

QUICK START GUIDE

Read this manual carefully and save it for future reference.

Disclaimer: The products, accessories, user interfaces, etc. illustrated in this guide are intended for reference only. Due to product updates, the actual product and the illustrations in this guide may vary.

GET BETTER SECURITY WITH Cam Plus

Record Full-Length Videos

Get unlimited full-length video recordings.

Smart AI Detection

Detect people, packages, vehicles, and more.

Back-to-Back Event Recording

Capture everything without 5-minute gaps.

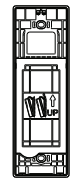
Exclusive Discounts

Get exclusive discounts on Wyze products.

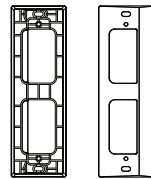
Subscribe or learn more at my.wyze.com.

IN THE BOX

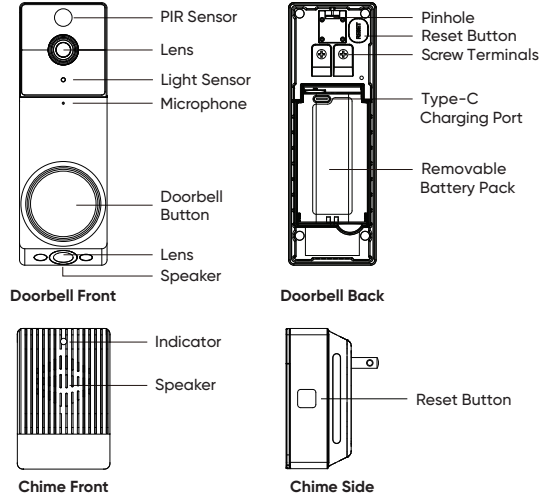
Wyze Duo Cam Doorbell × 1	Wyze Wi-Fi Chime × 1
Back Plate × 1	Short Screws × 4
Corner Kit × 1	Expansion Tubes × 3
USB-C Charging Cable × 1	Adhesive Tape × 1
Wire Nuts × 3	Doorbell Detaching Pin × 1
Extension Wire × 1	Removable Battery Pack × 1
Long Screws × 3	Quick Start Guide × 1



Back Plate

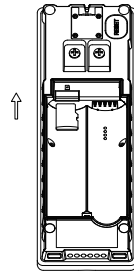


Corner Kit



MICROSD CARD INSTALLATION

If you want to use a MicroSD card in your doorbell, install it before setting up the doorbell. Then insert the battery pack. (MicroSD card sold separately.)



DOWNLOAD

Download the Wyze app and sign in or create an account.

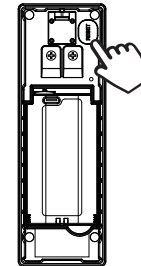


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DOORBELL SETUP

- 1 Insert the battery pack and wait for 5 seconds until the status light flashes red.

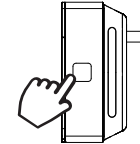
- 2 Press and hold the RESET button on the back of the doorbell for 10 seconds, or until the voice prompt sounds.



- 3 In the Wyze app, tap the + plus sign. On the Add menu, tap **Device > Cameras > Wyze Duo Cam Doorbell**. Follow the in-app instructions to finish setup.

CHIME SETUP

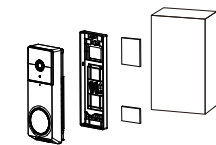
- 1 Press the RESET button on the side of the chime for 5 seconds, until the red light starts flashing.



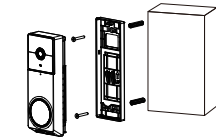
- 2 In the Wyze app, tap the + plus sign. On the Add menu, tap **Device > Cameras > Wyze Wi-Fi Chime**. Follow the in-app instructions to finish setup.

INSTALLATION METHODS

Installation with adhesive tape:



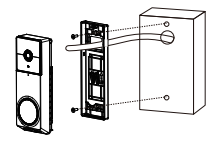
Installation with screws:



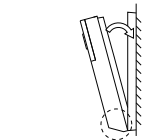
Please Note:

- Install the Back Plate to the wall, then attach the doorbell.
- The doorbell less than 6.6 feet above the ground.
- Adhesive tape only works with the Back Plate, not the Corner Kit.

Installation with screws and powered by AC wire:

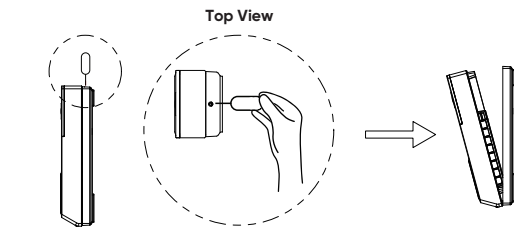


Attach your doorbell to the Back Plate:



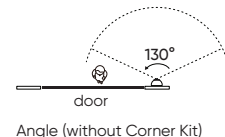
To remove the camera from the Back Plate:

Insert the Detaching Pin into the small pinhole at the top of the doorbell and push in.

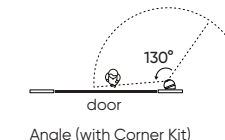


OPTIONAL CORNER KIT

Use the included Corner Kit to add 30° to the horizontal viewing angle. First, install the Corner Kit to the wall, then attach the Back Plate.



Angle (without Corner Kit)



Angle (with Corner Kit)

LIGHT INDICATORS DURING INSTALLATION

-  **Solid red light**
The device is powered and initializing
-  **Flashing red light**
The device is ready to connect
-  **Flashing red and blue lights**
Connection is in progress
-  **Flashing blue light**
The device is connected and finishing setup
-  **Solid blue light**
The device is working properly

LIGHT INDICATORS AFTER SETUP

-  **Solid red light for 6s (Battery Power)**
Live stream is being viewed or a recording is in progress
-  **Pulsing blue light (Battery Power)**
Doorbell button pressed or motion detected
-  **Solid blue light (AC Power)**
The device is working properly and no operations are running

WYZE CHIME LIGHT INDICATORS

-  **Solid red light**
The device is powered
-  **Flashing red light**
The device is ready to connect
-  **Flashing red and blue lights**
Connection is in progress
-  **Flashing blue light**
The device is connected and finishing setup
-  **Solid blue light**
The device is working properly

FCC WARNING

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RADIATION EXPOSURE STATEMENT

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

ISED RSS WARNING

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.

ISED RADIATION EXPOSURE STATEMENT

This equipment complies with ISED RF radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

WARRANTY INFORMATION

Your Wyze product is covered by a one-year limited warranty. You can view the limited warranty terms at <https://www.wyze.com/policies/refund-policy>.

Wyze and Wyze Duo Cam Doorbell are trademarks of Wyze Labs, Inc.

CAUTION

Risk of fire or explosion if the battery is replaced by an incorrect type.

- Replacement of a battery with an incorrect type that can defeat a safeguard (for example, in the case of some lithium battery types);
- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion;
- Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas; and
- A battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

Supplier's Declaration of Conformity Unique Identifier
Trade Name: WYZE
Product Name: Wyze Duo Cam Doorbell Model No.: GW_DBD
Product Name: Wyze Wi-Fi Chime Model No.: GW_WFCHM
Responsible Party – U.S. Contact Information
U.S. Company Name: Wyze Labs, Inc.
Address: 8815 122nd Ave NE, Suite #201, Kirkland WA 98033
www.wyze.com/pages/contact-us

NEED HELP?

Contact our Support Team:
<https://wyze.com/support>

Join the Community:
<https://wyze.com/community>



Scan the QR code to learn more