



WIFI Cloud Security Camera Outdoor/Indoor Use Quick Guide

Raycom Customer Service

Thanks so much for your supports. If there are any questions and dissatisfaction with the product, please kindly let us know first, satisfaction guaranteed.



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(Sunday - Thursday 8pm - 12pm)

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1

01 Network settings:

Note: Please download and install the app and connect the camera to the App first before mounting the camera on the wall. Plug in and power on all cameras near your router for initial setup. Fasten the antennas onto the cameras.

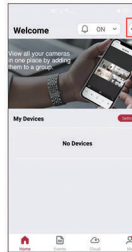
- Make sure that you have a strong WiFi connection at the location of your cameras.
- Make sure you know the SSID (WiFi network name) and password of the 2.4GHz WPA-PSK/ WPA2-PSK WiFi network that you will use.
Note: Please make sure your wifi network is visible.
- Make sure that there is 5Mbps upload WiFi speed for stable connection and fast data transmission for the Cloud Service.
- Download and install the "meShare" app from GooglePlay or the App Store, sign up for a free MeShare account. All of your devices will be bound to this account.



2

02 Trouble shooting:

- To connect your camera successfully, making sure that you are connecting to a 2.4GHz WPA-PSK/WPA2-PSK wifi network, and your network is visible.
 - Please make sure that you entered the network name and password correctly. *(Note: Both are case-sensitive.)*
 - While you are scanning the QR code, please make sure that the display of your phone is bright enough, and avoid glares on the display of your phone.
 - Please make sure that your camera is not bound to any account.
 - Make sure that you have fastened the antenna onto your camera, and try moving your camera closer to the router for the initial setup.
 - Please make sure to enable the location service on your phone.
- Note: You can check the status light of the device to see whether it connects to the wifi or not. If the status light is blinking red, it's ready for wifi configuration. If it is solid blue, it means wifi is connected.*

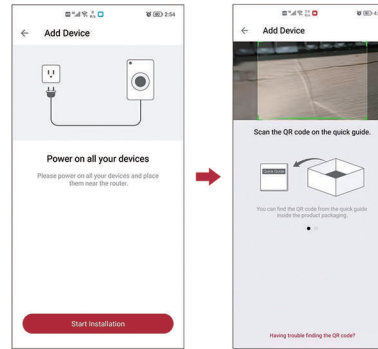


4

03 Quick Smart Connection:

- 1 Download the free "MeShare" app from the Google Play or the App Store using an Android or iOS mobile device. Launch the app and sign up for a free account.
- 2 Log in to the app and click the Add Device (+) icon on the upper right corner.

- 3 Ensure your camera is connected to the power supply and click "start installation" to configure the device.

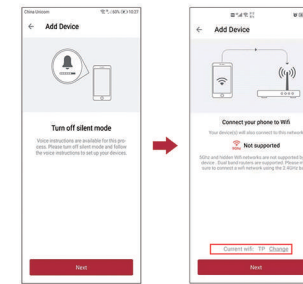


5

- 4 Scan the QR Code below with your phone.



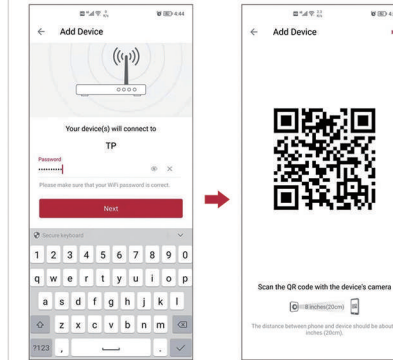
- 5 Follow the instruction to select your wifi.



6

- 6 Enter the password. And tap "Next" to proceed. MeShare app will generate a QR Code, then scan the QR Code with the camera.
(Note: The wifi password is case-sensitive.)

Meanwhile, pay attention to the indicator light.

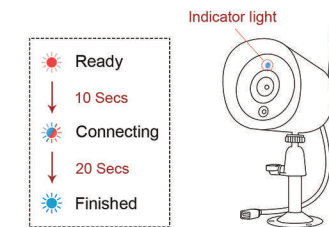


7

Status Light Definitions:

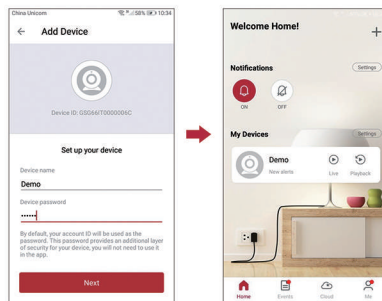
- Connect to the power supply, the indicator will be solid red for 10 seconds.
- Scan the QR code when the indicator blinks in red.
- The camera is connecting to the network if the indicator blinks in red and blue
- The indicator turns blue when configuration finished.
(Normally it takes about 30 seconds.)

If it isn't able to be connected successfully, you can click the "help" option on the upper right corner to contact the customer service.



8

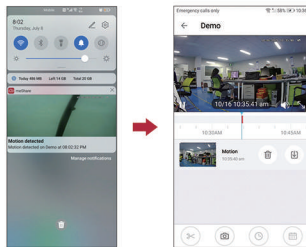
- 7 Name the device and set the password after pairing successfully, then you can see the device in APP.



9

- 8 MeShare camera provides a 30-day Free Trial of Cloud Service. Enjoy 24/7 continuous recording on the cloud storage and you can playback, download, or share footage with your family members.

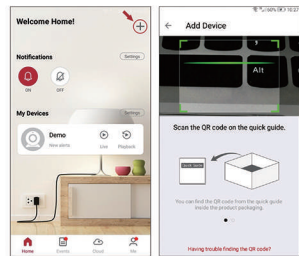
- 9 Real-time motion detection alerts will show up on your phone when any movements are detected. Playback and download all alerts on your mobile anytime.



10

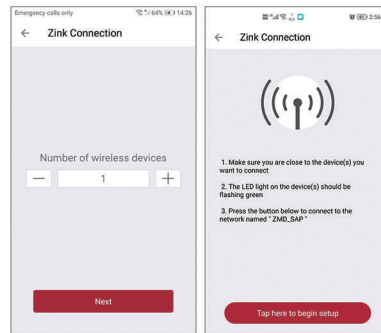
04 Zink Connection:

- 1 Log in to the app and press the Add Device (+) icon on the upper right corner. Power on the camera with the power adapter.
- 2 Scan the QR code on this page to enter the Zink connection method. Your device (s) will be added to your "MeShare" account.



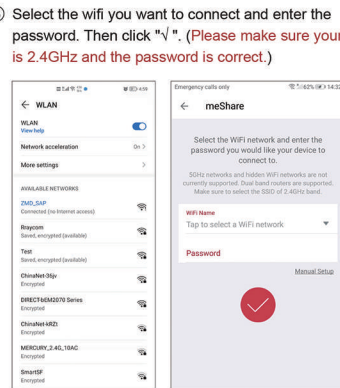
11

- 3 Select the number of cameras you need to add. Tap "Next".
- 4 The interface will jump to the instruction page below. Clicking "Tap here to begin setup" and click "see more" to enter WLAN settings.



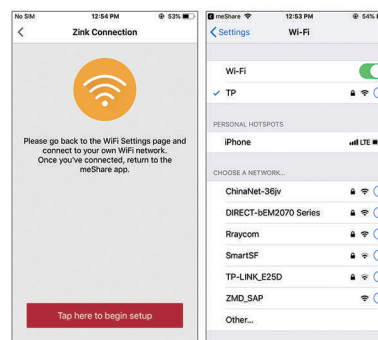
12

- 5 Find the wifi begin with "ZMD_SAP" will click to connect. *(No password is required here.)*
Tips: Switch off wifi "auto-join" to make sure you can connect to the "ZMD_SAP". Finally, Click "←" back to the configuration page after your phone connects to the "ZMD_SAP".



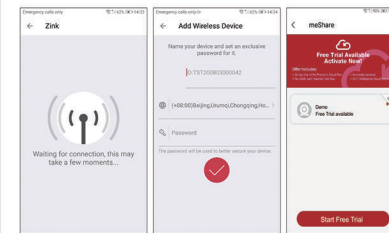
13

- 7 Note: Read this part if you are using the iPhone. Android users can ignore this paragraph. Please go back to wifi settings in your iPhone and connect your phone to your wifi again.
- 8 Switch to the app after your phone connects to the wifi.



14

- 9 The camera will step into the configuration process (blue light blinks) and it will take about 30 seconds to connect the wifi successfully (solid blue light).
- 10 You can set the camera name, time zone, and password after the device is connected successfully.
- 11 MeShare provides 30-day Free Trial, 24/7 continuous recording "on cloud storage. You can choose whether to subscribe to the service or not after the trial ends.



15

