

Chrome Battery Warranty Policy

For Items Sold By Chrome Battery

60-Day Money-Back Guarantee for Quality Related Issues

You may return your product within 60 days of purchase to receive a FULL REFUND for items received defective upon arrival. If the reason for return is not quality-related, the customer will be responsible for the return shipping costs. Please visit www.batteryreturns.com in order to enter your order information and process your refund/replacement.

24-Month Warranty

For all quality-related issues, we will issue a replacement or a refund within the first 60 days of purchase. After 60 days of purchase, the customer will be eligible for a replacement only. For replacements outside of the 90 days post purchase window the customer will not need to return their defective item, however, they will be asked to cover the shipping cost on their new item being sent out. We offer discounted shipping rates on our website for this.

For Items Sold By Amazon Inc. Services and Walmart

If you aren't sure if your item was sold by Chrome Battery or Amazon on Amazon, or if it was sold by Chrome Battery or Walmart on Walmart, please email us at info@chromebattery.com

24-Month Manufacturer's Warranty

For all quality-related issues, we will issue a one time replacement. Within 60 days of purchase we will cover the return shipping, outside of this window the customer will be responsible for the cost of return shipping on their defective item to fulfill our warranty. If your order is older than 90 days, you will not be required to return your item, however, you will be asked to cover the cost of shipping your new item to you. For these instances, we do offer discounted shipping on our website using our rates.

Replacement batteries are not warranted. The warranty will become void if the customer opens the caps or seals on the top of the battery. If a battery is returned for a refund, it should not be damaged by the customer or look tampered with. We do not warrant damaged or abused batteries caused by overcharging or installation.