

babysense™ TOUCH

7" Dual-mode video baby monitor



User Guide

babysense Touch+1 - 1 Camera

babysense Touch+2 - 2 Cameras

For any product related question please contact us at:

support@babysensemonitors.com

www.babysensemonitors.com

Thank you for choosing Babysense Video Monitor from Hisense Ltd.

Safety Instructions

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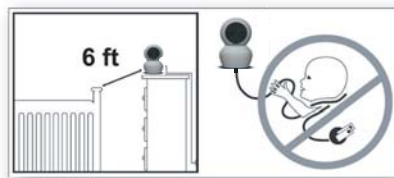
Warnings and Safety Instructions

Follow these safety precautions to prevent fire, injury or damage to the product.

Read and keep instructions: It is very important that you read all the safety and operating instructions before the Babysense Video Monitor is operated.

Please retain your purchase receipt as you will need to produce it if warranty service is required.

WARNINGS



STRANGULATION HAZARD: Children can become entangled in cords. Make sure the Baby Unit, Parent Unit and mains adaptor cables are kept out of reach of your baby and other young children at all times, at least 6 feet away.

CHOKING HAZARD: This product contains small parts which may cause choking. Exercise care when unpacking and assembling the product and keep the small parts away from children.

RISK OF SUFFOCATION: Keep all packaging materials and protective foils out of reach of children.

DANGER FROM POWER CORDS: To avoid possible danger from power cords, the cords should be secured and never be hung on or near the crib. Never place the Baby unit or Parent unit inside your baby's crib, bed or playpen.

DO NOT HANDLE ROUGHLY, DROP OR THROW: Babysense video monitor is a high-quality electronic device which must be handled with care.

This product is designed for **INDOOR USE ONLY**.

WATER AND MOISTURE: The product should not be exposed to rain, moisture, or splashing. Never use or place the product in or near moisture or water.

THIS PRODUCT CANNOT REPLACE RESPONSIBLE ADULT SUPERVISION: Your video monitor is designed to be an aid and should not be used as a substitute for responsible and proper adult supervision of a child.

POWER SOURCE: This product should only be used with the AC power adapters supplied by the manufacturer, as included in this package.

VENTILATION: This product should not be used on a bed, sofa, rug or similar surface that may block the ventilation or speaker openings, or be placed in an enclosed area, such as a bookcase or drawer that may impede air flow. Never cover the product with clothes, towels, blankets or any other item.

- **THIS PRODUCT IS NOT A TOY:** It should be kept out of children's reach.
- **KEEP AWAY FROM SOURCES OF HEAT:** This unit should not be exposed to direct heat sources such as a candle, stove, radiator, heat register or other appliance that emit heat. The unit should not be left in direct sunlight.
- **BATTERY:** Before you use the product, we recommend you fully charge the battery of the Parent Unit, so that it continues to work if you disconnect it from the power supply to carry it to another location.
- **INSTALLATION LOCATION:** The installation location plays an important role in ensuring proper operation. Therefore, maintain a distance of at least 5 feet from other electronic equipment, such as microwave ovens or Wi-Fi routers, otherwise they could cause interference. If this occurs, move the baby and parent units to another location.
- **RANGE:** Range of all baby monitors is always measured in an open space. The actual range may be shortened due to environmental obstacles (such as concrete walls).
- **DAMAGE REQUIRING SERVICE:** This product should be serviced by qualified personnel only.
- **DO NOT TRY TO OPEN AND REPAIR THE PRODUCT:** If you have any problems with the product, please contact the authorized distributor.
- In case of unusual noises or smells originating from the device, immediately disconnect the product from the power outlet and contact authorized distributor.
- If the product becomes dirty, use a lightly damp soft cloth to wipe surfaces, taking care to not allow water into any openings.

IMPORTANT: Babysense Video Monitor is designed only for hearing the baby's voice and seeing the images of the baby. This product is not a medical device and should not be used as a substitute for responsible adult supervision. It is important that you regularly check on your baby personally.

Safety Instructions for AC Power Adapter

The adapter should not be exposed to direct heat sources such as a candle, stove, radiator, heat register or other appliance that emit heat.

During continual use, the power adapters may become warm to the touch. This is normal and should not be a cause of concern.

Examine the condition of the power cord and its plug.

The adapter must be handled with care: do not handle roughly, drop or throw.

When removing the power adapter from the wall outlet, hold and pull from the receptacle.

Do not pull on the cable itself or bend the cable as that will put additional stress on the cable and could lead to damages.

Do not touch the power adapter with wet hands or allow liquids to spill on it.

Make sure the adaptor cables are kept out of reach of your baby and other young children at all times. To avoid possible danger from power cords, the cords should be secured and never be hung on or near the crib.

Do not replace the plugs or cable on your power adapter. This product should only be used with the AC power adapters supplied by the manufacturer, as included in this package.

Never cut, damage or bend the power cord.

Do not put any objects on top of the power cord, which could cause overheating, damage, combustion and electrocution.

Do not leave the power adapter connected to the wall outlet when it is not plugged into the Baby or Parent Unit.

WARNING:

Do not replace the AC power adapter with non-original substitutes. Improper connection may cause electrocution.

Do not place the AC power adapter cable in a high wear and tear location. Never use a frayed or compromised cord.

Intended for indoor use only.

Safety Instructions for Li-ion battery (Non removable pre-installed battery)

Do not attempt to repair or adjust any of the electrical or mechanical functions of the unit.

Do not dismantle, cut, open, crush, bend, puncture, or shred cells or batteries.

If a battery leaks, do not let the battery liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, and seek medical assistance.

The battery should not be exposed to direct sunlight or heat sources such as a candle, stove, radiator, heat register or other appliance that emit heat.

Do not modify, remanufacture, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.

Use only the battery pack supplied with the product or the same type, sold by the manufacturer or its authorized distributors. Improper use or use of unapproved batteries may present a risk of fire, explosion, or other hazards, and may invalidate the warranty.

If you believe the battery is damaged, remove product from the charger and stop using the product.

Never use a damaged battery.

Devices charged with non-authorized AC power adapter, may cause a possible significant deterioration to the battery and/or may result in the battery swelling, exploding or significant damage.

Information on disposal of product

Always dispose of your product (with the non removable pre-installed battery) at the end of their life in an environmentally responsible way and in accordance with your local waste disposal requirements.

All cardboard and paper packaging materials should be recycled in accordance with your local

What's Included

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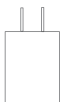
Touch +1



Monitor
x 1



Camera
x 1



Power Adapter
x 2



USB Cable A to C
x2



Drywall Anchors
x 3



Screws
x 3



Wall Mount
x1



Mounting Bracket
x 1



User Guide
x 1

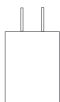
Touch +2



Monitor
x 1



Camera
x 2



Power Adapter
x 3



USB Cable A to C
x3



Drywall Anchors
x 6



Screws
x 6



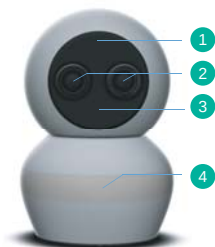
Wall Mount
x 2



Mounting Bracket
x 2



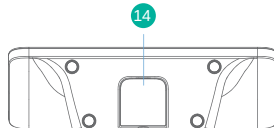
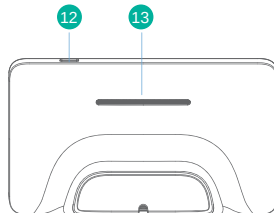
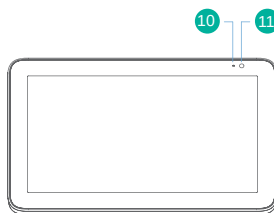
User Guide
x 1



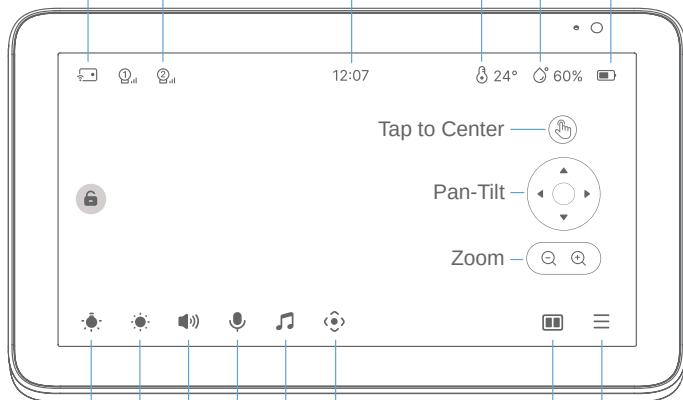
- 1 Infrared LEDs
- 2 Lens
- 3 Microphone
- 4 Night Light
- 5 Speaker
- 6 Reset
- 7 Power Port
- 8 Temperature & Humidity Sensor
- 9 TF Card



- 10 Microphone
- 11 Light Sensor
- 12 Power Button
- 13 Speaker
- 14 Power Port



Monitor Status Camera Status Time Temp. Hum. Battery status



Night Light
Brightness
Volume
2-Way Talk
Lullabies
Pan-Tilt-Zoom
Display mode
Menu

Monitor Status

- Camera and monitor are connected directly
- Camera and monitor are connected to Wi-Fi

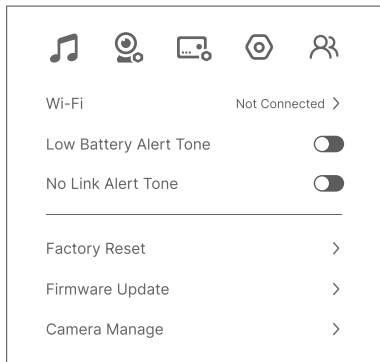
Camera Status

- Connected directly
- Connected via Wi-Fi
- Offline

Display mode

- Camera 1
- Split Mode
- Patrol Mode

Main Menu



Lullabies

Play lullabies or soothing sounds.
Adjust the playback volume.
Select play mode and playback time.

About

System Info
Contact us

Camera Settings

Turn on/off cry detection
Turn on/off face covered detection
Turn on/off auto tracking
Camera calibration

General Settings

Wi-Fi Setting
Turn on/off low battery alert tone
Turn on/off no link alert tone
Factory reset
Firmware update
Camera manage

Monitor Settings

Temperature setting
Feeding reminder setting
Sleep mode delay
Screen brightness
Time setting

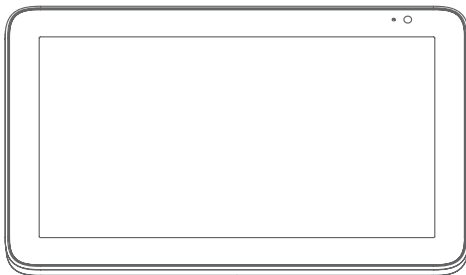
The camera is paired to the Parent Unit when supplied. There is no need to pair the units again unless the camera loses its link with the Parent Unit. To renew the pairing of your units or pair a new/additional camera, Tap "**Menu** ☰ > **Tools** ⚙ > **Add/Remove cameras**" on the monitor

You can purchase extra cameras to add to the system, supporting up to four cameras in total.

NOTE: Before you begin pairing, ensure the Camera and Parent Units are side by side and turned on.



Camera



Parent Unit

Download APP For Mobile Access

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Scan QR Code

Install Babysense Smart Nursery app.

Follow app steps to complete the camera connection.

Note: Camera supports 2.4GHz network only



Download on the
App Store



GET IT ON
Google Play

Specifications

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General:	Connectivity:	Wi-Fi 2.4GHz 802.11b/g/n/ax+BLE5.0
	Transmission Range:	1000 feet (open space)
	Camera Channels:	Up to 4
	Power:	DC5V / 2A
	Working Temperature:	32°F~104°F
	Product model:	VDM70
	Power Adapter	Input: 100-240VAC 50 / 60Hz, 200mA Max; Output: 5V, 2A; (Model: xxxxxxxxxxxx)
Camera:	Resolution:	2560*1440
	Lens :	3.0mm / F2.0; 6.3mm / F2.0
	Field of View:	110°~18° (diagonal)
	Pan/Tilt Range:	240°/70°
	Support System:	Android 11.0/IOS 13.0 or above
	Connectivity:	WIFI 2.4GHz 802.11b/g/n/ax+BLE5.0
	Storage:	32GB TF Card (not for sale) ☒
	Mounting Type:	Wall Mount
Monitor:	Dimensions:	2.68 x 2.56 x 4.33 inches
	Item Weight:	7.05 ounces
	Display:	7" IPS touch screen
	Rechargeable battery	5200mAH (pre-installed in Parent Unit)
	Connectivity:	WIFI 2.4GHz 802.11b/g/n/ax+BLE5.0
	Duration:	15 hours(standby)/6hours(screen on)
	Time to Full Charge:	6 hours (power off)
	Dimensions:	7.09×4.13×2.17 inches
	Item Weight:	14.1 ounces

All of the following maintenance procedures should only be performed when Baby and Parent Units are unplugged and off.

Clean the surfaces of the Baby and Parent Units with a soft, fluff-free cloth.

Never use cleaning agents or solvents.

If the units become dirty, use a lightly damp cloth to wipe surfaces, taking care not to allow water into any openings.

Troubleshooting

QR Code



IMPORTANT: If the above troubleshooting guide did not help you solve your problem, please contact our customer service via:

Email – support@babysensemonitors.com

Toll Free Number – (833) 568-2229 (USA ONLY)

FCC Statements

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Warranty Terms

We take quality very seriously. This is why all of our products come with a one-year warranty from the original purchase date against defects in workmanship and materials. If you have warranty or support issues, please contact our customer service.

Customer Support

If you have any problems setting up or using this product, you will find useful tips and information in the Troubleshooting section of this user guide.

If you have any further questions about using the product after reviewing the resources above or would like to purchase replacement parts or accessories, please contact us via:

Email – support@babysensemonitors.com

Toll Free Number – (833) 568-2229 (USA ONLY)



NOTE: You can always find our contact details in the setting menu in your Parent Unit on the customer service page.

IMPORTANT:

Please retain your purchase receipt and attach to the back page of this user manual as you will need to produce this if warranty service is required.

FCC warning statements:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The device has been evaluated to meet general RF exposure requirement This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.