

JADENS®



PD-A4 Pro

Version: 5.0

INSTRUCTION MANUAL

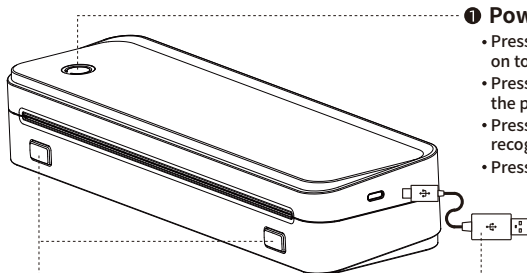
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Scan here to find French/German/Spanish/Japanese instructions.



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Product Sketch



❶ Power button

- Press and hold 2 seconds till the green light on to turn on/till the light off to turn off.
- Press 2 times to print the QR code to connect the printer with APP.
- Press 3 times to let the printer gap sensor to recognize when you want to print gap label.
- Press once to stop printing.

❷ Cover-open button

- Press the buttons at the same time to open cover and exchange paper.

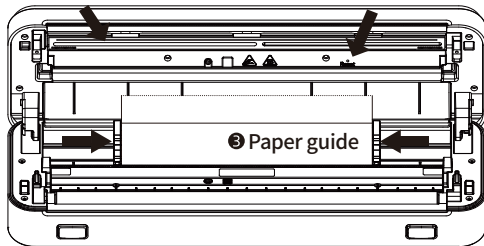
❸ Type-C data cable

- Charged with mobile phone charger or power bank. (Input Power: 5V=2A)
- Connect the printer with computer to print.

Print Inner Sketch

① Print-head

② Reset pinhole



① Print-head

To heat up and activate thermal paper.

② Reset pinhole

When the printer is on but unresponsive (not due to low battery), you can use a pin to fin in to reset the printer. After resetting you need to reconnect the printer with your phone or PC.

③ Paper guide

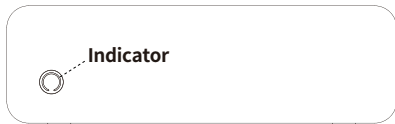
Adjust it to fit paper width from 2.24" to 8.5" (57mm-216mm).

Charging Instructions

- 5V = 2A input, recommend to use mobile phone charger for charging.
- Recommend to charge the battery fully before using.
- Please charge it every 3 months if you don't use it for a long time, to avoid the long time natural loss of lithium battery and can not be charged.

Power Indicator Status

Indicator	Description
Light steady on	Bluetooth connected.
Light flashing	Bluetooth disconnected.
Green light on	Normal use status/full charged.
Red light on	Cover opened/No paper/Over-heat/Charging.
Yellow light on	Low battery, please charge in time.



Tips:

Auto Power off: The printer will automatically power off after 20 minutes without operation. You can set the timer in the app.

What's In The Box



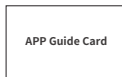
Printer*1



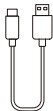
Rolled Paper*1



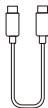
User Manual*1



APP Guide Card*1



**USB-A to USB-C
Cable*1
for WIN**



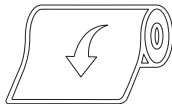
**USB-C to USB-C
Cable*1
for MAC**

Roll Paper Installation Guide



Press the buttons at the same time to open the cover.

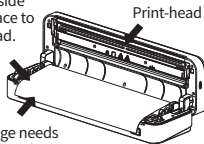
① Open the cover.



Printing side face up.

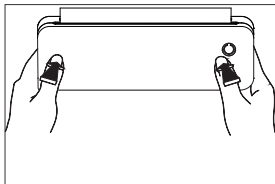
② Roll paper direction.

Printing side should face to print-head.



Paper edge needs to over the printer.

③ Load paper.



④ Press to close the cover.

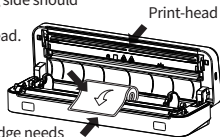
Gap Label Installation Guide



Press the buttons at the same time to open the cover.

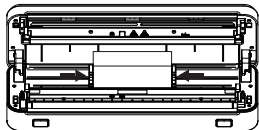
- ① Open the cover.

Printing side should face to print-head.

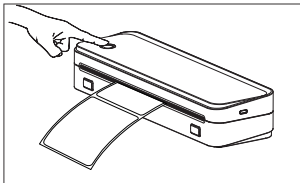


Paper edge needs to over the printer.

- ② Load paper.



- ③ Adjust paper-guide to the suitable to the suitable size, and then close the cover.

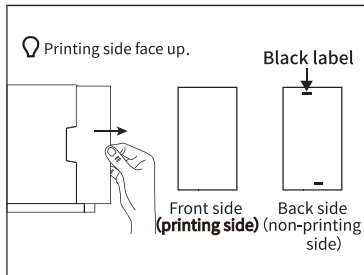


- ④ Turn on the printer and press three times to recognize the gap.

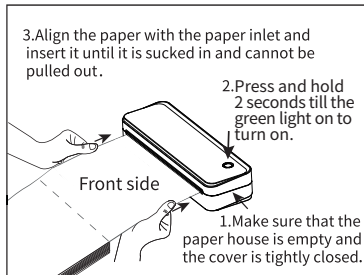
(It will automatically output 2-4pcs blank labels, you can open the cover and pull it back at appropriate position to save the labels.)

Fold Paper Installation Guide

(Make sure there is no roll paper in the printer)



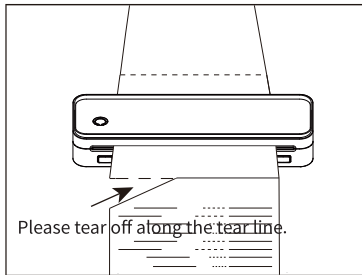
① Take out paper.



② Loading paper.

Fold Paper Installation Guide

(Make sure there is no roll paper in the printer)



③ Tear paper.

💡 Paper Type:

Use with thermal paper (Note: Paper printing side please follow to page 3 and page 4).

Mobile APP Printing

- 1 Press and hold the power button for 2 seconds to turn on the printer and green light on.
- 2 Download and install [Jadens Printer] APP in your smart phone.
- 3 Connect your device:
Option1: Open the App, and search for the connected printer according to the prompts in the App.
(⚠ Tips: Don't connect printer in the mobile phone Bluetooth settings.)
Option2: Open the APP, scan the device connection QR code by printing from printer after double clicking the power button.
- 4 Select and edit the content to be printed in the App, confirm and print.

App download:

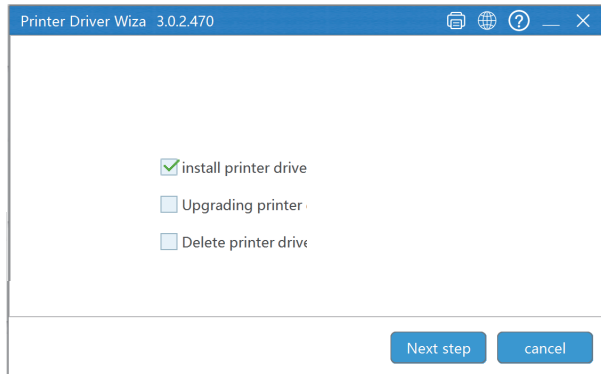
- 1 Search for [Jadens Printer] on Google Play or AppStore.
- 2 Scan the following QR code to download APP.



Computer Printing

Windows Wireless Connect:

1. Press and hold 3 seconds to turn on the printer.
2. Download the driver and open it.



3.Choose Bluetooth(wireless).

Printer Driver Wiza 3.0.2.470

Specify Port

Tip: If the USB option cannot be installed, please try installing with a custom option

☐ USB

☒ network

☐ Bluetooth Dongle 

☒ Bluetooth (wireless) 

☐ Parallel port

☐ Serial port

☐ custom

Previous step Next step cancel

4. Select “PD-A4 Pro” printer.

Printer Driver Wiza 3.0.2.470

Select Bluetooth printer

	Bluetooth Name	MAC
☒	PD-A4 Pro	606E41B93184

Previous step Next step cancel

5. Select the model “PD-A4 Pro”.

Printer Driver Wiza 3.0.2.470

Select printer driver

	model
☒	PD-A4 Pro

Previous step Next step cancel

6.Name your printer.

Printer Driver Wiza 3.0.2.470



Specify printer name

Enter the printer name

Printer Name:

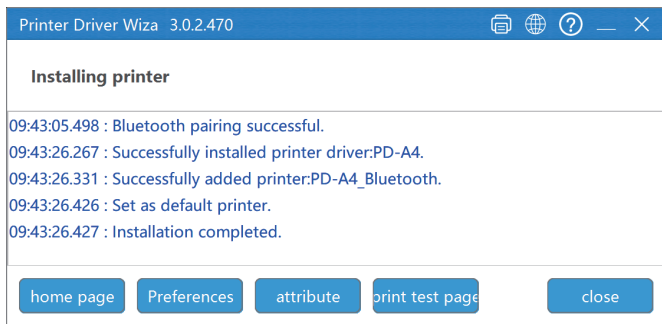
☒ Use this printer as the default printer

Previous step

Next step

cancel

7.Driver installation completed.



8.Note: If the computer and printer Bluetooth was disconnected(may caused by computer restart and printer restart), you can select the printer “PD-A4_Bluetooth” to reconnect the Bluetooth.

Windows/Mac USB Wired Connection:

- ① Press and hold the power button for 2 seconds to turn on the printer.
- ② Connect the printer to computer with the original type-C data cable.
- ③ Download and install printer driver.
- ④ When printing the required documents, select the printer to print.

Driver installation:

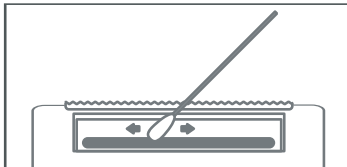
Visit the website **<https://jadens.com/pages/download-video>** to download and install printer driver. Driver version may be updated, please see latest info at **support.jadens.com**.



Scan here to find tutorial video

Clean the Printer Head

- 1 Please turn off the printer and open the printer cover and take out the paper.
- 2 Dip a cotton cloth or cotton swab with medical alcohol, and wipe gently along the center to the periphery of the printer head.
- 3 After cleaning the printer head, do not use the printer immediately. Please wait for 1 to 2 minutes, and then use the printer after the alcohol has completely evaporated.



💡 Tips:

Clean the print-head if printing stops or content is missing /blur. Regular cleaning of the print-head ensures better print quality and extends its lifespan.

Warranty Information

1-YEAR LIMITED WARRANTY - REGISTER AND ACTIVATE AT PHONE APPLICATION 'Jadens Printer'.

This 1-year limited warranty applies to repair or replacement if product, at JADENS's option, is found to be defective in material or workmanship.

All warranty requests must be accompanied by proof of purchase. When contacting us for warranty, please have the information below.

Model: _____

Date of purchase: _____

Purchased from: _____

Order Number: _____

1. This warranty only applies to hardware components of the product that are not subject to accident, misuse, neglect, fire or damage from other external causes, alteration, repair

or commercial use. Defects that are the result of normal wear and tear will not be considered manufacturing defects under this warranty.

2. This warranty does not cover damage resulting from any unauthorized attempts to repair or from any use not in accordance with the instruction manual.

3. This warranty applies only to the original purchaser of this product from the original date of purchase. This warranty applies only if the unit is purchased new from an authorized retailer and is non-transferable from the original purchaser of the item. Any warranties accompanied with this product is only valid in the country of purchase.

4. Please read the Instruction Manual carefully before setting up or using this product. If you believe this product to be suffering from a manufacturing fault, or if you have inquiries about this product, please contact Customer Support:

ATTN: Customer Support
Email: support@jadens.com

Thanks for choosing us!

Customer Support

Please kindly contact us if you have any trouble or question when installing and using.



support@jadens.com



1-833-470-2950 (English only)

Available Time:
Mon -Fri: EST 10am-10pm
Sat -Sun: EST 1pm-9pm



support.jadens.com

How can we help you today?

Enter your questions here 

Scan the below QR code to talk with us



Customer Support

Scan or upload this QR code
using the WhatsApp camera
to add us