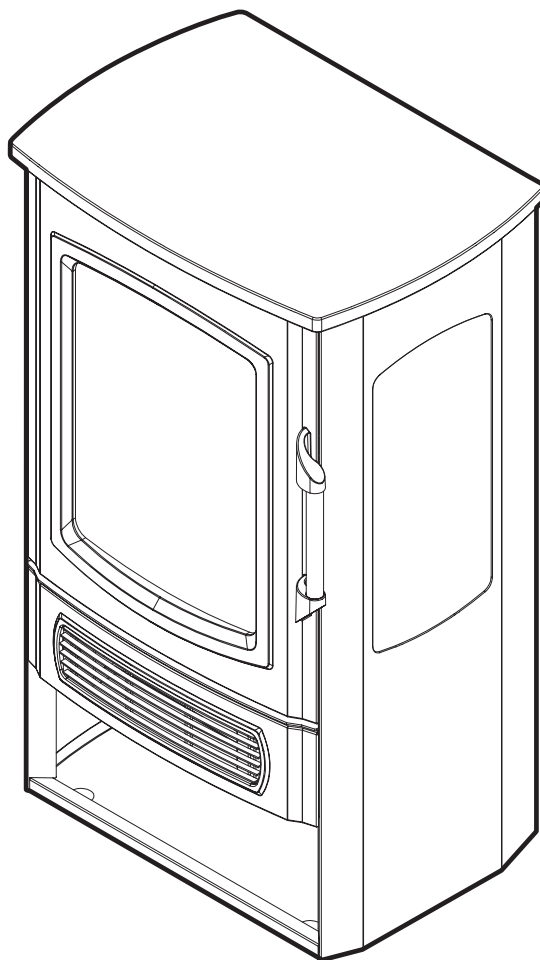




2000W FREESTANDING 3-SIDED LOG STORE STOVE HEATER

Product Instructions

Product No. 2000356 / 2000357 / 2500453

vonhaus

Let's get started!

Visit our product hub for useful tips and tricks on getting the most out of your new product.

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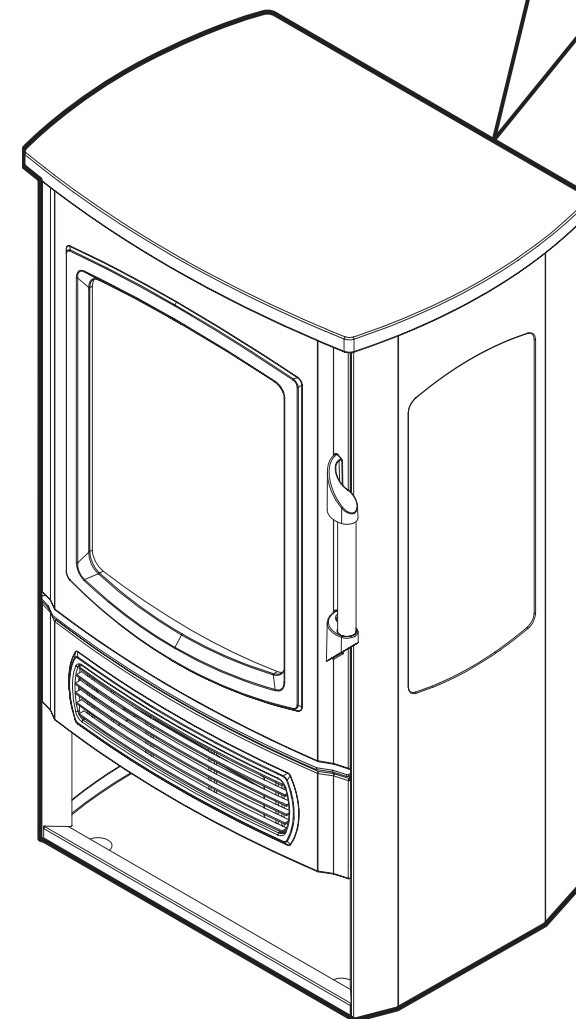
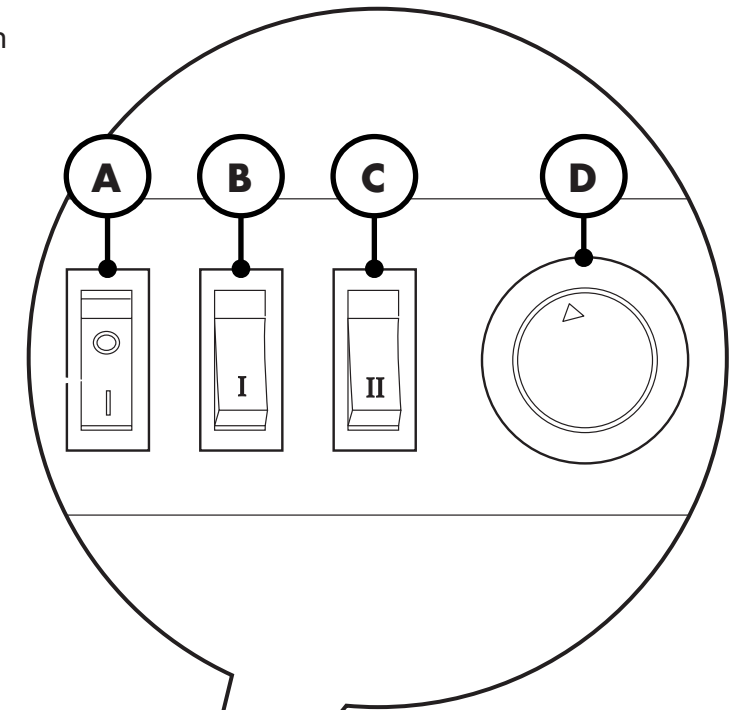


Need further help?
support@vonhaus.com

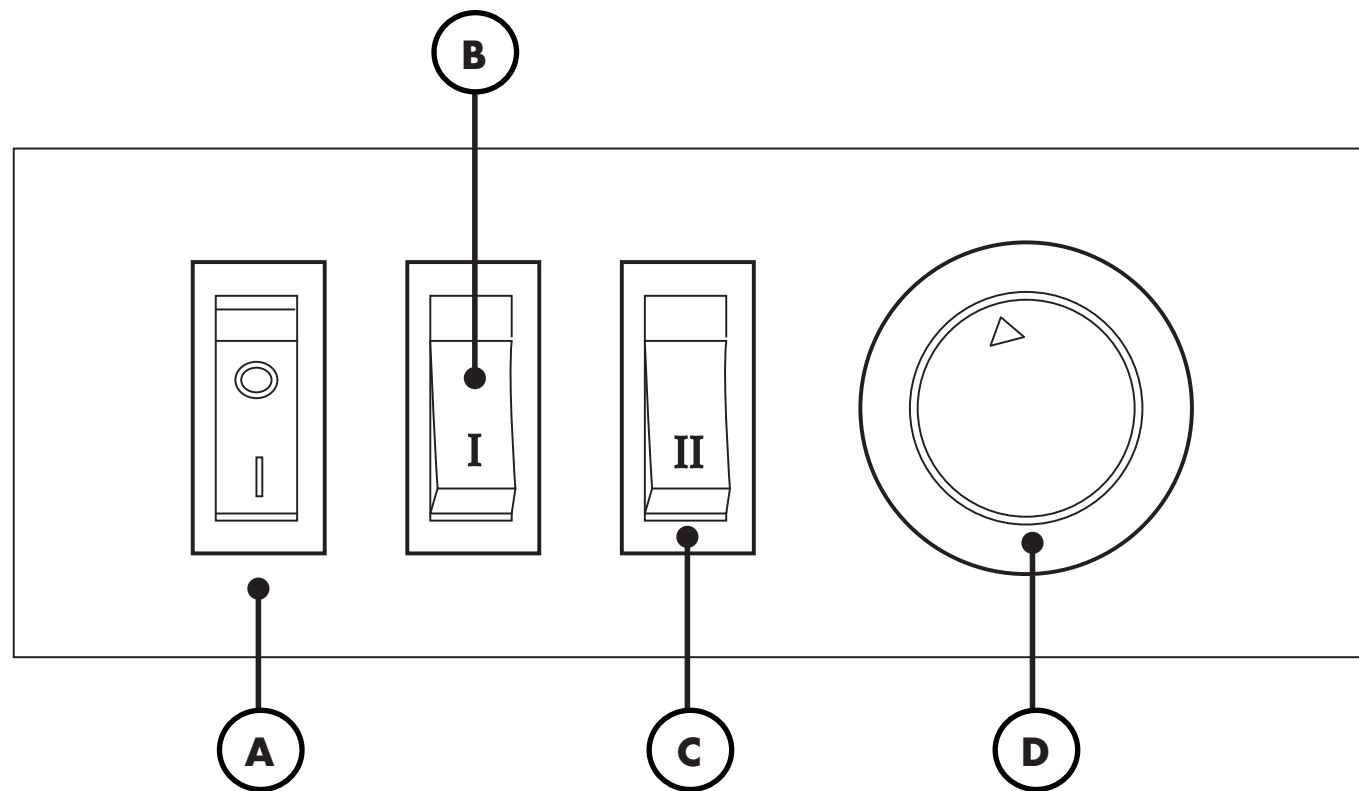
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Components

- A. On/Off Switch – Flame Switch
- B. 1000W Switch
- C. 1000W Switch
- D. Thermostat



Controls



A. Power switch (I/O)

Switch to position I to power on and activate the flame effect

B. Switch I

Toggles 1000W heat on or off. Both switches together provide 2000W

C. Switch II

Toggles 1000W heat on or off. Both switches together provide 2000W

D. Thermostat Dial

Turn clockwise to increase temperature; anti-clockwise to decrease. Turn slowly until you hear a click — this indicates the current room temperature

Information

Important Safety Notice

This product is **not suitable for use by children** or by individuals with **physical, sensory, or mental impairments** that may limit their ability to operate the equipment safely, **unless** they have been given supervision or instruction concerning the safe use of the product by a person responsible for their safety.

Failure to follow all instructions and safety warnings may result in electric shock, fire, or serious injury.

General Safety

Do not allow this appliance to be used as a toy. Children should be supervised at all times to ensure they do not play with it.

If the appliance is not functioning properly, has been dropped, damaged, left outdoors or immersed in liquid, do not use it. Contact our customer services department at support@vonhaus.com

Do not use the appliance if any parts appear to be faulty, missing or damaged.

Ensure all parts are securely attached as instructed in this manual before use.

This appliance is intended for indoor domestic use only.

Do not use in bathrooms, shower rooms, or areas with high humidity.

Cables and Plugs

Check that your electricity supply matches the voltage shown on the rating plate. This product should only be used as rated. Where possible, the socket outlet should be protected by a Residual Current Device (RCD).

Do not use with a damaged cable or plug. If the supply cable is damaged, it must be replaced by a qualified engineer or authorised service agent to avoid a hazard. Do not use this appliance with extension leads, multi-socket adapters, or external switching devices such as timers or smart plugs.

- Do not handle the plug or appliance with wet hands
- Keep the cable away from heated surfaces
- Do not allow the cable to hang over the edge of a worktop or table where it could be pulled by children or pets
- Do not pull the cable around sharp edges or corners
- Do not leave the appliance unattended when plugged in — unplug when not in use
- Turn off all controls before unplugging
- Always unplug by grasping the plug, not the cable
- Always unplug before performing maintenance, connecting or disconnecting attachments, or changing accessories
- Ensure the cable is stored safely when not in use

Risk of Personal Injury

Always place the appliance on a firm, flat, heat-resistant surface, away from the edge of the worktop, with sufficient space around all sides. Do not insert any objects into the openings or cover the appliance.

Keep away from curtains, furniture, and flammable materials

Do not place or dry clothing, towels, or any materials on or near the appliance. Do not use near combustible surfaces, outdoors, or near other heat sources.

Do not use the heater to dry laundry. Ensure all air vents are kept clear and unobstructed. Never operate inside cupboards or enclosed spaces.

Information

Take care not to touch surfaces that may become hot during use or remain hot for a period after use. Never operate the appliance when empty and do not overload or overfill it.

When using the appliance for the first time, it may produce a 'new' smell or slight vapour — this is normal and will dissipate after a few uses. Do not lift or move the appliance whilst in use. Do not operate continuously for extended periods without supervision. Always switch off and unplug before cleaning or changing accessories. Use only as described in this manual and with Vonhaus recommended attachments.

Always switch off and unplug when not in use. Do not use if air vents are blocked.

Technical Specifications

Rated Voltage: 220–240V
Rated Power: 2000W
Rated Frequency: 50Hz

Information



Please read all instructions before use



Do not immerse in water



Do not cover



Do not use outdoors



WARNING: Hot surfaces



WARNING: Keep children and pets away from the heater during use



WARNING: Risk of fire if instructions are not followed



Suitable for well-insulated spaces or occasional use only



This product has a tip switch — if tipped or knocked over, it will switch off automatically



This appliance has a thermal cut-out switch. If the appliance overheats, it will shut down automatically. Unplug and allow to cool for 15 minutes before restarting

Electric Local Space Heaters

Model		2000356 / 2000357 / 2500453			
Item	Symbol	Value	Unit	Item	Unit
Heat Output				Type of heat input for Electrical Storage Heaters only (select one)	
Nominal Heat Output	P_{nom}	1.85	kW	Manual heat charge control with integrated thermostat.	n/a
Minimum Heat Output (indicative)	P_{min}	0.925	kW	Manual heat charge control with room and/or outdoor temperature feedback.	n/a
Maximum Continious Heat Output	P_{max}	1.85	kW	Electronic heat charge control with room and/or outdoor temperature feedback	n/a
Auxiliary electricity consumption				Fan assisted heat output	n/a
At nominal heat output	EL_{max}	0	kW	Type of heat output/room temperature control (select one)	
At minimum heat output	EL_{min}	0	kW	Single stage heat output and no room temperature control	no
In standby mode	EL_{SB}	0	kW	Two or more manual stages, no room temperature control	no
				With mechanical thermostat room temperature control	yes
				With electronic room temperature control	no
				Electronic room temperature control plus day timer	no
				Electronic room temperature control plus week timer	no
				Other control options (multiple selections possible)	
				room temperature control with prescence detection	no
				room temperature control with open window detection	no
				with distance control option	no
				with adaptive start control	no
				with working time limitation	no
				with black bulb sensor	no
Contact Details		DOMU Brands Ltd., Unit 30, Stakehill Industrial Estate, Middleton, Manchester, M24 2RW			

Information

Customer Service

If you are having difficulty using this product and require support, please contact support@vonhaus.com

Warranty

To register your product and find out if you qualify for a free extended warranty please go to www.vonhaus.com/warranty

Please retain a proof of purchase receipt or statement as proof of the purchase date.

The warranty only applies if the product is used solely in the manner indicated in the warnings page of this manual, and all other instructions have been followed accurately.

Any abuse of the product or the manner in which it is used will invalidate the warranty.

Returns

Returned goods will not be accepted unless re-packaged in its original packaging and accompanied by a relevant and completed returns form. This does not affect your statutory rights.

No rights are given under this warranty to a person acquiring the appliance second-hand or for commercial or communal use.

Copyright

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Thank You

Thank you for purchasing your product/appliance.

Should you require assistance with your purchase, please contact us at support@vonhaus.com

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Made in China for DOMU Brands Ltd.
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Let's get started!

Visit our product hub for useful tips and tricks on getting the most out of your new product.

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