



morphy richards

**3 Year
Guarantee***

*Upon registering your product
at morphyrichards.co.uk

MRX COMPLETEPRO Wet & Dry Hard Floor Cleaner



Model No.
740002

User Manual

Please read and keep these instructions for future use



HEALTH AND SAFETY

The use of any electrical appliance requires the following common sense safety rules.

Please read these instructions carefully before using the product.

- **WARNING:** Whenever the cleaner is in use, due to the risk of entrapment in rotating parts, keep loose clothing, hair, fingers etc. away from the brush bar, nozzle and any hand-held accessories.
- **WARNING:** Disconnect from the mains supply before carrying out any routine maintenance, such as cleaning any blockages, changing any filters or accessing the floor nozzle.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.



HEALTH AND SAFETY

- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be undertaken by children without supervision.
- This appliance is intended for household use only. It is not suitable for use in staff kitchen areas in shops, offices and other commercial environments.
- The appliance is not intended to be operated on an extension cable or by means of an external timer or separate remote control.



HEALTH AND SAFETY

PERSONAL SAFETY

- **WARNING:** Only lift the product by the carry handle.
- Always disconnect the appliance from the mains supply after use.
- Never use in the presence of explosive liquid or vapours.
- Never pick up inflammable or poisonous liquids such as petrol, copier toner or other volatile substances. Never pick up acids, asbestos or asbestos dust.
- Never touch the plug or cable with wet hands.
- Do not immerse cord, plug or cleaner in water or other liquid.
- The appliance must never be left running unsupervised.

LOCATION

- Do not use or keep this product outside.
- Do not store the appliance near hot surfaces e.g. ovens or heating appliances.

CHARGER CABLE

- If the charger cable is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified person to avoid a hazard.
- Do not allow the charger cable to become strained or run this appliance over it.

PRODUCT SAFETY

- Never use the appliance without the filters being installed.
- Never use the appliance to vacuum hot ashes, broken glass, sharp objects or liquids.
- Use only Morphy Richards spare parts and accessories.
- Never modify the cleaner in any way.
- Repairs to electrical appliances are only to be undertaken by trained professionals. Unprofessional repairs can be dangerous for users.

ELECTRICAL REQUIREMENTS

- Check that the voltage on the rating plate of your appliance corresponds with your house electricity supply which must be A.C. (Alternating Current).



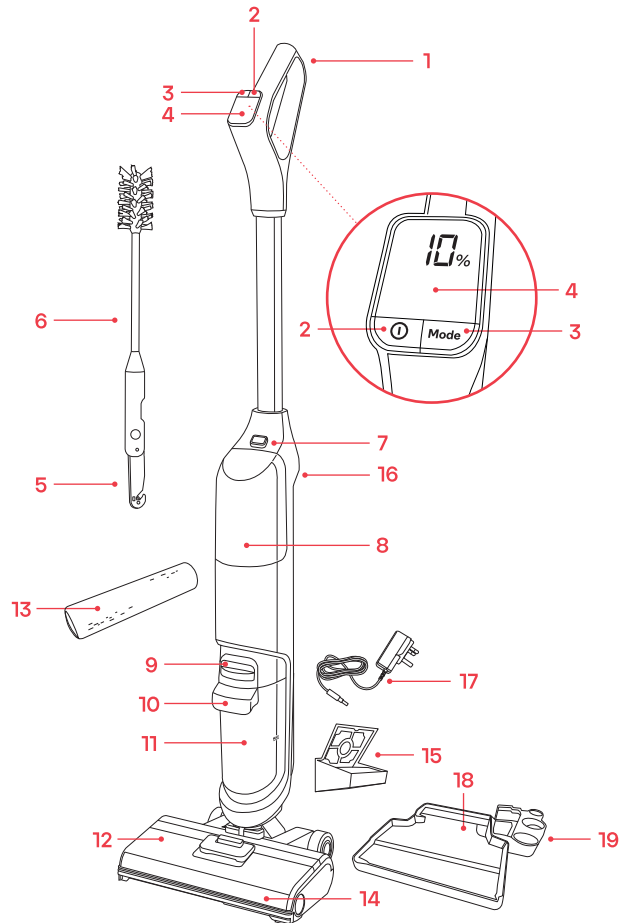
HEALTH AND SAFETY

BATTERY SAFETY & DISPOSAL

- Do not expose a battery pack or appliance to fire or excessive heat. Exposure to fire or temperatures above 130°C/265°F may cause an explosion.
- Recommended ambient charging and storage temperature: 10°C–40°C (50°F–104°F). Recommended operation temperature: 25°C+/- 5°C.
- Do not incinerate electrical appliances even if the appliance is severely damaged, as lithium-ion batteries may explode in fire.
- The rechargeable battery is built into the appliance and cannot be replaced.
- The lithium battery is not a serviceable item. Check with your Local Authority for recycling advice.
- Do not leave the product unattended when charging.



PRODUCT OVERVIEW



- | | |
|---------------------------------------|--------------------------------------|
| 1. Handle with connector and controls | 10. Dirty water tank handle |
| 2. On/Off button | 11. Dirty water tank |
| 3. Mode button | 12. Motorised floor cleaning head |
| 4. Display | 13. Roller assembly |
| 5. Hook with knife | 14. Roller cover |
| 6. Cleaning brush | 15. Dirty water tank filter assembly |
| 7. Clean water tank release button | 16. Charging socket |
| 8. Clean water tank | 17. Charger |
| 9. Dirty water tank release button | 18. Storage base |
| | 19. Storage caddy |



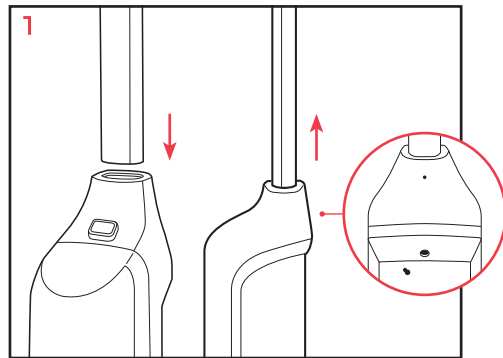


HANDLE ASSEMBLY AND DISASSEMBLY

FIG 1

Assembly: Insert the lower end of the handle vertically into the socket of the housing until it clicks into place and a click is heard.

Disassembly: To disassemble the handle, insert a tool such as a screwdriver into the hole on the back of the housing and as far as it goes and pull out the handle.



CHARGING THE BATTERY

Note: Fully charge the battery before first use. Approximately 4 - 6 hours.

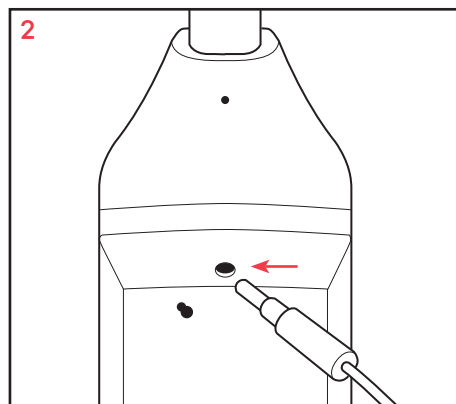
Note: Do not charge below 5°C or above 40°C.

FIG 2

Attach the charger to the appliance and plug into a mains socket.

During charging, the battery charge level in % and the charge control symbol are shown on the display.

When the battery is fully charged, 100% is shown on the display. The display turns off after approximately 30 seconds.



If the battery is discharged, the warning symbol flashes on the display. The battery charge level is 10%.

Note: The rechargeable battery is permanently built into the appliance and cannot be replaced.



FILLING THE CLEAN WATER TANK

Note: Fill only the Clean Water Tank with approximately 600ml of water. Do not use hot water to fill the Clean Water Tank.

Note: Only add a standard carpet cleaning solution to the Clean Water Tank and always follow the detergent manufacturers' dosing instructions. DO NOT use a cleaning agent that produces excessive foam, as it can affect the operation of the appliance.

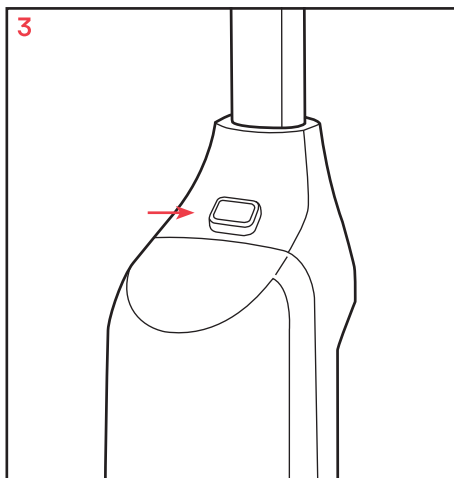


FIG 3

Hold the appliance with one hand and press the Clean Water Tank release button with the other hand to remove the Clean Water Tank.

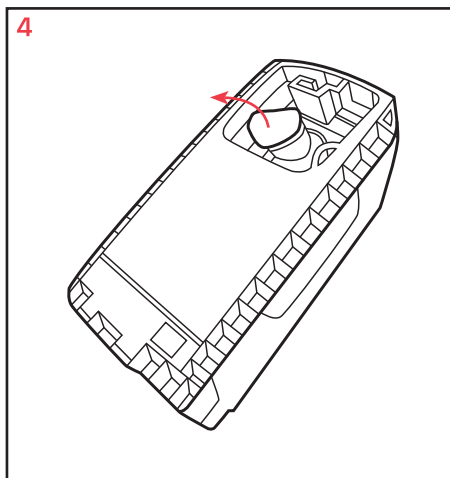


FIG 4

Open the cap of the Clean Water Tank, fill the tank with water and close the cap. Re-attach the Clean Water Tank until it clicks into place.



USING YOUR CLEANER

FIG 5

Place one foot on the Motorised Floor Cleaning Head and tilt the appliance backwards into the working position.

Note: The appliance cannot be switched on in the upright position.

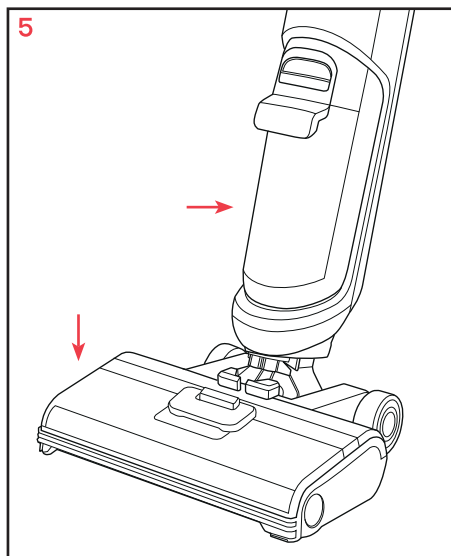
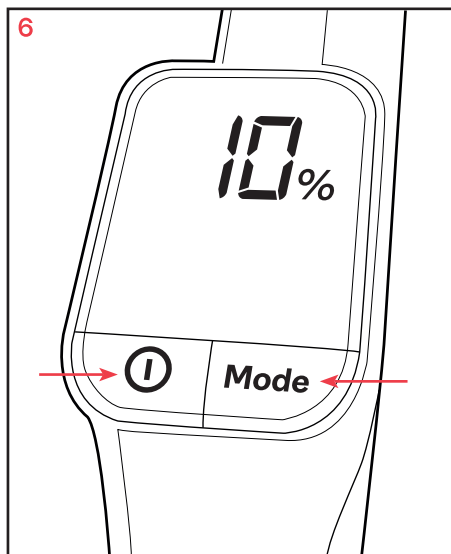


FIG 6

- Press the On/Off button to turn on the appliance. Default level is Low.
- Press the Mode button to switch the device to High level to remove stubborn stains or dirt.
- Press the Mode button again to switch to Rapid Suction mode.
- Press the Mode button again to return to Low level.
- Press the On/off button to turn off the appliance.
- During use, the battery charge level is shown in % on the display.





USING YOUR CLEANER

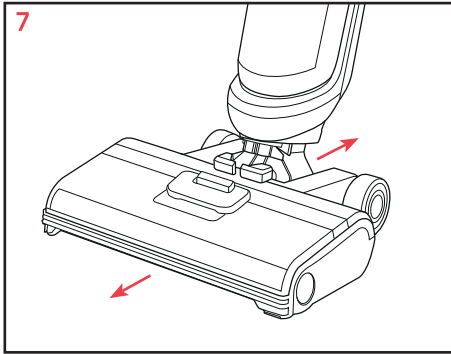


FIG 7

To clean the floor, push the appliance back and forth in even movements. See Hints and Tips Section for more information.

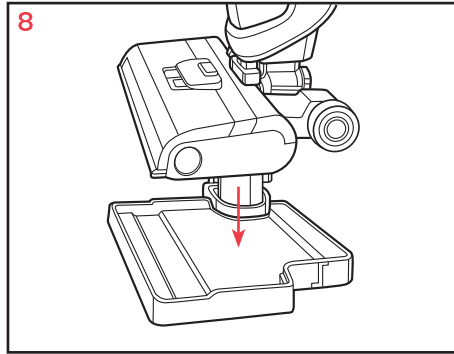
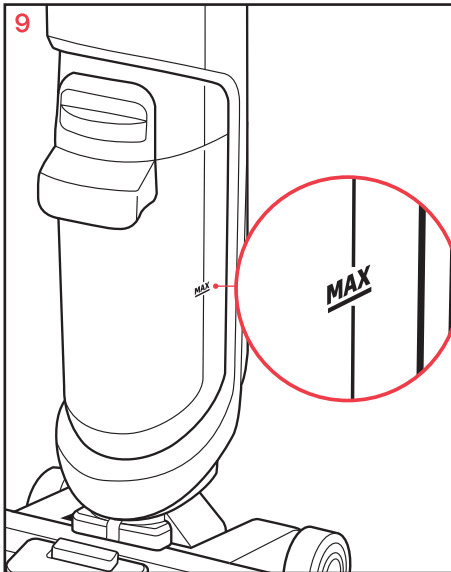


FIG 8

When taking a break, always place the appliance on the storage base to avoid water stains on the floor.



WARNING: The cleaner must be switched off when not in use. Damage could be caused to the floor surface if the roller is rotating while stationary.



Note: Clean the Dirty Water Tank regularly. Remove any scale, deposits, or film that has formed on the sides of the tank or on interior surfaces and wipe all surfaces dry.

WARNING: Micro-organisms that may be present in the water or in the environment where the appliance is used or stored, can grow in the water reservoir.

FIG 9

The Dirty Water Tank must be emptied if it is full to the MAX mark. Pour away the dirty water and rinse out the dirty water tank thoroughly with warm water.



SELF-CLEANING

With the appliance switched off and in the upright/park position on the storage base, press the Mode button for approximately 3 seconds to start self-cleaning. The process takes approximately 1 minute.

CARE AND CLEANING

- When cleaning the product, never use solvents or abrasive materials, hard brushes, metallic or sharp objects. Solvents are harmful to human health and can attack plastic parts, while abrasive cleaning materials and tools may scratch the surface/s.
- Never immerse any electrical parts of the product in water or in other liquids during cleaning.

Note: After cleaning, the appliance should be placed on the storage base, away from direct sunlight or moisture.

CLEANING THE DIRTY WATER TANK AND FILTER

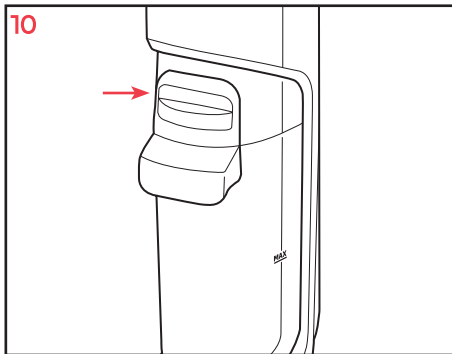


FIG 10

Remove the Dirty Water Tank by pushing down the Dirty Water Tank Release Button and pull it away from the appliance.

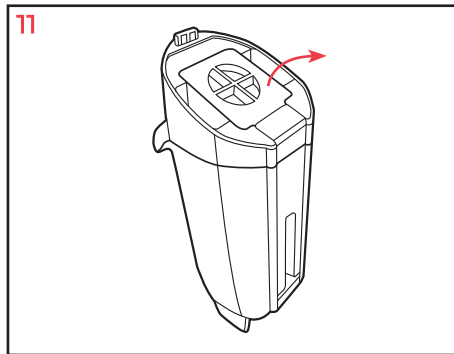


FIG 11

Remove the Dirty Water Tank Lid and Filter Assembly.



CLEANING THE DIRTY WATER TANK AND FILTER

FIG 12

Empty the Dirty Water Tank and use the cleaning brush to remove any deposited dirt/stains on the inside of the tank.

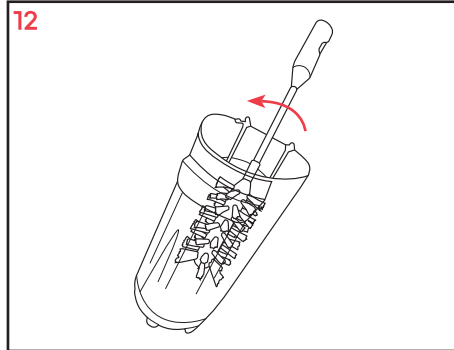


FIG 13

Check that the float is not blocked and can move freely. Rinse the tank, lid and mesh filter thoroughly with clean water. Remove the sponge filter from the filter holder, clear any dirt/debris that may be stuck to the filter, rinse thoroughly with clean water and allow it to dry fully before reassembling.

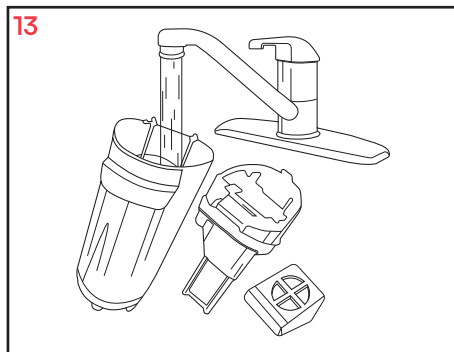
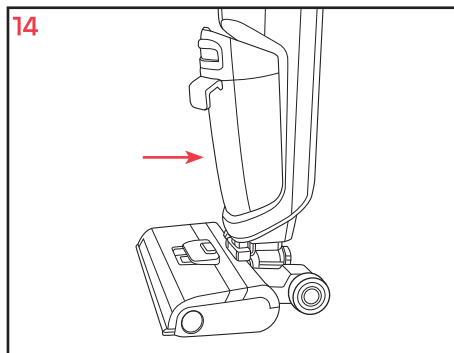


FIG 14

To re-attach the Dirty Water Tank, first insert the bottom and then push in the upper part until it clicks into position.





CLEANING THE ROLLER AND COVER

Note: It is recommended to clean and dry the floor roller and cover after each use to ensure optimum performance.

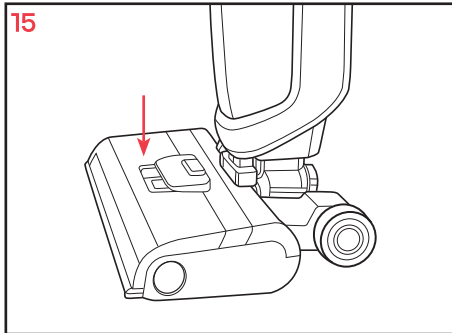


FIG 15

With the appliance in an upright/ park position and the Motorised Floor Cleaning Head facing towards you. Remove the Roller Cover by pulling the release lever forwards.

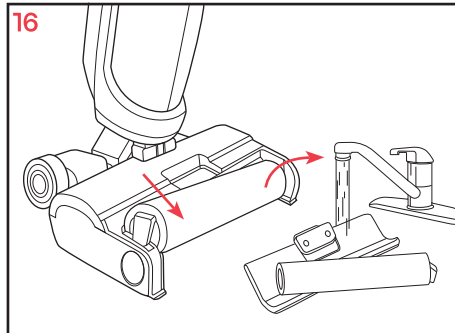


FIG 16

Pull the lever at the left hand side end of the floor roller to take it out. Clean the roller and cover under running water.

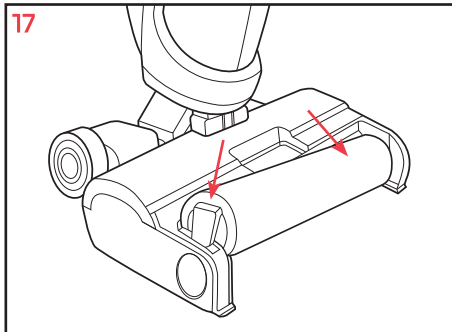


FIG 17

Insert the roller, first the side without lever, then press down the lever side to snap into position.

Note: If the appliance is not to be used immediately after cleaning, let the roller dry before re-fitting.

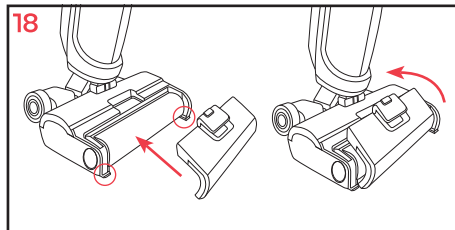


FIG 18

When cleaning is complete, align both sides of the cover with the slots on the sides of the motorised floor cleaning head and press the cover until it clicks into position.



HINTS & TIPS

Important: Never leave the appliance switched on when it is unsupervised.

Important: Always switch off the appliance before the water tanks are removed.

Important: Make sure that the appliance does not tip over as water from the water tanks could spill out. To park the appliance, move the handle to the upright position until it locks.

Important: If the appliance switches off during use, the built-in overheating protection has activated. Leave the appliance to cool down for approximately 1 - 2 hours, empty and clean the dirty water tank and filters, then switch on again using the On/Off switch.

- Decide where cleaning should start and where it should stop so that you do not step on the surface which has already been cleaned. We recommend that right-handed people should start at the right-hand edge of the floor, and left-handed people should start at the left-hand edge of the floor.
- Roll the appliance to a corner of the floor.
- As you push the cleaner forwards over the surface, the Mode button can be used to switch the appliance to High level if there are stubborn stains or dirt to be removed.

Note: DO NOT step on the wet floor, walk to the side of the cleaner.

- Pull the appliance backwards along the same strip. The Mode button can be pressed again to switch to Rapid Suction mode.
- Start the next strip slightly overlapping the strip of floor that has just been cleaned.
- Work up to the opposite edge of the floor with even movements forwards and backwards.
- If you find more stubborn patches of dirt, go over a strip several times, as necessary.
- When the dirty water tank is full to the MAX mark, it must be emptied immediately, (see the Care & Cleaning section).
- Whenever you empty the dirty water tank, fill the clean water tank or if cleaning is completed, place the appliance on the storage base.
- Switch off the appliance and move the handle to secure in an upright position.



ENERGY CONSUMPTION

Information for power consumption and maximum time to reach applicable low power condition:

Standby mode / low power consumption condition:	<0.5W
Setting:	After being fully charged the appliance will automatically enter a low power consumption mode.
The maximum time needed to reach the applicable low power condition:	10 minutes.

TROUBLESHOOTING

Problem	Solution
The vacuum cleaner doesn't switch on.	The battery is low. Charge the appliance with the charger supplied.
	The appliance does not operate when it is being charged. Disconnect the appliance from the charger.
Battery isn't charging.	Ambient room temperature is too low or too high (5°C-40°C).
	Battery has come to the end of life.
The cleaner cuts out.	The appliance has overheated. 1. Clean the filters, empty the dirty water tank and rinse thoroughly. 2. Allow the appliance to cool down for 1 - 2 hours before switching it on.
	The battery is low. Charge the appliance with the charger supplied.
Poor suction.	Clear any blockages from the filters and wash thoroughly.
	Empty the dirty water tank and rinse thoroughly.
	Remove any blockages from the inlet.
Motorised floor cleaning head doesn't rotate.	Remove hair/threads from around the roller.
Cleaner is noisy.	Switch off the appliances and check for blockages.
	Clean/wash the filters and empty the dirty water tank.





SPARES

Part Number	Description	Qty Per Product	Features Key Number
07170	Handle with connector and controls	1	1
07171	Clean water tank assembly (including rubber bung) Clean Water tank assembly (including rubber bung)	1	8
07172	Dirty water tank including lid (without filters)	1	11
07173	Dirty water tank filter assembly	1	15
07174	Roller assembly (including latch)	1	13
07175	Roller cover	1	14
07176	Storage base	1	18
07177	Storage caddy	1	19
07178	Charger	1	17
07179	Cleaning brush	1	5 & 6



CONTACT US

If you are having a problem with your appliance, please contact our Helpline, as we are more likely to be able to help than the store you purchased the item from. Please have the product name, model number and serial number to hand when you contact us to help us deal with your enquiry quicker.

email: hello@morphyrichards.co.uk

www.morphyrichards.co.uk

PRODUCT RECYCLING



For electrical products sold within the European Community, at the end of the electrical products useful life, it should not be disposed of with household waste.

Please recycle where facilities exist.

Check with your Local Authority or retailer for recycling advice in your country.

The lithium battery in this product is not a serviceable item. Check with your Local Authority for recycling advice.



REGISTERING YOUR 3 YEAR GUARANTEE

Your standard 2 year guarantee is extended for an additional 1 year when you register the product within 28 days of purchase with Morphy Richards. If you do not register the product with Morphy Richards within 28 days, your product is guaranteed for 2 years.



**To validate your 3 year guarantee,
scan the QR code or register online
at www.morphyrichards.co.uk**

N.B. Each qualifying product needs to be registered with Morphy Richards individually. Please note that the 2 year guarantee is only available in the UK. Please refer to the 2 year guarantee for more information.

YOUR 2 YEAR GUARANTEE

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to the back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

Model no.

Serial no.

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced. If the fault develops after 28 days and within 24 months of original purchase, you should contact the Helpline quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown. You may be asked to return a copy of proof of purchase.

Subject to the exclusions set out on the next page (see Exclusions), the faulty appliance will then be repaired or replaced as appropriate and dispatched usually within 7 working days of receipt.

If, for any reason, this item is replaced or repaired during the 2 year



REGISTERING YOUR 3 YEAR GUARANTEE

guarantee period, the guarantee on the new item will be calculated from the original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 2 year guarantee, the appliance must have been used according to the instructions supplied.

The appliance is intended for domestic use only. Misuse or use for commercial or any other purpose will render the guarantee invalid.

Exclusions

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:

1. The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
2. The appliance has been used on a voltage supply other than that stamped on the products.
3. Repairs have been attempted by persons other than our service staff (or authorised dealer).
4. The appliance has been used for hire purposes or non domestic use.
5. The appliance is second hand or refurbished.
6. Morphy Richards reserves the right not to carry out any type of servicing under the guarantee at its discretion.

This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer. Morphy Richards products are intended for household use only. See usage limitations within the location safety instructions.

Disclaimer

Morphy Richards has a policy of continuous improvement in product quality and design. The company, therefore reserves the right to change the specification of its models at any time.



VC740002MUK Rev1

morphy richards



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[morphyrichards.co.uk](https://www.morphyrichards.co.uk)

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