

SENCOR®

Let's live!



Portable LCD Television

SPV 7011

USER'S MANUAL

EN



CAREFULLY READ THIS USER'S MANUAL BEFORE PUTTING THE APPLIANCE INTO OPERATION. KEEP IT FOR FUTURE USE. RECORD THE MODEL NUMBER AND THE SERIAL NUMBER. SEE THE LABEL ON THE REAR COVER AND PROVIDE THIS INFORMATION TO YOUR VENDOR IN THE EVENT THAT YOU REQUIRE REPAIRS.

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Important safety conditions

If you want to use this product correctly, then carefully read this user's manual and store it for future reference. If you give (sell) the appliance to somebody, please also include all the documentation together with this appliance, including this user's manual.



The flash symbol in an equilateral triangle indicates that there is dangerous voltage inside this appliance, which presents a risk of injury by electrical shock.

To reduce the risk of injury by electrical shock do not remove the cover (or the rear side). There are no components inside which the user can repair. Have all repairs or adjustments performed at an authorised service centre.



The exclamation mark in an equilateral triangle indicates important operating or servicing instructions in the appliance's documentation.

General safety instructions

- Carefully read this manual before using the appliance. Follow the instructions contained in this user's manual.
- Heed all warnings.
- Adhere to all instructions.
- Use only accessories determined by the manufacturer.
- **AN OPEN FLAME MUST NOT BE PLACED ON THE APPLIANCE, E.G. A BURNING CANDLE. DO NOT PLACE HOT ITEMS OR OBJECTS WITH AN OPEN FLAME E.G. CANDLES OR NIGHT LAMPS ON OR IN THE VICINITY OF THE APPLIANCE. HIGH TEMPERATURES MAY MELT PLASTIC PARTS AND CAUSE A FIRE.**
- Use the appliance in a temperate climate zone.
- Neither the manufacturer nor the seller of the appliance under any condition takes responsibility for any direct or indirect damages caused by not adhering to instructions for installation, setup, use, service or cleaning of this appliance as described in this user's manual.
- Protect the appliance against being knocked, dropped, hit, shaken and against vibrations, humidity and dust.

- Before allowing children to use the appliance, they must be appropriately to their age, informed about the correct and safe use of the appliance.
- If the appliance is equipped with a headphone jack, do not use headphones set to an extreme volume. There is a danger of hearing damage or loss.

Installation, operation

- Install the appliance according to the instructions in the user's manual.
- Leave free space on all sides of the appliance, necessary for proper air circulation. This removes the heat created during operation. Covering the ventilation openings of the appliance's case creates a risk of overheating or damaging the appliance. It is necessary to ensure that the ventilation openings are not blocked, e.g. by a newspaper, table cloth, curtain, etc. Follow the installation instructions in the user's manual.
- This appliance should not be located in a confined area such as a bookshelf or rack, if sufficient ventilation is not provided for or the instructions of the manufacturer are not followed.
- Never insert any items into any ventilation or other openings because they could come into contact with points with dangerous voltage levels or cause a short circuit of parts, which could cause a fire or injury by electric shock. Never pour any liquid into the appliance.
- Do not install the appliance in direct sunlight or near sources of heat, such as heaters, heat exchangers, stoves or other appliances (including amplifiers) producing heat. High temperatures significantly reduce the lifetime of electronic components in the appliance. Do not use or leave the appliance in the vicinity of an open fire.
- The appliance must not be exposed to dripping or running water and objects filled with water must not be placed on it, e.g. vases. Protect the appliance against rain, spray or contact with any other liquid, do not leave or install the appliance outdoors. Do not use the appliance outdoors. Not adhering to these instructions creates a risk of electrical shock or fire hazard.
- Do not use this appliance near water.
- Treat the glass panel and appliance cover with care. The screen glass can break on impact and cause serious injuries.
- The power adapter is used as a disconnection device and must be easily accessible.

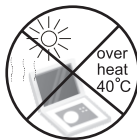
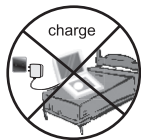
- Never use a damaged appliance. Never use a damaged power adapter.
- Avoid moving the appliance from a cold environment to a warm one or vice versa, or when using the appliance in a very humid environment. Air humidity may condense on some components inside the case of the appliance and the appliance may stop working temporarily. If this occurs leave the appliance in a warm and well ventilated place and wait 1 – 2 hours until the moisture evaporates and the appliance can once more be used as usual. Take care especially during the first use of the player immediately after its purchase during a cold season.
- Do not place this appliance on an unstable cart, pedestal, stand, bracket or table. The appliance could fall and cause serious injuries to children or adults or could be seriously damaged or damage other items.
- Neither the manufacturer nor the seller of the appliance under any condition takes responsibility for any direct or indirect damages caused by not adhering to instructions for installation, setup, use, service or cleaning of this appliance as described in this user's manual.
- Do not expose the appliance to extreme temperatures or humid conditions.

Note:

If the appliance is powered by an adapter, use only the attempt supplied with the appliance. Do not use faulty power sockets. Check that the power plug is properly inserted into the power socket. If the power plug is loose, arcing could result in a fire. Contact a qualified electrician to have your socket replaced.

Note:

Only connect the appliance to a properly grounded socket with a protective grounding pin.



Repairs and maintenance

- To prevent risk of injury through electrical shock or the creation of a fire, do not take the appliance out of the case - there are no parts inside the case repairable or adjustable by the user without relevant equipment and qualifications. Should the appliance require adjustment or repair, contact a professional service centre.
- In the case of any unusual events occurring during the use of the appliance, e.g. if there is a distinct smell of burning insulation or smoke comes out of the appliance, immediately turn off the appliance, disconnect the appliance from the power source and do not use the appliance until you have received the results of an inspection by the personnel of a professional service centre.
- Have all repairs carried out by qualified personnel. Repairs are necessary if the appliance has been damaged in any way, for example if the power cord is damaged, liquid was poured on the appliance, foreign objects have entered the appliance, the appliance has been exposed to rain or moisture, if the appliance is not working as usual or if it has fallen.
- In the event of repair or replacement of a part of the appliance, ensure that the service technician uses components designated by the manufacturer or that these components have the same specifications as the original ones. Unauthorised replacements could cause a fire, lead to a danger of injury by electrical shock or other dangers.
- Before cleaning, carrying or other maintenance, disconnect the plug (adapter) from the power socket.
- Clean the appliance only with a dry cloth.
- For cleaning do not use petrol, thinners or any other solvents or use any abrasive cleaning agents, steel wool or any sponges with steel wool.

Note:

Do not throw the appliance into ordinary household waste. For disposal follow all local laws and regulations.

Remote control and batteries

- Do not expose the remote control or the batteries to direct sunlight or sources of heat, such as heaters, heat exchangers, stoves or other appliances (including amplifiers) that produce heat. Do not use or leave the appliance in the vicinity of an open fire.
- Ensure that the sensor is not exposed to a strong light source (e.g. sunlight) or light from fluorescent light tubes, which could reduce the effectiveness and reliability of the remote control.
- Neither the remote control nor the batteries may be exposed to dripping or running water and objects filled with water must not be placed on them, e.g. vases. Protect against exposure to rain, spraying or pouring of any kind of liquid. Do not use outdoors. Not following these instructions creates a danger of damage to the remote control or to the battery.
- Do not use this appliance near water.
- It is necessary pay attention to the environmental impact aspects of battery disposal.
- The incorrect use of batteries may cause the leakage of the electrolyte and corrosion. To ensure that the remote control works correctly, proceed according to the instructions below:
 - Make sure when inserting batteries to correctly align the polarities.
 - Do not recharge, heat, open or short circuit the batteries.
 - Do not throw batteries into a fire.
 - Do not leave discharged batteries in the remote control.
 - Do not combine various types of batteries or new and old batteries.
 - If you will not be using the remote control for a long period of time, remove the batteries to prevent potential damage caused by a subsequent battery leakage.
 - If the remote control is not working correctly or its operational range is reduced, change all batteries for new ones.
 - If electrolyte leaks out from the batteries, have the remote control cleaned by an authorised service centre.



ATTENTION

To prevent a fire hazard or injury by electrical shock, do not expose this appliance to rain or humidity.

Batteries must not be exposed to excessive heat, for example sunlight, fire, etc.

Supplement to the LCD screen user's manual

SENCOR® Warning about displaying static images, red/blue/green pixels on the screen.

Displaying a static image may cause permanent damage to the LCD panel.

- Do not display a static image on an LCD screen for longer than 2 hours as the image may remain in the picture of the screen. This permanent picture is called "screen burn-in". To prevent such permanent images, lower the brightness and contrast level on the screen when viewing a static image.
- A similar effect "image burn in" may occur on an LCD panel because of a permanently displayed television station logo.
- Viewing pictures in formats 4:3, 16:9 or similar modes, which do not cover the entire screen for an extended period of time may leave display marks on the left, right side or in the middle of the screen, caused by the differing light level on the screen. Playing a DVD or image from a game console can cause a similar effect on the screen.
- Displaying a static image of video games and from a computer for an extended period of time may cause partial image remains. To prevent this effect from occurring lower the brightness and contrast when displaying a static frame.

Damage resulting from the above mentioned causes is not covered by the warranty!

Red, blue, green and black pixels may appear on the screen.

- This is characteristic for liquid crystals and is not considered to be a problem. Liquid crystal panels are manufactured using a very precise technology bringing very fine image details. Occasionally inactive pixels may appear on the screen as permanent black, green, blue or red pixels (maximum 0.001% of the total number of pixels). Please take note that this does not affect the performance of the LCD screen.

Notes on the USB connector:

- USB flash drives must be inserted into the appliance directly. To prevent data transmission failure or its interference, do not use USB extension cables. Electrostatic discharges may cause the appliance to malfunction. In such an event the user must restart the appliance.
- Before using a USB flash drive test its ability to communicate with the appliance and its data reading and writing speed.
- To achieve maximum reading speed we recommend that you keep disk space defragmented. Use the FAT32 file system, a single partition, without protection. If reading and writing on the USB memory device is not continuous, undesirable effects may occur such as partial image loss (distortions/checkering effects) or complete image loss, audio defects, and in extreme cases the operation will be stopped. Unexpected behaviour of the connected memory device, or the presence of viruses or other damaging software may cause the functions of the appliance to stop working, necessitating a restart.
- The USB connector is the standard type and is not able to power a USB device with a high power usage (e.g. hard disk drives HDD). Use devices with independent power supplies and power them from their own power supplies.
- The appliance was designed to achieve maximum compatibility with flash drives. With respect to the variety of devices on the market it is not possible to guarantee compatibility with every USB device. In the event of difficulties try formatting the flash drive directly in the appliance. If problems persist, use a different memory device.

Due to the wide range of SD/MMC/MS cards / USB devices available on the market it is not possible to guarantee the compatibility of the appliance with all SD/MMC/MS cards / USB devices.

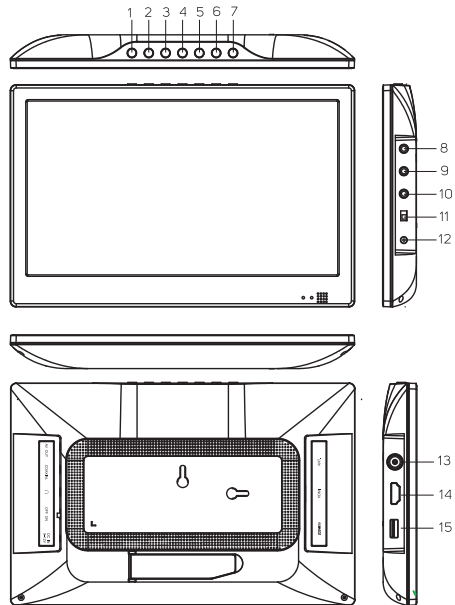
Note:

- 1. The graphics in this user's manual are of an informative nature only.**
- 2. The menu on the screen of your television may differ slightly from the images contained in this user's manual.**
- 3. Information in this document may change without prior notice. The manufacturer takes no responsibility for damages caused directly or indirectly by mistakes, omissions or differences between the user's manual and the described product.**

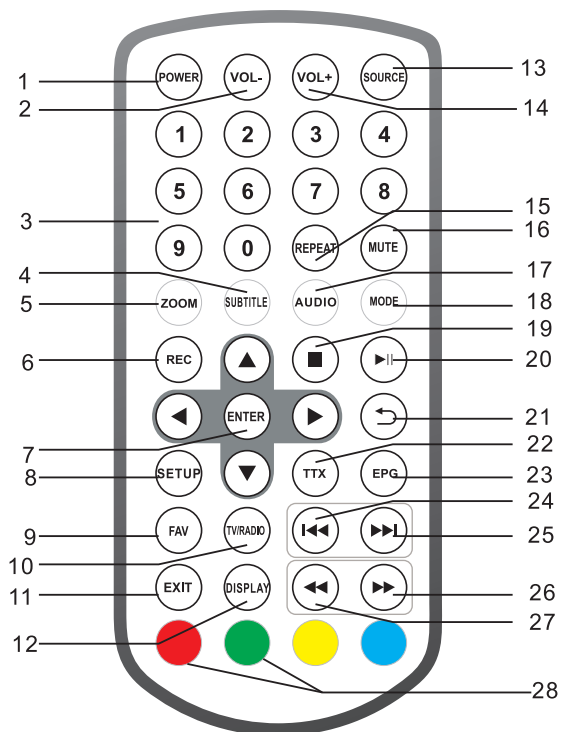
1. Description of the appliance and the remote control

1.1. Description of the appliance

1. **SETUP** button
2. **ENTER** button
3. **EXIT** button
4. Up button
5. Down button
6. Left/VOL- button
7. Right/VOL+ button
8. AV output
9. Coaxial output
10. Headphone jack
11. **ON/OFF** button
12. 9 – 12 V power supply socket
13. Antenna connection socket
14. HDMI output port
15. USB port



1.2.Remote control



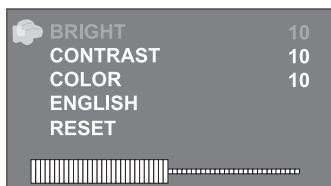
1. **POWER** button – turn the appliance on/off
2. **VOL-** button – lower the volume
3. Numerical buttons – select a channel number
4. **SUBTITLE** button – press the button repeatedly during playback to show subtitles in various languages, if available.

5. **ZOOM** button – press the ZOOM button repeatedly to change the size of the picture (zoom in / zoom out) in JPEG mode.
6. **REC** button – make a recording
7. **ENTER** button – confirm a selection, enter a submenu, etc.
8. **SETUP** button – enter the main setup menu / exit from it
9. **FAV** button – show the list of favourites
10. **TV/RADIO** button – switch between TV and radio mode
11. **EXIT** button – exit from or cancel a function
12. **DISPLAY** button – show information about status, e.g. current signal
13. **SOURCE** button - selects Multimedia function
14. **VOL+** button – Increase the volume
15. **MUTE** button – immediately silence the volume or cancel it.
16. **REPEAT** button – select repeat playback mode in MP3 or video mode.
17. **AUDIO** button – press the button repeatedly during playback to set various languages or audio tracks, if available.
18. **MODE** button – picture settings (brightness/contrast/colour), language, picture position, stand-by mode switch time
19. ■ Stop button
20. ▶|| Play and pause button
21. **RETURN** button – function back, if available
22. **TTX** button – turn teletext on / off.
23. **EPG** button – display EPG information, if available.
24. ◀◀ button - previous option, track
25. ▶▶ button - next option, track
26. ◀◀ button - fast move back
27. ▶▶ button - fast move forward
28. RED / GREEN / YELLOW / BLUE button – specific function (teletext)

2. Settings menu

Enter the menu using the **SETUP** button, then the submenu by pressing **ENTER** or the Right button. Return back to a higher menu using the **SETUP** or Left button. Exit from the menu using the **EXIT** button or repeatedly press the **SETUP** button. Set the parameters of a given item using the direction arrows.

2.1. Picture menu



Brightness (Brightness) – screen brightness settings
 Contrast (Contrast) – screen contrast settings
 Color (Colour) – screen colour adjustment.
 English (OSD language) – OSD language settings.
 RESET – restore factory settings.

2.2. Options menu



HPOSITION / VPOSITION: Horizontal and vertical screen position settings.

STANDBY (Stand-by mode)
 This function enables automatic switching of the system to stand-by mode after 3 or 4 hours.
 3 H (3 hours): The appliance will automatically switch to stand-by mode after 3 hours of inactivity.
 4 H (4 hours): The appliance will automatically switch to stand-by mode after 4 hours of inactivity.
 OFF (Off): Function will be deactivated.

3. Initial installation

After correctly connecting everything, set the **ON/OFF** button on the control panel of the television to the **ON** position. Press the **POWER** button on the remote control to turn on the television. When turning on the television for the first time or after restoring to factory settings, the main menu will appear.



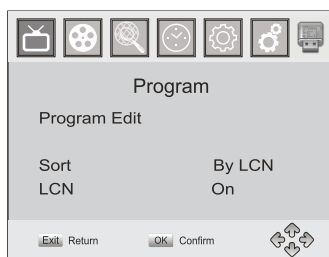
1. Select the item **OSD Language (OSD language)** and use the right/left button to select a language for the OSD.
2. Select the item **Country (Country)** and use the right/left button to select the country of use.
3. Select the item Channel Search (**Channel search**) and using the right/left buttons or OK start the automatic channel search.
4. When the search is finished, you may watch the tuned channels.

4. Basic operation

Enter the menu using the **MODE** button, then enter the submenu or **EXIT** menu by press the **MODE** button repeatedly.

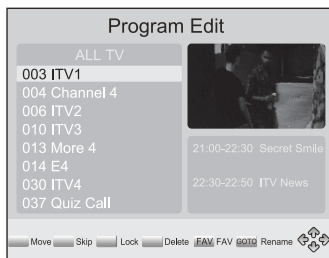
4.1. Program menu

Press the **SETUP** button and select the item **Program**. In this submenu you can manage programs. Select an item from the menu, press the **OK** button or the **right** button to edit settings. Press the **EXIT** button to leave the menu.



4.2. Program Edit menu

To edit programs (lock a channel, skip a channel, mark as favourite, move or delete) it is necessary to enter the menu and enter a valid password. The default password is "000000".



Favourites

You may create your own list of favourite channels and radio stations.

Procedure for creating a list:

1. Select a channel (radio station), which you wish to add to the favourites list, then press the **FAV** button. Select the group Film/News/Sport/Music. The star symbol will appear next to the selected channel (radio station).
2. Repeat the above described step for the other channels (radio stations).
3. To confirm the selection and exit the menu, press the **EXIT** button.

To delete from the favourites list, select the option **DISABLE** in the favourite channels menu using the remote control. The star symbol will disappear.

To show the favourite channels list:

1. Press the **FAV** button and the list of favourites will appear.
2. Use the up/down arrows to select a favourite channel (radio station).
3. Press the **OK** button to watch the selected channel (listen to the radio station).

Delete a channel (radio station)

Select the channel (radio station) you wish to delete and press the **blue** button. A dialogue box will appear for confirmation. Press **OK** to confirm.

Skip a channel (radio station)

1. Select the channel (radio station) you wish to skip and press the **green** button. The skip symbol will appear next to the selected channel (radio station).
2. Repeat the above described step for the other channels (radio stations).
3. To confirm the selection and exit the menu, press the **EXIT** button.

To remove this function, select the desired channel (radio station) and press the **green** button. The skip symbol will disappear.

Move a channel (radio station)

1. Select the channel (radio station) you wish to move and press the **red** button. The move symbol will appear next to the selected channel (radio station).
2. Use the **up/down** buttons to move a channel (radio station).
3. Press the **OK** button.
4. Repeat the above described steps for the other channels (radio stations).

Channel lock

1. Select the channel that you want to lock and press the **yellow** button. The lock symbol will appear next to the selected channel.
 2. Repeat the above described step for the other channels.
 3. To confirm the selection and exit the menu, press the **EXIT** button.
 4. To watch a locked channel you will be asked to enter a valid password.
- To cancel the lock function, select a locked channel and press the **yellow** button.

4.3. Sort menu (Sort)

You may sort channels according to the options below:

LCN – channels sorted in ascending order. Select ON (Activated) or OFF (Deactivated).

Name – channels sorted in alphabetical order.

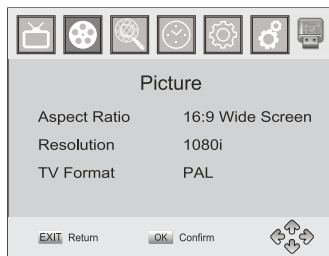
Service ID – channels sorted according to stations.

ONID – channels sorted according to the internal identification of the broadcaster.

4.4. Picture Menu (Picture)

Press the **SETUP** button and select the item **Picture**. In this submenu you can manage the picture. Use the **up/down** buttons to select an item from the menu and the **right/left** buttons to change the settings.

Press the **EXIT** button to leave the menu.



Aspect Ratio (Side aspect ratio)

Select screen formats from the following list: 4:3 PanScan, 4:3 Letter Box, 16:9 or Auto.

HDMI Resolution (HDMI resolution)

If the picture is not shown correctly, change the setting. This setting should fit the most common HDMI settings.

576i: for the PAL system

576P: for the PAL system

720P: for the NTSC or PAL system

1080i: for the NTSC or PAL system

TV format (TV format)

If the picture is not shown correctly, change the setting. This should match the most common TV setting in your country.

NTSC: for the NTSC system

PAL: for the PAL system.

4.5. Channel Search menu (Channel search menu)

Press the **SETUP** button and select the item **Channel Search**. In this submenu you can manage channels. Select an item from the menu and use the **right/left** buttons to change the settings.

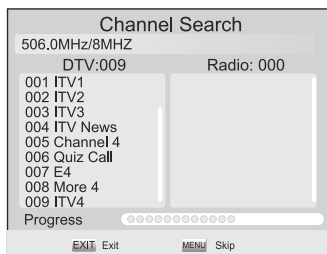
Press the **EXIT** button to leave the menu.



Auto Search (Automatic tuning)

This menu is used for automatically tuning and saving all channels. This item will overwrite all presently tuned channels.

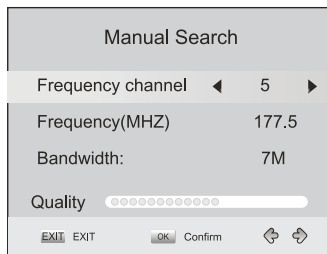
1. Select the item **Auto Search (Automatic tuning)** and press the **OK** button or the **right** button to run the search.
2. To cancel this search, press the **EXIT** button.



Manual Search (Manual tuning)

Manual tuning of a desired channel. This item adds a new channel to an already searched list.

1. Select the item **Manual Search (Manual tuning)** and press the **OK** button or the **right** button to show the tuning screen.



2. Press the **left/right** button and select the channel frequency.
3. Press the **OK** button to start searching.

When a channel is found, it is automatically be saved in the saved channel list. If a channel is not found, exit the menu.

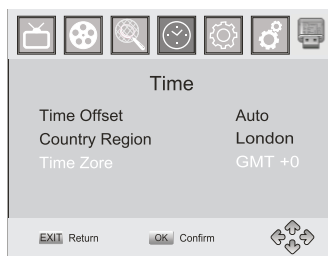
Country (Country)

Select a country of installation.

46. Time menu (Time menu)

Press the **SETUP** button and select the item **Time**. In this menu you can set the time. Use the **up/down** buttons to select an item from the menu and the **right/left** buttons to change the settings.

Press the **EXIT** button to leave the menu.



Time offset (Time offset)

Select **Auto** or **Manual** time offset from GMT.

Country Region (Country / region)

The Country/region option is set automatically when the country of installation is set.

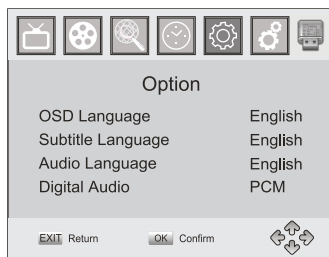
Time Zone (Time zone)

Set the time offset if the time offset is set to manual selection.

4.7. Option Menu (Options menu)

Press the **SETUP** button and select the item **Option (Options)**. Select an item from the menu and use the **right/left** buttons to change the settings.

Press the **EXIT** button to leave the menu.



OSD Language (OSD language)

Select the OSD language.

Audio Language (Audio languages)

Select the preferred audio language for watching channels. If the language is not available, the default language will be used.

Subtitle Language (Subtitle language)

Select the preferred subtitle language.

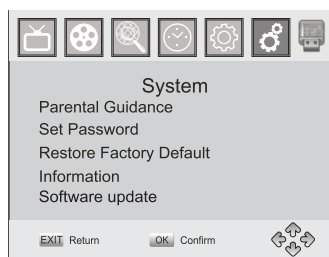
Digital Audio (Digital audio)

Set the desired audio format at the HDMI slot: PCM, Raw On, Raw Off, Off (if available).

4.8. System menu (System menu)

Press the **SETUP** button and select the item **System**. In this menu you can make system settings. Use the **up/down** buttons to select an item from the menu and the **right/left** buttons to change the settings.

Press the **EXIT** button to leave the menu.



Parental Guidance (Parental control)

Set Password (Set password)

Serves to set or change the channel lock password. Enter the old password or the default password "000000". Then enter the new password. To confirm, enter the new password. Once the password is confirmed, press the **EXIT** button to exit the menu.

Restore Factory Default (Restore the product's default settings)

This item makes it possible to restore the product's factory settings. Select **Restore Factory Default** (Restore the product's default settings) and press the **OK** or **right** button. Enter a valid password and press **OK** again. All the settings that you have made will be erased.

Information (Information)

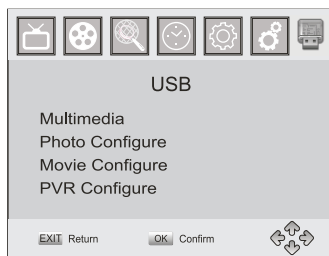
Display the model, hardware or software.

Software Update (Software update)

Serves to perform software updates.

4.9. USB

To enter the menu press the **SETUP** button and select the item **USB**.



Multimedia (Multimedia)

Switch to USB mode and after connecting a USB device you may view files. You can playback music, view photos and watch films. You can playback recordings of broadcast programs (MTS files in the directory HBPVR).

Photo Configure (Configure photos)

Set the parameters for viewing photographs.

Movie Configure (Configure movies)

Set the parameters for displaying movie subtitles.

PVR Configure

Formatting of USB device and setting of PVR space.

5. Troubleshooting

Problem	Possible cause	WHAT to do
No picture	Power cord not connected, battery is flat.	Connect the power cord and recharge.
	The product is turned off.	Turn on the appliance.
"Missing signal" message on the screen.	The antenna cable is not connected.	Connect the antenna cable.
	Incorrect settings.	Adjust the settings.
No sound.	Incorrect or missing audio cable.	Correctly connect the audio cable.
	You pressed the MUTE button.	Increase the volume.
	Incorrect audio file.	Try a different audio file.
Only sound, picture is missing	No or incorrect AV cable connection	Check that the cable is correctly connected.
	You tuned into a radio station.	Press the TV/RADIO button to switch to television mode.
The remote control doesn't work.	The batteries are flat.	Replace the batteries.
	The remote control is not pointing at the appliance.	Point the remote control at the appliance, or come closer to the appliance. Prevent the entry of strong light, e.g. sunlight.
The picture stopped suddenly or is checkered.	Weak signal.	Strengthen the signal.

6. Technical specifications

Item	Sub-item	Parameters
Tuner	Input frequency	170 – 230 MHz 470 – 860 MHz
	Input level of antenna	-10 – 79 dBm (64QAM), -10 – 75.2 dBm (256QAM)
	Bandwidth	7 and 8 MHz
	Modulation	QPSK, 16QAM, 64QAM, 256QAM
Video	Format decoder	MPEG4 AVC/H.264 HP@L4 MPEG2 MP@ML.HL
	Output	CVBS, HDMI
Audio	Format decoder	MPEG-1 (layer 1&2&3)
	Output	Stereo
Power supply	Voltage	DC 9 V (1.5 A)
	Operating power input	≤ 10 W

The technical specifications provided above may change without prior notice.
 Address of the manufacturer: FAST ČR, a.s., Černokostelecká 1621, 251 01 Říčany
 The original version is in the Czech language.

INSTRUCTIONS AND INFORMATION REGARDING THE DISPOSAL OF USED PACKAGING MATERIALS

Dispose of used packaging material at a site designated for waste in your municipality.



DISPOSAL OF USED ELECTRICAL AND ELECTRONIC EQUIPMENT

This symbol on products or original documents means that used electric or electronic products must not be added to ordinary municipal waste.

For proper disposal, renewal and recycling hand over these products to determined collection points. Or as an alternative in some European Union states or other European countries you may return your products to the local retailer when buying an equivalent new product. Correct disposal of this product helps save valuable natural resources and prevents damage to the environment caused by improper waste disposal. Ask your local authorities or collection facility for more details. In accordance with national regulations penalties may be imposed for the incorrect disposal of this type of waste.

For business entities in European Union states

If you want to dispose of electric or electronic appliances, ask your retailer or supplier for the necessary information.

Disposal in other countries outside the European Union

This symbol is valid in the European Union. If you wish to dispose of this product, request the necessary information about the correct disposal method from the local council or from your retailer.

CE This product meets all the basic requirements of EU directives that apply to it.

Changes in the text, design and technical specifications may be made without prior notice and we reserve the right to make these changes.

SENCOR®

EN Warranty conditions

Warranty card is not a part of the device packaging.

This product is warranted for the period of 24 months from the date of purchase to the end-user. Warranty is limited to the following conditions. Warranty is referred only to the customer goods using for common domestic use. The claim for service can be applied either at dealer's shop where the product was bought, or at below mentioned authorized service shops. The end-user is obligated to set up a claim immediately when the defects appeared but only till the end of warranty period. The end user is obligated to cooperate to certify the claiming defects. Only completed and clean (according to hygienic standards) product will be accepted. In case of eligible warranty claim the warranty period will be prolonged by the period from the date of claim application till the date of taking over the product by end-user, or the date the end-user is obligated to take it over. To obtain the service under this warranty, end-user is obligated to certify his claim with duly completed following documents: receipt, certificate of warranty, certificate of installation.

This warranty is void especially if apply as follows:

- Defects which were put on sale.
- Wear-out or damage caused by common use.
- The product was damaged by unprofessional or wrong installation, used in contrary to the applicable instruction manual, used in contrary to legal enactment and common process of use or used for another purpose which has been designed for.
- The product was damaged by uncared-for or insufficient maintenance.
- The product was damaged by dirt, accident of force majeure (natural disaster, fire, and flood).
- Defects on functionality caused by low duality of signal, electromagnetic field interference etc.
- The product was mechanically damaged (e.g. broken button, fall).
- Damage caused by use of unsuitable media, fillings, expendable supplies (batteries) or by unsuitable working conditions (e.g. high temperatures, high humidity, quakes).
- Repair, modification or other failure action to the product by unauthorized person.
- End-user did not prove enough his right to claim (time and place of purchase).
- Data on presented documents differs from data on products.
- Cases when the claiming product cannot be indentified according to the presented documents (e.g. the serial number or the warranty seal has been damaged).

Authorized service centers

Visit www.sencor.eu for detailed information about authorized service centers.