

UDS033D

USB C Docking Station
Quick Start Guide



TOBENONE

THANK YOU!

Thank you for purchasing TobenONE DisplayLink Docking Station UDS033D! Our dock provides the ability to connect up to four 4K@60Hz displays, 6 USB peripherals, SD/Micro SD 4.0, Gigabit Ethernet 2.5Gbps, and 3.5mm audio devices to your laptop via one single USB C cable.

If you find the font size in our manual too small, please contact our customer service at support@tobenone.com with your product model, and we will send you a digital version of the manual for your convenience. Scan the QR Codeto Receive a 2-Year Warranty.



Simplicity Power Elegance

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USB C DP Alt Mode (DP1.4)

System	Status	Port	Resolution
macOS (DPI_6)	Single monitor	HDMI 1	4K@60Hz
		Video 1	4K@60Hz
		HDMI 2	4K@60Hz
		Video 2	4K@60Hz
	Dual monitor	HDMI 3	4K@60Hz
		HDMI 4	4K@60Hz
		HDMI 1 HDMI 2	4K@60Hz 4K@60Hz
		HDMI 1 Video 2	4K@60Hz 4K@60Hz
		HDMI 1 HDMI 3	4K@60Hz 4K@60Hz
		HDMI 1 HDMI 4	4K@60Hz 4K@60Hz
		HDMI 2 HDMI 3	4K@60Hz 4K@60Hz
		HDMI 2 HDMI 4	4K@60Hz 4K@60Hz
		HDMI 3 Video 1	4K@60Hz 4K@60Hz
		HDMI 3 Video 2	4K@60Hz 4K@60Hz
		HDMI 4 Video 1	4K@60Hz 4K@60Hz
		HDMI 4 Video 2	4K@60Hz 4K@60Hz
	Triple monitor	HDMI 1 HDMI 3 HDMI 4	4K@60Hz 4K@60Hz 4K@60Hz
		HDMI 1 HDMI 3 HDMI 2	4K@60Hz 4K@60Hz 4K@60Hz
		Video 1 Video 2 HDMI 3	4K@60Hz 4K@60Hz 4K@60Hz
		Video 1 Video 2 HDMI 4	4K@60Hz 4K@60Hz 4K@60Hz
	Four monitor	HDMI 1 HDMI 3 HDMI 4	4K@60Hz 4K@60Hz 4K@60Hz
		Video 1 Video 2 HDMI 3 HDMI 4	4K@60Hz 4K@60Hz 4K@60Hz
Windows (DPI_6)	Single monitor	HDMI 1	4K@60Hz
		HDMI 2	4K@60Hz
		Video 1	4K@60Hz
		Video 2	4K@60Hz
	Dual monitor	HDMI 3	4K@60Hz
		HDMI 4	4K@60Hz
		HDMI 1 HDMI 2	4K@60Hz 4K@60Hz
		HDMI 1 Video 2	4K@60Hz 4K@60Hz
		HDMI 1 HDMI 3	4K@60Hz 4K@60Hz
		HDMI 1 HDMI 4	4K@60Hz 4K@60Hz
		HDMI 2 HDMI 3	4K@60Hz 4K@60Hz
		HDMI 2 HDMI 4	4K@60Hz 4K@60Hz
		HDMI 3 Video 1	4K@60Hz 4K@60Hz
		HDMI 3 Video 2	4K@60Hz 4K@60Hz
		HDMI 4 Video 1	4K@60Hz 4K@60Hz
		HDMI 4 Video 2	4K@60Hz 4K@60Hz
	Triple monitor	HDMI 1 HDMI 3 HDMI 4	4K@60Hz 4K@60Hz 4K@60Hz
		HDMI 1 HDMI 3 HDMI 2	4K@60Hz 4K@60Hz 4K@60Hz
		Video 1 Video 2 HDMI 3	4K@60Hz 4K@60Hz 4K@60Hz
		Video 1 Video 2 HDMI 4	4K@60Hz 4K@60Hz 4K@60Hz
	Four monitor	HDMI 1 HDMI 3 HDMI 4	4K@60Hz 4K@60Hz 4K@60Hz
		Video 1 Video 2 HDMI 3 HDMI 4	4K@60Hz 4K@60Hz 4K@60Hz

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Download driver

Four 4K Monitors Docking Station
Quick Start Guide

Before connect the dock,
please install the driver by visting:

<https://www.synaptics.com/products/displaylink-graphics>

⚠: For macOS, after installing the DisplayLink driver, need to open Security&Privacy--Screen Recording--Allow DisplayLink manager to join. This dock uses screen recording to display the screen. Since the screen is recording, cannot watch any HDCP content from Netflix/Prime/ iTunes/Hulu/etc. If you watch Non-HDCP content, the dock will allow you to watch Youtube/Netflix/Prime/ iTunes/Hulu/etc
⚠:Please download the version of the DisplayLink driver that matches your laptop's operating system

You also can scan the below QR code and send it to laptop



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Please note that:

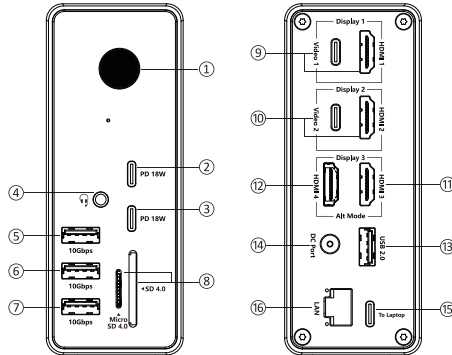
- 1: HDMI 1 and Video 1 cannot be used at the same time
- 2: HDMI 2 and Video 2 cannot be used at the same time
- 3: All video ports support landscape mode. The driver-based video ports(HDMI 1, HDMI 2, Video 1 and Video 2) cannot change the monitor orientation from landscape to portrait. This means you can only use the plug-and-play video port (HDMI 3 and HDMI 4) to change the monitor orientation from landscape to portrait
- 4: Please download the version of the DisplayLink driver that matches your laptop's operating system. If you are not sure which version to choose, please contact our customer support.
- 5: Resolution: The ultimate resolution of the video output is contingent upon your host devices including the laptop,cables and monitor

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Any Questions, We Are Here To Help!
Email: support@tobenone.com
The Only Question We can't Fix Is The One We Don't Know

Ports And Connectors



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- ① Power Button: Control the dock power on/off
- ② USB C 3.0: Speed up to 5Gbps and PD 18W output
- ③ USB C 3.0: Speed up to 5Gbps and PD 18W output
- ④ 3.5mm Audio: Support mic&audio-out
- ⑤ USB A 3.2: Speed up to 10Gbps
- ⑥ USB A 3.2: Speed up to 10Gbps
- ⑦ USB A 3.2: Speed up to 10Gbps
- ⑧ SD/MicroSD 4.0 Slot: Read 50-260Mb/s, write 30-260Mb/s (Driver-based)
- ⑨ Display 1: HDMI 1 or Video 1, resolution up to 4K@60Hz (Driver-based)
- ⑩ Display 2: HDMI 2 or Video 2, resolution up to 4K@60Hz (Driver-based)
- ⑪ HDMI 3: Resolution up to 8K@30Hz (Plug-and-Play)
- ⑫ HDMI 4: Resolution up to 4K@60Hz (Plug-and-Play)
- ⑬ USB A 2.0: For wireless devices
- ⑭ DC Port: Connect to the 120W power adapter
- ⑮ To Laptop: 100W max charging
- ⑯ Gigabit Ethernet: 10/100/1000/2500Mbps

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Connection method

Step 1: Connect the 120W power adapter to the dock's DC port(⑭).

Step 2: Use the USB C cable coming with the dock to connect the dock and laptop via HOST port(⑮).

Step 3: Connect display 1 via HDM 1 or Video 1 port(⑨), connect display 2 via HDMI 2 or Video 2 port(⑩), connect display 3 via HDMI 3 (⑪), connect display 4 via HDMI 4 (⑫).

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Connection method

Step 4: Attach USB C devices to the USB C ports(② ③). And attach USB devices(keyboard, mouse, printer, etc.) to the USB ports(⑤ ⑥ ⑦ ⑧)

Step 5: Connect the speaker, headphones, or microphone to the audio port(④). And connect the ethernet cable to the ethernet port(⑯)

Step 6: Turn on the power button(①)

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Troubleshoot :

Q1: The extended monitor is flickering?

- 1> Please update the version of the DisplayLink driver that matches your laptop's operating system
- 2> Make sure the connections are correct. Remove all cables -Restart your laptop - Connect power to the DC port - Connect other devices (such as monitors) to the docking station. If you're unsure, please contact us at support@tobenone.com
- 3> Please use the USB-C cable that comes with our product to connect the docking station to your laptop, as commercially available cables may have compatibility issues

Q2: Why does the output not reach 4K@60Hz?

- 1> Please make sure your monitor support 4K@60Hz
- 2> Please make sure the video source is 4K@60Hz
- 3> Please make sure to use the 2.0 or higher version video cable
- 4> Please make sure your computer specification support DP1.4 signal output

Q3: Why has my audio port stopped working?

- 1> Please set up the audio play on your laptop to check again: System Preferences → Sound → to select the sound output device (Built-in Speakers is computer sound, Display is monitor / TV sound, USB is headphone sound)

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Troubleshoot :

Q4: Why is there no video output?

- 1> Please make sure the USB C port of your Laptop support Video Output
- 2> Please check if the cable is well connected
- 3> Please use the standard video cable

Q5: Why doesn't my Ethernet port have network access?

- 1> Please try to restart your laptop
- 2> Then try to update the latest Realtek Ethernet driver by visiting https://www.realtek.com/Download/List?cate_id=585
- 3> If the dock still doesn't work, please try to restart the router and turn off the wifi to have a try

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