

nuwave®

PIC® Gold

Precision Induction Cooktop

Master Your PIC Gold



Scan the code to find recipes,
how-to videos and more!

Owner's Manual



THANK YOU!

Congratulations on your Nuwave® purchase. We know there are many options available and sincerely appreciate the trust you have placed in us.

For the last 30 years, we have committed to introducing products that promote healthy living at affordable prices. By combining the highest quality designs with cutting edge technology, we have always strived to blend feature, function, and innovation into every product we make. We hope you will agree.



Register Today!

Use your smartphone or device to **scan the QR code** located on the back of your unit to register your product, or **visit [nuwaren.com/register](https://www.nuwaren.com/register)**.

Connect with Us!



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Visit [nuwaren.com](https://www.nuwaren.com) to see other great products and accessories.

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SAFEGUARDS & INFORMATION

ALWAYS KEEP THIS MANUAL HANDY FOR FUTURE REFERENCE.

WARNING: When using the PIC, always follow basic safety precautions:

1. There may be residual heat on the cooking surface. **Do not** touch.
2. To protect against electrical shock, do not immerse cord, plugs, or the PIC in water or other liquids.
3. **Do not** operate the PIC with a damaged cord, plug, after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair, or adjustment.
4. Close supervision is necessary when the PIC is used near children. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or who lack experience or knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
5. The use of accessories not intended for use with the PIC is not recommended. Doing so may damage the PIC and can cause accidents.
6. **FOR HOUSEHOLD USE ONLY. NOT INTENDED FOR OUTDOOR USE.**
7. **Do not** use the PIC for any purpose other than its intended use.
8. **Do not** let cord hang from tables or countertops, touch hot surfaces, or come into contact with sharp edges.
9. **Do not** place the PIC on or near a hot gas, electric burner, in a heated oven, or on a stovetop.
10. Never use the cooktop in the proximity of open fires or other heat sources, on flammable surfaces (e.g., tablecloth, carpet, etc.), close to any flammable materials, heating units, or in wet areas.
11. **Do not** move the PIC while in operation, especially with any pots or pans containing hot oil or other hot liquids. Remove these from the PIC and allow it to cool before moving.
12. To disconnect, turn the PIC off and then remove the plug from the outlet.
13. When removing the plug, do so by the head, not the cord.
14. Never put the PIC against the wall or other appliances. There should be at least 3 inches of free space for the back, sides, and the top of the PIC.
15. Unplug the PIC from outlet when not in use and before cleaning. Allow the PIC to cool before cleaning, putting on or taking off parts.
16. It is normal for some smoke to escape the PIC when heating for the first time.
17. If a lot of smoke is escaping from the air vent during operation, unplug the PIC immediately and email Customer Service at support@nuwavenow.com
18. Place the cooktop on a stable, level, non-metallic surface.
19. The cooktop's surface is designed with temperature-resistant glass. In the event that damage to the PIC is observed, even a small crack on the glass surface, immediately disconnect the PIC from the power supply.
20. Never use a towel or other material or object to block the air vents. Do not block the ventilation slots of the induction cooktop. This may cause the PIC to overheat.
21. Make sure the cord is not compressed beneath the PIC.
22. **Do not** place devices or objects that are sensitive to magnetic fields on top of or next to the PIC, e.g., credit cards, cellphones, radios, TVs, etc.

SAFEGUARDS & INFORMATION

ALWAYS KEEP THIS MANUAL HANDY FOR FUTURE REFERENCE.

23. Prior to connecting the PIC, confirm that the voltage needs indicated in this manual correspond to the voltage supply in your home. A wrong connection may lead to the PIC's damage and possible injury to persons.
24. If any trouble arises during operation, any service **MUST** be done by Nuwave LLC or authorized by the manufacturer for repairs.
25. The appliance is not intended to be operated by means of an external timer or separate remote-control system.
26. **Do not** disassemble the PIC or replace any parts without prior written consent from the manufacturer.
27. Make sure the PIC is always clean prior to cooking.
28. Use extreme caution when operating the PIC or any other appliance.



WARNING

In case of malfunction, immediately unplug the PIC and contact Nuwave's Customer Service Department.

support@nuwavenow.com

SEE CARE & MAINTENANCE BEFORE USE

SAVE THESE INSTRUCTIONS

Read and understand the entire manual before using the PIC.

THE FAILURE TO FOLLOW THESE SAFEGUARDS AND INSTRUCTIONS IS A MISUSE OF YOUR PIC THAT CAN VOID YOUR WARRANTY AND CREATE THE RISK OF SERIOUS INJURY.

Electrical Information

A short power-supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a longer detachable power-supply cord or extension cord is used:

1. The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance.
2. The longer cord should be arranged so that it will not drape over the countertop or tabletop where it could be pulled on or tripped over unintentionally. The PIC should be operated on a separate electrical outlet from other operating appliances due to wattage limitations. The appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.



NOTICE

This appliance is intended for normal household use. It is not intended to be used in environments such as staff kitchens/cafeterias of shops, offices, farms, or other work environments, nor is it intended to be used by clients in hotels, motels, bed and breakfasts, and non-residential environments.

SAFEGUARDS & INFORMATION

IMPORTANT - FCC Information:

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a consumer ISM equipment, pursuant to Part 18 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that the interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

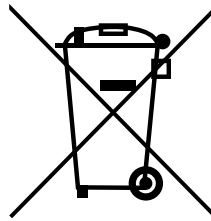
The device complies with part 18 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

WARNING

Electric shock hazard. Use with adequate electrical system. Do not use if cord or plug is damaged.

WARNING: All items on the cooktop can get very hot during cooking. Please be careful when removing these items from the unit. Always wear oven mitts or use pot holders. Cooktop may retain residual heat after cookware has been removed. Allow everything to cool completely before cleaning.

NOTICE



Correct Disposal of this Product

This marking indicates that this product should not be disposed of with other household wastes throughout

the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use return and collection systems or contact the retailer where the product was purchased. They can handle environmentally safe recycling.

WARNING

For individuals with pacemakers:

1. This appliance emits an electromagnetic field that is strongest within two feet of the cooking surface.
2. Scientific tests have proven inconclusive as to whether the electrical field will disrupt the function of a pacemaker. Please consult your doctor or medical professional for guidance before use.

PARTS & ACCESSORIES

PIC Gold
Part #: 30211



PIC Carrying Case
Part #: 31111



Optional PIC Carrying Case
order at www.nuwarennow.com

Induction-Ready Cookware

Induction technology is based on a magnetic field distributing heat through ferrous (iron-based, magnetic) metal. Some cookware is made of naturally magnetic metals (such as pure iron), while others are rendered magnetic by “sandwiching” a thin layer of a ferrous metal within the base. Examples of compatible cookware include:

- All NuWave Cookware, including NuWave Duralon® Blue Ceramic Non-Stick Cookware and the Pro-Smart™ Stainless Steel Cookware
- Enameled iron and steel
- Stainless-steel with a magnetic base

Incompatible cookware includes:

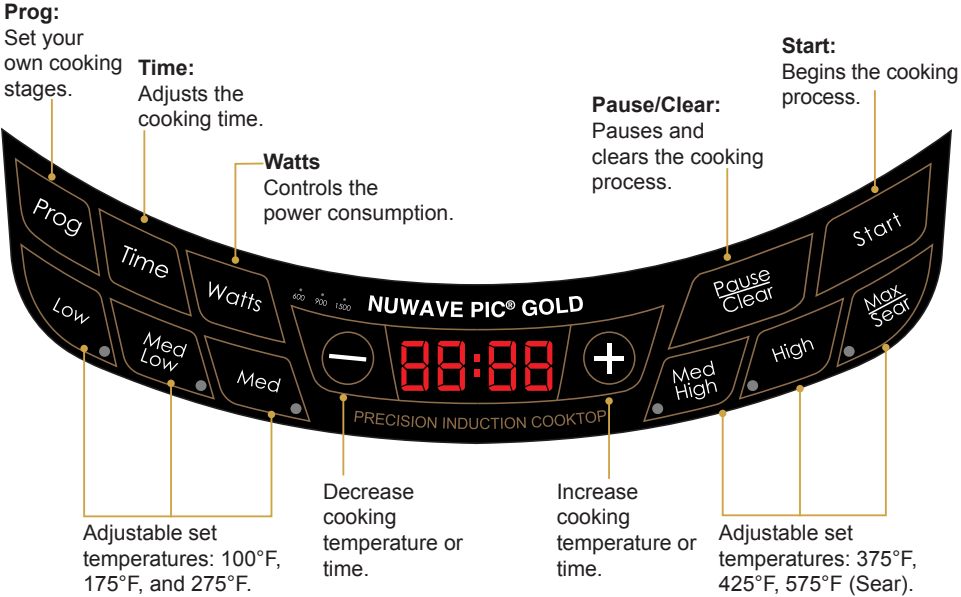
- Copper
- Glass
- Aluminum
- Pottery-type vessels

Checking Induction Compatibility

There are three simple ways to check if your existing pots and pans, or future cookware purchases, are compatible with the PIC Gold:

1. A magnet is typically a great indicator. If it sticks to the bottom of a piece of cookware, this typically means the pot or pan is induction-ready. However, sometimes a cooking vessel’s magnetic properties are not strong enough to work efficiently with the PIC Gold.
2. Place a small amount of water in a pot or pan and place it on the PIC Gold while operating. If it is induction compatible, water will begin to boil.
3. An induction-ready symbol may be printed on the bottom of the cookware.

PRIMARY CONTROLS



Preset Temperatures			
Press Button	Temperature	Panel Display	Examples
Low	100°F	100F	Warm
Med/Low	175°F	175F	Simmer
Med	275°F	275F	Steam
Med/High	375°F	375F	Stir/Deep-Fry
High	425°F	425F	Boil/Saute
Max/Sear	575°F	SEAR	Sear



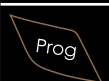


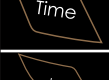
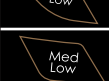






The minimum is 100°F while the maximum temperature reaches 575°F.

Easy Start
 The PIC Gold is preset to cook on **Med/High** (375°F) for 1 hour. Turn it on, and you will see "0" on the display, showing that the unit is on but the program is clear (See the **Pause/Clear** Function section for more). Then, place an induction-ready pot on the cooking surface and press **Start**.

This default setting is adjustable before or during the cooking cycle. Press one of the preset temperature buttons (**Low**, **Med/Low**, **Med**, **High**, or **Max/Sear**) or press - or + to decrease or increase the cooking temperature.



PRIMARY CONTROLS

	Control	Function
	Start	Press Start to begin cooking. If you have paused cooking, pressing Start will begin the cooking process again.
	Pause/Clear	Press Pause/Clear to pause cooking. To clear out a set cooking sequence, press Pause/Clear a second time.
	Prog	Press Prog to program up to 10 cooking stages.
	Watts	Controls the power consumption of your PIC. The default wattage is 1500W. The lower wattage will consume less energy, ideal if your home does not take 1500 watts. Press Watts to adjust from 1500W to 600W to 900W.
	Time	Allows you to adjust the cooking time before and during the cooking process.
	Low	Left side set temperature buttons: Low (100°F), Med Low (175°F), and Med (275°F). Use the - or + keys to further adjust the cooking temperature in 10°F increments.
	Med Low	
	Med	
	Med High	
	High	Right side set temperature buttons: Med High (375°F), High (425°F), and Max/Sear (575°F). Use the - or + keys to further adjust the cooking temperature in 10°F increments.
	Max/Sear	
	(-)	Allows you to decrease the cooking temperature and time before and during the cooking process.
	(+)	Allows you to increase the cooking temperature and time before and during the cooking process.

CAUTION

While the PIC Gold is in operation, do not touch the cooking surface as it may become very hot, leading to the risk of burns. The cooktop may retain residual heat after cookware has been removed.

PIC GOLD FEATURES



- 1 Ventilation:** Air vents coupled with the internal fan underneath the unit allow any heat generated by the unit to escape, preventing heat transfer to the cooking surface and ensuring efficient performance.
- 2 Surface:** The Nuwave PIC Gold's heat-resistant glass surface stays cool to the touch and cleans easily with the simple wipe of a damp cloth.
- 3 Control Panel with LED Display:** Clearly lit, easy-to-read control panel.
- 4 Heat Source:** Electromagnetic coils located below the glass surface generate heat within the induction-ready cookware.

INDUCTION COOKING

The heating surface is located inside the thicker silver ring. The minimum diameter of acceptable cookware is 3 inches. Always place cookware in the center of the heating circle. You may use pans measuring up to the 10-inch width of the PIC Gold, but heat will transfer more slowly to the outer edges. Not recommended for pans larger than 10 inches.

NOTICE

The heating surface is located inside the thicker silver ring. The minimum diameter of acceptable cookware is 3 inches. Always place cookware in the center of the heating circle. You may use pans measuring up to the 12-inch width of the PIC Gold, but heat will transfer more slowly to the outer edges. The PIC Gold is not recommended for pans larger than 12 inches.

COOKING FUNCTIONS

Start

To Start Cooking

There are several ways to begin cooking with your PIC Gold.

1. Press **Start**. The defaults are 375°F for 1 hour.
2. Set the cooking temperature and press **Start**. The default cooking time is 1 hour.
3. Set the cooking time and press **Start**. The default cooking temperature is 375°F.
4. Set temperature and time, then press **Start**.
 - The PIC Gold will automatically stop cooking once time has expired and the PIC will beep 3 times.
 - The display will always show current temperature during the cooking cycle.
 - To display time lapse, press **Time** and a countdown will appear, marking the duration before the cycle or stage is complete.

Setting the Cooking Temperature



This appliance is preset to cook on Med/High (375°F).

1. To reset, press the desired temperature on the control panel then press **Start**. The new temperature will appear on the display.
2. To raise or lower the temperature in 10-degree increments, press + or - until the desired temperature is displayed.

Refer to the Preset Temperatures Chart on page 8 for preset temperature information.

Temperature Format: °F to °C

The PIC Gold defaults to displaying the cooking temperature in degrees Fahrenheit (F), but this can be changed to Celsius (C).

1. Press **Prog**.
2. Press - twice. "C" will be shown on the display.
3. Press **Pause/Clear** until "0" is shown on the display to save.

Note: Repeat this process to switch back to Fahrenheit.

Time

Setting the Cooking Time

1. Press **Time**. "0" will flash in the far right corner of the display.
2. Press + until the desired amount of time is reached.

Example 1: To program 5 minutes, press **Time** once, then press + until "00:05" is displayed. Press **Start**.

Example 2: For 20 minutes, press **Time** twice, then press + until "00:20" is displayed. Press **Start**.

Example 3: For 2 hours and 30 minutes, press **Time** twice, then press + until you reach "00:30", then press **Time** again. Press + until "02:30" is displayed, then press **Start**.

- The blinking "0" indicates the digit you can adjust. The maximum time is 99 hours and 60 minutes.
- The display shows hours and minutes, but not seconds.

COOKING FUNCTIONS



The Pause/Clear Function

To pause the current cooking function, press **Pause/Clear** once.

This will pause the Nuwave PIC Gold regardless of cooking stage.

The temperature will remain listed in the display panel, but the “F” will be blinking.

To resume cooking, press **Start**.

To clear the cooking mode or display while the PIC Gold is in operation, press **Pause/Clear** twice. The display will be fully cleared and “0” will appear.



The Programming Function (Stage Cooking)

1. Press **Prog**. “Pro” will appear on the display.
2. Set the cooking temperature using the preset temperature keys, from **Low** to **Max/Sear**. To increase or decrease the temperature, press **-** or **+**.
3. Press **Time**. “00:00” will be displayed, then press **-** or **+** until the desired time is reached. See Setting Cooking Time for entering minutes and hours.
 - To add additional stages, repeat steps 2 and 3 then press **Start** to begin the program. You may program up to 10 stages.
 - To change any part of the program, press **Pause/Clear** twice to restart.

Example: Boil for 5 minutes before reducing to a simmer for 20 minutes: Press **Prog**. Press **Max/Sear**. Press **Time** once, and then press **+** until “00:05” is reached. Press **Med/Low**. Press **Time** twice, and then press **+** until “00:20” is reached. Finally, press **Start**.

NOTE: The maximum programmable cook time is 99 hours and 60 minutes.

The Delay Function

This function allows for set programs to start at a later time.

1. To delay a program, press **Prog**.
2. Press **Time**. A “0” will flash in the display.
3. Press **+** until the desired amount of time to delay the program start is reached. See page 11 for more information.
4. Press **Prog** again to set the cooking program. The amount of time selected for delay is included in the programmed stages.
 - To continue to the next stage, enter the cooking temperature and time. Repeat this step as needed for additional stages.
5. Once ready for the countdown to begin, press **Start**. When the delay countdown reaches “0”, the PIC Gold will start cooking with the temperature displayed.



The Wattage Function

The default wattage of the PIC Gold is 1500 watts, which is adjustable to 900 watts and 600 watts.

1. Press **Watts** once. The red light will illuminate above “600”, indicating that the PIC Gold is now set to 600 watts.
2. Press **Watts** again. The red light above “900” will illuminate, indicating the PIC Gold is now set to 900 watts.
3. Press **Watts** once more and the red light above “1500” will illuminate, indicating that the PIC Gold is now set to the default 1500 watts.

NOTE: The wattage can be changed at any time.

COOKING TIPS

Cooking Tips

The recipe book contains valuable information designed to assist in the incorporation of the PIC Gold into daily life. We've provided easy-to-prepare recipes along with helpful tips at the beginning of each section for perfect results every time.

Here we'd like to offer a few general suggestions to help you start cooking:

- Place a small bowl next to your cutting board for discarding food scraps.
- Flexible cutting boards are very convenient. Just chop and lift—no mess, no spills.
- Glass measuring cups are preferred for liquids while plastic measuring cups work well for dried ingredients.
- After you have juiced lemons, put them in the garbage disposal to freshen the surrounding air.
- Pay close attention to butter as it's melting. Butter melts when its internal temperature reaches a range of 82.4°F~96.8°F. This means it melts fast, so be prepared to remove it from the PIC quickly.

Measuring Up

Here are some measurements that every chef and home cook should know:

- 1 square of baker's chocolate = 1 ounce
- 4 pecks = 1 bushel
- 8 tablespoons = $\frac{1}{2}$ cup
- 1 pound of chopped nuts = 2 cups
- $\frac{1}{2}$ cup of butter = 1 stick
- 2 cups granulated sugar = 1 pound
- 2 cups butter = 1 pound
- 16 fluid ounces = 1 pint
- 1 cup = $\frac{1}{2}$ pint

CARE AND MAINTENANCE

Cleaning the PIC Gold

Before first use, wipe the cooking surface with a cloth damp with warm, soapy water. Dry thoroughly before plugging the PIC Gold into any electrical outlet.



General Cleaning Instructions

1. Unplug the PIC before cleaning.
2. Clean after each use.
3. Make sure the PIC has cooled completely prior to cleaning.
4. The outer surface may be cleaned by wiping carefully with a damp dishcloth or sponge.
5. Remove the power plug prior to cleaning the NuWave PIC. Do not use caustic cleaning agents and water should not penetrate the interior of the induction cooktop.
6. Never immerse the PIC cables or plug in water or other liquids.
7. Wipe the glass surface with a damp cloth or use a mild, non-abrasive soap solution.
8. Wipe casing and operating panel with a damp soft cloth and mild detergent.
9. Remove any debris in the fan and vent using a dish brush.
10. Do not use oil-based cleansing products as their use may damage plastic parts or the casing/operating panel.
11. Do not use flammable, acidic or alkaline materials or substances near the PIC, as this may reduce the service life of the induction cooktop or pose a fire risk when the induction cooktop is in use.
12. Ensure that the bottom of any cookware does not scrape the PIC's glass surface, although a scratched surface will not impair the use of the induction cooktop.
13. Properly clean the PIC before storing it in a cool, dry place.

WARNING

Electric Shock Hazard

Do not immerse the PIC Gold in water or attempt to cycle it through dishwasher. The outer surface may be cleaned by wiping carefully with a damp dishcloth or sponge. Make sure PIC has cooled completely prior to cleaning.

NOTICE

Check Your Electrical Outlets

Check your electrical outlets to ensure proper operation. Do not use in an outlet where other major appliances are engaged. Check the wattage settings if the PIC is cooking too slowly.

The electrical plug must be properly plugged into the outlet.

TROUBLESHOOTING-Error Messages

- When any error messages are displayed, the PIC will beep at least once.
- The fan will run up to a maximum of 60 seconds after pressing **Pause/Clear** or when cooking has stopped. Press **Start** within 45 minutes to resume cooking. After that, it will turn off if no buttons are pressed, displaying "0" when the program clears.

TROUBLESHOOTING GUIDE

Error Message:	Solution(s):
E1	An E1 reading typically means the PIC Gold does not detect cookware on its surface. This can occur for one of two reasons: <ol style="list-style-type: none"> 1. The induction coils contained within the PIC Gold will only work when they are in direct contact with a piece of cookware. To maintain your appliance's effectiveness, always ensure that it rests on a flat surface and that contact is consistent with your cookware. 2. An E1 message may also occur if the chosen cookware is not induction-ready.
E2	The PIC is malfunctioning. Contact Customer Service.
E3	The PIC's voltage is too low. Minimum = 85 volts
E4	The PIC's voltage is too high. Maximum = 144 volts
E5	The PIC is malfunctioning. Contact Customer Service.
E6	The PIC is malfunctioning. Contact Customer Service.
E7	Overheating, or air ventilation is obstructed. If internal temperature exceeds 230F (110C), operation will cease, and the PIC will beep. Press Pause/Clear twice. Wait for the PIC to cool.
E8	Overheating, if PIC exceeds a temperature 20°F higher than sear, the appliance will turn off. Contact Customer Service.
E9	The PIC is malfunctioning. Contact Customer Service. support@nuwavenow.com

After Removing Cookware:	Beep Sound:	Display:	Reference:
Initial	< 10 seconds	"F" or "C" or Sear or : flashing.	Return cookware to PIC Gold. Cooking will automatically resume.
< 10 seconds	None	"F" or "C" or Sear or : flashing.	
11- 70 seconds	Yes	E1	If an error is displayed, return cookware to PIC Gold and press Start to automatically resume cooking.
After 70 seconds	None	0	Cooking stops. Choose desired temperature setting and press Start .

LIMITED WARRANTY

THE MANUFACTURER WARRANTS

Nuwave, LLC warrants that the Nuwave PIC® Gold (Precision Induction Cooktop) will be free from manufacturer defects for 1 year from the date of purchase, under normal household use, and when operated in accordance with the Manufacturer's written instructions. This Limited Warranty covers for the Original Purchaser only. The Manufacturer will provide the necessary parts and labor to repair the product at the Nuwave LLC Service Department. After the expiration of the warranty, the cost of the parts and labor will be the responsibility of the owner.

THE WARRANTY DOES NOT COVER

The Limited Warranty is voided if repairs are made by an unauthorized dealer, or the serial number data plate is removed or defaced. Normal deterioration of finish due to use or exposure is not covered by this Warranty. This Limited Warranty does not cover failure, damages or inadequate performance due to accident, acts of God (such as lightning), fluctuations in electric power, alterations, abuse, misuse, misapplications, corrosive-type atmospheres, improper installation, failure to operate in accordance with the Manufacturer's written instructions, abnormal use, commercial or rental uses, or resold units. Nuwave LLC reserves the right to void the Limited Warranty, where allowable by law, for products purchased from an unauthorized dealer.

TO OBTAIN SERVICE

The owner shall have the obligation and responsibility to pay for all services and parts not covered by the warranty; prepay the freight to and from Service Department for any part or system returned under this warranty; and carefully package the product using adequate padding material to prevent damage in transit. The original container is ideal for this purpose. Include in the package the owner's name, address, daytime telephone number, a detailed description of the problem, and RGA (Return Goods authorization number). To obtain the RGA number, email us at support@nuwavenow.com

Provide the product model & serial number and proof of date of purchase (a copy of the receipt) when making claims under this warranty.

MANUFACTURER'S OBLIGATION

The Manufacturer's obligation under this Limited Warranty is limited, to the extent allowable by law, to repairing or replacing any part covered by this Limited Warranty which upon examination is found to be defective under normal use. The Limited Warranty is applicable only within the continental United States and only to the original purchaser of the manufacturer's authorized channels of distribution.

THE LIMITED WARRANTY MAY NOT BE ALTERED, VARIED OR EXTENDED EXCEPT BY A WRITTEN INSTRUMENT EXECUTED BY THE MANUFACTURER. THE REMEDY OF REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS LIMITED WARRANTY IS EXCLUSIVE. IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES TO ANY PERSON, WHETHER OR NOT OCCASIONED BY NEGLIGENCE OF THE MANUFACTURER, INCLUDING WITHOUT LIMITATION, DAMAGES FOR LOSS OF USE, COSTS OF SUBSTITUTION, PROPERTY DAMAGE, OR OTHER MONEY LOSS.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation exclusions may not apply. This Limited Warranty gives specific legal rights, and there may also be other rights which vary from state to state. **EXCEPT AS OTHERWISE EXPRESSLY PROVIDED ABOVE, THE MANUFACTURER MAKES NO WARRANTIES EXPRESSED OR IMPLIED ARISING BY LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO ANY OTHER PERSON. READ YOUR OWNER'S MANUAL. IF YOU STILL HAVE ANY QUESTIONS ABOUT OPERATION OR WARRANTY OF THE PRODUCT, PLEASE CONTACT NUWAVE LLC.**

DISPUTE RESOLUTION PROCEDURE

LIMITED WARRANTY

For disputes relating to use of the website or use or purchase of a Nuwave product or service (collectively "Disputes"), you agree to first contact Nuwave LLC at legal@nuwavenow.com. If we cannot resolve your dispute informally, any and all disputes shall be submitted to final and binding arbitration. You may start the arbitration process by submitting in writing a demand to the American Arbitration Association ("AAA") and sending a copy to Nuwave. Nuwave will pay all filing costs. A single arbitrator of the AAA will conduct the arbitration in a location convenient to you or by phone. The arbitrator's award will be binding and may be entered as a judgment in a court of competent jurisdiction. The arbitration will be conducted in accordance with the provisions of AAA's Commercial Arbitration Rules and Mediation Procedures in effect at the time of submission of your demand for arbitration. See https://www.adr.org/sites/default/files/CommercialRules_Web.pdf. Except as may be required by law as determined by an arbitrator, no party or arbitrator may disclose the existence, content, or results of any arbitration hereunder without prior written consent of both parties.

- A. WAIVER OF RIGHT TO SUE.** By agreeing to arbitration, you understand that, to the maximum extent permitted by law, you are agreeing to waive your right to file suit in any court, to a court hearing, a judge trial, or a jury trial.
- B. CLASS ACTION WAIVER.** To the maximum extent permitted by law, you expressly agree to refrain from bringing or joining any claims in any representative or class-wide capacity, including but not limited to, bringing or joining any claims in any class action or class-wide arbitration.
- C. OPT OUT PROCEDURE.** To request to opt out of arbitration you must contact Nuwave LLC at legal@nuwavenow.com, Nuwave LLC, 560 Bunker Ct., Vernon Hills, IL 60061, U.S.A. You will have thirty (30) days from the date of product delivery to opt out of arbitration with respect to any dispute arising out of or relating to use or purchase of any Nuwave product. If more than 30 days have passed, you are not eligible to opt out of arbitration and will have waived your right to sue or participate in a class action with respect to the dispute arising out of your purchase or use of a Nuwave product. For any dispute arising out of your use of Nuwave's website, you have thirty (30) days from the date you provided information to the website to opt out of arbitration. If more than 30 days have passed, you are not eligible to opt out of arbitration and you will have waived your right to sue and participate in a class action with respect to the dispute arising out of your use of Nuwave's website.
- D. SOME MATTERS ARE NOT SUBJECT TO ARBITRATION.** Notwithstanding the foregoing, the following shall not be subject to arbitration and may be adjudicated only in the state and federal courts of Illinois: (i) any dispute, controversy, or claim relating to or contesting the validity of our intellectual property rights and proprietary rights, including without limitation, patents, trademarks, service marks, copyrights, or trade secrets; (ii) an action by a party for temporary, preliminary, or permanent injunctive relief, whether prohibitive or mandatory, or other provisional relief; or (iii) interactions with governmental and regulatory authorities. You expressly agree to refrain from bringing or joining any claims in any representative or class-wide capacity, including but not limited to, bringing or joining any claims in any class action or any class-wide arbitration.

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