

Find SUP Findmy Product Instruction

1 . Quick instructions

- 1、 Turn on the device: press and hold the button for 5 seconds, the device will beep and turn on. (How to confirm whether the device has been turned on: double-click the device button, the device will sound, which means that the device has been turned on, and there is no need to restart it)
- 2、 Open the APP that comes with the Apple mobile phone system: Find my;
- 3、 Choose: Items;
- 4、 Choose: Add New Item;
- 5、 Choose: Other Supported Item;
- 6、 During the Searching Items process, a device with the word F i n d S U P will appear ;
- 7、 Click on the device found in the APP and name it。
- 8、 After naming, you can use device functions: A. Ring the device, click Play Sound, and the device will emit music .B. Findmy network helps to find: When the device leaves the Bluetooth distance, it cannot be connected in the APP. You can choose Lost Mode, Enable. Enter the contact mobile phone number, etc. If there is an iPhone near the lost device, the owner's Findmy APP can receive notifications and the latest location.
9. Delete device: To delete the device in the APP, you can select Remove item.
- 10、 After removing the device, the device will not shut down and is in the pairing state. If there is no re-pairing within 10 minutes, the device will leave the pairing state. If you need to pair a device at this time, **you need to press and hold the device button for 5 seconds, the device will sound.** At this time, the device enters the pairing state and can be paired with the APP again.

2 . Instructions for device operation

1. Device enters turned on mode from shutdown sleep mode: If the device is in shutdown sleep mode, press and hold the button for five seconds, the device play a “turned on” sound, the device is turned on.

2. Device status confirmation: Double-click the device button twice, the device plays a “working” sound, indicating that the device is in turned on mode.

If the device does not sound, the device is in shutdown sleep mode. Press and hold the button for five seconds to turn on.

3. Pairing mode timeout, the device enters the pairing mode again: After removing the device in the app, the device will play a soun, it will not shut down and is in the pairing mode. If there is no re-pairing within 10 minutes, the device will leave the pairing mode (the device cannot be paired with the Find My APP at this time). If you need to pair the device, **you need to press and hold the device button for 5 seconds, the device will sound.** At this time, the device enters the pairing mode and can be paired with the Find My APP again.

4. Factory Reset: Press the button 4 times. Wait for the beeps, then immediately press & hold the button for 8 seconds.

5. Get Serial Number: Quickly press the button six times. Six confirmation beeps will sound and the light will blink six times.

6. Device enters shutdown sleep mode from turned on mode: When device is in turned on mode, press the device button 5 times in 2 seconds, the device plays a “shutdown” sound , the device enters shutdown sleep mode.

Note:

1、 TCP005 MaxConnection is 2。

2、 For TCB002, step 7, whether the accessory will respond with an invalid state error or not respond at all if the Firmware Update characteristic is written to while the accessory is connected to a non-owner?

“The accessory will respond with an ATT error (BT_ATT_ERR_WRITE_NOT_PERMITTED) if the non-owner writes to the Firmware Update characteristic. Essentially, it means that only the owner can perform the DFU.”

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception,

which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different

from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.