GET IN TOUCH?

support@meowanthome.com

MANUFACTURER
Shenzhen Guiyang Network Technology Co., Ltd

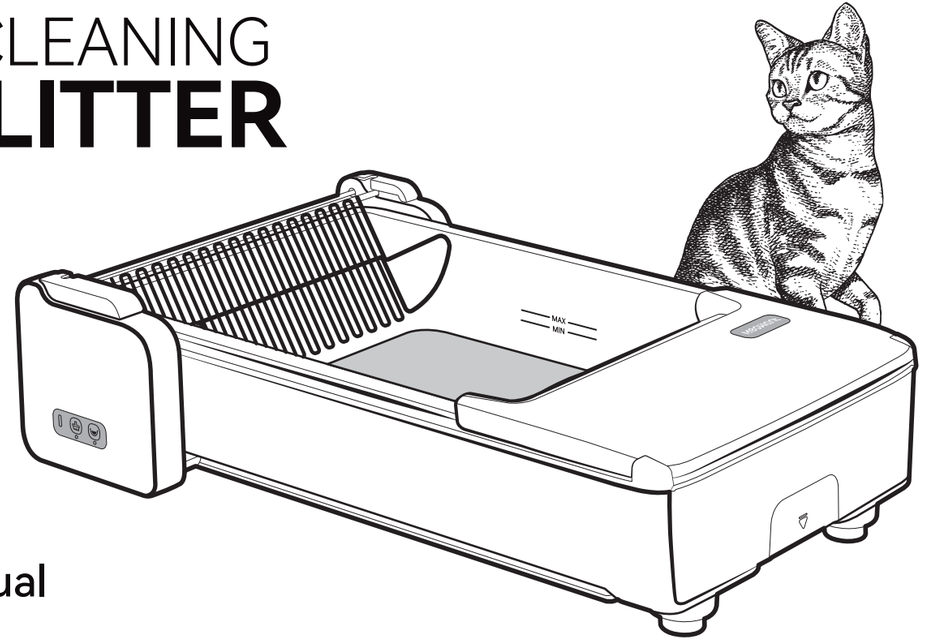
ADDRESS
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Made In China

Rev_1.1_EN

Meowant

SELF-CLEANING CAT LITTER BOX



User Manual

Model: MW-SC03

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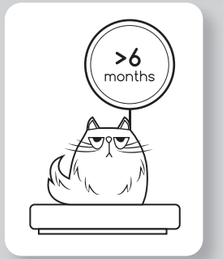
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TROUBLE-SHOOTING GUIDE

IMPORTANT SAFETY INSTRUCTIONS

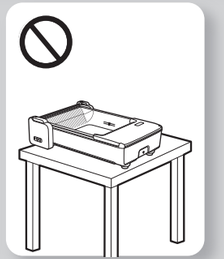
READ ALL INSTRUCTIONS BEFORE USE AND SAVE FOR FUTURE REFERENCE



Cat or kitten must age 6 months or more and weigh at least 3.3lbs to safely use the litter box.



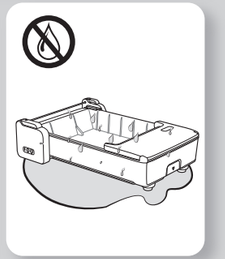
DO NOT place on carpet. Place on a firm, level surface with a little space around.



DO NOT place on the edge of an elevated surface where it can fall and get damaged.



DO NOT drag when moving the litter box. Move by lifting the base with both hands.



DO NOT rinse or immerse the base in water or other liquids.

When using an electrical appliance, especially when children are present, basic safety precautions should always be followed, including the following:

INTENDED USE

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by person responsible for their safety.
- To reduce the risk of injury, close attention is necessary when used by or near children. Children should be supervised to ensure that they do not play with, in or around the appliance. Keep the appliance and all accessories out of reach of children.
- Not intended for use by handicapped, incapacitated or very old cats that might experience difficulty in entering or leaving the litter box. For those cats, set to manual clean mode.
- DO NOT attempt to use the appliance for any other purposes. It is designed for use with cats only and is intended solely for the safe elimination of cat waste.

ELECTRICITY SAFETY

- DO NOT operate the appliance if it has a damaged power cord or plug, or if it is malfunctioning or has been damaged in any manner.
- DO NOT use an external power supply other than the one provided with the appliance. Use only the provided power adapter.
- DO NOT immerse the power adapter or the base in water or other liquid or allow moisture to come into contact with these parts.
- DO NOT submerge or expose the electrical components to water or cleaning solutions.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Always unplug when not in use, before putting on or taking off parts and before cleaning, maintenance or servicing. To unplug, grasp the plug, not the power cord.

RELATED TO USE

- Always place the litter box on a firm, level surface. Avoid soft, uneven, or unstable flooring, which may affect the weighing of your cats. If using litter mats or rugs, place at either side of the unit. Do not place mats partially or completely under the unit.
- The rake may move automatically when connecting the litter box to power. Make sure there is nothing inside the litter box when you plug in the power cord.
- Keep indoors in a cool, dry location. Reduce exposure to high temperature and humidity.
- Avoid contacting with the moving parts.
- DO NOT sit on or place anything on top of the litter box.
- DO NOT put anything in the unit other than cat litter. Do not use tofu cat litter or any other cat litter of large particles. We recommend trying sodium-based bentonite clay cat litter.
- DO NOT allow pets to chew on or swallow any parts. Cover or hide the power cord with care to prevent pets from biting.
- DO NOT allow anything to rest on the power cord. Do not plug in power adapter in an area where people or animals may walk or trip on cord.

- DO NOT attempt to disassemble, repair, modify or replace any part of the appliance. No user serviceable parts inside. All servicing should be performed by qualified personnel only.
- DO NOT use accessories or attachments that are not recommended by the manufacturer.
- Dispose of all packaging materials properly. Keep away from children and pets. Keep plastic bags away from babies and small children. Do not use in cribs, beds, carriages or play pens.
- Always wash hands thoroughly after removing the waste. Pregnant women and those with suppressed immune systems should note that a parasite sometimes found in cat feces could cause toxoplasmosis. Exercise caution and consult with a physician before handling the litter box.
- Keep the deodorizers out of reach of children and pets to avoid accidental ingestion.
- How often you will need to empty the waste bin depends on the number and size of your cats. For a single cat, we recommend emptying every day in summer and 2 to 3 days in other seasons. For multiple cats, we recommend emptying every day.
- The litter box liner is not a toy. Keep it out of the reach of babies and small children. Do not use in cribs, children's beds, prams, pushchairs or anywhere in the vicinity of children.
- Increased elimination habits of cats who consume a diet high in crude fiber, ash and by-products, cats older than 10 years of age and cats with diabetes, kidney and thyroid problems may result in a shorter litter tray life. Kittens may have softer stool than mature cats, which increases the likelihood that it may stick to the litter tray or rake.

FOR HOUSEHOLD USE ONLY
SAVE THESE INSTRUCTIONS

Specifications

Input	DC 12V ⎓ 1A
Rated Power	12W
Wi-Fi	2.4GHz
For Cat	Age > 6 months / Weight > 3.3lbs
Applicable Litter	Bentonite mineral cat litter (do not use tofu litter or litter of large particles)

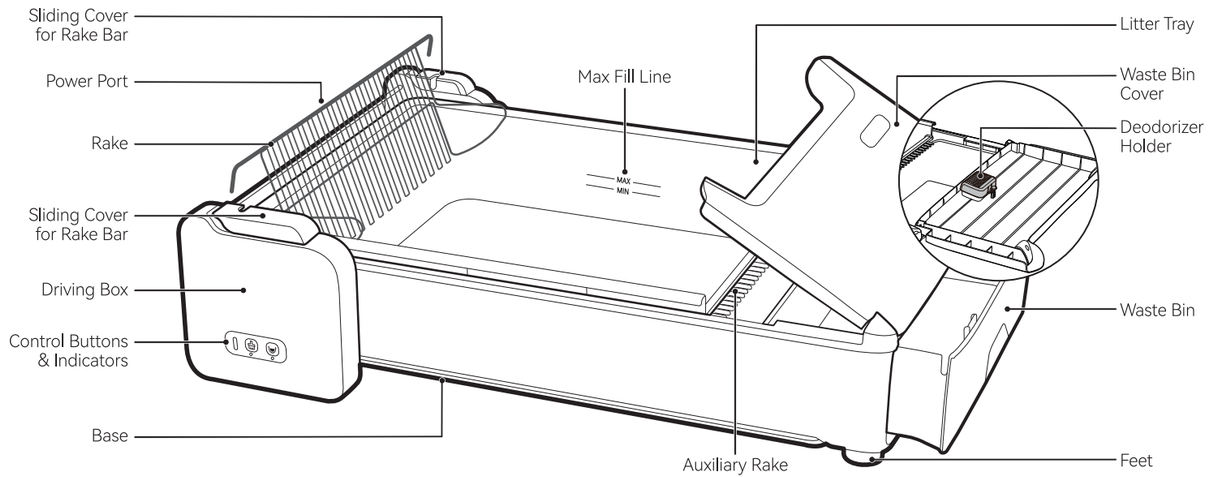
EXPLORING CAT LITTER BOX

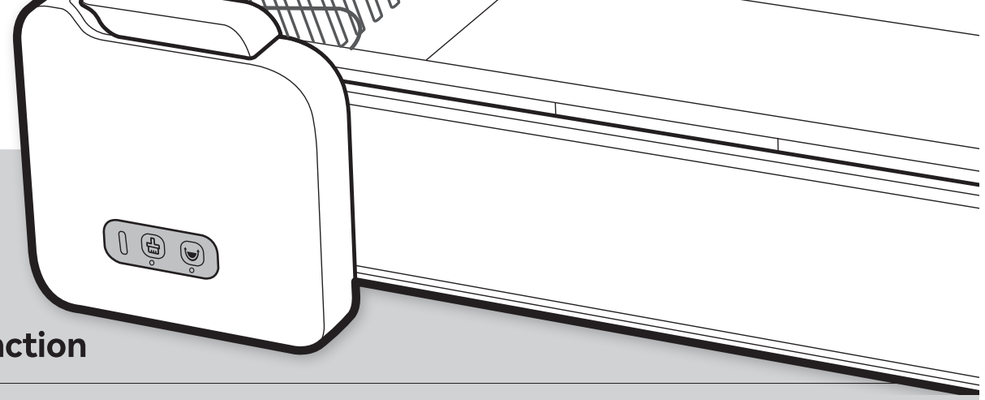
In the Box

Check if all accessories are included. Contact us via email: **support@meowanthome.com** if there is any part missing or damaged.

Other Accessories

- Litter Box Liners
- Deodorizer
- Power Adapter
- User Manual
- Quick Start Guide





Control Function

Clean Waste Litter
Press once to start cleaning the waste litter. If already started, press it once again to pause.

Wi-Fi Setup
Hold for 3s to bring the litter box into paring mode (status indicator flashes blue).

Spread Litter Flat
Press once to start spreading the litter flat. If already started, press it once again to pause.

Child Lock
Hold for 3s to turn on or cancel child lock (status indicator flashes green twice).

Restore to Factory Settings
Hold and simultaneously for 5s to restore to factory settings.
If reset successfully, all settings will be reset and you will need to pair the litter box with your mobile again.

Status Indicators

Solid Blue
Ready / standby

Flashing Blue
Setting up Wi-Fi

Solid Blue & Clean Indicator ON
Cleaning waste litter

Solid Blue & Spread Indicator ON
Spreading litter flat

Solid Blue & Button Indicators ON
Firmware upgrading

Solid Blue & Button Indicators Flashing
Restoring to factory settings

Solid Green
Cat / weight detected when stationary

Flashing Green
Rake rising up or returning to Home position

Flashing Green Twice
Child lock on/off

Solid Red & Button Indicators Flashing
Rake gets stuck during moving

Solid Red & Clean Indicator Flashing
Cleaning paused

Solid Red & Spread Indicator Flashing
Spreading flat paused

Solid Red & One Button Indicator ON
Cat / weight detected during cleaning / spreading flat

USING CAT LITTER BOX

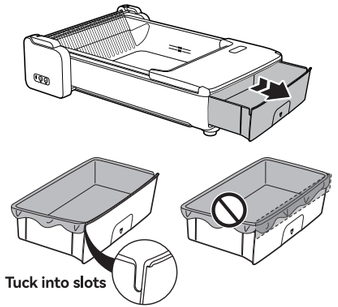
Setting Up

- Remove all protective tapes and foam pads before use.
- Set the litter box to manual clean mode and manually scoop for a few days so your cat can get used to it without any startle responses.
- If using litter mats or rugs, place at either side of the litter box. Do not place mats partially or completely under the litter box.
- Make sure that the litter box liner is evenly spread and the edge is tucked into the rim slots without affecting the moving of the rake.
- Bundle the extra power cord with cable ties or rubber bands to prevent it from being drawn into the bottom of the litter box.



Locate the litter box indoors on a firm, level surface with a minimum of 3 inches of clearance from the wall.

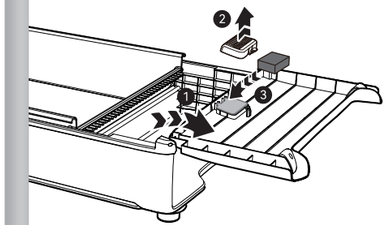
1



Slide the waste bin out. Spread a litter box liner evenly inside and smooth out all edges. Tuck the edge securely into the rim slots.

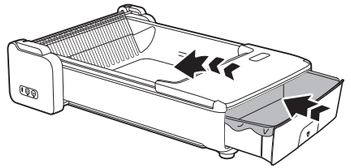
* Use the included litter box liner. If other liner is used, make sure it will not block the cover or rake.

2



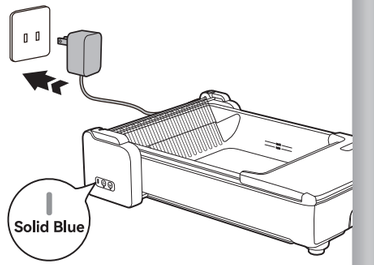
Flip open the waste bin cover, open the deodorizer holder and place the deodorizer in. Cap the holder back.

3



Close the waste bin cover. Slide the waste bin back.

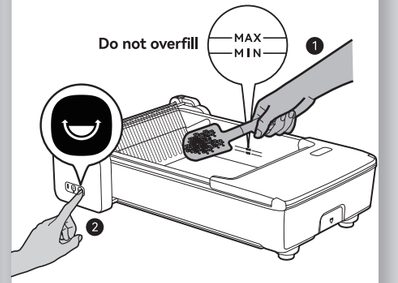
4



Plug in the litter box. Wait for the drum to return to Home position automatically, then the unit is ready for use.

* Do not add litter before plugging in.

5



Add cat litter between the MAX and MIN fill line. Press once to spread the litter flat.

* It is recommended to use bentonite mineral cat litter. Do not use tofu litter or litter of large particles.

6

Introducing New Litter Box to Your Cat

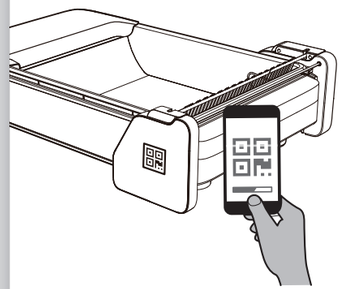
To help your cat transition to the new litter box:

- Location is Key. Place the litter box in the same location as the old one, or leave the old one nearby for a short period of time (at least during transition).
- Keep the Old Box. Do not throw out the old box. Put the new one in its designated spot and stop cleaning out the old one.
- Use Recognizable Scents. Add a scoop of litter from the old litter box to provide a familiar scent for your cat.

Wi-Fi Setup

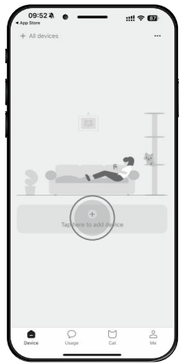
2.4GHz

- Make sure that your mobile is connected to a secure 2.4GHz network and Bluetooth is enabled. Allow access to your Location during connection.
- Make sure that the litter box is ready with status indicator solid on blue before connecting.
- You can use the litter box with control buttons only or download APP for more customizable options.
- The litter box can only be linked to one account. You can hold for 3s and follow the below steps to pair it with another mobile. You can also share with your family members on app.



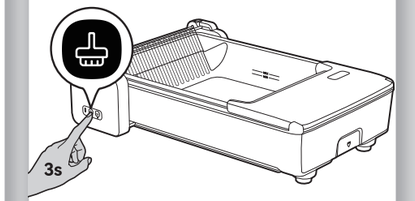
Search or scan QR code on the right side of the base to download AIRPET app, then sign up as instructed.

1



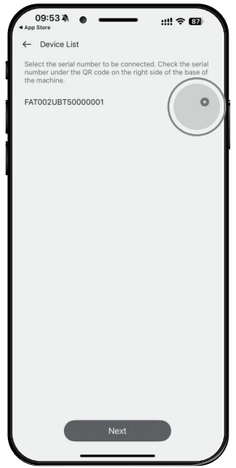
Open app, tap + to add your litter box.

2



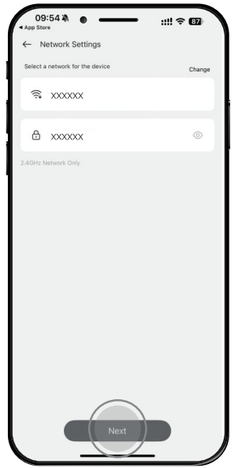
Hold for 3s to bring the litter box into pairing mode (indicator flashes blue). Tap Next to continue.

3



Select device SN to add your litter box. Check the SN below the QR code.

4



Select a 2.4GHz Wi-Fi and enter password. Tap Next to continue.

5

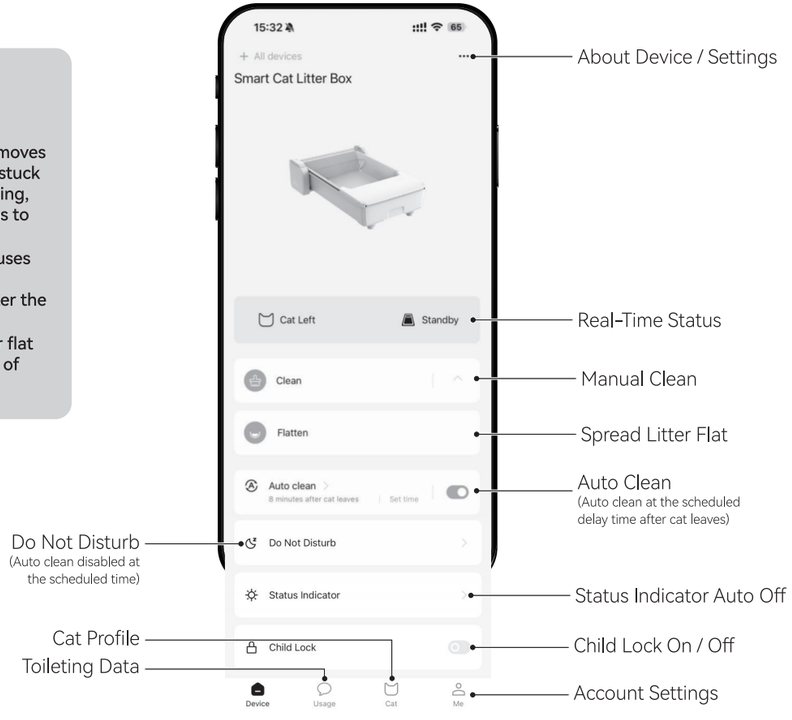


Wait until it connects and the indicator turns solid blue. Tap Use Now to complete setup.

6

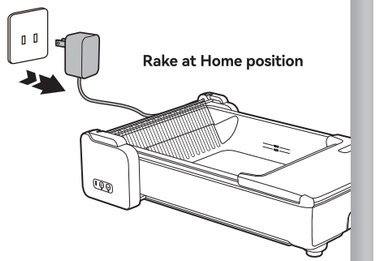
Using with APP

- It is normal that the rake moves back-and-forth. If it gets stuck during cleaning or spreading, follow the app instructions to clear the obstructions.
- Cleaning or spreading pauses automatically when cat is detected and resumes after the cat leaves.
- Regularly spread the litter flat to ensure smooth moving of the rake.



CARE AND CLEANING

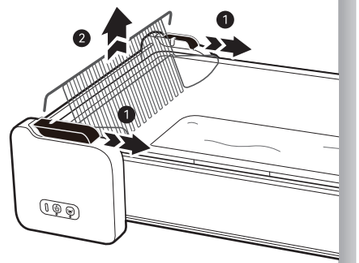
- Always make sure that the rake is at the Home position before unplugging from the outlet. Cleaning when the rake is not at the Home position can potentially damage the litter box.
- Avoid using soaps, cleaners or chemicals that have strong odor or contain scents that are cat repellent, like citrus, lavender, peppermint, etc.
- DO NOT rinse or immerse the base in water or other liquids.
- Always dry all parts thoroughly before reassembling for next use. Ensure all parts are properly assembled in place.



Make sure that the rake is at the Home position before unplugging from the outlet.

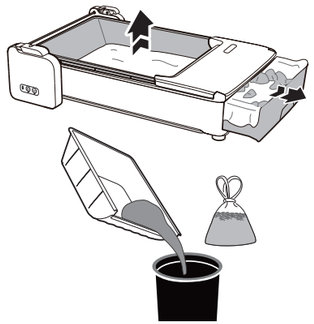
* If the rake is not at the home position, remove any obstructions that block the rake and then press or to return the rake to home position.

1



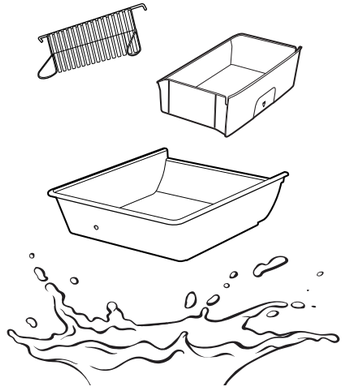
Slide the covers on both sides to unlock and remove the rake.

2



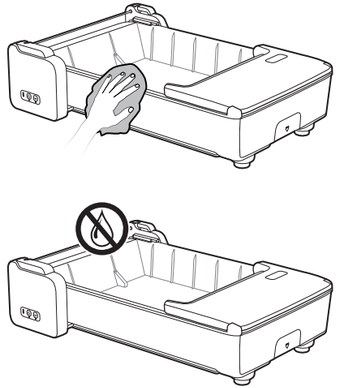
Lift and remove the litter tray. Slide the waste bin out. Empty and dispose of the litter.

3



Rinse clean the rake, waste bin and litter tray. Wipe or air dry thoroughly before reassembling.

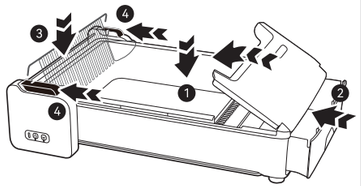
4



Wipe clean the base with a soft, slightly damp cloth or sponge. Wipe or air dry thoroughly before reassembling.

* Do not rinse or immerse the base in water.

5



Attach the waste bin, litter tray and rake back in place. Slide the covers on both sides to fully cover the rake bar.

6

TROUBLESHOOTING GUIDE

The troubleshooting guide addresses the most common problems. If problems persist, feel free to contact the Customer Support via **email: support@meowanthome.com**

Problem	Solution
I cannot connect the litter box with my mobile.	• Make sure that your mobile is connected to a secure 2.4GHz Wi-Fi network and Bluetooth is enabled. • Make sure that your mobile and litter box are connected to the same Wi-Fi network. • Make sure that you have entered a correct Wi-Fi password and the litter box is under strong Wi-Fi signal. • Check if the litter box is linked to another mobile. Press and hold for 3s to pair again or have the mobile unbound on app. • Check if a 5GHz frequency is used. Try a Personal Hotspot, or change 5GHz to 2.4GHz to connect your mobile. Consult the router supplier for detailed instruction on router configuration.
Rake does not move or stops during cleaning or spreading cycle.	• Check if the rake gets stuck. Remove any obstructions that could block the rake. • Make sure that the rake is properly installed with the rake bar fully covered in the cover. • Make sure that the litter box liner is evenly spread and the edge is tucked into the rim slots without affecting the moving of the rake. • The rake stops cleaning automatically when cat / weight is detected. It will resume after the cat leaves, or the weight is removed.
Rake gets stuck during cleaning / spreading.	The system will attempt to clear automatically. If unsuccessful, it enters protection mode, indicated by flashing red light and an app alert. Follow the app instructions to clear the obstructions.

I cannot weigh my cat.	• Make sure that the litter box placed on a firm, level surface with space around. Do not place mats partially or completely under the litter box. • Disconnect from the power supply, reconnect and weigh again. • If the weight sensor is damaged, you will no longer receive any notifications or carry out automatic cleaning cycle through app. You can still manually start a cleaning cycle by pressing the button on the litter box.
Buttons are not responsive.	Check if child lock is turned on. Press and hold  button for 3s to cancel child lock.
How to prevent litter sticking to the litter tray?	• Choose a highly absorbent, fast-clumping litter designed for the litter box. • Always keep enough litter between the MAX and MIN fill line. • Regularly spread the litter to keep the surface even and prevent thin spots. • Set a longer time for forming solid clumps. • Check if any part of the litter tray is damaged. • For multiple cats (3 cats or more), we recommend using at least two litter box. • For soft or loose stools, try adjusting your cat's diet or portion size. If the condition persists beyond a day or two, seek advice from your veterinarian.
How often should I add cat litter to the litter tray?	How often you will need to add cat litter depends on the litter depth in the litter tray. Ensure you always keep enough litter in the litter tray. For a single cat, we recommend add once every 2-3 weeks.
How often should I empty the waste bin?	How often you will need to empty the waste bin depends on your personal preference and your cat's behavior. For a single cat, we recommend emptying daily in summer, and every 2-3 days in spring / autumn. For multiple cats, we recommend emptying every day.

How to reduce unpleasant odors from litter box?	To minimize unpleasant odors from the cat litter box, • Scoop daily or more frequently to keep the odor at a minimum. • Regularly clean the litter box and waste bin. • Regularly replace the litter. Fresh litter absorbs odors better. • Choose odor-absorbing litter. • Ensure proper ventilation. Place the litter box in a dry, well-ventilated area where humidity is at a minimum. • Try the included deodorizer. • Introduce a second litter box. For multiple cats (3 cats or more), we recommend using at least two litter box.
Can the litter box be used by all cats?	Cat or kitten must age 6 months or more and weigh at least 3.3lbs to safely use the litter box. For kittens under 6 months old or less than 3.3lbs, leave the litter box unplugged or set to manual clean mode.
Can my family members and I connect to the litter box at the same time?	To protect your privacy, the litter box can only be linked to one account. You can share with your family members on app.
Can I use the litter box without APP?	Yes, you can use the litter box with control button only or download APP for more customizable options.
How to get new litter box liners or deodorizer?	For new litter box liners or deodorizer, search for MeoWant litter box liners or deodorizer on Amazon or contact our Customer Support via **email: support@meowanthome.com**

FCC Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.
Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.