

Quick Start Guide

For Ages 3+

SPECIFICATION

Product Size: 47.3 x 40.5x 16 mm

Connectivity: Cellular 4G/Bluetooth/GPS

CPU: 64-bit Quad-core Processor

Ram/ Rom: 1GB/ 8GB

SIM Card: ESIM

Display: 1.6 inches, OLED

Camera Resolution: 5 Megapixels

Camera Quantity: 1

Water Resistance: IP68Water Resistant

Battery: Lithium-ion 700mAh

Charger Input: 5V/500mAh

Wi-Fi: Wi-Fi 4 (802.11 a/b/g/n)

Bluetooth: 4.2 Low Energy

Cellular Frequency Bands:

LTE: B1/B2/B3/B4/B5/B7/B12/B17/B66

UMTS: B1/B2/B4/B5

COMPONENTS

SPEAKER

MICROPHONE

Both speaker and microphone are **IP67 water-resistant** offering protection against minor splashes

COMPONENTS

Hold down the **POWER BUTTON** for 5 seconds to power on/off the watch

Hold down the red **SOS BUTTON** for 5 seconds to call your Emergency SOS contact

EMERGENCY CALL

To call 911, press **POWER BUTTON** once, followed by **SOS BUTTON** twice.

- This feature can be enabled or disabled via the Parent App.

CHARGING

Use the included **5V USB CHARGING CORD**

Connect the charging cable as shown in this image and in the direction of the arrow.

- Chargers from TickTalk 5 are not compatible with TickTalk 6
- Adult supervision is recommended during charging
- Please do not attach the charging cable, when connected to a charger onto metallic surfaces. This could lead to the cable overheating and becoming damaged.

EXTRA ACCESSORY

Our Power Base, available for separate purchase, offers an effortless magnetic charging solution, ideal for placement on a nightstand or any convenient spot.

For more details, visit www.myticktalk.com

ACTIVATING YOUR SIM U.S. Customers

U.S. models come with a pre-installed TickTalk SIM. Activate your service plan by visiting activate.myticktalk.com or scanning the QR code below.

- Plans as low as \$9.99/mo plus tax.

- ICCID location: **Watch Settings > About Me** or on the SIM card.

ACTIVATING YOUR SIM NON-US Customers

For customers outside the US, acquire a SIM from a local GSM carrier on a standard smartphone plan. Ensure the plan includes VoLTE.

Check for compatibility with these 4G Bands: B1, B2, B3, B4, B5, B7, B12, B17, B66

Follow on-screen instructions in the '**Non-U.S.**' section for SIM installation.

NETWORK CONNECTION

Swipe up on the watch screen to view the connection status. A white **CONNECTED ICON** indicates the watch is successfully connected to the network.

- A network connection is essential for the watch's operation.

CONNECTION TROUBLESHOOTING

Common Problems

- Weak cellular signal
- Slow network speed
- Inactive or improper SIM

Solutions

- Verify network coverage in your area.
- Try Wi-Fi connection for a quick functionality check.
- Ensure your SIM is activated with a regular cellphone plan.
- Reach out to TickTalk Support for help.

support@myticktalk.com

PARENT APP

Download the TickTalk Parent App from the **APP STORE**, **GOOGLE PLAY STORE**, or scan the provided QR code.

For iPhone

For Android

ACCOUNT SETUP

First-time users need to sign up for an account. The initial user to pair with the watch is designated as the **ADMIN USER**, responsible for managing and authorizing

SECONDARY USERS.

PAIRING PROCESS

To pair, navigate to TickTalk 6 Settings, select **PAIR**, it'll display the **QR code**.

Using the parent App, choose **PAIR MY TICKTALK** and scan the code on the watch. Ensure the watch is powered **ON** and has network connectivity.

EDIT CHILD'S INFO

Click the **PROFILE** icon in the App to add or modify your child's information.

The **REMOTE ANSWER** feature requires the child's watch phone number to be entered in this section.

MANAGING CONTACTS

Access the **CONTACTS** section in the **PARENT PORTAL** to add up to 53 **PRE-APPROVED CONTACTS**. These contacts can make voice calls and receive calls from your child's watch. To prevent unwanted calls, enable **BLOCK UNKNOWN NUMBERS** in the **PARENT PORTAL**.

MANAGING APP USERS

The Admin User can assign different access levels to each contact. Select **LIMITED ACCESS** for contacts to restrict them to **VOICE/VIDEO CALLS, GREETING CARDS & IN-APP MESSAGING** with the child.

TROUBLESHOOTING Unable to charge

- Ensure the charging cord pins align and fully connect with the watch.

My watch is always offline

- Check local network reception.
- Connect to Wi-Fi as a diagnostic step.
- Consider switching to a different carrier if persistent issues occur.

For comprehensive support, visit www.myticktalk.com/support

SETUP VIDEOS

For detailed setup and instructions, scan the QR code to access our video tutorials. Visit <https://go.myticktalk.com/setup> for additional resources.

WARNING

Charge your TickTalk 6 using only the provided charging cable and a 5V USB charger. Using a charger with a higher voltage may damage the TickTalk 6 or other property. Always charge under adult supervision for safety.

CHOKING HAZARD

This product contains small parts and is not suitable for children under 3 years, or for individuals who have a tendency to place inedible objects in their mouths.

Watch Overheating

Like a personal smartphone, the TickTalk 6 may heat up during charging, FaceTalk calls, or prolonged use. If the watch becomes warm or your child feels uncomfortable, we recommend removing it.

Skin Sensitivity

If your child has sensitive skin, please exercise caution when wearing the watch. A fit that's too tight might cause irritation. Regularly cleaning and drying the TickTalk band can minimize skin irritation. If your child shows any signs of redness, swelling, itchiness, or discomfort around or beneath the watch, remove the

TickTalk immediately and consult a physician before continued use.

WARNING

The TickTalk 6 contains delicate electronic components and is susceptible to damage if dropped, burned, punctured, or crushed. Avoid using a damaged TickTalk, especially if it has a cracked screen, visible water damage, or other types of damage, as this could cause injury. Avoid exposing the device to heavy dust or sand.

DO NOT open, try to repair, or disassemble your TickTalk. Doing so can damage the device, compromise its water resistance, and potentially cause injury to you or your child. Such actions will also void the warranty. DO NOT attempt to replace the battery yourself, as improper handling can cause damage, potentially leading to overheating or injury.

WARRANTY AND SERVICE INFORMATION

Satisfaction Guaranteed

- For any concerns or issues, reach out to our customer support for assistance.
- Detailed warranty policy available at <https://go.myticktalk.com/warranty>

Returns & Replacements

- Contact us for a warranty service pre-authorization.
- Returns must be in original or protective packaging.
- Complete return policy at <https://go.myticktalk.com/return>
- Repair or replacement will be processed within 2 business days of receiving the returned item.

30-DAY REFUND POLICY

- Returns accepted within 30 days of receipt for a full refund.
- A refund pre-authorization is required.
- Returns must be in new condition, with all original packaging and accessories.
- The free SIM card should be returned only if not activated.
- Detailed return instructions at <https://go.myticktalk.com/return>
- Refund processed within 2 business days of receiving the return.

FCC COMPLIANCE

FCC ID : 2AS8N-TT6

This device adheres to part 15 of the FCC Rules. Operating conditions:

- The device must not cause harmful interference.
- The device must accept any interference received, including interference that may cause undesired operation.

© 2024 TickTalk Tech LLC. All rights reserved.

REGISTER FOR

Your 1-Year Limited Manufacturer Warranty

Scan the QR code or visit <https://go.myticktalk.com/register>

1-Year

Limited Warranty

30-Day

Money-Back Guarantee

Free Lifetime

Software Updates

Tech Support

Live Chat • Call • Email

support@myticktalk.com

1-(844) 260-4051

9:00am-6:00pm /PST

Monday-Friday

www.myticktalk.com

FCC Warning

15.19 Labeling requirements.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

15.21 Information to user.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

15.105 Information to the user.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Absorption Rate (SAR) information:

This device meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

FCC RF Exposure Information and Statement

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. This device was tested for typical body-worn operations with the back of the device kept **0mm from the body**. To maintain compliance with FCC RF exposure requirements, use accessories that maintain an appropriate separation distance between the user's body and the back of the device. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided. Use only the supplied or an approved antenna.