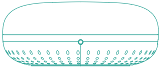
正面

MoesGo
Smart life,Smart future

Powered by tuya

WiFi Smart Remote IR Controller



WORKS WITH alexa

WORKS WITH Google Assistant

- Bitte scannen Sie den QR–Code hier für eine Anleitung in deutscher Sprache
- Por favor escanear el código QR aquí para instrucciones en español
- Veuillez scanner le QR code ici pour des instructions en français
- Пожалуйста, отсканируйте QR–код здесь, чтобы получить инструкции на русском языке.
- Leia o código QR aqui para obter instruções em português

背面

Step 2: Select MOES in the search results, and then click "Enable Skill".

Step 3: Then input the user name and password of MOES APP that you had previously registered.

Control the device by voice

After the above operation is successful, you can control the device via Echo.

1:Discover Device

Firstly, you need to say to the Echo:

Echo (or Alexa), discover my devices.

Echo will start to find the device which is added in the MOES APP.

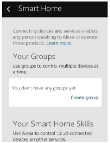
It will take about 20 seconds, then Echo will tell you the result.

You can also click "Discover devices" in Alexa APP, then it will show the devices that have been found successfully .

2: Control Device by Voice

Note: The name of the device must be consistent with the addition of MOES.

You can also group the device and give instructions to control them together.

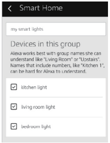

Smart Home
Learn more.
Your Groups
Create group
Your Smart Home Skills

Connecting devices and services enables any person speaking to Alexa to operate those products.

use groups to control multiple devices at a time.

You don't have any groups yet

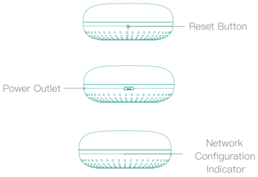
Use Alexa to control cloud-connected devices on other services.


Smart Home
Devices in this group

my smart lights

Alexa works best with group names she can understand like "Living Room" or "Upstairs". Names that include numbers, like "Kitchen 1", can be hard for Alexa to understand.

☑ kitchen light
☑ living room light
☑ bedroom light

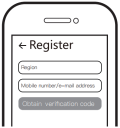

Reset Button
Power Outlet
Network Configuration Indicator

Preparation for Use

① Download MOES App on App store or scan the QR code .

Moes application is much more compatible than Tuya smart / smart life application. It also provides a new customized service for controlling scenes through Siri, widgets and scene recommendation.
(Note: Tuya smart / Smart Life app is still working, but moes app is highly recommended)

② Registration or Log in.

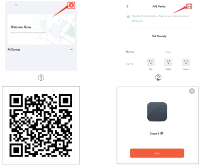

← Register
Region
Mobile number/e-mail address
Obtain verification code

- Download “MOES” Application.
- Enter the Register/Login interface; tap “Register” to create an account by entering your phone number to get verification code and “Set password”. Choose “Log in” if you already have a MOES account.

Add Device

Method One:

Scan the QR code to configure the network guide.


Welcome Home
All Devices
Add Device
Add Manually
Electrical
Socket
Lighting
Plug
Socket
Socket
Smart IR
Add

①

②

Scan this QR code

③

Note: Echo is one of the wake —up names, which can be any of the three names (Settings) Alexa, Echo, Amazon.

3:Support Skill List

You can control the devices by instructions like these:
Alexa(or Echo, turn on the Devices
Alexa(or Echo),turn off the Devices.

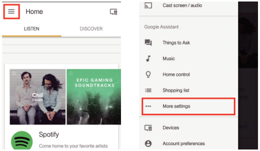
Google Assistant —Activate Smart Life in Google Home App

Preparation

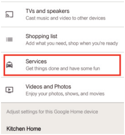
- Have downloaded the Google Home App-compatible With Android(4.2 or higher) or ISO(8.0 or higher) smartphones or tablet.
- Have registered your google Account.

- Have paired Device with MOES and named it with a recognizable name.
- Have finished setting up Google Home

Step 1: Open Google Home App; tap( )on the upper left corner; select “More Settings” to enter the next interface.


Home
LISTEN
DISCOVER
Chill
Covers
EPIC GAMING SOUNDTRACKS
Spotify
Come home to your favorite artists
Cast screen / audio
Google Assistant
Things to Ask
Music
Home control
Shopping list
More settings
Devices
Account preferences

Step 2: Choose “Services” in the options bar and select “MOES” to enter the next interface.


TVs and speakers
Cast music and video to other devices
Shopping list
Add what you need, shop when you're ready
Services
Get things done and have some fun
Videos and Photos
Enjoy your photos, shows, and movies
Adjust settings for this Google Home device
Kitchen Home

Step 3: Tap “ MOES ”, then sign in your smart Life Account.

Step 4: Tap “Link Now”, after your MOES account had linked to Google Assistant, the smart devices will automatically appear.

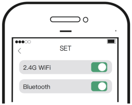
Command the Device through Your Voice.

Firstly ,you need to say “OK Google, talk to MOES” to wake up the MOES. Then you can control the device by instructions like these:
Turn on the/Turn off the

Note: After MOES has been wakened up, you may say “Cancel “or “Stop” to exit MOES or say “Nothing” when you hear “what can I do for you ”. Then you can say “OK Google, talk to MOES” to start voice control.

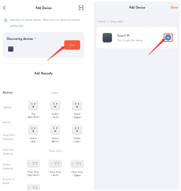
Method Two:

1.Make sure your phone is connected to Wi–Fi and Bluetooth.

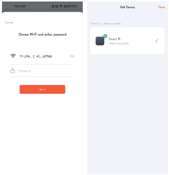

SET
2.4G WiFi
Bluetooth

2.Reset:Press and hold the reset button for at least 5 seconds until the network configuration indicator blinks.

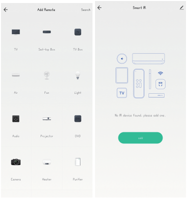
3.Open MOES App,then the prompt page will automatically show on the screen.Click “Add”, Select the device you want to add and click “+”.


Add Device
Discovering devices
Add
Add Manually
Done
Smart IR

4.Enter Wi–Fi Password and click “Next”,waiting for completing the connection.Add the device successfully, you can edit the name of the device to enter the device page by click “Done” .


Choose Wi-Fi and enter password
Next
Add Device
Done
Smart IR

5.enjoy your smart life with home automation.


Add Remote
TV
Set-top Box
TV Box
Air
Fan
Light
Audio
Projector
DVD
Camera
Heater
Purifier
Smart IR

Voice Control Instruct

Device	Alexa command list
AC	Alexa, turn on ’device name’ Alexa, turn off ’device name’ Alexa, set ’device name’ temperature to ** degrees Alexa, increase ’device name’ temperature Alexa, decrease ’device name’ temperature
STP	Alexa, turn on ’device name’ Alexa, turn off ’device name’ Alexa, channel up on ’device name’ Alexa, channel down on ’device name’ Alexa, volume up/down ’device name’ Alexa, change channel of ’device name’ to ’channel number’
TV	same as STP
Device	Google Home command list
AC	Hi google，turn on/turn off the ’device name’ Hi google, set ’device name’ temperature to ** degrees Hi google, make ’device name’ warmer/cooler
STP	Hi google，turn on/turn off the ’device name’
TV	Hi google，turn on/turn off the ’device name’

FAQ

Q: Built–in Battery included?
A: No built–in battery，need connect with power directly(USB Line only);

Q: 5G wifi supportable?
A: Only support 2.4G wifi, no 5G wifi acceptable

Q: Is this IR universal works with internal code library?
A: Code library keeps in cloud, you must connect with internet

Q: Appliance compatible?
A: Support majority leading top brand include TV /STP /AC/DVD

Q: Brand Applicable?
A: Please check brand list in App

Q: Smart Device compatible?
A: Google Alexa, ECHO

Q: Can they go through–wall or control AC from up stair or down stair?
A: No, Infrared cannot go through–wall

Q: Is this device work with WIFI? Must they use with smart gateway?
A: MoesGo Smart IR work completely with WIFI control, no smart gateway required

Q: How many home appliances can MoesGo Smart IR control at the same time?
A: MoesGo Smart IR can control multiple appliances in one room through “MOES” APP;

Q: What is the scope can MoesGo Smart IR works?
A: Within Diameter 16 meters.

Q: How to use MoesGo Smart IR learning function?
A: Please check copy button instruction.

Trouble Shooting Guide

Why MoesGo’S Smart Universal Remote can’t control the appliance?

Step 1: Make sure if the network works well in Smart IR (Touch any button on the smart app remote side, if the indicator light works fine ,then network ok)

Step 2: Check if there is obstacle between remote and appliance, within 8 meters

Step 3: Confirm if the original remote control is Infrared control (Press the remote control after warding off the remote control head with hand or other object, if appliance do not work, it’s Infrared control. If not work, it should be Bluetooth or radio frequency control)

Add Remote Control

Choose your existing appliance and add remote , such as Air conditioner, TV,STB, TV box, FAN (support more than 4000+main brand).

You can also choose “Copy button” function to learn if some of the appliance cannot be controlled.

Copy Button Operation

If you cannot find the remote which is able to control appliance, you can learn the function through copy button.(Notice: Currently copy button function only support TV / STB /TV BOX / FAN, exclude Air conditioner)

Step 1: Click to enter the connected device

Step 2: Click the edit button in the upper right corner

Step 3: Select "Copy button" in the popup menu bar

Step 4: Click the on/off button

Step 5: Press your original remote button, APP will redirect to next step automatically.

Step 6: Finish copying one button, you should press the related button on APP to check if works fine.

You may continuously choose to copy more or press the up right corner “Done” to save.

DIY OPERATION

If you can’t find your IR appliance in existed appliance form, you may ask DIY function for help.

Step 1: Click the DIY button.

Step 2: Click “next step”.

Step 3: Press your original remote button, APP will redirect to next step automatically.

Step 4: Rechristen.

Step 5: Save settings.

If need to change or add more button, you can choose up right corner “Edit” button for help.

NOTICE

1: Support learning of 38K carrier frequency, if you cannot receive instruction from original remote, the main reason maybe mismatching of carrier frequency. In this case, you cannot learn the instruction from original remote.

2: Insure MoesGo SMART IR receive instruction regularly, please do not long press original remote to give instruction, a short press should be enough.

Set your Echo speaker by Alexa APP

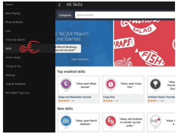
1.If you have finished to install MOES then open Amazon Alexa App: sign in your Alexa account and enter password.

2.Click the menu on the left corner–click “Settings: choose “Set up a new device”(choose a device ,like Echo)Note: When the below page appears, long press the small dot on your Echo device until the light turns to yellow. Then Click Continue on App

Note: at this moment, the mobile phone cannot open a variety of VPN software.

Choose your own WiFi and wait for a few minutes. After an introduction video, click next step, it will enter Home page automatically. Now the Echo had connected to Wi–Fi successfully.

Enable MOES Skill in Alexa App


Home
Now Playing
Music & Books
Lists
Timers & Alarms
Skills
Smart Home
Things to Try
Settings
Help & Feedback
Not Helen? Sign out
All Skills
Categories
Search all skills
Top enabled skills
Sleep and Relaxation Sounds
Crazy Fact
New skills

Step 1: Choose “Skill” in the option bar, and then search “MOES” in the input box.

SERVICE

Thank you for your trust and support to our products, we will provide you with a two–year worry–free after–sales service (freight is not included), please do not alter this warranty service card, to safeguard your legitimate rights and interests. If you need service or have any questions, please consult the distributor or contact us.

Product quality problems occur within 24 months from the date of receipt, please prepare the product and the packaging, applying for after–sales maintenance in the site or store where you purchase; If the product is damaged due to personal reasons, a certain amount of maintenance fee shall be charged for repair.

We have the right to refuse to provide warranty service if:

1. Products with damaged appearance, missing LOGO or beyond the service term
2. Products that are disassembled, injured, privately repaired, modified or have missing parts
3. The circuit is burned or the data cable or power interface is damaged
4. Products damaged by foreign matter intrusion (including but not limited to various forms of fluid, sand, dust, soot, etc.)

RECYCLING INFORMATION

All products marked with the symbol for separate collection of waste electrical and electronic equipment (WEEE Directive 2012/19 / EU) must be disposed of separately from unsorted municipal waste. To protect your health and the environment, this equipment must be disposed of at designated collection points for electrical and electronic equipment designated by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences for the environment and human health. To find out where these collection points are and how they work, contact the installer or your local authority.

WARRANTY CARD

Product Information

Product Name________________________________
Product Type________________________________
Purchase date_______________________________
Warranty Period______________________________
Dealer Information____________________________
Customer’s Name_____________________________
Customer Phone_____________________________
Customer Address____________________________
____

Maintenance Records

Failure date	Cause Of Issue	Fault Content	Principal

Thank you for your support and purchase at we MoesGo, we are always here for your complete satisfaction, just feel free to share your great shopping experience with us.

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If you have any other need,please do not hesitate to contact us first,we will try to meet your demand.

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