

FRESHDEW



User Guide for Freshdew APP

Email: vip@freshdew.net

Important Tip

Visit vip@freshdew.net today to discover the world of possibilities waiting for you.

APP Downloading and Installation

Option :

Search for “Smart home life” from App Store™/Google Play™ then download and install it on your mobile device.

ⓘ Note:

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Apple and the Apple logo are trademarks of Apple Inc.

Google Play and Google are trademarks of Google Inc.

Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc. or its affiliates.

Scan the QR codes below to download and install Quickly



For iOS



For Android

APP Registration and Login

Launch the "Smart home life" APP, create an account using a working email address or your mobile number, and then log in.

Wi-Fi Connection

For an optimized Air Purifier and Wi-Fi Network setup, follow these steps:

① Note:

For a successful connection, please allow APP to use your WLAN & Cellular Data when running it.

Ensure Sufficient Power: Make sure that the Air Purifier is adequately powered and that the Power Switch is pressed ON.

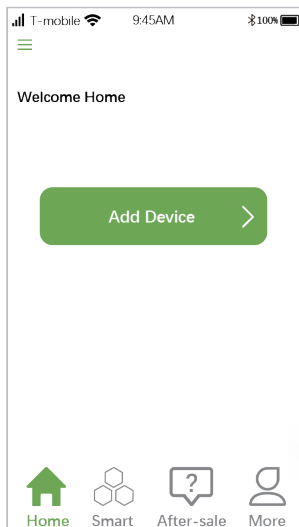
For Wi-Fi Network Connection:

Make sure the Air Purifier has enough power and the Power Switch of the Air Purifier is pressed to ON.

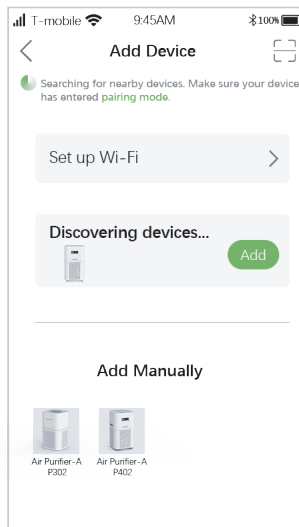
- ① Check Mobile Device Connection: Make sure your mobile device is connected to a 2.4GHz Wi-Fi network. If your router supports dual-band, select the 2.4GHz network specifically for the Air Purifier setup.
- ② Verify Wi-Fi Name and Password: Double-check that you have entered the correct Wi-Fi network name and password when connecting the Air Purifier. Accuracy is key!
- ③ Avoid Special Characters: Avoid using emojis, special characters, or symbols in your Wi-Fi name and password. Stick to alphanumeric characters for seamless connectivity.
- ④ Disable VPN or Proxy: It is recommended to disable any VPN (Virtual Private Network) or Proxy Server settings on your mobile device. These can interfere with the Air Purifier's connection process.
- ⑤ Proximity to Router: Ensure that both the Air Purifier and your mobile device are within close proximity to the router during the setup process. This proximity enhances the strength and stability of the connection.
- ⑥ Wi-Fi Activation: Press and hold the power button on the Air Purifier for 3-5 seconds. Wait for the display to show the Wi-Fi icon, indicating that the Air Purifier is ready to connect to your network.

⑦ WiFi Status Indicator.

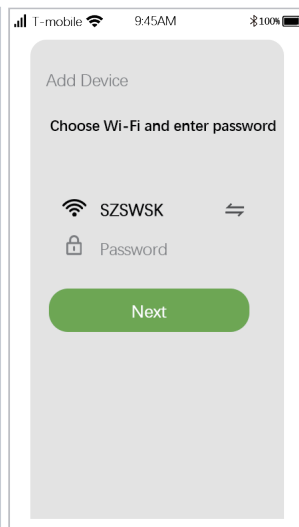
Flash WiFi	Ready for AP Mode Connection
Long bright state	Wifi Connected
Without WiFi Status icon	Not mached the APP device



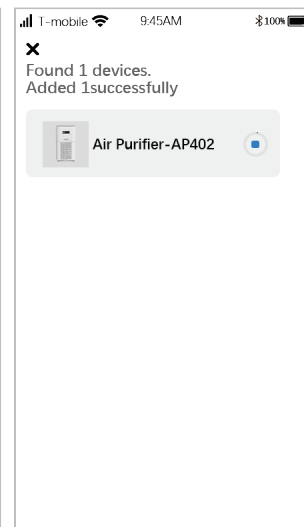
① Tap Add Device.



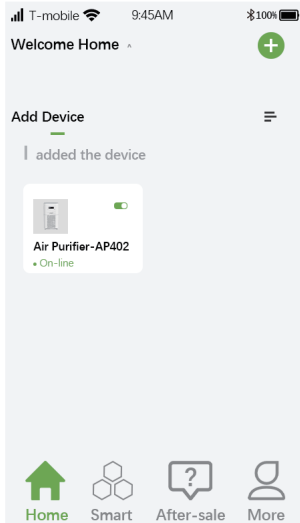
② Select the model of your Air Purifier.



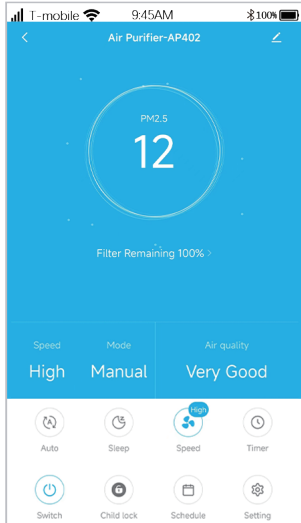
③ Make sure the WiFi Status Indicator is flashing.



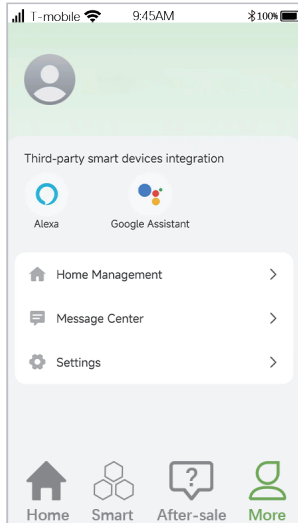
④ Select the same router's WiFi and enter the correct password.



⑤ Connecting.



⑥ Connected.



💡 If the indicator doesn't flash; Please simultaneously press and hold the button


📶 on the Air Purifier for 3s until you hear two beeps from the Air Purifier.

Control the Air Purifier with Amazon Alexa

 Important:

- ① Make sure the Air Purifier has enough power and the Power Switch of the robot is pressed to ON.
 - ② You have connected the Air Purifier to “Smart home life” APP.
 - ③ Make sure you've installed Alexa APP on your mobile device.
 - ④ Make sure the WiFi connection is stable.
 - ⑤ Make sure the Air Purifier and your mobile device are close to the router when connecting.
 - ⑥ Press the power button for 3-5 seconds, wait for the display to display the WiFi icon.
 - ⑦ WiFi Status Indicator.
- Search for “Smart home life” from App Store™/Google Play™, then download and install it on your mobile device.

Step 1:

Sign in with your Amazon account to the Alexa app, tap  the upper-left corner of the home screen, and then select Skills and Games.

Step 2:

Search and select Smart Life, then enable it by tapping ENABLE TO US.

Step 3:

Enter the email address and password for logging in to the “**Smart home life**” APP, then tap Authorize to continue.

Step 4:

Tap Done to close the page, then tap DISCOVER DEVICES to discover the Air Purifier which has been connected in **Smart home life** APP.

Step 5:

After the Air Purifier is discovered, please tap CHOOSE DEVICE to set up your device.

Step 6:

Tap  and allow Alexa APP to access the microphone of your mobile device.

Then you can say the following voice commands to your mobile device, Air Purifier will respond accordingly.
"Alexa, turn on air Purifier(or your air Purifier's name if you changed the device name)."
"Alexa, turn off the air Purifier."

 Note:

if you have an Echo device at hand, please follow the steps below to make it available for voice commands

Step 1:

Log in to your Echo device with the same Amazon account for logging into Alexa APP.

Step 2:

Tap Devices on the bottom,then tap Echo & Alexa to show your Echo device. Then you can speak the voice commands mentioned above,and the air Purifier will respond accordingly as well.

Control the Air Purifier with Google Assistant

 Important:

- ① Make sure the air Purifier has enough power and the Power Switch of the air Purifier is pressed to ON.
- ② You have connected the air Purifier to "Smart home life"APP.
- ③ Make sure you've installed Google Home APP on your mobile device.
- ④ Make sure the WiFi connection is stable.

Step 1:

Launch Google Home APP,then follow the in-app instructions to set up your Google account.

Step 2:

Tap Settings on the main page, then scroll down to the bottom to tap "Works with Google."

Step 3:

Tap  on the upper right corner,then search and select Smart Life.

Step 4:

Enter the email address and password for logging in to "Smart home life."

Step 5:

Tap Link Now and Authorize, it will show you Smart Life is linked

Step 6:

Follow the instructions to set up the device to finish the settings

Step 7:

Tap  and allow Google Home to access the microphone on your mobile device.

Then you can say the following voice commands to your mobile device, and the air purifier will respond accordingly.

"OK Google, turn on the air Purifier (or your air Purifier's name if you changed the device name)."

"OK Google, turn off the air Purifier."

"OK Google, where is the air Purifier."

 Note:

if you have a Google Home Speaker at hand. Please follow the steps below to make it available for voice commands.

Step 1:

Plug your Google Home Speaker into the socket.

Step 2:

Tap + on the upper left corner of the main page, then select Set up device.

Step 3:

Tap Setup new devices, and then select Next to search for devices.

Step 4:

Follow the instructions of Google Home APP to connect your Google Home Speaker to WiFi.

Then you can speak the voice commands mentioned above, and the air Purifier will respond accordingly as well.

Troubleshooting Guide

Q1.How many schedules can I set by the APP?

*You can set 7 schedules via Smart APP by tapping Settings> Schedule. But you can change as needed.

Q2. Why does the air Purifier show that it's offline?

*Make sure you have switched on the air Purifier.

*Check the network connection of your mobile device.

Q3.Why cannot the air Purifier connect to WiFi?

*Make sure you've entered the right password.

*Keep the air Purifier,mobile device and your router being as close as possible.

*Make sure you selected a 2.4GHz WiFi.

Q4. Why can not control the air Purifier with Alexa?

*Please check the network connection of your mobile device.

*Make sure you've connected the air Purifier to "Smart home life" APP.

*Make sure your air Purifier has been discovered in Alexa APP.

*Make sure you start the voice command with "Alexa,

Q5.Why can not control the air Purifier with Google Assistant?

*Please check the network connection of your mobile device.

*Make sure you've connected the air Purifier to Smart home life APP.

*Make sure your air Purifier has been discovered in Google Home APP.

*Make sure you start the voice command with "OK Google ..." or "Hey Google,

Q6. How many air Purifier can I connect to the same account?

*There is no limitation on the number of air Purifier.

📌 Note:

If you have any problem,please contact us with email:vip@vip@freshdew.net

Alexa Example of voice commands

Model:

"Alexa,set the Mode to manual/Auto /sleep."

"Alexa,set the Mode on the <device name> to Auto/sleep."

"Alexa,increase the Mode on the <device name> ."

"Alexa,what's the Mode on the <device name> ?"

Fan Speed:

"Alexa,set the Fan Speed to Low/Medium /High /turbo."

"Alexa,set the Fan Speed on the <device name> to Low/Medium/High/turbo."

"Alexa,increase the Fan Speed on the <device name> ."

"Alexa,what's the Fan Speed on the <device name> ?"

Child LOCK:

"Alexa,turn on child lock on the <device name> ."

"Alexa,turn off child lock on the <device name> ."

"Alexa,is child lock on for <device name> ?"

Power switch:

"Alexa,turn on <device name> ."

"Alexa,turn off <device name> ."

Google Assistant Example of voice commands

Model:

"OK Google, set mode to manual/auto/sleep on <device name>"

Fan Speed:

"OK Google, set the <device name> to low"

"OK Google, set the <device name> to medium"

"OK Google, set the <device name> to high"

"OK Google, set the <device name> to turbo"

Child LOCK:

"OK Google,turn on child lock for the <device name>"

"OK Google,turn off child lock for the <device name>"

Power switch:

"OK Google, turn on <devcie name>."

"OK Google, turn off <devcie name>."

CONTACT US

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