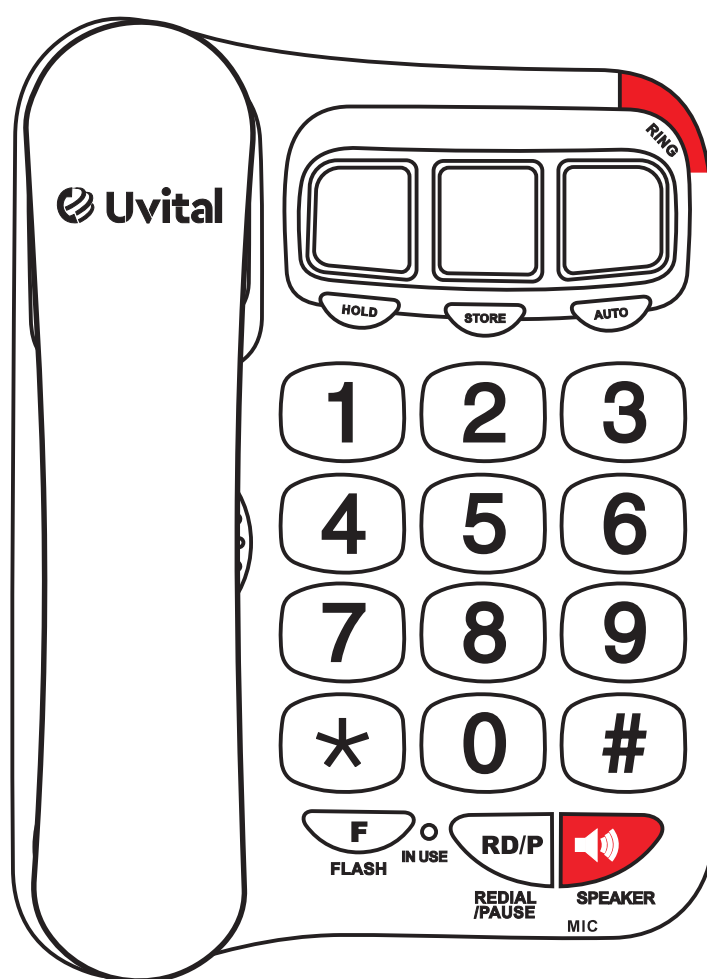




— Vital Choices Vital Connections —

UV-1000



User Manual

Big Button Phone for Seniors

Congratulations

Before using your new big button phone for seniors, please take a moment to review the Important Safety Information on the first page of this manual.

This manual contains all the necessary instructions for feature operations and troubleshooting to ensure the proper installation and functioning of your Uvital product. We encourage you to thoroughly review it for the best user experience.

For support, shopping, and everything new at Uvital, please visit our website at www.uvitaltop.com or contact us via email at support@uvitaltop.com.

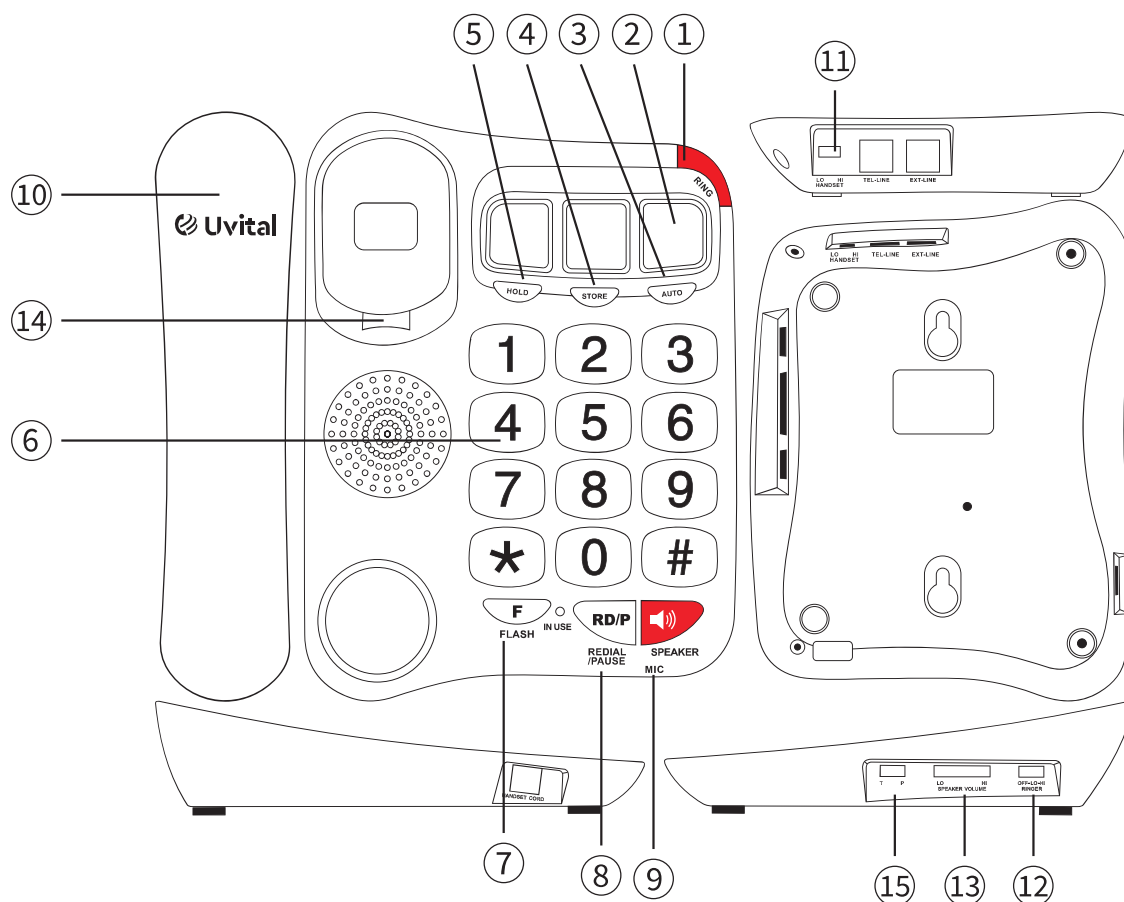
★ **Email: support@uvitaltop.com**

★ **WhatsApp: +86 18028731279**

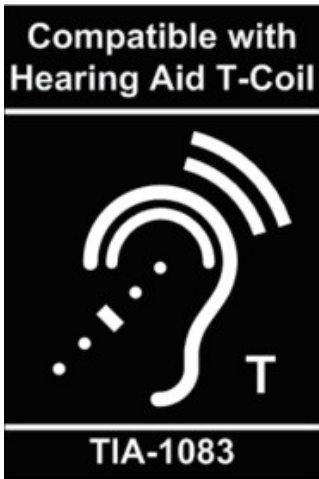


Thank you for choosing Uvital!

Phone Overview



- | | |
|---|--|
| ① | Indicator: Ringer (Incoming Call) |
| ② | 3 One-Touch Photo Dial Buttons |
| ③ | Auto Key |
| ④ | Store Key |
| ⑤ | Hold Key |
| ⑥ | Number Keypad (0-9, *, #) |
| ⑦ | Flash Key |
| ⑧ | REDIAL/PAUSE Key |
| ⑨ | Speakerphone Key |
| ⑩ | Compatible with Hearing Aid T-coil |
| ⑪ | Handset Volume Control (LO/HI Handset) |
| ⑫ | Ringer Volume Control (OFF/LO/HI) |
| ⑬ | Speaker Volume Control (LO/HI) |
| ⑭ | Hanger Knob |
| ⑮ | T/P Switch |



Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.

Introduction

Welcome to the UV-1000 user manual. This guide will help you set up and use your new big button phone for seniors easily and effectively. Please read all instructions carefully before use.

Box Contents

When you open the box, you should find the following items:

- 1x Phone Base
- 1x Phone Cord
- 1x Handset
- 1x Handset Cord (Coiled)
- 1x User Manual
- 1x Memory Key Covers

Installation

Setting Up Your Phone

1. Place your phone on a flat surface.
2. Connect the coiled cord to the handset and the base unit (slot on the left side of the phone).
3. Plug the straight cord into the base unit (port labeled TEL-LINE) and the telephone outlet.
4. Pick up the handset. If you hear a dial tone, your phone is ready to use. If not, check all connections and try again.

Wall Mounting

1. Use a 6 mm drill to drill a hole in the wall.
2. Install the conduit.
3. Screw a 27mm screw into the wall to securely hook the device.
4. Reverse the plastic tab under the earpiece cradle to secure the handset when wall-mounted.

Using the Phone

Receiving a Call

1. Pick up the handset or press **SPEAKER** button when the phone rings.

2. When you finish the phone call, put the handset back on the phone base or press **SPEAKER** button again.

Making a Call

1. Pick up the handset or press **SPEAKER** button to hear a dialing tone.
2. Dial the number you want to call.
3. Hang up the handset or press **SPEAKER** button again if you finish the conversation.

Speakerphone mode

1. Press the **SPEAKER** button to answer a call in speakerphone mode.
2. To switch to speakerphone during a call, press the **SPEAKER** button and then hang up the handset.
3. To end the call, press the **SPEAKER** button again.

Redial Last Number

Pick up the handset or press the **SPEAKER** button, then press **REDIAL** button when you hear the dialing tone, the last phone number will be dialed out automatically.

PAUSE

When dialing for IVR (Interactive Voice Response), press RD/P key will insert a 3.6 seconds pause time between two digit numbers.

Muting/Hold on Music

1. During a call, press the HOLD button to play music for the other party.
2. Press the HOLD button again to resume the call.

Custom Call Function

Briefly press and release the FLASH button to use custom call features like call waiting and three-party calling.

Adjusting Ringer Volume

1. Locate the RINGER SWITCH on the side of the phone.
2. Slide it to 'LO' for low volume or 'HI' for high volume.
3. Turn the ringer off completely by sliding the switch to the left('OFF') position.

Adjusting Speaker Volume

Locate the **SPEAKER VOLUME** on the side of the phone. Slide it to 'LO' for low volume or 'HI' for high volume.

Adjusting Handset Volume

Locate the HANDSET on the side of the phone. Slide it to 'LO' for low volume or 'HI' for high volume.

Memory Functions

Storing the Three One-Touch Picture Button (up to 16 digit number)

1. Pick up the handset (or Press the SPEAKER button).
2. Press the **STORE** button.
3. Input the digit number.
4. Press the **one-touch** picture button.
5. Replace the handset (or Press the SPEAKER button).

Making Calls from the One-Touch Picture Button

Pick up the handset and press the one-touch picture button to dial the stored number.

Storing 10 Two-Touch Memories (up to 16 digit number)

1. Pick up the handset (or Press the SPEAKER button).
2. Press the **STORE** button.
3. Input the digit number.
4. Press the **STORE** button again.
5. Press the memory location (0-9).
6. Replace the handset (or Press the SPEAKER button).

Making Calls with Two-Touch Memories

1. Pick up the handset.
2. Press the AUTO button.
3. Press the memory location (0-9).
4. Your stored number will be dialed.

Installing Memory Button Pictures

1. Print a picture of the desired person.
2. Use the provided button-shaped card to cut the picture to the correct size.
3. Place the picture into the memory button.
4. Cover the picture with the clear plastic cover and secure it in place.

Clearing Memory Keys

Please note that this telephone does not support clearing a single memory key directly. However, you have two options:

1. Overwrite an Existing Number: Simply store a new number in the same memory key to replace the original one.
2. Clear All Stored Numbers:
 - ① Pick up the handset or press the SPEAKER button.
 - ② Enter the code: *#88*#
 - ③ All previously stored numbers will be deleted.

Cannot Dial Out

If your phone can receive calls but cannot make outgoing calls, the issue may be due to the dialing mode setting.

Please check the T/P switch on the side of the phone:

1. Set the switch to "T" (Tone) mode.
2. "T" stands for Tone Dialing, which is compatible with most modern telephone networks.
3. "P" stands for Pulse Dialing, which is used with some older telephone systems.

Tip: In most cases, switching to Tone mode ("T") will resolve the issue.

Troubleshooting Guide

No Function

1. Unplug the phone.
2. Disconnect all cords.
3. Reconnect the cords securely.

No Ringing or Dial Tone

1. Check the connection between the base unit and the wall socket.

2. Ensure the handset is connected to the base unit properly.
3. Verify that the telephone line is working by connecting another device to the wall socket.

One Ring Only

Check if there are other devices connected to the same line. Remove any parallel units if necessary.

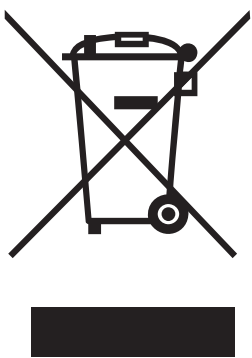
Important Safety Information

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all instructions before use.
2. Follow all warnings and instructions marked on the product.
3. Unplug the product from the wall outlet before cleaning. Use a slightly damp cloth for cleaning; avoid liquid or aerosol cleaners.
4. Do not use this product near water or in damp locations.
5. Place the product on a stable surface to prevent falls and damage.
6. Ensure proper ventilation. Do not block the ventilation slots on the telephone base or handset.

7. Do not place this product near heat sources such as radiators or in areas without proper ventilation.
8. Protect the telephone line cord from damage. Do not place it where it can be stepped on or pinched.
9. Never insert objects into the product's openings, as they may contact dangerous voltage points or cause short circuits.
10. Do not open the product yourself, as this may expose you to dangerous voltages or other risks.
11. Do not overload wall outlets or extension cords.
12. Avoid using the telephone during electrical storms to minimize the risk of electric shock.
13. Do not use this telephone to report a gas leak if you are in the vicinity of the leak.
14. If the product is not operating normally, refer to the troubleshooting guide in the user's manual. If you cannot resolve the issue, contact customer support.

Environmental Information



This symbol means that your inoperative electronic appliance must be collected separately and not mixed with the household waste. Please, dispose of this product at your applicable collection point for the recycling of electrical & electronic equipment waste.

Help us protect the environment in which we live!

Regulatory Compliance



Some telephone equipment generates, uses, and can radiate radio-frequency energy, and if not installed and used properly, may cause

interference to radio and television reception. This product has been tested and found to meet the standards for a class B digital device, as specified in Part 15 of the FCC rules.

These specifications are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation.

If this product causes interference to radio, VCR or television reception when it is in use, you might correct the interference with any one or all of these measures:

- Where it can be done safely, reorient the receiving radio, VCR or television antenna.

- To the extent possible, relocate the radio, VCR, television or other receiver with respect to the telephone equipment.
- If this telephone product runs on AC power, plug your product into an AC outlet that's not on the same circuit as one used by your radio, VCR or television.
- Consult a dealer or an experienced radio/TV technician for help.

Modifications to this product, not expressly approved by the manufacturer, could void the user's authority to operate the equipment.



This product is CE marked and fully complies with all applicable EU legislation.

After-Sales Service

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