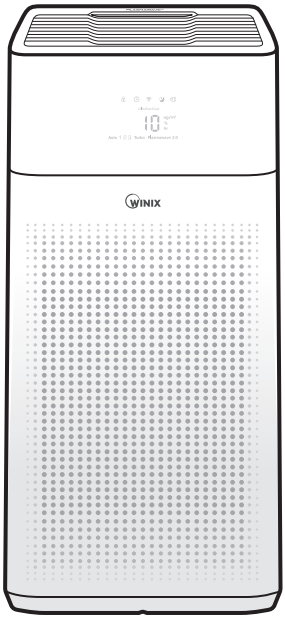
User Manual

WINIX AIR PURIFIER



Model Tower XQ

Use & Care Guide

- Please read and follow all safety rules and instructions in this manual before operating.
- The product warranty is printed on the back of this guide, so please keep it in a safe place for future use.
- This product is manufactured for use only in North America.

CONTENTS

4-STAGE AIR PURIFICATION ····· 3

CONTROLS ····· 4

WHERE TO USE ····· 7

INSTALLING / REPLACING FILTERS ····· 8

FILTER CARE ····· 10

SAFETY AND PRECAUTIONS ····· 11

INITIAL OPERATION ····· 12

CLEANING CARE ····· 13

FREQUENTLY ASKED QUESTIONS ····· 17

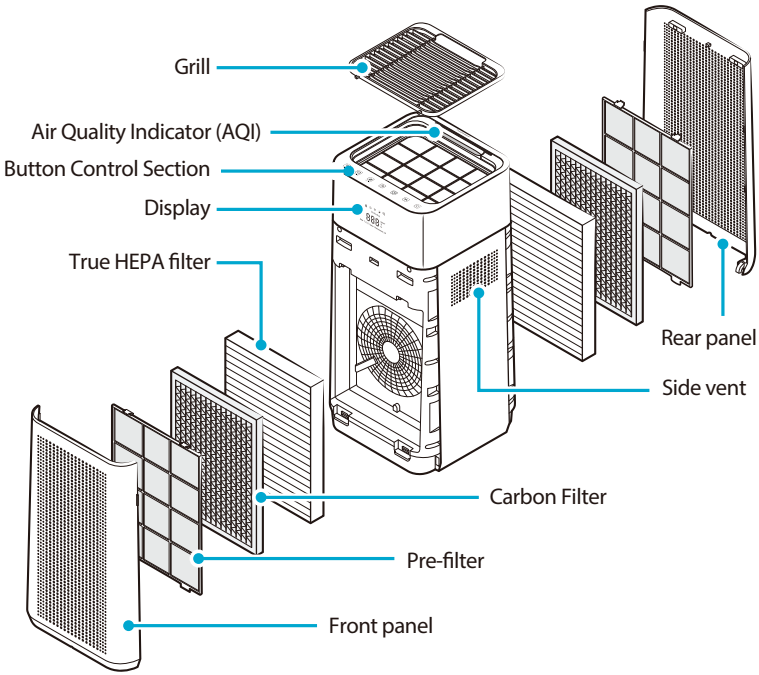
UNIT SPECIFICATIONS ····· 18

SAFETY INSTRUCTIONS ····· 19

PRODUCT WARRANTY ····· 20

▶ This product is suitable for 120V only.

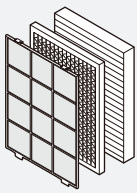
4-STAGE AIR PURIFICATION



PACKAGE CONTENTS



Unit

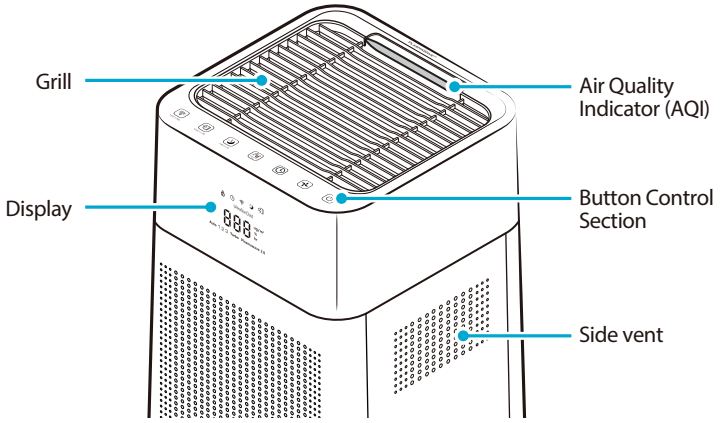


(2) Pre-filter / (2) True HEPA Filter / (2) Coated DeOdorization (CD) Carbon Filters

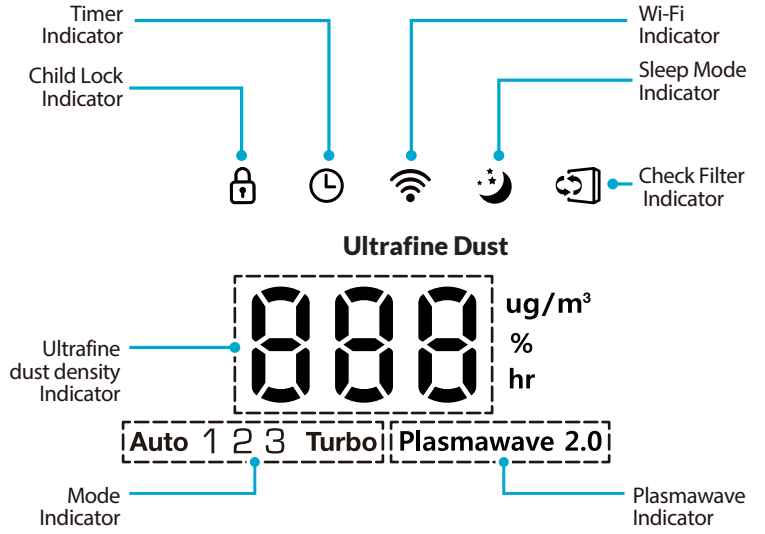


User Manual

CONTROLS

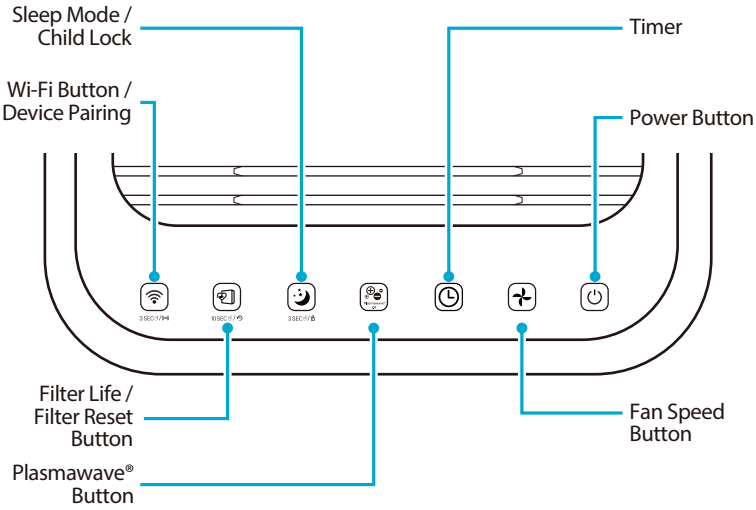


Display



CONTROLS

Button Control Section



Button	Description
	Power Button • Turns on/off the unit.
	Fan Speed Adjustment Button • Pressing the Fan Speed Adjustment Button will change the unit's fan speed. • Auto → Level 1 → Level 2 → Level 3 → Turbo → Auto.
	Timer Button • A quick press of the timer Button will set the timer. • The timer can be set, in hours, in the order of 0 (Default) → 1 → 2 → 4 → 8 → 12→ 0. • The amount of time, in hours, is indicated on the front numeric display. • Timer Indicator displays when timer is in use
	PlasmaWave® Operation Button • Turns on/off the PlasmaWave® feature.

CONTROLS

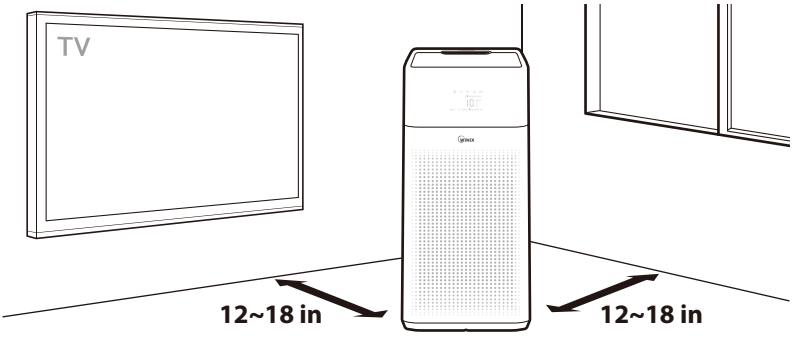
Button	Description
	**Sleep Mode / Child Lock Button** • A quick press of the Sleep Mode /Child Lock Button cycles the unit in order from Sleep Mode→ General Mode → Sleep Mode. • In Sleep Mode, the Sleep Mode LED Icon on the front indicator dims to 50% brightness. All other LEDs are turned off. • If you press Sleep Mode /Child Lock Button for 3 seconds child lock will be initiated and the buttons will not operate. and a chime will sound if pressed.
	**Filter Life / Filter Reset Button** • A quick press will show the remaining filter life; indicated on the front display (100 ~ 0%). • A long press of 10 seconds will reset the filter life indicator. – Use when replacing the filters – Filter Reset button can be used even after the power is turned off. – The filter life will be reset to 100%.
	**Wi-Fi / Pairing** • A quick press will turn Wi-Fi on/off • A long press of 3 seconds will activate pairing mode. • A Wi-Fi indicator will display on the front while Wi-Fi is active.

WHERE TO USE

Allow 12 ~ 18 in. of space between TVs, radios, and other electronic products
Electromagnetic interference from certain electronics may cause product malfunction.

Place indoors away from direct sun light
Direct exposure may cause product malfunction or failure.

Only place on hard, flat surfaces
Flimsy or slanted surfaces may result in abnormal noise and vibrations.



WARNING Follow these instructions to reduce the risk of serious injury or death and to reduce risk of damaging the unit.

- Do not use around mist or fumes from industrial oil or around large quantities of metallic dust
- Do not place around heating elements
- Do not install in any sort of motor or transport vehicle (trucks, boats, ships, etc.)
- Do not place in an area with excessive amounts of noxious gases
- Do not place near any flammable materials (aerosols, fuel, gases etc.)
- Do not have unit facing into wind or draft
- Do not place below any electrical outlet
- Do not place in excessively humid areas where unit may become wet

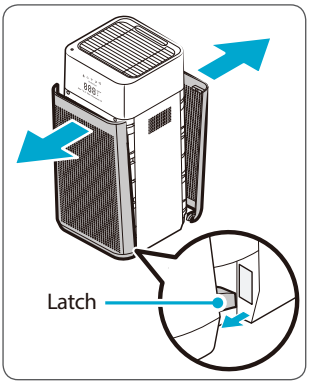
• This unit is not intended to be used to preserve documents or in art conservation.

INSTALLING / REPLACING FILTERS

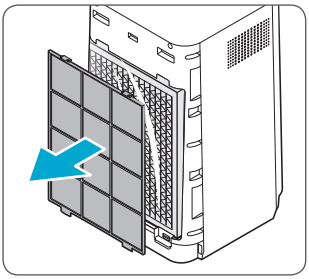
This product comes with all the required filters. The protective plastic wrap must be removed from the filters before use.

- Operating the unit without removing the plastic wrap may result in product failure.
- Unplug and make sure the unit is turned off before installing filters.

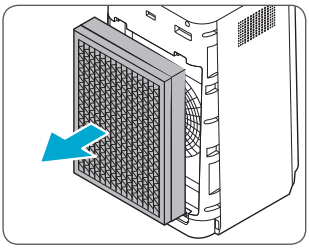
① Remove the front/rear panel by grasping its upper edge and gently pulling forward.
  - To remove the front/rear panel release the latch at the lower edge of the panel.



② Press the Pre-filter tabs near the top of the filter, release and remove.



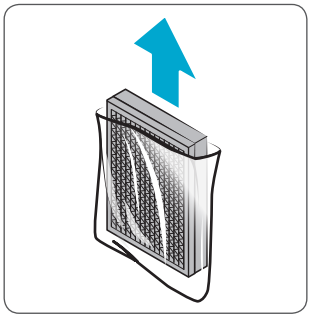
③ If replacing the filters pull out the used (CD) Carbon Filter and True HEPA filter.



INSTALLING / REPLACING FILTERS

④ Remove the new filters from protective plastic wrap.

- Operating the unit without removing filters from plastic wrap may cause abnormal noise, deformation or fire as a result of overheating.



⑤ Install the new filters until they fit securely in place.

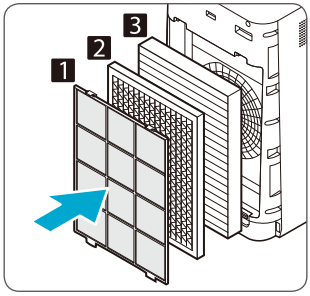
Filters must be installed in this order:

3 True HEPA filter **(rear)**

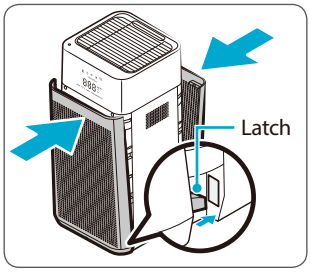
2 (CD) Carbon filter **(middle)**

1 Pre-filter **(front)**

- To install the Pre-filter, insert bottom tabs into the slots on either side of the lower part of the unit, then rotate upward to insert the upper tabs into the slots at the top part of the unit until sides audibly click into place.

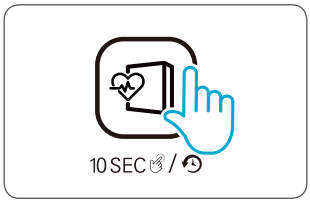


⑥ Replace the front panel by first inserting the latch at the bottom edge into the base of the unit, then rotate the panel upward toward the top of the unit until the magnets pull the lid closed.



⑦ Resetting the Unit

- After replacing the filters, turn the power onto the unit and then press and hold the Filter Reset Button for 10 seconds.



Filter Care

Filter	Indicator Light	When to service	When to replace
1 Pre-filter	none	Clean once every 14 days	Permanent
2 Coated DeOdorization (CD) Carbon filter	Check Filter	Can NOT be WASHED	Replace every 12 months
3 True HEPA filter	Check Filter		Lasts up to 12 months

- Intervals between filter replacement may vary depending on environment.
- For optimal use, Pre-filter can be cleaned once every 14 days which can extend the life of other filters.

To purchase replacement Winix filters:

(877)-699-4649

www.winixamerica.com



NOTICE

- For optimal performance, only Winix filters should be used with this unit.

NOTE

- The filters' life varies depending on the level of pollutants in the air. The more dust present in the environment, the more dust accumulates in the filters, shortening the life.
- If the filters are heavily soiled or have a bad odor, or if the fan strength is significantly weakened, replace filters even if the Change Filter indicator has not yet turned on.

SAFETY AND PRECAUTIONS

Before operating this equipment, carefully read and follow these safety cautions

Ensure filters are inserted before running unit.
Running unit without filters can shorten the units life and cause electric shock or injury.

Be sure foreign objects are NOT inserted into the vents on the unit.
Objects can include pins, rods, and coins.

Do not touch any part of the interior of the unit with wet hands.
The high voltage may cause electric shock.

Ensure unit intake and outlet vents do not become blocked.
Blockage may lead to increased internal termperatures causing product failure and derformation.

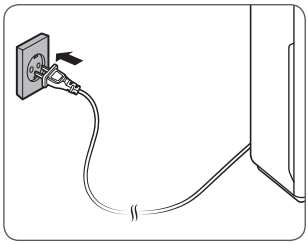
Do not use the unit as a step stool or place heavy objects on it.
Personal injury may occur or product failure and deformation.

WARNING	Follow these instructions to reduce the risk of serious injury or death and to reduce risk of damaging the unit.

- Do not pull on the power cord when unplugging the unit
- If the unit becomes submerged in water, unplug it and contact customer service
- Unplug unit when not in operation for extended periods of time
- Cord can become damaged by forcefully bending, pulling, twisting, bundling, pinching or placing heavy objects on it
- Do not tie or knot power cord when unit is in operation
- Do not unplug or move the unit while in operation
- Do not touch the plug with wet hands

INITIAL OPERATION

① Insert the power cord into an electrical outlet.



② Press the 'Power' button.

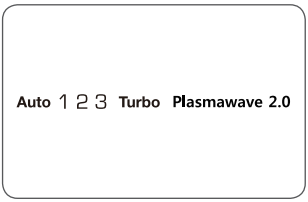


NOTE

- During the first 4 minutes of power up, the Air Quality Indicator will flash as the Smart Sensors measure the air quality in the environment, after which normal operation will begin.

③ By default, when the unit first powers on, the mode will be set to Auto with PlasmaWave® enabled.

- When in Auto mode, the fan speed will be automatically adjusted according to the environments air quality.
- PlasmaWave® works to remove harmful airborne contaminants.



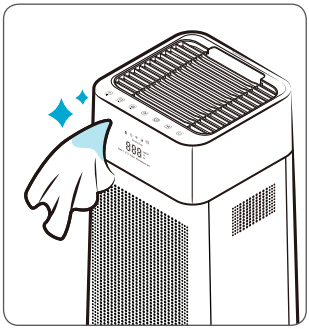
NOTE

- In Auto mode, as the indoor air quality improves, the fan speed will automatically be reduced to Low.
- When the unit is running, you may hear a chirping or buzzing sound. The sound is from large particles passing through PlasmaWave®, it is normal and does not signify product failure. To disable PlasmaWave®, see page 5.

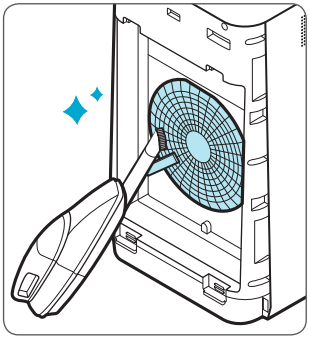
CLEANING CARE

1. Cleaning the Exterior & Interior

① Wipe with a soft damp cloth using room temperature water. Afterwards, wipe down with a clean dry cloth.
- To keep unit in peak condition, clean every 1-2 months.



② Open the front panel and clean the interior with a hand vacuum.
- For optimal performance, clean every 1-2 months.



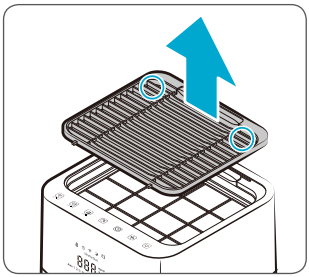
NOTICE

- When cleaning the unit, always unplug the power cord first and then wait until the unit has cooled down.
- Never disassemble, repair, or modify this unit yourself.
- Do not use flammable sprays or liquid detergents on or near the unit. .
- Do not allow children to clean or maintain the unit.
- Before cleaning or maintaining, ensure unit is unplugged.

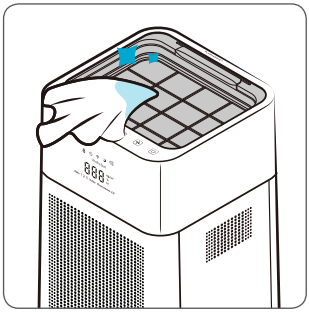
CLEANING CARE

2. Cleaning the Top

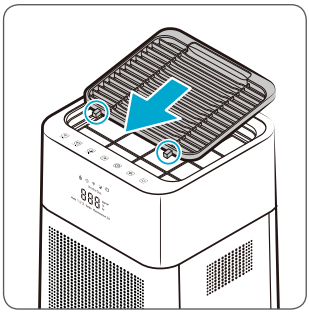
① Grasp the back of the grill and lift it up.



② Wipe the interior and grill with a soft damp cloth.



③ To reinstall the grill insert the two front tabs of the grill into the corresponding holes in the product.

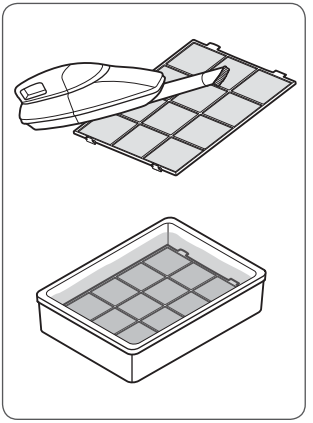


CLEANING CARE

3. Cleaning the Pre-Filter

Intervals between pre-filter cleaning may vary depending on the air quality.

① Use a handheld vacuum or soft brush to clean the pre-filter. If it is excessively dirty, rinse in room temperature water.
- Do not use detergent or soap.
- Allow the filter to fully dry before using.



• If the pre-filter becomes damaged or in any way needs replacement:

Please contact Winix

Call: (877)-699-4649

Visit: www.winixamerica.com

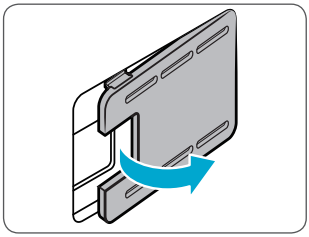
⚠ NOTICE

- Do not use benzene, alcohol, or other volatile fluids, which may cause damage or discoloration.
- The Pre-filter is reusable after cleaning, ensuring it is completely dry.
- Allow it to dry completely in a well ventilated area. Otherwise, it may develop a bad odor.
- Do not use hot water over 104°F or volatile fluids such as paint thinner.

CLEANING CARE

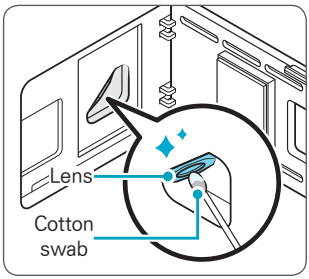
4. Cleaning the Particle Sensor

① Open the Particle Sensor cover on the back of the unit.

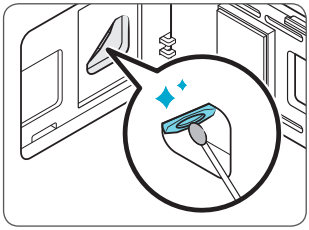


② Use a damp cotton swab to wipe the lens and intake area of the Particle sensor.

- To clean the sensor area, use only water.
- Do not use volatile substances such as alcohol or acetone.

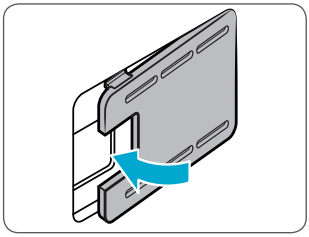


③ Wipe away any remaining moisture with a dry cotton swab.



④ Close the Particle Sensor cover.

- The Particle Sensors cover may be cleaned using a handheld vacuum.



FREQUENTLY ASKED QUESTIONS

Problem	Check / Actions to take
The unit does not turn on at all.	• Is the plug securely attached to the outlet? – Make sure the outlet has power going to it, and ensure the plug is secured. • Is there a power outage? – Check to see if other lights and electrical equipment are working and try again.
The unit doesn't work in Auto Mode.	• Has Auto Mode been selected? – Press the Mode button until Auto Mode is selected. • Is the sensor blocked or clogged? – Wipe Odor Sensor with a wet cloth, then dry.
The unit vibrates and makes a lot of noise.	• Is it running on a slanted or uneven surface? – Move the unit to a hard, flat, even area of the floor.
The unit power plug and outlet feel hot.	• Is the plug securely plugged in? – Make sure the plug is properly plugged into the outlet.
There is a strange smell.	• Is the unit being used in a place with a lot of smoke, dust, or odors? – Clean the air intakes on either side and clean the pre-filter. – Replace the Carbon filter and True HEPA filter.
The fan strength is weak. The unit is not purifying the air.	• Is the Check Filter indicator light on? – Change the filters as required.
The display panel is dim/off.	• Is sleep mode on? – Check the display and press the Sleep Mode button to cycle Sleep Mode on/off. • Is the Light Sensor blocked by debris? – When Auto Mode is on, Sleep Mode is automatically activated when the Light Sensor detects that the room is dark.

UNIT SPECIFICATIONS

Model Name	Tower XQ
Power Voltage	AC 120 V / 60 Hz
Power Rate	90W
Room Area Served	628 ft^2
Dimensions	14.6 in(W) x 14.6 in(D) x 31.3 in(H)
Weight	30.86 lbs

- The exterior, design and product specifications may be changed without prior notice to improve product performance.
- **Information regarding ENERGY EFFICIENCY RATING LABEL**

  The energy costs indicated on the ENERGY EFFICIENCY RATING LABEL may differ from your actual energy costs, depending on your energy consumption, usage hours, and billing changes, such as utility price increases.

Warning : Change or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note : This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or on experienced radio/TV technician for help.

This device complies with Industry Canada's license-exempt RSSs. Operation is subject to the following two conditions:

- This device may not cause interference and
- This device must accept any interference, including interference that may cause undesired operation of the device.

SAFETY INSTRUCTIONS

Thank you for purchasing a Winix air purifier. This product is for indoor use only.

IMPORTANT PRECAUTIONS FOR USING YOUR AIR PURIFIER

WARNING : Follow the instructions in this manual to reduce the risk of electric shock, short circuit, and/or fire.

- Do not repair or modify the unit unless specifically recommended in this manual. All other repairs should be completed by a qualified technician.
- The plug for this unit is polarized with one blade wider than the other. Do not force the plug into an electrical outlet. Do not alter the plug in any way. If the does not fit into the outlet, reverse the plug.
  If it still does not fit, contact a qualified technician to install a proper outlet.
- Do not use if the power cord or plug is damaged or the connection to the wall outlet is loose.
- Use AC 120V only.
- Do not damage, break, forcefully bend, pull, twist, bundle, coat, pinch, or place heavy objects on the power cord.
- Periodically remove dust from the power plug. This will reduce the risk of shock due to humidity build up.
- If the power plug is damaged, it must be replaced by the manufacturer or a qualified technician.
- Remove the power plug from the outlet before cleaning the unit. When removing the power plug, grasp by holding the plug itself, never hold by the cord.
- Remove the power plug from the outlet when not in use.
- Do not handle the power plug with wet hands.
- Do not operate the unit when using indoor smoke-generating insecticides.
- Do not clean unit with benzene or paint thinner. Do not spray insecticides on the unit.
- Do not use the unit where it is humid or where the unit may become wet, such as the bathroom.
- Do not insert fingers or foreign objects into air intake or outlet.
- Do not use the unit near flammable gases. Do not use near cigarettes, incense, or other spark-creating items.
- Unit will not remove carbon monoxide emitted from heating appliances or other sources.
- Do not block the intake or outlet vents.
- Do not use near hot objects, such as a stove.
- Do not use where the unit may come into contact with steam.
- Do not use the unit on its side.
- Keep away from products that generate oily residue, such as a deep fryer.
- Do not use detergent to clean the unit.
- Do not operate without a filter.
- Do not wash and reuse the True HEPA Filter or the CD Carbon Filter.
- Hold the handle on the back of the unit to transport.
- Do not hold by the front panel.

PRODUCT WARRANTY

The terms of the warranty are as follows.

1 This product is manufactured under stringent quality control and inspections.

2 Warranty void if product failure is a result of negligence or misuse by the consumer, shipping. Service fees may be incurred even during the warranty period.

3 The warranty must be presented upon bringing the product for service.

4 Store the warranty in a safe place, as it cannot be reissued.

5 This warranty is valid only in the USA and Canada.

Product Name		Air Purifier
Model Name		Tower XQ
Purchase Date		
Warranty period		Two (2) years
Place of purchase		
Place of purchase Tel.		
Customer	Address	
	Name	
	Tel.	

• After purchase, be sure to complete all of the above information.

MEMO

Developed in partnership with
Drexel University
(Philadelphia, PA, USA)

Independently Tested.
Consumer Trusted.

0000-0000-00 Rev.00

Contact for product related inquiries and customer service

To expedite service, please specify the model name and number, the nature of the problem, your contact information, and your address.

- **Dedicated Call Center : ☎ (877) 699-4649**
- **Website : www.winixamerica.com**