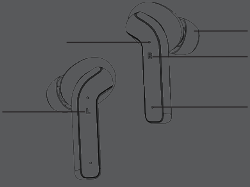


耳内式数字助听器-说明书

成品尺寸:85×112mm

材质:128g哑粉纸、不低于120g双胶纸(样品纸张太厚, 需要改薄)

装帧形式:骑马钉



zdeer

BS1151
Digital Hearing Aids
User Manual

PRECAUTIONS AND WARNINGS

⚠ WARNING: If you are younger than 18, do not use this.

You should go to a doctor, preferably an ear nose throat doctor (an ENT), because your condition needs special care. Over the counter hearing aids are only for users who are age 18 or older. This OTC hearing aid is for users who are 18 and older. People who are younger than 18 with hearing loss should see a doctor, preferably an ENT, because they may need medical testing and management. Hearing loss can affect speech and learning, so professional fitting and continuing care are also important.

⚠ WARNING: When to See a Doctor

If you have any of the problems listed below, please see a doctor, preferably an ear nose throat doctor (an ENT).

- You ear has a birth defect or an unusual shape. Your ear was injured or deformed in an accident.
- You see blood, pus, or fluid coming out of your ear or the past few months.
- You ear feels painful or uncomfortable.
- You have a lot of ear wax, or you're having trouble getting it out by yourself.
- You get really dizzy or have a feeling of spinning or swaying called vertigo.
- Your hearing changed suddenly in the past 6 months.
- Your hearing changes. It gets worse then gets better again.
- You have earwax hearing in one ear.
- You have ringing or buzzing in only one ear.

⚠ WARNING: This hearing aid should not cause pain when inserting it.

Remove this device from your ear if it causes pain or discomfort when you insert it or place it. To try again, make sure you follow the instructions. If you feel pain or discomfort again, contact the manufacturer. If you pain or discomfort doesn't go away, contact your hearing healthcare professional. You can also report this to FDA as an adverse event according to the instructions that appear later.



These PRECAUTIONS point out situations which could cause minor or moderate injuries to the user or to the hearing aid.

• You should familiarize yourself fully with the entire contents of this user manual before using the ZDEER BS1151 hearing aid to ensure personal safety and correct use. Contact the

Go contact center for support if you experience unexpected operations or performance.

- Do not attempt to modify the shape of the hearing aids yourself.
- For best results, use hearing aid accessories provided by ZDEER BS1151.
- Never leave your hearing aids where small children and pets can reach them.



These WARNINGS point out situations which could cause serious injuries to the user or to the hearing aid.

- Do not use your hearing aids in explosive or oxygen enriched areas.
- In some acoustic environments, over amplification can cause discomfort and damage to the patient's hearing.
- Allergic reactions to hearing aids are unlikely. However, if you experience itching, redness, soreness, inflammation, or a burning sensation in or around your ears, inform a hearing healthcare provider and contact your physician.
- You may notice accelerated accumulation of earwax when using your hearing aid. This is normal, but use your hearing healthcare provider if you continue to have difficulty.
- In the unlikely case that any parts remain in the ear canal after the removal of the hearing aid, contact a physician immediately. Report the event to your hearing healthcare provider as soon as possible.
- Remove your hearing aids from CT and MRI scans or other electromagnetic procedures.
- Never leave your hearing aids and/or charging case where small children and pets can reach them.
- If you feel pain in or behind your ear, if it is inflamed, if skin irritation or accumulations of ear wax occur, please check with a hearing healthcare provider, preferably an ear nose throat doctor (ENT).
- If you have active implantable devices, please keep magnets (ie. the charging case) at least 6 inches away from the active implants.
- Do not cover the whole charging case while charging with the charging cable, e.g. with a cloth etc.
- Please do not share your hearing aids with other people.
- Sleeping with your hearing aids in your ears is not recommended. Risks vary from damaging your hearing aids to experiencing discomfort and/or feedback. You will find, however, that there are many assistive devices available to you, such as wake-up alarms that can be placed under your pillow or wristbands that vibrate when you have a phone call.
- Contact our service via zdeer.com for support if you experience unexpected operations.

Caution and notices for users

⚠ Caution: This is hearing protection.

Remove this device if you experience overly loud sounds, whether short or long lasting. If you're in a loud place, you should use the right kind of hearing protection instead of wearing this device. In general, if you would use ear plugs in a loud place, you should remove this device and use ear plugs.

⚠ Caution: The sound output should not be uncomfortable or painful.

You should turn down the volume or remove the device if the sound output is uncomfortably loud or painful. If you consistently need to turn the volume down, you may need to further adjust your device.

⚠ Caution: You might need medical help if a piece gets stuck in your ear.

If any part of your hearing aid, like the ear tip, gets stuck in your ear, and you can't easily remove it with your fingers, get medical help as soon as you can.

You should not try to use tweezers or cotton swabs because they can push the part farther into your ear, hurting your eardrum or ear canal, possibly seriously.

ⓘ Note: If you remain concerned, consult with a professional.

If you try this device and continue to struggle with it or remain concerned about your hearing, you should consult with a hearing healthcare professional.

ⓘ Note: What you might expect when you start using a hearing aid.

A hearing aid can benefit many people with hearing loss. However, you should know it will not restore normal hearing, and you may still have some difficulty hearing over noise. Further, a hearing aid will not prevent or improve a medical condition that causes hearing loss. People who start using hearing aids sometimes need a few weeks to get used to them. Similarly, many people find that hearing counseling can help them get more out of their device. If you have hearing loss in both ears, you might get more out of using hearing aids in both, especially in situations that make you tired from listening (for example, noisy environments).

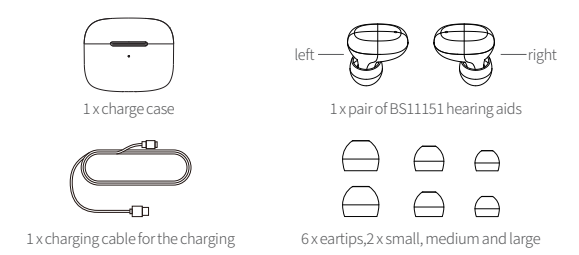
ⓘ Note: Tell FDA about injuries, malfunctions, or other adverse events.

To report a problem involving your hearing aid, you should submit information to FDA

as soon as possible after the problem. FDA calls them "adverse events," and they might include skin irritation in your ear, injury from the device (like cuts or scratches, or burns from too overheated battery), pieces of the device getting stuck in your ear, suddenly worsening hearing loss from using the device, etc.

Note: Instructions for reporting are available at <https://www.fda.gov/Safety/MedWatch>, or call 1-800-FDA-1088. You can also download a form to mail to FDA.

WHAT'S INSIDE THE BOX?



Hearing aid structure

The device consists of a main unit (microphone, amplifier, receiver, shell), ear tips, charging cable and charging case.

The product is equipped with a charging cable. Please use the charger correctly for charging.



- Touchable button - volume adjust and hearing aid mode change
- Microphone - sound enters your hearing aids through the microphone
- If you touch the button - identifying your left and right hearing aid
- Ear tip - ear tips are soft silicon ear tips, and hold the hearing aid comfortably and securely in the ear canal

announced with a voice prompt: "General Mode," "Denoise Mode," and "Deep Denoise Mode." And upon device startup, Denoise Mode is enabled by default. The modes cycle in order: General → Denoise Mode → Deep Denoise Mode. Bluetooth pairing, the hearing aid mode will be turned off when there is media playback or a call but resumes environmental sound amplification.

6.Phone calls, music/media directly from your phone/tablet to your hearing aids via Bluetooth; no app is required.

6.1 Bluetooth Connection Procedure:

Step 1. Ensure your hearing aids are fully charged and switched on before pairing them with your phone/tablet.

Step 2. Select the Bluetooth setting on your phone to "Device Pair".

Step 3. Select "BS1151" on your smartphone to pair/connect to the Bluetooth of your phone. Accept any prompts given by your phone regarding the Bluetooth connection. Once connected, you will hear a voice prompt saying "Connect". Once disconnected, you will hear a voice prompt saying "Disconnected".

ⓘ Note: Once pairing is complete, the hearing aids will reconnect to your phone automatically as long as Bluetooth is enabled on your phone.



Caution: Do not use the Bluetooth function of your hearing aids for any medical purposes

Standard pairing mode	Take out the hearing aids, the device will turn on automatically. At this time, you can search for the Bluetooth signal with the name BS1151. If there are no previously connected devices, nearby you could click the list to connect. If there are already paired devices, it will automatically reconnect.
Pairing timeout	After the device is powered on for 180 seconds without connecting to any device, the pairing will fail and the device will return to standby mode. If you need to reconnect, please put the device back into the case, and then take it out again.

6.2 Music/media, phone call

Listening to Music/Media

- Play, pause or stop the music/media via your mobile or tablet as you normally would.
- You can not adjust the volume of connected devices via the hearing aids. We recommend adjusting the media volume directly on your smartphone or tablet for optimal control.
- Turning your hearing aids off will pause the music/media you are listening to. You can only stream music or media through your phone or tablet, and the sound may not be clear.

Make a phone call

- When listening to the phone call, ensure your phone is in close proximity to your hearing aids.
- Answer, reject and end call via your mobile or tablet or on the hearing aid according to the following action.

Phone call	Phone-Ringing	Mobile phone ringtone takes priority. Then you will hear a voice prompt saying "Incoming Call".
	Answer Call	When a call comes in, double-click the touchable button to answer the call.
	Reject Call	When a call comes in, press the touchable button to reject the incoming call.
	End Call	During a call, double-click the touchable button to end the call.

- When using your headset make a call, by holding the amount of the sound noise around you.
- If your phone has a volume control, increase the volume to a comfortable level. Alternatively, you can increase the volume on your hearing aid to a comfortable level.
- Hearing aid mode turn off when answering call and automatically turn back on after the call ends. Tip: Practice using the telephone with someone familiar to you. Try moving the telephone around to get the best sound.

- Do not connect the hearing aid/s and headsets to the mobile phone via Bluetooth simultaneously.

6.3 Auto-Reconnection (Link-Back) Function

Automatic Reconnection After Power On

When the hearing aid is powered on, it will automatically reconnect to the last paired mobile device without manual intervention.

Reconnection from Mobile Device

After manually disconnecting the headset from the phone, you can re-establish the Bluetooth connection directly from your phone's Bluetooth settings.

Reconnection After Returning to Range:

If the connection is lost due to moving out of Bluetooth range, the hearing aid voice prompt "disconnected". Automatically reconnect to the previously paired device within 10s of returning to range. If the device remains out of range for more than 3 minutes, the connection will time out and become disconnected. Then the hearing aid will exit auto-reconnect mode and return to normal pairing mode.

Important Notes:

- a. The hearing aid is for personal use by the user. Please follow the cleaning, disinfection, and maintenance methods described in this manual to operate correctly. Do not connect the hearing aid to any other devices besides those mentioned above.
- b. The hearing aid can be reused. Please refer to the cleaning, disinfection, and maintenance methods provided in the back of this manual for proper operation. Its limited to one patient's use only.
- c. Before the hearing aid is fully worn, it may emit a buzzing sound, which is a normal phenomenon. The correct sign of wearing the hearing aid properly is that it does not emit a buzzing sound. If the hearing aid emits a buzzing sound after correct operation, please check if you have followed the correct steps to wear the hearing aid. If there are no errors in the operation and the buzzing sound still exists, please replace with another appropriately sized ear tip.
- d. When not using the hearing aid, please put it in the packaging box in time.

7.Reset The Device

Resolve pairing abnormalities between the two hearing aids (e.g., failure to pair with each other, unsynchronized connection or other functional bugs) by restoring the device to factory settings.

- If the hearing aid and right hearing aids into the charging case (ensure good contact with the charging contacts).
- Open the charging case lid and keep open.
- Locate the reset button on the charging case, press and hold for 10 seconds continuously.
- Release the button, the device will return to factory settings (some models indicate success with LED flashes).

ⓘ Note: All previously paired Bluetooth records will be cleared after reset. Re-pair with your device by searching for "BS1151" as a new connection.

Charging your hearing aids

Before using the hearing aids for the first time, please charge your hearing aids fully.

The charging cable can connect to any USB power source to charge the charging case. Insert the charging cable into the bottom of the charging case.

The hearing aids will charge automatically when placed inside the charging case or when the charging case connects to power.

Your hearing aids can be used for up to 5.5 hours a single full charge when not connected to Bluetooth. It takes between 2.5-3 hours to charge the device fully. It takes between 2.5-3 hours to charge the charging case. The charging case and the device can be charged simultaneously.

Estimated hearing aid battery life when fully charged	
Without streaming (Not connected to Bluetooth)	5.5 hours
Connected to Bluetooth, but not streaming	4 hours
Streaming of calls, music or media	2.5-3 hours



Note: Battery life per single charge is variable as a result of different volume levels, wearing times and active streaming. The recommendation is to charge your hearing aids at the end of each day, overnight or when not in use, even if they have not been fully drained. Constant charging will not degrade the battery. In fact, When batteries are running low with about 10% (approximately 30 minutes) battery life left in your hearing aids, you will hear a voice prompt "Battery Low" every 30s, while flashing 3 times.

No need to switch the charging case on by pressing the power on button.

No need to power off the charging case when a full charge has been reached. The charging case will automatically go into low power consumption mode and stop fully charged.

If you planning not to wear your hearing aids for an extended period of time, store your hearing aids in the charging case. During extended storage, it is recommended to fully charge your hearing aids and/or charging case takes 2.5-3 hours respectively.

To fully charge the hearing aids and/or charging case takes 2.5-3 hours respectively. The charging case and hearing aids can be charged simultaneously. A fully charged charging case can charge the devices up to 3 times. If you listening and wear your hearing aids for an extended period of time, store your hearing aids in the charging case. During extended storage, it is recommended to fully charge your hearing aids and/or charging case takes 2.5-3 hours respectively.

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HEARING AID REPAIR AND MAINTENANCE

Care and Maintenance

Hearing aids are precision electronic devices designed for daily use. Regular cleaning helps remove earwax and debris, ensuring optimal performance, comfort, and longevity.

1. Ear Tips Cleaning and Disinfection

Remove the ear tips from the hearing aid. Repeat and/or clean make sure gently wipe with a soft cloth.

Allow to air dry completely before reinserting to the device.

Tip: Replace ear tips regularly (recommended every 1-2 months) for best sound quality and hygiene.

2. Device Cleaning

Use soft dry cloth or tissue to wipe down the body of your hearing aid gently. This is an electronic device. Do not use any liquids, water, solvents or cleaning agents on the body of your hearing aid. Should dry your body of your hearing aid.

ⓘ Note: Make sure to handle your hearing aid above a soft surface during the cleaning process in order to prevent damage to the hearing aid, should you drop it.

⚠ Caution:

- If you do not follow the list above you may damage your hearing device and accessories during cleaning.
- Do not immerse your hearing aids in water or liquid, even when cleaning. Follow the recommended cleaning guidelines to clean your hearing aid.
- Do not use alcohol to clean your ear tips.
- Do not use sharp tools to dislodge ear wax.
- If your physician prescribes ear drops, clean any residue that may get into the receiver.

Common Issues and How to Fix Them

Issue	Possible Cause	Solution
Battery is run out		Recharged
Hearing aids have no sound	Sound outlet or microphone port is blocked Switch broken	Clean the sound outlet or microphone port Hearing aid replacement
	Floor contact between battery and battery spring	Sent for repair
Weak or no full sound	Insufficient battery power Excessive foreign objects in the ear canal	Recharged Use alcohol-soaked cotton or water to clean the ear tip.
	Ear tip is loose	Re-wear the hearing aid.
	Incorrect position of the ear tip	Remove and re-fit the ear tip.
	Volume is too high	Lower the volume setting.
	Blocked ear canal due to excess earwax or debris	Clean the ear canal
Whistling	The ear tip is not inserted correctly Volume set too high	Please take it out and reinsert for a better fit Volume set too high Decrease the volume
	Ear tip is not damaged	Replace the ear tip.
Hearing aid is on case, but no light	Poor contact between the hearing aid and the charging case.	Reinsert the hearing aid into the charging case at the charging case.
Indicator light not on	Power not connected (deadly)	Connect the USB cable for charging.

If your hearing aid still does not work properly according to the above information or you cannot solve the problem, please contact the manufacturer.

TRANSPORT AND STORAGE CONDITIONS, METHODS

2. Normal working conditions

a) Ambient temperature range: 0°C - 40°C;

b) Relative humidity range: < 80%;

c) Atmospheric pressure range: 800Pa - 1060Pa;

d) Atmospheric pressure range: 100Pa - 1060Pa;

3. Normal storage conditions

When storing the hearing aids for an extended period of time, make sure to fully charge them and store them at:

a) Ambient temperature range: 10°C - 55°C;

b) Relative humidity range: < 93%;

c) Atmospheric pressure range: 800Pa - 1060Pa;</

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure statement

The device has been evaluatec to meel general RF exposure requirement. The device can be used in portable exposure condition without restriction.