Phonak Audéo™ P

User Guide



Phonak Audéo P-312/13T
Phonak Audéo P-312/13T Trial

A Sonova brand

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This user guide is valid for:

Wireless hearing aids	**CE mark applied**
Phonak Audéo P90-312	2020
Phonak Audéo P90-13T	2020
Phonak Audéo P70-312	2020
Phonak Audéo P70-13T	2020
Phonak Audéo P50-312	2020
Phonak Audéo P50-13T	2020
Phonak Audéo P30-312	2020
Phonak Audéo P30-13T	2020
Phonak Audéo P-312 Trial	2020
Phonak Audéo P-13T Trial	2020



Your hearing aid details

ⓘ If no box is checked and you do not know the model of your hearing aid, please ask your hearing care professional.

ⓘ Your hearing aids operate between 2.4 GHz–2.48 GHz frequency range. When flying please check if flight operator requires devices to be switched into flight mode, see chapter 12.

Hearing aid models	Battery size
☐ Audéo P-312 (P90/P70/P50/P30)	312
☐ Audéo P-13T (P90/P70/P50/P30)	13
☐ Audéo P-312 Trial	312
☐ Audéo P-13T Trial	13

Earpieces

☐ Dome
☐ SlimTip
☐ cShell

Your hearing aids have been developed by Phonak – the world leader in hearing solutions based in Zurich, Switzerland.

These premium products are the result of decades of research and expertise and are designed to keep you connected to the beauty of sound! We thank you for making such a great choice and wish you many years of listening pleasure.

Please read the User Guide carefully to make sure that you understand and get the best out of hearing aids. For more information regarding features, benefits, setup, use and maintenance or repairs of your hearing aid and accessories – contact your hearing care professional or manufacturer representative. Additional information can be found in the Data Sheet of your product.

For any information regarding the repair service of the hearing aid or accessories please contact the hearing care professional.

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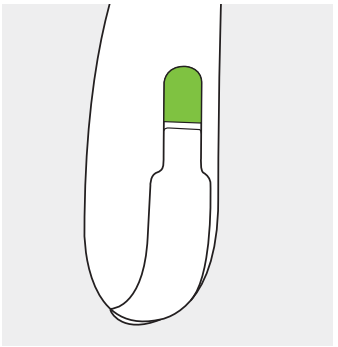
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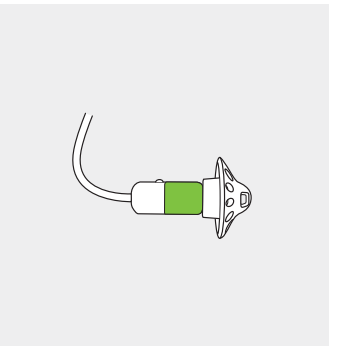
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1. Quick guide

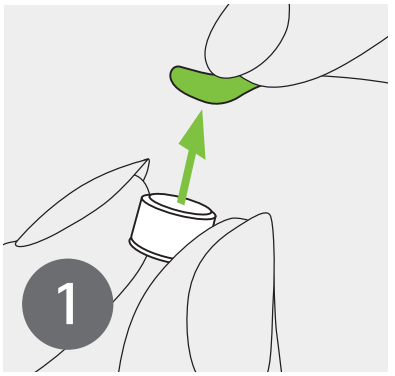
Left & right hearing aid markings



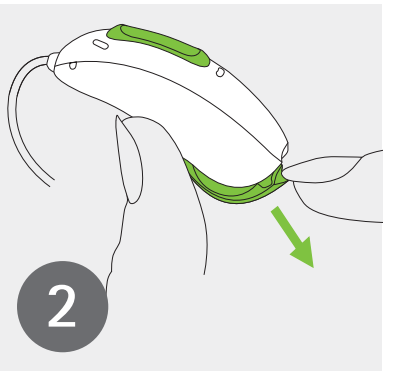


Blue marking for **left hearing aid.**
Red marking for **right hearing aid.**

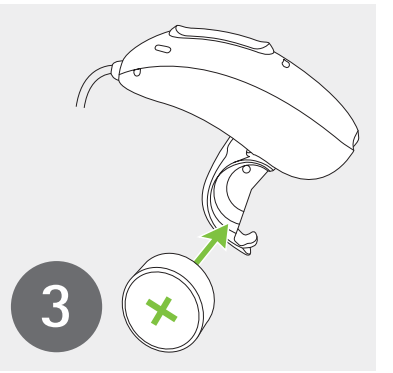
Changing batteries



Remove the sticker from the new battery and wait two minutes.

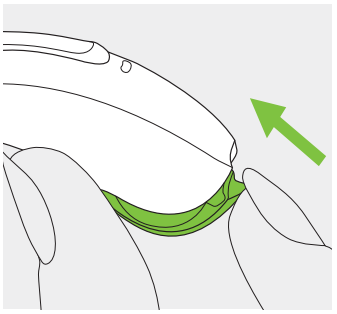


Open the battery door.

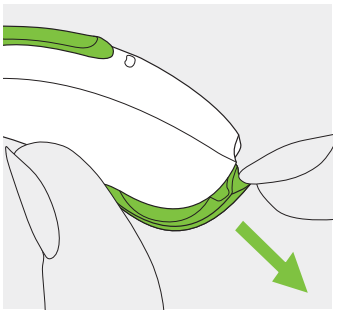


Place battery in the battery door with the "+" symbol facing upwards.

On/Off

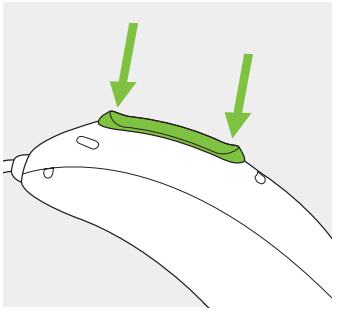


On



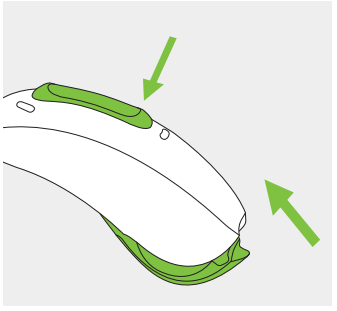
Off

Multi-function button



The button has several functions.
It functions as a volume control and/or a program change depending on the hearing aid programming. This is indicated in your individual instructions.
If paired with a Bluetooth® enabled phone, a short press will accept and a long press will reject an incoming call.

Flight mode



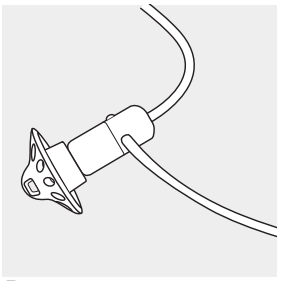
To enter flight mode press the lower part of the button for 7 seconds while closing the battery door. To exit flight mode, simply open and close the battery door again.

2. Parts of the hearing aid

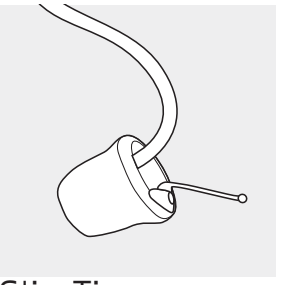
The following pictures show the models described in this user guide. You can identify your personal model by:

- checking "Your hearing aid details" on page 3.
- comparing your hearing aid with the following models.

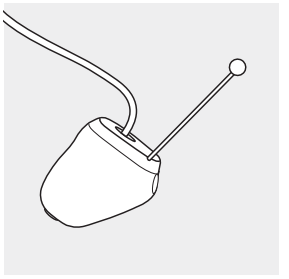
Possible earpieces



Dome

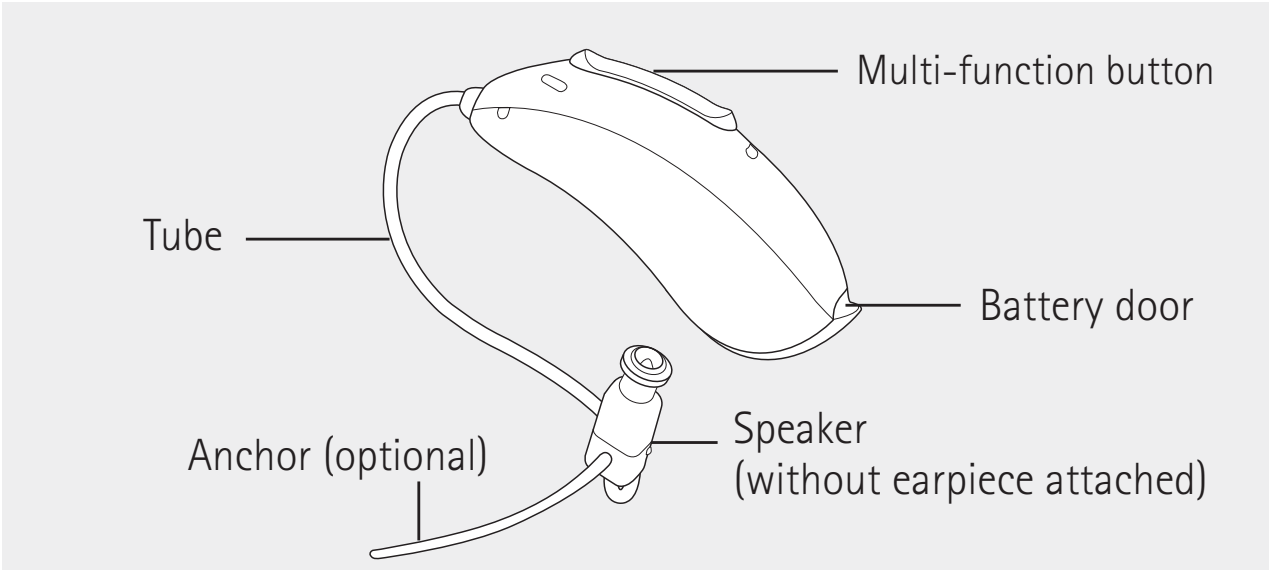


SlimTip



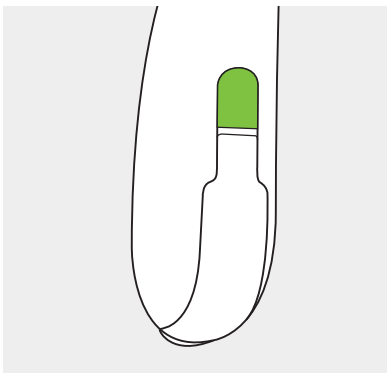
cShell

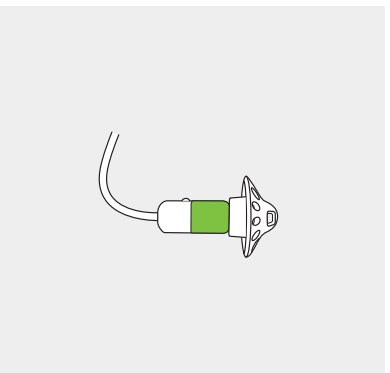
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3. Left & right hearing aid markings

There is a red or blue marking on the back of the hearing aid and on the speaker. This will tell you if it is a left or a right hearing aid.



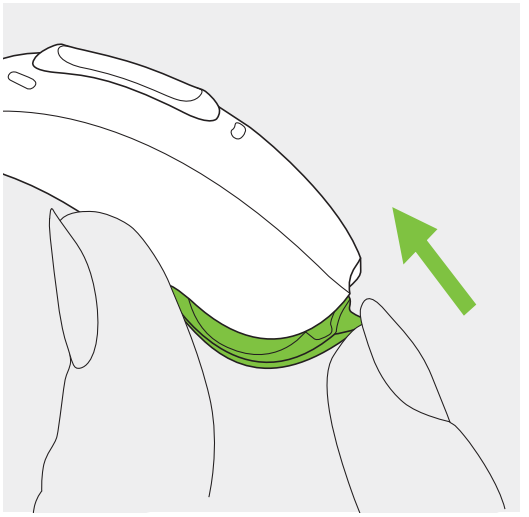


Blue marking for **left hearing aid.**
Red marking for **right hearing aid.**

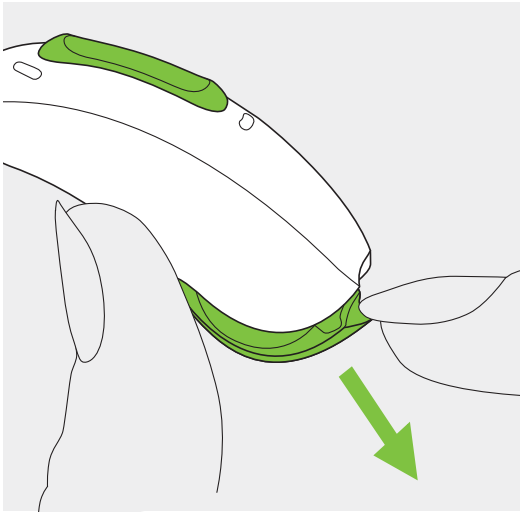
4. On/Off

The battery door is also the on/off switch.

1.
Closed battery door =
hearing aid is **on**

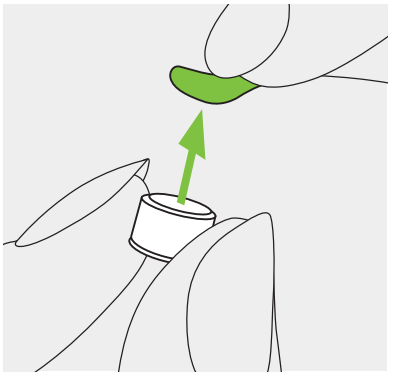


2.
Open battery door =
hearing aid is **off**

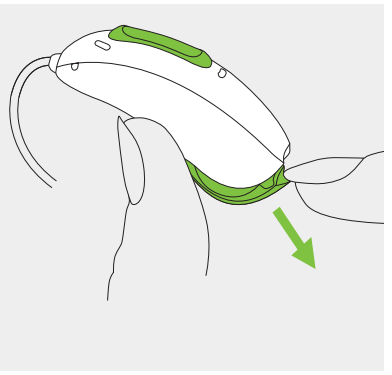


ⓘ When you switch on the hearing aid you might hear a start-up melody.

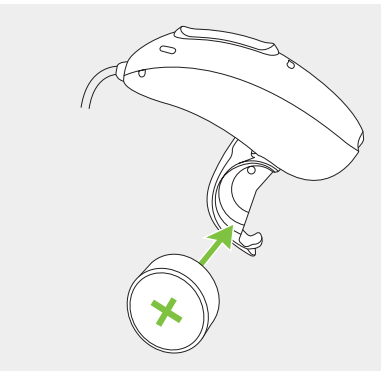
5. Batteries



1.
Remove the sticker from the new battery and wait two minutes.



2.
Open the battery door.



3.
Place battery in the battery door with the "+" symbol facing upwards.

ⓘ If it is difficult to close the battery door:
Check that the battery is inserted correctly and the "+" symbol is facing upwards. If the battery is not inserted correctly, the hearing aid will not work and the battery door could be damaged.

Low power: You will hear two beeps when the battery is low. You will have approximately 30 minutes to

change the battery (this can vary, depending on the hearing aid settings and battery). We recommend that you always have a new battery on hand.

Replacement battery

This hearing aid requires zinc-air batteries. Identify the correct battery size (312 or 13) by:

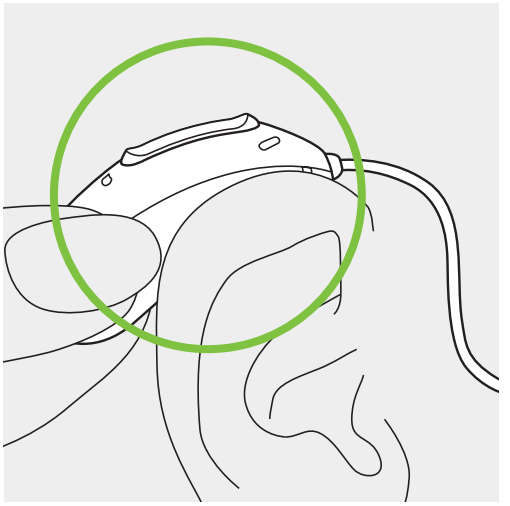
- checking "Your hearing aid details" on page 3.
- checking the marking on the inner side of the battery door.
- checking the following table.

Model Phonak Audéo	Zinc-air battery size	Color marking on package	IEC code	ANSI code
P-312	312	brown	PR41	7002ZD
P-13T	13	orange	PR48	7000ZD
P-312 Trial	312	brown	PR41	7002ZD
P-13T Trial	13	orange	PR48	7000ZD

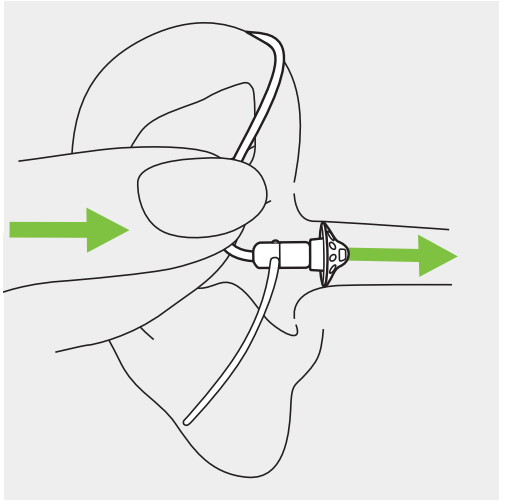
ⓘ Please ensure you use the correct type of battery in your hearing aids (zinc-air). Please also read chapter 20.2 for further information on product safety.

6. Putting on the hearing aid

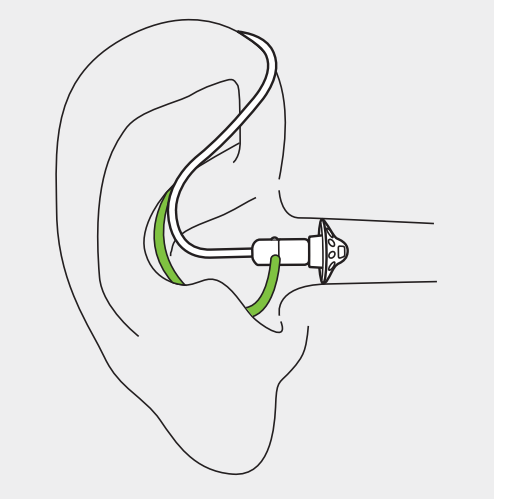
1.
Place the hearing aid behind your ear.



2.
Insert the earpiece into your ear canal.



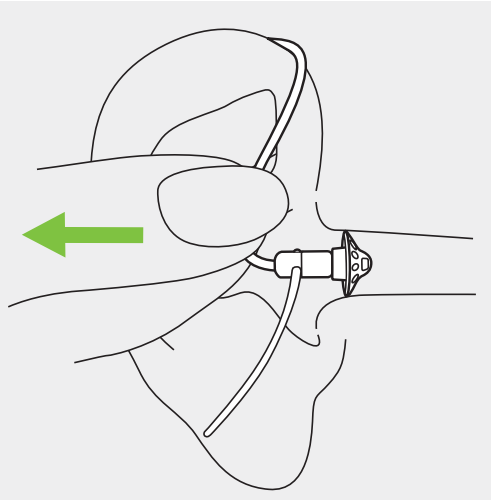
3.
If there is an anchor attached to the earpiece, tuck it into the bowl of your ear to secure your hearing aid.



7. Removing the hearing aid

1.

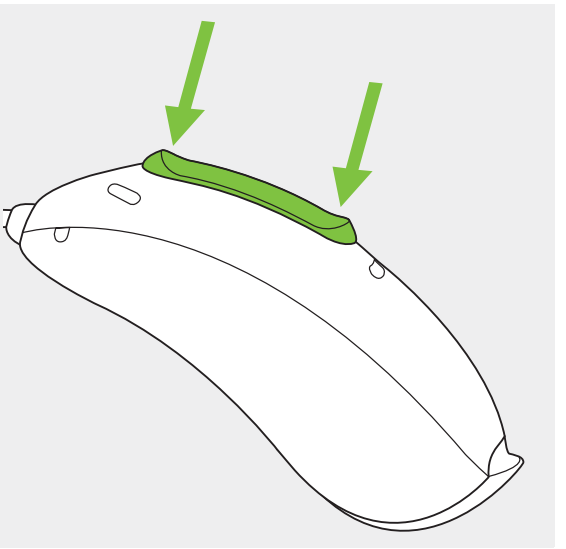
Pull on the bend of the tube and remove the hearing aid from behind the ear.



8. Multi-function button

The multi-function button has several functions.

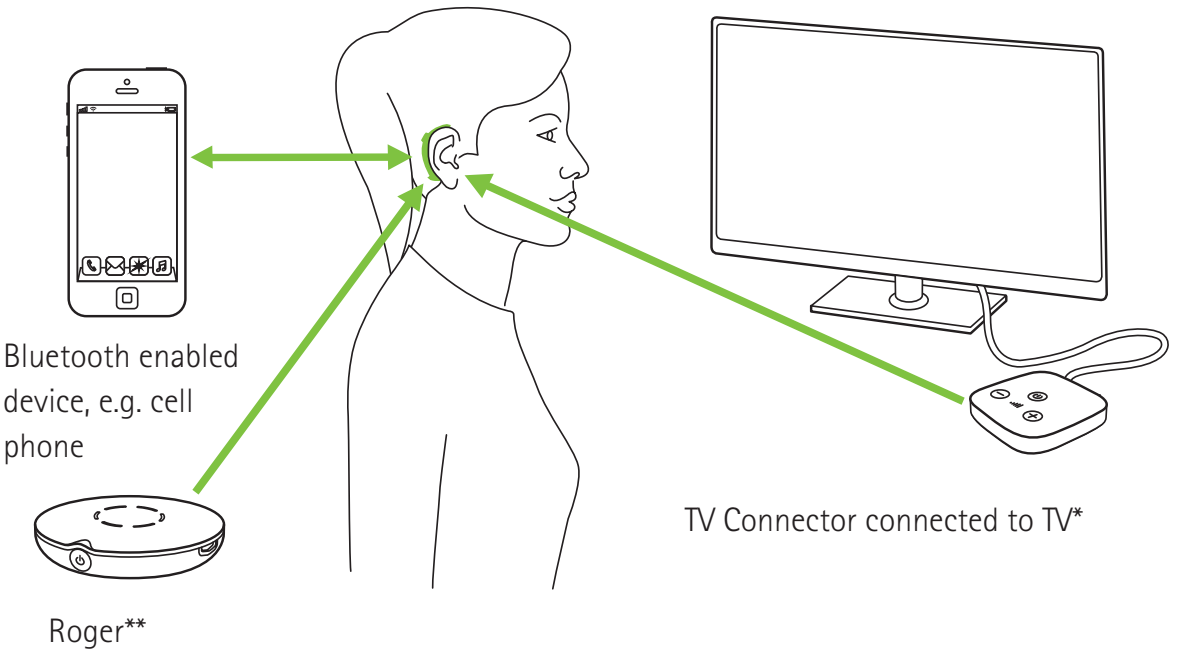
It functions as a volume control and/or a program change depending on the hearing aid programming. This is indicated in your individual "Hearing aid instructions". Please ask your hearing care professional for a printout.



If the hearing aid is paired with a Bluetooth® enabled phone, a short press on the upper or lower part of the button will accept an incoming call and a long press will reject an incoming call – refer to chapter 11.

9. Connectivity overview

The illustration below shows the connectivity options available for your hearing aid.



* The TV Connector can be connected to any audio source such as a TV, PC or hi-fi system.

** Roger wireless microphones can be connected to your hearing aids as well.

10. Initial pairing

10.1 Initial pairing to Bluetooth® enabled device

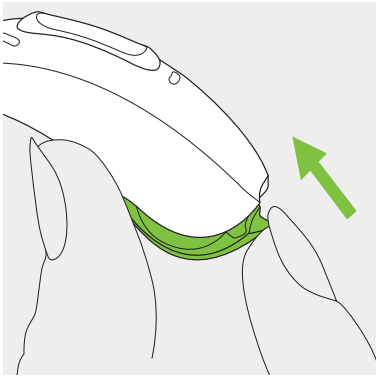
ⓘ It is only necessary to perform the pairing procedure once with each device featuring Bluetooth wireless technology. After the initial pairing, your hearing aids will connect automatically to the device. Initial pairing process can take up to 2 minutes.

1.

On your device (e.g. a phone), ensure that Bluetooth wireless technology is enabled and search for Bluetooth enabled devices in the connectivity setting menu.

2.

Switch on both hearing aids. You now have 3 minutes to pair your hearing aids with your device.



3.

Your device shows a list of Bluetooth enabled devices. Select the hearing aid from the list to simultaneously pair both hearing aids. A beep confirms successful pairing.

ⓘ For more information about pairing instructions for Bluetooth wireless technology, specific to some of the most popular phone manufacturers, go to: https://www.phonak.com/com/en/support.html

10.2 Connecting to the device

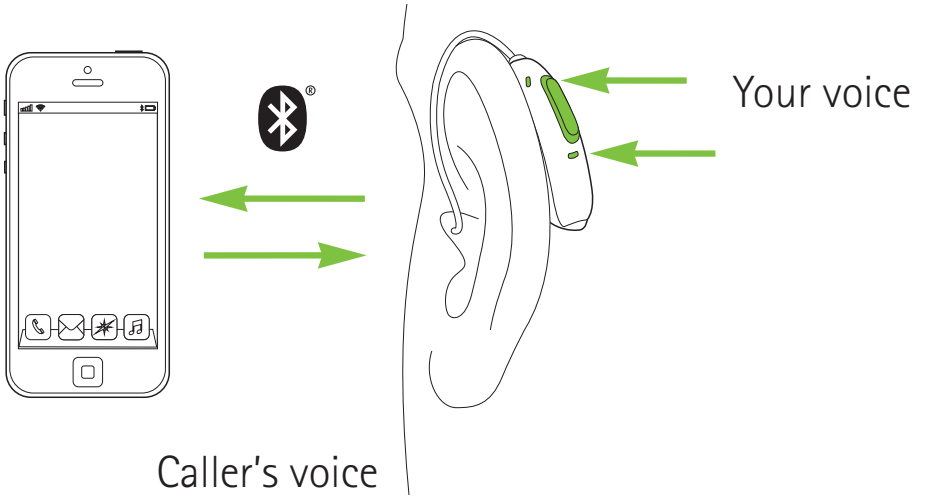
After your hearing aids have been paired to your device, they will automatically connect again when switched on.

ⓘ The connection will be maintained as long as the device remains ON and within range.

ⓘ Your hearing aid can be connected to up to two devices and paired to up to eight devices.

11. Phone calls

Your hearing aids connect directly with Bluetooth® enabled phones. When paired and connected to your phone, you will hear the caller's voice directly in your hearing aids. Your hearing aids will pick up and transmit your voice to the phone.



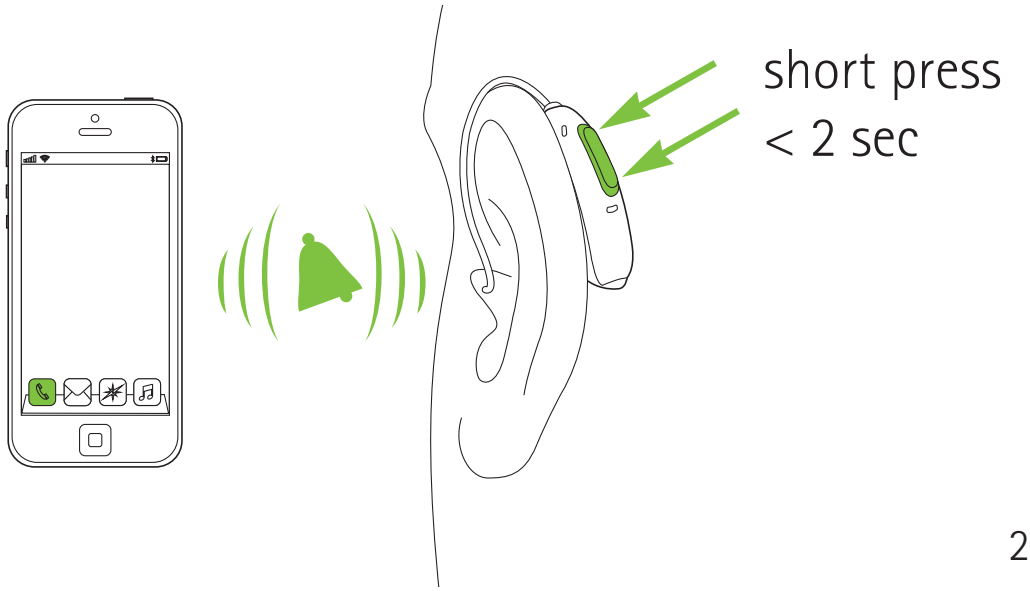
Bluetooth® is a registered trademark owned by the Bluetooth SIG, Inc.

11.1 Making a call

Enter the phone number and press the dial button.
You will hear the dialing tone through your hearing aids.
Your hearing aids will pick up and transmit your voice to the phone.

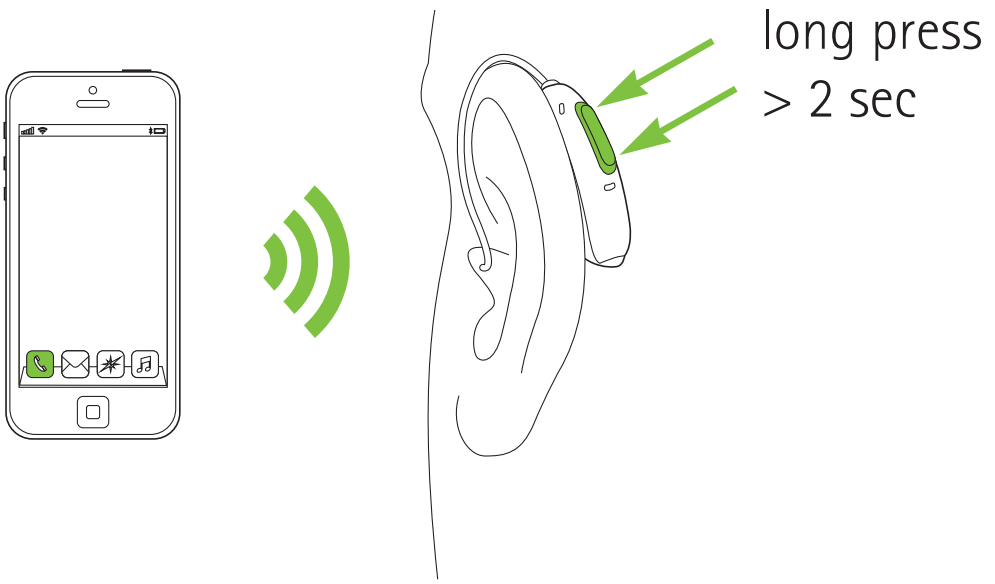
11.2 Accepting a call

When receiving a call, a calling notification will be heard in the hearing aids.
The call can be accepted by a short press on the upper or lower part of the multi-function button on the hearing aid (less than 2 seconds) or directly on your phone.



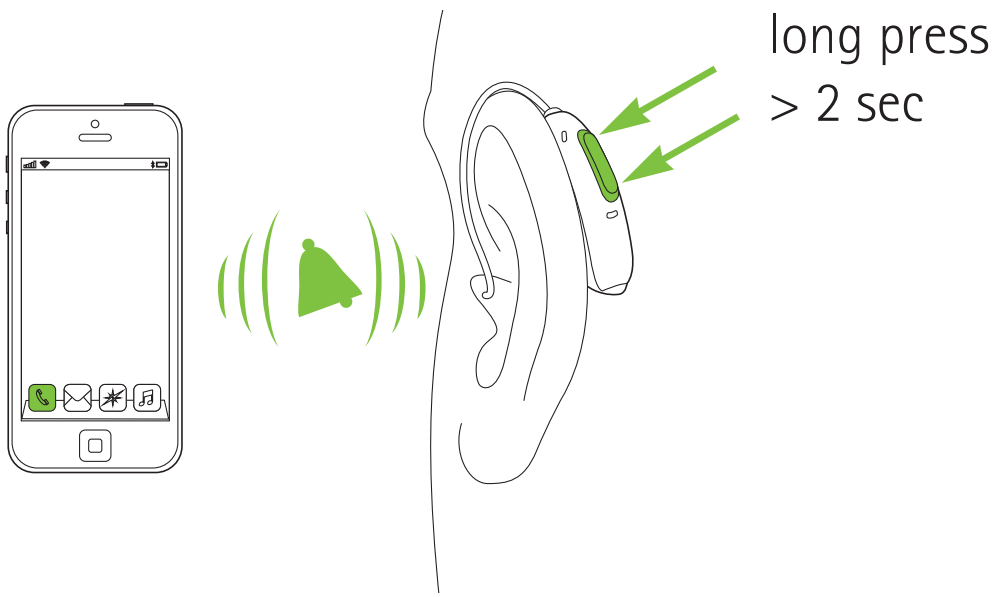
11.3 Ending a call

A call can be ended by a long press on the upper or lower part of the multi-function button on the hearing aid (more than 2 seconds) or directly on your phone.



11.4 Rejecting a call

An incoming call can be rejected by a long press on the upper or lower part of the multi-function button on the hearing aid (more than 2 seconds) or directly on your phone.

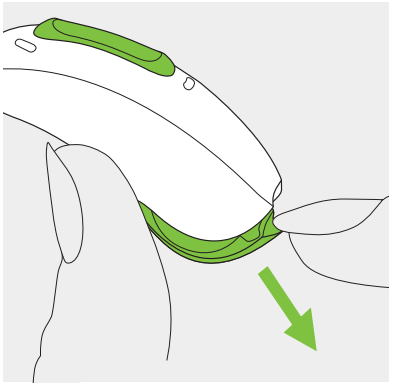


12. Flight mode

Your hearing aids operate between 2.4 GHz–2.48 GHz frequency range. When flying some operators require all devices to be switched into flight mode. Entering flight mode will not disable normal hearing aid functionality, only the Bluetooth connectivity functions.

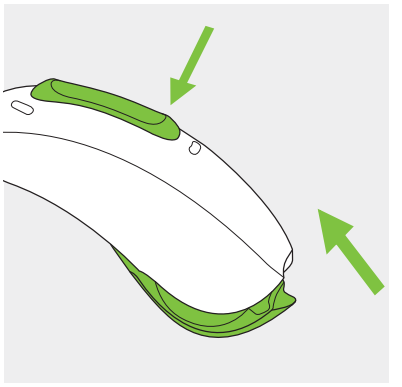
12.1 Enter flight mode

To disable the wireless function and enter flight mode in each hearing aid:



1.

Open battery door.



2.

Hold down the lower part of the multi-function button on the hearing aid for 7 seconds while closing the battery door.

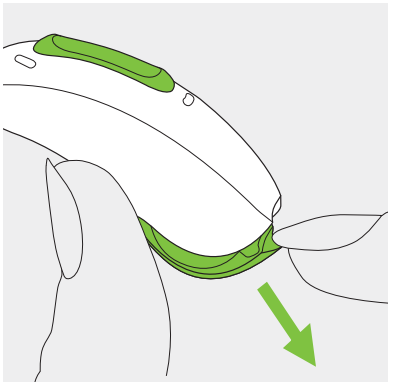
In flight mode, your hearing aid cannot connect directly to your phone.

12.2 Exit flight mode

To enable the wireless function and exit flight mode in each hearing aid:

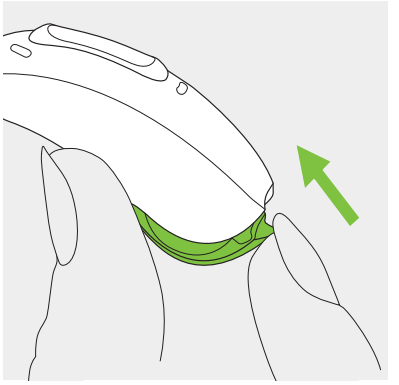
1.

Open battery door.



2.

Close the battery door on the hearing aid again.



13. Operating, transport and storage conditions

The product is designed such that it functions without problems or restrictions if used as intended, unless otherwise noted in this user guide.

Please ensure to use, transport and store the hearing aids according to the following conditions:

	Use	Transport	Storage
Temperature	+5° to +40°C (41° to 104°F)	-20° to +60°C (-4° to 140°F)	0° to +60°C (32° to 140°F)
Humidity	30% to 85% (non condensating)	0% to 90% (non condensating)	0% to 70% (non condensating)
Atmospheric pressure	500 to 1060 hPa	500 to 1060 hPa	500 to 1060 hPa

These hearing aids are classified IP68 (depth of 1 meter for 60 minutes) and designed to be used in all daily life situations. Therefore you do not have to worry about exposing the hearing aids to rain shower or sweat. However, these hearing aids are not intended to be used in water activities that includes chlorinated water, soap, salt water or other liquids with a chemical content.

14. Care and maintenance

Diligent and routine care of your hearing aid contributes to outstanding performance and a long service life. To ensure a long service life, Sonova AG provides a minimum of a five year service period after phase out of the respective hearing aid.

Please use the following specifications as a guideline. Further information regarding product safety, see chapter 20.2.

General information
Before using hair spray or applying cosmetics, you should remove your hearing aid from your ear, because these products may damage it.

When you are not using your hearing aid, leave the battery door open so that any moisture can evaporate. Make sure that you always completely dry your hearing aid after use. Store the hearing aid in a safe, dry and clean place.

Your hearing aids are resistant to water, sweat and dust under the following conditions:

- The battery door is fully closed. Ensure that no foreign object such as hair is caught in the battery door when it is closed.
- After exposure to water, sweat or dust, the hearing aid is cleaned and dried.
- The hearing aid is used and maintained as described in this user guide.

ⓘ Use of your hearing aid around water can restrict air flow to the batteries causing it to stop working. Should your hearing aid stop working after coming into contact with water – refer to the trouble-shooting steps in chapter 19.

Daily

Inspect the earpiece for earwax and moisture deposits and clean the surfaces with a lint-free cloth. Never use cleaning agents such as household detergents, soap, etc. for cleaning your hearing aid. It is not recommended to rinse with water. If you need to clean your hearing aid intensively, ask your hearing care professional for advice and information on filters or drying capsules.

Weekly

Clean the earpiece with a soft, damp cloth or with a special cleaning cloth for hearing aids. For more in depth maintenance instructions or for more than basic cleaning, please see your hearing care professional.

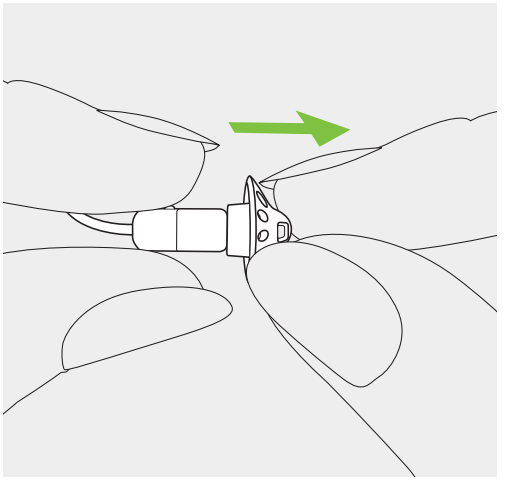
15. Exchanging the earwax protection

Your hearing aid is equipped with an earwax protection to protect the speaker from earwax damage.

Please check the earwax protector regularly and exchange it if it looks dirty or if the hearing aid volume or sound quality is reduced. The earwax protection should be replaced every four to eight weeks.

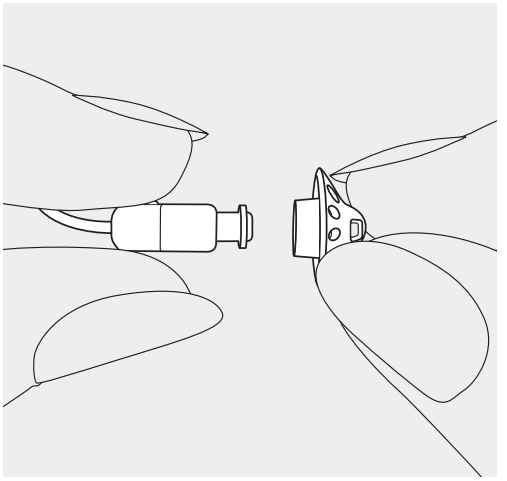
15.1 Removing the earpiece from the speaker

1.
Remove the earpiece from the speaker by holding the speaker in one hand and the earpiece in the other.



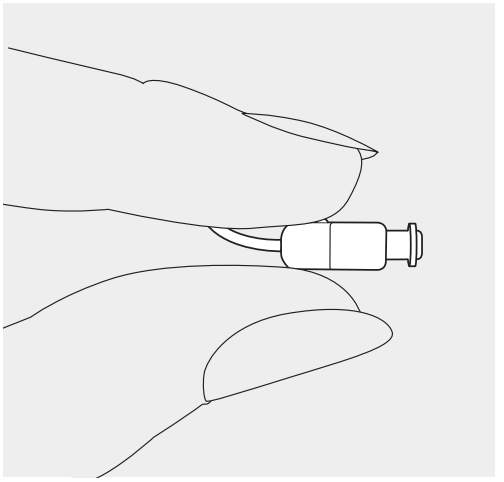
2.

Gently pull off the earpiece to remove.



3.

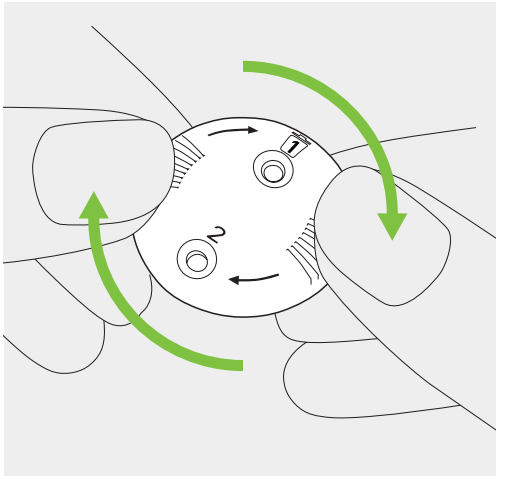
Clean the speaker with a lint-free cloth.



15.2 Exchanging the earwax protection with CeruShield™ Disk

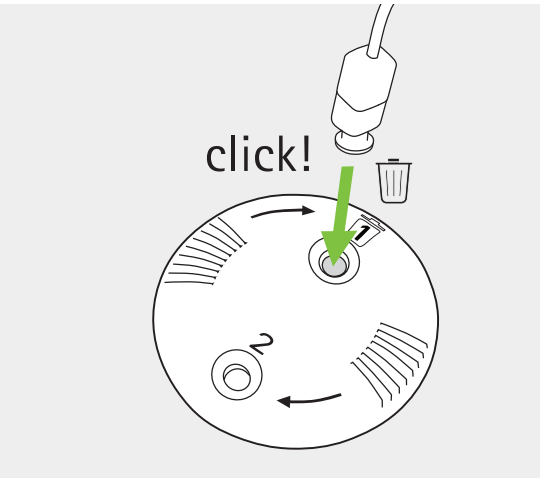
1.

Gently rotate the CeruShield Disk in the direction indicated by the arrows until a free opening appears under the bin icon.



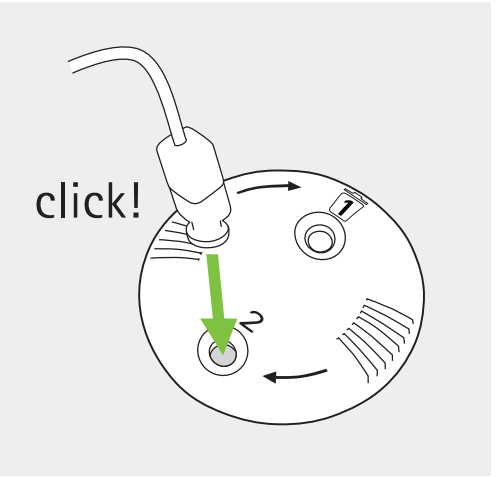
2.

To remove a used earwax protector carefully insert the speaker into the free opening (under bin icon) until it clicks. After the click you will see the used earwax protector in the opening below the bin icon.



3.

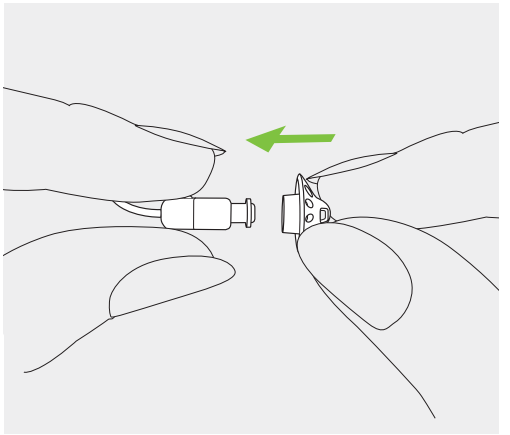
To insert a new earwax protector carefully insert the speaker into the opening where the new earwax protector is visible (opposite the bin icon) until it clicks. After the click you will see the new earwax protector is now inside the speaker.



15.3 Attaching the earpiece to the speaker

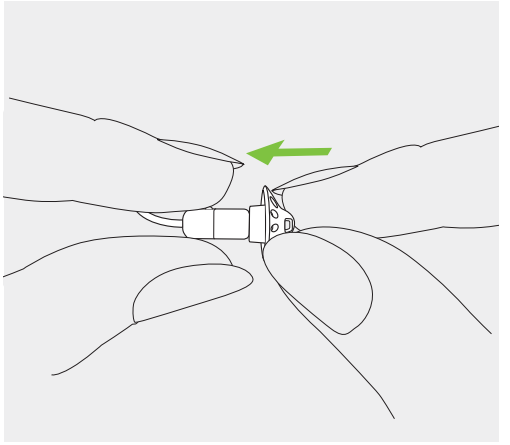
1.

Hold the speaker in one hand and the earpiece in the other.



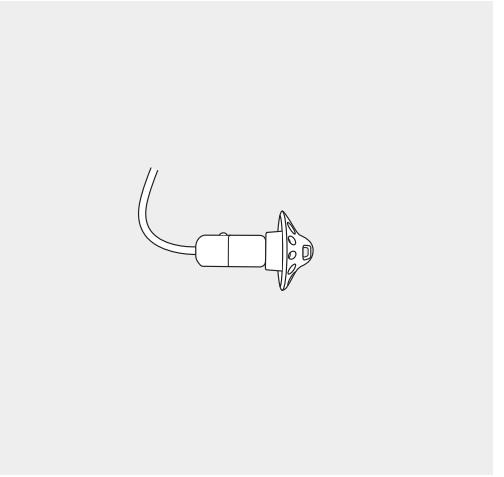
2.

Slide the earpiece over the speaker sound outlet.



3.

The speaker and the earpiece should fit perfectly together.



16. Service and warranty

Local warranty

Please ask the hearing care professional, where you purchased your hearing aid, about the terms of the local warranty.

International warranty

Sonova AG offers a one year limited international warranty, valid starting from the date of purchase. This limited warranty covers manufacturing and material defects in the hearing aid itself, but not accessories such as batteries, tubes, earpieces, external receivers. The warranty only comes into force if a proof of purchase is shown.

The international warranty does not affect any legal rights that you might have under applicable national legislation governing sale of consumer goods.

Warranty limitation

This warranty does not cover damage from improper handling or care, exposure to chemicals or undue stress. Damage caused by third parties or non-authorized service centers renders the warranty null and void. This warranty does not include any services performed by a hearing care professional in their office.

Serial number (left side):

Authorized hearing care professional (stamp/signature):

Serial number (right side):

Date of purchase:

17. Compliance information

Europe:

Declaration of Conformity

Hereby Sonova AG declares that this product meets the requirements of the Medical Devices Directive 93/42/EEC as well as the Radio Equipment Directive 2014/53/EU. The full text of the EU Declaration of Conformity can be obtained from the manufacturer or the local Phonak representative whose address can be taken from the list on www.phonak.com/us/en/certificates (Phonak worldwide locations).

Australia/New Zealand:



R-NZ

Indicates a device's compliance with applicable Radio Spectrum Management's (RSM) and Australian Communications and Media Authority (ACMA) regulatory arrangements for the legal sale in New Zealand and Australia.
The compliance label R-NZ is for radio products supplied in the New Zealand market under conformity level A1.

The wireless models listed on page 2 are certified under:

Phonak Audéo P-312 & P-13T (P90/P70/P50/P30)
Phonak Audéo P-312 Trial & P-13T Trial

USA	**FCC ID:** KWC-MZP
Canada	**IC:** 2262A-MZP

Notice 1:

This device complies with Part 15 of the FCC Rules and with RSS-210 of Industry Canada. Operation is subject to the following two conditions:
1) this device may not cause harmful interference, and
2) this device must accept any interference received, including interference that may cause undesired operation.

Notice 2:
Changes or modifications made to this device not expressly approved by Sonova AG may void the FCC authorization to operate this device.

Notice 3:
This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules and ICES-003 of Industry Canada. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this device does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the device and receiver.
- Connect the device into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

It is designed not to exceed the emission limits for exposure to radio frequency (RF) energy set by the the Federal Communications Commission and ISED.

Radio information of your wireless hearing aid

Antenna type	Resonant loop antenna
Operation frequency	2.4 GHz – 2.48 GHz
Modulation	GFSK, Pi/4 DPSK, GMSK
Radiated power	< 2.5 mW
Bluetooth®	
Range	~1 m
Bluetooth	4.2 Dual-Mode
Profiles supported	HFP (Hands-free profile), A2DP

Compliance with emission and immunity standards

Emission standards	EN 60601–1-2:2015
	IEC 60601–1-2:2014
	EN 55011:2009+A1
	CISPR11:2009/AMD1:2010
	CISPR22:1997
	CISPR32:2012
	ISO 7637-2:2011
	CISPR25:2016
	EN 55025:2017

Immunity standards	EN 60601-1-2:2015
	IEC 60601-1-2:2014
	EN 61000-4-2:2009
	IEC 61000-4-2:2008
	EN 61000-4-3:2006+A1+A2
	IEC 61000-4-3:2006+A1+A2
	EN 61000-4-4:2012
	IEC 61000-4-4:2012
	EN 61000-4-5:2014
	IEC 61000-4-5:2014
	EN 61000-4-6:2014
	IEC 61000-4-6:2013
	EN 61000-4-8:2010
	IEC 61000-4-8:2009
	EN 61000-4-11:2004
	IEC 61000-4-11:2004
	IEC 60601-1 (§ 4.10.2):2005
	ISO 7637-2:2011

18. Information and description of symbols

CE XXXX

With the CE symbol, Sonova AG confirms that this product – including accessories – meets the requirements of the Medical Devices Directive 93/42/EEC as well as the Radio Equipment Directive 2014/53/EU. The numbers after the CE symbol correspond to the code of certified institutions that were consulted under the above-mentioned directives.



This symbol indicates that the products described in these user instructions adhere to the requirements for an applied part of Type B of EN 60601-1. The surface of the hearing aid is specified as an applied part of Type B.



Indicates the medical device manufacturer, as defined in EU Directive 93/42/EEC.

EC REP Indicates the Authorized representative in the European Community.



This symbol indicates that it is important for the user to read and take into account the relevant information in these user guides.



This symbol indicates that it is important for the user to pay attention to the relevant warning notices in these user guides.



Important information for handling and product safety.



During transportation keep dry.

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Japanese mark for certified radio equipment.

SN	Indicates the manufacturer's serial number so that a specific medical device can be identified.
REF	Indicates the manufacturer's catalogue number so that the medical device can be identified.
MD	Indicates that the device is a medical device.
	Temperature during transportation and storage: –20° to +60° Celsius (–4° to +140° Fahrenheit).
	Humidity during transportation: Up to 90% (non condensing). Humidity during storage: 0% to 70%, if not in use. See instruction in chapter 20.2 regarding drying the hearing aid after use.
	Atmospheric pressure: 500 hPA to 1060 hPa



The symbol with the crossed-out garbage bin is to make you aware that this hearing aid may not be thrown away as normal household waste. Please dispose of old or unused hearing aids, at waste disposal sites intended for electronic waste, or give your hearing aid to your hearing care professional for disposal. Proper disposal protects the environment and health.

19. Troubleshooting

Problem	Causes
Hearing aid not functioning	Dead battery
	Blocked speaker/earpiece
	Battery not inserted correctly
	Hearing aid switched off
Hearing aid whistles	Hearing aid not inserted correctly
	Earwax in ear canal
Hearing aid not loud enough or distorted	Volume too loud
	Low battery
	Speaker/earpiece blocked
	Volume too low
	Hearing has changed
Hearing aid plays two beeps	Indication for low battery
Hearing aid switches on & off (intermittent)	Moisture on battery or hearing aid
Phone does not work	Hearing aid is in flight mode
	Hearing aid not paired to the phone

ⓘ If the problem persists, contact you hearing care professional for assistance.

Please check https://www.phonak.com/com/en/support.html for further information.

What to do
Change battery (chapter 5)
Clean speaker opening/earpiece
Insert battery correctly (chapter 5)
Switch hearing aid on by completely closing battery door (chapter 4)
Insert hearing aid correctly (chapter 6)
Contact your ENT/GP or hearing care professional
Decrease volume if volume control available (chapter 8)
Change battery (chapter 5)
Clean speaker opening/earpiece
Turn volume up if volume control available (chapter 8)
Contact you hearing care professional
Change battery within the next 30 minutes (chapter 5)
Wipe battery and hearing aid with dry cloth
Open and close battery door (chapter 12.2)
Pair it to the phone (chapter 10)

20. Important safety information

Please read the information on the following pages before using your hearing aid.

Intended use:
The hearing aid is intended to amplify and transmit sound to the ear and thereby compensate for impaired hearing.

The Phonak Tinnitus Balance software feature is intended for use by people with tinnitus who also desire amplification. It provides supplementary noise stimulation which can help defocus the user`s attention from their tinnitus.

Indications:
Presence of hearing loss. Presence of hearing loss in combination with tinnitus.

Contraindications:
Evidence of active or chronic middle or outer ear pathology, chronic drainage or discharge, evidence of chronic inflammation.

A hearing aid will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions. Infrequent use of a hearing aid does not permit a user to attain full benefit from it. The use of a hearing aid is only part of hearing habilitation and may need to be supplemented by auditory training and instruction in lipreading.

The hearing aid is suitable for the home healthcare environment and due to their portability it may happen that it is used in professional healthcare facility environment like physician offices, dental offices etc.

Target population:
The target population is primarily the adult population over 18 years of age. This product may also be used with children 36 months of age or older. Mentally challenged users will require constant supervision by a caregiver.
The target group for the Phonak Tinnitus Balance software feature are adults 18 years of age or older with tinnitus who also desire amplification.

Any serious incident that has occurred in relation to the hearing aid, should be reported to the manufacturer representative and the competent authority of the state of residence. The serious incident is described as any incident that directly or indirectly led, might have led or might lead to any of the following:

a) the death of a patient, user or other person
b) the temporary or permanent serious deterioration of a patient's, user's or other person's state of health
c) a serious public health threat

To report an unexpected operation or event, please contact the manufacturer or a representative.

20.1 Hazard warnings

⚠ Your hearing aids operate between 2.4 GHz–2.48 GHz frequency range. When flying please check if flight operator requires devices to be switched into flight mode, see chapter 12.

⚠ The hearing aids (specially programmed for each hearing loss) must only be used by the intended person. They should not be used by any other person as they could damage hearing.

⚠ Changes or modifications to the hearing aid that were not explicitly approved by Sonova AG are not permitted. Such changes may damage your ear or the hearing aid.

⚠ Do not use the hearing aids in explosive areas (mines or industrial areas with danger of explosions, oxygen rich environments or areas where flammable anesthetics are handled).

⚠ Hearing aid batteries are toxic if they are swallowed! Keep out of the reach of children, individuals with cognitive impairment, and pets. If batteries are swallowed, consult your physician immediately!

⚠ If you feel pain in or behind your ear, if it is inflamed or if skin irritation and accelerated accumulations of earwax occur, please check with your hearing care professional or physician.

⚠ Titanium shells of custom hearing aids and earpieces can contain small quantities of acrylates from adhesives. People who are sensitive to such substances may potentially experience an allergic skin reaction. Please stop using the device immediately if such a reaction occurs and check with your hearing care professional or physician.

⚠ In very rare cases, the dome can remain in your ear canal when removing the hearing tube from the ear. In the unlikely case that the dome does get stuck in your ear canal, it is

strongly recommended to see a physician for safe removal. To prevent pushing the dome towards the eardrum, never try to re-insert the speaker into the ear canal.

⚠ Hearing programs in the directional microphone mode reduce background noises. Please be aware that warning signals or noises coming from behind, e. g. cars, are partially or entirely suppressed.

⚠ This hearing aid is not for children below 36 months. The usage of this device by children and individuals with cognitive impairment should be supervised at all times to ensure their safety. The hearing aid is a small device and contains small parts. Do not leave children and individuals with cognitive impairment unsupervised with this hearing aid. If swallowed, consult a physician or hospital immediately as the hearing aid or its parts can cause choking!

⚠ Do not make a wire connection from your hearing aid to any external audio sources like radio etc. That could cause injuries on your body (electric shock).

⚠ The following is only applicable for persons with active implantable medical devices (i.e. pacemakers, defibrillators, etc.):

- Keep the wireless hearing aid at least 15 cm (6 inches) away from the active implant. If you experience any interference, do not use the wireless hearing aids and contact the manufacturer of the active implant. Please, note that interference can also be caused by power lines, electrostatic discharge, airport metal detectors etc.
- Keep magnets (i.e. battery handling tool, EasyPhone magnet, etc.) at least 15 cm (6 inches) away from the active implant.
- If using a Phonak wireless accessory, consult the chapter "Important safety information" in your wireless accessory user guide.

⚠ Use of accessories, transducers and cables other than those specified or provided by the manufacturer of this equipment could result in increased electromagnetic emissions or decreased electromagnetic immunity of this equipment and result in improper operation.

⚠ Portable RF communications equipment (including peripherals such as antenna cables and external antennas) should be used no closer than 30 cm (12 inches) to any part of the hearing aids, including cables specified by the manufacturer. Otherwise, degradation of the performance of this equipment could result.

⚠ Hearing aids should not be fitted with domes / wax protection systems when used by clients with perforated eardrums, inflamed ear canals or otherwise exposed middle ear cavities. In these cases, we recommend the use of a custom earpiece. In the unlikely case that any part of this product should remain in the ear canal, it is strongly recommended to see a medical specialist for safe removal.

⚠ Avoid strong physical impacts to the ear when wearing a hearing aid with customized earpiece. The stability of customized earpieces is designed for normal use. A strong physical impact to the ear (e.g. during sports) may cause the customized earpiece to break. This may lead to perforation of the ear canal or eardrum.

⚠ After mechanical stress or shock to the customized earpiece, please ensure that it is intact before placing it in the ear.

⚠ Use of this equipment adjacent to or stacked with other equipment should be avoided because it could result in improper operation. If such use is necessary, this equipment and the other equipment should be observed to verify that they are operating normally.

20.2 Information on product safety

ⓘ These hearing aids are water resistant and not waterproof. They are designed to withstand normal activities and occasional accidental exposure to extreme conditions. Never immerse your hearing aid in water! These hearing aids are not specifically designed for extended periods of water submersion on a continual basis, that is worn in activities such as swimming or bathing. Always remove your hearing aid before these activities, as the hearing aid contains sensitive electronic parts.

ⓘ Never wash the microphone inputs. Doing so could cause it to lose its special acoustic features.

ⓘ Protect your hearing aid from heat (never leave near a window or in the car). Never use a microwave or other heating devices to dry your hearing aid. Ask your hearing care professional about suitable drying methods.

ⓘ The dome should be changed every three months or when it becomes stiff or brittle. This is to prevent the dome from detaching from the tube spout during insertion into or removal from the ear.

ⓘ When you are not using your hearing aid, leave the battery door open so that any moisture can evaporate. Make sure that you always completely dry your hearing aid after use. Store the hearing aid in a safe, dry and clean place.

ⓘ Do not drop your hearing aid! Dropping onto a hard surface can damage your hearing aid.

ⓘ Always use new batteries for your hearing aid. In case a battery is leaking, replace it immediately with a new one to avoid any skin irritation. You can return used batteries to your hearing care professional.

ⓘ The batteries used in these hearing aids should not exceed 1.5 Volts. Please do not use silver-zinc or Li-ion (lithium-ion) rechargeable batteries as these may cause severe damage to your hearing aids. The table in chapter 5 explains exactly which type of battery your particular hearing aids require.

ⓘ Remove the battery if you are not using your hearing aid for a long period of time.

ⓘ Special medical or dental examination including radiation described below, may adversely affect the correct functioning of your hearing aids. Remove and keep them outside the examination room/area before undergoing:

- Medical or dental examination with X-ray (also CT scan).
- Medical examinations with MRI/NMRI scans, generating magnetic fields.

  Hearing aids don't need to be removed when passing security gates (airports etc.). If X-ray is used at all, it will be in very low doses, and will not affect the hearing aids.

ⓘ Do not use your hearing aid in areas where electronic equipment is prohibited.

Your hearing care professional:

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CE 0459

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DOC Product Family		
DOC Project Deliverable Category	User Information	
DOC Project Deliverable Category		
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DOC Regulatory Applicability	Device Master Record (DMR)	
DOC Regulatory Applicability	Design History File (DHF)	
DOC Regulatory Applicability		
Project	Mozart RIC	
Project		
Project Phase	Finished Product	
Project Phase		

Approvals

Level	Actor	Job Title	Sign-off Date	Sign-off By
1	Lora Braun	Default	07-Apr-2020	11LBRAUN
2	Daniel Holenstein	Default	07-Apr-2020	11DHOLENSTEI

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Access Activity	Note	Accessed By	Accessed Date
Remark	update V1.01 because of typo correction	11YBRUENGGER	07-Apr-2020