

# nuwave<sup>®</sup>

# PIC<sup>®</sup> **Diamond**<sup>™</sup>

## Precision Induction Cooktop

Master Your PIC Diamond



Scan the code to find recipes  
how-to videos and more!

**Owner's Manual**

**Model No: 30511**

Rev.1



## Questions or Concerns?

Customer Service: [support@nuwavenow.com](mailto:support@nuwavenow.com)

1-888-502-7805

Mon-Fri 7:30am-4:30pm CST

# THANK YOU!

Congratulations on your Nuwave® purchase. We know there are many options available and sincerely appreciate the trust you have placed in us.

For the last 30 years, we have committed to introducing products that promote healthy living at affordable prices. By combining the highest quality designs with cutting edge technology, we have always strived to blend feature, function, and innovation into every product we make. We hope you will agree.



## Register Today!

Use your smartphone or device to **scan the QR code** located on the back of your unit to register your product, or **visit [Nuwavenow.com/register](https://www.nuwavenow.com/register)**.

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# SAFEGUARDS & INFORMATION

ALWAYS KEEP THIS MANUAL HANDY FOR FUTURE REFERENCE.

1. Read all instructions.
2. **DO NOT** touch hot surfaces. Use handles or knobs.
3. To protect against electrical shock do not immerse cord, plugs, or the unit, in water or other liquid.
4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
6. **DO NOT** operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Any service for examination, repair, or adjustment, must be done by Nuwave LLC or authorized by manufacturer for repair.
7. The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
8. **DO NOT** use outdoors.
9. **DO NOT** let cord hang over edge of table or counter, or touch hot surfaces.
10. **DO NOT** place on or near a hot gas or electric burner, or in a heated oven.
11. Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
12. **ALWAYS** attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to “off”, then remove plug from wall outlet.
13. **DO NOT** use appliance for other than intended use.
14. Save these Instructions.
15. **DO NOT** cook on broken cook-top – if cook-top should break, cleaning solutions and spillovers may penetrate the broken cook-top and create a risk of electric shock.
16. Clean Cook-Top with Caution – If a wet sponge or cloth is used to wipe spills on a hot cooking area, be careful to avoid steam burn, some cleaners can produce noxious fumes if applied to a hot surface.

## ADDITIONAL SAFEGUARDS

17. For household use only
18. **NEVER** use the cooktop in proximity of open fires or other heat sources, on flammable surfaces (e.g., tablecloth, carpet, etc.), close to any flammable materials, heating units, or in wet areas.
19. **NEVER** put the PIC against the wall or other appliances. There should be at least 3 inches of free space for the back, sides, and the top of the PIC.
20. Unplug the PIC from outlet when not in use and before cleaning. Allow the PIC to cool before cleaning, putting anything on the surface.
21. It is normal for some smoke to escape the PIC when heating for the first time.
22. If a lot of smoke is escaping from the air vent during operation, unplug the PIC immediately and email Customer Service.
23. Place the cooktop on a stable, level, non-metallic surface.
24. **NEVER** use a towel or other material or object to block the air vents or fan.
25. Make sure the cord is not compressed beneath the PIC.
26. **DO NOT** place devices or objects that are sensitive to magnetic fields on top of or next to the PIC, e.g., credit cards, cellphones, radios, TVs, etc.

# SAFEGUARDS & INFORMATION

**ALWAYS KEEP THIS MANUAL HANDY FOR FUTURE REFERENCE.**

1. Prior to connecting the PIC, confirm that the voltage needs indicated in this manual correspond to the voltage supply in your home. A wrong connection may lead to the PIC's damage and possible injury to persons.
2. The appliance is not intended to be operated by means of an external timer or separate remote-control system.
3. Make sure the PIC is always clean prior to cooking foods to be cooked on the PIC.



## CAUTION

**In case of malfunction, immediately unplug the PIC and contact Nuwave's Customer Service Department.**



## NOTICE

This appliance is intended for normal household use. It is not intended to be used in environments such as staff kitchens/cafeterias of shops, offices, farms, or other work environments, nor is it intended to be used by clients in hotels, motels, bed and breakfasts, and non-residential environments.

## Electrical Information

A short power-supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a longer detachable power-supply cord or extension cord is used:

1. The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance.
2. The longer cord should be arranged so that it will not drape over the countertop or tabletop where it could be pulled on or tripped over unintentionally. The PIC should be operated on a separate electrical outlet from other operating appliances due to wattage limitations. The appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** attempt to modify the plug in any way.

## SEE CARE & MAINTENANCE BEFORE USE

### SAVE THESE INSTRUCTIONS

Read and understand the entire manual before using the PIC.

**THE FAILURE TO FOLLOW THESE SAFEGUARDS AND INSTRUCTIONS IS A MISUSE OF YOUR PIC THAT CAN VOID YOUR WARRANTY AND CREATE THE RISK OF SERIOUS INJURY.**

# SAFEGUARDS & INFORMATION

## IMPORTANT - FCC Information:

**Warning:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a consumer ISM equipment, pursuant to Part 18 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that the interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

The device complies with part 18 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.



## WARNING

Electric shock hazard. Use with adequate electrical system. **DO NOT** use if cord or plug is damaged.



## WARNING

### For individuals with pacemakers:

1. This appliance emits an electromagnetic field that is strongest within two feet of the cooking surface.
2. Scientific tests have proven inconclusive as to whether the electrical field will disrupt the function of a pacemaker. Please consult your doctor or medical professional for guidance before use.



## WARNING

**DO NOT** place the unit on or near a hot gas burner, electric burner, or in a heated oven or on a stovetop.



## NOTICE

It is perfectly normal for your new unit to produce a heated plastic smell when used for the first time. This will go away after the first few uses.

# PARTS & ACCESSORIES

## PIC® Diamond™

Part #: 30511



## Feet

Part #: PDA3



## Probe Holder

Part #: PDA2



See page 19  
for usage.

## Probe

Part #: PDA1



## Ordering Parts

Need a new part or accessory? We have you covered! Simply visit [nuwavenow.com](http://nuwavenow.com) or contact Customer Service to order the part you need.

You can even order directly online. Just visit [www.nuwavenow.com](http://www.nuwavenow.com)

## Induction-Ready Cookware

Induction technology is based on a magnetic field distributing heat through ferrous (iron-based, magnetic) metal. Some cookware is made of naturally magnetic metals (such as pure iron), while others are rendered magnetic by “sandwiching” a thin layer of a ferrous metal within the base. Examples of compatible cookware include:

- All Nuwave Cookware, including Nuwave **Duralon® Blue Ceramic Non-Stick Cookware** and the **Pro-Smart™ Stainless Steel Cookware**.
- Enameled iron and steel
- Stainless-steel with a magnetic base

## Incompatible cookware includes:

- Copper
- Glass
- Aluminum
- Pottery-type vessels

## Checking Induction Compatibility

There are three simple ways to check if your existing pots and pans, or future cookware purchases, are compatible with the PIC Diamond:

1. A magnet is typically a great indicator. If it sticks to the bottom of a piece of cookware, this typically means the pot or pan is induction ready. However, sometimes a cooking vessel's magnetic properties are not strong enough to work efficiently with the PIC Diamond.
2. Place a small amount of water in a pot or pan and place it on the PIC Diamond while operating. If it is induction compatible, water will begin to boil.
3. An induction-ready symbol may be printed on the bottom of the cookware.



The Induction Ready symbol printed on most induction-compatible cookware.

# PRIMARY CONTROLS

## Preset:

Access 4 programmed recipes, or set your own 46 user recipes.

## Stage:

Set your own cooking stages.

## Time/Watts

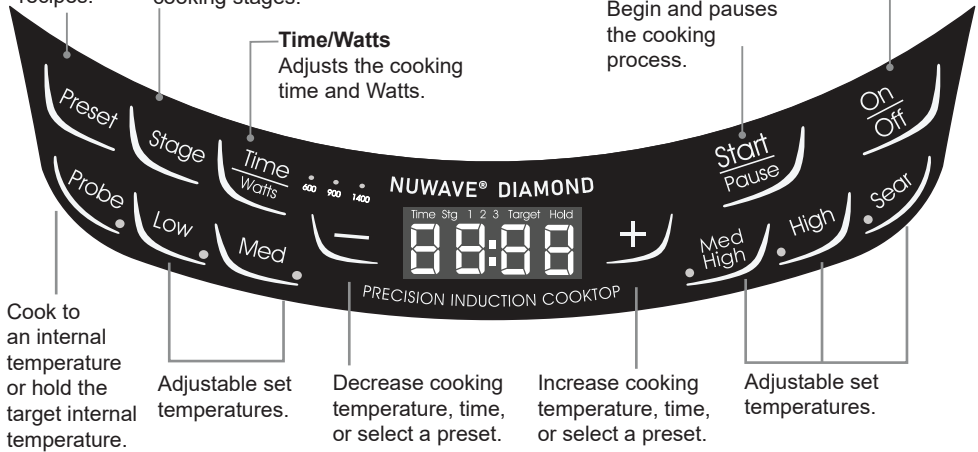
Adjusts the cooking time and Watts.

## Start/Pause:

Begin and pauses the cooking process.

## On/Off:

Turn on/off.



Cook to an internal temperature or hold the target internal temperature.

Adjustable set temperatures.

Decrease cooking temperature, time, or select a preset.

Increase cooking temperature, time, or select a preset.

Adjustable set temperatures.

## Preset Temperatures

Press Button	Temperature	Panel Display	Examples
<b>LOW</b>	100°F	100°F	Warm
<b>MED</b>	200°F	200°F	Steam
<b>MED HIGH</b>	300°F	300°F	Stir/Deep-Fry
<b>HIGH</b>	400°F	400°F	Boil/Saute
<b>SEAR</b>	500°F	500°F	Sear

The minimum is 50°F while the maximum temperature reaches 500°F.

## Easy Start

The PIC® Diamond™ is preset to cook on **SEAR** (500°F) for 1 hour. Turn it on, and you will see “500F” on the display, showing that the unit is on but the program is clear. Place an induction-ready pot on the PIC to begin cooking.

This default setting is adjustable before or during the cooking cycle. Press one of the preset temperature buttons (**LOW**, **MED**, **MED HIGH**, **HIGH**, or **SEAR**) or press **-** or **+** to decrease or increase the cooking temperature.

## ⚠ CAUTION

While the PIC® Diamond™ is in operation, do not touch the cooking surface as it may become very hot, leading to the risk of burns. The cooktop may retain residual heat after cookware has been removed.

# PIC DIAMOND FEATURES



- 1 **Heat Source:** Electromagnetic coils located below the glass surface generate heat within the induction-ready cookware. .
- 2 **Surface:** The Nuwave PIC Titanium's heat-resistant glass surface stays cool to the touch and cleans easily with the simple wipe of a damp cloth.
- 3 **Control Panel with LED Display:** Easy-to-read control panel to operate the PIC.
- 4 **Ventilation:** Air vents coupled with the internal fan underneath the unit allow any heat generated by the unit to escape, preventing heat transfer to the cooking surface and ensuring efficient performance
- 5 **Probe:** To cook foods to an internal temperature.
- 6 **Fan:** Located underneath the unit, allows any heat generated by the unit to escape.

## INDUCTION COOKING

The heating surface is located inside the thicker silver ring. The minimum diameter of acceptable cookware is 3 inches. Always place cookware in the center of the heating circle. You may use pans measuring up to the 10-inch width of the PIC Diamond, but heat will transfer more slowly to the outer edges. Not recommended for pans larger than 10 inches.

## COOKING FUNCTIONS



### On/Off

1. Press **ON/OFF** to turn the PIC on or off and cancel all cooking functions.



### Mute

To mute the unit's beep sounds.

1. Press and hold **LOW** for 2 second until 2 beeps are heard.
2. Repeat to unmute.



### Lock

1. To lock the control panel. Press **STAGE** and **MED** for 2 seconds until 2 beeps are heard.
2. Repeat to unlock.

# COOKING FUNCTIONS



## Start /Pause Cooking

There are several ways to begin cooking with your PIC Titanium.

1. Press **START/PAUSE** to run the PIC at the default temperature and time of 500°F for 1 hour.
2. Set your desired temperature and time, then press **START/PAUSE** to begin cooking.
- Press **START/PAUSE** to pause or resume cooking. When the cooking cycle has finished, the PIC will beep 3 times and display "END". When the cooking cycle has finished, the PIC will beep 3 times and display "END".
- The display will always show current temperature during the cooking cycle. To display time, press **TIME**.

## Setting the Cooking Temperature

The default cooking temperature of this appliance is 500°F. The set temperature will be shown in the display.

To select a different cooking temperature, select a preset then press and hold the **+** or **-** button until desired temperature is reached. Press **START/ PAUSE** to begin cooking.

- To quickly raise or lower the temperature in 5-degree increments, press and hold the **+** or **-** button.

## To change the default temperature

1. Adjust to the new default temperature.
  2. Press **PRESET** and one of the temperature keys (**LOW**, **MED**, **MED HIGH**, **HIGH**, or **SEAR**) at the same time to save the desired default temperature.
- The new default setting will remain when the PIC is turned off or unplugged.

## Temperature Conversion: °F to °C

The PIC Titanium defaults to displaying the cooking temperature in degrees Fahrenheit °F, but this can be changed to Celsius °C.

1. Press and hold **MED HIGH** for 4 seconds until three beeps are heard. Repeat to change to back to Fahrenheit.



## Time/ Watts

### Setting the Cooking Time

1. Press **TIME**. "01:00" will display (hours/minutes) in 1-minute increments.
2. Press and hold the **+** or **-** keys to quickly select the desired cooking time.

### To change the default time

The display shows (hours/minutes), the default can be changed to day/hour "01.00".

1. Press and hold the **HIGH** button for 4 seconds. The PIC will beep 3 times.
2. Repeat change back to (hours/minutes).

## The Wattage Function

The default wattage of the PIC Titanium is **1400W**, which is adjustable to **600W** and **900W**.

Press and hold **TIME/WATTS** to change to a different wattage.

- When changing from the default 1400 wattage, first press and hold to switch to **900W**, then press and hold again for **600W**, and a again to return to **1400W**.
- The wattage can be changed at any time.
- The selected wattage will remain the same until changed, even when the unit is turned off and unplugged.

# COOKING FUNCTIONS



## Probe

Set the PIC Diamond to cook until your food reaches a specific internal temperature, or hold a specific internal temperature while cooking.

**Note:** If you are using the probe holder, set the probe holder's bottom slot on the edge of the cookware and place the probe into the skinny vertical groove. (See page 19)

**Target Temperature:** This is the desired final internal temperature of your food. Once the probe reaches this temperature, the PIC will stop cooking. The default target temperature and time is 165°F for 1 hour (01:00).

1. Plug the probe into the jack on the righthand side of the PIC.
2. Press **PROBE**. The current probe temperature will be shown on the display.
3. Press and hold **PROBE** until the display shows "Off". At this point, you can adjust the target temperature using the + or - buttons. The default target temperature is 165°F
4. Adjust the target temperature using the + or - buttons. The default target temperature is 165°F.

**Target Hold Temperature:** This is the desired internal temperature of your food to maintain while cooking. Once the probe reaches this temperature, the PIC will adjust its cooking temperature to maintain this internal temperature and will cook to the time set.. The default target temperature is 165°F for 1 hour (01:00), with the range of 50°F ~480°F and 99 hours and 59 minutes (00:01~99:59).

1. Plug the probe into the jack on the righthand side of the PIC.
2. Press **PROBE**. The current probe temperature will be shown on the display.

3. Repeat, will see "TARGET HOLD" setting. Adjust the target hold temperature using the + or - buttons.
4. Adjust the cooking temperature and time as desired, then press **START/PAUSE** to begin the cooking.

## Note:

- If using a lid when cooking, do not use the probe holder. The wire can be set inside the cookware. It will not harm the wire.
- When setting the Target temperature, once the target temperature is reached the cooking will end. The PIC will display "End" and beep 3 times.
- When the target temperature is 10°F from the set temperature the PIC will give 3 sets of double beeps.



## Stage

This allows the PIC Diamond to automatically switch cooking temperatures at specific times during the cooking process. Up to 3 stages can be programmed. The default of all stages is 500°F.

1. Press **STAGE**, "1" will be shown on the display indicating Stage 1.
2. Set your desired cooking temperature and time.
3. Press **STAGE** again to set the temperature and time for Stage 2. Repeat for Stage 3 if desired.
4. Once all stages are programmed press **START/PAUSE** to begin cooking.

# COOKING FUNCTIONS



## Preset

The PIC has 50 presets. There are 4 pre-programmed recipes (1-4) that require the use of the temperature probe. Each recipe has a default temperature and time programmed. There are 46 user presets (5-50).

### Access the 4 pre-programmed recipes

**Note: the probe must be plugged-in**

Preset #	Food	Probe Temp	Time/Temp
1	Pasta	211°F	211°F 10 min.
2	Soup/ Stock	211°F	200°F 60 min.
3	Deep Fried Foods	350°F	350°F 20 min.
4	Rice	211°F	175°F 25 min.

1. Plug in the probe, see page 16 for placement.
2. Press **PRESET** and use the + or - buttons to select the preset (1-4).
3. To view or change the temperature and time press **STAGE** and make adjustments. (Depending on the selected preset there may be more than 1 stage).
4. Press **START** to begin cooking.

### Set your own 46 user presets. (Slots 5-50)

1. Press **PRESET**.
2. Use the + or - buttons to select a preset slot number (5-50) for the user preset to be saved as.

3. Press a temperature button (**LOW, MED, MED HIGH, HIGH, or SEAR**), then use the - and + buttons to set the desired temperature.
4. Press **TIME/WATTS** once, then use the + or - buttons to set the desired time.
5. Press and hold **PRESET** until 2 beeps are heard and "SAVE" is shown on the display to save your new preset.



## Using The Probe & Stage Function Together

You can add the probe Target Temperature or Target Hold Temperature when programming your cooking stages.

1. Press **STAGE**, "1" will be shown on the display indicating Stage 1.
2. Press **PROBE**. The current probe temperature will be shown on the display.
3. Press and hold **PROBE**, the target temperature will display "OFF". Repeat to display the "TARGET HOLD" setting. Can adjust the target or target hold temperature using the + or - buttons.
4. Set our desired cooking temperature and time for Stage 1.
5. Press **STAGE** again "OFF" will be shown to set the temperature and time for Stage 2. Repeat for Stage 3 if desired.
6. Once all stages are programmed, press **START/PAUSE** to begin cooking.

# COOKING FUNCTIONS



## Using The Probe & Preset Function Together

You can add the probe Target Temperature or Target Hold Temperature when programming and saving a new preset.

1. Press **PRESET** and select the desired slot number (5-50).
2. Press **PROBE**. The current probe temperature will be shown on the display.
3. Press and hold **PROBE**, the target temperature will display "OFF". Repeat to display the "TARGET HOLD" setting. Can adjust the target or target hold temperature using the + or - buttons.
4. Set your desired cooking temperature and time.
5. Press and hold **PRESET** until you hear 2 beeps and "SAVE" is shown on the display to save your new preset.

shows "OFF". Repeat to switch to the target hold setting, if desired. At this point, you can adjust the target or target hold temperature using the + or - buttons. The default target temperature is 165°F.

4. Press **STAGE** again to set the temperature and time for Stage 2. Repeat for Stage 3 if desired.
5. Press and hold **PRESET** until you hear 2 beeps and "SAVE" is shown on the display to save your new preset.

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## Override a saved user preset. (Slots 5-50)

To adjust a saved user preset simply:

1. Press **PRESET** and use the - and + buttons to select the user preset you wish to modify.
2. Adjust the temperature and time.
3. Press and hold **PRESET** until 2 beeps are heard and "SAVE" is shown on the screen.



## Using The Probe, Stage, and Preset Function Together

You can add the probe Target Temperature or Target Hold Temperature when programming and saving a new preset with cooking stages.

1. Press **PRESET** and select the desired slot number (5-50).
2. Press **STAGE** for stage 1 then **PROBE**. The current probe temperature will be shown on the display.
3. Press and hold **PROBE** until the display

# PROBE



PIC® Diamond™ (side-view)

## Probe Jack Close-up



Insert probe here



Place probe in probe holder.

Place probe holder on cookware rim.

## Probe Holder Usage

**To use the probe holder:**  
First insert the probe into the PIC® probe jack. Next insert the probe holder's bottom slot on the edge of the PIC® safe cookware. Then place the probe into the skinny vertical groove.

If using a lid when cooking, set the probe inside the pot. Shutting the lid on the wire will not harm the probe. The Probe Holder can heat up to 450°F.

PIC® Diamond™ (front-view)



**Probe Holder**  
Part #: PDA2



**Probe**  
Part #: PDA1

# COOKING TIPS

## Cooking Tips

The recipe book contains valuable information designed to assist in the incorporation of the PIC Diamond into daily life. We've provided easy-to-prepare recipes along with helpful tips at the beginning of each section for perfect results every time.

### Here we'd like to offer a few general suggestions to help you start cooking:

- Place a small bowl next to your cutting board for discarding food scraps.
- Flexible cutting boards are very convenient. Just chop and lift—no mess, no spills.
- Glass measuring cups are preferred for liquids while plastic measuring cups work well for dried ingredients.
- After you have juiced lemons, put them in the garbage disposal to freshen the surrounding air.
- Pay close attention to butter as it's melting. Butter melts when its internal temperature reaches a range of **82.4°F~96.8°F**. This means it melts fast, so be prepared to remove it from the PIC quickly.

## Measuring Up

Here are some measurements that every chef and home cook should know:

1 square of baker's chocolate	1 ounce
4 pecks	1 bushel
8 tablespoons	½ cup
1 pound of chopped nuts	2 cups
½ cup of butter	1 stick
2 cups granulated sugar	1 pound
2 cups butter	1 pound
16 fluid ounces	1 pint
1 cup	½ pint

# CARE AND MAINTENANCE

## Cleaning the PIC® Diamond™

Before first use, wipe the cooking surface with a cloth damp with warm, soapy water. Dry thoroughly before plugging the PIC Diamond into any electrical outlet.



## General Cleaning Instructions

1. Unplug the PIC before cleaning and clean after each use.
2. **DO NOT** immerse the probe in water. Instead wipe clean after each use.
3. Make sure the PIC has cooled completely prior to cleaning. Cleaning while the PIC is hot may cause burns and discolor the induction plate's glass finish.
4. The outer surface may be cleaned by wiping carefully with a damp dishcloth or sponge.
5. Remove the power plug prior to cleaning the Nuwave PIC. **DO NOT** use caustic cleaning agents and water should not penetrate the interior of the induction cooktop.
6. **NEVER** immerse the PIC plug in water or other liquids.
7. Wipe the glass surface with a damp cloth or use a mild, non-abrasive soap solution.
8. Wipe casing and operating panel with a damp soft cloth and mild detergent.
9. Remove any debris in the fan and vent using a dry dish brush.
10. **DO NOT** use oil-based cleansing products as their use may damage plastic parts or the casing/operating panel.
11. **DO NOT** use flammable, acidic or alkaline materials or substances near the PIC, as this may reduce the service life of the induction cooktop or pose a fire risk when induction cooktop is in use.
12. Ensure that the bottom of any cookware does not scrape the PIC's glass surface, although a scratched surface will not impair the use of the induction cooktop.
13. Store the PIC in a cool, dry place after properly cleaning.

### **WARNING**

#### **Electric Shock Hazard**

**DO NOT** immerse the PIC® Diamond™ in water or attempt to cycle it through dishwasher. The outer surface may be cleaned by wiping carefully with a damp dishcloth or sponge. Make sure the PIC has cooled completely prior to cleaning.

### **NOTICE**

#### **Check Your Electrical Outlets**

Check your electrical outlets to ensure proper operation. **DO NOT** use in an outlet where other major appliances are engaged. Check the wattage settings if the PIC is cooking too slowly.

The electrical plug must be properly plugged into the outlet.

# TROUBLESHOOTING GUIDE

## Note:

- Not all manufacturer cookware will be the same.
- If the PIC is not operating normally, turn off then turn on.
- Cookware is needed for the PIC to begin cooking. (If no cookware is set on the PIC when **START/PAUSE** is pressed , “Pot” will display.)

**Error Message:** See table below for troubleshooting displayed error messages after cookware has been removed from the PIC.

Error Message:	Solution(s):
<b>Pot</b>	A Pot reading typically means the PIC Diamond does not detect cookware on its surface. This can occur for one of two reasons: 1. The induction coils contained within the PIC Diamond will only work when they are in direct contact with a piece of cookware. To maintain your appliance’s effectiveness, always ensure that it rests on a flat surface and that contact is consistent with your cookware. 2. An E1 message may also occur if the chosen cookware is not induction-ready.
<b>E2</b>	The PIC is malfunctioning. Contact Customer Service*.
<b>E3</b>	The PIC’s voltage is too low. Minimum = 85 volts
<b>E4</b>	The PIC’s voltage is too high. Maximum = 144 volts
<b>E5</b>	The PIC is malfunctioning. Contact Customer Service.
<b>E6</b>	The PIC is malfunctioning. Contact Customer Service.
<b>E7</b>	Overheating, or air ventilation is obstructed. If internal temperature exceeds 230°F (110°C), operation will cease, and the PIC will beep. Press <b>Pause/Clear</b> twice. Wait for the PIC to cool.
<b>E8</b>	Overheating, if PIC exceeds a temperature 20°F higher than sear, the appliance will turn off. Contact Customer Service.
<b>E9</b>	The PIC is malfunctioning. Contact Customer Service.

After Removing Cookware:	Beep Sound:	Display:	Reference:
<b>0-80 seconds</b>	1 beep	“Pot” will display	If an error is displayed, return cookware to PIC Diamond and press <b>START</b> to automatically resume cooking.
<b>61 sec - 1 hour</b>	2 short beeps	“Pot” will display	PIC will pause. Return cookware to PIC and press <b>START/PAUSE</b> to continue cooking.
<b>After 1 hour</b>	1 beep	Nothing will display	PIC will turn off.

# LIMITED WARRANTY

## THE MANUFACTURER WARRANTIES

Nuwave, LLC warrants that the Nuwave PIC® Diamond™ (Precision Induction Cooktop) will be free from manufacturer defects for 1 year from the date of purchase, under normal household use, and when operated in accordance with the Manufacturer's written instructions. This Limited Warranty covers for the Original Purchaser only. The Manufacturer will provide the necessary parts and labor to repair the product at the Nuwave LLC Service Department. After the expiration of the warranty, the cost of the parts and labor will be the responsibility of the owner.

## THE WARRANTY DOES NOT COVER

The Limited Warranty is voided if repairs are made by an unauthorized dealer, or the serial number data plate is removed or defaced. Normal deterioration of finish due to use or exposure is not covered by this Warranty. This Limited Warranty does not cover failure, damages or inadequate performance due to accident, acts of God (such as lightning), fluctuations in electric power, alterations, abuse, misuse, misapplications, corrosive-type atmospheres, improper installation, failure to operate in accordance with the Manufacturer's written instructions, abnormal use, commercial or rental uses, or resold units. Nuwave LLC reserves the right to void the Limited Warranty, where allowable by law, for products purchased from an unauthorized dealer.

## TO OBTAIN SERVICE

The owner shall have the obligation and responsibility to pay for all services and parts not covered by the warranty; prepay the freight to and from Service Department for any part or system returned under this warranty; and carefully package the product using adequate padding material to prevent damage in transit. The original container is ideal for this purpose. Include in the package the owner's name, address, daytime telephone number, a detailed description of the problem, and RGA (Return Goods authorization number). Provide the product model & serial number and proof of date of purchase (a copy of the receipt) when making claims under this warranty.

## MANUFACTURER'S OBLIGATION

The Manufacturer's obligation under this Limited Warranty is limited, to the extent allowable by law, to repairing or replacing any part covered by this Limited Warranty which upon examination is found to be defective under normal use. The Limited Warranty is applicable only within the continental United States and only to the original purchaser of the manufacturer's authorized channels of distribution.

**THE LIMITED WARRANTY MAY NOT BE ALTERED, VARIED OR EXTENDED EXCEPT BY A WRITTEN INSTRUMENT EXECUTED BY THE MANUFACTURER. THE REMEDY OF REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS LIMITED WARRANTY IS EXCLUSIVE. IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES TO ANY PERSON, WHETHER OR NOT OCCASIONED BY NEGLIGENCE OF THE MANUFACTURER, INCLUDING WITHOUT LIMITATION, DAMAGES FOR LOSS OF USE, COSTS OF SUBSTITUTION, PROPERTY DAMAGE, OR OTHER MONEY LOSS.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation exclusions may not apply. This Limited Warranty gives specific legal rights, and there may also be other rights which vary from state to state. **EXCEPT AS OTHERWISE EXPRESSLY PROVIDED ABOVE, THE MANUFACTURER MAKES NO WARRANTIES EXPRESSED OR IMPLIED ARISING BY LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO ANY OTHER PERSON. READ YOUR OWNER'S MANUAL. IF YOU STILL HAVE ANY QUESTIONS ABOUT OPERATION OR WARRANTY OF THE PRODUCT, PLEASE CONTACT NUWAVE LLC.**

# LIMITED WARRANTY

## DISPUTE RESOLUTION PROCEDURE

For disputes relating to use of the website or use or purchase of a Nuwave product or service (collectively “Disputes”), you agree to first contact Nuwave LLC at [legal@nuwavenow.com](mailto:legal@nuwavenow.com). If we cannot resolve your dispute informally, any and all disputes shall be submitted to final and binding arbitration. You may start the arbitration process by submitting in writing a demand to the American Arbitration Association (“AAA”) and sending a copy to Nuwave. Nuwave will pay all filing costs. A single arbitrator of the AAA will conduct the arbitration in a location convenient to you or by phone. The arbitrator’s award will be binding and may be entered as a judgment in a court of competent jurisdiction. The arbitration will be conducted in accordance with the provisions of AAA’s Commercial Arbitration Rules and Mediation Procedures in effect at the time of submission of your demand for arbitration. See [https://www.adr.org/sites/default/files/CommercialRules\\_Web.pdf](https://www.adr.org/sites/default/files/CommercialRules_Web.pdf). Except as may be required by law as determined by an arbitrator, no party or arbitrator may disclose the existence, content, or results of any arbitration hereunder without prior written consent of both parties.

**A. WAIVER OF RIGHT TO SUE.** By agreeing to arbitration, you understand that, to the maximum extent permitted by law, you are agreeing to waive your right to file suit in any court, to a court hearing, a judge trial, or a jury trial.

**B. CLASS ACTION WAIVER.** To the maximum extent permitted by law, you expressly agree to refrain from bringing or joining any claims in any representative or class-wide capacity, including but not limited to, bringing or joining any claims in any class action or class-wide arbitration.

**C. OPT OUT PROCEDURE.** To request to opt out of arbitration you must contact Nuwave LLC at [legal@nuwavenow.com](mailto:legal@nuwavenow.com), Nuwave LLC, 560 Bunker Ct., Vernon Hills, IL 60061, U.S.A. You will have thirty (30) days from the date of product delivery to opt out of arbitration with respect to any dispute arising out of or relating to use or purchase of any Nuwave product. If more than 30 days have passed, you are not eligible to opt out of arbitration and will have waived your right to sue or participate in a class action with respect to the dispute arising out of your purchase or use of a Nuwave product. For any dispute arising out of your use of Nuwave’s website, you have thirty (30) days from the date you provided information to the website to opt out of arbitration. If more than 30 days have passed, you are not eligible to opt out of arbitration and you will have waived your right to sue and participate in a class action with respect to the dispute arising out of your use of Nuwave’s website.

**D. SOME MATTERS ARE NOT SUBJECT TO ARBITRATION.** Notwithstanding the foregoing, the following shall not be subject to arbitration and may be adjudicated only in the state and federal courts of Illinois: (i) any dispute, controversy, or claim relating to or contesting the validity of our intellectual property rights and proprietary rights, including without limitation, patents, trademarks, service marks, copyrights, or trade secrets; (ii) an action by a party for temporary, preliminary, or permanent injunctive relief, whether prohibitive or mandatory, or other provisional relief; or (iii) interactions with governmental and regulatory authorities. You expressly agree to refrain from bringing or joining any claims in any representative or class-wide capacity, including but not limited to, bringing or joining any claims in any class action or any class-wide arbitration.

## READ YOUR OWNER’S MANUAL

If you still have any questions about operation or warranty of the product, please contact Nuwave LLC. [support@nuwavenow.com](mailto:support@nuwavenow.com)

Para la versión en español de este manual,  
visita [www.nuwavenow.com](http://www.nuwavenow.com).



Precision Induction Cooktop

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## Questions or Concerns?

Customer Service: [support@nuwavenow.com](mailto:support@nuwavenow.com)

1-888-502-7805

Mon-Fri 7:30am-4:30pm CST

### FOR HOUSEHOLD USE ONLY

120VAC, 60Hz, 1400 Watts

**Model:**

30511

**For patent information please go to:**

[www.nuwavenow.com/legal/patent](http://www.nuwavenow.com/legal/patent)

### Designed & Developed in USA

Nuwave LLC

560 Bunker Ct.

Vernon Hills, IL 60061, U.S.A.

Made in China

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Item No: BM30511

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