

GROOVZ

Thank you for your purchase! We hope you enjoy your new **Groovz Headphones**.

If you have any questions or concerns, please reach out: support@groovzaudio.com

Visit us at www.groovzaudio.com for exciting product offers and to register your warranty.

We are here to help!

  @Groovzaudio



02807164

This Symbol indicates that this product is covered by legislation for waste electrical electronic products. When the product reached the end of its life, please do not dispose of it with general household waste. Consider the environment and take it to a recognized recycling facility.



Please keep for future reference.
Made in China.

Imported by QVC, London, UK, W4 5XU.



GROOVZ OPEN

Open Ear ULTRA Wireless Headphones

USER MANUAL



GROOVZ

MANUAL GUIDE

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|-----------------------|---------------------------|---------------------------|
| 1 Charging Pin | 2 Power Display | 3 Indicator Light |
| 4 Touch Area | 5 Call Microphone | 6 Charging Contact |
| 7 Sound Output | 8 Type-C Interface | |

PACKAGE LIST

- Bluetooth Earbuds
- Headphone Charging Case
- Type-C Charging Cable
- User Guide



SPECIFICATION

Model: GROOVZ ULTRA

Speaker: 14.2 mm

Earbud Battery: 70 mAh

Music Time: 35H

Charging Port: Type-C

Stand by Time: ≈200 days

Bluetooth Version: V6.0

Frequency Range: 20Hz ~ 20kHz

Charging Case Battery: 500 mAh

Call Time: 30H

Charging Time: 1H

Transmission Distance 30 Feet

BLUETOOTH PAIRING

- Take out the earbud from the charging case, and the earbud will automatically turn on.
- Turn on your phone's Bluetooth and find the device name "Groovz" in the Bluetooth list.
- Click on the connection button, and a voice reminder will be given after the connection is successful.

Note: If there is existing pairing information, the headset will automatically connect to the device. If the headset is not connected to any device, it will automatically turn off after 3 minutes of standby.



TURN ON

- Open the top cover of the charging compartment and remove the headphones. At this time, the headphones will automatically turn on and pair, waiting to connect to the phone.
- If the earphones are not in the charging compartment and are turned off, press and hold the left or right earbud for 3 seconds to turn them on.



TURN OFF

- Put the left and right earphones into the charging compartment, and close the lid and the earphones will automatically shut down and begin charging.
- Press and hold the left or right earbud for 5 seconds while the headphones are connected to turn off the device.



HOW TO OPERATE

PLAYING STATE

Play/Pause	Single Tap
Previous Track	Double Tap Left
Next Track	Double Tap Right
Volume +	Triple Tap Left
Volume -	Triple Tap Right

CALL STATE

Answer/End a Phone Call	Double Tap
Reject a Phone Call	Long Press

SIRI

Active Voice Assistant	Tap & Hold for 2 Seconds
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WEAR

Please confirm left/right ear before wearing

STEP 1

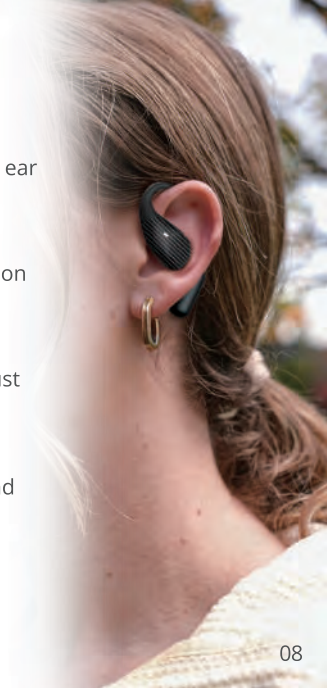
Gently hang the earbud on your ear

STEP 2

Rotate backward to adjust the angle

STEP 3

Ensure it fits securely and comfortably



06. HOW TO USE QI WIRELESS CHARGING

- Make sure your Groovz earbuds and charging case support Qi wireless charging. For best results, use a Qi-certified pad-like the Groovz Wireless Charging Pad, designed to pair perfectly with your device.
- Plug the charging pad into a power source and place it on a flat, stable surface,
- Put the earbuds in the case, close the lid, and center the case on the pad. Align it properly for charging to begin.



- Confirm Charging: Look for the LED on the case-it should light up or blink. Some pads may also have an indicator light.
- Let the earbuds charge fully. Charging time varies by pad and battery level. Refer to the pad manufacturer's guidelines if needed.
- Once charged, remove the case from the pad. Your earbuds are ready to use.

SAFETY TIPS

- Don't place metal objects between the pad and case.
- Avoid charging in extreme heat, cold, or humidity.
- If issues arise, check the troubleshooting section or contact support.

TROUBLESHOOTING

HAVING TROUBLE PAIRING YOUR GROOVZ EARBUDS?

- **Ensure Bluetooth Is On:** Confirm Bluetooth is enabled on your smartphone, tablet, or computer.
- **Check Earbud Battery:** Place the earbuds in the case and check the LED indicators to ensure they are charged.
- **Charge the Case:** Connect the charging case to power if the battery is low.
- **Restart Your Devices:** Restart your device (phone, tablet, etc.).

RE-PAIRING STEPS:

- **Forget the Device:** Remove the earbuds from your device's Bluetooth list (this is often called "forget" or "unpair").

- **Restart Bluetooth:** Turn Bluetooth off and back on again on your device.
- **Re-Pair the Earbuds:** Place the earbuds in pairing mode and attempt to pair again.

First, let's disconnect and forget "Groovz" on your bluetooth list and then turn off your bluetooth.

Next Steps:

1. Place both earpieces into the charging case and keep the lid open.
2. Tap and hold the touch area on both earpieces simultaneously for 5 seconds (you should see some lights blinking)
3. Close the charging case lid for 10 seconds, then open the lid back up.
4. Turn the Bluetooth back on your Phone and look for "Groovz" to appear in your device list. Select "Groovz"

Additional Step: *Try charging them in the case for at least two hours. Use a wall plug outlet to charge them and then try the reset steps again.*

PRECAUTIONS FOR USE

- Store headphones in a cool, dry, ventilated environment, Avoid contact with oil, water vapor, and steam as this can void the warranty.
- Avoid cleaning with irritating, organic solvents or materials containing these ingredients.
- Use the headphones according to the provided specifications, and avoid exposing it to environments that could affect performance like moisture, dust, or extreme heat.
- Do not use soap or household cleaners to clean earbuds.

- To ensure smooth connection, it is recommended that the distance between the mobile phone and the headphones be within 10 meters.
- If the headphones fail to connect or communicate properly, do not dismantle the headphones without permission. The device and its accessories are not guaranteed otherwise.
- To charge the headphones, please use the standard Type-C charging cable or the one specified by our company.
- Keep the headphones sufficiently charged to ensure normal operation.

WARRANTY INFORMATION

Groovz headphones come with a 1-Year Limited Warranty from the date of purchase. The warranty covers defects in materials and workmanship. It does not cover accidental damage, misuse, or unauthorized repairs. Should your product become defective during the warranty period, we will repair or replace (at our option) your product.

To register your warranty or report any defects, please contact customer support at support@groovzaudio.com



GROOVZ is a registered trademark of JTB Products LLC, West Chester, PA. Designed and Engineered in the USA.

GROOVZ

NEED HELP?

SCAN THIS CODE WITH YOUR PHONE FOR

- Step-by-step tutorial Videos
- Frequently asked questions
- 7-day-a-week support

www.groovzaudio.com

West Chester, PA



FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.