panel



1	Turn to adjust the volume. Press to mute the audio system. Press and hold to turn the audio system off, and press and hold to turn it on again.
2	Turn to change the track. Press and hold to display the sound customization screen. (→P.99)
3	Press to change a track.

▶Control screen



1	Select to switch between other media sources.
2	Displays cover art.
3	Select to display the sound customization screen. (→P.99)
4	Shows progress.
5	Select to change the track.
6	Select to pause/play.

⚠WARNING

- Do not operate or connect an Android Auto device while driving.

⚠CAUTION

- Do not leave your Android Auto device in the vehicle. In particular, high temperatures inside the vehicle may damage it.
- Do not push down on or apply unnecessary pressure to the connector area of the Android Auto device while it is connected as this may damage the device or its terminals.
- Do not insert foreign objects into the port as this may damage the device or its terminals.

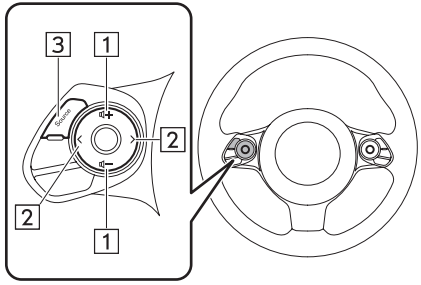
NOTE

- Depending on the device or music file being played, the cover art may not be displayed.

AUDIO REMOTE CONTROLS

STEERING WHEEL CONTROLS

Some parts of the audio system can be controlled using the steering wheel controls.



1	"🔊+ / 🔊−" switch
2	" 〈 / 〉 " switch
3	"Source" switch

▶"🔊+ / 🔊−" switch

Mode	Operation	Function
Volume	Press	Volume up/down
	Press and hold	Volume up/down continuously

▶" 〈 / 〉 " switch

Mode	Operation	Function
AM/FM Radio, SiriusXM®	Press	Preset station/channel up/down
	Press and hold	Scan and stop at the first received station when the switch is released
USB, iPod/iPhone, Bluetooth audio, Apple CarPlay	Press	Change a track/file
	Press and hold	Fast forward/rewind
Android Auto	Press	Change a track

▶"Source" switch

Mode	Operation	Function
All	Press	Turn on the audio system or change the audio source mode
	Press and hold	Turn off the audio system

TIPS FOR OPERATING THE AUDIO SYSTEM

OPERATING INFORMATION

⚠CAUTION

- To avoid damage to the audio system, be careful not to spill beverages over the audio system.

NOTE

- The use of a cellular phone inside or near the vehicle may cause a noise from the speakers of the audio system which you are listening to. However, this does not indicate a malfunction.

RADIO

Usually, a problem with radio reception does not mean there is a problem with the radio — it is just the normal result of conditions outside the vehicle.

For example, nearby buildings and terrain can interfere with FM reception. Power lines or phone wires can interfere with AM signals. And of course, radio signals have a limited range. The farther the vehicle is from a station, the weaker its signal will be. In addition, reception conditions change constantly as the vehicle moves.

Here, some common reception problems that probably do not indicate a problem with the radio are described.

FM

Fading and drifting stations: Generally, the effective range of FM is about 25 miles (40 km). Once outside this range, you may notice fading and drifting, which increase with the distance from the radio transmitter. They are often accompanied by distortion.

Multi-path: FM signals are reflective, making it possible for 2 signals to reach the vehicle's antenna at the same time. If this happens, the signals will cancel each other out, causing a momentary flutter or loss of reception.

Static and fluttering: These occur when signals are blocked by buildings, trees or other large objects. Increasing the bass level may reduce static and fluttering.

Station swapping: If the FM signal being listened to is interrupted or weakened, and there is another strong station nearby on the FM band, the radio may tune in the second station until the original signal can be picked up again.

AM

Fading: AM broadcasts are reflected by the upper atmosphere — especially at night. These reflected signals can interfere with those received directly from the radio station, causing the radio station to sound alternately strong and weak.

Station interference: When a reflected signal and a signal received directly from a radio station are very nearly the same frequency, they can interfere with each other, making it difficult to hear the broadcast.

Static: AM is easily affected by external sources of electrical noise, such as high tension power lines, lightening or electrical motors. This results in static.

SiriusXM®

- Cargo loaded on the roof luggage carrier, especially metal objects, may adversely affect the reception of SiriusXM®.
- Alternation or modifications carried out without appropriate authorization may invalidate the user's right to operate the equipment.

USB MEMORY DEVICE

- USB communication formats: USB 2.0 LS (1.5 Mbps)/FS (12 Mbps)/HS (480 Mbps)
- File formats: FAT32/NTFS/HFS+/EXT4
- Correspondence class: Mass storage class

iPod/iPhone

The following iPod touch and iPhone devices can be used with this system.
Made for

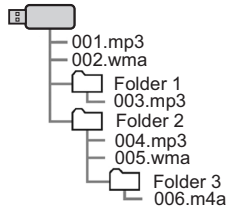
- iPhone 11 Pro Max
- iPhone 11 Pro
- iPhone 11
- iPhone XS Max
- iPhone XS
- iPhone XR
- iPhone X
- iPhone 8 Plus
- iPhone 8
- iPhone 7 Plus
- iPhone 7
- iPhone SE
- iPhone 6s Plus
- iPhone 6s
- iPhone 6 Plus
- iPhone 6
- iPhone 5s
- iPhone 5c
- iPhone 5
- iPod touch (6th generation)
- For USA customers, please visit www.subaru.com for details. Outside of the USA customers, contact your local dealer to arrange a demonstration in order to confirm whether or not the phone can be paired with the vehicle.

FILE INFORMATION

Codec	Description	Channels	Container/ Extension
MPEG-4 AAC LC	8-48 kHz sampling rate 8-320 kbps CBR, VBR	Mono and stereo	.m4a, .aac
MPEG-4 HE AAC	16-48 kHz sampling rate 8-320 kbps CBR, VBR	Mono and stereo	.m4a, .aac
MPEG-4 HE AAC v2	16-48 kHz sampling rate 8-320 kbps CBR, VBR	Mono and stereo	.m4a, .aac
MP3	8-48 kHz sampling rate 8-320 kbps CBR, VBR	Mono, Stereo, and Joint	.mp3
WMA2/7/8/ 9/9.1/9.2	16-48 kHz sampling rate 8-320 kbps CBR, VBR	Mono and stereo	.wma
PCMWAVE	8 bit and 16 bit 8000, 16000, and 44100 Hz sampling frequency	Mono and stereo	.wav

Codec	Description	Channels	Container/ Extension
FLAC	44.1 kHz, 48 kHz, 88.2 kHz, 96 kHz, 176.4 kHz, 192 kHz sampling rate 16 bit, 24 bit	Mono and stereo	.flac
ALAC	44.1 kHz, 48 kHz, 88.2 kHz, 96 kHz, 176.4 kHz, 192 kHz sampling rate 16 bit, 24 bit	Mono and stereo	.m4a

- The player is compatible with VBR (Variable Bit Rate).
- MP3 (MPEG Audio Layer 3), WMA (Windows Media Audio) and AAC (Advanced Audio Coding) are audio compression standards.
- This system can play AAC/AAC+ v2/MP3/WMA files on USB memory device and Bluetooth device.
- When naming an AAC/AAC+ v2/MP3/WMA file, add an appropriate file extension (.mp3/.wma/.m4a).
- This system plays back files with .mp3/.wma/.m4a file extensions as AAC/AAC+ v2/MP3/WMA files respectively. To prevent noise and playback errors, use the appropriate file extension.
- MP3 files are compatible with the ID3 Tag Ver. 1.0, Ver. 1.1, Ver. 2.2 and Ver. 2.3 formats. This system cannot display folder name, file name and artist name in other formats.
- WMA/AAC files can contain a WMA/AAC tag that is used in the same way as an ID3 tag. WMA/AAC tags carry information such as file name and artist name.
- This system can play back AAC files encoded by iTunes.
- The sound quality of MP3/WMA files generally improves with higher bit rates. In order to achieve a reasonable level of sound quality, USB memory device recorded with a bit rate of at least 128 kbps are recommended.
- m3u playlists are not compatible with the audio device.
- MP3i (MP3 interactive) and MP3PRO formats are not compatible with the audio device.
- When playing back files recorded as VBR (Variable Bit Rate) files, the play time will not be correctly displayed if the fast forward or rewind operations are used.
- It is not possible to check folders that do not include AAC/AAC+ v2/MP3/WMA files.
- AAC/AAC+ v2/MP3/WMA files in folders up to 3 levels deep can be played. However, the start of playback may be delayed when using USB memory device containing numerous levels of folders. For this reason, we recommend creating USB memory device with no more than 2 levels of folders.



- The play order of a USB memory device may change depending on the personal computer and AAC/AAC+ v2/ MP3/WMA encoding software that were used.
- WMA (Windows Media Audio) is an audio compression format developed by Microsoft®. It compresses files into a size smaller than that of MP3 files. The decoding formats for WMA files are Ver. 7, 8 and 9. This product is protected by certain intellectual property rights of Microsoft Corporation and third parties. Use or distribution of such technology outside of this product is prohibited without a license from Microsoft or an authorized Microsoft subsidiary and third parties.
- MP3 is an audio compression standard determined by a working group (MPEG) of the ISO (International Standard Organization). MP3 compresses audio data to about 1/10 the size of that on conventional discs.

7 Voice Recognition System



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VOICE RECOGNITION SYSTEM OPERATION

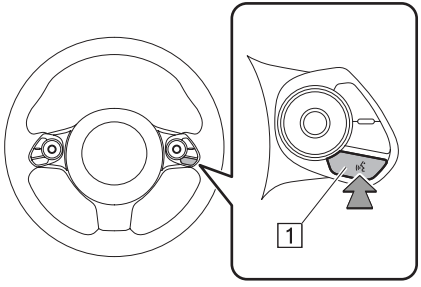
VOICE RECOGNITION SYSTEM

The voice recognition system enables the audio, hands-free systems, etc. to be operated using voice commands.

Refer to the command list for samples of voice commands. (→P.136)

USING THE VOICE RECOGNITION SYSTEM

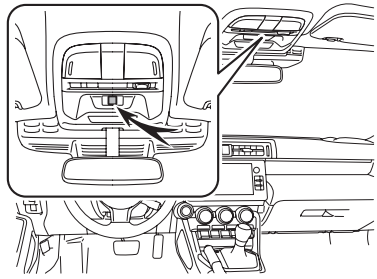
STEERING SWITCH



1 Talk switch

- Press the talk switch to start the voice recognition system.
- To cancel voice recognition, press and hold the talk switch.

MICROPHONE



- It is unnecessary to speak directly into the microphone when giving a command.

NOTE

- This function or part of this function may not be available in some languages and countries.
- Wait for the confirmation beep before speaking a command.
- Voice commands may not be recognized if:
  - Spoken too quickly.
  - Spoken at a low or high volume.
  - Driving with a window open.
  - Passengers are talking while voice commands are spoken.
  - The air conditioning speed is set high.
  - When air from the ventilator blows directly toward the microphone.

NOTE

- In the following conditions, the system may not recognize the command properly and using voice commands may not be possible:
  - The command is incorrect or unclear. Note that certain words, accents or speech patterns may be difficult for the system to recognize.
  - There is excessive background noise, such as wind noise.

VOICE RECOGNITION SYSTEM OPERATION

1. Press the talk switch.
   - After the voice recognition top screen has been displayed, speech guidance will commence.
2. Say the command.



   - When selecting **Help** (Help) or saying ***"Help"***, all commands supported by the system are listed.
   - If a category name is selected, the selected category command list will be displayed.
   - To cancel voice recognition, select ✕, or press and hold the talk switch.

NOTE

- Turn the **"VOLUME"** knob, or use the "🔊+ / 🔊−" switch on the steering wheel to adjust the speech guidance volume.

COMMAND LIST

Recognizable voice commands and their actions are shown below.

- Frequently used commands are listed in the following tables.
- For devices that are not installed in the vehicle, the related commands will not be displayed in the screen. Also, according to conditions, other commands may not be displayed in the screen.
- The functions available may vary according to the system installed.
- If the system language is changed on the general settings screen, the language of the voice recognition function will also change.
  Refer to the vehicle Owner's Manual for details.

NOTE

● The notations used in the commands are as follows.
  • <○○○>: Numbers, titles, or names to be spoken

▶ Phone commands

Voice command	Function
Call a contact	Places a call to the spoken contact name and phone type of the contact from the phonebook
Call <name> <phone type>	Places a call to the spoken contact name and phone type of the contact from the phonebook
Pair phone	Displays "Manage Devices" screen
Send a text by contact	Sends the preset message to the spoken contact name and phone type of the contact from the phonebook
Dial a number	Places a call to the spoken phone number
Dial <number>	Places a call to the spoken phone number
Call back	Places a call to the phone number of the latest incoming call
Redial	Places a call to the phone number of the latest outgoing call
Show messages	Displays received text messages
Show recent calls	Displays the call history screen
Send a text to <number>	Sends a text message to the spoken phone number

Voice command	Function
Send a text by recent calls	Sends a text message by the recent call list
Send a text to <name> <phone type>	Sends a text message to the spoken contact name and phone type of the contact from the phonebook

▶ Music commands

Voice command	Function
Turn music on	Turns music on
Turn music off	Turns music off
Play song <name>	Plays the selected song
Play artist <name>	Plays tracks from the selected artist
Play playlist <name>	Plays tracks from the selected playlist
FM radio	Switches to FM radio
AM radio	Switches to AM radio
Sirius XM	Switches to SiriusXM®
iPod	Switches to iPod/iPhone
Radio frequency	Tunes radio frequency
Go to a preset	Selects a preset
Channel <name>	Switches to a selected satellite radio channel
Play genre <name>	Plays tracks from the selected genre
Play album <name>	Plays tracks from the selected album

Voice command	Function
Play composer <name>	Plays tracks from the selected composer
Play audiobook <name>	Plays the selected audiobook
Play podcast <name>	Plays the selected podcast
Browse genre <name>	Displays the list of artists of genre
Browse artist <name>	Displays the list of albums of the artist
Browse album <name>	Displays the list of songs of the album
Browse playlist <name>	Displays the list of playlist
Browse composer <name>	Displays the list of albums from the composer
Browse songs	Displays the list of songs
Browse audiobooks	Displays the list of audiobooks
Browse podcasts	Displays the list of podcasts
Auxiliary	Switches source to auxiliary
USB	Switches source to USB

Voice command	Function
Bluetooth audio	Switches source to Bluetooth audio
Tune to <frequency> AM	Tunes AM radio frequency
Tune to <frequency> FM	Tunes FM radio frequency
Tune to FM <frequency> HD <subchannel>	Tunes FM radio frequency
Listen to a radio genre - FM radio -	Selects a radio genre
Listen a <genre> FM station	Selects a radio genre
Tune to preset <number>	Selects a preset
Tune to channel number	Selects a satellite radio channel
Satellite channel <number>	Selects a satellite radio channel

NOTE

- Depending on the device, your iPod/iPhone may not work when operated via voice recognition.

▶ Apps commands

Voice command	Function
Launch <app name>	Changes screen to selected application
Weather	Changes screen to SiriusXM Travel Link Weather
Weather alert	Changes screen to SiriusXM Travel Link Weather Alerts
Parking	Changes screen to SiriusXM Travel Link Parking
Sports	Changes screen to SiriusXM Travel Link Sports
Go to CarPlay	Changes screen to Apple CarPlay
Go to Android Auto	Changes screen to Android Auto
Stocks	Changes screen to SiriusXM Travel Link Stocks
Fuel prices	Changes screen to SiriusXM Travel Link Fuel Prices
Show weather for a city	Changes screen to SiriusXM Travel Link Weather
Show weather forecast for <city name>	Changes screen to SiriusXM Travel Link Weather

MEMO

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CERTIFICATION

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SiriusXM DATA SERVICE

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RADIO WAVE COMMUNICATIONS

▶U.S.A.

- FCC ID: HYQDNNS114
- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

⚠WARNING

- FCC WARNING:

  Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- CAUTION: Radio Frequency Radiation Exposure

  This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines. This equipment should be installed and operated keeping the radiator at least 20cm or more away from person's body.
- Co-location:
  This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

▶Canada

- This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
  (1) This device may not cause interference.
  (2) This device must accept any interference, including interference that may cause undesired operation of the device.

  The antenna cannot be removed (and changed) by user.

  Co-location: This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

  L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
  (1) L'appareil ne doit pas produire de brouillage;
  (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

  L'utilisateur n'est pas autorisé à retirer (ou modifier) l'antenne.

  Emplacement : Cet émetteur ne doit pas être installé ou utilisé conjointement avec d'autres antennes ou émetteurs.

⚠WARNING

- CAUTION: Radio Frequency Radiation Exposure

  This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment and meets RSS-102 of the ISED radio frequency (RF) Exposure rules. This equipment should be installed and operated keeping the radiator at least 20 cm or more away from person's body.

  ATTENTION: exposition aux radiofréquences
  - Cet équipement est conforme aux limites d'exposition aux rayonnements d'ISDE établies pour un environnement non contrôlé ainsi que la norme CNR-102 de la réglementation d'ISDE relative à l'exposition aux radiofréquences (RF). Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et le corps.

▶México

- La operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

Bluetooth

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iPhone/iPod

- Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple product(s) identified in the badge and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards.
- Please note that the use of this accessory with an Apple product may affect wireless performance.
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Apple CarPlay



- Use of the Apple CarPlay logo means that a vehicle user interface meets Apple performance standards. Apple is not responsible for the operation of this vehicle or its compliance with safety and regulatory standards. Please note that the use of this product with iPhone or iPod may affect wireless performance.
- Apple, iPhone, iPod, iPod touch, Siri and Apple CarPlay are trademarks of Apple Inc., registered in the U.S. and other countries and regions.

Android Auto

androidauto

- Android Auto is a trademark of Google LLC.

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The license information and/or the source code of such FOSS can be found at the following URL.

http://www.globaldenso.com/en/opensource/ivi/subaru/

TROUBLESHOOTING

TROUBLESHOOTING ISSUES COMMON TO THIS SYSTEM

Symptom	Cause	Action
The touch screen becomes unresponsive during operation.	An error has occurred in the system.	Press and hold the **"VOLUME"** knob for 10 seconds or longer to reset the system.
The sound suddenly stops working.		
Only the background is displayed on the screen and no icons appear.		
The sound of radio or connected media stops working.	When Apple CarPlay/Android Auto is used, a smartphone application, such as camera, is operated.	Terminate either Apple CarPlay/Android Auto or the operated smartphone application.

RADIO OPERATION

Symptom	Cause	Action
Mismatch of time alignment- a user may hear a short period of programming replayed or an echo, stutter or skip.	The radio stations analog and digital volume is not properly aligned or the station is in ballgame mode.	None, radio broadcast issue. A user can contact the radio station.
Sound fades, blending in and out.	Radio is shifting between analog and digital audio.	Reception issue, may clear-up as the vehicle continues to be driven. Turning the indicator of the HD Radio button off can force radio in an analog audio.
Audio mute condition when an HD2/HD3 multicast channel had been playing.	The radio does not have access to digital signals at the moment.	This is normal behavior, wait until the digital signal returns. If out of the coverage area, seek a new station.
Audio mute delay when selecting an HD2/HD3 multicast channel preset.	The digital multicast content is not available until HD Radio™ broadcast can be decoded and make the audio available. This takes up to 7 seconds.	This is normal behavior, wait for the audio to become available.
Text information does not match the present song audio.	Data service issue by the radio broadcaster.	Broadcaster should be notified.
No text information shown for the present selected frequency.	Data service issue by the radio broadcaster.	Broadcaster should be notified.

PHONE

If there is a problem with the hands-free system or a Bluetooth phone, first check the table below.

▶ When using the hands-free system with a Bluetooth phone

Symptom	Likely cause	Solution	Page	
			Cellular phone	This system
The hands-free system or Bluetooth phone does not work.	The connected Bluetooth phone may not be a compatible Bluetooth cellular phone.	For a list of specific Bluetooth phones which operation has been confirmed on this system. For USA customers, please visit www.subaru.com for details. Outside of the USA customers, contact your local dealer to arrange a demonstration in order to confirm whether or not the phone can be paired with the vehicle.	*	43
	The Bluetooth version of the connected cellular phone may be older than the specified version.	Use a cellular phone with Bluetooth version 2.1 or higher. Recommended: Ver. 4.2 or higher	*	43

*: For details, refer to the owner's manual that came with the cellular phone.

▶When registering/connecting a cellular phone

Symptom	Likely cause	Solution	Page	
			Cellular phone	This system
A cellular phone cannot be registered.	An incorrect passcode was entered on the cellular phone.	Enter the correct passcode on the cellular phone.	*	-
	The registration operation has not been completed on the cellular phone side.	Complete the registration operation on the cellular phone (approve registration on the phone).	*	-
	Old registration information remains on either this system or the cellular phone.	Delete the existing registration information from both this system and the cellular phone, then register the cellular phone you wish to connect to this system.	*	49
A Bluetooth connection cannot be made.	Another Bluetooth phone is already connected.	Manually connect the cellular phone you wish to use to this system.	-	47
	Bluetooth function is not enabled on the cellular phone.	Enable the Bluetooth function on the cellular phone.	*	-

*: For details, refer to the owner's manual that came with the cellular phone.

▶When making/receiving a call

Symptom	Likely cause	Solution	Page	
			Cellular phone	This system
A call cannot be made/received.	Your vehicle is in a "No Service" area.	Move into the service area.	-	-

▶When using the phonebook

Symptom	Likely cause	Solution	Page	
			Cellular phone	This system
Phonebook data cannot be transferred automatically.	The profile version of the connected cellular phone may not be compatible with transferring phonebook data.	For a list of specific Bluetooth phones which operation has been confirmed on this system. For USA customers, please visit www.subaru.com for details. Outside of the USA customers, contact your local dealer to arrange a demonstration in order to confirm whether or not the phone can be paired with the vehicle.	*	43
	Automatic contact transfer function on this system is set to off.	Set automatic contact transfer function on this system to on.	-	50

*: For details, refer to the owner's manual that came with the cellular phone.

▶When using the Bluetooth message function

Symptom	Likely cause	Solution	Page	
			Cellular phone	This system
Messages cannot be viewed.	Message transfer is not enabled on the cellular phone.	Enable message transfer on the cellular phone (approve message transfer on the phone).	*	-

*: For details, refer to the owner's manual that came with the cellular phone.

▶In other situations

Symptom	Likely cause	Solution	Page	
			Cellular phone	This system
Even though all conceivable measures have been taken, the symptom status does not change.	The cellular phone is not close enough to this system.	Bring the cellular phone closer to this system.	-	-
	The cellular phone is the most likely cause of the symptom.	Turn the cellular phone off, remove and reinstall the battery pack, and then restart the cellular phone.	*	-
		Enable the cellular phone's Bluetooth connection.	*	-
		Stop the cellular phone's security software and close all applications.	*	-
		Before using an application installed on the cellular phone, carefully check its source and how its operation might affect this system.	*	-

*: For details, refer to the owner's manual that came with the cellular phone.

UPDATING THE SYSTEM

If a problem occurs when attempting to perform a system update, refer to the following table.

Symptom	Cause	Solution
"A software download error occurred. Please try again." is displayed.	The set time of the clock and actual time differ greatly.	Set the clock to the correct time. • With SUBARU STARLINK Safety and Security: Move the vehicle to an area where GPS signals can be received normally. • Without SUBARU STARLINK Safety and Security: Move the vehicle to an area where cellular phone reception is good.
	An error occurred at the server. (Server cannot respond temporarily due to maintenance, etc.)	Wait for the server to return to normal.
"No server response. Please try again." is displayed.	Communication between the Wi-Fi® access point and server has been lost.	Check that the Wi-Fi® access point can connect to the internet and perform the update in an area with low electrical noise.
"Download has paused due to poor download speed." is displayed.	The connection between the system and the Wi-Fi® access point is weak or has been lost.	Use another Wi-Fi® access point or use a mobile router or tethering function of a smartphone to try an update again.
"Connection failed. Unable to check for updates because no active internet connection has been detected." is displayed.	The connection between the system and the Wi-Fi® access point is weak or has been lost.	Use another Wi-Fi® access point or use a mobile router or tethering function of a smartphone to try an update again.

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MEMO

MEMO

MEMO