

# Hisense

life reimagined

## USER'S OPERATION MANUAL

Before operating this unit, please read this manual thoroughly, and retain for future reference

HRBM483B

English

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## Safety and warning information

For your safety and correct usage, before installing and first using the appliance, read this user manual carefully, including its hints and warnings. To avoid unnecessary mistakes and accidents, it is important to make sure that all people using the appliance are thoroughly familiar with its operation and safety features. Save these instructions and be sure that they remain with the appliance if it is moved or sold, so that anyone using it throughout its life, will be properly informed on its usage and safety notices.

For the safety of life and property, keep the precautions of these user's instructions as the manufacturer is not responsible for damages caused by omission.

### Safety for children and others who are vulnerable people

According to EN standard

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

According to IEC standard

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person being responsible for their safety.

- Keep all packaging away from children as there is risk of suffocation.
- If you are discarding the appliance, pull the plug out of the socket, cut the connection cable (as close to the appliance as you can) and remove the door to prevent children playing from suffering an electric shock or from closing themselves inside it.
- If this appliance, featuring a magnetic door seals, is to replace an older appliance having a spring lock (latch) on the door or lid, be sure to make the spring lock unusable before you discard the old appliance. This will prevent it from becoming a death trap for a child.

## General safety



- **WARNING** —This appliance is intended to be used in household and similar applications such as
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses and hotels, motels and other residential type environments;
  - bed and breakfast type environments;
  - catering and similar non-retail applications.
- **WARNING** — Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- **WARNING** — If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- **WARNING** — Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- **WARNING** — Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- **WARNING** — Do not damage the refrigerant circuit.
- **WARNING** — Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- **WARNING** — The refrigerant and insulation blowing gas are flammable. When disposing of the appliance, do so only at an authorized waste disposal centre. Do not expose to flame.
- **WARNING** —When positioning the appliance, ensure the supply cord is not trapped or damaged.
- **WARNING** —Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

### Replacing the illuminating lamps

- **WARNING**—The illuminating lamps must not be replaced by the user! If the illuminating lamps is damaged, contact the customer helpline for assistance. This warning is only for refrigerators that contain illuminating lamps.

### Refrigerant

The refrigerant isobutene (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable. During transportation and installation of the appliance, ensure that none of the components of the refrigerant circuit becomes damaged.

The refrigerant (R600a) is flammable.

**WARNING** — Refrigerators contain refrigerant and gases in the insulation. Refrigerant and gases must be disposed of professionally as they may cause eye injuries or ignition. Ensure that tubing of the refrigerant circuit is not damaged prior to proper disposal.

It is hazardous for anyone other than an Authorized Service Person to service this appliance. In Queensland the Authorized Service Person MUST hold a Gas Work Authorization for hydrocarbon refrigerants to carry out servicing or repairs which involve removal of covers.



### **WARNING: Risk of fire/flammable materials**

If the refrigerant circuit should be damaged:

- Avoid opening flames and sources of ignition.
- Thoroughly ventilate the room in which the appliance is situated.

It is dangerous to alter the specifications or modify this product in any way. Any damage to the cord may cause a short circuit, fire, and/or electric shock.



### **Electrical safety**

1. The power cord must not be lengthened.
2. Make sure that the power plug is not crushed or damaged. A crushed or damaged power plug may overheat and cause a fire.
3. Make sure that you can access the main plug of the appliance.
4. Do not pull the main cable.
5. If the power plug socket is loose, do not insert the power plug. There is a risk of electric shock or fire.
6. You must not operate the appliance without the interior lighting lamp cover.
7. The fridge is only applied with power supply of single phase alternating current of 220~240V/50Hz. If fluctuation of voltage in the district of user is so large that the voltage exceeds the above scope, for safety sake, be sure to apply A.C. Automatic voltage regulator of more than 350W to the fridge. The fridge must employ a special power socket instead of common one with other electric appliances. Its plug must match the socket with ground wire.

### **Daily use**

- Do not store flammable gas or liquids in the appliance, There is a risk of an explosion.
- Do not operate any electrical appliances in the appliance (e. g. electric ice cream makers, mixers etc.).
- When unplugging always pull the plug from the mains socket, do not pull on the cable.
- Do not place hot items near the plastic components of this appliance.
- Do not place food products directly against the air outlet on the rear wall.
- Store pre-packed frozen food in accordance with the frozen food manufacture's instructions.
- The appliances manufactures storage recommendations should be strictly adhered to. Refer to relevant instructions for storage.
- Do not place carbonated or fizzy drinks in the freezer compartment as it

creates pressure on the container, which may cause it to explode, resulting in damage to the appliance.

- Frozen food can cause frost burns if consumed straight from the freezer compartment.
- Do not place the appliance in direct sunlight.
- Keep burning candles, lamps and other items with naked flames away from the appliance so that do not set the appliance on fire.
- The appliance is intended for keeping food stuff and/or beverages in normal household as explained in this instruction booklet. You should take care when move it as the appliance is heavy.
- Do not remove nor touch items from the freezer compartment if your hands are damp/wet, as this could cause skin abrasions or frost/freezer burns.
- Never use the base, drawers, doors etc. to stand on or supports.
- Frozen food must not be refrozen once it has been thawed out.
- Do not consume ice popsicles or ice cubes straight from the freezer as this can cause freezer burn to the mouth and lips.
- To avoid items falling and causing injury or damage to the appliance, do not overload the door racks or put too much food in the crisper drawers.

### **caution!**

#### **Care and cleaning**

- Before maintenance, switch off the appliance and disconnect the mains plug from the mains socket.
- Do not clean the appliance with metal objects, steam cleaner, ethereal oils, organic solvents or abrasive cleansers.
- Do use a plastic scraper instead of a sharp objects to remove frost from the appliance.

#### **● Installation Important!**

- For electrical connection carefully, follow the instructions given in this manual. Unpack the appliance and check if there are damages on it.
- Do not connect the appliance if it is damaged. Report possible damages immediately to the place you bought it. In this case retain packing.
- It is advisable to wait at least four hours before connecting the appliance to allow the oil to flow back in the compressor.
- Adequate air circulation should be around the appliance, lacking this leads to overheating. To achieve sufficient ventilation, follow the instructions relevant to installation.
- Wherever possible the back of the product should not be too close to a wall to avoid touching or catching warm parts (compressor, condenser) to prevent the risk of a fire, follow the instructions relevant to installation.
- The appliance must not be locate close to radiators or cookers.
- Make sure that the mains plug is accessible after the installation of the appliance.

## Service

- Any electrical work required to do the servicing of the appliance should be carried out by qualified electrician or competent person.
- This product must be serviced by an authorized Service Center, and only genuine spare parts must be used.
  - 1) If the appliance is Frost Free.
  - 2) If the appliance contains freezer compartment.

**Note:** Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances. (This clause applies only to the EU region.)

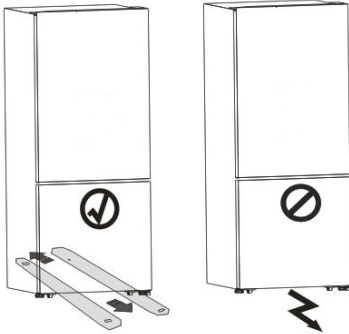
## Installing your new appliance

Before using the appliance for the first time, you should be informed of the following tips.

### Warning!

For proper installation, this refrigerator must be placed on a level surface of hard material that is the same height as the rest of the flooring. This surface should be strong enough to support a fully loaded refrigerator.

The rollers, which are not castors, should be only used for forward or backward movement. Moving the refrigerator sideways may damage your floor and the rollers.

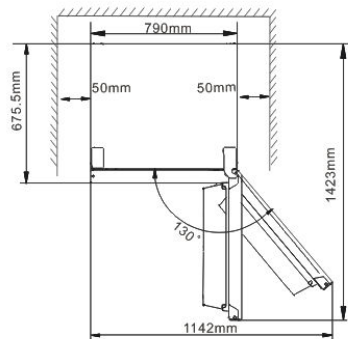
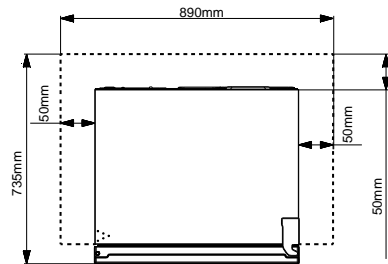
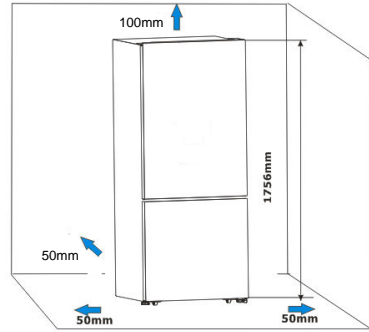


### Ventilation of appliance



In order to improve efficiency of the cooling system and save energy, it is necessary to maintain good ventilation around the appliance for the dissipation of heat. For this reason, sufficient clear space should be available around the refrigerator.

**Suggest:** It is advisable for there to be 50-70mm of space from the back to the wall, at least 100mm from its top, at least 50mm from its side to the wall and a clear space in front to allow the doors to open 130°. As shown in follow diagrams.



### Note:

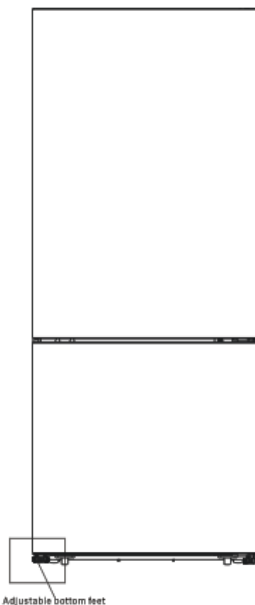
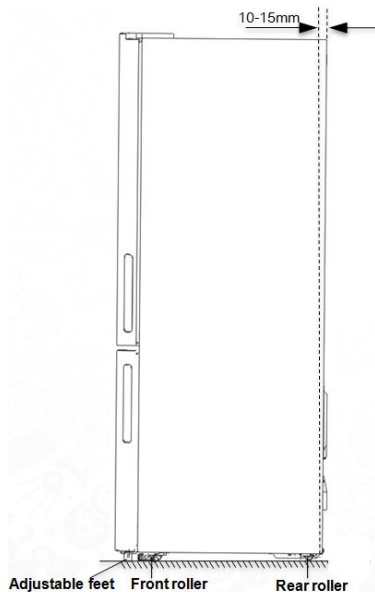
- This appliance performs well within the climate class from SN to T showed in the table below. It may not work properly if being left at a temperature above or below the indicated range for a long period.

Climate class	Ambient temperature
SN	+10°C to +32°C
N	+16°C to +32°C
ST	+16°C to +38°C
T	+16°C to +43°C

- Stand your appliance in a dry place to avoid high moisture.
- Keep the appliance out of direct sunlight, rain or frost. Stand the appliance away from heat sources such as stoves, fires or heaters.

#### Leveling of appliance

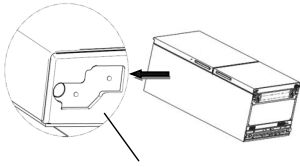
- For sufficient leveling and air circulating in the lower rear section of the appliance, the bottom feet may need to be adjusted. You can adjust them manually by hand or by using a suitable spanner.
- To allow the doors to self-close, tilt the top backwards by 10-15mm.



#### Note:

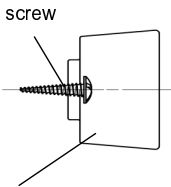
- If required you may lay the refrigerator on its back in order to gain access to the base, you should rest it on soft foam packaging or similar material to avoid damaging the backboard of the refrigerator.
- There is no need to install these accessories under normal usage. Only under the extreme circumstances, that is opening the door about 90 degree, this refrigerator may take risk of tipping. Then rubber supporting pad should be fastened to the lower base cover to steady this appliance.

1. Tilt appliance to find screw hole on the left of lower base cover.



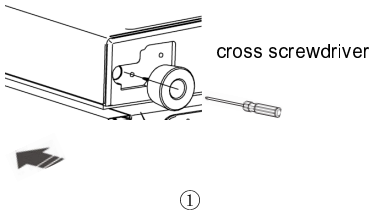
lower base cover

2. Put screw into the hole of rubber supporting pad.

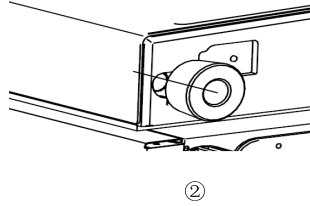


rubber supporting pad

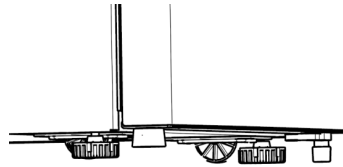
3. Make screw in alignment with the hole on lower base cover. Fasten rubber supporting pad to the base cover firmly by a cross screwdriver (self-provided).



①



②

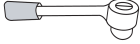











③

**Reversing the door**

The side at which the door opens can be changed, from the right side (as supplied) to the left side if required.

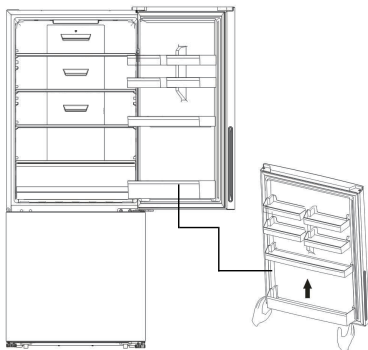
Warning! When reversing the door, the appliance must not be connected to the mains, Ensure that the plug is removed from the mains socket

Not provided	
	
Wrench(8mm)	Philips Screwdriver
	
Thin-blade screwdriver	Monkey wrench
Additional parts (in the plastic bag)	
	
Allen Wrench(4mm)	

	
Left Hinge	Left Hinge Cover
	
	Left Middle Hinge
	
Left Stop Block*2	Left Door Stopper*2

Note: If required you may lay the refrigerator on its back in order to gain access to the base, you should rest it on soft foam packaging or similar material to avoid damaging the backboard of the refrigerator. To reverse the door, the following steps generally recommended.

1. Stand the refrigerator upright. Open the door to **remove** all door racks (to avoid damage) and then close the door.

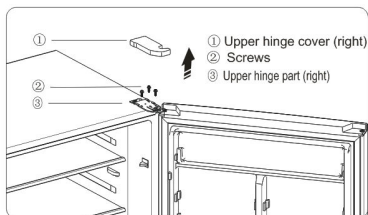
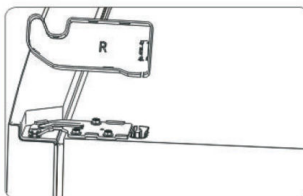


### Caution!

Please slightly squeeze the door rack from two sides toward center and inside of door rack, and then move it upward when taking out the upper rack and lower rack.

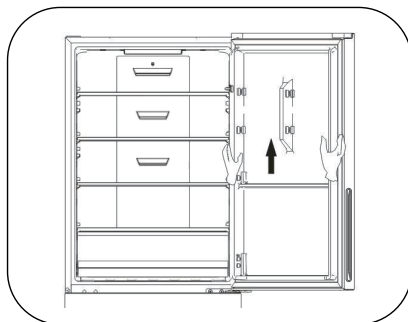
2. Remove right upper hinge cover ① top of the cabinet. Remove the 3 screws

② which are used for fixing the right upper hinge part (see the picture below) and take down the upper hinge parts ③



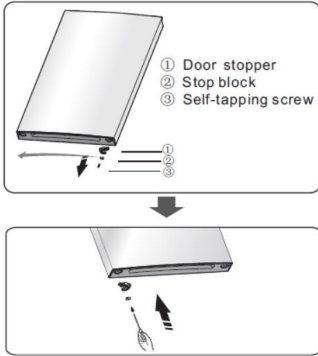
3. Remove screw cover from the left-front corner of cabinet with thin-blade screwdriver and install screw cover-right to the right front corner. Put the upper hinge cover(right) and upper hinge part (right) into the plastic bag.

4. Remove the upper door from the middle hinge by carefully lifting the door straight up.

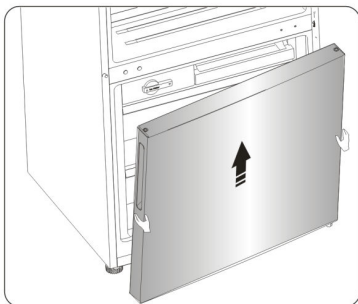
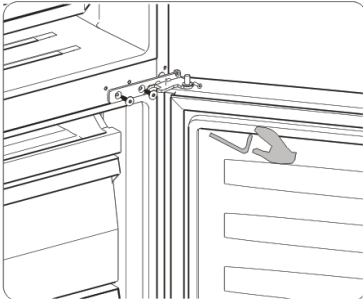


5. Place the upper door on a smooth surface with its panel upwards. Loose screw③ and take down part ② and part ①, Install replacement door stopper-left provided (in the

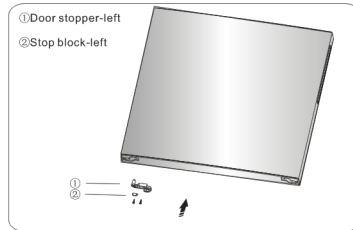
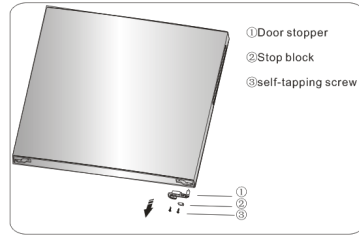
plastic bag attached) and left stop block to the left side with screw ③. Keep part ① and ② with the appliance for future reference.



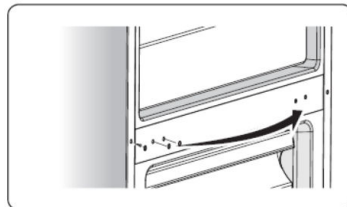
6. Use the Allen wrench (provided in the plastic bag) to loosen screws used to fix the right middle hinge and remove right middle hinge. Then remove the lower door.



7. Place the lower door on a smooth surface with its panel upwards. Loosen screw ③ and take down part ② and part ①. Install replacement door stopper-left provided (in the plastic bag) and left stop block to the left side with screw ③. Keep part ① and ② with the appliance for future reference.

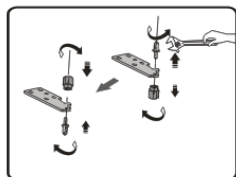
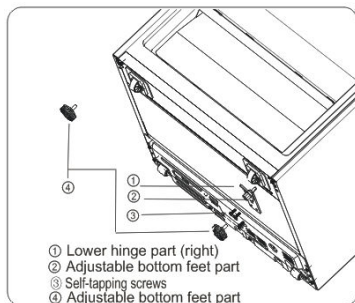


8. Change screw hole covers and screw on middle cover plate from left to right (as shown in figure below).

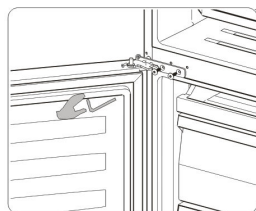
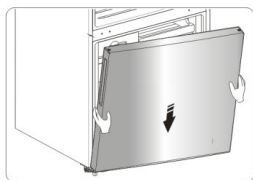


9. Lie the refrigerator backwards, Remove ④ (right), Remove three self-tapping screws from the lower hinge part (right). Loosen the lower hinge axis then install it on the reverse hole site, and tighten into position (change it into left hinge part). Remove the lower hinge

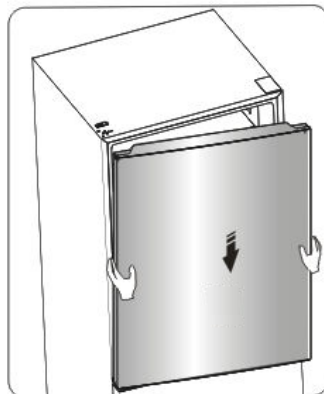
part to the left-bottom corner of the cabinet, Then fix it with 3 screws, finally install part④ on the left-bottom and right-bottom of cabinet.



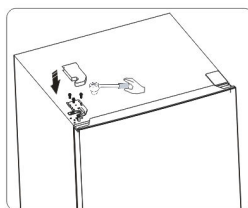
10. Stand the refrigerator upright and carefully slot the lower door onto the lower hinge pin and hold in position. install middle hinge-left (in the plastic bag) ensuring the lower door is secured in place.



11. Carefully slot the upper door onto the middle hinge pin and hold in position. Move the upper door to an appropriate position, adjust left upper hinge(in the plastic bag) and upper door, then fit the hinge pin into the hinge hole at the top and the door to secure the door in place. Then fix the upper hinge part with screws (Please carefully hold upper door by hand when installing)



12. Assemble the left hinge cover provided(in the plastic bag) to match the hinge, install the door racks to original position. Keep the right hinge cover with the appliance for future reference.



## Description of the appliance



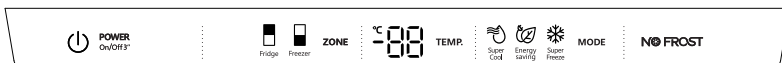
- |                 |                          |                   |                   |
|-----------------|--------------------------|-------------------|-------------------|
| ① Control panel | ⑦ Crisper                | ⑬ Wheel           | ⑲ Little door bin |
| ② Cabinet       | ⑧ Twist ice Tray         | ⑭ Freezer Door    | ⑳ Fridge Door     |
| ③ Door switch   | ⑨ Upper freezer drawer   | ⑮ Freezer Gasket  | ㉑ Fridge Gasket   |
| ④ Glass shelf   | ⑩ Middle freezer drawer  | ⑯ Handle          |                   |
| ⑤ Wind Chanel   | ⑪ Lower freezer drawer   | ⑰ Low door bin    |                   |
| ⑥ Crisper Cover | ⑫ Adjustable bottom foot | ⑱ Middle door bin |                   |

### Note !

- Due to unceasing modification of our products, your refrigerator may be slightly different from this instruction manual, but its functions and using methods remain the same.
- To get the best energy efficiency of this product, please place all shelves, drawers and baskets on their original position as the illustration above.

## Display Controls

Use your appliance according to the following guidelines, your appliance has functions as control panel shown in the pictures below.




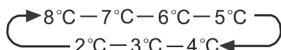
### Controlling the temperature

We recommend that when you start your refrigerator for the first time, the temperature for the refrigerator is set to 4°C and the freezer is set to -18°C. If you want to change the temperature, follow the instructions below.


Caution! When you set a temperature, you set an average temperature for the whole refrigerator cabinet. Temperatures inside each compartment may vary from the temperature displayed on the panel, depending on how much food you store and where you place them. Ambient temperature may also affect the actual temperature inside the appliance.

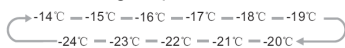
#### 1. Fridge

 Press the "ZONE" button until the "Fridge" icon light up, then press the "TEMP." button to set fridge temperature between 8°C and 2°C as needed, and control panel will display corresponding figures according to the following sequence.




#### 2. Freezer

 Press the "ZONE" button until the "Freezer" icon light up, then press the "TEMP." button to set freezer temperature between -14°C and -24°C as needed, and control panel will display corresponding figures according to the following sequence.




### 3. Super Cool

 Super Cool can refrigerate the food quicker and keep food fresh for a longer period. This is useful to activate before inserting a large amount of warm/room temperature food.


- Press the "MODE" button to activate this function. The "Super Cool" icon will be illuminated and the fridge temperature indicator will display 2°C.
- Super Cool will automatically turn off after 3 hours.
- When Super Cool function is on you can turn it off by pressing the "MODE" or setting fridge temperature. To manually turn off the Super Cool function, the fridge temperature setting will revert back to the previous setting.

### 4. Energy saving

 Press the "MODE" button to turn on the Energy saving function. The "Energy saving" icon will be illuminated.

- When the Energy saving function is on, the temperature of fridge is automatically switched to 6°C and the temperature of freezer is automatically switched to -17°C.
- When Energy saving function is on you can switch it off by pressing the "MODE" or "TEMP." button and the refrigerator temperature setting will revert back to the previous setting.

### 5. Super Freeze

 Super Freeze will quickly lower the temperature within the freezer so food will freeze faster

than usual. This feature also helps to keep vitamins and nutrition of fresh food fresh for longer period.

- Press the "MODE" button to activate this function. The "Super Freeze" icon will be illuminated and the temperature for the freezer is set to -24°C.
- Super Freeze will automatically turn off after 52 hours.
- When Super Freeze function is on you can turn it off by pressing the "MODE" or setting freezer temperature. To manually turn off the Super Freeze function, the freezer temperature setting will revert back to the previous setting.

**NOTE:** When you selecting the Super Freeze function, ensure there are no bottled or canned drinks (especially carbonated drinks) in the freezer compartment. Bottles and cans may explode.

## 6. POWER



**POWER**  
On/Off3"

Press and hold the "POWER" button for three seconds to turn the power function on or off. When the power function is on, the icon lights and the display board will show "OF". If no buttons have been pressed, the display board will turn off about 1 minute later.

- If you want to turn off the power function, make sure the display board is lighting up. If not, you can press any button to light up the display board.

### **NOTE:**

When the power function is on, the refrigerator stops cooling.

## 7. CLOSE DOOR REMINDER

- When the door of fridge is open over 2 minutes, the control panel will show " dr" , and the warning will stop about 8 minutes later.
- To save energy, do not keep the door open for a long time when using the refrigerator. In case of warning, it can be turned off by closing the doors.

## Using your appliance

Your appliance has the accessories as the “Description of the appliance” showed in general, with this part instruction you can have the right way to use them. We recommend that you read through them carefully before using the appliance.

### Door rack

It is suitable for the storage of canned liquid, bottled drinks and packed food, etc. Do not place too many heavy things in the racks.

### Shelf in Refrigerator chamber

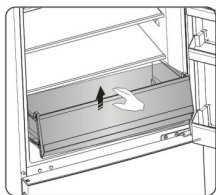
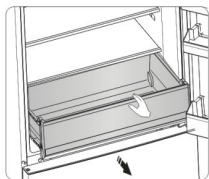
1. There are shelves in refrigerator chamber, and they can be taken out to be cleaned.



2. The crisper is suitable for storage of vegetables and fruit, etc.

Firstly Pull the crisper out in level, Secondly tip up it then you can take out the crisper.

According to the opposite sequence you can position the crisper rightly.



Freezer chamber

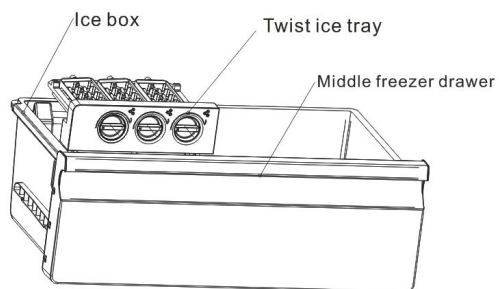
The freezer chamber is suitable for storage of foods required to be frozen, such as meat, ice.

**Caution!** Never close the freezer door while the drawers, installation bracket, ice tray are extended. It may damage the unit. Ensure that drink bottles are not left in the freezer for a longer time than needed as freezing liquid may cause the bottle to break.

### Twistable ice tray

Twistable ice tray produce and store abundant ice cubes.

1. Pull out the twistable ice tray from the installation bracket.
2. Fill with drinking water below the maximum level mark.
3. Place the filled ice tray back to bracket.
4. Await for around 3 hours, twist the knobs clockwise and the ice will drop into the ice box below.



## Cleaning and care

For hygienic reasons the appliance (including exterior and interior accessories) should be cleaned regularly (at least every two months).

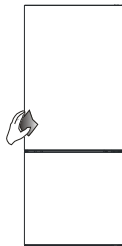
### Warning!

The appliance must not be connected to the mains during cleaning as there is a danger of electrical shock! Before cleaning switch the appliance off and remove the plug from the mains socket.

### Exterior cleaning

Wipe the control panel with a clean, soft cloth.

- Spray water onto the cleaning cloth instead of spraying directly on the surface of the appliance. This helps ensure an even distribution of moisture to the surface.
- Clean the doors, handles and cabinet surfaces with a mild detergent and then wiped dry with a soft cloth.



### Caution!

- Don't use sharp objects as they are likely to scratch the surface.
- Don't use Thinner, Car detergent, Clorox, ethereal oil, abrasive cleansers or organic solvent such as Benzene for cleaning. They may damage the surface of the appliance and may cause fire.

### Interior cleaning

You should clean the appliance interior regularly. It will be easier to clean when food stocks are low. Wipe the inside of the fridge freezer with a weak solution of bicarbonate of soda, and then rinse with

warm water using a wrung-out sponge or cloth. Wipe completely dry before replacing the shelves and baskets. Thoroughly dry all surfaces and removable parts before putting them back into place.



Although this appliance automatically defrosts, a layer of frost may occur on the freezer compartment's interior walls if the freezer door is opened frequently or kept open too long. If the frost is too thick, choose a time when the freezer is nearly empty and proceed as follow:

1. Remove existing food and accessories baskets, unplug the appliance from the mains power and leave the doors open. Ventilate the room thoroughly to accelerate the process.
2. When defrosting is completed, clean your freezer as described above.

### Caution!

Do not use sharp objects to remove frost from the freezer compartment. Only after the interior is completely dry should the appliance be switched back on and plugged back into the mains socket.

### Door seals cleaning

Take care to keep door seals clean. Sticky food and drinks can cause seals to stick to the cabinet and tear when you open the door. Wash seal with a mild detergent and warm water. Rinse and dry it thoroughly after cleaning.

**Caution!** Only after the door seals are completely dry should the appliance be powered on.

### Replacing the LED light:

Warning:

The LED light should be replaced by a competent person. If the LED light is

damaged, contact the customer helpline for assistance. To replace the LED light, the below steps can be followed:

1. Unplug your appliance.
2. Remove light cover by pushing up and out.
3. Hold the LED cover with one hand and pull it with the other hand while pressing the connector latch.
4. Replace LED light and snap it correctly in place.

## Helpful hints and tips

### Energy saving tips

We recommend that you follow the tips below to save energy.

- Try to avoid keeping the door open for long periods in order to conserve energy. Ensure the appliance is away from any sources of heat (Direct sunlight, electric oven or cooker etc)
- Don't set the temperature colder than necessary.
- Don't store warm food or evaporating liquid in the appliance.
- Place the appliance in a well ventilated, humidity free, room. Please refer to Installing your new appliance chapter.
- If the diagram shows the correct combination for the drawers, crisper and shelves, do not adjust the combination as this is designed to be the most energy efficient configuration.

### Hints for fresh food refrigeration

- Do not place hot food directly into the refrigerator or freezer, the internal temperature will increase resulting in the

compressor having to work harder and will consume more energy.

- Do cover or wrap the food, particularly if it has a strong flavor.
- Place food properly so that air can circulate freely around it.

### Hints for refrigeration

- Meat (All Types) Wrap in polythene food: wrap and place on the glass shelf above the vegetable drawer. Always follow food storage times and use by dates suggested by manufacturers.

- Cooked food, cold dishes, etc.:

They should be covered and may be placed on any shelf.

- Fruit and vegetables:

They should be stored in the special drawer provided.

- Butter and cheese:

Should be wrapped in airtight foil or plastic film wrap.

- Milk bottles:

Should have a lid and be stored in the door racks.

### Hints for freezing

- When first starting-up or after a period out of use, let the appliance run at least 2 hours on the higher settings before putting food in the compartment.
- Prepare food in small portions to enable it to be rapidly and completely frozen and to make it possible to subsequently thaw only the quantity required.
- Wrap up the food in aluminum foil or polyethylene food wraps which are airtight.
- Do not allow fresh, unfrozen food to touch the food which is already frozen to avoid temperature rise of the latter.
- Iced products, if consumed immediately after removal from the freezer compartment, will probably cause frost burns to the skin.
- It is recommended to label and date each frozen package in order to keep track of

the storage time.

### Hints for the storage of frozen food

- Ensure that frozen food has been stored correctly by the food retailer
- Once defrosted, food will deteriorate rapidly and should not be re-frozen. Do not exceed the storage period indicated by the food manufacturer.

### Switching off your appliance

If the appliance needs to be switched off for an extended period, the following steps should be taken prevent mould on the appliance.

1. Remove all food.
2. Remove the power plug from the mains socket.
3. Clean and dry the interior thoroughly.
4. Ensure that all the doors are wedged open slightly to allow air to circulate.

## Troubleshooting

If you experience a problem with your appliance or are concerned that the appliance is not functioning correctly, you can carry out some easy checks before calling for service, please see below.

**Warning!** Don't try to repair the appliance yourself. If the problem persists after you have made the checks mentioned below, contact a qualified electrician, authorized service engineer or the shop where you purchased the product.

Problem	Possible cause & Solution
Appliance is not working correctly	Check whether the power cord is plugged into the power outlet properly.
	Check whether the "Power" function is on by pressing the "power" button for 3 seconds.
	Check the fuse or circuit of your power supply, replace if necessary.
	It is normal that the freezer is not operating during the defrost cycle, or for a short time after the appliance is switched on to protect the compressor.

Odors from the compartments	The interior may need to be cleaned Some food, containers or wrapping cause odors.
Noise from the appliance	<p>The sounds below are quite normal:</p> <ul style="list-style-type: none"> <li>•Compressor running noises.</li> <li>•Air movement noise from the small fan motor in the freezer compartment or other compartments.</li> <li>•Gurgling sound similar to water boiling.</li> <li>•Popping noise during automatic defrosting.</li> <li>•Clicking noise before the compressor starts.</li> </ul> <p>Other unusual noises are due to the reasons below and may need you to check and take action:</p> <ul style="list-style-type: none"> <li>•The cabinet is not level.</li> <li>•The back of appliance touches the wall.</li> <li>•Bottles or containers fallen or rolling.</li> </ul>
The motor runs continuously	<p>It is normal to frequently hear the sound of the motor, it will need to run more when in following circumstances:</p> <ul style="list-style-type: none"> <li>•Temperature setting is set colder than necessary</li> <li>•Large quantity of warm food has recently been stored within the appliance.</li> <li>•The temperature outside the appliance is too high.</li> <li>•Doors are kept open too long or too often.</li> <li>•After your installing the appliance or it has been switched off for a long time.</li> </ul>
A layer of frost occurs in the compartment	<p>Check that the air outlets are not blocked by food and ensure food is placed within the appliance to allow sufficient ventilation. Ensure that door is fully closed. To remove the frost, please refer to the “Cleaning and care” chapter.</p>
Temperature inside is too warm	<p>You may have left the doors open too long or too frequently; or the doors are kept open by some obstacle; or the appliance is located with insufficient clearance at the sides, back and top .</p>
Temperature inside is too cold	<p>Increase the temperature by following the “Display controls” chapter.</p>
Doors can't be closed easily	<p>Check whether the top of the refrigerator is tilted back by 10-15mm to allow the doors to self close, or if something inside is preventing the doors from closing.</p>

## Disposal of the appliance

It is prohibited to dispose of this appliance as household waste.



### Packaging materials

Packaging materials with the recycle symbol are recyclable. Dispose of the packaging into a suitable waste collection container to recycle it.

### Before disposal of the appliance

1. Pull out the mains plug from the mains socket.
2. Cut off the power cord and discard with the mains plug.

**Warning!** Refrigerators contain refrigerant and gases in the insulation. Refrigerant and gases must be disposed of professionally as they may cause eye injuries or ignition. Ensure that tubing of the refrigerant circuit is not damaged prior to proper disposal.

<b>Correct Disposal of this product</b>	
 	<p>This symbol on the product or in its packing indicates that this product may not be treated as household waste. Instead, it should be taken to the appropriate waste collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by the inappropriate waste handling of this product. For more detailed information about the recycling of this product, please contact your local council your household waste disposal service, or the shop where you purchased the product.</p>

To avoid contamination of food, please respect the following instructions:

- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Clean regularly surfaces that can come in contact with food and accessible drainage systems.
- Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- Two-star frozen-food compartments are suitable for storing pre-frozen food, storing or making icecream and making ice cubes.
- One-, two- and three-star compartments are not suitable for the freezing of fresh food.

Order	Compartments type	Target storage temp.[°C]	Appropriate food
1	Fridge	+2~+8	Eggs, cooked food, packaged food, fruits and vegetables, dairy products, cakes, drinks and other foods which are not suitable for freezing.
2	(***)*-Freezer	≤-18	Seafood (fish,shrimp,shellfish),freshwater aquatic products and meat products (recommended for 3 months ,the longer the storage time,the worse the taste and nutrition),suitable for frozen fresh food.
3	***-Freezer	≤-18	Seafood (fish, shrimp, shellfish),freshwater aquatic products and meat products (recommended for 3 months,the longer the storage time,the worse the taste and nutrition),are not suitable for frozen fresh food.
4	** -Freezer	≤-12	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 2 months,the longer the storage time,the worse the taste and nutrition),are not suitable for frozen fresh food.
5	*-Freezer	≤-6	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 1 month,the longer the storage time,the worse the taste and nutrition), are not suitable for frozen fresh food.
6	0-star	-6~0	Fresh pork, beef, fish, chicken, some packaged processed foods, etc. (Recommended to eat within the same day, preferably no later than 3 days) .

7	Chill	-2~+3	Fresh/frozen pork, beef, chicken, freshwater aquatic products, etc.(7 days below 0 °C and above 0 °C is recommended for consumption within that day, preferably no more than 2 days). Seafood (less than 0°C for 15 days, it is not recommended to store above 0°C)
8	Fresh Food	0~+4	Fresh pork,beef,fish,chicken,cooked food,etc. (Recommended to eat within the same day,preferably no more than 3 days)
9	Wine	+5~+20	red wine,white wine,sparkling wine etc.

Note: please store different foods according to the compartments or target storage temperature of your purchased products.

- If the refrigerating appliance is left empty for long periods,switch off,defrost, clean,dry, and leave the door open to prevent mould developing within the appliance.

**WARNING!** Food needs to be packed in bags before putting into the refrigerator, and liquids need to be packed in bottles or capped containers to avoid the problem that the product design structure is not easy to clean.

**Hisense**

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