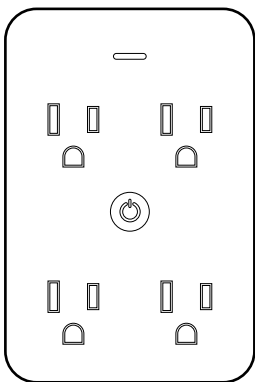


geeni™

START
GUIDE



**SMART WI-FI
OUTLET
EXTENDER**

Thank you for purchasing your GEENI smart home product.

Get started using your new devices by downloading Geeni, one convenient app that manages everything straight from your phone or tablet. Easily connect to your home Wi-Fi, and control multiple devices from the touch of your fingertips.

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FCC Notice:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Important Information:

Before installing, read and follow all precautions, including the following:

CAUTION: Not for use with ground-fault circuit-interrupter receptacles or receptacles with indicator lights or control. To reduce the risk of fire or electric shock, do not use this device with a receptacle in which the slot openings do not align with the blades. To reduce the risk of electric shock, this product has a third (grounding) pin and will only fit into a 3-prong grounded outlet. Do not use if the plug does not fit.

CAUTION: Suitable for indoor use only.

DO NOT EXCEED RATED CAPACITY.

Support:

If you encounter any issues, please contact us at support.mygeeni.com for help. To explore our full selection of products, visit us at: www.mygeeni.com

(888) 232-3143 Toll-free

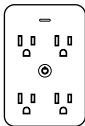
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Made in China

START GUIDE

What's in the Box



- Smart Wi-Fi Outlet Extender



- User Manual

Get Ready



- Know your Wi-Fi network and password



2.4GHz

- Make sure you're connecting to a 2.4GHz Wi-Fi network (**Geeni can't connect to 5GHz networks**)



iOS 9



Android 5.0

- Make sure your mobile device is running iOS® 9 or higher or Android™ 5.0 or higher

STEP 1

- Download the Geeni App from App Store or Google Play.



- Register an account on your Geeni App.

01.

Enter your mobile phone number or email address

02.

Enter the verification code and create a password.

03.

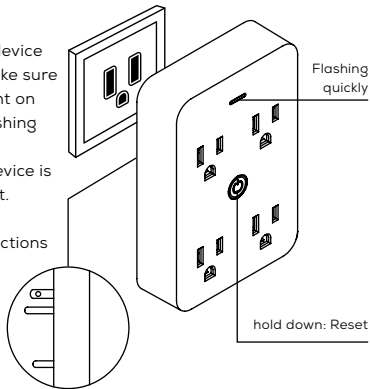
Log in to the App.

STEP 2

■ Plug In

Plug the Geeni device into the wall. Make sure the indicator light on the device is flashing rapidly blue, indicating the device is ready to connect.

*see reset instructions on p. 4

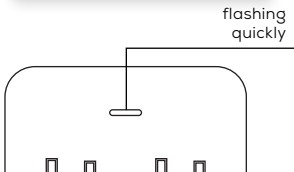
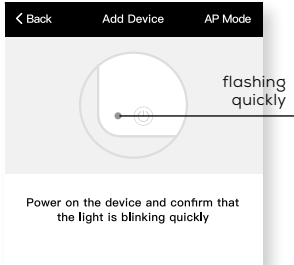


STEP 3

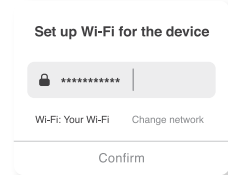
■ Add device: Easy Mode

01. In the Geeni app, on the top corner of the Devices screen, click + Choose "Smart Power".

02. Make sure the indicator light on the device is flashing rapidly blue, indicating the device is ready to connect using Easy Mode. If not, press and hold the Button for 3 seconds until the indicator light is flashing rapidly, then press "Next Step".



03. Enter your Wi-Fi network and password.

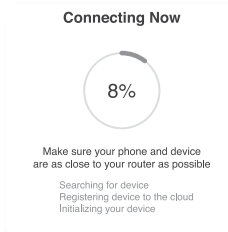


This app is supported only on 2.4GHz Wi-Fi channels

04. The Geeni app will try to connect your device.

NOTE: Geeni can't connect to 5GHz networks.

*If the connection fails, try to connect using AP Mode.

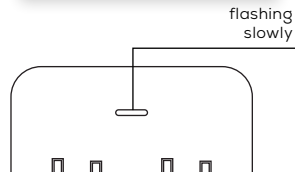
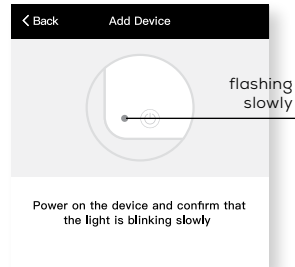


Add device: Backup AP Mode

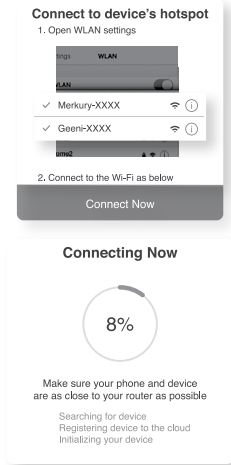
01. Make sure the device is in AP Mode, blinking slowly *see reset instructions on p. 4

02. In the Geeni app, on the top corner of the Devices screen, click + Choose "Smart Power" Choose "AP Mode" in the top corner.

03. Click Next and enter your Wi-Fi details.



04.
Follow the instructions to choose the device from your Wi-Fi list.

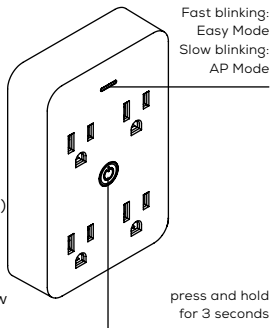


05.
The device will connect.
NOTE: Geeni can't connect to 5GHz networks.

*How do I reset the device and what does the blinking light mean?

Reset the plug by pressing and holding the button for 3 seconds until the indicator light is flashing rapidly.
• Reset one time (press and hold) to reach Easy mode (Fast blinking, 2x per second)

• Reset again (press and hold) to reach AP Mode (Slow blinking, every 3 seconds)



Frequently Asked Questions

- **Can I share with family and friends?**
Yes, you can share your plugs with family and friends who will have access to control your bulbs, cameras, and other GEENI devices. In the Geeni app, press the Profile button and click on the "Device Sharing" button, and you will be able to give or revoke sharing permissions.
In order to share, the other user should already have downloaded the Geeni app and registered a new account.
- **Can I control each outlet individually?**
Yes, each outlet can be named and controled individually. On the app, each will have a on/off button, with a little pencil icon next to it. Press the on/off button to toggle the outlet power, and press the pencil icon to rename the outlet.
- **Can I group multiple GEENI devices together?**
Yes, you can group multiple devices of the same type together, by room, location, or however else you want. The same devices can be in multiple groups. (For example, create a group for "Bedroom" and another group for "Entire House", and your Bedroom lights can be included in both groups).
From your main device list, click on one of the devices you want to group. Press the "..." button on the top right for advanced settings, and click Create Group. You'll then be able to choose which devices you'd like to group together and will be able to rename them.
- **How Many Devices Can I Control?**
Geeni app can control an unlimited amount of devices in an unlimited amount of locations. Your router may have a limit of how many devices can be connected to one router.
- **My GEENI device has a funny name. How do I rename it?**
From your main device list, click on one of the devices you want to rename, press the "..." button on the top right for advanced settings, and click Modify Device Name (or Modify Group Name, if applicable). You'll then be able to choose a more familiar name.
- **The device appears offline or unreachable, what should I do?**
Make sure your Wi-Fi router is online and in range. Make sure you have the latest Geeni functionality by clicking "Check for firmware update" in your device settings.
- **What's the Wireless Range?**
The range of your home Wi-Fi is heavily dependent on your home router and the conditions of the room. Check with your router specifications for exact range data.
- **If my Wi-Fi/Internet goes down, will Geeni still work?**
GEENI products need to be connected to Wi-Fi in order to use them remotely.

Troubleshooting

■ Cannot connect to your Wi-Fi network.

Make sure you entered the correct Wi-Fi password during the Wi-Fi setup. Check whether there are any Internet connection problems. If the Wi-Fi signal is too weak, reset your Wi-Fi router and try again.

Reset the device

To Reset plugs, press and hold the power button for 3 seconds.

- Reset one time (press and hold) to reach Easy mode (Fast blinking blue)
- Reset two times (press and hold) to reach AP Mode (Slow blinking blue)

System Requirements

- Mobile device running iOS® 9 or higher or Android™ 5.0 or higher
- Existing Wi-Fi Network

Technical Specifications

- Input voltage: 125V
- Input frequency: 60Hz
- Max. load current: 15A
- Max. Power: 1875W
- Wi-Fi: IEEE 802.11N, 2.4 GHz
(not compatible with 5GHz Wi-Fi networks)

VOICE CONTROL GUIDE

Thank you for purchasing your GEENI smart home product. Make sure your devices are already set up using the Geeni app, then follow these steps.

Smart Wi-Fi Outlet Extender each outlet using the Geeni app and your voice assistant will recognize and follow instructions to control that Smart Wi-Fi Outlet Extender.

Name and Control Each Device by Voice



Contents

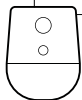
■ Voice Control Guide	
Google Assistant	08
Amazon Alexa	10
Cortana	12



To control your GEENI smart bulbs, plugs or surge protectors, just say "OK Google," or "Hey Google," and ask. Make sure your devices are already set up using the Geeni app.

Things you can say*:

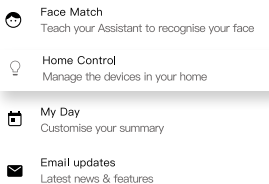
"Hey Google, turn on all the lights in my bedroom."
 "Hey Google, turn off fan."
 "Hey Google, set the bedroom light to orange."
 "Hey Google, turn off the coffee machine."
 "Hey Google, set the living room to 50%."
 "Hey Google, dim porch light."



*Some commands require compatible devices.

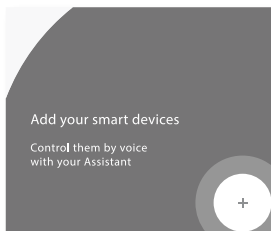
01

- Open the Google Home app and go to Home Control in the menu.



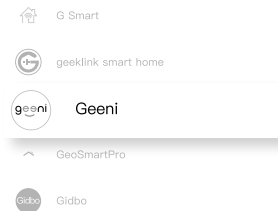
02

- Tap the "+" button.



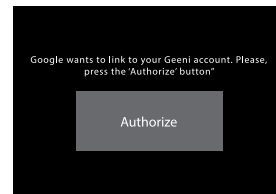
03

- Choose "Geeni" from the list of Home Control partners.



04

- Authorize your account with Google Assistant using the username and password from your Geeni app.



Now your Google Home app and MERKURY devices are linked!

You're now able to say "Hey Google" and control your MERKURY devices.

- At any time, go into the "Home Control" section of the Google Home app to set nicknames and rooms for your devices. **You can rename your devices in the Geeni app, and Google Assistant will refer to them by the same name.**

So if you rename a smart plug to "Living Room" or a nickname like "Blossom," then Google Assistant will use that same name later on. You can always give it a nickname using the Google Home app as well. **You can also assign plugs to a specific room, like "Bedroom" or "Kitchen."**

Google Assistant will be able to control devices by room.



To control your GEENI smart bulbs, plugs or surge protectors, just ask Alexa.

Make sure your devices are already set up using the Geeni app.

Things you can say*:

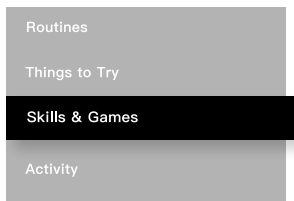
"Alexa, discover my devices."
 "Alexa, turn on the bedroom light."
 "Alexa, set the bedroom light to orange."
 "Alexa, turn off the coffee machine."
 "Alexa, set the living room to 50%."
 "Alexa, dim porch light."



*Some commands require compatible devices.

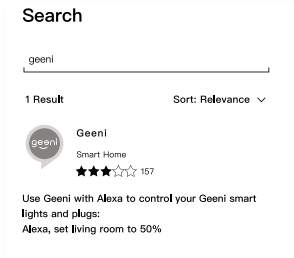
01

- Open the Alexa app and go to Skills in the menu.



02

- Search for Geeni then tap Enable.



03

- Authorize your account with Smart Home Skills using the username and password from your Geeni app.



04

- Choose "Discover Devices." After a few seconds your MERKURY devices will be displayed under Smart Home in the Alexa app.

Discover Devices

Smart Home devices must be discovered before they can be used with Alexa.



- You can rename your devices in the Geeni app, and Alexa will refer to them by the same name.

So if you rename a smart plug to "Living Room" or a nickname like "Blossom," then Alexa will use that same name later on.

Alternatively, you can create an Alexa group, like "Bedroom" or "Downstairs," and add the device to the group.

Alexa will recognize the group name in the Alexa app, or the device name in the Geeni app.

More information is available at:

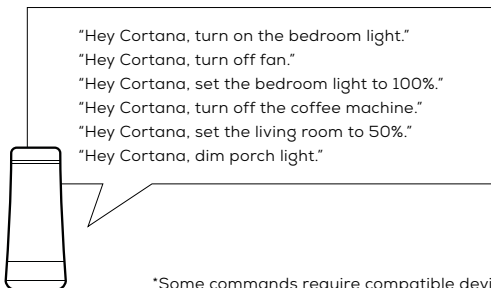
<http://tinyurl.com/alexa-smart-home-groups>



To control your GEENI smart bulbs, plugs or surge protectors, just say "Hey Cortana," and ask.

Make sure your devices are already set up using the Geeni app.

Things you can say*:



01

- Open the Cortana app and go to Settings in the menu.

Settings

Reminders

Lists

Suggested Tasks

Manage accounts
Link a service to Cortana >

Music
Manage your music sources >

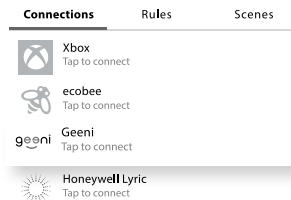
Connected Home
Add a smart home device >

02

- Go to Connections and select the Connected Home option.

03

- Choose "Geeni" from the list of Connected Home partners.



04

- Tap "Connect."

Geeni

Connect

By connecting Cortana to your Geeni account you agree to let Cortana access and use information from your Geeni connected devices such as device type, name, features and status and to send your requests to Geeni to help you control your devices and personalize Cortana's services. To learn more about Geeni's services or its use of your information visit Geeni's [website](#).

05

- Authorize your account with Cortana using the username and password from your Geeni app.

Now your Cortana app and Mercury devices are linked!

You're now able to say "Hey Cortana" and control your Mercury devices.



Can't connect?
Need help?

**WE
CAN
HELP**

**DO NOT
RETURN THIS
PRODUCT TO
THE STORE**



support.mygeeni.com
(888)232-3143 Toll-free
or tap 'support' for help in the Geeni app.