

A large, stylized graphic of a cat's head in profile, facing left. The cat is white with a large, circular gray eye and a gray outline. The background is a light gray curved shape.

petgugu

PF1 Intelligent Pet Water Dispenser Manual

Please read this manual carefully
and keep it properly before using the product.

Federal Communications Commission (FCC) Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generate, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

RF exposure warning

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be collocated or operating in conjunction with any other antenna or transmitter.

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Precautions

Use safety instructions

1. This product and all accessories are not edible.
2. Please use it indoors in a dry environment.
3. Please do not place this product on high places.
4. Keep the machine horizontally during use, and do not tilt or overturn it.
5. Do not use hot water in the water storage tank.
6. Please store the power cord properly, so as to avoid electricity leakage caused by pet biting.
7. Do not disassemble or repair the device without authorization.
8. Please do not use any non-special accessories. Our company is only responsible for the performance and safety of the accessories provided officially.

Attention

1. Please disconnect the power supply before disassembly and cleaning. Do not immerse the water dispenser body and power cord in the water.
2. Clean the inside of water storage tank, drinking tray and filter assembly with water when using it for the first time. Do not use the hot water when cleaning it.
3. A small amount of powder may adhere to the filter element when it leaves the factory, which is a normal phenomenon. Rinse it with the clear water.
4. It is recommended to replace the filter element, pump filter sponge and aqueduct once a month.

Tips: Illustrations of product, accessories and user interface in this manual are schematic diagrams for reference only. Since product updating, there may be some differences between the physical object and the schematic diagram of product, so please refer to the physical object.

List of Parts



Host



Filter Element

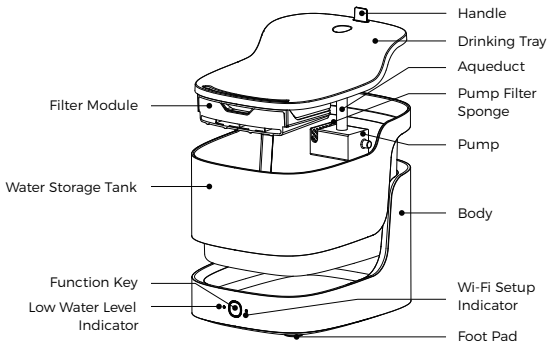


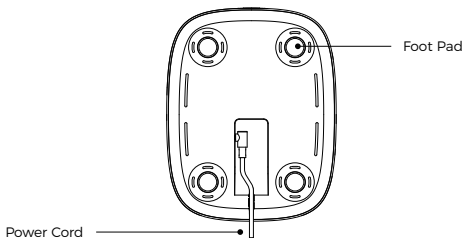
Power Adapter



Manual

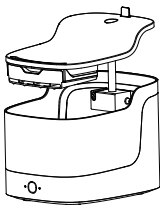
Product Introduction



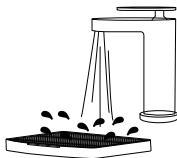


Product Installation

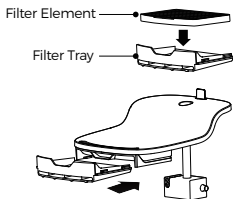
Tips: It is recommended to replace the filter element, pump filter sponge and aqueduct once a month. Thoroughly clean the water storage tank, drinking tray, filter assembly, filter element, pump filter sponge, pump, etc. of the water dispenser at least every seven days.



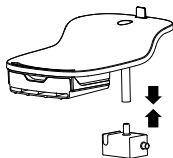
1. Take up the drinking tray and clean all parts before use. (Do not use hot water or boiled water when cleaning)



2. Rinse the filter element with clear water for 2min to remove the floating carbon caused by collision of activated carbon during transportation.



3. Refer to the above figure and install the filter element.



- * If the pump falls off, refer to the above figure and connect it with the aqueduct.

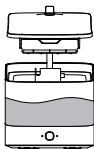
Product Use

In order to avoid the interference of sensor and prevent the accuracy of data reported from being affected, the following points should be considered when the device is placed:

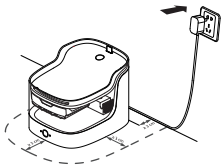
1. The device should be placed on a stable and hard horizontal plane and there should be a distance of more than 3cm kept from other objects (such as walls, etc.).
2. Please clamp the power cord of the device into the bottom groove, and the bottom cannot be stranded with foreign bodies.



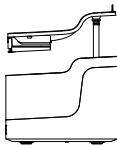
1. Connect the power cord to the power interface at the bottom of the body.



2. After adding water into the water storage tank, put the tank back into the body and place it on the drinking tray.



3. Turn on the power and the machine will start working.



4. Take up the drinking tray, and the pump will stop working when it is powered off, and the water can be added.

Connect to APP

Download and install App

Method 1: Scan the QR code and download and install the App according to the prompts



Method 2: Open the mobile app store, search for "petgugu", download and install it.



Tips

After installation, please complete registration, login and networking as instructed by mobile App page.

Please make sure that your mobile phone and home network are connected before networking.

Key Button Description



Function Key

Short Press: Switch water discharge mode

Eco: Drinking fountain water volume does not appear to change under the intermittent water discharge, gushing 30 seconds, stop for 3 minutes.

After the pet drinking water appeared water volume change, continuous uninterrupted water discharge, until the water dispenser water volume stopped appearing fluctuations 30 seconds after stopping the water discharge, return to the gushing 30 seconds, stop 3 minutes state.

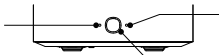
Continuous Mode: continuous uninterrupted water discharge.

Long press for 5s: The Wi-Fi indicator flashes in white to enter the Wi-Fi networking.

Note: Please refrain from powering off, restarting, disconnecting from the internet, or performing network setup on the machine within 5 minutes after switching modes. Failure to comply may result in the failure to save the mode switch.

Indicator Description

Low water level
indicator



Wi-Fi setup indicator

Water outflow mode
indicator

Water Outflow Mode Indicator

Turn on the power supply and start to use the product. The default mode is continuous mode, and the indicator is white and always bright

Short press the function key to switch to the intermittent mode, and the indicator is WHITE BREATH.



Scannen Sie den QR-Code, um das Online-Handbuch auf Deutsch zu erhalten.

Scannez le QR code pour obtenir le manuel en ligne en français.

Scansiona il codice QR per ottenere il manuale online in italiano.

Escanee el código QR para obtener el manual en línea en español.

コードをスキャンして、日本語のオンライン マニュアルを取得します。

If there is no operation within 1 min, the indicator will go out.

When the indicator goes out, press the function key again to wake up the indicator.

Wi-Fi Setup Indicator

White flashing: Enter the networking state and wait for Wi-Fi connection. If the networking is not successful for 3min, the indicator goes out.

White is always bright: Wi-Fi connection is successful.

Low Water Level Indicator

When the water level is lower than the warning water level, the indicator flashes in white. Please add water in time. The light goes out automatically after the water is added.

Maintenance

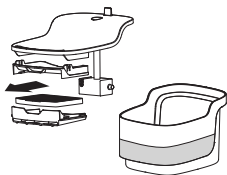
I. Cleaning And Maintenance of Pet Water Dispenser

1. Please do not put it in a place where the sun shines directly, so as not to accelerate the yellowing and aging of the machine.
2. Please disconnect the power supply, clean the whole machine, and ensure that the bottom connector is dry.
3. Please clean the water storage tank in large containers such as sinks to prevent water from spilling.
4. Please do not use gasoline, kerosene, polishing powder, bleach and other chemical reagents to clean the device.
5. Please rinse the water storage tank, drinking tray and filter element tray with warm water within 40°C. (Do not soak it in hot water.)
6. For daily maintenance, wipe and clean the surface stains of device or power cord with a soft cloth that once has been rinsed with warm water. (Please remove the power supply first.)
7. It is recommended to completely replace the drinking water every 3-4 days. In replacement, please empty the water dispenser, remove the hair and other sticky substances on the water storage tank, pump and filter assembly of the water dispenser.
8. In case it is not used for a long time, please clean and dry it, put all parts into the packaging box in the original packaging sequence, and place it in a dry place for proper storage.

II. Replacement of Filter Element

1. The filter element needs to be replaced every 60 days in the Eco, and every **30 days in the continuous mode.**
2. Before replacing the filter element, please rinse the filter element with clear water for 2min to remove the floating carbon caused by collision of activated **carbon during transportation.**
3. For the sake of pet health, please change the filter element frequently based on the service condition of the filter element.

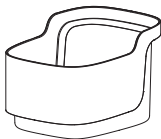
III. Cleaning Steps of Pet Water Dispenser



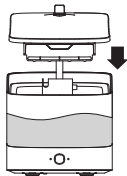
1. Separate the drinking tray from the water storage tank and pour out the remaining water, disassemble and wash the drinking tray and filter assembly.



2. Remove and thoroughly clean the pump assembly and aqueduct in turn, and pay special attention to removing the hair and dirt in the gap.



3. Thoroughly clean the inner wall and outer wall of the water storage tank, and dry the moisture on the outer wall.

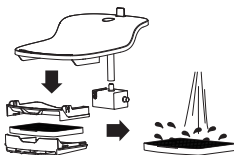


4. After cleaning, put the disassembled parts back in sequence, add proper amount of drinking water into the water storage tank and cover the drinking tray.

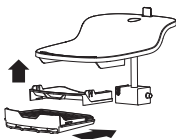
IV. Replacement Steps of Filter Element of Pet Water Dispenser



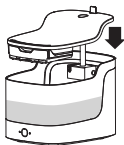
- 1. Take up the drinking tray and remove the filter assembly.**



- 2. Disassemble the filter assembly, take out the filter element, and remove the hair and dirt of the filter assembly.**



- 3. Rinse the new filter element thoroughly in clear water, put it into the filter tray, and assemble it with the hair filter element.**



- 4. Assemble the filter assembly with the drinking tray and put it back on the water storage tank. can start to use the product.**

Performance Failure Table

Serial Number	Performance Failure	Solution
1	Key function failure	Unplug the adapter and wait 30s before plugging it in to restart the machine. If this operation cannot clear the trouble, please contact after-sales service.
2	The indicator is not on	
3	Unable to outflow normally	1. Check whether the aqueduct is blocked. If it is blocked, clean or replace the aqueduct. 2. If all including indicator are normal: · The pump is not in contact with the bottom of the water tank (suspended); then, pull out the pump a little from the aqueduct and let the pump fit with the bottom of the water tank; · Keep the pump interface, aqueduct and drinking tray interface in one line as far as possible; · Take the pump down separately and put it in the sensing position to see if it will work normally. If it doesn't work, it means that the pump is damaged or the wireless charging emitter has problems. Please contact the after-sales service.
4	Wi-Fi cannot connect properly	When the Wi-Fi network signal is good, restart the machine and connect.
5	No response when powered on	1. There is a problem with the adapter: there is foreign matter in the plug or DC head. After wiping it clean, power on and start the machine again. 2. DC interface is blocked by foreign matter or there is too much dust inside. After cleaning, power on and start the machine again.

* If the operation in the table cannot clear the trouble, contact the after-sales service personnel.

Basic Parameters

Product Name	Intelligent Pet Water Dispenser
Product Net Weight	1.5kg
Model	PF1
Main Material	ABS (body, drinking tray) PC (water storage tank)
Input Parameters	5.2V $\equiv$ 2.0A
Working Temperature	5°C-50°C
Rated Power	10.0W
Working Humidity	10%-80%RH
Product Size	240×191×187.5mm
Power Cord Length	1.5m/1.8m
Product Capacity	2L
This Device Contains Radio Transmitting Module With Model Approval Code	CMIIT ID: 2021DP14444

Maintenance Record

Name of Maintenance Center: _____

Maintenance Center Tel: _____

Delivery Date: _____

Cause of Failure: _____

Failure Situation in Repair: _____

Certificate of Change or Refund: _____

Signature of Maintenance Personnel: _____

Stamp of Maintenance Center: _____

Services And Support

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🌐 Website: www.petgugu.com